DNS ABUSE
VOLUNTEERS: Drew - Calvin - Carlos

Is DNS abuse more or less prevalent in New gTLDs ?

- Are there higher rates of abuse per registrar/regristry or reseller in New vs. Legacy gTLDs (to the extent data is available)

What do DNS Abuse policies look like for New gTLD registries and registrars?
What enforcement mechanisms do New gTLDs use to curb DNS abuse (as compared to legacy gTLDs)?
Are there greater or fewer numbers of ICANN compliance issues with New gTLDs than with legacy gTLDs?
Look at abuse complaints

IMPACT OF SAFEGUARDS & PUBLIC INTEREST COMMITMENTS
VOLUNTEERS: Drew - Fabro - Calvin - Gao - Laureen - Carlton - David - Jamie

Address following questions:

- Has the safeguard been triggered/exercised?
- What was the impact?
- What was the intent of the safeguard?
- Was the intent achieved?

Safeguard	Intent	Triggered?	Resul (why?

BUCKETS OF SAFEGUARDS & VOLUNTEERS

Technical category/DNS Abuse → Drew, Fabro, Calvin, Gao
Spec 11 - GAC Advice → Laureen, Carlton, Carlos
Rights protection mechanisms → David, Jamie
Names Collisions → This is within SSR remit

ACTION ITEM: Populate chart by June 21. Brian is source for data (on an as-needed basis). Each volunteer should connect with his/her subteam to divide work, as deemed appropriate
ACTION ITEM: Staff to send g-doc for chart

CONSUMER/END-USER BEHAVIOR
VOLUNTEERS: Gao - Laureen

Consumer literacy

- Are consumers aware of New gTLDs?
- Do consumers trust New gTLDs?
- Map out Nielsen findings to safeguards
- How the new gTLD string itself may impact user expectations. For instance consumers will look to the TLD as an indication of its content. There is a wide range of gTLDs some of which relate to regulated market

Comment [1]: Nielsen Global registrant survey

- They measure the trust level of gTLDs , what is found to be lower than Legacy. They also link it to level of purchase restrictions. We are already collecting this data, I am just not sure if we explicitly add this points here.

sectors and may affect user expectations.

- Do consumers expect eligibility requirements for a specific domain name extension (the part after the "dot"), do you think proof that the registrant meets the eligibility requirements should be provided?
- Do consumers know where to go to report problems?

ACTION ITEM: Determine to what extent existing data addresses questions above.

PLACEHOLDER Trademark and right protection issues. DAVID TO THINK

PLACEHOLD

~~DEVELOPING COUNTRIES~~ MOVED TO APPLICATION & EVALUATION PROCESS SUBTEAM

~~Awareness of process~~

- ~~Level of outreach (type of outreach, financial and other)~~
- ~~Funding for outreach~~
  - ~~Eligibility~~
    - ~~Are the rules too restrictive?~~
- ~~Implementation of outreach (timing)~~
  - ~~Data (obtain figures that compare how much was spent on outreach compared to other activities)~~
- ~~Adequate access to assistance (applicant support program)~~
  - ~~Ensuring genuine nature of applicant~~
- ~~Rules - as stated and as applied~~
- ~~Confidence that the new gTLD application process is fair? (Trust in the process)~~

~~<<ACTION ITEM: Developing countries - Resources devoted to outreach>>~~

EFFECTIVENESS OF PROCEDURES TO ENFORCE SAFEGUARDS
VOLUNTEERS: David - Jamie - Carlton

ICANN's role

- Enforcement of safeguards and public interest commitments

Dispute resolution processes

Sufficient data - is there enough data to make conclusions about the fairness of procedures, etc.

- Uniform Rapid Suspension
- Uniform Domain-Name Dispute-Resolution Policy (UDRP)
- Post Delegation Resolution Policy (PDD-RP)
  - Registry restrictions dispute resolution
  - Trademarks
  - PICs

OTHER

What else do we need?
Divide into new gTLDs vs legacy (compliance)
# of complaints to registries, registrars
Compare level of abuse among legacy, new gTLDs (Drew to define methodology)

- Select gTLDs to compare (legacy and new)
- Gather lists of all current registrations in those TLDs (zone files)
- Compare the lists of registrations to domain names associated with known DNS abuse (as determined by a reliable authority such as APWG, Spamhaus, etc.)
- Determine whether there is any correlation between findings new/legacy gTLDS, registry/registrar DNS abuse policies, 2013 RAA compliance, literacy about gTLDs from Nielsen study, etc.

Highly regulated sector domains

DATA NEEDS

Compliance - TBD (resource allocation)

- Abuse point of contact information

Contact relevant ccTLDs and look at CENTR data (market place/market studies) - Model for methodology, comparision gTLDS vs ccTLDs
ICANN DNS Abuse Study

ACTION ITEM: Brian to circulate “land rush” doc
ACTION ITEM: Carlton to share ALAC study