DNS Abuse

1. *Is there more or less DNS abuse in the new gTLDs?*

Impact of Safeguards & PICs

- Technical Category/DNS Abuse

1. *Have the safeguards been fully implemented?*
2. *Did the safeguards help to prevent DNS abuse?*
3. Have new gTLD registry operators complied with the safeguards?

- Specification 11

1. How was Specification 11 implemented by new gTLD registry operators?
2. Did the use of PICs help prevent DNS abuse?

- Rights Protection Mechanisms

3. How are RPMs for new gTLDs different from those for gTLDs?
4. Have the new dispute resolution processes reduced trademark infringement?

Consumer End User Behavior

1. Are consumers aware of new gTLDs?
2. Do consumers trust new gTLDs?

Effectiveness of Procedures to Enforce Safeguards

1. Are the new procedures effective in enforcing safeguards?