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TERRI AGNEW:

We'll go ahead and begin at this time.

Good morning, good afternoon, and good evening. Welcome to the LACRALO subcommittee on outreach and engagement call, taking place on Thursday the 25<sup>th</sup> of February 2016 at 22:00 UTC.

On the call today we have Dev Anand Teelucksingh, Alan Green Greenberg, Harold Arcos, Humberto Carrasco, Aida Noblia, and Alberto Soto.

We have apologies listed from Jacqueline Morris and Alyne Andrade.

From staff we have Heidi Ullrich, Silvia Vivanco, and myself Terri Agnew.

Our Spanish interpreter today is Veronica.

I would like to remind all participants to please state your name before speaking for transcription purposes. Thank you very much and I'll now turn it back over to Dev Anand at this time. Please begin.

DEV ANAND TEELUCKSINGH:

Thank you Terri. This is Dev Anand here. And thanks everyone for coming on this call on short notice. So the main purpose of this call is to really, is to review the possible outreach events that we have noted, that's happening in the LAC region, and deciding on what CROPP proposals we should file.

And just do an overview update on how the other aspects of the strategic plan in terms of seeking possible individuals and/or

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organizations that will be At-Large candidates in countries that are At-Large structures. Okay? So what I am going to do, I'm just going to share my screen. And I will, let me see how to do that.

Okay.

Just one second.

Okay. This is Dev Anand again. Let me try doing this a second time. Okay, first monitor, share.

Okay. Is my monitor...? Is everyone able to see my screen?

TERRI AGNEW:

Yes we are.

DEV ANAND TEELUCKSINGH:

Okay, thank you. So, and that will probably try to make the files bigger, so people can see it. So, the outreach and engagement subcommittee has created this outreach calendar at [inaudible] dot com, and that's used by all of the regions to track outreach events in a calendar format.

So I'm just presenting to you some of the events that are happening, well, that have happened, and the events to come after April. Right now we are towards the end of February, so if you were to look to try to file proposals, say by next week, given the six weeks' notice, we probably only have until...

We can only cover events early April onwards. Okay? So, I just wanted to walk through some of the events that are happening. So, excuse me.

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Right. So, on the April the 1<sup>st</sup>, there is going to be a [inaudible] of Internet governance that's happening in Washington, D.C., and unfortunately Bartlett Morgan will be going to the event. He got a fellowship to that event. So actually one action item I want staff to capture is some appropriate At-Large material that he can take to that event.

Bartlett will be attending the Marrakesh meeting, so perhaps he can take that material with him after, on his way back from Marrakesh. So just fortunately staff could just note that as an action item.

The IETF is happening in Argentina from April 3<sup>rd</sup> to the 8<sup>th</sup>. That's mostly a technical type of grouping. So my thinking is that that's probably not a good event for CROPP. Vanda has noted that there is an event called FIFE 2016. And it's a meeting for about 400 NGOs in Brazil, which is I think is very an interesting event.

And then from, in April 17<sup>th</sup> to the 20<sup>th</sup>, and perhaps more crucially, from the 20<sup>th</sup> to the 22<sup>nd</sup>, there is the ARIN 27 meeting and the [Carb-con?] meeting, and what is happening is that the [Carb-con] meeting is following directly after ARIN 27. ARIN is the RIR for North American and the Caribbean, and it's being held in the LAC region in Jamaica.

The [Carb-con] meeting, which is a gathering of the various persons in the Caribbean. It's a not for profit technical community providing important regional forum for those in technical capacity, industry experiences, and ICANN is often a presenter at this event. So I think this is probably one, a crucial event to go to.

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Now, another event in May is LACNIC 26. And this is happening in Havana, Cuba. And I am thinking, perhaps what can happen is somebody should go to LACNIC 26 and follow up on the work done by Alberto and Diego in the CROPP trip last year. So that, and perhaps continue to meet with those possible organizations and individuals that can become At-Large candidates.

So I'm thinking LACNIC 26 will be a useful event to look at. And then this is the event that Alberto Soto is talking about. The first Latin American and Caribbean forum. This was a tentative agenda that was posted on the LACRALO list, and I included it here. So it's supposed to be a two day event from May 17<sup>th</sup> to 18<sup>th</sup>.

And Alberto is looking at perhaps getting somebody from LACRALO to attend. It was suggested that [inaudible], who is involved in security, could be a possible person to go to this event. And I've spoken to Shiva, and he sent the email today. And Alberto, you would have gotten that email.

Also happening in May, is a DNS forum that's happening in Haiti. It's still being, it's still in the planning stages, but it is going to be focusing on DNS topics. And also, it will also be promoting the launch of ISOC Haiti. And obviously ISOC Haiti would be a good candidate for becoming an At-Large structure.

So, I have noted, I've just gone through and summarized the events that are happening in the LAC region for, that's happening after April. So let me just see if there are any thoughts or comments.

Okay.

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All right. So, I'm just opening the floor to questions. So my comments are, was put out for, we have somebody going to SSIG, Bartlett Morgan, who is going on fellowship. So he's not using CROPP, but he definitely does need outreach materials. So that's the action item that I mentioned earlier, for some outreach materials, the At-Large brochures, have some copies available in Marrakesh to give to him so he can take that to the SSIG.

Okay, hope that action was taken. And my thinking would be that the [Carb-con] 11 meeting, the LACNIC meeting, and perhaps this Latin American and Caribbean forum meeting, would be useful CROPP proposals. And maybe also the DNS forum in Haiti. So I just open the floor to any comments or questions. Alberto? Go ahead.

ALBERTO SOTO:

This is Alberto Soto. Good morning, good afternoon, or good evening. Could you please repeat, Dev, the first event that you mentioned in a chronological order and who will be attending to that event? Because I think it was in New York, but I couldn't hear well. So could you please repeat that?

DEV ANAND TEELUCKSINGH:

Certainly. This is Dev. I would was saying that Bartlett Morgan, who won a fellowship to attend SSIG, that's the [inaudible] school of Internet governance. Okay? But he's not using a CROPP trip. I believe he has gotten a fellowship to attend the event. So I'm just saying that he needs outreach materials such as the At-Large brochures and so forth, for him to take to that event.

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Okay? I have not specified who else is going for these other events.

ALBERTO SOTO:

Alberto Soto speaking. Thank you very much Dev. I can have, and we have already coordinated other events. We have taken, and we have previously coordinated, and I think this is what you should do. We have coordinated with the staff to ask for the material and to have that material available at the site, or the event site, or perhaps to some person.

We have never had any problem with a brochure and the material. So it won't be any problem. Thank you.

DEV ANAND TEELUCKSINGH:

Thank you. Thank you Alberto. I see some, I see Jason Hynds raised his hand, sorry I can't really see it exactly what this, when I'm checking my screen. Jason, go ahead.

JASON HYNDS:

Hi, thanks. Yes, Jason Hynds here. Alberto just said it's not a problem getting the outreach material. For instance, actually arranging, we won't have ICANN 55. I wanted to talk [inaudible], is how do I distribute outreach materials to the attendees? And I think I've been getting feedback about how I should be printing the material clear and so on.

So if Alberto could help me understand how he goes about getting the outreach material, I think that would be helpful in the case of my outreach for the remote hub.

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DEV ANAND TEELUCKSINGH: Okay. Thanks Jason. Well, I can try to answer that, but the staff could also answer this question as well. So usually, what can happen is if an event is happening in advance, and I emphasize in advance, staff could have the materials sent to the person organizing or going to that outreach event.

So obviously, it takes time to send such materials to the person. So that's why the emphasis is on in advance on that. So Jason, if you wished, you possibly can... As I take it, you wish to have some outreach materials available at this remote hub?

JASON HYNDS: Yes, Jason again. Certainly I do. I actually just, before joining the call, came off a call with [inaudible] to figure out how I could get some of it printed and the type of cost and so on. And it was just an initial call, so I don't have that information yet. But certainly, I want some handout material to give to the participants in that.

DEV ANAND TEELUCKSINGH: Well, I think Heidi has raised her hand. So Heidi first and then Alberto. Heidi?

HEIDI ULLRICH: Thank you very much. I'll be very quick. I know Alberto is waiting. For the outreach event, we would like to request that you will let staff know, At-Large staff know, what kind of materials you would like.

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Particularly for At-Large activities, but if you would like other ICANN documents, there is also a list that we can provide you with the details of those, those types of documents.

Now I know that we are trying to encourage people to give any people that you have at your event links, or PDFs, rather than actually hard copies. And I'm also aware that... I'm quite sure that ICANN does not encourage or reimburse people for local printing costs. But again, it would be much more appreciative if you could let us know in advance and we can either send you the hard copies, or as I said earlier, just provide the links to these materials. Thank you very much.

DEV ANAND TEELUCKSINGH: Okay. Thanks Heidi. And Jason, I just posted a link to the, in the chat, listing some of the outreach materials that are available. And they're also links that take you to the, like what the global stakeholder engagement teams send out to people. So all right. Alberto?

ALBERTO SOTO: This is Alberto Soto. Just to complete your comments. For Haiti, for example, we requested the materials in advance. We have coordinated and we received the material in French because this was for Haiti, and of course in English, and we received material in Spanish for Dominican Republic.

The risk was that we were responsible for the transporting the material. But we asked that information in advance, and we received that material. I don't have a link, Jason, for you but I can send it to you later.



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I see, well Dev has just posted, and there is other site, website, perhaps this is not an outreach site, but in that site you can also find information, outreach information in different languages for different audiences.

So this can be done with the necessary time well in advance. We didn't have any issue at all, and we didn't have any problem for getting outreach material for Cuba, for example. So everything has to be requested with enough time in advance, regarding what Dev has just said for the event in Cuba.

I have already spoken with people there. I interviewed them personally, and they told me that the, nowadays they have a more concrete a real outlook of the situation. So I was talking to one of the [inaudible] of the company, they, as a company, cannot participate but, as it happens in IT because we have students there, they are trying to generate or to create a NGO or something similar to that, according to their legislation, in order to then be able to be certified as an ALS.

This is something similar to what happened in Haiti. The thing is that in Cuba, in the past they were not able to do that, and now it seems that they can do it. So they're working on that. I already have the information, I can upload that information you will, for the case of Cuba.

Now when it comes to the event in Columbia that will be held in May on the 17<sup>th</sup> and 18<sup>th</sup>, there won't be any issue. I also suggested, I mean, I'm working with the GSE department, with Rodrigo de la Parra, and we have to try to send information. This is a kind of exchange. We are

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trying to send certificate for webinars in LACRALO for people to participate, and for professors at the university to participate.

We have been invited by our university, and we invited professors to an ICANN meeting. So what I said at that time is that I think that for Shiva, we can use the CROPP program, and there will be someone else, it won't be me, but there will be someone else that will be appointed someone to attend from LACRALO.

Anyway, I don't think we will use all of the slots that we have available, perhaps we will but I am not sure about that. But I don't think we will use all of the CROPP slots available this year. Thank you.

DEV ANAND TEELUCKSINGH: So thanks Alberto. This is Dev. So okay. So I just wanted to confirm. So regarding the Latin American Caribbean forum in Columbia, perhaps we can use one CROPP slot for Shiva [inaudible] to attend that event. I think that would be a good idea, because I'm fairly certain Shiva would not be able to attend this event on his own.

So if you wish to use one CROPP slot for that, I see no problem to do so. Okay. Now my question to you is, regarding LACNIC Cuba, LACNIC 26. I think it might be useful to send somebody to this event because, well, two things. One, as I said, to continue to follow up, meeting those persons that [inaudible] and Diego met in Cuba last year, but also to take part in LACNIC.

And a lot of discussion has been on the, on signing a MOU with LACNIC. So a person going to this event could take back information about

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LACNIC and present it on a LACRALO call. So Alberto, what do you think about that?

ALBERTO SOTO:

This is Alberto Soto speaking. Dev, I think that is perfect. That is a perfect combination. In the meantime, we are working with our people in Cuba, and we are coordinating with them. I think you have to think that we, that Cuba does not have experience in organizing, in organizations like us. And they deserve our help, because they're emerging and they are opening to the world, and our help would be of vital importance for them and to support their growth.

So that's why we have to work with them. Many people working, collaborating. And I believe this is the right way of addressing this. Thank you.

DEV ANAND TEELUCKSINGH:

Okay. So a person for LACNIC, a person for [inaudible] for Latin American and Caribbean forum in Columbia. Also a person for the [Carb-con] meeting, because I think this is where a lot of persons from the Caribbean region will be attending, and ICANN usually presented about information about policy issues, and that's occupying ICANN, you know, IANA transition, accountability, those types of things.

So I think it's probably is crucial for somebody to attend the [Carb-con] meeting. What do you think Alberto? Or anybody else for that matter?

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ALBERTO SOTO: This is Alberto Soto speaking. That's perfect Dev. We have to define within LACRALO who will be the person attending that meeting. Perhaps LACRALO member would be Harold Arcos. I think that he has enough knowledge and he is working on that. That is my suggestion. Of course, we have to discuss it within LACRALO.

DEV ANAND TEELUCKSINGH: Okay. Well, I don't know... Well, this is Dev. I was also thinking perhaps, just thinking out loud, Harold Arcos might be the best person to go to the best person to go to Cuba. But that is just a thought there. And perhaps somebody, the Caribbean should go to the [Carb-con] one.

ALBERTO SOTO: This is Alberto Soto speaking. I was talking about the event in Cuba for Harold. [CROSSTALK] ...necessary background. But I mean, of course, this is going to be proposed within LACRALO, but I know that he has background, and that is quite aware and he is not in contact with people in Cuba by email.

We have shared information with him. So I believe that he might be the proper person to attend the event in Cuba.

DEV ANAND TEELUCKSINGH: Okay. All right.

ALBERTO SOTO: For Columbia, we will have to decide.

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DEV ANAND TEELUCKSINGH: Okay. All right. So those were the three key events. Like I said, the other events that were happening, the IETF which is happening in Argentina, and I'm not sure if that's really a good fit for At-Large, because it really is more of a technical meeting. I doubt you will find the end user organizations that could be part of At-Large there.

So and the only other one that I noted was the DNS forum in Haiti. So, and I was talking to the person at some ISOC Haiti that's trying to, that has sent in an application to be an ISOC chapter. They are planning a DNS forum for two days, May 19<sup>th</sup> through the 20<sup>th</sup>, roughly around the same time as the Columbian one.

And it will be focused on DNS related topics. And so, perhaps that could be, since we have two more CROPP slots left, perhaps we may consider sending somebody to Haiti. Again, a suggestion.

Any thoughts? Sorry, I'm not seeing.... I'm sorry. Alan has raised his hand. I'm sorry, I'm not seeing the hands raised, my apologies. Alan, go ahead.

ALAN GREENBERG: Thank you very much. Sorry for butting in, but what I'm hearing is there are a number of events which would be good candidates for using the CROPP funds. The deadlines are tight, and if we're not careful, we're going to have slots go unused.

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DEV ANAND TEELUCKSINGH: This is Dev. That is correct.

ALAN GREENBERG: Okay. So, what I would suggest is, you know, there is lots of opportunities, but I think we need to put out, in a very simple list, the event, the potential people who we think might be good candidates, and that's just suggestions. It could be left blank. And the deadline for submitting a CROPP request in order to actually use the money for that event.

If we have the event with its dates, the deadline for CROPP, and the potential candidates, then I think the, we can make a decision, you can make a decision, LACRALO can make a decision on which of the events are we going to use. There is not an unlimited number of CROPP slots left, and go forward. So we can keep on having conversations back and forth saying we can go to Cuba, we can go to [Carb-con], we can go to this, there are only a limited number of slots, and the deadlines are coming up rather quickly, as you pointed out at the beginning.

So maybe an email to the people who are involved in this group, just identifying those in a nice clear way, and then the LACRALO leadership can make a decision, and make sure that we don't miss out on using these slots that would, in fact, help LACRALO move forward. Thank you.

DEV ANAND TEELUCKSINGH: Great. Thank you Alan. And indeed, that's what I was intended to do, but thanks for actually making that clear, and I hope that's actually captured as an action item for an email to go out listing the events, and

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possible ideas for suggestions for persons that could go, and the deadline for actually doing it.

The reason we're having this call now is because with the CROPP six week minimum notice window, not counting the At-Large review of such CROPP events, it is coming to... Any CROPP proposal now would have to allow for an event to take place after early April. So that's why we're having this call now.

Alberto, go ahead.

ALBERTO SOTO:

This is Alberto Soto for the record. Thank you Dev. Alan, with the newly appointed LACRALO leaders, we are working for the event in May. And we have already coordinated that we will stick to the time, for example, for May the 17<sup>th</sup> and 18<sup>th</sup>, so that we can have enough time for the CROPP program to be defined, or for the slots to be defined.

And I would also like to let you know that we have been considering, together with Aida Noblia, she's here on the call as well, we have been considering that there was an event being organized by Aida, so we would like to work with LACNIC, and we have decided that, since we have little time and since we want to have a very good event, we will live this for June.

So that, for the beginning of July, sorry, so that it could be a new budget available. So we are making, or trying to make the most of the opportunities we have from the CROPP program, and we will try to stick to the time. This is very important because we have a house of Internet

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in LACNIC, so we will have to speak with people in LACNIC and we will do that in Marrakesh. Thank you.

DEV ANAND TEELUCKSINGH: Thank you. This is Dev again. Okay. So I think we've covered the possible events that could be used for CROPP opportunities here. So just to go, just to continue, just a review of what is happening in terms of tracking, you know, well trying to find persons in those countries without At-Large structures.

So I'll just see if I have my document here. So the idea behind this was that we would create a spreadsheet, and because we're looking at contact details, we want to share this publically. But the idea that we would have this list of countries without At-Large structures, and then have persons assign to, within the outreach and engagement to actually look and trying to find persons in those countries.

And the idea was to also look at, I tried to identify various sources, so you have the Internet governance forum, the fellowship program, the [inaudible] foundation which does Internet governance training, the LACNIC meeting. So we can search for these various events, and try to find participants from these territories.

One of the things about that regarding the fellowship, because you know, the fellowship listings is often very scattered and so forth. What I did was to create an ICANN fellowship spreadsheet for the outreach and engagement group. And how it works is that you specify a region, and it will automatically file the information listing what the fellows, or what



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meeting the fellows went to, the name of the fellow, the country, and the type.

So what we can do is now we can look at the LAC region and get a listing of all of the persons and all of the countries that attended as a fellow at an ICANN face to face meeting. Okay? So that's one thing of the analysis. Going back to the spreadsheet. So that's one thing I've done for the fellowship.

So this doesn't have listed, have done some work. Some have not. I think there has been a lot of progress noted for, [inaudible] finding persons in St. Lucia, [inaudible] has quite a few person, quite a few names there. [Inaudible] has also about six or seven persons there. But there is still a lot more work that needs to be done for certain territories.

And I've been encouraging the group that's, you know, please take the time out and try to find those persons, try to find those persons that are interested in Internet governance and ICT events. And then the next phase would be to, once you're identified a certain number, approach those persons to come on a call or a webinar. You know, [inaudible] about ICANN, about the DNS and so forth. So that's the approach so far to date.

Any comments or questions? Alberto.

ALBERTO SOTO:

This is Alberto Soto. My question is this, who will be responsible for contacting these people? I mean, I'm not interested in the fellowship

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program, but I am quite interested in the, I mean, in the rest of the things. I mean, because the fellowship is not interesting to us, but I am thinking about other countries in Latin America and the Caribbean where we do not have an ALS.

So my question is, who will be responsible for contacting that? Because, who will be the person responsible of keeping in touch with each people or each entity in each country? That's my question.

DEV ANAND TEELUCKSINGH: Well, thanks Alberto. Well, I haven't really crossed that stage yet as to who will do the contacting. I think what will then happen is that the [inaudible] and the LACRAO leadership would then send out, well we'll work on a what message, what to send first. And then invite them to, either we share information about ICANN, you know, the various PDFs and so forth, and then invite them to a webinar, and provide interpretation if needed, or whatever.

And then we can talk about... And just to introduce themselves and learn about us, and realize that look, they are like minded individuals and groups in the Latin American and Caribbean region. And we would like to, you know, if you care about ICT and IG issues, you know, this is very useful. This would be...

Becoming an At-Large structure has benefits. But we haven't crossed that stage yet in terms of the actual structure. I'm more concerned about getting the actual, finding the contacts first, and then we will look at drafting, let's look at drafting a letter, an email to all of the particular persons, and take it from there.

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Okay?

ALBERTO SOTO:

This is Alberto Soto speaking. We have our own method of working that we have already implemented in LACRALO, and it has proved to be good for us. We make research, researches and we are trying to focus on places that are not covered by LACRALO. We try to find out whether there are organizations that already created.

It was not the case of Cuba and Haiti, but the case, the Haiti case is the one that is encouraging us to work. So we are trying to do this. We contact the people in those places, in that places, and we generate would create the necessary contacts on communication channels.

If necessary, then we might think about a possible trip to that place, but we try not to use those resources, but what we try to do is to work with them online to put it somehow. This has proved to be very good for us, and I believe this would be the way of moving forward.

That is to say, you have a first contact just to identify whether there an entity, and if we have an entity or an organization, because in the case of Haiti, it took us almost one year to get an ALS from Haiti, but that ALS is now is already recognized within that country.

So that is work that we have to start in LACRALO from the, in a part of LACRALO, and this has to be coordinated with local leaders as well. So it's a joint work. Thank you.

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DEV ANAND TEELUCKSINGH: Thanks Alberto. This is Dev. So I'm just looking at the chat, and Alan had said usually the problem is finding people to take on this kind of outreach, and we're not having too many who want to do it. And well, my response with that is that is what I think is what the outreach and engagement group is attempting to do, to try to fulfill that role.

So yes, Alberto, I think we are in synch about this. Once you find this person, we just establish contact with them, and introduce ourselves, you know, and perhaps share some materials. And then perhaps even have an online call later on, where there is a webinar to talk about what is the DNS, what is ICANN, what is At-Large. That type of material.

So okay. Any other comments or questions?

I'm just scrolling through the chat. Sorry, I'm not seeing it when I'm sharing my screen.

So okay.

Okay. One of the things also I should mention, one of the things I'm also doing is trying to see how we can do a stakeholder map of the region. If you remember our LACRALO dashboard, what I've done is to catalogue the At-Large structures, you know, with the countries and do a breakdowns as to which ones have ALSs, which ones do not. And the thing I was trying to do also is to look at possible synergies.

So for example, if there were countries with a ccTLD, that's is in the ccNSO, perhaps they can be contacted and perhaps persons can be found that are like end user groups. That could be possible At-Large structures. So I'm trying to expand this to actually provide the actual

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contact details and so forth. Right now, this is just relaying the country, but I want to get it to the stage of something similar to how the fellowship is being done.

If you look at how it is done at the fellowship, I have done the, sorry. If I go search by country, if you pick a country like say, Argentina, right? You would see a breakdown of the fellows, but I also have a breakdown of the GAC representatives. Okay? So from that, we have a bunch of contacts by which we can start asking questions and so forth.

Okay. Oh I'm sorry. Alberto has raised his hand. Alberto?

ALBERTO SOTO:

This is Alberto Soto. Thank you Dev. That's very right. For the event in Columbia in May, that is what we are doing. We have requested collaboration from the Caribbean region. I sent an email to the list, and we've got two volunteers. One from Haiti and from Dominican Republic. So they would be responsible for obtaining, for the event in May, the greater amount of members or members belonging to the multistakeholder model in each country, so that the event in May, we may have the ALSs, the university that is also organizing this event, but so that we can have other information and contact from the government as well. So we are trying.

DEV ANAND TEELUCKSINGH: Okay...

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ALBERTO SOTO: To have someone to get information from the different stakeholder parties. We have two volunteers, as I said before, but the idea is to collect information and that they can participate also in the event. But of course, in this case, the case of these two volunteers, they would have to pay for their own trip, because we don't have enough money for them. That's it. Thank you.

DEV ANAND TEELUCKSINGH: Okay, thanks Alberto. This is Dev. Just to mention that, well, if we were to use a CROPP slot for that Columbia event to fly somebody there, we need a lot more details in terms of the agenda. And if there is a webpage for that event, that will greatly aid in the processing of the CROPP request, and for GSE to properly analyze, and for the At-Large to properly analyze the event.

So I hope to see those details very soon. Okay. Oh I see more hands raised. No, okay. Alberto is that another hand or is that an...?

ALBERTO SOTO: This is Alberto Soto speaking. Yes Dev. In our last ICANN meeting, what I requested, or in fact, I explained the issue events being held in Europe in comparison with those that are held in Latin American and the Caribbean. Our events are quite below the international standard when it comes to term.

So if I want to know, for example, when an European event will take place next year, I know that information. I can have that information, but that is not the case for Latin America. That is impossible for Latin

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America. So that is what I said in our last meeting. We are doing our best to get that information for the CROPP program, at least of course we will have information advanced for certain events, but in the case of certain other events, perhaps we will have enough information, or that information will not be available.

In Latin America region, web pages for events are not ready well in advance. So in Europe, that is not the case because in Europe, they have enough time or they prepare things with enough time and information is provided well in advance. So I will have to discuss this with the GSE department, because this is an issue for us because we need to get the approval for those events. Thank you.

DEV ANAND TEELUCKSINGH: Yes, indeed. Thanks Alberto. And indeed, I think that's a challenge for a lot of events in the LAC region, is that the event details aren't really available until it's very close to the event. And by then, it's impossible from a CROPP standpoint, it's impossible then to go to the event once you've been made aware at the very last minute.

So all I can say is that it's better to have the information upfront and available. Okay. All right. So I think that was all I really wanted to cover for this session. Any other business, comments, questions?

Okay. Well, I would like to thank everyone for coming on this call. I know that it was very short notice. And I would like to thank staff and the interpreters, and Alan for dropping by. I know he has a very busy schedule with all of that cross community working group on accountability.

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And this call is now adjourned. Thank you and have a good evening.

**[END OF TRANSCRIPTION]**