

**CCT-RT MEETING #4**  
**Chat Transcript – 22 February 2016**

Kaili Kan:Hello! Have we started?

Eleeza Agopian:Hello Kaili! Not yet -- we'll start in about 15 mins.

Kaili Kan:OK. That is why I do not hear anything ... :) )

Eleeza Agopian:Right. We'll start audio then

Kaili Kan:Thank you, Eleeza.

Alice Jansen>Welcome to the CCT-Review Team Meeting! Please note that this session will be recorded. Chat sessions are being archived and follow the ICANN Expected Standards of Behavior: <http://www.icann.org/en/news/in-focus/accountability/expected-standards>

Kaili Kan:Hello to all. Sorry to miss you guys in LA.

Alice Jansen:Hi Kaili! Thanks for joining us remotely :-)

Kaili Kan:Am I the only person in remote?

Eleeza Agopian 2:At the moment, yes.

Margie Milam:can you hear ok?

Kaili Kan:yes. thank you

Calvin Browne:yeah - just joined on this one

Calvin Browne:great - will type if anything comes up

Alice Jansen:Our tech-support is looking into it - apologies for the inconvenience

Calvin Browne:i suspect I had not yet allowed access to my microphone.

Alice Jansen:The issue has been fixed - if you would like to test your microphones on the bridge, that'd be great.

Calvin Browne:maybe during an appropriate break?

David Taylor:Good to hear you Calvin

Jonathan Zuck>Welcome Calvin an Kali

Alice Jansen:@ Kaili - are you on the bridge?

Kaili Kan:did you hear me ?

Jordyn A. Buchanan:No

Kaili Kan:how to get on the bridge?

Eleeza Agopian 2:Hi Kaili -- you can click on the phone icon at the top of hte room to have it call you.

Calvin Browne:WHen do the new statements need to be returned?

Kaili Kan:yes, but I am in a hotel room, and the phone is quite far away.

Kaili Kan:now I am using the computer microphone. can I speak on that?

Eleeza Agopian 2:Yes, you should be able to.

Kaili Kan:but for some reason, it does not seem to be working.

Alice Jansen:@ Kaili - the audio in the meeting room is from the bridge, not the AC I am afraid...

Kaili Kan:any way to get on the bridge?

Kaili Kan:are we filling the form I see on the screen?

Kaili Kan:If yes, can I fill it remotely, or I make it up when in Marrakech?

Eleeza Agopian 2:Kaili, yes you can fill it out remotely.

Alice Jansen:If you access to a landline in New Zealand - please call 0800 023 0691 - the bridge passcode is 757 692 5591

Kaili Kan:I will call via the landline only if I want to speak, is that right?

Eleeza Agopian 2:If you are unable to use your computer microphone, yes. We are also happy to read your comments out loud if you want to type them here.

Kaili Kan:for the time being, I am fine. When I feel there is a need to speak, I will call. Is this OK?

Kaili Kan:how do I fill the form remotely? Can it be emailed to me?

Eleeza Agopian 2:Yes, I sent the document to the list on Friday. I can email to you again.

Kaili Kan:Yes, I see it in the email. However, it is in pdf and cannot be written into.

Eleeza Agopian 2:I also sent a Word doc.

Kaili Kan:Can it be provided in words?

Eleeza Agopian 2:If you are unable to use Word, I can send in another format.

Pamela Smith:Kaili, I can do a copy and paste and send it to you.

Eleeza Agopian 2:Calvin, I think we're picking up background noise from you.

Kaili Kan:I did not find the form in word. Can you send it to me again? Thanks.

Charla Shambley:Calvin I've muted your line since we were hearing background noise

Eleeza Agopian 2:Kaili, I just emailed it to you again, but our legal team may be making some tweaks, so hold off on filling that out.

Calvin Browne:my wife just arrived - with her music blaring loudly - got the mute button working

Pamela Smith:Kaili, I just sent you an email with the document.

Kaili Kan:@Eleeza Got it. Thank you. Will hold on to it until you tell me to go ahead. :)

Alice Jansen:Kaili, Calvin, the group here is reading definitions on page 4

Calvin Browne:gotit

Kaili Kan:OK. Thanks

Jordyn A. Buchanan:confidence by Internet users that they can safely navigate to a domain name to find and safely use the site they intend to reach

Drew:DNS abuse carries its own importance because of obligations placed upon registrars and registries to take action against such abuse. This is something that is important to look at and measure.

Alice Jansen:@ bridge users - please mute your line

Calvin Browne:confidence by Internet users that they can safely navigate by a DN to find and safely....

Drew:ICANN requires registries to develop anti-abuse policies as follows: "Registry Operator will include a provision in its Registry-Registrar Agreement that requires Registrars to include in their Registration Agreements a provision prohibiting Registered Name Holders from distributing malware, abusively operating botnets, phishing, piracy, trademark or copyright infringement, fraudulent or deceptive practices, counterfeiting or otherwise engaging in activity contrary to applicable law, and providing (consistent with applicable law and any related procedures) consequences for such activities including suspension of the domain name."

(<http://newgtlds.icann.org/sites/default/files/agreements/agreement-approved-09jan14-en.htm>)

Alice Jansen:Reminder to all - please state your name before speaking for record purposes and to help Calvin and Kaili follow the conversation

Jordyn A. Buchanan:Drew--but that has nothing to do with navigation.

Jordyn A. Buchanan:That's the use of the site.

Drew:Pure navigation, from and to a domain name would likely only include a man in the middle attack then or a breakdown of the DNS system itself

Drew:I prefer keeping DNS abuse but can live with the conflation of the two so long as there is agreement that this would include DNS abuse

Drew:even if it's not explicitly mentioned

Jordyn A. Buchanan:Yes, it seems like we can address that in the workplan.

Gaongalelwe:right Jordyn, and this can be covered in the subteams I suppose?

Jordyn A. Buchanan:Yes, I would assume that the subteam looking at Consumer Trust would look at this (depending on how we set up the subteams)

Drew:OK, because DNS abuse is a critical component of consumer trust. We don't want to inadvertently limit this by saying that we should only focus on navigation, which could be interpreted as mere resolution of a domain name, which in and of itself could break trust and cause harm.

Drew:We can sort that out on the subteam

Drew:as Jordyn said

Calvin Browne:i would imagine this workplan is a fairly "living" document

Alice Jansen:All - documents are posted on your dedicated meeting page - <https://community.icann.org/pages/viewpage.action?pageId=58725549>

Gaongalelwe:Drew at least we know which subteam you are most likely to land in!  
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Alice Jansen:The Review Team is on a 15-minute break - we will be back at 10:15 PST

Kaili Kan:For me, time for breakfast. :)

Alice Jansen:excellent :-) - enjoy!  
Calvin Browne:grin - back  
Kaili Kan:back : )  
Carlton Samuels:Hi Kaili, good morning  
David Taylor:Is Google paying for the CCTRT reunions also then Jordyn? ;-)  
Jordyn A. Buchanan:Ha, no such luck. That drinks offer was me personally in any case. :-)  
Calvin Browne:i recognise that voice :-)  
Alice Jansen:We are on a 5-minute break  
Calvin Browne:here  
Alice Jansen:@ Calvin - Kaili - we will capture ideas you have on post its - feel free to insert them into the chat -  
Calvin Browne:ok  
Alice Jansen>Welcome, Drew!  
Calvin Browne:will do  
Alice Jansen:Four categories are: General - Application process - Competition & Choice - Safeguards  
Kaili Kan:ok  
Alice Jansen:Safeguards & Trust\*  
Alice Jansen:They are all scratching their heads now and writing on their colorful post-its :-) - is there anything you would like me to put on the wall for you?  
Calvin Browne:scratching my head just as hard  
Alice Jansen:great :)  
Kaili Kan:hitting my head against the wall ...  
Kaili Kan:not so great : (  
Calvin Browne:"previous unserved areas/markets"  
Alice Jansen:Thanks - under which category would you like me to stick it?  
Calvin Browne:(almost fits in every category)  
Calvin Browne:but application  
Kaili Kan:my question: "if the competition is not focused on price, what services should be identified for competition "  
Alice Jansen:ok  
Calvin Browne:and competition and choice  
Alice Jansen:ok all three post its are on the wall  
Alice Jansen:anything else :-)?  
Kaili Kan:another question: "as more and more apps go directly to service providers, e.g., facebook, etc. the impact to the market size for domain names and implications"  
Kaili Kan:also for the category of competition  
Alice Jansen:great - thank you!

Calvin Browne:still writing stuff down

Calvin Browne:?

Alice Jansen:yes!

Alice Jansen:but wrapping up

Alice Jansen:anything in AOC review process ?

Kaili Kan:another: "the cost and cost structure (fixed vs. variable) for providing registry/registra service"

Kaili Kan:category: competition

Drew:For safeguards, let's look at the ways in which new gTLDs might or might not affect consumer trust and confusion in the marketplace. For example, are cyber criminals preying off of the fact that a legacy TLD operator most likely won't register all of the new TLD versions of a domain name? A user can successfully navigate to a domain name that violates consumer trust through a form of DNS abuse. Therefore, it is really important for this study to look beyond mere domain name resolution in this category.

Calvin Browne:i think i'm ok - but would be interesting to see whats going up

Calvin Browne:i'm ok

Kaili Kan:I am done.

Calvin Browne:"are ICANN fixed costs a barrier to entry"

Calvin Browne:under applications

Calvin Browne:(i see it was subsequently covered)

Alice Jansen:Drew - thank you! It has been added to the board

Alice Jansen:Calvin, your item was also added

Alice Jansen:I will take pictures of the board and post them on te wiki page

Kaili Kan:thanks!

waudo:can we get a group icture at some point?

Drew:thank you!

Alice Jansen:Yes, we will most certainly take a group picture

Drew:can someone make cardboard cutouts for the rest of us for the group photo ;-)?

Alice Jansen:great idea :-D

Calvin Browne::)

Kaili Kan:ok. will be back at 1320.

Calvin Browne:20 past the hour

Pamela Smith:We are breaking for lunch in Los Angeles. We will be back at 1:20 PST

Pamela Smith:See you then!

Alice Jansen:Pictures of the boards are available at

<https://community.icann.org/pages/viewpage.action?pageld=58725549>

Calvin Browne:Hi all, I think I'm going to take Dr's orders to heart and take it easy - ie retire to bed for the night - So i'll get everyone tomorrow

Calvin Browne:later

Kaili Kan:Bye, Calvin. Good night!

Alice Jansen:Thanks for joining, Calvin - we know how late it was for you!

Kaili Kan:this is mine

Kaili Kan:the reason I raised the question of costs is that, cost structures are essential to competition. Thus, without knowing the cost structures, it does not mean much to discuss competition.

Kaili Kan:For example, if there is only fixed cost but no variable cost, it will be a natural monopoly and excludes competition from the very beginning.

Kaili Kan:Of course, this also depends on the market size.

Kaili Kan:are we having the break?

Alice Jansen:2-minute bio break

Alice Jansen:we will be back shortly

Eleeza Agopian:Here's the link to the Program Implementation Review session that was held in Dublin: <https://meetings.icann.org/en/dublin54/schedule/mon-new-gtld-implementation-review>

Eleeza Agopian:Audio and Adobe Connect recordings available

Kaili Kan:thank you!

Kaili Kan:in the competition category, the 9th question is "registry/registrar service", not "advice". Please correct it. Thank you.

Margie Milam:yes-- thank you

Margie Milam:we'll correct that

Kaili Kan:thank you.

Pamela Smith:of course

Eleeza Agopian:Sorry -- we're having trouble projecting. Just a moment.

Kaili Kan:why am I hearing music?

Eleeza Agopian:We had to stop the recording. You may need to dial back in or log out and log back in

Kaili Kan:OK. will log out and back.

Kaili Kan:I am back. Still music.

David Taylor:Can you hear music or us?

Eleeza Agopian:sorry Kaili -- trying to figure it out.

Eleeza Agopian:We've paused our conversation to figure it out.

Jordyn A. Buchanan:Proposed first theme: ...serving communities in the developing world?

Eleeza Agopian:Kaili can you hear us?

Kaili Kan:now is fine. thanks a lot!

Margie Milam:excellent!

Alice Jansen:our apologies for the inconvenience - we are now back!

Eleeza Agopian:great. :)

Jordyn A. Buchanan:and/or ...encouraging participation by providers in the developing world?

Jordyn A. Buchanan:...allowing specific communities to associate themselves with a relevant TLD?

Jordyn A. Buchanan:...allowing specific communicites to be served by a relevant TLD?

Kaili Kan:what is the homework?

Kaili Kan:Bye! Enjoy your dinner.

Alice Jansen:Thank you for joining us today!