

Zoom Chat Transcript – NPOC Webinar Series, #3 – 17 February 2021

07:55:43 From Sam Lanfranco to Everyone : Greetings from Sunny and cool (-8C) Canada

07:57:51 From Maryam Bakoshi to Everyone : Hello all, welcome!

07:58:34 From Raoul Plommer to Everyone : Good day!

07:58:39 From Adam Peake to Everyone : Hello everyone

07:58:49 From Ioana Stupariu to Everyone : Hello everyone!

07:59:53 From Brenda Brewer to Ioana Stupariu(Direct Message) : I am told to turn call over to you. Are you prepared for that?

07:59:53 From Joan Kerr to Everyone : Hello Everyone

08:00:15 From Ioana Stupariu to Brenda Brewer(Direct Message) : Yes

08:00:22 From Raoul Plommer to Everyone : let's wait another 2 mins

08:00:56 From Adam Peake to Everyone :

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08:02:20 From Brenda Brewer to Everyone : Good Morning, Good Afternoon, Good Evening. Welcome to NPOC Webinar Series Webinar #3 on 17 February 2021. This webinar is recorded. Kindly, have your phones and microphones on mute until questions are taken. This meeting is recorded.

08:02:52 From Rodrigo Alexandre to Everyone : Good morning, afternoon and evening for everyone

08:03:21 From Bill Jouris to Everyone : That page on the Webinars would be more useful if the *title* of the Webinars was shown.

08:05:01 From Herb Waye Ombuds to Everyone : Greetings everyone... I cannot stay for the full webinar but just wanted to drop in for a few minutes and say hello. Hoping everyone is staying safe.

08:05:38 From Ioana Stupariu to Everyone : Great to see you Herb!

08:06:14 From Ioana Stupariu to Everyone : Bill, thanks for the feedback, we do not at this point have titles to webinars, but we may add at the end, indeed, depending on what we manage to cover on each webinar. So thank you!

08:07:03 From Raymond Mamattah to Everyone : Good afternoon from Accra Ghana

08:09:42 From Herb Waye Ombuds to Everyone : Gotta run... just a reminder Barb (adjunct) and I can always be reached at ombudsman@icann.org

08:09:49 From Herb Waye Ombuds to Everyone : Take care be safe and be kind

08:15:47 From Ioana Stupariu to Everyone : Once again, we encourage you to ask questions here or directly to Brian.

08:20:33 From Ioana Stupariu to Everyone : Do we have any registrants here? Would be interested to see the profile of attendees to better understand your perspective

08:21:32 From Raymond Mamattah to Everyone : I'm a registrant. Have several domains

08:22:12 From Svitlana Tkachenko (ICANN70 Fellow) to Everyone : I work for a ccTLD.

08:23:31 From Bill Jouris to Everyone : I'm a registrant for a couple of domain names

08:23:42 From Ioana Stupariu to Everyone : what are the challenges/difficulties you encountered when registering a domain name?

08:25:54 From Svitlana Tkachenko (ICANN70 Fellow) to Everyone : It seems all registrars similar. How to find the best one ? What problems may arise if I register domain with reseller?

08:26:35 From KEOLEBOGILE Rantsetse(ICANN70 fellow) to Everyone : are all registrants expected to be accredited by ICANN?

08:26:48 From Ioana Stupariu to Everyone : these are great questions

08:27:40 From Svitlana Tkachenko (ICANN70 Fellow) to Everyone : If a registrar disappear, what the registrant can do to safe his domain? What ICANN do in such case?

08:28:19 From Claudia Timofte to Everyone : What are the concrete benefits of becoming a registrar?

08:28:49 From Patrick Jones to Everyone : Registrars often bundle or package their services to registrants in different ways. Sometimes they may combine registration and hosting costs, others include or provide tools for building websites, it depends on your needs

08:29:05 From Claudia Timofte to Everyone : Who sets the prices for domain names? (the registries?)

08:32:37 From Patrick Jones to Everyone : Registries often set a price for their registrars, and registrars may pass along some of those charges to their customers or include those costs in process of registration. Not every registry charges a fee, it depends on the registry, local law and/or policy, and the services you're looking for

08:33:48 From Patrick Jones to Everyone : In the .com TLD, the registry fee is approximately \$8 USD per domain name. Some registrars include that fee in their costs, others may charge additional fees for their services

08:38:05 From KEOLEBOGILE Rantsetse(ICANN70 fellow) to Everyone : what provisions are there for registrants who may register an existing domain name nor something similar to what already exists?

08:38:26 From Patrick Jones to Everyone : Claudia, to your question about concrete benefits of becoming a registrar, one benefit is that it would give you direct access to registering domain names directly from the registry, without going through another entity. This puts you in control of the security and protection of the domains you manage, rather than another party. It might also lower your costs.

08:39:22 From Claudia Timofte to Everyone : Thank you for the answers, Patrick!

08:41:22 From Patrick Jones to Everyone : Another benefit may be that you can promote yourself as an accredited registrar for a particular TLD, it allows you to market those services to others, so that can be a business feature and your customers can feel more confident that you're following industry good practices. And your registrants can take comfort in registering domain names from you knowing they can turn to ICANN Compliance for assistance.

08:41:57 From KEOLEBOGILE Rantsetse(ICANN70 fellow) to Everyone : thanks so much for the response. I look forward to learning about cyber squatting

08:43:06 From Patrick Jones to Everyone : We did talk a little about cybersquatting and domain name disputes in one of the previous webinars, but domain name dispute resolution and rights protection mechanisms could be its own topic for a whole webinar

08:44:43 From Ioana Stupariu to Everyone : would also be interesting to cover the topic of reverse cybersquatting, which is another term connected to that (familiar to lawyers)

08:45:54 From Joan Kerr to Everyone : Years ago, lost a domain name and it created a nightmare for my project.

08:46:52 From Svitlana Tkachenko (ICANN70 Fellow) to Everyone : +1 to reverse cybersquatting

08:48:17 From Adam Peake to Everyone : If you get a domain name for a new project, and I know many NGOs do, please remember to maintain the domain name after the project has ended. If you let the registration lapse, there is a good chance someone else will use it.

08:48:34 From Patrick Jones to Everyone : Ioana, you might mean "reverse domain name hijacking", which is when a brand owner or someone tries to use the dispute resolution process to take a domain name away from a registrant whose rights in the name may predate that of the person who filed the dispute. This has happened frequently with generic words registered as domain names, perhaps see https://en.wikipedia.org/wiki/Reverse_domain_hijacking

08:49:32 From Ioana Stupariu to Everyone : indeed. in the legal world, this is known as reverse cybersquatting too. thanks Patrick!

08:50:27 From Joan Kerr to Everyone : Exactly Adam

08:51:31 From Joan Kerr to Everyone : Yes, these are important tips to ensure you renew

08:51:40 From Joan Kerr to Everyone : Thanks Brian

08:52:56 From Patrick Jones to Everyone : Another way to think about this, if you own a post office box and you allow it to lapse, someone else may register that post office box, and can intercept mail that may have been intended for you. It can lead to identity theft, etc. The same thing can happen with domain names.

08:54:18 From KEOLEBOGILE Rantsetse(ICANN70 fellow) to Everyone : perfect illustration @ Patrick

08:54:25 From Joan Kerr to Everyone : Very good session

08:54:40 From Svitlana Tkachenko (ICANN70 Fellow) to Everyone : Thank you!

08:54:44 From KEOLEBOGILE Rantsetse(ICANN70 fellow) to Everyone : great session indeed 🙌

08:54:49 From Abdias Zambrano to Everyone : thanks

08:54:54 From Adam Peake to Everyone :

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08:55:15 From Rodrigo Alexandre to Everyone : Thanks, have a nice day or evening

08:55:17 From Claudia Timofte to Everyone : Great session, thank you!

08:55:33 From KEOLEBOGILE Rantsetse(ICANN70 fellow) to Everyone : thanks bye

08:55:35 From Svitlana Tkachenko (ICANN70 Fellow) to Everyone : See you next week!

08:55:35 From W.TEC, Nigeria to Everyone : Awesome session.