1. Scheduling/future meetings: Eleeza Agopian & Margie Milam
2. Terms of Reference working group update: Jonathan Zuck
3. CCT Review and supporting activities: Karen Lentz
4. Working Group on CCT Metrics and IAG-CCT: Jonathan Zuck and Eleeza Agopian
5. AOB
Scheduling

- Nine time zones

- To allow for calls during waking hours across the team, propose rotating between starting calls at 1300 and 1400 UTC.

- Alternatively, conduct a Doodle poll to select start time for each meeting.

- Biweekly

- 90 minutes or 120 minutes, as necessary
<table>
<thead>
<tr>
<th>UTC-time</th>
<th>Los Angeles</th>
<th>San Jose</th>
<th>New York</th>
<th>Rio de Janeiro</th>
<th>Paris</th>
<th>Johannesburg</th>
<th>Nairobi</th>
<th>Delhi</th>
<th>Beijing</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wednesday, January 27, 2016 at 12:00:00</td>
<td>Wed 4:00 AM</td>
<td>Wed 6:00 AM</td>
<td>Wed 7:00 AM</td>
<td>Wed 10:00 AM</td>
<td>Wed 1:00 PM</td>
<td>Wed 2:00 PM</td>
<td>Wed 3:00 PM</td>
<td>Wed 5:30 PM</td>
<td>Wed 8:00 PM</td>
</tr>
<tr>
<td>Wednesday, January 27, 2016 at 13:00:00</td>
<td>Wed 5:00 AM</td>
<td>Wed 7:00 AM</td>
<td>Wed 8:00 AM</td>
<td>Wed 11:00 AM</td>
<td>Wed 2:00 PM</td>
<td>Wed 3:00 PM</td>
<td>Wed 4:00 PM</td>
<td>Wed 5:00 PM</td>
<td>Wed 7:30 PM</td>
</tr>
<tr>
<td>Wednesday, January 27, 2016 at 14:00:00</td>
<td>Wed 6:00 AM</td>
<td>Wed 8:00 AM</td>
<td>Wed 9:00 AM</td>
<td>Wed 12:00 Noon</td>
<td>Wed 3:00 PM</td>
<td>Wed 4:00 PM</td>
<td>Wed 5:00 PM</td>
<td>Wed 6:00 PM</td>
<td>Wed 8:30 PM</td>
</tr>
<tr>
<td>Wednesday, January 27, 2016 at 15:00:00</td>
<td>Wed 7:00 AM</td>
<td>Wed 9:00 AM</td>
<td>Wed 10:00 AM</td>
<td>Wed 1:00 PM</td>
<td>Wed 4:00 PM</td>
<td>Wed 5:00 PM</td>
<td>Wed 6:00 PM</td>
<td>Wed 7:00 PM</td>
<td>Wed 11:00 PM</td>
</tr>
<tr>
<td>Wednesday, January 27, 2016 at 16:00:00</td>
<td>Wed 8:00 AM</td>
<td>Wed 10:00 AM</td>
<td>Wed 11:00 AM</td>
<td>Wed 2:00 PM</td>
<td>Wed 5:00 PM</td>
<td>Wed 6:00 PM</td>
<td>Wed 7:00 PM</td>
<td>Wed 9:00 PM</td>
<td>Wed 11:30 AM</td>
</tr>
<tr>
<td>Wednesday, January 27, 2016 at 17:00:00</td>
<td>Wed 9:00 AM</td>
<td>Wed 12:00 PM</td>
<td>Wed 2:00 PM</td>
<td>Wed 3:00 PM</td>
<td>Wed 6:00 PM</td>
<td>Wed 7:00 PM</td>
<td>Wed 8:00 PM</td>
<td>Wed 10:30 PM</td>
<td>Thu 1:00 AM</td>
</tr>
<tr>
<td>Wednesday, January 27, 2016 at 18:00:00</td>
<td>Wed 10:00 AM</td>
<td>Wed 12:00 PM</td>
<td>Wed 3:00 PM</td>
<td>Wed 6:00 PM</td>
<td>Wed 9:00 PM</td>
<td>Wed 10:00 AM</td>
<td>Thu 12:30 PM</td>
<td>Thu 3:00 AM</td>
<td>Thu 6:00 AM</td>
</tr>
<tr>
<td>Wednesday, January 27, 2016 at 19:00:00</td>
<td>Wed 11:00 AM</td>
<td>Wed 2:00 PM</td>
<td>Wed 4:00 PM</td>
<td>Wed 10:00 PM</td>
<td>Wed 11:00 PM</td>
<td>Thu 1:30 AM</td>
<td>Thu 4:00 AM</td>
<td>Thu 6:00 AM</td>
<td>Thu 9:00 AM</td>
</tr>
<tr>
<td>Wednesday, January 27, 2016 at 20:00:00</td>
<td>Wed 12:00 Noon</td>
<td>Wed 3:00 PM</td>
<td>Wed 5:00 PM</td>
<td>Wed 11:00 PM</td>
<td>Midnight Wed-Thru</td>
<td>Thu 2:30 AM</td>
<td>Thu 5:00 AM</td>
<td>Thu 6:00 AM</td>
<td>Thu 9:00 AM</td>
</tr>
<tr>
<td>Wednesday, January 27, 2016 at 21:00:00</td>
<td>Wed 1:00 PM</td>
<td>Wed 4:00 PM</td>
<td>Wed 6:00 PM</td>
<td>Midnight Wed-Thru</td>
<td>Thu 1:00 AM</td>
<td>Thu 3:30 AM</td>
<td>Thu 6:00 AM</td>
<td>Thu 9:00 AM</td>
<td>Thu 12:00 Noon</td>
</tr>
<tr>
<td>Wednesday, January 27, 2016 at 22:00:00</td>
<td>Wed 2:00 PM</td>
<td>Wed 5:00 PM</td>
<td>Midnight Wed-Thru</td>
<td>Thu 1:00 AM</td>
<td>Thu 2:00 AM</td>
<td>Thu 4:30 AM</td>
<td>Thu 7:00 AM</td>
<td>Thu 10:00 AM</td>
<td></td>
</tr>
<tr>
<td>Wednesday, January 27, 2016 at 23:00:00</td>
<td>Wed 3:00 PM</td>
<td>Wed 6:00 PM</td>
<td>Thu 1:00 AM</td>
<td>Thu 2:00 AM</td>
<td>Thu 4:30 AM</td>
<td>Thu 7:00 AM</td>
<td>Thu 10:00 AM</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Thursday, January 28, 2016 at 00:00:00</td>
<td>Wed 4:00 PM</td>
<td>Wed 7:00 PM</td>
<td>Thu 1:00 AM</td>
<td>Thu 2:00 AM</td>
<td>Thu 3:00 AM</td>
<td>Thu 5:30 AM</td>
<td>Thu 8:00 AM</td>
<td>Thu 11:00 AM</td>
<td></td>
</tr>
<tr>
<td>Thursday, January 28, 2016 at 01:00:00</td>
<td>Wed 5:00 PM</td>
<td>Wed 8:00 PM</td>
<td>Thu 2:00 AM</td>
<td>Thu 3:00 AM</td>
<td>Thu 4:00 AM</td>
<td>Thu 6:30 AM</td>
<td>Thu 9:00 AM</td>
<td>Thu 12:00 Noon</td>
<td></td>
</tr>
<tr>
<td>Thursday, January 28, 2016 at 02:00:00</td>
<td>Wed 6:00 PM</td>
<td>Wed 9:00 PM</td>
<td>Midnight Wed-Thru</td>
<td>Thu 3:00 AM</td>
<td>Thu 4:00 AM</td>
<td>Thu 5:00 AM</td>
<td>Thu 7:30 AM</td>
<td>Thu 10:00 AM</td>
<td></td>
</tr>
<tr>
<td>Thursday, January 28, 2016 at 03:00:00</td>
<td>Wed 7:00 PM</td>
<td>Wed 10:00 PM</td>
<td>Thu 1:00 AM</td>
<td>Thu 2:00 AM</td>
<td>Thu 4:00 AM</td>
<td>Thu 5:00 AM</td>
<td>Thu 6:00 PM</td>
<td>Thu 8:30 AM</td>
<td></td>
</tr>
<tr>
<td>Thursday, January 28, 2016 at 04:00:00</td>
<td>Wed 8:00 PM</td>
<td>Wed 11:00 PM</td>
<td>Thu 2:00 AM</td>
<td>Thu 5:00 AM</td>
<td>Thu 6:00 AM</td>
<td>Thu 7:00 AM</td>
<td>Thu 9:30 AM</td>
<td>Thu 12:00 Noon</td>
<td></td>
</tr>
<tr>
<td>Thursday, January 28, 2016 at 05:00:00</td>
<td>Wed 9:00 PM</td>
<td>Midnight Wed-Thru</td>
<td>Thu 3:00 AM</td>
<td>Thu 6:00 AM</td>
<td>Thu 7:00 AM</td>
<td>Thu 8:00 AM</td>
<td>Thu 10:30 AM</td>
<td>Thu 1:00 PM</td>
<td></td>
</tr>
<tr>
<td>Thursday, January 28, 2016 at 06:00:00</td>
<td>Wed 10:00 PM</td>
<td>Midnight Wed-Thru</td>
<td>Thu 4:00 AM</td>
<td>Thu 7:00 AM</td>
<td>Thu 8:00 AM</td>
<td>Thu 9:00 AM</td>
<td>Thu 11:30 AM</td>
<td>Thu 2:00 PM</td>
<td></td>
</tr>
<tr>
<td>Thursday, January 28, 2016 at 07:00:00</td>
<td>Wed 11:00 PM</td>
<td>Midnight Wed-Thru</td>
<td>Thu 5:00 AM</td>
<td>Thu 8:00 AM</td>
<td>Thu 9:00 AM</td>
<td>Thu 10:00 PM</td>
<td>Thu 12:30 PM</td>
<td>Thu 3:00 PM</td>
<td></td>
</tr>
</tbody>
</table>
Future meetings

- 10 Feb. teleconference: Presentation from Analysis Group
  - Data gathered to date
  - Phase 2 approach

- F2F in LA: Agenda requests?
  - Presentation from Nielsen on consumer and registrant surveys
  - Briefings New gTLD Program history and development
Terms of Reference

- Circulated draft to group

- Open questions:
  - Scope: How should the team consider competitive behavior among legacy gTLDs?
  - Defining competition: See draft and listserve discussion
  - Roles of observers: Limit to listen-only in teleconferences?
  - Recommendations: Review suggested language and provide feedback on types of recommendations.
  - Delegates: Language in the draft indicates primary interaction should be between team members. Should we allow for delegates?

- Building a work plan, including remaining team leadership structure
CCT Review and Supporting Activities

<table>
<thead>
<tr>
<th>2014</th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
</table>

- **Rights Protection Mechanisms (RPMs) Review**
- **Program Implementation Review**
- **Global consumer survey**
- **Economic study**
- **DNS Abuse Review**
- **Competition, Consumer Choice and Consumer Trust (CCT) Review**
CCT Review Data Efforts to Date

AOC 9.3: CCT Metrics

AOC 9.3(a): Program Implementation

AOC 9.3(b): Rights Protection

AOC 9.3(b): DNS Abuse

CCT Review

Board action
Dec. 2012: GNSO & ALAC WG metrics


March 2014: Interim rec: Survey and economic study

Feb. 2015: Board adopts 66 metrics for collection

March 2015: Staff begins data collection

Jan. 2016: CCTRT commences work
Available data

1. **CCT metrics**
   Data collected and posted at: [https://www.icann.org/resources/reviews/cct/metrics](https://www.icann.org/resources/reviews/cct/metrics) Some metrics still up for discussion. See Table 4 of IAG-CCT report.

2. **Consumer and registrant surveys**
   Nielsen conducted phase 1 surveys in 2015. Phase 2 to launch soon.

3. **Economic study**
   Analysis Group conducted phase 1 study – published in Sept. 2015

4. **Program Implementation Review**

5. **RPM Report**

6. **DNS Abuse**

**See Background Materials page on CCTRT wiki for all referenced documents:**
[https://community.icann.org/display/CCT/Background+Materials](https://community.icann.org/display/CCT/Background+Materials)