## Competition, Consumer Trust and Consumer Choice Review Team Meeting – Call 01 13 January @ 16:00 – 17:30 UTC Chat Transcript

Charla Shambley: Welcome to the CCT RT - Call 01

Waudo: Hello III try and connect thrugh teh Adobe Connect unfortunately looks like I cannt do a call in

Kaili Kan: Hello! This is Kaili Kan.

Carlos Raul:ok

Carlos Raul:I'm in mute

Carlos Raul: Why areen't we using the Adobe audio?

Carlos Raul:Hello everybody

Eleeza Agopian: Hello Waudo -- did you get an option for the Adobe room to dial out to you?

Megan Richards, European Commission: hello all. I don't hear anything yet but perhaps a bit early?

Eleeza Agopian:Hi Megan -- we're on mute until we get started.

Waudo: i am unable to connect my audio for phone however I can hear the others on my PC loudspeaker.

Megan Richards, European Commission:ok. did hear voices just now :-)

Charla Shambley: Waudo -- please send me your phone number and I will try to dial-out to you

Pamela Smith:Guilty as charged, Megan. I was welcoming Dejan Djukic to the group.

Waudo:So I can hear but my audio does not go out. Perhaps III try and communicate with the chat

Carlos Raul:agree with Jonathan

Charla Shambley: I just enabled microphone rights for everyone

Carlos Raul:we had only 2 options, dial in or dial out

Carlos Raul:and then we get feedback

Jonathan Zuck (GNSO): folks need to mute computers to prevent echo

Eleeza Agopian:It looks like feedback is coming from Waudo.

Jonathan Zuck (GNSO):Yep

Carlos Raul:Hi Jonathan

Jonathan Zuck (GNSO): I can read it off

Megan Richards, European Commission:could anonymous identify himself or herself

Dejan Djukic:I'm on the call.

Jonathan Zuck (GNSO): Margie for chair!

Carlos Raul: I second Jonathans motion

Margie Milam:not me:)

Megan Richards, European Commission:since we have the cv of each member should we not rather identify just main issues for members? otherwise we will be on the intros for a long time - interesting and useful as it is :-)

Megan Richards, European Commission: also not sure I can get my microphone to work!!:-)

Charla Shambley:Press \*6 to mute/unmute your line

Eleeza Agopian:Hi Megan,

Eleeza Agopian: Can you have Adobe Connect dial out to you?

Jonathan Zuck (GNSO):did you mute me?

Charla Shambley:@Jonathan -- I don't show you muted

Jonathan Zuck (GNSO):hmm. I saw something pop up briefly that mentioend muting. My microphone is working. I can try to get back in via microphone rather than phone line

Carlos Raul: Carlton is not online?

Carlos Raul:can't hear Megan

Margie Milam:can megan speak louder

Megan Richards, European Commission:rigorous evidence-based approach I endorse heartily

Carlos Raul:he seems to be muted

Megan Richards, European Commission:she

Megan Richards, European Commission: I read the cv s :-)

Drew Bagley 2:I'm speaking

Jordyn A. Buchanan:Can't hear you.

Carlos Raul:just got a mail from Gao

Drew Bagley 2:Sorry, will try to connect on my phone

Carlos Raul:lost connection

Drew Bagley 2:on my computer

Carlos Raul:clear and loud

Eleeza Agopian: Waudo sent a note to the list that he lost connectivity but is interested in working on the Terms of Reference. (See section 4 of the presentation.)

Drew Bagley 2:trying again through adobe connect mobile now

Drew Bagley 2:sorry!

Carlos Raul:Fabro????

Margie Milam: Fabro is not on the call

Margie Milam:Gao- we can't hear you

Margie Milam:we can hear you!

Megan Richards, European Commission:like the gender balance of the ICANN team!

Pamela Smith: Welcome, Carlton. We are glad you could make it. Please mute your phone and computer.

Carlos Raul:woops

Carlton Samuels: Morning everybody.

Megan Richards, European Commission:terrible noise

Carlos Raul:hey Carlton

Carlos Raul:welcome

Carlton Samuels: Apologies for late join; had to transit from an engagement

Charla Shambley: Carlton - I muted your line

Carlton Samuels:Hi Carlos, good to be here

Carlton Samuels: Noted Sharla

Margie Milam:Carlton-- I'll call on you to introduce yourself i n a minute

Carlton Samuels: I'm raedy

Margie Milam:background noise

Margie Milam:lots of it

Pamela Smith:Carlton, are you outside? The connection is not good.

Megan Richards, European Commission: are you in outer space? very bad sound

Margie Milam:we cant understand

David Taylor:cannot hear

Jonathan Zuck (GNSO): Need to find a way to replicate this sound for a movie

Carlos Raul:can somebody turn it up to 45r.p.m.?

Charla Shambley: Carlton - we cannot understand you so I am going to mute your line

Drew Bagley 2:We can't hear you Carlton. Your connection is distorted and robotic.

David Taylor:could use this for the final report?

Pamela Smith: Carlton, your voice is slowed way down Carlton

Carlos Raul:45 record on 33

Kaili Kan:My phone sounds very strange now. Others have the same problem?

Carlton Samuels: Not sure what happened. I'm hearing very well

Carlos Raul:ma we request scrolling rights please

Jonathan Zuck (GNSO):especially impartant in this review given the political pressure there will be to have another round

Carlos Raul:another round or an open end process.....

Carlos Raul:rounds seems to be very expensive for new entrants

Carlos Raul:particualry the "auction" part....

Jordyn A. Buchanan: Most of the complicated parts of the application/evaluation/selection process come from the round-based model.

Jordyn A. Buchanan: But probably early to be talking about that here.

Jonathan Zuck (GNSO): Agree. I only meant "more" which are somewhat dependent on this review so we need to really prioritize, set time boundaries and dependencies

Jonathan Zuck (GNSO): makes sense

Carlton Samuels:@Carlos: expense to new entrants is a natural barrier to entry for some configurations of interests

Jordyn A. Buchanan:+1 to Jonathan

Carlton Samuels:@RT Leadership; I would opt for Co-Chairs

Carlton Samuels:@Jordyn: How many work tracks are you anticipating?

Jordyn A. Buchanan: I don't know.

Carlton Samuels:OK. I would suggest instead of VC we target Team Leaders on each track.

Jordyn A. Buchanan: I'm fine with calling it whatever we want. :-)

Megan Richards, European Commission:important to not lose all that has already been done in past /preparation for this review

Carlton Samuels: IMO, my preferred role for the [Chair] is to maintain and drive process process

Jonathan Zuck (GNSO):agree

Carlton Samuels:@Role: Yes to define the role

Carlton Samuels:@Yes to open call for Chair.

Carlton Samuels:And I think we would be best positioned with a Co-Chair and Team Leaders for each Work Stream

Jonathan Zuck (GNSO): Agree. We're not tied to original work of the WG on CCT

Carlton Samuels:+1 to Jamie

Carlton Samuels:+1 to Carlos

Jonathan Zuck (GNSO):we're still dealing with the new round, even though we would want to incorporate those efforts into our analysis

Margie Milam:we cant hear you

Carlton Samuels: Nobody seems to be hearing me

Carlos Raul:now I have finnaly switcehd to laptop only connection

Jordyn A. Buchanan: Adobe thinks he is sending audio, but I'm not hearing anything.

Carlos Raul:not sure I will have microphone access

Carlos Raul:sorry Carlton

Carlos Raul:Call Cable and Wireless to complain

Pamela Smith:Carlton, all we hear is static.

Pamela Smith: Can you type your comments?

Carlton Samuels:@Carlos. That I will; they are FLOW now

Charla Shambley: Carlton - I've muted your line again

Carlton Samuels: I was proposing the Chair's role is to lead the agenda and maintain adherence to the process we define collectively in the work plan

Jonathan Zuck (GNSO):chair: schedule, terms of reference, liason to outside (board, GNSO, other WGs). coordination of sub-teams

Jonathan Zuck (GNSO):there's my strawman

Carlton Samuels: I am also suggesting a Co-Chair

Megan Richards, European Commission:agree with jonathan 's proposal

Carlton Samuels: I am suggesting that we select Team Leaders for each WOrk Team we define

Carlos Raul:very good Jonathan. agree

Megan Richards, European Commission:but terms of reference have to be agreed by all! not sole responsibility of chair. just clarifying

Carlos Raul: Also agree with CArlton, but gourps will be defined later in the process

Carlos Raul:@Megan +1

Carlton Samuels:@Megan: +1.

Jordyn A. Buchanan: Sounds good.

Jonathan Zuck (GNSO):yep

Gaongalelwe: i agree with Megan. my understanding is that the chair is a facilitator and guide, but not that he or she is doing everything on our behalf.

Carlton Samuels:@Gaongalelwe: +1

Pamela Smith:yes, we can hear you Carlos

Carlton Samuels:@Carlos: We must include some of the studies and outputs from other relevant WGs.

Carlton Samuels:@Carlos; Modality for transmission can vary and we will take it as we go

Carlos Raul: excellent. That should drive dates of meetings

Carlos Raul:thanks

Carlos Raul:hopefuly with penty of time for discussions

Eleeza Agopian:Yes.

Carlos Raul:plenty

Carlos Raul:@Stanley +1

Carlos Raul:Please also consider the REGIONAL market studies

Jordyn A. Buchanan: Figuring out the data we need definitely seems like an early priority for this group.

Carlton Samuels:@Stanley: Excellent point. Provided we get to these groups early in the process, we can always make specific requests of them

Jonathan Zuck (GNSO):might be budget constrained Stan but let's push for as much as we can

Megan Richards, European Commission:will be important to set terms for future studies to aim at and get the results that link to the issues addressed

Carlos Raul:@Jordyn we should focus a good chunks of time in our first meeting about that

Jordyn A. Buchanan: Agreed.

Carlos Raul: Also gap/overlap between CCT indicators and Halth Index

Carlton Samuels:@Carlos: I'm acutely interested in definitions of indicators myself

Jonathan Zuck (GNSO):that will be key for sure

Carlos Raul:woops

Jonathan Zuck (GNSO):probably the health index and regional analysis

Carlos Raul:@Jordyn +1

Carlton Samuels: @Stanley: Big +1. Let's do the briefings online. F2F is PRECIOUS for discussions and

Jonathan Zuck (GNSO):agree

Carlton Samuels:....on framework, data and indices

Carlton Samuels: I especially like to look at ggaps, how we can measure them and what might be done to mitigate

Carlton Samuels:So +1 to Carlos

Jordyn A. Buchanan: While I'm sure that these sessions will be somewhat interactive (so my "one way" comment wasn't quite on-point), I do think the value of the face-to-face is talking with each other as opposed to the folks doing these sorts of presentations.

Carlos Raul:warm up session the day before?

Carlton Samuels:@Jordyn: Yes, the RT's concerns and issues are best explored in f2f.

Carlos Raul:or keep them short

Jordyn A. Buchanan: I like that idea Carlos, but don't necessarily want to burden people less familiar with the program with more travel time.

Jonathan Zuck (GNSO):@Jordyn, I wonder if language barriers suggest having some of these briefings f2f

Carlos Raul:another good point by Jonathan

Jordyn A. Buchanan: I think it would be helpful to hear from the people who would most benefit from the sessions. :-)

Carlton Samuels:@Eeleza: Yes, let's figure out the Work Streams then we can decided optimal modality for engagement

Carlton Samuels: Yes we are hearing you

Carlton Samuels:@Tor: Yes to a small drafting team. I volunteer

Drew Bagley 2:Yes, I agree

Drew Bagley 2:I volunteer too

Jonathan Zuck (GNSO):part of the TOR will be a scoping decision that will probably require a broader consensus

Jordyn A. Buchanan: I'm happy to help draft if we need critical mass, but also happy to step aside if the group is looking too big to be nimble.

Carlos Raul:in any case ToR should be ready for approval for the 1st f2f meeting

Carlton Samuels: Yes to Staff doing a first dreft for circulation.

Gaongalelwe:i am like Jordyn. how many people do we need?

Jonathan Zuck (GNSO):happy to volunteer as well

Jordyn A. Buchanan:5 seems right to me.

Carlos Raul:Can you develop drafting in a cloud based open document????

Carlton Samuels: Yes, to seeking consensus BEFORE f2f LA meeting

Carlton Samuels: I am volunteering!

Carlos Raul: GREAT!!!!!

Jordyn A. Buchanan: I am good at Google Docs. :-)

Carlos Raul:hmmmmm

Carlos Raul:forgot Google is sitting on the table

Jordyn A. Buchanan:Gao

Gaongalelwe:Yes I am interested... but sitting on the fence if we have maxed out I can step aside and let the rest do. we can still support them anyway.

Carlos Raul:Çp

Carlos Raul:no

Carlos Raul:as long as it is open in google

David Taylor: Happy to help on this ToR

Eleeza Agopian: Thanksk to the volunteers. I'll email this smaller group shortly.

Carlos Raul: What about the 5 thtat did not vote

Jonathan Zuck (GNSO):let's hold it at the ski resort!

Eleeza Agopian: Those who are unable to attend those dates will have the opportunity to dial in and join the Adobe room discussions.

Jordyn A. Buchanan:+1 Jonathan

Jordyn A. Buchanan::-)

Jordyn A. Buchanan: Yes, the previous week is President's Day in the US

Carlos Raul:we should nevertheless try to get the 17 votes each time

Carlton Samuels:@Carlos: +1. Best to see consensus all the way

Drew Bagley 2:@Carlos +1: Great idea

Carlton Samuels:@Rotate Time Zones: Yes

Carlton Samuels: I would suggest just two at best

Carlos Raul: then lets schedule the modules

Gaongalelwe:bi-weekly meetings would work for me.

Carlos Raul:to see how it coes up

David Taylor:bi-weekly

Carlton Samuels: I think biweekly for 90 mins

Jonathan Zuck (GNSO):having been on 120 CCWG calls, I'm used to the rotation by now

Carlos Raul:scheduels aroudn te modules

Jonathan Zuck (GNSO):bi-weekly for now with the option of ramping up.

Dejan Djukic 2:biweekly seems fine

Carlos Raul:60 minutes for moduel

Drew Bagley 2:biweekly with extra calls added in between when necessary

Jordyn A. Buchanan:Biweekly is fine as long as we're good about sharding out work to parallel smaller groups.

Carlos Raul:30 minutes AOB

Jordyn A. Buchanan:We'll see how this works in practice with the TOR.

Carlton Samuels: We can have separate schedules for group meetings!

Jordyn A. Buchanan: Apologies, but I had a fairly hard stop and am now quite late so need to drop off...

Jordyn A. Buchanan:Look forward to chatting with everyone soon.

Pamela Smith: Thank you, Jordyn.

Carlton Samuels:..meaning the Work Teams; I know, I think Work Teams are efficient

Carlos Raul:yes

Carlos Raul:thank you

Jonathan Zuck (GNSO):okay

Carlton Samuels: All good

Eleeza Agopian: Thank youo all!

Karen Mulberry: Thank you!

Pamela Smith: Thank you all for being on the call.

Carlton Samuels: Thank you all. Thanks to Staff. Looking forward

Drew Bagley 2:Thank you!

Kaili Kan:Thanks!

Pamela Smith: We look forward to our next session.

Gaongalelwe:bye! merci

Dejan Djukic 2:Thankk you! Bye!