Competition, Consumer Trust and Consumer Choice Review Team
1ˢᵗ Face-to-face meeting
ICANN Offices, Los Angeles
22-23 February 2016

Monday, 22 February

8:00 – 8:30   *Breakfast at ICANN*

8:30 – 9:00   Welcome and overview of the agenda, (Theresa Swinehart and Margie Milam, ICANN)

9:00 – 10:45   Terms of reference and work plan (Jonathan Zuck)
- Discuss conflict of interest policy, (Erika Randall, ICANN)
- Sub teams: Competition and consumer choice, safeguards and consumer trust (Jonathan Zuck)
- Nielsen and Analysis Group sub teams (Jonathan Zuck)
- Choose liaisons to other relevant streams of work (Jonathan Zuck)

10:45 – 11:00   *Break*

11:00 – 11:30   Welcome from Akram Atallah, President, ICANN's Global Domains Division

11:30 – 12:00   Brainstorming session: Team/individual goals for this review (Margie Milam)

12:00 – 13:00   *Lunch and ice-breaker*

13:00 – 13:45   Briefing and discussion: New gTLD Program history and development (Karen Lentz)

        Key documents:
- [Applicant Guidebook](#)
- [GNSO policy recommendations](#)

13:45 – 14:15   CCTRT budget (Xavier Calvez, CFO, ICANN)

14:15 – 14:30   *Break*

14:30 – 15:30   Briefing and Discussion, Program Implementation Review report (Christine Willett, VP ICANN gTLD Operations, Cristina Flores, Russ Weinstein, Christopher Bare, ICANN gTLD Operations)

        Key documents:
- [Program Implementation Review](#)

15:30 – 17:00   Discussion: Application and evaluation process (Jonathan Zuck)

17:00   End of day 1

18:30   *Dinner at Marina del Rey Hotel*

Tuesday, 23 February

8:00 – 8:30   *Breakfast at ICANN*

8:30 – 10:30   Consumer and registrant surveys (David Dickinson, Nielsen)

10:30 – 10:45   *Break*

10:45 – 12:00   Briefing: Registry agreements, start-up and compliance (Allen Grogan, Krista Papac, Maguy Serad, ICANN)

                    Key documents:
- [Base registry agreement](#)

12:00 – 13:00   *Lunch*

13:00 – 13:30   CCT metrics overview (Eleeza Agopian)

                    Key documents:
- [CCT metrics page](#)
- [CCT metrics collection memo](#)
- [Metrics remaining for discussion](#)

13:30 – 15:30   Sub teams' breakout sessions:

                    Competition and consumer choice
                    Key inputs:
- [Phase 1 economic study](#)
- [Consumer choice metrics available on CCT metrics page](#)

                    Safeguards and consumer trust
                    Key inputs:
- Phase 1 [consumer](#) and [registrant](#) surveys
- [DNS abuse review](#)
- [Consumer trust metrics available on CCT metrics page](#)

15:30 – 15:45   *Break*

15:45 – 17:00   Wrap up and next steps: Planning for ICANN 55 and future meetings (Margie Milam and Jonathan Zuck)

17:00   End of day 2

18:30   *Dinner, location to be determined*