
TERRI AGNEW: Good morning, good afternoon, and good evening. Welcome to the NARALO monthly meeting taking place on Monday the 14th of December 2015 at 20:00 UTC.

On the call today, we have Glenn McKnight, Gordon Chillcott, Alfredo Calderon, Leah Symekhler, Allan Skuce, Garth Graham, Judith Hellerstein, Ron Sherwood, and Tom Lowenhaupt. We have no apologies listed for today's meeting.

EDUARDO DIAZ: Eduardo is here.

TERRI AGNEW: Thank you, Eduardo, and Eduardo Diaz has joined us, as well. From staff, we have Silvia Vivanco, Yesim Nazlar, and myself, Terri Agnew.

TIM DENTON: I'm on the call, too.

TERRI AGNEW: Thank you, Tim. We've added Tim Denton, as well.

I would like to remind all participants to please state your name before speaking for transcription purposes. Thank you very much, and also in addition, Joe Catapano from staff has joined us, as well. Thank you very much. I'll now turn it back over to Glenn.

Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.

GLENN MCKNIGHT:

Great. Thank you so much. Welcome, everyone, to our last call for 2015. We did realize we have some logistical issues. I believe it's Tim and Eduardo are on Adigo only. So if there's something, we don't see you in the chat, we don't see your hand raised. You may raise your hand in your car or your home, but we will not see it. So we don't see you and we don't see your chat, so please just interject and say your piece.

Okay, folks. We're going to try to get through this agenda fairly rapidly. I just want to turn to Silvia right off the bat. Are there any action items from staff?

SILVIA VIVANCO:

Yes. Hello. We have action items. Number one is all members are encouraged to add to the NARALO calendar their monthly events. As you know, there is a calendar that was produced by the Outreach and Engagement Group, and this calendar is supposed to link all the activities with the Global Stakeholder Engagement Group, as well. This is just a reminder for every member of NARALO to post their local activities in that calendar.

Then also, another reminder is to provide to Eduardo Diaz news items for their activities, including videos and pictures, so he can do the newsletter that he produces every month. Eduardo also asked us to provide any video clips that we may have within ICANN staff. So we will coordinate with Eduardo, but basically encourage everyone to share their own activities within NARALO. That's all. Thank you.

GLENN MCKNIGHT: Great. Thank you so much, Silvia. I appreciate it. We're going to move quickly into announcements from the membership. This is normally an "any other business" item. I experimented today just moving it up the agenda, so I'll just open the floor.

Including Eduardo and Tim, is there anything that you would like to do a brief announcement on your ALS, especially if you're doing any outreach and engagement in your community? I'll open the floor. If there's anyone, you can put your hand up, or the people that are on audio, just speak up.

Going once, going twice, going three times. Okay. There are no updates, but it is not the time of year to be very active. We'll hope into the new year, we'll see a lot more outreach activity.

I think somebody is trying to speak. I'm getting feedback.

Judith, can we get an ALS update on our membership list?

JUDITH HELLERSTEIN: Hi. Can you hear me?

GLENN MCKNIGHT: Yes, we can.

JUDITH HELLERSTEIN: We had one new ALS that submitted an application – the ISOC DC one. It just was sent out by Natalie, and I'll send out a note once I look at the information on there to send out a note to the NARALO list to see whether people are interested in supporting this nomination for an ALS.

Then I know it has to go through the regular due diligence, but so far, we only got one new application as far as I know. Glenn, is that what you wanted?

GLENN MCKNIGHT: Yes. Thank you so much. We also are contacting each of our ALSes, and you'll see it and actually some of the feedback is in 4.10 on our poll that we'll have. Yeah, we have no other ALSes at this time.

The only other thing that we will be doing is touching base with those that have not been that active in the past year. Great. Thank you so much, Judith. Any other comments from the secretary?

JUDITH HELLERSTEIN: No. There are no other comments. I'm actually not in the U.S. right now, so I'm calling in. I'm both in the low-bandwidth countries both on the Adobe Connect. But I found out the bandwidth is too high to use the Adobe Connect for voice because I miss everything, so I'm calling in on the phone app for my [comments on] these things, so sorry if the voice is bad.

GLENN MCKNIGHT: Oh, you sound find, Judith. Thanks for making the opportunity to join us.

I want to move on to the next item, 4.2, NARALO outreach and engagement. Again, we're working with Chris Mondini's crew, including Joe, on any outreach activities. We're waiting for the activities that are going to be posted in Toronto. They did an outreach in Montreal and Ottawa. Perhaps I can turn to Joe if he has any updates. I know he's been communicating with Murray as well on that. Joe, do you have any updates on the Toronto outreach engagement?

JOE CATAPANO: Hi, Glenn. Thanks. Nothing that is markedly different from the last call. Unfortunately, we're still tracking down some folks for an anchor event, if you will, at the Economic Club. Been a little bit slow going, but hoping to target some dates in mid-February at this point.

GLENN MCKNIGHT: Great. Thanks, Joe. If you need any help, please feel free to give me a shout.

JOE CATAPANO: Absolutely, thank you.

GLENN MCKNIGHT: Thank you. Okay, so there is an Outreach and Engagement Working Group. You're welcome to join. That just actually was on today, as well.

We're dealing with the global issues of outreach and engagement, and we are looking at different tools. In fact, today, Alfredo actually demonstrated his engagement video that he produced in Sparkle. We'll share that all with you, and it actually will be in the newsletter, as well as the infographics that we produced. We'll be sharing with you on that material, which in turn, actually has me turn to Eduardo. Eduardo, you're on Adigo. Can you talk about the newsletter?

EDUARDO DIAZ:

Yes. Well, like I said last time, send me the information that you have, and I will be glad to put it in the newsletter. This time I need to put together the newsletter about a week before the end of the month because I'm going to be traveling, and so I will really appreciate it if you can send me the information as soon as you can. Thank you.

GLENN MCKNIGHT:

Thank you, Eduardo. We have to slap Eduardo on the back. This is a great job he's doing. We're hoping other RALOs will copy what he's doing, but he's got a very readable document. So please support him by providing content, especially if you have summaries of things that are going on, issues that are pertinent to your community, and that's great. Thanks again, Eduardo.

I don't believe we have Murray on the line. Murray, are you there remotely? I'm asking Murray to do a report on .mobi. No, Murray, so that's tabled.

Then next item is ARIN and the ARIN Fellowship. As we mentioned in the last call, we were asking ARIN to have a liaison because we have this MoU with ARIN, and what they've announced is that they're providing five fellowships per region. We have three regions: United States, Canada (Puerto Rico's included in that), and the Caribbean, which is part of LACRALO. We've informed some of the LACRALO locations. This is only strictly in the West Indies, such as Jamaica and U.S. Virgin Islands.

Please if you are interested in ARIN and what we're doing, I see Leah's on the call. She attended the last session of ARIN, and maybe I can ask Leah. Leah, can you make any comments about ARIN?

LEAH SYMEKHLER:

Yes, absolutely. It was definitely a great opportunity. One, to just understand ARIN and how policies are reached and how community involvement is actually important, so that was really a good experience to witness and be part of.

Then secondly, just meeting with the ARIN Board and [certainly] the other chapters that were represented there. I think it's very important for us to proactively apply for the fellowships, to take advantage of them, and they really do a good job. It is a great opportunity to be [heard] on, so I definitely encourage anyone who hasn't had their chapters apply for these scholarships to definitely encourage it in their regions.

We do have a few members from our chapter, this is the ISOC chapter, who have applied, and hopefully, they get the fellowships and do attend the next one.

We're going through elections right now. Probably should have said earlier, but that might also change to the [inaudible] of people who may apply. The elections will be done by this coming week. Thank you, and nice talking to you all.

GLENN MCKNIGHT:

Great. Thank you, Leah. When at the last Montreal event, we had Alfredo. I'm sorry. I can't remember the chap's name from ISOC Puerto Rico. He was there, myself, [Oji] was there. So we had four people from NARALO at the ARINS. In fact, if we count Tim, we had Tim as our ALAC rep, as well, who's on the Board, so we were well represented at that event.

The next round is going to be in Jamaica, so feel free. I believe Terri has provided the link. My understanding is they don't have a lot of subscribers. And second of all, the good news is that if you've been there before, you actually are open to a second or more times, so we strongly recommend you be involved. As Alfredo said, Pablo Rodriguez is also [inaudible]. Thanks again, Leah, on that.

The next item is one of the outstanding issues. Maybe Alan can please join us, the Consumer Trust AoC Review. We're looking for nominations from NARALO as a rep. So perhaps, Alan, if you are ready, talk about this issue.

ALAN GREENBERG:

Yeah, sorry. I'm not on the Adobe Connect. It broke for some reason.

I'm afraid that opportunity has expired. There was a call for people to participate in a selection process last week, and we've already done the selection process, so that's it. We're a bit late on that.

GLENN MCKNIGHT: Is there anyone from NARALO on that committee, Alan?

ALAN GREENBERG: I am.

GLENN MCKNIGHT: There we go. Thank you.

ALAN GREENBERG: The ALAC decision was to have the ALAC Leadership Team do it augmented by up to one person selected by the RALO leadership should they choose. So since NARALO didn't explicitly name anyone, I was the only one from NARALO.

But the selection was done. It's now being discussed by the ALAC. It's a confidential vote because clearly, there are people involved, and it expires today. We should have the announcement of who these selected people are, I guess, by the end of today.

GLENN MCKNIGHT: Great, thank you.

I'm going to move on to the finance and budget issue. Maybe Heidi can give an overview on that.

HEIDI ULLRICH:

Yes. Hi, Glenn. Terri, thank you for putting the finance and budget FY17 development space into the chat. The announcement on the timetable should be made either today or tomorrow. Annette will put out the entire schedule. At that time, we will start posting the formal template, even though I don't expect changes from last year, as well as the details of each step.

The Finance and Budget Subcommittee had a call for members. That is now complete, and there is a call for participants, non-voting participants at the moment, and there's going to be an FBSC call later this week. Thank you.

GLENN MCKNIGHT:

Thank you, Heidi. I believe you got a submission from Alfredo and Eduardo and other people on the general assembly for ISOC Puerto Rico for October 2016. Is that correct?

HEIDI ULLRICH:

Yes, we have that, and the FBSC will be taking a look at that. Thank you.

GLENN MCKNIGHT:

Great, thank you. I believe that last year's template is virtually the same as this year's template.

HEIDI ULLRICH: I'm hearing that. I have been asking relevant staff whether there are any changes repeatedly, and the response has always been either next to nothing or the same, so I think that you're in good shape for that.

GLENN MCKNIGHT: Perfect, thank you. The other one that I know that was outstanding from last year, remember the general assembly was a tie with our good friends at EURALO, and they did their general assembly instead. It made a lot of sense to do it while at the ICANN meeting last year, so we're pretty optimistic we'll do this one. I believe Alfredo and Eduardo are doing fantastic stuff leading up to the event so that the Fellows and the NextGen and local community are very excited to be involved with what they're doing.

The other application that we were expected, that I've been in communication with is Loris Taylor and Anthony Niigani, which is getting back to the First Nations fellowship concept. I haven't seen anything on paper yet. I know they had feedback last year to work more in unison, so it's up to them. I'll be following up with those two.

The whole process of this budget submission, we as a community need to suggest ideas. We, as a community, need to come together and actually identify what budget items need to be submitted, so here's an opportunity to ask Heidi any questions, or if you have any items that are budget items that should be considered, please bring it up.

Does anyone have any questions for Heidi? I believe Judith had a question. Sorry, Judith. We could not hear you. Do you want to type your question?

JUDITH HELLERSTEIN: I do not have a question.

GLENN MCKNIGHT: Thanks, Judith. If there's no questions for Heidi, we'll move off that agenda.

I would like to ask Terri to put up the poll. In my follow up with the calls to various different ALSes, we found that a number of people said they'd love to be on the calls. We get involved with the voting and all, but it's really hard for us to be on. My time is 3:00, and it's 12:00 for the people out in the west.

This time right now is 20:00 UTC, so would you mind? We don't have everyone here, but we've got a good sampling. We'll follow it up with an e-mail to individuals. Can you vote your preference?

The current is 20:00 UTC, and the alternate is 23:00 UTC. So could you please give it a vote? [crosstalk] Sorry, go ahead.

TERRI AGNEW: Sorry, Glenn. I was just going to let everybody know that the poll is now up on the bottom right-hand corner of your screen.

GLENN MCKNIGHT: Great. Everyone can see it?

So we have seven votes to keep it as it is, and we've had only one vote for changing it to a later time.

Heidi, you have a question, and then Alan, as well.

HEIDI ULLRICH: Yes, thank you. Just a point that this survey being held on a teleconference might not be the best time because those that are not able to make this time are not on the call, so are you going to send this poll to the list in general?

GLENN MCKNIGHT: That's correct.

HEIDI ULLRICH: Okay, thank you.

GLENN MCKNIGHT: Heidi, just to respond, this is a bit of a straw man vote right now. It's not the real poll. The real poll will go out to the entire list.

Alan, you have a question or comment?

ALAN GREENBERG: I was going to raise the same issue. But may I suggest? We do Doodles for everything else. I would suggest you do a Doodle, and make it clear

you're not asking specifically about the next call because on a Doodle, you have to put a date. Typically, you have to put a date. But I would suggest that we make sure that people understand this is not for the January meeting.

But in general, what time is best for you if the meetings are held on Monday? We might even ask is the third Monday, or whatever in a month, the appropriate time? Just because we've always done it then doesn't mean it's the best time. I certainly have no problem with it. But if we're trying to be inclusive and we would like to get most ALSes represented, then we may have to be flexible, and we may want to move around. Thank you.

GLENN MCKNIGHT:

Great. Excellent suggestion. Maybe as an action item, staff can create the Doodle. I'll work with staff on the wording on that. If we can add that as an action item, Heidi, please.

Now, I've had this discussion with Silvia, and she has had very positive feedback from LACRALO on the alternate times. But if this RALO is happy with it as it is right now, I'm inclined to keep it as it is. But we'll do the Doodle and see what the community will say.

We're going to get moving along on the items of current public consultation, and I'll ask Alan. Are there any current public consultations you'd like to share with the community?

ALAN GREENBERG: Well, there's certainly a very important public consultation. There's the one on the CCWG Accountability. A message was sent out last night to the ALAC list asking people to forward it to the RALOs. I don't know whether it was forwarded to NARALO or not.

That public comment closes next Monday. There are going to be two webinars scheduled on Thursday to discuss it in detail, and I would strongly suggest that everyone participate in one of the webinars. We're having it at two times to make sure the time zone is appropriate. I would suggest everyone participate in that and make comments on the document that is currently out. If it hasn't been sent to the NARALO list, I'd be glad to send it.

But that's of great urgency to ICANN. There are other public comments. There's a whole list that we can go through at this point, but that's the first and foremost one on my mind.

TIM DENTON: Alan, you mentioned a webinar this coming Thursday the 17th?

ALAN GREENBERG: That's correct.

TIM DENTON: Doubtless if I bestir myself, I will find notice of it on some ALAC list?

ALAN GREENBERG: I don't know if they've been scheduled yet. Does anyone on staff know?

TERRI AGNEW: Alan, they have not been scheduled yet. We are just working out final details with our interpreters before sending out the information.

ALAN GREENBERG: Okay, thank you. Do you have some idea of roughly when they're going to be? Was there a Doodle sent out, or are we just trying to find the best time and hope people can attend?

TERRI AGNEW: At this time, we're trying to find the best time with our interpreters. It'll be a tight fit this week.

TIM DENTON: Glad I asked. Thank you.

GLENN MCKNIGHT: Great. Thanks, Tim, for that clarifying comment. Yeah, keep your eyes peeled. I know you're not going to have much notice, but if you do have some time. I know a number of our NARALO members have been active in attending these calls, so they look forward to the webinar.

Moving on from that, any other policy advice to [known] activities, Alan, that you would like to share with us?

ALAN GREENBERG: Nothing else I'm up to speed on at the moment to do. I'm sorry.

GLENN MCKNIGHT: Any other comments on the public consultation? We are really trying to encourage the NARALO members to take the time to look at the timelines on what the comments are required and the closing dates. A number of them have come and gone. Some of them have had very little comment. One of our goals is to hopefully get more active in terms of giving our feedback to the community.

I want to turn to the ALAC update. Alan, do you have any comments on the letter on consumer trust? I don't see Garth on the call. I see Garth Graham, but I don't see Garth Bruen. Any comments on the letter on consumer trust?

HEIDI ULLRICH: Alan, if you're speaking, you're on mute. Terri, is Alan still connected?

GLENN MCKNIGHT: Don't know. I think he's strictly on the Adigo. Alan, if you can hear me the item is on the letter on consumer trust, a little bit of background perhaps for the community, and if you're there. Oh, there he is. He says he's dropped. The item we're on to is community ALAC updates, 6.1, it's the letter on consumer trust that yourself and Garth Bruen were involved with.

I still don't hear, Alan, and I don't see Alan or Garth in the chat box. We'll table that, again, if I don't have Alan. I'm getting feedback again.

ALAN GREENBERG: Hi. Can you hear me now?

GLENN MCKNIGHT: Yeah, we got you. Go ahead. It's on the issue of letter on consumer trust.

ALAN GREENBERG: Sorry. I dropped, and then Adigo was very slow in getting me back. There's an echo from somewhere.

I'm not sure what the question is. The letter was sent. I haven't seen a response yet. I don't even believe I got a response acknowledgement saying it was received, which is somewhat perturbing.

Glenn, exactly what is it you're asking other than an update that the letter was sent?

GLENN MCKNIGHT: Yeah, and that if it was received, and what the next action item is on it.

ALAN GREENBERG: As I said, it was sent. I'd have to double check my e-mail, but we certainly haven't gotten a substantive response on it.

GLENN MCKNIGHT: Okay. Sorry about the quality of the sound. We're getting quite an echo. Terri, can you figure out what that problem is?

TERRI AGNEW: Hi. We're trying to find the line.

GLENN MCKNIGHT: Alan, if you're still online and you can talk through the echo, any other IANA transition issues you want to share with the community?

ALAN GREENBERG: The main IANA transition is the accountability proposal. There's a proposal out. We've gotten very, very few comments from people with the exception of a very small handful of people who have been heavily involved in the process. We've gotten comments from virtually nobody else.

The Board has just sent out a rather long intervention, which it's not clear how the CCWG is going to be handling it. That's where we are on the transition right now. Everything hinges on the accountability proposal and it being accepted by the community, accepted by the chartering organizations of which ALAC is one, and then ultimately also being accepted by the Board.

The Board is going to be the group that has to pass the bylaws, and clearly if they feel that any particular issue is not in the interest of ICANN to do, they have a legal requirement to not do it. That's what the fiduciary requirement implies.

So that's where we sit right now. It's not clear how we're going to come to closure in the time we have left. But input is certainly welcome. That's all I really have to add at the moment.

GLENN MCKNIGHT:

Thank you, Alan. Any questions for Alan?

We're going to be moving through this agenda fairly quickly. Eduardo, I hope you're still online. Can you give us an update on NomCom?

EDUARDO DIAZ:

Yes. We have a meeting with the Board Governance Committee to understand the Board and the things that they're looking for. Basically, they didn't change anything from what they said last year, and that was basically what happened there.

We had another meeting recently. We have several subcommittees on different things like the page in communication, and sometime during December, we will start opening the application period so people will be able to apply for the different positions.

That's about it, and we are going to get really busy just before Marrakech. By Marrakech, we should have at least a good amount of applications. There was an outreach that was only mainly activities during Dubai and now.

I will be sending out a report card sometime at the end of this week with all the details of what I'm saying. Thank you.

GLENN MCKNIGHT: Great. Thank you so much, Eduardo. Any questions for Eduardo on NomCom? Going once, twice, three.

The last item is any other business. Does anyone else have anything else that's a burning issue that you would like to bring up?

EDUARDO DIAZ: This is Eduardo.

GLENN MCKNIGHT: Yes. Go ahead, Eduardo.

EDUARDO DIAZ: I don't know if I mentioned it in the last call of the event that we had in Puerto Rico called the Internet Day Event. Did I talk about that?

GLENN MCKNIGHT: Go ahead.

EDUARDO DIAZ: It was on October 29, the event. In any case, this was basically one of the first events that we have put together in Puerto Rico looking towards the ICANN meeting next year. Basically, what we did is we celebrated Internet Day on October 29, and we had about 17 organizations, which included many universities and colleges and public schools that got together the 29th of October and participated in a

major event that ran around the whole island. There were about 300 people at home that participated in one way or another.

From this, basically, we really wanted to start making the Internet known in Puerto Rico in the sense that also that there is this big event coming next year, and we just wanted people to start learning about what ICANN is, and so we prepared some slides about that and other things about the Internet.

So in any case, it was a very successful event. It's going to be run on October 29th, and it's also going to be done on October 29th next year because the government of Puerto Rico proclaimed the 29th of October as the Internet Day in Puerto Rico, so we're planning to keep doing this year by year.

The next event that we have planned and we are starting to coordinate, but it's not set yet, is we want to have another event in February the 12th, which is the – how do you call it? I know the name in Spanish. But anyhow, it's going to be called falling in love with Internet.

Again, we wanted to have another event and bring people together and start talking about the Internet. We're planning to have another sometime at the end of August, mostly oriented as to what's going to happen in ICANN at the end of October.

That's basically what we are doing. I don't know if Alfredo wants to add something to what I'm saying. Oh, I forgot to also say it's St. Valentine's Day on February 12. Alfredo, if you want to add something to what I said, please do so. Thank you.

GLENN MCKNIGHT: Alfredo, you're muted. We can't hear you.

ALFREDO CALDERON: Okay, here I am. Can you hear me now?

GLENN MCKNIGHT: Yes.

ALFREDO CALDERON: As Eduardo mentioned, we're doing a couple of activities next year to engage our civil community and academia with ICANN when ICANN comes to Puerto Rico. One of the things that we're working on is using Sparkle. I have decided to use the graphic that is being shown right now on screen and convert it into a short video clip.

In terms of what's going to happen next year, I expect to be able to do a couple of short videos a month to engage interest on community here and in the ICANN event that is coming in October the 29th. That's it.

GLENN MCKNIGHT: What you see is a short graphic produced in infographics, and what Alfredo did was produce a Sparkle video. And I'm asking Terri to post the video.

EDUARDO DIAZ: I didn't understand that, Glenn.

GLENN MCKNIGHT: There is such a serious echo today. Are we still in echo? Yeah. Alan, can we...? Okay, I think we've lost the echo.

We're showing the video right now. We can put a voiceover on this. Again, this is a product called Sparkle. It has been successfully used by the ISOC Puerto Rico group.

I'll turn it to Alfredo, and he can walk us through the video.

ALFREDO CALDERON: Is it coming?

GLENN MCKNIGHT: Alfredo, can you speak?

ALFREDO CALDERON: Yes, I can speak. Can you hear me?

You can see that what has been done is that I used the infographic that Glenn designed and basically converted it into a short minute-and-a-half at the most video clip that takes you through the steps of what he has in that graph.

Now, the thing is that when we do this, it'll be more engaging for newcomers and for young people interested in ICANN and ISOC, as well, since it's more visual. And if we do the voice over, we can have somebody read or speak about each one of the steps in this case that

has been implemented into becoming an active member of the At-Large groups in ICANN.

So for next year, we'll be doing things similar to this, and there you can see a canvas. For a second, you can see it. There's a canvas that summarizes all the sequence of events that take place during the video.

That's basically it. If anybody is interested in learning more about Sparkle, I wrote the link where you can go to the website. You can pay a monthly subscription for it, or you can purchase a lifetime license, which is approximately if I recall \$660, and you can have hosting on the web also for the videos. That's it, Glenn.

GLENN MCKNIGHT:

Great. Thank you. Any questions?

It doesn't look like there are any questions, and I'm still getting a serious echo. Is there any other outstanding business?

If there's no other, I'd like to conclude the call. I wish you all a great holiday, and we'll chat in the new year. Terri?

TERRI AGNEW:

Thank you. Sorry about that, Glenn. My line was muted, as well, while we were trying to figure out the echo.

GLENN MCKNIGHT:

As people are dropping off, I'm just trying to see if I'm getting an echo, and I'm not getting an echo. Whoever dropped off must have been the

person who had their mics open. But it sounds fine right now. Seth is on. I don't know if he can hear, but, Gordon, are you guys hearing echo? I'm not hearing any echo anymore.

Okay, so it looks like by the tail end of this call. But at least we finished before schedule. Thanks, Terri, for all your help, and we will all chat to you all in the new year.

TERRI AGNEW:

Thank you, and again, apologies for the echo. We were trying to solve it, so my line was muted, as well, while we were trying to find where it was coming from. Once again, the meeting has been adjourned. Thank you very much for joining.

GLENN MCKNIGHT:

Thank you.

TERRI AGNEW:

Please remember to disconnect all remaining lines and have a wonderful rest of your day.

[END OF TRANSCRIPTION]