



# At-Large Technology Taskforce

ICANN 54 - Dublin | 22 October 2015

# At-Large Technology TaskForce Agenda

**1**

Introduction to the  
At-Large  
Technology  
TaskForce (TTF)

**2**

TTF activities since  
the ICANN 53  
meeting at  
Argentina

**3**

Next steps for  
At-Large Proposals  
E-books ; Captioning

**5**

LACRALO mailing  
list issues

**6**

At-Large Summit II  
Recommendations  
Progress Report

**7**

TTF Ideas for FY17  
/Key Tech Issues  
facing At-Large  
Community

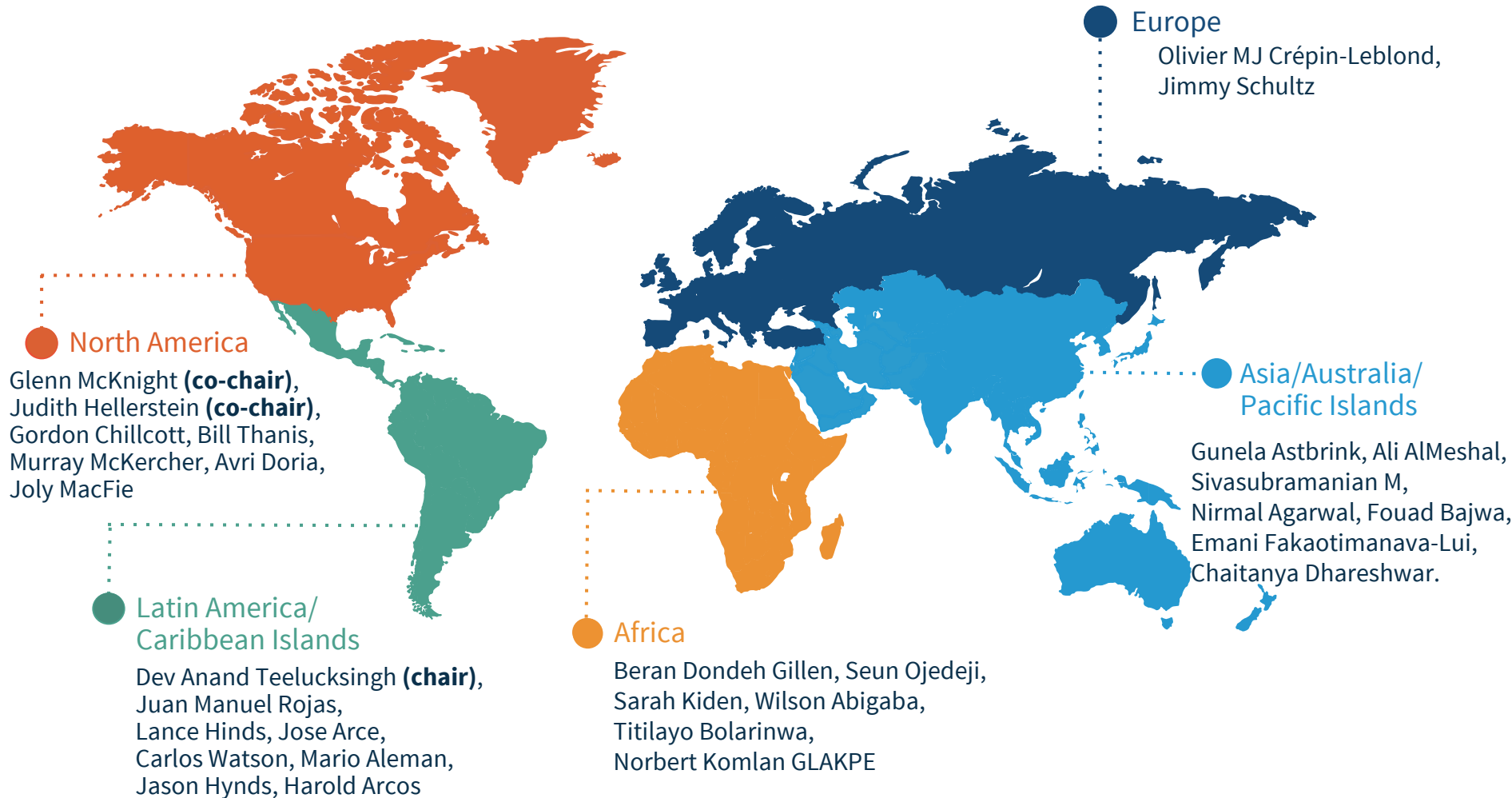
# Introduction to the At-Large Technology Taskforce (TTF)



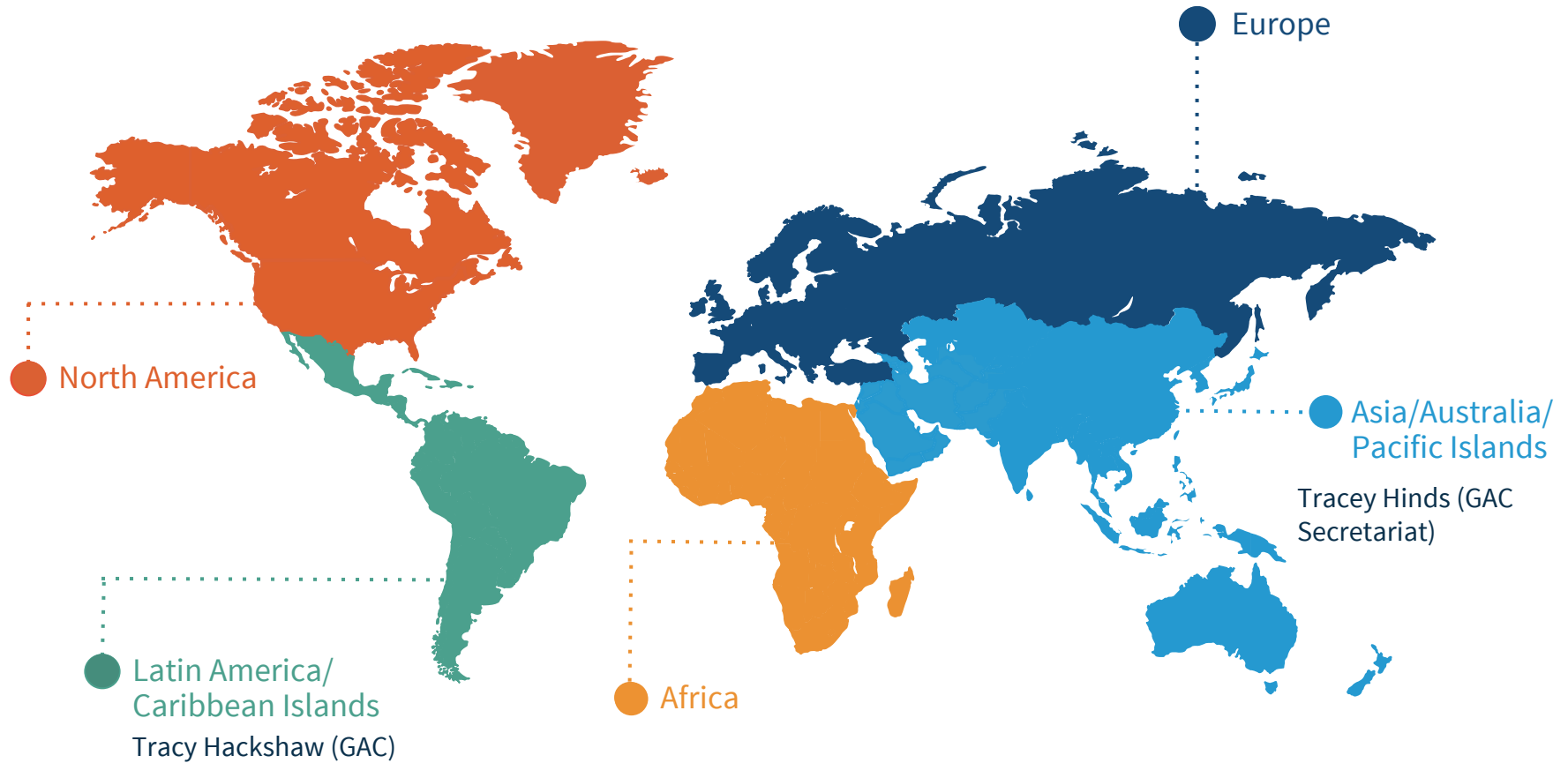
- The At-Large Technology Taskforce (TTF) evaluates and reviews Information and Communication Technologies that can help the ICANN At-Large Community (including the At-Large Advisory Committee (ALAC)) better able to accomplish their role in ICANN activities.
- Anyone interested in Information and Communication Technology and how they can be applied to solve the needs of ICANN At-Large and other ICANN communities are welcome to attend by emailing ICANN At-Large Staff at [staff@atlarge.icann.org](mailto:staff@atlarge.icann.org)

- The TTF was established as part of the recommendations coming from the [ALAC/At-Large Improvements Project Final Report](#) in June 2012. These recommendations include:
  - Introduce to At-Large Structures (ALS) selected information, dissemination, communication and collaboration tools and provide training.
  - Review of communication and collaboration needs considered unmet by ALSes and Regional At-Large Organisations (RALOs) globally by evaluating technologies currently in use by At-Large or elsewhere in ICANN and to identify and review other technologies as they become available.

# At-Large TTF Members



# Other TTF Members



1

## Who can be in the TTF?

The Technology Task Force (TTF) consists of members from the At-Large community and other members of AC/SOs.

We welcome anyone from the At-Large community to join us by emailing ICANN At-Large Staff at [staff@atlarge.icann.org](mailto:staff@atlarge.icann.org)

2

## How often do we meet?

We have one to two conference calls per month.

3

## TTF Workspace where we document our activities

<https://community.icann.org/x/JZvbAQ>

4

## TTF wiki page

<https://community.icann.org/x/FpfbAQ>



# TTF activities since the ICANN 53 Buenos Aires meeting

- Held five conference calls
  - [2015-07-20](#) meeting with Steve Allison from ICANN to discuss [Kavi](#) as to possible suitability for At-Large ; evaluated [TeamUp](#), a group calendar for the [ALAC Outreach & Engagement SC](#)
  - [2015-08-24](#) meeting with Steve Allison from ICANN to discuss [Kavi](#) ; update on Captioning, E-books, Latin America & Caribbean Regional At-Large Organisation (LACRALO) mailing list issues, At-Large Summit II Recommendations
  - [2015-08-25](#) call with Josh Jenkins to discuss the LACRALO mailing list issues
  - [2015-09-21](#) call (90mins) with Gianina Pensky and Kevon Swift from Latin America and Caribbean Network Information Centre (LACNIC) to discuss their Policy Development Process and tools ;  
Josh Baulch from ICANN describes the progress of the ICANN mobile app for F2F meetings (<https://meetingapp.icann.org/>).
  - [2015-10-05](#) call to review the agenda for the ICANN 54 Dublin meeting

- Produced the Netizen newsletter for 2015 ICANN F2F meetings, including this Dublin meeting <https://community.icann.org/x/5al0Aw>
- Several updates to the TTF workspace (<https://community.icann.org/x/JZvbAQ>) for ATLAS II Recommendations



# Next steps for At-Large Proposals: E-books ; Captioning

# Real-Time Captioning Pilot- Judith

The current FY 16 ICANN Budget Committee approved Judith Hellerstein's proposal for a Pilot for Real-Time Captioning of up to 3 Adobe Connect working groups, RALO, ALAC, or Webinars a month. Money for this pilot will come from ICANN's core budget.

The goal of the Pilot is to gather the necessary metrics to illustrate the need for captioning not only for accessibility reasons but also for those with limited bandwidth. The data gained from this pilot should help us meet these goals and show the need for captioning ICANN wide.

- We are targeting RALO meetings as our goal is to increase engagement in ICANN within each of the respective regions.
- We are also targeting the working groups and webinars to promote more engagement from RALOs in these working groups.
- We think this will lead to more effective participation and engagement within ICANN. This is especially the case for people who are coming from bandwidth challenged countries where lack of bandwidth has limited their participation within ICANN.



# Ebooks ( Glenn McKnight)

- FY16 budget has approved the creation of EBOOKS for ALAC resources, ICANN Academy and Policy documents.
- Proposal submitted by Glenn McKnight
- ICANN Communication staff to work with volunteers to migrate existing content to a EBOOK format.
- The material would be compliant to Open Doc format and it will incorporate many of the benefits of a EBOOK publication, including Audio and video capacity.



# LACRALO mailing list translation

- ◉ LACRALO has two mailing lists
  - LACRALO list in English: <http://atlarge-lists.icann.org/pipermail/lac-discuss-en/>
  - LACRALO list in Spanish: <http://atlarge-lists.icann.org/pipermail/lac-discuss-es/>
- ◉ Emails in english sent to [lac-discuss-en@atlarge-lists.icann.org](mailto:lac-discuss-en@atlarge-lists.icann.org) are machine translated via ICANN “translation bot” using Google Translate and posted to [lac-discuss-es@atlarge-lists.icann.org](mailto:lac-discuss-es@atlarge-lists.icann.org).
- ◉ Similarly, emails in Spanish are sent to the [lac-discuss-es@atlarge-lists.icann.org](mailto:lac-discuss-es@atlarge-lists.icann.org) and are translated and posted to [lac-discuss-en@atlarge-lists.icann.org](mailto:lac-discuss-en@atlarge-lists.icann.org).

- Missing identifier in subject lines “[lac-discuss-es]” of translated emails posted to the lac-discuss-es list

An example:

(a) First email posted to lac-discuss-en list :

Subject line: **[lac-discuss-en] ICANN full list of applied for gTLD strings**

(Email: <http://atlarge-lists.icann.org/pipermail/lac-discuss-en/2012/005932.html>)

(b) which is translated and posted to lac-discuss-es list as:

Subject line: **Lista completa de la ICANN solicitó cadenas de gTLD**

(Email: <http://atlarge-lists.icann.org/pipermail/lac-discuss-es/2012/004552.html>)

The subject line is missing the [lac-discuss-es]. This hampers filtering by ES users and makes it difficult to track threaded conversations.

- Subject lines of translated emails from ES to EN become garbled.

The subject line of translated emails (seemingly) from the lac-discuss-ES list to the lac-discuss-EN list often translated to garbled text. An example:

(a) First email posted to lac-discuss-en list :

Subject line: **[lac-discuss-en] ICANN full list of applied for gTLD strings**

(Email: <http://atlarge-lists.icann.org/pipermail/lac-discuss-en/2012/005932.html>)

(b) which is translated and posted to lac-discuss-es list as:

Subject line: **Lista completa de la ICANN solicitó cadenas de gTLD**

(Email: <http://atlarge-lists.icann.org/pipermail/lac-discuss-es/2012/004552.html>)

(c) Someone on the lac-discuss-es list replies and get posted to lac-discuss-es list as:

Subject line: **[lac-discuss-es] Lista completa de la ICANN solicitó cadenas de gTLD**

(Email: <http://atlarge-lists.icann.org/pipermail/lac-discuss-es/2012/004553.html>)

(d) which is translated and posted to the en list as:

Subject line: **[lac-discuss-en] =? Iso-8859-1? Q? Lista\_completa\_de\_la\_ICANN\_solici? ==Iso-8859-1? Q? T = F3\_cadenas\_de\_gTLD? =**

(Email: <http://atlarge-lists.icann.org/pipermail/lac-discuss-en/2012/005933.html>)



- Subject lines of translated emails from ES to EN become garbled.

Such gibberish in the subject lines gets worse and worse if someone responds on the EN list and the translation further scrambles the subject line on the other list. Another example:

(Email: <http://atlarge-lists.icann.org/pipermail/lac-discuss-es/2012/004039.html>)

Subject line: [lac-discuss-es] =? Iso-8859-1? Q? Invitación = F3n\_a\_la\_reuni = F3n/\_LAC? == Iso-8859-1? Q? RALO\_Costa\_Rica\_Eventos\_rueda\_de\_prensa\_Grupo\_de\_Tr? == Iso-8859-1? Q? Abajo\_el\_martes\_06\_de\_marzo\_2012\_a\_las\_20 = 3A00.UTC? =

gets translated and posted to the EN list as

(Email: <http://atlarge-lists.icann.org/pipermail/lac-discuss-en/2012/005357.html>)

Subject line: [lac-discuss-en] =? Iso-8859-1? Q? = 3D = 3F\_Iso-8859-1 = 3F\_Q = 3F\_Invitac? == Iso-8859-1? Q? I = F3n\_ = 3D\_F3n = 5FA = 5Fla = 5Freuni\_ = 3D\_F3n = 5F / = 5FLAC = 3F? == iso-8859-1? q? \_ = 3D = 3D\_Iso-8859-1 = 3F\_Q = 3F\_RALO = 5FCosta = 5FRica = 5FEv? == iso-8859-1? q? ents = 5Frueda = 5Fde = 5Fprensa = 5FGrupo = 5Fde = 5FTr = 3F\_? == iso-8859-1? q? = 3D = 3D\_Iso-8859-1 = 3F\_Q = 3F\_Abajo = 5Fel 5Fmartes = 5F06 =? == iso-8859-1? q? = 5Fde = 5Fmarzo = 5F2012 = 5FA = 5Flas = 5F20\_ = 3D\_3A00 = 5FUTC? == iso-8859-1? q? = 3F\_ = 3D? =

- Unusual superscript and other odd characters in translated emails

The translation of the actual body of emails has strange characters, some of which are superscript characters appearing in the translated version. For example:

“For example, I am hearing reference to the Chairman as President, where it is said that the Spanish translation for "the Chairman" is "el Presidente". In English, there is a clear distinction between a Chairman and a President, just as there is a difference between "sovereign" and the "highest-decision making body" of an organisation. The highest decision making body in any organisation is also subject to rules. It cannot even breach its own rules and as a matter of fact, will be judged on how well it has been able to observe its own rules.”

(Source email: <http://atlarge-lists.icann.org/pipermail/lac-discuss-en/2012/005858.html>)

“Por ejemplo, estoy escuchando referencia al Presidente, como Presidente, en el que Se dice que la traducción al español para &quot;el Presidente&quot; es &quot;el Presidente&quot;. En Inglés, existe una clara distinción entre un Presidente y un Presidente, asÃ- como hay una diferencia entre &quot;soberano&quot; y el &quot;mÃ;s alto de toma de Ã³rgano &quot;de una organizaciÃ³n. El mÃ;s alto Ã³rgano de decisiÃ³n en cualquier la organizaciÃ³n tambiÃ©n estÃ; sujeto a reglas. Ni siquiera puede romper sus propias reglas y como una cuestiÃ³n de hecho, serÃ; juzgado por lo bien que ha sido capaz de observar sus propias reglas.”

(Translated email: <http://atlarge-lists.icann.org/pipermail/lac-discuss-es/2012/004483.html>)

As you can see,

- a character like a double quote " is translated to &quot;
- a word like "organisation" is translated to organizaciÃ³n
- a sentence like "The highest decision making body in any organisation is also subject to rules." is translated to "El mÃ;s alto Ã³rgano de decisiÃ³n en cualquier la organizaciÃ³n tambiÃ©n estÃ; sujeto a reglas."

- New translation tool being tested

ICANN Staff have created two mailing lists:

- New-transbot-en (<http://mm.icann.org/pipermail/new-transbot-en/>)
- New-transbot-es (<http://mm.icann.org/pipermail/new-transbot-es/>)

with a select number of persons on those lists for testing purposes.

Some of the key changes implemented for the new translation tool.

- The lack of punctuation was identified as a key issue for the poor translation of emails. This is because the translate tool can only send a certain amount of characters to the Google Translate API. Without punctuation, the translation tool would have to send text mid sentence. One of the outcomes from the LACRALO translation WG was the “Proposed Notice when email is not translated” message which would be sent to the user if the email had formatting issues. See <https://community.icann.org/x/aYtEAg>
- Subject lines would not be translated to ensure the conversation thread would not be lost and reduce the chance of garbled subject lines.

<http://mm.icann.org/pipermail/new-transbot-en/2015-October/000078.html>

Subject: [New-transbot-en] ICANN full list of applied for gTLD strings

The Internet Corporation for Assigned Names and Numbers (ICANN) received a total of 1930 applications, after refunds, for new generic top-level domains.

- \* 1846 of those are <sup>3</sup>standard<sup>2</sup> applications.
- \* 84 are designated as <sup>3</sup>community-based<sup>2</sup>.

Of the 1930, 66 have designated themselves as geographic name applications.  
116 applications are Internationalized Domain Names, or IDNs, using non-Latin scripts.

Three applicants seek support through ICANN<sup>1</sup>'s Applicant Support Program.

Applications were received from 60 countries. Using ICANN<sup>1</sup>'s definitions of the world<sup>1</sup>'s regions, which can be viewed on our website:

- \* 911 applications came from North America.
- \* 675 from Europe.
- \* 303 applications are from the Asia-Pacific region.
- \* 24 are from Latin America and the Caribbean.
- \* 17 from Africa.

Some domain names have been applied for by more than one applicant.  
There are 230 domain names for which at least two applications were submitted, involving a total of 751 applications.

The Full list of applied for gTLD strings :

<http://newgtlds.icann.org/en/program-status/application-results/strings-1200> utc-13jun12-en

...translates to <http://mm.icann.org/pipermail/new-transbot-es/2015-October/000066.html>

[New-transbot-es] ICANN full list of applied for gTLD strings

[[--Translated text (en -> es)--]]

Sujeto: ICANN full list of applied for gTLD strings De: Josh Jenkins <josh.jenkins at icann.org>

La Corporación de Internet para la Asignación de Nombres y Números de Internet (ICANN) recibido un total de 1930 solicitudes, después de los reembolsos, de nuevo genérico dominios de nivel superior.

- \* 1.846 de ellos son las aplicaciones estándar.
- \* 84 son designados como basado en la comunidad.

De los 1930, 66 han designado a sí mismos como las solicitudes de nombres geográficos. 116 aplicaciones son nombres de dominio internacionalizados, o IDN, utilizando alfabetos no latinos.

Tres demandantes solicitan apoyo a través del Programa de Apoyo ICANN solicitante.

Se recibieron solicitudes de 60 países. El uso de ICANN definiciones de las regiones mundos, que se pueden ver en nuestra página web:

- \* 911 solicitudes procedían de América del Norte.
- \* 675 desde Europa.
- \* 303 aplicaciones son de la región de Asia-Pacífico.
- \* 24 son de América Latina y el Caribe.
- \* 17 de África.

Algunos de los nombres de dominio han sido solicitadas por más de un solicitante.

Hay 230 nombres de dominio para el que al menos dos aplicaciones eran presentado, con un total de 751 solicitudes.

La lista completa de las cadenas de gTLD solicitada:

<http://newgtlds.icann.org/en/program-status/application-results/strings-1200> utc-13jun12-en



- There are still lots of “false positives” resulting in messages being rejected.
- Testing to continue to identify and debug the false positives
- Once determined to be good enough, the intent to hold a conference call with LACRALO to discuss the upcoming changes and how to minimise their emails not being translated
- Perform the changeover (which can be done fairly quickly)
- Longer term:
  - Have this project be properly supported by ICANN
  - Look at different redesign of the LACRALO lists
- Wiki page: <https://community.icann.org/x/z4VZAg>

# At-Large Summit II (ATLAS II) Recommendations Progress Report

- The At-Large Summit II (ATLAS II) was a meeting of representatives of At-Large Structures from all RALOs at the ICANN 50th meeting in London in 2014. At ATLAS II, At-Large Representatives developed a range of recommendations and observations on the future direction of ICANN.
- The complete ATLAS II declaration with all of the 43 recommendations can be found at <https://community.icann.org/x/d5ThAg>
- Some of the 43 ATLAS II recommendations (10,11,17,19, 26,29,31,39) were allocated to the TTF (some in coordination with other At-Large WGs) for implementation. This list of ATLAS II Recommendations for the TTF can be found at <https://community.icann.org/x/YhfxAg>

## Recommendation 10

*“The next evolution of language services must adopt further extension of live scribing for all meetings and generally extend the current interpretation and translation processes and make translation available in a timely manner.”*

### Assigned to

- *Accessibility WG*
- *Technology Task Force*

## Summary of Implementation of Rec 10

- Evaluated Adobe Connect plugins for live captioning on a Joint Accessibility WG/TTF call on 2014-09-08. <https://community.icann.org/x/8xvxAg>
- An At-Large FY16 budget request to conduct a pilot program to live caption 6 meetings/calls a month was submitted to (and approved by) ICANN. <https://community.icann.org/x/rgAnAw>

## Recommendation 10

*“The next evolution of language services must adopt further extension of live scribing for all meetings and generally extend the current interpretation and translation processes and make translation available in a timely manner.”*

### Assigned to

- *Accessibility WG*
- *Technology Task Force*

## Summary of Implementation of Rec 10

- ICANN Language Services provides interpretation for
  - a. At-Large F2F meetings in English, Spanish, French and additional local languages .
  - b. ALAC monthly calls in English, Spanish, French and Russian.
  - c. LACRALO calls in English, Spanish & Portuguese.
  - d. AFRALO calls in English & French.
  - e. At-Large WGs on request if more than 3 persons on the call request such services.
- ICANN Language Services transcribes the audio recordings of ALAC/At-Large meetings and provides a transcript within a week. At-Large Staff posts the transcript on the meeting wiki page.



## Recommendation 11

*“ICANN must implement a range of services to facilitate access according to various criteria (gender; cultural diversity) and user needs (disabilities, etc...).”*

### Assigned to

- *Accessibility WG*
- *Technology Task Force*

## Summary of Implementation of Rec 11

- Language Service provides interpretation and transcription services (as noted for Rec 10).
- A pilot program to live caption several At-Large meetings will begin Oct 2015 as per an At-Large FY16 budget request (as noted for Rec 10)
- The TTF also reviewed tools to caption and subtitle videos in January 2015: *“Craptions to Captions”* and Amara. <https://community.icann.org/x/jpcQAw>

## Recommendation 11

*“ICANN must implement a range of services to facilitate access according to various criteria (gender; cultural diversity) and user needs (disabilities, etc...).”*

### Assigned to

- *Accessibility WG*
- *Technology Task Force*

## Summary of Implementation of Rec 11

- The TTF is working with ICANN IT staff to have a new version of the machine translation tools used for the LACRALO English and Spanish mailing lists. <https://community.icann.org/x/z4VZAg>

## Recommendation 11

*“ICANN must implement a range of services to facilitate access according to various criteria (gender; cultural diversity) and user needs (disabilities, etc...).”*

### Assigned to

- *Accessibility WG*
- *Technology Task Force*

## Summary of Implementation of Rec 11

- The TTF notes the availability of various tools that can be used by ICANN At-Large to assist with communicating with and collaborating in another language including
  - Google Translate App for Mobiles
  - Microsoft Translator for Mobiles
  - Skype Translator Preview
  - Web browser translation plugins

These tools were documented at

<https://community.icann.org/x/eaA0Aw>

# ATLAS II Recommendation 11 (Rec 11)

## By Platform

### Mac OS X

- How to use the Wiki Translate Plugin
- Translator plugins for desktop browsers

### Windows (7,8.1,10)

- Microsoft Outlook
- Document Translator
- Skype Translator Preview
- Bing Translator for Windows
- How to use the Wiki Translate Plugin
- Translator plugins for desktop browsers

### Linux

- How to use the Wiki Translate Plugin
- Translator plugins for desktop browsers

### Apple iOS

- Google Translate for mobile devices
- Microsoft Translator for Mobile Devices

### Android mobile devices

- Google Translate for mobile devices
- Microsoft Translator for Mobile Devices

## By Task

- How to use the Wiki Translate Plugin
- How to translate web pages in your browser
- How to translate a document (PDF, DOC)

## Recommendation 17

*“ICANN needs to be sensitive to the fact that social media are blocked in certain countries and, in conjunction with technical bodies, promote credible alternatives.*

### Assigned to

- *At-Large Social Media WG*
- *Technology Task Force*

## Summary of Implementation of Rec 17

- At-Large held a Workshop on “TOR and alternative naming mechanisms to the DNS” at ICANN Singapore 2014. <https://community.icann.org/x/7CPRAg>
- TTF has reviewed Group Chat services <https://community.icann.org/x/Hr3hAg> such as Slack and HipChat.

Group chat allows for persons to be able to instant message either directly to another person or to groups of persons.



# ATLAS II Recommendation 17 (Rec 17)

## ICANN At-Large

● devtee

### CHANNELS

# iana

# newgtlds

# random

# smwg

# technologytaskforce

# whois

Create a channel...

### DIRECT MESSAGES

♥ slackbot

● ariel

● berangillen

● brainstreetceo

● carltons

● clo

● evanleibovitch

● murraymckercher

● niigani


● ocl

● nievskv

## #newgtlds

 **aevtee** 12:02 AM  
joined #newgtlds

 **devtee** 12:02 AM  
set the channel purpose: Discussion about anything about #newgTLDs

 **devtee** 12:06 AM  
"New research from AT&T is seeking to create logical procedures to identify and classify the words in malicious domain names – and have found some unusual results. The paper [Breaking Bad: Detecting malicious domains using word segmentation \[PDF\]](http://the-stack.com/wei-wang-and-kenneth-shirley-malicious-domain-word-segm) by Wei Wang and Kenneth Shirley investigates to what extent the individuation of words in primary domain names (rather than URLs which point to pages or content beyond the URL root) can accurately predict whether the domain is connected to illicit or illegal activity, such as being used as a Command-and-Control (C&C) server, or to dispense malicious binaries to users who have been tricked into visiting them, often by phishing techniques or redirects."

Read more at

<http://the-stack.com/wei-wang-and-kenneth-shirley-malicious-domain-word-segm>



The research paper can be found at

<http://arxiv.org/ftp/arxiv/papers/1506/1506.04111.pdf>

12:07 ★ Might be of interest to the [#technologytaskforce](#) 😊

screenshot of Slack

## Recommendation 17

*“ICANN needs to be sensitive to the fact that social media are blocked in certain countries and, in conjunction with technical bodies, promote credible alternatives.*

### Assigned to

- *At-Large Social Media WG*
- *Technology Task Force*

## Summary of Implementation of Rec 17

- Whilst several tools were identified that could be used to circumvent blocking of websites, there were concerns that listing such tools may contravene national laws in some countries and it would be difficult for ICANN to endorse or promote such an approach.
- Given the interest, the TTF will have conference calls after ICANN54 on some of these tools.
- At-Large Social Media WG is researching alternative social media platforms that might have more acceptance than traditional ones

## Recommendation 19

*“Eliminate barriers to participation and engagement with ICANN processes and practices.*

### Assigned to

- *Capacity Building*
- *Outreach and Engagement*
- *Technology Task Force*
- *ALS Criteria and Expectations*

## Summary of Implementation of Rec 19

- One of the challenges identified by the Outreach and Engagement SC and Capacity Building was the challenge of making webinars in Adobe Connect more accessible for use after the webinars (such as YouTube). The TTF will work with ICANN IT staff to investigate how this can be done.
- Another challenge for At-Large newcomers is the challenge of using tools like Adobe Connect. The TTF has developed a One Pager about Adobe Connect (<https://community.icann.org/x/DD9-Ag>) as a first step. See also the Adobe Connect page at <https://community.icann.org/x/6xcQAg>

## Recommendation 26

Current policy management processes within ICANN are insufficient. ICANN must implement a workable Policy Management Process System, available for use across the SO/ACs, in order to:

- Enhance Knowledge Management,
- improve the effectiveness of all ICANN volunteer communities,
- improve cross-community policy-specific activity,
- enhance policy development metrics,
- facilitate multilingual engagement,
- create a taxonomy of policy categories,
- provide policy development history as an aid for newcomers.

## Assigned to

- *At-Large Social Media WG*
- *Technology Task Force*
- *Capacity Building WG*

1

## To quickly find historical information on a policy issue

For example, find policy history on “new gTLDs” and get a report in chronological order. Such searches could be further refined (e.g show history in past 4 years) or show the submissions made by a particular AC/SO on a policy issue. Such searches could be visualized using a timeline (e.g <http://codyhouse.co/gem/vertical-timeline/>)

A system would have the policy history stored in a manner to allow for such queries.

2

## To subscribe to policy updates/notifications by interest

For a person who has a keen interest in certain policy issues (e.g IDNs), persons should be able to subscribe to receive updates on specific policy issues with links to where the discussions are happening for that AC/SO.

This is where a taxonomy of policy categories to be defined for past, current and future/upcoming policies. Furthermore, a policy system could track past user interactions, so that if a person commented on a particular policy issue (e.g WHOIS), they could be notified of new, related policy issues for their review.

3

## Track deadlines for responding to policy comments

With multiple policy comment periods happening simultaneously at different stages, a system should update a calendar or other system for the AC/SO to track and manage deadlines.



4

## **The ability to read policy issues and updates in your language**

Comment Periods on Policies posted for review are posted in English with translated policy documents being uploaded at a later time. Persons should be able to subscribe to notifications when policies are available in their language to review.

5

## **Having the policy review process more accessible to mobile users**

With more and more users using mobile devices, the policy review process should be made accessible to such users to engage in the policy process.

6

## **Reduce the manual duplication to disseminate information**

AC/SOs expend a lot of effort to manually copying and pasting text in order to disseminate policy information to the communities and to the wider public (wiki pages, emails, sharing on social media). A system should offer sharing mechanisms so that persons wanting to get the word out can do so more easily.

## Recommendation 26

Current policy management processes within ICANN are insufficient. ICANN must implement a workable Policy Management Process System, available for use across the SO/ACs, in order to:

- Enhance Knowledge Management,
- improve the effectiveness of all ICANN volunteer communities,
- improve cross-community policy-specific activity,
- enhance policy development metrics,
- facilitate multilingual engagement,
- create a taxonomy of policy categories,
- provide policy development history as an aid for newcomers.

## Summary of Implementation of Rec 26

- The At-Large Website is being developed. Some of the goals of its design are to
  - provide a policy background on policy issues
  - create a taxonomy of policy categories
  - highlight policy metrics.
  - autoimport content from icann.org to reduce manual copying and pasting
  - accessible via mobile devices
- The beta version of the At-Large website can be viewed at <https://newatlarge.icann.org/>

# ATLAS II Recommendation 26 (Rec 26)

Select Language | Login

ICANN AT-LARGE

ABOUT | NEWS & MEDIA | GET INVOLVED | COMMUNITY

## We are the At-Large Community

Help us shape the Internet's future



Get Started

Learn About At-Large >

Get Involved >

Find an Event >

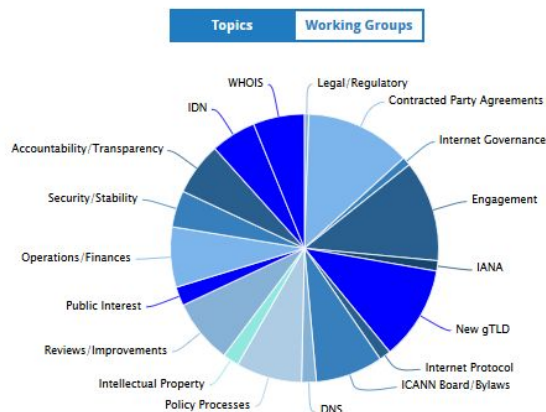
Welcome to the At-Large Beta Test Site X

It's almost time to cut the ribbon & unveil our exciting new ICANN At-Large Community website. Take a spin at [newatlarge.icann.org/](http://newatlarge.icann.org/)

## Advice Development

### Topics and Working Groups

Since 2003, the [At-Large Advisory Committee](#) developed over 300 pieces of Advice on ICANN policies and issues impacting Internet users. Several of our working groups are dedicated to policy discussions and advice development activities. Click the graph to explore.



### Latest Advice

[IAG Initial Report and Proposed Revisions to the ICANN Procedure for Whois Conflicts with Privacy Laws](#)

Status: Drafting a Statement

[Use of Country and Territory Names as Top-Level Domains](#)

Status: Finalizing a Statement

[New gTLD Auction Proceeds Discussion Paper](#)

Status: Submitted 15 Oct 2015

[Preliminary Issue Report on New gTLD Subsequent Procedures](#)

Status: Commenting on a Statement

[Proposal for Arabic Script Root Zone Label Generation Rules \(LGR\)](#)

Status: Submitted 16 Oct 2015



Help Us Shape The Internet's Future

Search At-Large

## ALAC Statement

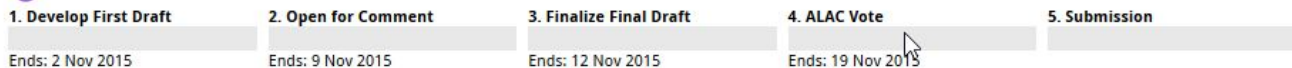
# IAG Initial Report and Proposed Revisions to the ICANN Procedure for Whois Conflicts with Privacy Laws

Topic(s):  
[Contracted Party Agreements](#)  
[WHOIS](#)  
[Reviews/Improvements](#)

Penholder(s):  
(APRALO) Holly Raiche  
Carlton Samuels  
Christopher Wilkinson

Publish Date:

## Status



## Drafting a Statement

First draft due: 2 Nov 2015 23:59 UTC

## Background

Purpose: Public comment is sought on Implementation Advisory Group's proposals to improve the current Whois Conflicts Procedure. Current Status: The Implementation Advisory Group seeks public comment on its proposed revisions to the existing Whois Conflicts Procedure. Next Steps: The Implementation Advisory Group will incorporate public comments into its preliminary report and submit a final report to GNSO Council for its consideration. [See public comment in icann.org](#)

## Statement

## Activity

## FAQ

[How ICANN Public Comment works? >](#)  
[How is ALAC Advice Statement made? >](#)  
[What is the ALAC Advice Development Process? >](#)



ICANN AT-LARGE Select Language Login

ABOUT NEWS & MEDIA GET INVOLVED COMMUNITY

Help Us Shape The Internet's Future

## Topic: WHOIS

### Background

When you register a domain name for your website, you are required to provide your identifying information, which may include: name, address, email, and phone number. This information is part of your "WHOIS" data (not an acronym), which also encompasses the technical, billing, and administrative contact information associated with your domain name.

[Read more](#)

Publish Date	Title	Current Status
In Progress	<a href="#">IAG Initial Report and Proposed Revisions to the ICANN Procedure for Whois Conflicts with Privacy Laws</a> topic(s): <a href="#">Contracted Party Agreements</a> , <a href="#">WHOIS</a> , <a href="#">Reviews/Improvements</a>	Develop First Draft [Progress bar] Ends on: 2015-11-02
6 Sep 2015	<a href="#">Next-Generation gTLD Registration Directory Services to Replace WHOIS Preliminary Issue Report</a> topic(s): <a href="#">Contracted Party Agreements</a> , <a href="#">Intellectual Property</a> , <a href="#">Policy Processes</a> , <a href="#">WHOIS</a> , <a href="#">Security/Stability</a>	Submission [Progress bar] Ended on: 2015-09-06
30 Jan 2015	<a href="#">Translation and Transliteration of Contact Information PDP Initial Report</a> topic(s): <a href="#">WHOIS</a> , <a href="#">Contracted Party Agreements</a> , <a href="#">Policy Processes</a>	Submission [Progress bar] Ended on: 2015-01-30
9 Jun 2014	<a href="#">Interim Report Internationalized Registration Data Expert Working Group</a> topic(s): <a href="#">WHOIS</a> , <a href="#">Contracted Party Agreements</a>	Submission [Progress bar] Ended on: 2014-06-09
2 May 2014	<a href="#">Draft Implementation Plan for the WHOIS Online Accuracy and Reporting System</a> topic(s): <a href="#">Reviews/Improvements</a> , <a href="#">WHOIS</a> , <a href="#">Accountability/Transparency</a> , <a href="#">DNS</a>	Submission [Progress bar] Ended on: 2014-05-02
11 Jan 2014	<a href="#">Study on Whois Misuse</a>	Submission

### Whois and Other Data Management Issues: Introduction



### Latest News & Media

- 23 Sep 2015 [ALAC Commented on CCWG-Accountability 2nd Draft Report and Submitted Three More Advice Statements](#)
- 14 May 2015 [2013 RAA Whois Accuracy Program Specification Review](#)
- 9 Mar 2015 [Internationalized Registration Data Expert Working Group Draft Final Report Public Comment Opened](#)
- 23 Dec 2014 [WHOIS Accuracy Pilot Study Report](#)
- 15 Dec 2014 [Second Annual Report on WHOIS Improvements Now Available](#)



## Recommendation 26

Current policy management processes within ICANN are insufficient. ICANN must implement a workable Policy Management Process System, available for use across the SO/ACs, in order to:

- Enhance Knowledge Management,
- improve the effectiveness of all ICANN volunteer communities,
- improve cross-community policy-specific activity,
- enhance policy development metrics,
- facilitate multilingual engagement,
- create a taxonomy of policy categories,
- provide policy development history as an aid for newcomers.

## Summary of Implementation of Rec 26

- The TTF held two calls [2015-07-20](#) & [2015-08-24](#) with Steve Allison from ICANN Staff to discuss the suitability of [Kavi](http://www.kavi.com/) (<http://www.kavi.com/>) which features the ability of teams to collaborate on documents, receive notifications, comment on documents, and vote on ballots.

After the reviews, and hearing the feedback from the GNSO trial, the TTF decided not to formally test Kavi further.

# ATLAS II Recommendation 26 (Rec 26)



group search

GNSO Secretariats ?

Groups Accounts Messages Permissions

Go to Admin

Home Member Groups DMPM Group Home

## Data and Metrics for Policy Making

HOME DOCUMENTS ROSTER CALENDAR COMMENTS BALLOTS ACTION ITEMS EMAIL SETTINGS

POST MESSAGE CONTACT CHAIR VIEW CHARTER RSS

### Group Info

#### Group Email Addresses

Post message: [dmpm@icann.kavi.com](mailto:dmpm@icann.kavi.com)  
Contact chair: [dmpm-chair@icann.kavi.com](mailto:dmpm-chair@icann.kavi.com)

#### DOCUMENTS

quick add  
add a document  
start a jot

#### ROSTER

my profile  
remove me  
add member  
edit email templates

#### CALENDAR

this week  
add event

#### COMMENTS

documents open for comment

#### BALLOTS

add ballot  
add approval ballot  
closed ballots  
manage templates

#### ACTION ITEMS

add an action item

#### EMAIL

send email

#### SETTINGS

change defaults  
edit tabs

screenshot of Kavi



## Getting Started in Workspace

FILTER

### Quick Views

- All Documents in this Group (9)
- Recent Documents (0)
- Top Downloads (8)
- Open for Comment (0)
- Approval Ballot Documents (0)

quick add | add document | start a jot | add folder | show archives

### Folders

- Kavi Evaluation Documents (0)
- Calendar Documents (0)
- Documentation (9)
- Drop Box (0)
- Meeting Documents (0)
- Standards (0)
- Working Documents (0)

### All Documents in this Group

actions

Bulk Actions Apply Action

showing 9 of 9 documents

<input type="checkbox"/>	NAME	REV #	STATE	SUBMITTER		DATE ↓	ACTIONS
<input type="checkbox"/>	Adding_New_Users.pdf	-	Final	Support, Kavi	3	2015-01-12	
<input type="checkbox"/>	Adding_Users_To_A_Group.pdf	-	Final	Support, Kavi	2	2015-01-12	
<input type="checkbox"/>	Creating_Ballots.pdf	-	Final	Support, Kavi	3	2015-01-12	
<input type="checkbox"/>	Creating_Folders_For_Documents.pdf	-	Final	Support, Kavi	-	2015-01-12	
<input type="checkbox"/>	Creating_Your_First_Group.pdf	-	Final	Support, Kavi	2	2015-01-12	
<input type="checkbox"/>	The_Workspace_Home.pdf	-	Final	Support, Kavi	3	2015-01-12	
<input type="checkbox"/>	Uploading_Documents.pdf	-	Final	Support, Kavi	2	2015-01-12	
<input type="checkbox"/>	Voting_On_Ballots.pdf	-	Final	Support, Kavi	2	2015-01-12	
<input type="checkbox"/>	Getting_Started_Guide.pdf	-	Final	Support, Kavi	10	2015-01-12	

Bulk Actions Apply Action

showing 9 of 9 documents

screenshot of Kavi

## Recommendation 26

Current policy management processes within ICANN are insufficient. ICANN must implement a workable Policy Management Process System, available for use across the SO/ACs, in order to:

- Enhance Knowledge Management,
- improve the effectiveness of all ICANN volunteer communities,
- improve cross-community policy-specific activity,
- enhance policy development metrics,
- facilitate multilingual engagement,
- create a taxonomy of policy categories,
- provide policy development history as an aid for newcomers.

## Summary of Implementation of Rec 26

- The TTF will be reviewing the Policy Development Processes at the Regional Internet Registries (RIRs) to see what could be adapted for At-Large Policy Development.
- The TTF has a call on 2015-09-21 with Gianina Pensky and Kevon Swift from LACNIC to show how LACNIC does its Policy Development Process

# ATLAS II Recommendation 26 (Rec 26)





## New Policy Proposal

Welcome to LACNIC's Policy Proposal System. Here you will find the form used to submit a new policy proposal. Please complete all required fields.

If you have any question, please contact [info-politicas@lacnic.net](mailto:info-politicas@lacnic.net).

If you would like to get help on presenting your proposal, we can contact you with a "Policy Shepherd", please email to [info-politicas@lacnic.net](mailto:info-politicas@lacnic.net)



\*Policy Shepherd: volunteer involved in the community with experience in the PDP (Policy Development Process) who will help on presenting your proposal.

## Authors

Complete the required fields; then click "Add" to confirm the author of the proposal. You may add as many authors as you wish.













Nombre	<input type="text"/>			
Email	<input type="text"/>	Telefono	<input type="text"/> Choose <input type="button" value="v"/>	<input type="text"/>
Organizacion	<input type="text"/>			

[Add](#)

## Proposal

Language	<input type="text" value="Choose One"/>	Policy Type	<input type="text" value="Choose One"/>
Title	<input type="text"/>		
Summary	<input type="text"/>		

## List of Policy Proposals

Id		Policy Type	Status				
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="button" value="Search"/>			
See details	Date Published	Id	Status	Implementation date	Presentations	Give your opinion	
	01/10/2015	LAC-2015-5: Increase the minimum period of time required before a block can be transferred under section 2.3.2.18	Last call for comments	30/09/2015 - 14/11/2015		<a href="#">Give your opinion</a>	
	30/09/2015	LAC-2015-2: Inter-RIR Transfers	Abandoned	30/09/2015			
	01/09/2015	LAC-2015-6: Modify the scope of IPv4 Exhaustion Phase 2 for the region	Under discussion			<a href="#">Give your opinion</a>	
	20/08/2015	LAC-2015-4: Resource Recovery Timeline	Last call for comments	01/10/2015 - 15/11/2015		<a href="#">Give your opinion</a>	
	02/07/2015	LAC-2015-3: IPv4 exhaustion policy with a scheduled termination date and the scheduled return of large users' blocks.	Under discussion			<a href="#">Give your opinion</a>	
	11/03/2015	LAC-2015-1: Trigger 2.3.2.18 when a justified request larger than /22 is received which can not be allocated from any remaining pool of addresses at LACNIC.	Last call for comments	30/09/2015 - 14/11/2015		<a href="#">Give your opinion</a>	
	05/11/2014	LAC-2014-1: Creation of an IPv4 reserve exclusively for IPv6 deployment	Abandoned	05/11/2014			
		LAC-2014-2: Modification to the text					

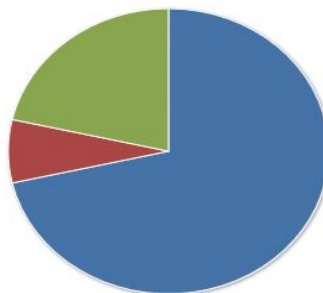
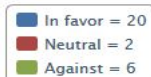
## Modify the scope of IPv4 Exhaustion Phase 2 for the region

Original Language	Español	Date Published	01/09/2015	Last Modified	27/08/2015
Last Call for Comments Period	Does not apply	Date Ratified	Does not apply	Implementation Date	Does not apply
Status	Under discussion	Download	<a href="#">TXT</a> <a href="#">PDF</a> <a href="#">XML</a> <a href="#">DOCX</a>		
See other versions	1.0 ( <a href="#">compare</a> )				

### Authors

**Name:** Edmundo Cazarez-Lopez  
**Email:** [ecazarez@nic.mx](mailto:ecazarez@nic.mx)  
**Organization:** NIC México

### General opinion



¿What is your opinion about this policy?

### Proposal Data

**Policy Type:** Expedited  
**Id:** LAC-2015-6  
**Last version:** 1

### Summary

The proposal seeks to modify sections 11.1 and 11.2 of LACNIC's Policy Manual, extending IPv4 Exhaustion Phase 2 in the LAC region, doubling the space assigned to Phase 2 from a / 11 to a / 10, to allow current members easier access to IPv4 addresses.

According to current estimates based on an analysis of resource assignments in the LAC region, Phase 2 will end in mid-October 2015. We therefore recommend that this modification be processed using the expedited process.

## Recommendation 29

*“The ALAC should implement an automated system for tracking topics of interest currently being discussed among the various RALOs, and accessible by everyone.”*

### Assigned to

- Capacity Building WG
- Technology Task Force
- At-Large Social Media WG

## Summary of Implementation of Rec 29

- The TTF looking to syndicate RALO topics across all RALO wiki pages using the Confluence’s wiki capabilities.
- TTF has worked on a template on Confluence for RALO Secretariat Report to standardise the reporting of RALO activities for easier distribution and sharing on social media.
- The “news” page on the new At-Large website can allow templates for reporting RALO updates.

## Recommendation 31

*ICANN and the ALAC should investigate the use of simple tools and methods to facilitate participation in public comments, and the use of crowdsourcing.*

### Assigned to

- Technology Task Force
- At-Large Social Media WG
- RALO chairs

## Summary of Implementation of Rec 31

- The TTF has evaluated Loomio (<https://www.loomio.org/>) and reviewed Kavi (<https://www.kavi.com/>)
- The TTF is to review tools such as
  - Liquid Feedback
  - Confluence Questions for the Wiki

<https://community.icann.org/x/QaM0Aw>



## Recommendation 39

*ICANN should encourage “open data” best practices that foster re-use of the information by any third party.*

### Assigned to

- Technology Task Force

## Summary of Implementation of Rec 39

- A significant amount of information produced by ICANN and At-Large over the years is already public however, its not stored in an organised way, (wikis, websites) making information hard to locate and to re-use.
- The TTF met with Chris Gift from ICANN (<https://community.icann.org/x/kw8nAw>) who discussed how ICANN is looking to adopt open data practices.

# TTF Ideas for FY17 / Key Tech Issues facing At-Large Community