

# SSR Recommendation 16 Implementation

## Maintaining Clear Processes for SSR Issues

30 June 2015

### Implementation 16 Timeline



Outreach and Participation

### Recommendation 16 Implementation Description

ICANN should continue its outreach efforts to expand Community participation and input into the SSR Framework development process. ICANN also should establish a process for obtaining more systematic input from other ecosystem participants.

### Status of Deliverables

	Responsible	Due Date
Expand <a href="#">Outreach activities</a> and processes to solicit input on the SSR Framework	Staff	✓
Include SSR best practices and SSR topics in several <a href="#">Regional Engagement Strategies</a>	Staff	✓
Support a variety of capability-building initiatives by the Security Team	Staff	✓

- ✓ Complete
- Planned/In Process
- Behind schedule, expected to recover within original plan
- Behind schedule, original plan to be adjusted

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### Project Status

[Outreach activities](#) and processes solicit input on the SSR Framework have been expanded and are part of ICANN's SSR SOP; activities are ongoing and are reviewed annually. For example: the Security team's ongoing work with security communities including the Anti Phishing Working (APWG), the Messaging, Malware and the Mobile Anti-Abuse Working Group (MAAWG) has resulted in participation by members of those communities in SSAC; through engagement with the International Criminal Law Network (ICLN) and Commonwealth Cybercrime Initiative (CCI), the Security team emphasizes the value of multistakeholder approaches to cybersecurity issues.

Several [Regional Engagement Strategies](#) include SSR best practices and SSR topics are addressed by ICANN across all global regions.

This is related to Recommendations 4, 5 and 14.

At the request of stakeholders, the Security team supports a variety of capability-building initiatives, such as DNSSEC training, ccTLD attack and contingency response training, law enforcement training, outreach at Network Operator Group meetings such as Caribbean Network Operators Group (CaribNOG), Middle East Network Operators Group (MENOG), among others.

### Implementation Notes

This recommendation is complete.

