## SSR Recommendation 12 Implementation

ICANN Areas of Influence as a Coordinator, Collaborator and Facilitator 31 March 2017

## **Implementation 12 Timeline**



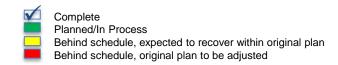
**Practices** 

## **Recommendation 12 Implementation Description**

ICANN should work with the Community to identify SSR-related best practices and support the implementation of such practices through contracts, agreements and MOUs and other mechanisms.

#### Status of Deliverables

	Responsible	Due Date
Identify and/or establish "best practices," and integrate those best practices into agreements into which ICANN enters	Staff	✓
Maintain resource locator <u>page</u> to support ICANN community member security awareness	Staff	<b>√</b>
Inform SOs/ACs of best-practices and invite these groups to identify additional, targeted best-practices for their constituents.	Staff	✓
Address SSR-related practices in MoUs with numerous international entities	Staff	<b>✓</b>
Emphasize SSR responsibilities and best practices in Regional Engagement Strategies	Staff	✓
Work with Anti-Phishing Working Group (APWG) Internet Policy Committee to publish recommendations for web application protection and development of resources for security awareness	Staff	<b>√</b>
Include additional SSR best practices language in revised new gTLD registry agreement	Staff	<b>√</b>





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## **Project Status**

Staff worked with a number of SSR-related bodies in the wider Internet community (described below) to identify and/or establish "best practices," and have been working to integrate those best practices into agreements into which ICANN enters.

Staff has assessed the range of activities underway that advance identification and communication of SSR-related best practices, and instituted an updated and holistic approach to identifying and supporting the implementation of best practices. This information was captured in a report.

ICANN staff has a resource locator page that the Security Team maintains to support ICANN community member security awareness. The page identifies web sites, organizations, and government resources, in some cases in multiple languages, that have developed security awareness education, training, and best practices or guidelines for individuals and members of collaborative communities. Additional information related to best-practices is linked here and here.

ICANN Staff periodically informs SOs/ACs of best-practices and invites these groups to identify additional, targeted best-practices for their constituents. As part of SOP this will be done annually and publicly documented.

MoUs with numerous international entities address SSR-related best practices.

Several Regional Engagement Strategies include SSR best practices; in particular, strategies for Africa, Latin America and Middle East regions emphasize SSR responsibilities.

ICANN staff works with the Anti-Phishing Working Group (APWG) Internet Policy Committee to publish recommendations for web application protection, has engaged in development of resources for security awareness (through SANS Securethehuman.org activities and with NCA Stop. Think. Connect). Organization of American States (OAS) has released a 2014 Latin American & Caribbean Cybersecurity Report which includes best practices recommendations for countries in the region and includes a section contributed by ICANN. ICANN Staff also is participating through the Commonwealth Cybercrime Initiative.

The revised new gTLD registry agreement contains additional language on SSR best practices.

## **Implementation Notes**

This recommendation is complete.

