

SSR Recommendation 12 Implementation

ICANN Areas of Influence as a Coordinator, Collaborator and Facilitator
30 September 2016

Implementation 12 Timeline







SSR Best Practices

Status of Deliverables

	Responsible	Due Date
Identify and/or establish “best practices,” and integrate those best practices into agreements into which ICANN enters	Staff	Oct 2015
Maintain resource locator page to support ICANN community member security awareness	Staff	✓
Inform SOs/ACs of best-practices and invite these groups to identify additional, targeted best-practices for their constituents.	Staff	✓
Address SSR-related practices in MoUs with numerous international entities	Staff	✓
Emphasize SSR responsibilities and best practices in Regional Engagement Strategies	Staff	✓
Work with Anti-Phishing Working Group (APWG) Internet Policy Committee to publish recommendations for web application protection and development of resources for security awareness	Staff	✓
Include additional SSR best practices language in revised new gTLD registry agreement	Staff	✓

Recommendation 12 Implementation Description

ICANN should work with the Community to identify SSR-related best practices and support the implementation of such practices through contracts, agreements and MOUs and other mechanisms.

-  Complete
-  Planned/In Process
-  Behind schedule, expected to recover within original plan
-  Behind schedule, original plan to be adjusted

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Project Status

Staff has been working with a number of SSR-related bodies in the wider Internet community (described below) to identify and/or establish “best practices,” and have been working to integrate those best practices into agreements into which ICANN enters.

○ Staff is assessing the range of activities underway that advance identification and communication of SSR-related best practices, and will institute an updated and holistic approach to identifying and supporting the implementation of best practices. This information will be captured in a report. Target completion date currently March 2016, report is currently slated for release the end of May 2016

ICANN staff has a resource locator [page](#) that the Security Team maintains to support ICANN community member security awareness. The page identifies web sites, organizations, and government resources, in some cases in multiple languages, that have developed security awareness education, training, and best practices or guidelines for individuals and members of collaborative communities. Additional information related to best-practices is linked [here](#) and [here](#).

ICANN Staff periodically informs SOs/ACs of best-practices and invites these groups to identify additional, targeted best-practices for their constituents. As part of SOP this will be done annually and publicly documented.

[MoUs](#) with numerous international entities address SSR-related best practices.

Several [Regional Engagement Strategies](#) include SSR best practices; in particular, strategies for Africa, Latin America and Middle East regions emphasize SSR responsibilities.

ICANN staff works with the Anti-Phishing Working Group (APWG) Internet Policy Committee to publish recommendations for web application protection, has engaged in development of resources for security awareness (through SANS Securethehuman.org activities and with NCA Stop.Think.Connect). Organization of American States (OAS) has released a 2014 Latin American & Caribbean Cybersecurity Report which includes best practices recommendations for countries in the region and includes a section contributed by ICANN. ICANN Staff also is participating through the Commonwealth Cybercrime Initiative.

The [revised new gTLD registry agreement](#) contains additional language on SSR best practices.

Implementation Notes

This recommendation is in progress; report is expected to be published December 2016

