SSR Recommendation 10 Implementation

ICANN Operational Responsibilities
30 June 2015

Implementation 10 Timeline

Publish remit

Recommendation 10 Implementation Description

ICANN should continue its efforts to step up contract compliance enforcement and provide adequate resources for this function. ICANN also should develop and implement a more structured process for monitoring compliance issues and investigations.

Status of Deliverables

	Responsible	Due Date
Regular public reporting of compliance activities are part of SOP; detailed information is available here.	**Staff**	✔
Complaints migrated to icann.org and automated; bulk complaint tool launched; Pulse Survey implemented; WHOIS inaccuracy qualities check launched; complaints submission processes & FAQs to address new 2013 RAA requirements completed; compliance auditing and outreached programs in place; new positions created to ensure fulfillment of goals and objectives in this area.	**Staff**	✔

✔ Complete
Planned/In Process
Behind schedule, expected to recover within original plan
Behind schedule, original plan to be adjusted

ICANN

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Project Status

[Note: As Review Team noted, this Recommendation is more fully addressed in the WHOIS Review]

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Implementation Notes

This recommendation is completed.

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