

# WHOIS Recommendation 10 Implementation

## Data Access -- Privacy and Proxy Services

30 June 2016

### Implementation 10 Timeline



Process  
Management

### Recommendation 10 Implementation Description

ICANN should initiate processes to regulate and oversee privacy and proxy service providers. ICANN should develop these processes in consultation with all interested stakeholders.

This work should take note of the studies of existing practices used by proxy/privacy service providers now taking place within the GNSO.

The Review Team considers that one possible approach to achieving this would be to establish, through the appropriate means, an accreditation system for all proxy/privacy service providers. As part of this process, ICANN should consider the merits (if any) of establishing or maintaining a distinction between privacy and proxy services.

The goal of this process should be to provide clear, consistent and enforceable requirements for the operation of these services consistent with national laws, and to strike an appropriate balance between stakeholders with competing but legitimate interests. At a minimum, this would include privacy, data protection, law enforcement, the industry around law enforcement and the human rights community.

ICANN could, for example, use a mix of incentives and graduated sanctions to encourage proxy/privacy service providers to become accredited, and to ensure that registrars do not knowingly accept registrations from unaccredited providers.

ICANN could develop a graduated and enforceable series of penalties for proxy/privacy service providers who violate the requirements, with a clear path to de-accreditation for repeat, serial or otherwise serious breaches.

In considering the process to regulate and oversee privacy/proxy service providers, consideration should be given to the following objectives:

- Clearly labeling WHOIS entries to indicate that registrations have been made by a privacy or proxy service;
- Providing full WHOIS contact details for the privacy/proxy service provider, which are contactable and responsive;
- Adopting agreed standardized relay and reveal processes and timeframes; (these should be clearly published, and pro-actively advised to potential users of these services so they can make informed choices based on their individual circumstances);
- Registrars should disclose their relationship with any proxy/privacy service provider;
- Maintaining dedicated abuse points of contact for each provider;
- Conducting periodic due diligence checks on customer contact information;
- Maintaining the privacy and integrity of registrations in the event that major problems arise with a privacy/proxy provider;
- Providing clear and unambiguous guidance on the rights and responsibilities of registered name holders, and how those should be managed in the privacy/proxy environment.

### Status of Deliverables

|   | Responsible | Due Date      |
|---|-------------|---------------|
| Include obligations related to privacy/proxy providers and create a privacy/proxy accreditation program in 2013 RAA | Staff       | ✓             |
| Examine policy issues related to privacy/proxy services   | Staff       | ✓             |
| Privacy & Proxy Services Accreditation Issues (PPSA) PDP <a href="#">_____</a>                                      | Staff       | ✓             |
| GNSO Approval of PDP Final Report   | Staff       | ✓             |
| Board Approval of Final Report Recommendations  | Staff       | est. Apr 2016 |
| Implementation Plan Developed   | Staff       | TBD 2016      |



Complete  
Planned/In Process  
Behind schedule, expected to recover within original plan  
Behind schedule, original plan to be adjusted



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### Project Status

- The 2013 RAA, includes many new obligations related to privacy/proxy providers and commits ICANN to create a privacy/proxy accreditation program.
- A GNSO PDP has commenced in October 2013 to examine policy issues related to privacy/proxy services.
- A consensus policy, if produced out of the PDP, would become binding upon contracted parties when adopted by Board.
- Staff Implementation work to develop the operational aspects of the Privacy/Proxy Accreditation Program to be conducted in parallel with GNSO PDP.
  - ICANN Staff Accreditation Framework Considerations document shared with Working Group (via published list) in October 2014
  - [Initial Report](#) published for [Public Comment](#)- May 2015
- Privacy & Proxy Services Accreditation Issues (PPSA) PDP [Final Report](#) December. 2015
- [Report](#) of Public Comments on IAG Initial Report and Proposed Revisions to the ICANN Procedure for WHOIS Conflicts with Privacy Laws published 21 January 2016
- On 21 January 2016 the [GNSO Council approved](#) all the consensus recommendations from the Working Group as contained in the Final Report.
- The [Board considered](#) the GNSO Policy Recommendations concerning the Accreditation of Privacy and Proxy Services Final Report Recommendations at its 15 May 2016 meeting, final determination is pending GAC Advice before final consideration.
- Implementation Plan to be developed after Board approval – TBD 2016

### Implementation Notes

This recommendation is in progress.