

# WHOIS Recommendation 6 Implementation

Recommendation fully implemented as of 31 March 2016

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## Data Accuracy

Recommendation fully implemented as of 31 March 2016

### Implementation 6 Timeline



Risk Management

### Status of Deliverables

	Responsible	Due Date
<ul style="list-style-type: none"><li>• Proactively identify inaccurate gTLD WHOIS information in gTLD registry and registrar services,</li><li>• Explore using automated tools,</li><li>• Forward inaccurate records to gTLD registrars for action</li><li>• Publicly report on the resulting actions to encourage improved accuracy</li></ul> <p><i>(See #7 &amp; 11 for additional implementation details)</i></p>	Staff	✓
Launch Accuracy Reporting System Phase I Pilot	Staff	✓
Launch Accuracy Reporting System Phase II Pilot	Staff	✓
Launch of Accuracy Reporting System	Staff	✓
Phase 2 Cycle 2 (Syntax + Operability Accuracy) Report	Staff	✓

### Recommendation 6 Implementation Description

ICANN should take appropriate measures to reduce the number of WHOIS registrations that fall into the accuracy groups Substantial Failure and Full Failure (as defined by the NORC Data Accuracy Study, 2009/10) by 50% within 12 months and by 50% again over the following 12 months.



Complete  
Planned/In Process  
Behind schedule, expected to recover within original plan  
Behind schedule, original plan to be adjusted

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## Data Accuracy

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### Project Status

To address this recommendation, the Board directed the CEO to:

1. Proactively identify inaccurate gTLD WHOIS information in gTLD registry and registrar services,
2. explore using automated tools,
3. and forward inaccurate records to gTLD registrars for action; and
4. Publicly report on the resulting actions to encourage improved accuracy.

See answers to #7 & 11 for information on the statistics on accuracy to be gathered in connection with the new [WHOIS Search Portal](#)

In 2015 Staff launched the Accuracy Reporting System to conduct bi-annual studies in collaboration with NORC. The project is being operationalized in phases, based on the stages of WHOIS Accuracy verification described in [SSAC 058](#) (Syntax, Operational, and Identity).

√ Publication of [Final Pilot Study Report](#) – 23 Dec 2014.

√ [Staff Report](#) of public comments published – 3 Apr 2015

√ Modifications to operationalize the Accuracy Reporting System – Apr – Jun 2015

√ Accuracy Reporting System - Phase I (Syntactic validation) [Report Published](#) – August 2015

√ ARS – [Phase II \(Syntactic + Operational\) Criteria published](#) September 2015

√ [WHOIS ARS Testing Criteria - UPDATED](#)

√ [Conclusion](#) of 2013 Registrar Accreditation Agreement WhoIs Accuracy Program Specification Review in November 2015

√ [WHOIS ARS Phase 2 Cycle 1 Report: Syntax and Operability Accuracy](#) published 23 December 2015

### Implementation Notes

This recommendation has been completed.

See answers to Rec #7 & 11 for information on the statistics on accuracy to be gathered in connection with the new [WHOIS Search Portal](#)