WHOIS Recommendation 5 Implementation

Recommendation fully implemented as of 30 June 2015

ICANN

WHOIS Recommendation 5 Implementation
Data Accuracy
Recommendation fully implemented as of 30 June 2015

Implementation 5 Timeline

Accurate Data

Recommendation 5 Implementation Description

ICANN should ensure that the requirements for accurate WHOIS data are widely and pro-actively communicated, including to current and prospective Registrants, and should use all means available to progress WHOIS accuracy, including any internationalized WHOIS data, as an organizational objective. As part of this effort, ICANN should ensure that its Registrant Rights and Responsibilities document is pro-actively and prominently circulated to all new and renewing registrants.

Status of Deliverables

	Responsible	Due Date
Develop WHOIS Informational microsite to provide a Knowledge Center where key WHOIS related documents can be located	**Staff**	✔
Increase usage of the WHOIS microsite	**Staff**	✔
Ensure Registrars publish and/or provide a link on their website(s) to the Registrants' Benefits and Responsibilities Specification	**Staff**	✔

☑ Complete
🟩 Planned/In Process
🟨 Behind schedule, expected to recover within original plan
🟥 Behind schedule, original plan to be adjusted

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Project Status

Staff developed a [WHOIS Informational microsite](#) to:
• Provide historical record of WHOIS;
• Consolidate WHOIS policy documentation;
• Provide mechanisms to teach people how to use WHOIS;
• Provide mechanisms for people to submit complaints as they relate to WHOIS data;
• Direct people to the appropriate channels to become engaged in the community on WHOIS related topics;
• Educate registrants on WHOIS, their rights and responsibilities; and
• Provide a [Knowledge Center](#) where key WHOIS related documents can be located.

Usage of the WHOIS microsite has grown over the entirety of the site's life, page views have grown to a total of: 2,355,561.

In addition, over the past 12 months, the site has grown from roughly 800 visitors a day to roughly 10,000 visitors a day.

The 2013 RAA obligates each Registrar to publish on its website(s) and/or provide a link to the Registrants' Benefits and Responsibilities Specification. ICANN's Contractual Compliance Team confirmed that it checks to determine whether registrars are publishing this information and follows up to bring the registrar into compliance if it is not doing so.

Implementation Notes

This recommendation is complete.

ICANN