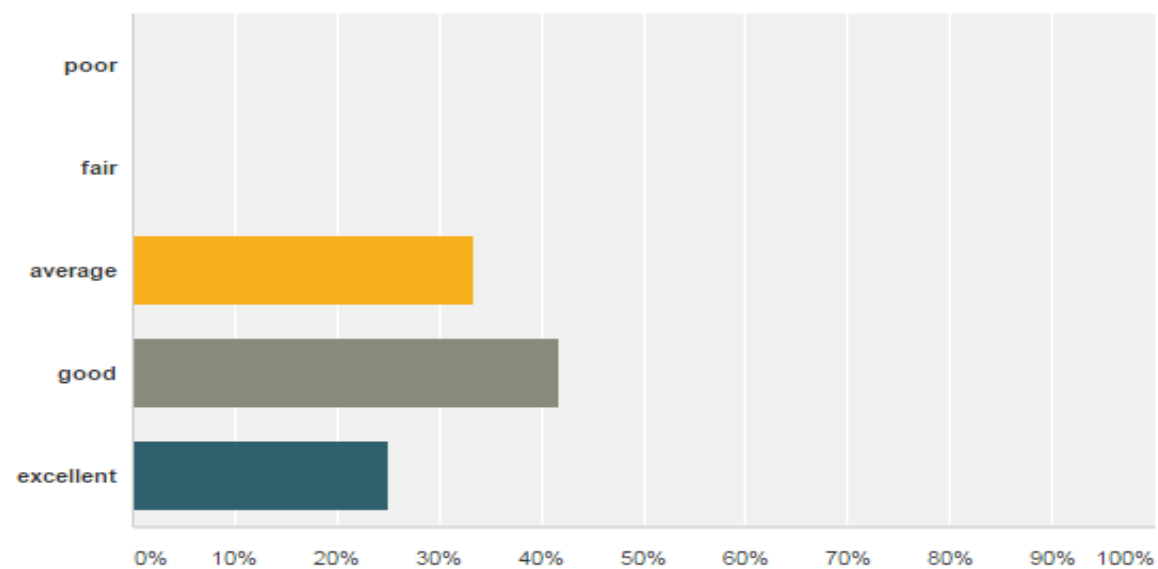


At-Large Captioning Pilot Project

NARALO Monthly | 08 February 2016

How do you rank the call in terms of quality of information?

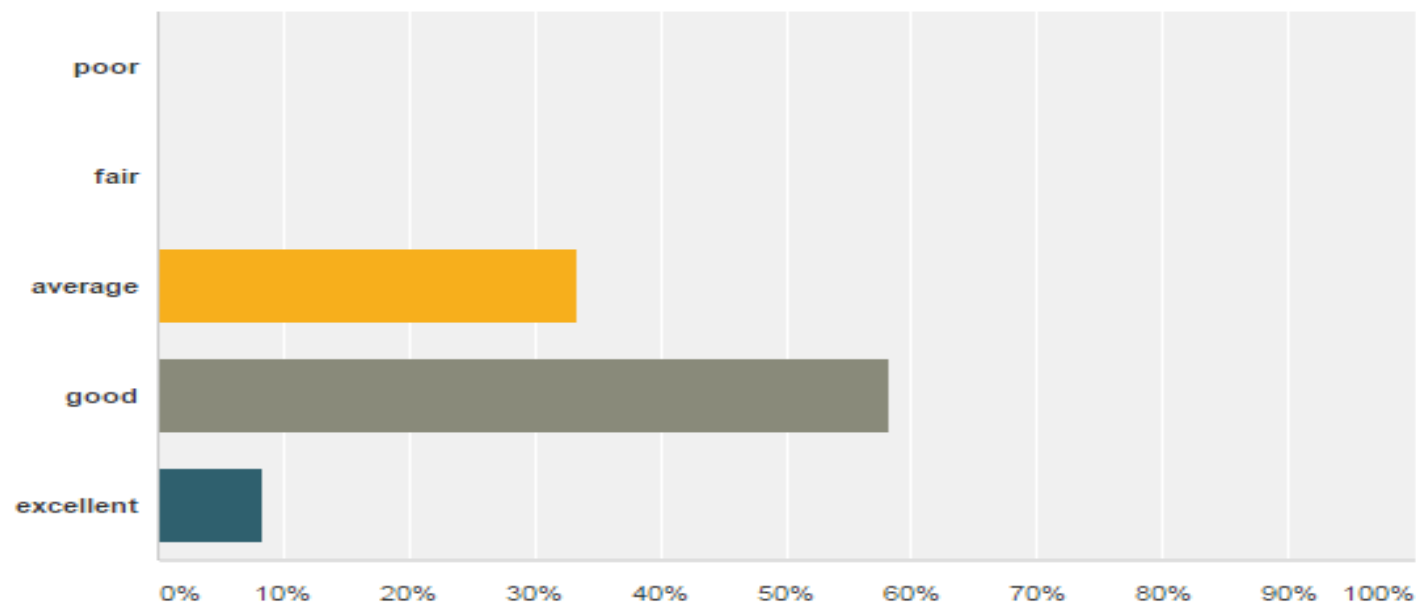
Answered: 12 Skipped: 0



Answer Choices	Responses
▼ poor	0.00% 0
▼ fair	0.00% 0
▼ average	33.33% 4
▼ good	41.67% 5
▼ excellent	25.00% 3
Total	12

How was the presenter's delivery?

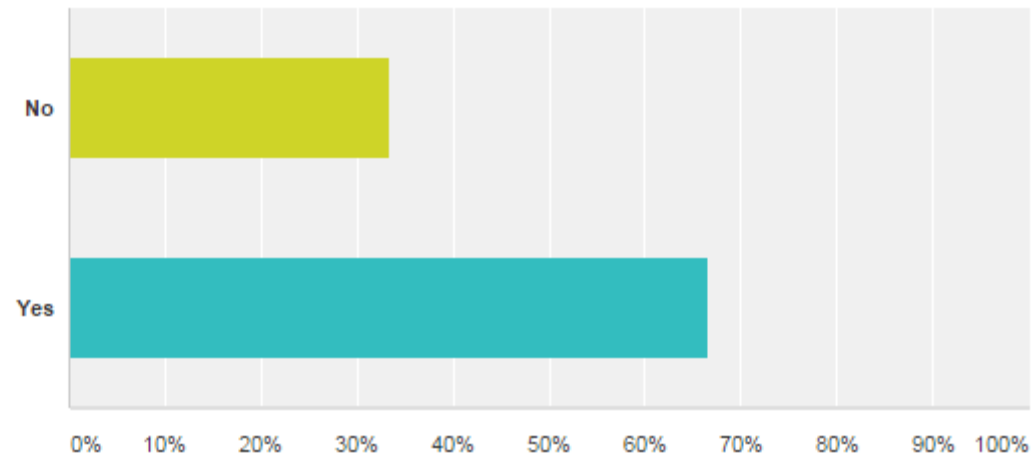
Answered: 12 Skipped: 0



Answer Choices	Responses
poor	0.00% 0
fair	0.00% 0
average	33.33% 4
good	58.33% 7
excellent	8.33% 1
Total	12

Do you plan on using the information directly with your ALS?

Answered: 9 Skipped: 3



Answer Choices	Responses
No	33.33% 3
Yes	66.67% 6
Total	9

Any further comments/recommendations about the content of this call?

Answered: 6 Skipped: 6

Responses (6) **Text Analysis** **My Categories (0)**

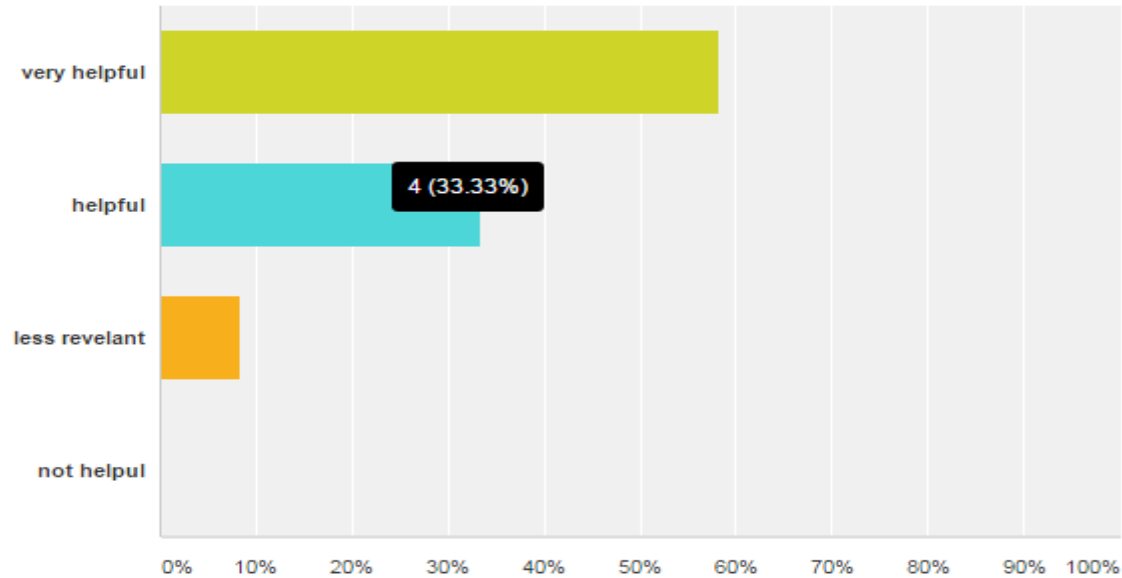
Categorize as... Filter by Category

Showing 6 responses

- I was using the Adobe Connect Android app and for some reason, while I could hear other people perfectly well, the chair was inaudible. Thus the captions were invaluable. Also the app doesn't permit zooming in, so having the separate streamtext url was absolutely vital. The uncorrected text should be made available immediately after the meeting.
2/12/2016 10:28 AM [View respondent's answers](#) [Categorize as...](#)
- In regards to captioning the system worked very well.
2/12/2016 8:42 AM [View respondent's answers](#) [Categorize as...](#)
- Captioning was very helpful in following the conversation, especially if your connection was not stable and you got dropped from the call. You could catch up on what you missed
2/11/2016 5:34 PM [View respondent's answers](#) [Categorize as...](#)
- None
2/11/2016 8:51 AM [View respondent's answers](#) [Categorize as...](#)
- Once again. tough to comment as I am just getting up to speed, as I have not been able to bring the attention to this that we had planned or it deserves.
2/9/2016 11:04 AM [View respondent's answers](#) [Categorize as...](#)
- Not a webinar, but a Group meeting.

The captioning feature of the Adobe Connect room is part of a pilot, please choose the suitable term

Answered: 12 Skipped: 0



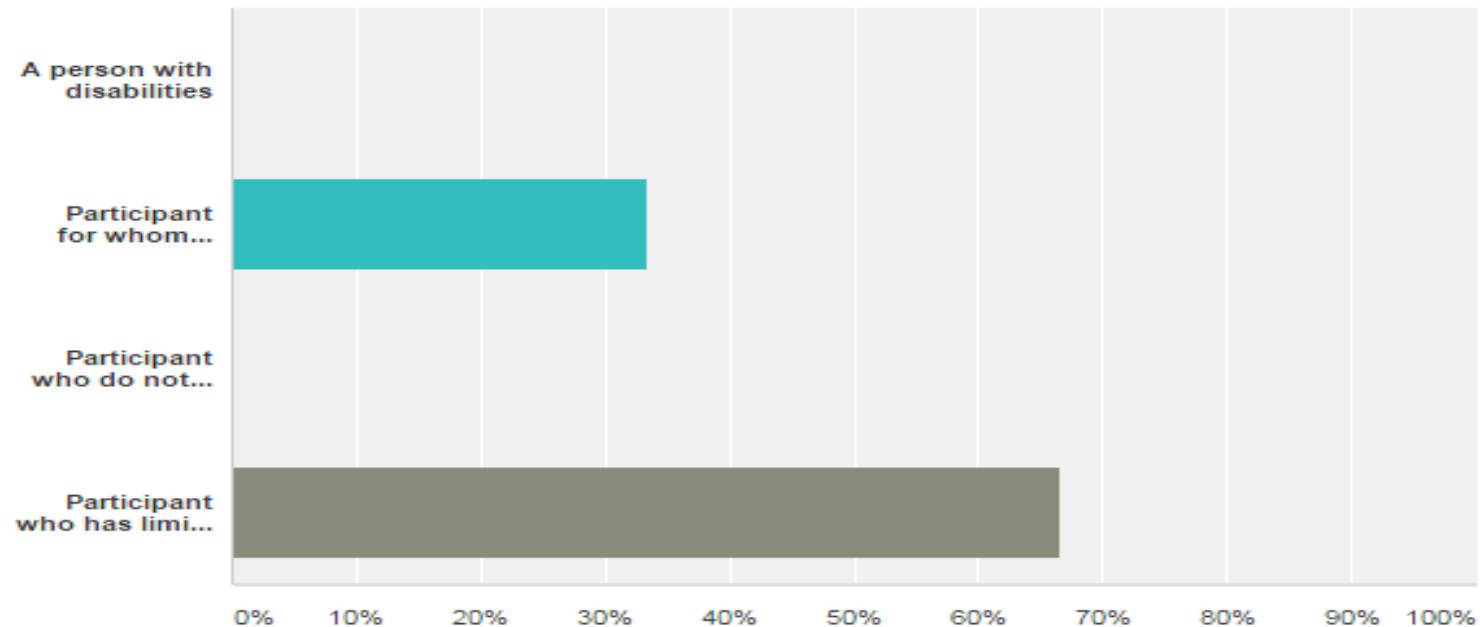
Answer Choices	Responses
▼ very helpful	58.33% 7
▼ helpful	33.33% 4
▼ less relevant	8.33% 1
▼ not helpful	0.00% 0
Total	12

End user experiences of the session using captioning



Please self identify all categories that describes who you are

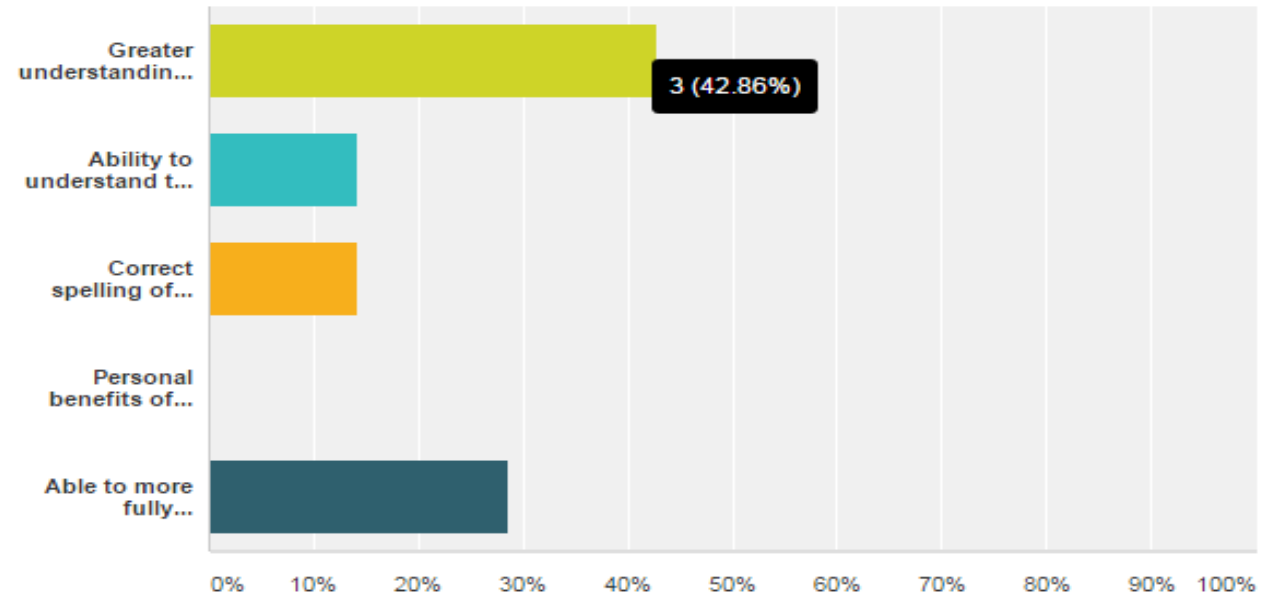
Answered: 3 Skipped: 9



Answer Choices	Responses
▼ A person with disabilities	0.00% 0
▼ Participant for whom English is a second language	33.33% 1
▼ Participant who do not speak English	0.00% 0
▼ Participant who has limited or low bandwidth	66.67% 2
Total	3

What benefits did you get from accessing the Captioning stream?

Answered: 7 Skipped: 5



Answer Choices	Responses
Greater understanding of the topics	42.86% 3
Ability to understand the webinar	14.29% 1
Correct spelling of technical terminology	14.29% 1
Personal benefits of being appreciated	0.00% 0
Able to more fully participate and engage with the presenter	28.57% 2
Total	7

Q8 Where else do you think Captioning should be required? Please add all the committees, adhoc and working groups.

Answered: 8 Skipped: 4

#	Responses
1	The At-Large Accessibility WG. Obviously.
2	All At-Large groups should use this tech.
3	I think all committees and working groups should have it. It should be second nature. If we are going to have calls interpreted than they should also be captioned.
4	Technology Task Force, for one. Almost any working group that crosses regions - and some RALOs.
5	It should be available in ALL meetings specially where there are people that its first language is not English
6	Technology Task Group, Community Forum meetings
7	Any CCWG effort
8	a great way to provide content

Any final comments?

Answered: 5 Skipped: 7

● Responses (5) Text Analysis My Categories (0)

Categorize as... Filter by Category Search responses

Showing 5 responses

- Money well spent. Compliments to CaptionFirst for their good grip of ICANN acronyms.
2/12/2016 10:31 AM [View respondent's answers](#) [Categorize as...](#)
- This facility has more than the obvious accessibility benefits - and those benefits are very important. It's handy for when it's difficult to keep track of the meeting because of other distractions (like other meetings).
2/11/2016 9:01 AM [View respondent's answers](#) [Categorize as...](#)
- I like being able to Save a transcript. However, I think there may be a bug. I tested the Save early in the webinar and my browser window froze. I had audio only. Later in the webinar I Force quit the browser and reentered. All was good until I went to save a transcript. It froze again. Same thing - audio only. Details you may need - iMac, Public Beta of OS X elCapitan, dual screens, Safari browser. I forget what else I was running but I do have many extensions open and there may be a conflict. Please call me if you need more details, or you need me to test something again. When I looked at my Activity Monitor it indicated that Flash had crashed, as well as one other Safari process (which I forget the details of).
Howard Deane Consumers Council of Canada 905-839-5195
2/9/2016 11:10 AM [View respondent's answers](#) [Categorize as...](#)
- Good starting pilot!
2/9/2016 7:26 AM [View respondent's answers](#) [Categorize as...](#)