Agenda 1 Slide

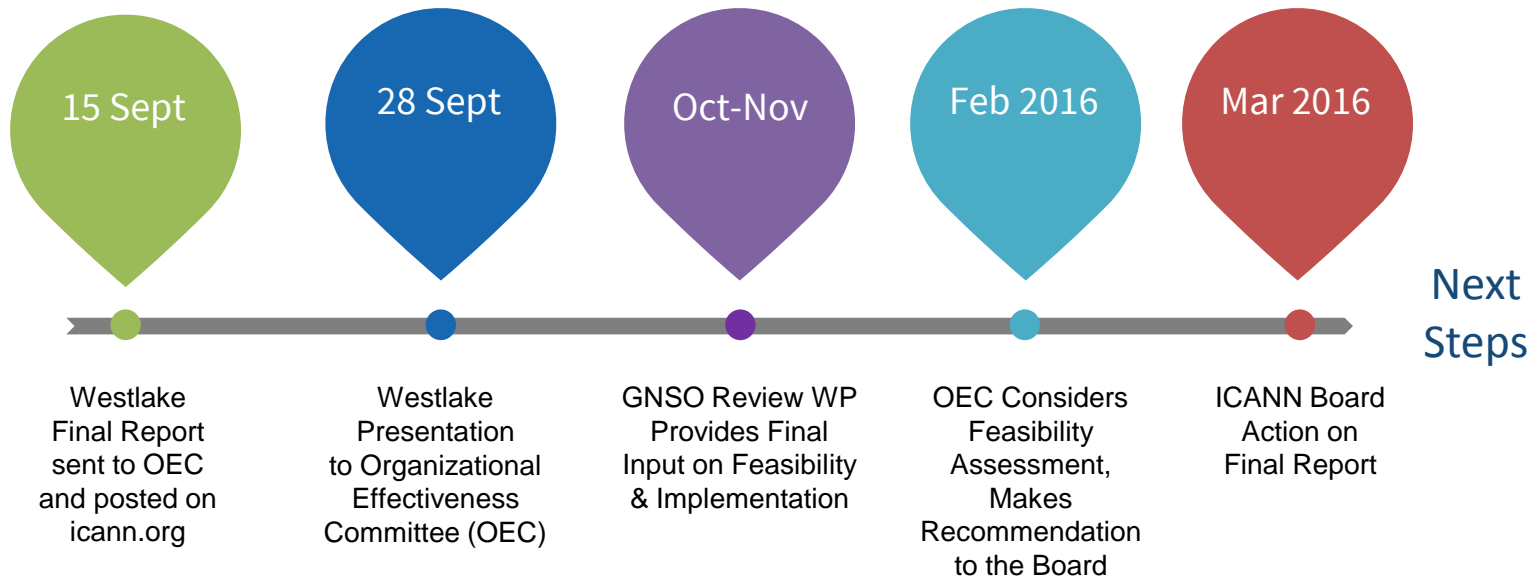**1** Organizational Effectiveness Committee briefing on 28 Sept

2 Revised Schedule

3 Feasibility Assessment

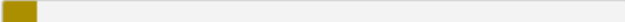**4** Responding to Questions Raised on Methodology & Scope

GNSO Review Timeline – Updated October 2015

15 Sept	28 Sept	Oct-Nov	Feb 2016	Mar 2016	Next Steps
Westlake Final Report sent to OEC and posted on icann.org	Westlake Presentation to Organizational Effectiveness Committee (OEC)	GNSO Review WP Provides Final Input on Feasibility & Implementation	OEC Considers Feasibility Assessment, Makes Recommendation to the Board	ICANN Board Action on Final Report	

Update:

In light of the work that the GNSO Review Working Party is undertaking to provide feedback to OEC on feasibility of implementation of all recommendations and specific feedback on Recommendation 23, OEC postponed consideration of feasibility and recommendation to the Board until the meeting following ICANN54.

GNSO Review Feasibility and Prioritization of Final Recommendations

Recommendation 1

2 / 37 ▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮ 5%

That the GNSO develop and monitor metrics to evaluate the ongoing effectiveness of current outreach strategies and pilot programmes with regard to GNSO Working Groups (WGs).

2. Ease of implementation of this recommendation is likely to be:

○ Easy

○ Medium

○ Hard

○ No opinion

3. The cost of implementing this recommendation is likely to be:

○ Low

○ Medium

○ High

○ No opinion

4. Does this recommendation align with the strategic direction of the GNSO?

○ Yes

○ No

○ No opinion

5. Does this recommendation depend on or impact other groups/work?

○ Yes

○ No

○ No opinion

6. Does the GNSO Review Working Party need additional information before it can determine recommendation?

○ Yes

○ No

○ No opinion

If yes, please indicate any additional information you think would be necessary to assist the Working Party in deter recommendation.

[   ]

7. This recommendation should be implemented according to the following priority:

[Do not implement ♦]

Useful Links and Information:

For additional information, public comments received on the Draft Report as well as Working Party comments on th wiki. Further, Westlake prepared Potential Indicators of Success which are grouped by theme.

- Thank you to the **9** members who completed the survey
- **13** more to go
- Survey opened on 2 October and closes at 23:59 IST today!

https://www.surveymonkey.com/r/GNSO_Review

GNSO Review Working Party

Liaison between GNSO, independent examiner and OEC (previously SIC)

Provide input on review criteria and the 360 Assessment

Serve as conduit for input from GNSO constituencies/stakehol der groups, Council

Offer objective guidance & help to ensure the draft report accurately reflects the GNSO structure, scope and dynamics

Coordinate preparation of an Implementation Plan and champion implementation of improvement activities

Perform support communication/ awareness activities to encourage participation

More information at https://community.icann.org/x/X5LhAg

Selection of Independent Examiner

- Followed ICANN procurement process

- 7 proposals were submitted

- All bids were reviewed and evaluated for all data responsive to the RFP, not just the low bid

- Price was one of many considerations. Bids received ranged from less than $50,000 to over $1 million, with the lowest and highest representing significant outliers.

- Westlake's bid pricing was in the median range when adjusting for the significant outliers.

Independent Examiner Selection Criteria

1 Understanding of the assignment

2 Knowledge and expertise
-Demonstrated experience in conducting broadly similar examinations
-Not-for-profit experience
-Basic knowledge of ICANN
-Geographic and cultural diversity, multilingualism, gender balance
-Suitability of proposed CVs

3 Proposed methodology
-Work organization, project management approach, timelines
-Suitability of tools and methods or work
-Clarity of deliverables

4 Flexibility, including but not limited to meeting the timeline

5 Reference checks

6 Financial value

7 No Conflict of Interest

ICANN's Bylaws require that its structures, including the GNSO, be reviewed on a 5 year cycle

- Article IV: Accountability and Review, Section 4.1 references that "The Board shall cause a periodic review of the performance and operation of each Supporting Organization, each Supporting Organization Council … by an entity or entities **independent** of the organization under review."

Review Methodology, continued

- OEC Chair presented plans for Review, including scope of work and methodology to be used by the Independent Examiner during planning, before Examiner had been engaged

- New approach piloted with this Review, as part of continuous improvement process

    – Formation of Review Working Party for ongoing and structured input into the process and the outcome of Review

    – 360-style survey, inviting feedback from a diverse group of people

Scope of Work

- Focus on organizational effectiveness, including operations of Working Groups, GNSO Council and GNSO Stakeholder Groups/Constituencies

- Assessment of effectiveness of structural changes that resulted from the last review, as it relates to the organizational effectiveness of the GNSO. Structural topics were anticipated to come up as part of this work

- Whether structural changes are needed and when such changes should be considered would be topics for discussion after the GNSO review is finalized, possibly during the implementation planning

Scope of Work, continued

- 3 Board-approved recommendations from the prior Review (referenced by Westlake as BGC Recommendations 14, 15, and 16) focused on allocation of Council seats to Stakeholder Groups, and encouraging formation of more constituencies. Westlake's recommendation 23 relates directly to these prior review recommendations.

GNSO Review by the Numbers

21 GNSO Review Working Party Meetings

23 Public sessions @ ICANN meetings

178 Completed 360 Survey;

40 one-on-one Interviews*

*Compared to an average of 71 surveys and 60 interviews for prior Organizational Reviews

1,300+ Unique page views to Wiki, Announcements and Blogs

7 Webinars, Blogs & Videos

Public Comments from **12** Organizations & **3** Individuals

Surveys and Interviews

178 Completed **360** Survey;

40 one-on-one Interviews*

*Compared to an average of 71 surveys and 60 interviews for prior Organizational Reviews

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	Survey Responses	Interviews
Group	Percent	Percent
ALAC	7.8%	5.0%
ASO	1.0%	7.5%
Board	4.4%	7.5%
ccNSO	2.9%	0.0%
Fellowship	3.4%	0.0%
GAC	3.4%	0.0%
GNSO	50.5%	47.5%
RSSAC	0.0%	0.0%
SSAC	2.5%	2.5%
Staff	9.8%	20.0%
None	14.2%	0.0%
Anonymous	0.0%	10.0%

Useful Links and Q&A

Thank You and Questions

➡ [GNSO Review Working Party Home Page](#)

➡ [Independent Examiner Information](#)

➡ [Final Report of Independent Examiner](#)

➡ [GNSO Review Working Party Activities, Milestones and Statistics](#)

➡ [Summary and Resolution of Working Party Comments](#)