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GISELLA GRUBER: Welcome to all those who have joined. We're still gathering here at the top of the hour, one minute past the top of the hour.

TIJANI BEN JEMAA: Gisella, [unclear 00:35].

GISELLA GRUBER: Yes, the dial-outs have been completed. We'll get the meeting started now. Good morning, good afternoon and good evening everyone. Welcome to today's At-Large Capacity Building Working Group call on Thursday, 6<sup>th</sup> of August 14:00 UTC. On today's call we have Tijani Ben Jemaa, Ron Sherwood, Glenn McKnight, Maureen Hilyard, Yasuichi Kitamura, Alberto Soto.

We have apologies noted from Ali AlMeshal, Siranush Vardanyay, Fatima Cambronerero, Juan Manuel Rojas, Judith Hellerstein, Atish Babu, Aziz Hilali, Dev Anand Teelucksingh and Humberto Carrasco. From staff we have Heidi Ullrich, Gisella Gruber, Rodrigo Saucedo and Adam Peake. If I could please remind everyone to state their names when speaking for transcript purposes. Thank you very much and over to you, Tijani.

TIJANI BEN JEMAA: Thank you very much Gisella. Hello everyone. Good morning, good afternoon, good evening. We are starting our Capacity Building Organizing Call, because when we held our BA Meeting we noticed that there are a lot of things to arrange before we start the next part of the

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*Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.*

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2015 Capacity Building Program. That's why this call will be dedicated to organizing things, so that we'll arrange everything before we perform our Program.

The first thing I want to ask you is if you are happy with the Agenda. Do you want to add something? I don't see any hands, so the Agenda is adopted. We'll go to #3, which is the remaining 2015 Capacity Building Program. The first point is other capacity building tools. I'm asking Glenn to please take the floor, and speak up. Glenn?

GLENN MCKNIGHT:

Hi everyone. Good morning everyone, or afternoon or evening, in whatever location. I wasn't aware I was going to be put on the spot this morning Tijani. I haven't prepared any slides, but I can talk in general, and then I'd like to be put on the Agenda for the next meeting, and I'll have some proper links and information. Let me give you a bit of background on some of the capacity building groups that I belong to, just as an example, if that's okay?

TIJANI BEN JEMAA:

Yes, okay, go ahead please.

GLENN MCKNIGHT:

At the last Meeting in BA, I mentioned a couple of organizations that are dealing with the same issues that we are; in terms of how do you get the message out, how do you capacity build, what tools do they use? Let me fill you in on a couple of groups. I'm sure all of you have similar experiences. The first group I'm deeply involved in is IEEE. IEEE is the

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largest engineering society in the world that has roughly almost 500,000 members in the organization. It's over 100 years old.

IEEE is the electrical engineering society, and they're organized in sections. Regardless of where you are, there will be a section. In some cases, the sections are quite large and in some cases it's not as large. It drills down into the university and college level. It has professional and academic activities. It also has something called GOLD, or now it's renamed to the Young Professionals. They have a special outreach section just for the Graduates of the Last Decade, and they have active participation with the society.

So when you join IEEE you join as a member, and then you actually identify which sub-section, what specialties you're interested in - whether it's in circuitry or other technical topics. Myself, I'm deeply involved in something called humanitarian technologies, and we've been doing conferences over the last couple of years. So one of the ways we've built capacity is we have organized, with IEEE, with operation, very focused conferences - whether it's on [photonics 06:23] or whether, in my case, it's on humanitarian technology.

So how do we do this? IEEE has, again, the staffing and capacity to support what we're doing. Each of the sections, because of the way their financial model works, they have financial support to do these face-to-face conferences, where they have their own proceedings that they publish. So there's incentives for university graduate students to publish papers, to present papers.

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We had 27 papers that we reviewed and presented back in early June, in Ottawa. We're doing the same conference in Toronto next year. As a result, we go after corporate sponsorship for prizes for the students in particular. This has been a fairly successful model.

Now, the second thing they have is, from a membership point of view, regular webinars and sessions that are very well attended. Now, maybe I should ask, is anyone here an IEEE Member? I assume that's a no. Some of the new people that have come on - and Alberto Soto I introduced to one of my associates in Nicaragua. We have a new ALS, which is the IEEE Nicaragua Chapter. Those are very well attended groups.

Again, they can get sponsorship to support their section, which again is another way to capacity build - if there is financial support for the ALS because of what they're doing, I think this is one of the areas that all of you can look at in getting support in. That's a very quick overview on IEEE. What I'll do is I'll do some screen captures of the online learning webinar model. They have a fairly well-documented training process, which uses SCORM, which is a very good quality academic training protocol, so that the material that's being taught is accredited.

So it's similar to other professions, like the accountancy and insurance industry, where they're obligated, as a profession, to do these academic upgrades in order to be certified. So there's an accreditation process. For example, some of you may have met Le-Marie Thompson. She's with the Capital Globetrotters organization, which is a NARALO ALS. She did a very good paper at our IHGC Event, where she talked about ethical metal. As electronic engineers, we need to be aware of the different

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metals that are used in computing, and just like blood diamonds, there are issues of rare metals being derived from states and countries that are exploited. She did a very good paper, which I'll ask to share with you, if you're interested.

But we've done, since then, we've approached IEEE special funding for her to create an online course with this material. This is where the capacity building really works - is someone who creates a paper, there's always an avenue to go further with it. It's not just a one-off experience. IEEE provides a venue for you to take it to the next level. She went and submitted a paper just recently on creating a webinar. What we've done is we've created a whole group of advisors that will sit down to give feedback on her curriculum and on the paper.

That webinar will be provided free to all the IEEE Members, and they will promote it through the New Jersey office. So it's open to the 500,000 Members. That's the issue with IEEE. Are there any questions on IEEE before I move to the next one? No questions? Okay. Tijani, you have a question.

Okay, the second thing that struck me, in terms of capacity building, is a group called NTEN. NTEN have a conference, and they have had a conference for the last ten years. It's grown substantially. The conference usually has around 3,5000 people at it, and it's called NTC. It's a technology conference that was done last year in Austin. NTEN consists of not-for-profit technology experts. There is 1.2 million not-for-profits in the United States, 160,000 in Canada. What they're focus is is the IT experts that work for not-for-profits. Not-for-profits are NGOs, it's a huge sector. They have employment roughly four times the

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number of people employed in that sector versus the car industry - so there's a huge capacity and interest in recruiting and outreach into the not-for-profit sector.

Now, myself and one of the staff persons from ICANN attended the NTEN. In fact, Evan attended the event with me the year before, and we were particularly interested in outreaching to the not-for-profit sector on stability issues. In the United States there's the ADA. The ADA is the American Disability Act, which just celebrated its tenth anniversary. We have done webinars with them. We actually did Birds of a Feather. We were on the radio show as well. That was at the [location 13:30]. But in terms of the capacity building, they not only have their conference, but in addition to that they have the regular online discussion thread.

I'll do some screen captures of the NTEN discussion thread. We engage other community members. I think it's a more proactive process. I know we use Skype, but it's very scattered. I think this is a very well-organized discussion thread that they have, where capacity in the community helps other members. Say, for example, you have... In the last thing I was working on with NTEN, I was particularly interested in how organizations change the culture so that they actually accept people with disabilities, and what policies they've put into place. In just a very little time, I was able to learn very quickly how these organizations are doing it.

Within the last two years, what we've been able to do is impact the organization to really raise the awareness of accessibility issues within the not-for-profit sector, which is what we tried to achieve initially with ICANN as well, and ISOC. I think because we actually embraced the

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community with the tools that we have, I think we've been far more successful. I'll do some screen captures for both organizations on the next call. Any questions, Tijani?

TIJANI BEN JEMAA:

Thank you very much Glenn. I think that you are speaking more about substance than about tools, and the issue was tools. When we were in BA we spoke about new tools. Here you are speaking about substance, which is relevant to those other organizations, but not for ours. Please try to focus on the tools, if you have other tools to propose, so that perhaps we can use them for our activities in capacity building.

GLENN MCKNIGHT:

Thanks. Good feedback. As I stated, I wasn't aware that you wanted this presentation today. I gave you a good overview. I will actually detail exactly what tools they're using for the next call.

TIJANI BEN JEMAA:

Thank you very much. Are there questions for Glenn? I don't see any hands. Thank you very much Glenn. So not for the next call - we'll not wait for that - but you will try to send something on the mailing list about the tools we can use to improve our capacity building. Thank you very much Glenn. We'll go now to #3.b, which is data gathering. Unfortunately, Dev is absent, so we will skip this point, and we'll go to #3.c, which is the use of the ICANN learning platform. Is Jeff on the call?

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JEFF DUNN:

Great. Hopefully everybody can hear me. Perfect, thanks. Thanks for inviting me to the call. I'm actually speaking on behalf of my department at ICANN, which is the Development and Public Responsibility Department, in case you weren't aware of it. We wanted to raise some interest and awareness in a tool that's used for online learning. We already have ICANNLearn, that most of you probably know about, which is a Moodle-based platform. But we're actually moving to a very cool new platform, which is going to let absolutely anybody easily make an online course in their own language, including video, interactive form-completing, like Glenn had mentioned.

And really the goal is to make it a very bottom-up tool. It's not quite finished yet - we're working on it - but the goal is to have it up before Dublin. Basically, I can send around a demo link shortly, but I wanted everybody to just be aware, and to get in touch with me if they are interested in creating a course. We currently have a couple of dozen courses on Internet governance and basically anything that's covered at ICANN Meetings, including what you should know about attending your first ICANN Meeting.

So there's a lot of stuff going on, but as Tijani mentioned, the emphasis here is on tools, and I wanted to particularly point out that this is a new, robust tool that is extremely easy to use - much easier than the current ICANNLearn system. It takes about three or four clicks total to create an account and start creating your own course. So I wanted to just alert everybody to that. I'll share a demo link where you can poke around, enroll in some courses - they're all free, of course - and then get in touch with me if you have questions.



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More importantly, if you want to create an online learning course, you can work alongside me and I can help you in terms of resources, setting up the course itself, finding the right people who can help you record videos - all that kind of stuff. Basically the goal here is to provide information and training to both the community and staff on basically all the various topics relevant to ICANN and the Internet ecosystem. Be on the look out for a link on that.

In terms of tools, I also was asked to quickly mention the other activities and tools that we have going on with the DPRD, which is my department. Basically we have a goal of really doing a ton of focus on participation in the global Internet, cooperation and development, as well as supporting the next generation, and finally supporting education and academic outreach. Those are the three main goals of our department. We're developing projects and tools to go along with that. The first thing you probably know about - and I won't take up too much time here - is the Fellowship Program.

Nora Abusita was unable to make the call today, so I wanted to mention for her that we're all very excited about the progress of the Fellowship, and how it keeps growing. A lot of great things are happening. What it does is help bring a more regionally diverse base of knowledge of all constituents from less developed regions to ICANN regions, and really gets them on the fast-track to engagement. In a similar vein, we also have the NextGen ICANN Program, which we have wrapped up applications for Dublin for. I'm working with Tijani on the process for [America 21:09], actually.

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Keep an eye out for that - but basically that's bringing university and graduate students, aged 18-30, from their respective regions, and bringing them to the ICANN Meetings with a goal to, again, fast-track them into the community. So lots of capacity building tools right there. Finally, I wanted to just point out the Newcomer Orientation, that my colleague Janice Douma-Lange runs, which basically is a great place that you can send anybody who comes through At-Large to an ICANN Meeting, you should point them to the Newcomer Orientation, which I believe happens on Sundays.

It's a great way to find out anything you need to know about ICANN, in person, from the experts, and get off to a great start with your ICANN Meeting experience. Are there any questions?

TIJANI BEN JEMAA:

Thank you very much Jeff. You made a good presentation of your department. I'm thinking while we are meeting for tools to help us in making and implementing our Program, one of the things I am thinking about is any time we want to make a webinar, can we ask for a video recording and then you can put it on your ICANNLearn so that people can go to the link you can give, and retrieve the webinar again? Is that possible?

JEFFREY DUNN:

Yes, of course. Basically we can create a course called "the At-Large Capacity Building Working Group Course," or something different, but basically you have a course where anybody, especially myself, can easily go in and add in any multimedia you have, whether it's a webinar,

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[unclear 23:16] learning opportunities, [unclear] text, multimedia, whatever you have. The short answer is yes.

TIJANI BEN JEMAA: Okay, thank you. This is one thing. Gisella, we can record. Second point, we may also develop courses with you. I really count on your help, since you are now well supported in this thing. Perhaps we may ask you to prepare a course together with us for our Capacity Building Program.

JEFFREY DUNN: Yes, of course, it would be my pleasure.

TIJANI BEN JEMAA: So this is the second thing. So, two things. The first thing, the webinar we are doing, we can record them - so we'll have video, and with a link, so that people can retrieve it at any time. People who cannot attend the webinar can retrieve it, so they will be more or less present, but with a delay. The second point is to prepare special courses for the Capacity Building Working Group with you.

JEFFREY DUNN: Yes, it would be my pleasure.

TIJANI BEN JEMAA: The third opportunity - I know this ICANNLearn I haven't visited for a long time, but what I know about it is it's only material [ownership

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24:51]. It is not organized as a capacity building tool; it's only gathering material. So is it possible to have more or less something like if we give you what we need, you may gather the right material to put them together, and they will be, for example, a module for the online capacity building?

JEFFREY DUNN:

That sounds absolutely fine. Basically, it's working together to identify the location of the resources, and organizing them into a very useful series of courses, and an individual course where we basically pull all of the various resources you have - which I'm sure there's a ton of. So that would be a lot of fun, and I'm sure we could build something really useful that's more than just watching a recorded webinar. We can basically integrate that into other lessons and keep people flowing to learn future things.

TIJANI BEN JEMAA:

Very good. The only thing about this course is that there is no interaction between the trainee and the trainers. This is perhaps the point where we cannot make it better. But at least people can know what's happening - they can at least learn from the questions from the others. Those are things we can do. We cannot do more, I think. Thank you very much Jeff. Are there any other questions for Jeff? Glenn, yes please.

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GLENN MCKNIGHT: Thank you. Jeff, I just want to point out that ISOC has a pretty good success, especially people like Joly MacFie in New York, and Paul Brigner in [unclear 27:02]. What they do is they have a live-stream channel, and it's astounding how many people follow that channel. As soon as the session is done, it's pushed to their YouTube channel, so it's easy to watch. What's interesting is that the number of people, and the stats on people watching it after the fact. My question to you is do you have numbers on people watching the webinars after the fact? What are the statistics?

JEFFREY DUNN: Basically, at ICANNLearn we have text-based videos, and webinars, and normal videos, and we're working on some interactive videos as well. So we currently have about 10,000 active monthly lesson views, or so, and about 1,500 active monthly users. People are watching a lot of the things. We don't have a YouTube channel just for this, and we don't host them on YouTube. So it's harder to track, using the Moodle platform, in terms of use. But the benefit of the new platform we're moving to is it tracks everything - which parts of which video you watched, how often you watched it, who watched it, and you can earn certificates and grades and all that kind of stuff.

So it's a pretty robust platform, and I'll shoot a link out to you, but in general, we are slowly moving into more and more videos and webinars, and a lot of that comes from making this a very bottom-up online learning platform, where anybody can create a course, rather than having to go through me and having me create the course. This way I can help with resources and make sure we get everybody creating the

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content they actually want. I know that was a long answer without a ton of numbers, and I apologize, but that is one of the reasons that we're moving to the new system - is that we'll have better insight into that.

GLENN MCKNIGHT: That's great Jeff. I have a number of ideas I can share with you offline, if you want.

JEFFREY DUNN: Yes, that would be great. I appreciate it.

TIJANI BEN JEMAA: So thank you very much Glenn and Jeff. Any other questions for Jeff? Okay, if not, I thank you very much Jeff. We will work together offline. We will prepare the work for our series of courses. We need to work together very timely, because I think it's a very good thing. We already have resources, so we need to make use of them. It's not intelligent not to make use of what we have already. We'll try and make use of them, and we'll try in the future to make our Capacity Building Program more attractive. Thank you very much.

Now, going to #3.d, it's harmonizing capacity building activities in At-Large. This issue had been raised by Gisella and Heidi in BA. They noticed that the Capacity Building Working Group is working on their own, and the RALOs are making their own Capacity Building Program. They asked why we're not all inside the Capacity Building Working Group. My reply was that I didn't want people to feel that this Working

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Group wants to have everything under their control, but I really understand their concern, and I share it.

It's not normal that we have a capacity building structure in At-Large and that we do capacity building elsewhere. We can do anything the RALOs want. The RALO can define the topic, the time, the program even - everything - and we can implement it and do it for the RALO, so that we don't [unclear 32:05]. So that we don't do anything twice, or three times. I think this is more intelligent. That's why we put it on the Agenda today. We wanted to discuss it with the RALOs and with people in charge of capacity building in the RALOs. Please speak up. Go ahead Maureen.

MAUREEN HILYARD:

Hi Tijani. Just discussing this particular issue, I think one of the things for example with APRALO is we have a partnership with the APAC Hub, and this is [prepped 33:00]. One of the things we did was an evaluation, last year, or a couple of years ago, where we looked at how the APAC Hub could assist APRALO... Well, first of all, we looked at what were the concerns of APRALO, and one of the things was capacity building. So as a region, the hub has worked with APRALO to look at capacity building, but it's targeted towards our region.

I can see your point about the fact that there isn't any coordination with the Capacity Building Program that we have set up, but the Asia Pacific Hub has a good team already set up, and they are putting together a Program that is in conjunction with the RALO, and I'm sure other RALOs are doing something similar. I think there probably does need to be

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some coordination, it's just that I don't know if this is the group that should be organizing the capacity building training that we are getting.

I don't know. I guess there's a bit of a conflict between what the role is of the hubs, and any capacity building they do on our behalf, as a region, and this group. So some feedback, please. Thank you.

TIJANI BEN JEMAA:

Thank you very much Maureen. Are there any other comments? So Maureen, very good. I understand, very good issue, but I think that this doesn't present the coordination. It doesn't present the work and the structure - meaning that when the APRALO identifies a need for capacity building for their region; a specific program or specific session of capacity building for this region, they may ask the Capacity Building Working Group to do it, and they can also define the time of when they want it to be done.

If they want to be more involved in the definition of the details, they may also propose a program, the tools to be used, and everything will be done together inside the Capacity Building Working Group. People who are in charge of capacity building in the RALO can help to integrate the Capacity Building Working Group so the work will be one work - we all work together. This has an advantage, so the experience of one RALO can be shared with the other RALOs through the Capacity Building Working Group.

I think that there is only a benefit to have all the capacity building activities go through the Capacity Building Working Group, rather than



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doing it separately from the RALO alone. This is my point of view.  
Maureen?

MAUREEN HILYARD:

I think what I was trying to say is probably reaching into your next item, which was to do with outreach for better attendance. I think that when we were looking at our capacity building for APRALO, for example, we were looking at the Asia Pacific - specifically the Asian area, because that's the larger area, of course, but the Asia Pacific area, and that we needed to look at ways in which we could build capacity within the region.

I do however understand what you're saying about the coordination and perhaps that should have been some feedback back to the Capacity Building Working Group about what was being proposed, and to coordinate it. At the same time, I do not think that taking it away from the Asia Pacific Hub, which is specifically set up to cater for the needs of the Asia Pacific region...

We need to define what are the roles between what they do for capacity building, and what are the roles that we do for capacity building. Perhaps there needs to be some clarification there, of the definitions of who's in charge of what. Thank you.

TIJANI BEN JEMAA:

Thank you very much Maureen. Let me tell you that specific regions - it was done for AFRALO - may have specific training for this specific population. Not for all people, but only for their population; perhaps

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because we're using their language or perhaps because it's a topic that is really specific for this region. It can also be done through the Capacity Building Working Group. I'm not pushing to get it done, but I'm trying to explain the issue; how it was raised, and why. Now, if the RALO would like to stay alone and do their capacity building activities alone, I would not complain or say, "No, you don't have the right."

No, you can do whatever you want, when you want, and as you want. But if we want to be effective and efficient, I think the right way to do it is to do it through the Capacity Building Working Group. Is there any points of view from other regions, like LACRALO? I know LACRALO also has capacity building activities. I don't see any hands. Okay, so since there are no other hands, I will go to the next point. Recording that there was interaction within the group. Only Maureen gave the point of view of the APAC region, and there was discussion.

I hope that in the future we will have better harmonization of the capacity building activities in At-Large. If the Capacity Building Working Group is useless, we will terminate it. It's not a problem to have a Capacity Building Working Group if the capacity building is done as well. We started the discussion, and if there is any other feedback, put it on the list. Okay. Yes, as Heidi said, a [compiling tool 41:31] could be developed also.

Okay, now we'll go to #3.e - outreach for better attendance. As we said in BA, attendance as a bit poor. It wasn't catastrophic, but it wasn't good, and some regions are better than others. The worst one was EURALO. I hope in future it will be better. Why did I put this point on the Agenda? Because I want the RALO Leadership to try to find out why

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people are not interested in a Program that they set themselves, where we've chosen the topics according to their wishes. Why are they not interested? Is there anything to do to make them more interested? Perhaps it the time? But they have to say.

We make the choice of two times, which is the best for the whole world. If you cannot [unclear 42:58], if there are other suggestions, please give them. We need your suggestions, we need your feedback, because we need you to participate. If we do a Program and people don't participate, [unclear 43:15]. So this is the time to tell us what is to be done, to make the attendance better in the future. Are there any thoughts on this issue? Any hands?

We will send emails to all the RALOs and repeat what I just said. They need to tell us if there's something we can do better, and if not, we will [make the outreach people] participate in this Program. So we've finished #3.e. #3.f was completing the 2015 Program, and it is something that [unclear 44:21]. So the topics proposed for capacity building are not set yet. We launched before BA a call for suggestions, for propositions, [leadership 44:39].

Now this is the second time that I'll ask you to participate in the [unclear 44:49] of the topics [unclear] in the Capacity Building Program for the remaining time of this year. We will give until the end of this month. We will send emails to all the At-Large lists and ask people to tell us what their preferences are; what topics they need capacity building on for the 2015 Program.

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At the end of August, we will decide on the topics that will be addressed. This is the first thing. The second thing is we'll try to work with Jeff and his Team to make capacity building sessions more attractive, and we will try to figure out what we can do; some ways to [unclear 45:53] on the ground together. I hope that the next part of the Program will be better attended and more [unclear 46:12] our ALSes. Also, Glenn will send us what kind of tools... Because he proposed in BA new tools, he will send those details to us. Perhaps we'll try to make use of them to make our [unclear 46:34]. Are there any remarks, or questions about that?

Okay, so we'll go to Item #4, which is next steps. Here we have, first, starting date of when we'll start our Capacity Building Program. My proposal is for it to be at the beginning of September. So we'll try to organize it for the first week of September. What are your thoughts? Any preference? Is it too early? Is it too late? No reaction. Okay. So we will try to begin in the first week of September. Second point is the online evaluation sheet. Here, our good friend proposed to make an online evaluation sheet, and we worked on it, but we didn't finish.

We'll continue, so that the online evaluation sheet will be ready for the beginning of September. This online evaluation sheet will get feedback from people on how they see this Capacity Building Program, and to see what their suggestions are about the time, about the [RALO 48:53]. So we will try to have it ready. I think Ariel will do that. She's already started. She already did something, but we didn't finish. Okay.

Any Other Business? I have one point in Any Other Business. There was a suggestion that we have a Liaison with the Outreach and Engagement Sub Committee, and I think that's a good thin, since outreach is more or

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less capacity building also, and since Outreach and Engagement try to work on the strategy for the At-Large engagement, and I think that capacity building can be one of the things that can help for engagement. My point of view is to appoint someone to be this Liaison with the Sub Committee. Maureen?

MAUREEN HILYARD:

Just on the Outreach and Engagement Sub Committee, I think that when we've been looking at the outreach and engagement, we've been looking at outreach at going out into the community, and engagement being looking more at the inreach activities. I see the engagement part as being very much capacity building, and sort of looking at... Where you've got outreach for better attendance, it's really inreach. I see it more as inreach, because what we're actually doing with inreach is working on developing more engagement with people who are supposed to be engaged with us anyway, and enhancing that.

So I think it's really important that we have someone from this group liaising with the Outreach and Engagement, because that group can also contribute to the development of the Capacity Building Program as well. Thank you.

TIJANI BEN JEMAA:

Thank you Maureen. So another qualitative point of view. Any other feedback? Let me ask you if you are agreeing with a Liaison for the Outreach and Engagement Strategy, please put a green tick. If you don't agree, put a red cross.

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MAUREEN HILYARD: Tijani, what are you actually asking?

TIJANI BEN JEMAA: I am asking if you agree that we send someone as a Liaison to the Outreach and Engagement Sub Committee. This is the question. Maureen, do you hear me?

MAUREEN HILYARD: I agree.

TIJANI BEN JEMAA: Okay. Two green ticks. No red crosses. So we will send someone. Is there any candidate who wants to be the Liaison? We will do it on the list, since now there are a lot of people who are absent, and I don't see that there is any reaction in the group. We'll try to do it on the list. If Maureen wants to be the Liaison, I'd be glad to accept that, but if there is no candidate on the list...

HEIDI ULLRICH: Tijani? If I may, just to make sure that everyone is clear, the Outreach and Engagement Sub Committee agreed that Maureen would be the Liaison to the Capacity Building Working Group, given that she was on both. So I thought that that meant she was going to be the Liaison both ways? If people agree that Maureen could be the Liaison, then she

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would be the person who would be reporting on the work to both groups.

TIJANI BEN JEMAA: Thank you very much Heidi. I didn't know that she was already appointed by the Sub Committee. If she is appointed by them, it would be in our interest to have her in the other way also. If Maureen agrees... Yes please. Go ahead. Maureen?

MAUREEN HILYARD: Yes, I agree with you that I am already on the Outreach and Engagement Sub Committee, and did agree to be the Liaison person for their Sub Committee on this Committee. However, I still think it's a good idea to actually have someone from this Committee to liaise with the other, and to report back to the Capacity Building Program. We have Liaisons, as Ron and I, for example, with ccNSO - I represent ALAC, he represents ccNSO - and I think that the Liaison... This involves two people.

This means there will be two people attending these meetings. So I think if Glenn is already on the Sub Committee - and so am I - we could share some of that responsibility. Thank you.

TIJANI BEN JEMAA: Thank you very much Maureen. I do understand your point. we will make a point for nominations for people from this Capacity Building Working Group to be the Liaison for Outreach and Engagement, so we'll have one from each part, and they can share the load and work together. Anyway, we have Maureen, who is on both and can liaise, but

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if we have another one, it would be good too. Thank you. So Action Item: send a call for nominations for a Liaison. Are there any other remarks about this point?

If not, is there Any Other Business? No Any Other Business. So, if there is not, thank you very much. We are at the top of the hour, with three minutes left. Thank you for attending the call. It wasn't very... There wasn't a lot of participation. Yes, who wants to speak?

VANDA SCARTEZINI: Hello. How are you?

TIJANI BEN JEMAA: Go ahead.

GISELLA GRUBER: Vanda, I think you are joining the Meeting Strategy Call. It's on 3535.

VANDA SCARTEZINI: Okay, sorry.

TIJANI BEN JEMAA: Thank you very much. If there is nothing else to say, I thank you all. We have recorded everything - all the points, all the AIs, and we'll try to work on something starting next week, so that at the beginning of September we'll try to begin to begin our Program for the remaining



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time of 2015. Thank you very much everyone. Thank you staff, thank you Heidi, Gisella, and thank you Adam. Goodbye.

HEIDI ULLRICH: Thank you everyone. Goodbye.

[END OF TRANSCRIPTION]