
SIRANUSH VARDANYAN: [Inaudible]. Let's already star]. Welcome, everybody. Good morning, everyone. Good evening, everyone. It's morning from my side of the world. Welcome to APRALO August call, and I'm happy to see so many people joining us. Also, welcome, Nadira, from ISOC Palestine for the first time to our call. Welcome, Nadira. Great to see you.

Staff, please, can we do the roll call?

NATHALIE PEREGRINE: Thank you, Siranush. This is Nathalie. This call is being recorded and I'll do the roll call. Good morning, good afternoon, good evening, everybody, and welcome to the APRALO Monthly Call on the 20th of August, 2015.

On the call today, we have Aris Ignacio, Siranush Vardanyan, Ali AlMeshal, Maureen Hilyard, Olivier Crepin-Leblond, Holly Raiche, Toshio Tachibana, Satish Babu, Ellen Strickland, Fouad Bajwa, Cheryl Langdon-Orr, Gunela Astbrink, Nadira Alaraj, and Jee Eun Choi.

We received apologies from Dr. Suhaidi Hassan, Yannis Li, Kitamura Yasuichi, Lianna Galstyan, Pavan Budhrani, and [Hung Su].

From staff, we have Silvia Vivanco, Kelvin Wong, and myself, Nathalie Peregrine.

I'd like you all to please state your names before speaking for transcription purposes, and also to please speak slowly and clearly as

Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.

this call is currently being interpreted. Thank you ever so much, and over to you, Siranush.

SIRANUSH VARDANYAN: Thank you, Nathalie. Thank you very much. Without further ado, I would like to give the floor to Olivier and thank him once again for joining our call. And give the floor to him to provide ALAC updates on the statement, the proposal, which are currently in the process. Olivier, over to you.

OLIVIER CREPIN-LEBLOND: Thank you very much, Siranush. Can you all hear me well?

STEPHANE VAN GELDER: Yes, well enough.

OLIVIER CREPIN-LEBLOND: Fantastic. Sometimes it's faint, so that's why I do ask before I start launching into this flurry of public comments that we currently have. So on your agenda, you'll note the list of various public comments with the links to each one of them. One that has just closed and passed and being voted on, and actually being adopted by the ALAC is the draft report on the review of the Generic Names Supporting Organization.

As you know, all supporting organizations and advisory committees in ICANN have to go through a process of review every number of years – usually it's about three years, it's sometimes a bit more. The GNSO, the

Generic Names Supporting Organization, is one of the first component parts of ICANN that gets its review underway. So they immediately started with an issues report then had started their whole process with having a feedback request, if you want. So for people to be able to comment on what the different issues are as reported by a consultancy.

Anyway, that was adopted with 11 votes in favor. If you're interested in seeing what we wrote and what the report is about, please click on the link provided.

And next, we have a number of statements that are currently being drafted, and these are the really important ones since this is the time now to comment on. The first one is the next generation gTLD, so that's generic top-level domain registration directory services to replace the WHOIS system. It's a preliminary issue report that has been drafted and the ALAC is currently drafting a statement on it.

It's an important process. As you know, WHOIS is a system where you can have a directory of the actual domain name registrants. It's a system that was implemented a very long time ago, and that is, effectively, a one size fits all. You either put your real name in there or you go through some kind of privacy or proxy service, and have that proxy service details, so what people check who owned that domain name, they get the details of the proxy service.

The third alternative is the one which is [illegal], which should not be allowed or is not allowed by ICANN, which is to register over to some assumed name that is not yours and an address that is unreachable,

which is not correct, and that's where you have a WHOIS record that doesn't work.

But the problem that one has is if you are a civil society, a freedom of speech advocate, or involved in politics; or are, indeed, for various other reasons, if you are a minor, let's say, then you do have this problem of giving your full details out.

So an expert working group was put together to think of a completely different system with various levels of access. We have one level of access for law enforcement, one level of access for general users, etc. etc.

And they worked for quite some time, actually, we did have a few people from At-Large in this report. They did work for quite some time on a replacement, and they came up with something now, and an issues report has been drafted based on this, and that's the first step to taking this through a full Generic Names Supporting Organization policy development process. Ultimately emerging, who knows, a few years from now. I'm thinking years, yeah. A few years from now in a replacement for WHOIS.

Anyway, that's a long process but we're at the beginning of it, and it's important that you get your input into this at the beginning. Because if you come after two years and say, "I don't agree with that," you will probably be told to go away, and in rather less nice times than being told to go away.

Next one is the initial report on data and metrics for policy making. I should get someone from the region, Maureen Hilyard, who is holding

the pen on this. The whole idea is to try and find out how – if there is some kind of a mechanism to initiate, track, and analyze policy violations. And so it's all based around the Registration of Use Policies Working Group that identified the issue quite some time ago, as well, back in 2010 or so.

And so right now, there is some work for the GNSO Council to try and find out if when they come up with a policy, how well it's actually followed, how it's adhered to, and there's no metrics for any of this. So they're designing metrics for it and, at the moment, there's no first – oh, no. There is a first draft, actually, sorry. It's down in the comments section. I invite you to read it. It's quite long, it's in two parts, and several people have already made some comments on this. But the commenting period is still open. So, please, read through it and comment on it whilst we have time for it.

Third is the IANA Stewardship Transition Proposal. If you haven't heard the IANA Stewardship is by now, you must have been living in a cave, but who knows? There are some people who live in caves and I'm sure they have a wonderful life and don't have much Internet access. If you have, indeed, been holidaying – just kidding here, but if you've actually been on holiday or taking a break – then the IANA Stewardship is about the US Government rescinding their current position as steward of the three vital functions of the Internet: the coordination of names, the coordination of protocols, and the coordination of numbers.

Now, you must have heard some public comment periods based on the names part of the discussion of the report. Now the IANA Coordination Group, this worldwide group, has put the three inputs from the names,

the protocols, and the IP address community together, and it has published this.

This is, really, when you look at it, what's going to be sent to the US Government. That's the report that will be sent to the US Government. There will be a small part added, probably, from the accountability process that the Cross-Community Working Group on Accountability, which is currently meeting, still working hard on this, but, essentially, what you have on the table, what's there is what's going to be sent to the US Government with some minor changes.

And this is where you can make those minor changes. That's the commenting that they're asking about now. Is this all working together? We've identified a couple of points in the report that might need attention. They are listed, at the moment, on the Wiki. One of them was to do with the intellectual property registration issues of the domain name IANA.org and any trademarks that are associated with IANA.

Since the public comment started, this appears to now have been somehow resolved with the ICANN Board agreeing for this IANA.org domain name and any other trademarks to be transferred to either the IETF Trust, the Internet Engineering Task Force Trust, under specific conditions or to some kind of a body or a trust or something that can take care of these things in a sort of more neutral body rather than ICANN being seen by some other organizations and not being neutral.

So that's one thing that's out of the way. The other one is a comment from Tijani Ben Jemaa. I'm going to go through it; I realize time is of the

essence. So you can read through this and you can also identify any other issues that you wish to identify on this.

Next one is the At-Large proposed ICANN bylaws amendments from the GNSO Policy and Implementation Working Group. Alan Greenberg is in charge of this. There was a big discussion about GNSO policy being designed by the GNSO, passed on by the Board, the Board agrees with it, and then it's given to – and staff has to implement it.

And sometimes, you make policy, you know, plans that are not exactly directly implementable. They have to be amended, somehow, a little bit. Think, for example, of a football that is square, that is a cube instead of being round. You have to round the edges off to make it roll a little bit easier. That's the sort of thing that you have to deal with.

Unfortunately, sometimes, when you change a cube into a ball, that actually is not a cube anymore, and it's actually a ball, and your policy of making a cube has actually changed now into becoming a ball, and that's very different. Same thing here. Sometimes the implementation part changes the policy significantly, and so the GNSO had a working group that looked at this to try and see where did we draw the line and how consensus policies could be followed up afterwards in the implementation part.

Very exciting discussion because it has – well, yeah, it is exciting because it has actually caused a huge number of problems when the consensus policy was all agreed on and then we all found out that things were just so different at implementation stage. So important discussion here.

Next, the Cross-Community Working Group on Enhancing ICANN Accountability. Very, very important process at the moment. I'm going to skip over this quite quickly because I know that there is a 15-minute section immediately after this section – CCWG Accountability Second Draft Report Presentation that I'm sure that Cheryl, Alan, and Leon, and I believe, probably, Cheryl more so than Alan and Leon, since I don't see the other two online, will be able to tell you a bit more about this.

It's important that we get your input on that because the ALAC representatives in this cross-community working group have been working very, very hard, indeed. We do have a large number of points to address on this second draft report. It's not the first one. This is a process where the input and the comments make a big difference. We're now at a critical stage for this, so please have a look at this if you're interested. And ICANN Accountability, that is the report that you need to read.

Three things to just mention briefly. One is the proposal for the Armenian script root zone label generation rules. That's marked as being stalled. Actually, it isn't stalled. Following a discussion with Narina, which I believe took place a couple of days ago. She has put down a number of points on this statement, so this is the proposal for Armenian script root zone label generation rules.

Important for APRALO since Armenia is part of APRALO, so you'll be interested to read the two remarks that she is making on the proposal, and please comment on this as soon as possible because time is also ticking on this one and the comment closing date is the 31st of August,

so I believe that we have to close the actual At-Large comments before this, so as to be able to have a vote on it.

So it's not a long statement. It's just a few lines. Please read through it. Take your five minutes of time taking... I was going to say a coffee. It's still morning in Armenia, drink a coffee after this, and read this. Drink some wonderful Armenian coffee. Or you can, of course, drink some cognac, if you wish to. That's a different thing that you might wish to decide on.

And finally, there are two more statements that are currently decided as not needing any statement from the ALAC, so two public comment requests. One is about the root zone key, what is it? The key signing key. It's all about the root and DNS SEC, security of the DNS, and uses these encryption keys. There is a slight – there are a few changes to make in there. Our SSAC liaison, Julie Hammer, has told us that the whole thing looks all fine and we don't need to comment on. I've also read it. A couple of other people have read it. It looks great.

So no comment on this. And, finally, the removable of searchable WHOIS service from .sharp service registry agreement. Sharp is a trademark, this is a brand top-level domain. They want to take the WHOIS service that I mentioned earlier out of this. I don't think it has any impact on end users. at the end of the day, what Sharp does in its own house and in its own business is their own business, and you can bet that the majority, if not all, of the .sharp domains will be registered to none other than Sharp.

So that's all, and if you have any questions, you may, of course, ask them now or by e-mail later on, if you wish to. And thanks for the time.

SIRANUSH VARDANYAN: Thank you, Olivier. Thank you very much for this detailed update. Just one comment related to the proposal of Armenian script root zone label generation. I just received information from Alan how the statements would go and already [inaudible] ISOC Armenian people as they are being involved in dot [inaudible], the Armenian IDN, and ask them to comment and provide their input.

And I know Holly has her hand raised. Holly, the floor is yours.

HOLLY RAICHE: It was just way back in the very, very item on the registration data. Just to say what is on the policy doesn't show that Carlton has drafted the statement. I'm pretty comfortable that with a couple of minor changes, so I don't know what happened to that, but if we could change that [now].

Essentially, what we're saying is, look, what's been put up for comment is fine, but Olivier is quite right. It is just the first step in what's going to be a really, really long process to actually implement the EWG. Okay thanks.

SIRANUSH VARDANYAN: Thank you, Holly. Any other questions related to those updates? I don't see any hands raised. Just a quick note for staff: can you please provide

the links, statement in the agenda for people to come back and if there is a need for them to comment, they can click on the agenda? We'd be very thankful for that. Thanks again.

As we have a note from Ali AlMeshal that he needs to leave in 30 minutes. I just would like to switch the agenda items three and four and provide the floor to Ali now.

As you may know that we hold a Webinar in At-Large in general for new ALSs to welcome them, and Ali and myself were there, and I would like to give the floor to Ali to update on that call. Ali, please.

ALI ALMESHAL: Thanks, Siranush. Do you hear me clear?

UNIDENTIFIED FEMALE: Yes.

SIRANUSH VARDANYAN: Yes, we can hear you.

ALI ALMESHAL: Okay, great. Yeah. Last week, on the 12th of August, we have a webinar for the new ALSes who have joined the At-Large over the last six months, and it was a very fruitful and [inaudible], to be honest webinar..

We were having three new ALSs from AFRALO, one from EURALO, and two from LACRALO, and APRALO having four new ALSes. The webinar

started by the chair of ALAC, Alan Greenberg, and he gave a very informative talk level information about how ALAC and how ICANN and how to direct the ALSes to get engaged. And for those people who did not attend that conference, I'm just giving that a brief of that webinar.

And he explained what is going on with the At-Large and ALAC in a very high level, and he said that it was a very much informative as well presentation done by the different ALSes from the different regions about their structure, about what they are doing, how they are planning to get involved, and what is their activity.

From the APRALO side, we are having four new ALSes, which is one from ISOC Delhi, ISOC Palestine, and ISOC [inaudible], and ISOC [inaudible], and they were supposed to get each like five minutes for presentation about their ISOC and their ALSes. Unfortunately, we couldn't get the Delhi and Palestine. At the last minute, [inaudible] from Palestine ISOC joined but there was no time for me to get any type of presentation.

The other two ALSes have given the presentation about their ISOC activities and what they are doing and how they are trying to get engaged with the ICANN community. At the end, Chair of ALAC has asked all the participants from these ALSes to send a couple of notes to [inaudible] why they want to join and what their interests in joining the ICANN.

In the brief, this is all what have been discussed on that hour. Thank you very much.

SIRANUSH VARDANYAN: Thank you, Ali. Thank you very much, and the link is posted in the chat page. As I posted, they are useful for even all the ALSes, so please visit the link and read the transcripts and hear the records. It's very interesting webinar, some kind of introductory. So thanks, Ali, again. And I know that we have a very important agenda item, CCWG Accountability Second Draft Report Presentation and the topic is really very important for the whole Internet community.

So without further ado, I would like to give the floor to Cheryl to presentation for our community. Cheryl, the floor is yours.

CHERYL LANGDON-ORR: Hi. Took me a moment to come off mute, sorry about that. Now I need to get back into the room. I don't have control of any slides, and I'm unaware of there is a slide set up. Nathalie, can you confirm if we got a set of slides or not?

NATHALIE PEREGRINE: There's a workspace I can put up again, but nothing more.

CHERYL LANGDON-ORR: Okay, fine. I didn't realize that we wouldn't be using a couple of the slides from the recent webinar, and I would like to draw your attention to the resources, if you don't mind, Nathalie, putting the copy to the CCWG workspace, please. In particular, I'd like to draw your attention that this is the At-Large workspace that Nathalie has put out. I think out of today's females, the translations have come out for the

Accountability draft work, which means the document is in two forms, a long form and a form that has each party in separate sections.

And the translations are available now in the six UN languages, which means, of course, we have both Russian and Chinese for our area, as well as Portuguese, obviously, not for our area, but the six different languages plus Portuguese.

Without the slides to look at, and I would encourage you off the CCWG workspace – and yes, I am babysitting, as you can hear me new granddaughter here in the background helping me. She’s nearly 12 weeks old, so I mean there’s absolutely no reason why she shouldn’t be on an APRALO call.

But we have a number of powers for the community, some of which are, in fact, tied to the work that the CWG and the Transition, the IANA Transition requirements are, and the main thing is what we think is we’ve come up with a model, which is somewhat unique, so unheard of, but it’s also not particularly common for membership organization that is a single-member model.

Now, what we believe, and we do believe, is that with this new single-member model, the ICANN-wide community, the ACs, the SOs, and, in particular, I think to our interest, those of us in At-Large will be able to ensure that the community powers are exercised with as much diligence and care and caution as I think most of us would want to do.

In other words, this is will be particularly hard to gain, it will be particularly hard for one sector of our community or one part of ICANN to gain overt control and too much influence, and that these major

powers, which have to do with budget, veto, and Board population and removal of members in particular, will be something that is never done likely, and if done is done with community-wide support.

Now I don't want to take up too much more time without a set of PowerPoint slides to show you, but what I would also like to suggest to you is that we've also come up with a number of what we call stress tests, and what they are, are scenarios where we believe we've looked at even the most unlikely things – you know, bankruptcy in ICANN, all sorts of things – what those possibilities are, and whether or not the new mechanisms that we've come up with improve or maintain the current levels of accountability that we have existing.

And we're satisfied with the 26 stress tests we went to for our first public comment. We've added another half dozen to that list already, four of them directly on request from the NTIA from a letter from Larry Strickling, and a couple of them directly from public comments that we got as a result of the first public comment.

We would very much value input from our regional members. That doesn't matter if it's a regional response, At-Large structure response, or individual member responses. To be put on that initial space that Nathalie had presented to you, the At-Large – sorry, she's having far too good a time here – the At-Large Working Group, Ad Hoc Working Group for this and any comments, questions, or feedback, including have we thought of this and do you know about that type things. There's no such thing as a silly question or comment. We would very much appreciate formal or informal input into our processes.

With that, Siranush, I'm happy to answer any particular questions. Ah, there we go. We've got our visual summary up. I wouldn't want to take you through all 19 pages, but if you move to I think it's number six or seven, I think it is, you should find the single-member model that I was describing, and you will certainly find each of the powers. Now it's a bit further on than that.

There are some bylaw changes and some core mission and value changes that are also being proposed in our documentation. This is to ensure that future Boards, should indeed they ever go rogue, do not have the ability to change the rules, which would null and void the work that we have done in the community to date.

So with that, Siranush, I'm happy to take any questions and strongly suggest that if any of the At-Large structures want to have a little bit of a Q&A system, we will be soon coming out with our frequently asked questions, our FAQ document. I would encourage at least the At-Large structures to promulgate to their members the FAQ document, which will be published very shortly.

And, of course, myself and Leon, Alan, and Tijani, Sebastien, and the rest of the team are always at your beckoned call to answer any questions. Back to you.

SIRANUSH VARDANYAN:

Thank you. Thank you very much, Cheryl. Thank you very much for the presentation, and I'm sure that this topic is really very important now and it is essential that ALSes go through this document and provide

their comments. So is there any questions right now, which you would like to ask Cheryl? So I don't – Holly, please.

HOLLY RAICHE: It's not really a question. It's just I would like really like to look at the presentation. Is there a link on the ALAC page that goes to this presentation?

UNIDENTIFIED FEMALE: I should [inaudible] don't.

CHERYL LANGDON-ORR: I believe there is. If not, Nathalie will put it in the chat here today because I know she got it because she displayed it for me in her usual prompt efficiency. Thanks, Nathalie.

HOLLY RAICHE: Thank you very much. Thank you.

SIRANUSH VARDANYAN: Thank you, Holly. Thank you, Cheryl and Nathalie. And yes, I completely agree with Olivier that this one thing is absolutely guaranteed that the work of this working group will affect each and every one of us, so take this seriously.

It's not in the agenda and I wanted to talk about this [inaudible] but Gunela with us and yesterday, we had a call on new pilot project

implemented in At-Large. It is a project of captioning pilot project, and it is initiated by NARALO people, and the APRALO and AFRALO provided they are interested to be a part of this pilot phase, which is for three months and will start in October, November, and December.

What is this? This is the important point to encourage participation of people with disabilities or those for whom English is a non-native language, and for those who have low bandwidth. So these are three criteria, which yesterday we discussed that for whom this might be important, and taking into consideration that APRALO has all these three criteria included in the region.

We decided to be a part of this pilot phase, and yesterday, we also discussed that it would be important to have one of the webinars implemented in partnership with APAC Hub to be captioned. And, also, I would like to give the floor Gunela to provide some updates as she provided this prior to do this who is from NARALO and leading this project.

Gunela, if you have some additions to what I have said, please.

GUNELA ASTBRINK:

Thanks very much, Siranush. You have covered it comprehensive. I just wanted to acknowledge Judith Hellerstein, who has seen the driving force behind this pilot for captioning, and as part of the Accessibility Task Force and the Technology Task Force.

So I think the only thing I'd like to add is that there will be a feedback requested of participants in the captioning project, so anyone who

attends the webinar is encouraged to respond [inaudible] think about it, and so we can have an evaluation of the pilot because it's only three months. It's quite a short time, and we're hoping that this might be something, then, that ICANN can continue and provide on an ongoing basis. Thanks.

SIRANUSH VARDANYAN:

Thank you, Gunela, and yes, that was also one of the points why APRALO wanted to join. As we all know that webinars are always recorded and the captioning will help those who have challenges to join the webinars later, to come and read it with even low bandwidth, if they have.

So I think that there will be no objections from our aside, from APRALO, [inaudible] that we are joining for that initiative and we will be sharing more information about that in the upcoming two months as now it's preparation stage, and as I said, the project itself would start in October. Any questions on this?

Yes, Satish, you are right. We will have Unicode subtitles, I think, probably working on that. So we also are looking forward for [inaudible] support in that, as they were part working with APRICOT to see the technical part of how they can arrange as we have some quiz part in our webinars. They are very interactive, so we have to see that everything is ready starting the captioning. So we will test all those together with staff. Thanks, Silvia, for noting this.

Any questions on that? If no, thank you, Gunela, once again, for joining us and providing update on that, and we really rely on your support on

this pilot phase from APRALO, and to see how we can support also to move forward with this, to continue this project after pilot phase.

So if there is no questions, I will move forward to agenda item five, which is very quick. We know that APNIC is holding its retreat in Jakarta on September 6, and Holly and Maureen were reached by Paul Wilson, who is general manager for APNIC, to see if there is any ALS from APRALO would be able to participate in that retreat for them also to welcome them, especially, as our partners.

So is there anyone in this call who is able to be in Jakarta? I think ISOC Japan was mentioned that will be a part of AP retreat in Jakarta by APNIC. I am right for sure? Okay. Yasuichi will be there. That's great.

And if possible, Yasuichi, after the retreat, please share with APRALO community what has been discussed during the retreat and what are the important key aspects where our ALSes can become a part of it. We'll highly appreciate it. Great, Yasuichi, thank you.

Let's move forward to agenda item six. I'm glad to see give an update on Armenian IGF. The first national IGF to take place in September 7 and 8, and I'm happy to share the note that after the APRALO outreach strategic plan being approved and even with less time than it is for CROPP funding, our two CROPP requests – one CROPP request for two people has been approved, and we are looking forward for Holly and Ali to be in [Iran] on September 7 and 8, and also happy to share that ISOC Armenia will cover two additional nights for them to stay for another regional event taking place on 9 and 10, which is TLD [con] [inaudible]

where all registries, ccTLD will gather here in [inaudible] from the region.

So I think that Holly and Ali's presence here will be mutually beneficial as they are also included as speakers in our first Armenian IGF. So can't wait to see them both here in Armenia and I will provide later the links [inaudible] the last training will be available and I hope many of you can also join remotely to that.

Any questions on that? No? And the next agenda item is APRALO Strategic Plan. Thanks to Silvia for putting the link. I would encourage everyone, all ALSes to go and read that. This is a living document. We can do some updates later on, but I'm happy to say that our strategic plan was the first one among RALOs to be submitted and it's already approved. The main [inaudible] are approved. There are a lot of outreach and in-reach activities there, so please go and read the strategic plan and if there is any additions you would like to bring to the floor, please provide their comments to me or to staff, and we will make adjustments to it later on.

Maureen? That's all for APRALO Outreach Strategic Plan. Any questions on that? If no, I think the [inaudible] is that Maureen would like to give a brief summary on [inaudible]. Maureen? Please, the floor is yours.

MAUREEN HILYARD:

Thank you, Siranush. It's an unexpected pleasure to be able to preserve this [little] report on what I've been involved in over the last week. Nearly, I sort of – and I'm sure a lot of people are actually looking at whether they're going to upgrade to Windows 10, and I'm sure that

wherever you are, other people outside of the Pacific and Africa and South America, and other places that don't have much access to the Internet and high-speed broadband.

We [inaudible] upgrade, and then found that my [inaudible] gig, which costs me \$139 a month, were consumed within a day of downloading the Windows 10 and other applications, which I didn't realize were actually just chewing my broadband.

And so when I sort finally realized, and I'm now up to about 40 gigs over my limit, I didn't realize [inaudible] that on the [inaudible] 10th of August that I needed to get something done because I couldn't afford what Windows 10 was actually [inaudible]. And it, apparently, all these applications are just constantly [thinking] and updating themselves, and, of course, just chewing through your broadband.

So anyway, I think the other option my colleague in Australia, that's Holly Raiche, who immediately sent my letter which I had written to – I wanted her to forward to anyone she knew in Microsoft, immediately sent it off to her network, which reached across Australia.

And I spent the last two nights talking to the escalation leader of Microsoft, and he's a senior technician and what he did was he actually disabled two key tiles, live tiles in Windows 10, which you cannot, [inaudible] in the Home version – you cannot automatically disable them. You can disable everything else except these two tiles, and they were costing me two gigs a day. It was costing me [\$50] a day to [inaudible].

So anyway, I got home, the message I got from Holly told her colleagues, basically, this Microsoft [inaudible] it was the most e-mails he's ever had in his e-mail box. He called it the Maureen campaign. He said that in the discussions that we've had over the last couple of nights, he's going to take the message about the need for people in developing countries to have no broadband affordable, [inaudible] operating system. We don't need [inaudible].

We need to have options. We need to be able to choose what we want to actually have to... What we need to be able to access and what we can disable. It just seems ridiculous that OneDrive and Dropbox would not give them any [inaudible] – in the paid version, you're not given the opportunity to choose whether you want to use those services or not. Just by default, they constantly [sync].

So Microsoft is going to be [inaudible] promised that we would escalate our concerns from the region and to where it would make a difference in Microsoft, so we'll just watch and see. Thank you.

SIRANUSH VARDANYAN: Maureen?

MAUREEN HILYARD: Hello. Have we lost Siranush?

UNIDENTIFIED FEMALE: I think so.

MAUREEN HILYARD: Doesn't have enough bandwidth.

OLIVIER CRÉPIN-LEBLOND: It sounds like we lost Siranush. Nathalie, can you get her back, please? Ali, you want to continue on? I guess it's Q&A. It's Q&A for Maureen. Maureen, you manage it, darling, until she comes back.

MAUREEN HILYARD: I noticed that some people have actually have upgraded to Win 10. And, of course, it doesn't, if you're in an area, I mean, I actually have asked for the ability to disable those two features when I [inaudible]. When I travel, when I go to New Zealand, I may want to actually update what I've got in OneDrive, and I can do that when I'm overseas and in an environment that enables me to do that with little impact on cost.

So they've actually done it for me. I've got a very customized Windows 10 version of my own, but these are the sorts of options we need to be able to choose the options of not being made – these things not being made as a default. And I did mention that Microsoft is obviously developing these products for an environment that expects that everyone's got unlimited access. Well, that doesn't happen for us, unfortunately.

Do we have Siranush back again?

UNIDENTIFIED FEMALE: Yes, we do.

SIRANUSH VARDANYAN: Can you hear me?

UNIDENTIFIED FEMALE: Yes, sure can.

SIRANUSH VARDANYAN: Oh, great. Yes, I am back. Sorry for some technical problems. This the line for Armenia, so [inaudible]. So thanks, Maureen, for sharing this really interesting story and thanks for all others for commenting and providing their input. Any questions from participants to any of the items discussed or anything else you would like to add to what has been said?

Holly, please?

HOLLY RAICHE: Yeah, just a thought, Maureen. I'm sure that the Cook Islands is the only place where there's a problem. While I don't want to actually favor Microsoft, there must be a lot of people who would have the same problem. I'm just wondering, and Siranush, as a question – it's a question for ICANN. if they are now actually changing Windows 10 or at least adding to the functionality to allow people to choose, is it something that more generally, ICANN, ISOC, or other people might

want to know about? And could we facilitate that? Because I'm sure a lot of people, Siranush included, have got bandwidth problems. Thanks.

SIRANUSH VARDANYAN: Thanks, Holly. [We] probably will raise this issue with ICANN during one of those meetings or maybe in Dublin. We can raise it and to see how ICANN is involved here, and what can be done on that aspect. Thanks. I see no hands. Okay. I see hands. Maureen, please.

MAUREEN HILYARD: Thank you, Siranush. Just to say there's a very, I know that it is very much in the minds of people in Internet Society. I mean, I know Holly within your network across Australia and similarly messages have gone out to the ISOC community, but I think, again, it's sort of like on the [inaudible] we can certainly disseminate information through those e-mail lists of Internet Society because they exist.

And, again, as you say, we can raise a broader issue on where we had our meetings in Dublin, perhaps. Thank you.

SIRANUSH VARDANYAN: Thank you. Okay, noted. Okay. If there is not any additions with no questions, just would like to thank once again for joining this call. Really lovely to see many ALSes joining. And I hope you will follow up, also, with the links from the agenda and I will be sending, also, the updates, as usual, to our mailing list for all those who had no chance to participate today, but can later read the transcript and records, and use the links provided.

Thank you very much, and the meeting is adjourned.

NATHALIE PEREGRINE: Thank you, Siranush. Bye, now.

UNIDENTIFIED FEMALE: Bye.

[END OF TRANSCRIPTION]