<table>
<thead>
<tr>
<th>Characteristics of Entities - DRAFT</th>
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<tbody>
<tr>
<td><strong>IANA Customer Standing Committee</strong></td>
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</table>
| Small STANDING Committee consisting of IANA Customers  
Responsible for operational review and transactional performance review |
| **IANA Periodic Review Team** |
| Periodically or as necessarily formed Multistakeholder Team  
Convenes periodically (e.g. every 5 years) or as necessary for  
Periodic Performance Reviews  
Path of escalation for IANA Customer Committee  
(reference ATRT) |
| **Independent Appeals Panel for Policy Implementation** |
| Binding policy implementation appeals mechanism, based on arbitration rules already existing in international law (e.g. ICC)  
Not a standing committee, but with predefined structure in order for it to act quickly  
See straw man matrix – arbitration  
Assesses whether IANA’s action was consistent with agreed policy relating to IANA, for example string delegated that is not conform the policy or policy that would allow it has not been executed/approved, refusal to delegate that is in according with policy (see also existing IANA contract and RFP1 and 2)  
Expertise / background in the area  
Ensure independence, impartiality and avoid conflict of interest  
[Link to CWG on accountability]  
Who has standing to appeal? [Binding appeals process available to parties that are affected/ impacted] |
| **IANA Contracting Entity** |
| Contracting entity with effective relationship with IANA Review Team (the latter would define contents of the contract)  
As minimal as possible – solely as counterpart in the contract  
Contract defines/delegates roles of other entities to ensure standing (IANA Periodic Review Team, IANA Customer Review Committee, Independent Appeals Panel)  
Needs to also take input from other IANA communities (numbers, protocols)  
Issuance of RFP / Review of bidders (Content of RFP and decision on who is counterpart to contract could be delegated for example to IANA Periodic Review Team)  
Adequately financed |
<table>
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<th>Main Function - DRAFT</th>
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<tbody>
<tr>
<td><strong>IANA Customer Standing Committee</strong></td>
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<tr>
<td>Operational review, transactional performance review and developing SLAs</td>
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<tr>
<td><strong>IANA Periodic Review Team</strong></td>
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<tr>
<td>Periodic Performance Reviews</td>
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<tr>
<td><strong>Independent Appeals Panel for Policy Implementation</strong></td>
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<tr>
<td>Binding independent appeals</td>
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<tr>
<td><strong>IANA Contracting Entity</strong></td>
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<tr>
<td>Enters into contract with IANA</td>
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Operational Review - DRAFT

IANA Customer Standing Committee

- Operational Review
- Post reports / information for public information
- Review information received, publish results
- Review improvements made / agreed to
- Escalate to IANA Periodic Review Team if improvements are not addressing issues found

IANA Periodic Review Team

- Provide input, as appropriate
- Provide outcome of operational review as input to periodic performance review
- Engage in dialogue on outcomes of periodic review
- Implement improvements, if needed based on outcome of operational review
- Provide input on the operational requirements / reporting to be included / revised / updated in the contract

IANA Contracting Entity

- Provide reports as currently required

IANA Operator
Periodic IANA Performance Review - DRAFT

**IANA Customer Standing Committee**
- Provides input based on operational performance reviews
- Solicit input/feedback through consultations

**IANA Periodic Review Team**
- Confirm membership of Review Team
- Gather information to help inform the review (open participation / consultations)
- Post Initial Report for Community Input
- Review Comments and Prepare Final Report
- If applicable, provide instructions to IANA Contracting Entity on how outcomes of Periodic Review are to impact contract (provisions, renewal, etc.)

**IANA Contracting Entity**
- Implement instructions provided by IANA Periodic Review Team

**IANA Operator**

**Community**
- Solicit input through consultations / public comment
- Solicit feedback through public comment
**Entering into Contract (Transition) - DRAFT**

**IANA Customer Standing Committee**
- **Commences Contracting Process**
- Provides input on operational performance reviews

**IANA Periodic Review Team**
- Confirm membership for Contracting Process
- Commence community consultations
- Publish proposed Contract for community input
- Review comments received and finalize Contract
- Implement decisions of IANA Periodic Review Team

**IANA Contracting Entity**
- Commences Contracting Process
- Publish proposed Contract for community input
- Review comments received and finalize Contract
- Implement decisions of IANA Periodic Review Team
- Enter into Contract

**IANA Operator**
- **Commences Contracting Process**
- Confirm membership for Contracting Process
- Commence community consultations
- Publish proposed Contract for community input

**Community**
- Provide input in response to public comment / consultation
- Provide input in response to public comment / consultation