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TERRI AGNEW: ...good afternoon and good evening. Welcome to the NARALO Webinar, Get to Know the Candidates call, on Friday the 8<sup>th</sup> of May, 2015 at 14:00 UTC.

On the call today we'll have Alfredo Calderon, Glenn McKnight, Peter Knight, Alan Greenberg, Avri Doria, Ron Sherwood, Judith Hellerstein, Louise Houlse, Eduardo Diaz, Tom Lowenhaupt, Allan Skuce, and Evan Leibovitch.

I show apologies from Gordon Chillcott.

From staff we'll have Heidi Ullrich, Silvia Vivanco, and myself Terri Agnew.

I would like to remind all participants to please state your name before speaking for transcription purposes. Thank you very much and back over to you Silvia.

SILVIA VIVANCO: Thank you Terri. Welcome everyone to the call to present the candidates for the various positions open for election and selection 2015. The positions opened are NARALO Secretariat, NARLO Chair, ALAC member, and Nominating Committee representative.

[CROSSTALK]

Hello? Can you hear me well?

[CROSSTALK]

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*Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.*

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Can you mute your phone if you are not speaking please, so we can continue? Okay. So the NARALO meeting have seven candidates, and we have five minutes for each candidate to introduce themselves. At the end, we will have questions and answers. But if you would like to start asking questions...

[CROSSTALK]

...speaking next, use the [inaudible] and write them down, and staff will know and ask the questions addressed at the end of the presentations. We would like to start now with the first decision, NARALO ALAC representative member. We have two nominees, Garth Bruen and Avri Doria.

And Terri, if you could please put the Wiki page with the statement of interest and the expressing of interest on the screen. So now we would like to start with the first nominee, Garth Bruen. Garth, you have the floor. Five minutes please.

It looks like we don't have Garth Bruen on the line at the moment, so we will continue then with Avri Doria. Avri, you have the floor. Thank you.

AVRI DORIA:

Thank you. Assuming I can be heard, Avri Doria speaking. So it's actually interesting running for this office. When I first came to ICANN about 10 years ago, a little more than 10 years ago, the first meeting I went to, I actually hung out with ALAC and At-Large, because I thought that that was going to end up being my home.

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Then NomCom put me on the GNSO Council, and so I spent the last decade in the GNSO, although half participated in At-Large, and I'm an At-Large, an ALS Board member, ISOC New York, and have participated in the various working groups in At-Large and such.

So, you know, the question becomes, why would I switch from the GNSO and the GNSO Council, and I probably would have had a safety for another term in GNSO Council had I decided that I wanted to run for. But I decided, pretty much two years ago, close to two years ago, that I was only going to do one last term there, and then I was going to move on.

I wasn't sure whether I was going to move on sort of to put ICANN behind me for awhile, and as time went on, thought about it and said, no, I really want to come back to sort of paying attention to At-Large full time, to ALAC, and to see if I could, you know, get elected to the ALAC. As people might have noticed, during the period between two points in the Council, I was much more involved with At-Large, and then just in the way again, back to Council duties.

I tend to take doing those things quite seriously. You know, and there is only so many things that you can do, going to all of the meetings, doing all the meetings, etc. [Inaudible]. In terms of why, the first very clear reason for leaving the GNSO Council is that I want to deal with more than gTLDs. There is so much more going on. ICANN is involved in so much more, needs to have a wider scope.

And I basically want to go back to having a wider field vision where, you know, the ccNSO issues that the GNSO, the ccTLDs, the administration

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of ICANN, how it's all working together, basically have become much more interesting, and in the GNSO those aren't our topics. I also did not pay attention to time, I apologize, so I don't know how long I've been rambling.

I really like what has happened with ALAC over the last decade. It was really assert itself, and is starting to be listened to. I think it needs to be listened to more. I think it should have its two seats on the Board. I think that its necessary voice should be fully, you know, listened to. I get embarrassed often, in the GNSO, when we're insisting on, we have to have our four or our six, and then people blink and then say, "Well, why should all five of the RALOs be represented?"

That seems wrong to me, and I hope people that have watched me over the years, have seen that I've tried to, you know, have always tried to make sure that that full degree of ALAC representation on these things was there. So I think that, you know, making ALAC listened to, making sure, is something that I want to focus on.

I really care that work that we didn't finish last time, in terms of if there is another gTLD round, making sure it's one where developing economies, communities, and such, really have a fair chance. I've been arguing for a while for remedial rounds. That's not an argument that's going to win in the GNSO. That's an argument where the rest of the community is going to have make that known, and make that a priority.

And I want to work on doing that. The other thing that I've cared about a lot is, as the outreach, or I guess it gets called the in reach, because it's not so much looking at, how do we get more ALSs, so if we do need

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more, because At-Large being the global community, the only one that, you know, can claim the global community. You know, the GAC can claim the global member states of the world, but the ALAC, At-Large are the only ones with the global community outreach, so have to get more members, but also have to get the members more involved, whether it's, you know, giving more opinions during reviews, during comment periods, having a vote say in more of the processes, things like that.

I think that those are more important. So that part. And from ISOC New York's perspective, I have watched, and I have noticed that even with Joylee and myself participating, there is still not enough communication between the ALS, and the RALO, and the rest of the process. And so that's something that I'm interested in seeing.

And I just think that I can contribute. I tend to work hard on stuff, mostly follow through. And so I'm hoping you'll consider voting for me. I guess that's about, I must have talked about five minutes now. Thanks.

SILVIA VIVANCO:

Yes Avri. This is Silvia. Thank you very much. Now, do we have Garth Bruen on this call? Is Garth on? No he's not. So we will continue then to the second position. And we will ask Garth to speak when he is online. The second, NARALO ALAC members to create the seat vacated by Glenn McKnight.

Glenn 2015 [inaudible] to 2016 [inaudible], which has [inaudible] nominee Alan Greenberg. Alan, five minutes, you have the floor.

ALAN GREENBERG:

Thank you very much. I don't plan to take my full five minutes. Most of what I want to see in ALAC and in At-Large, Avri has already talked about, and I suspect that you're going to find that pretty much everyone has a very similar positions on a lot of those things. As current Chair, at this point, in a Nominating Committee position, I have one more year to run, and not very much chance of that position being refilled.

I've already had several Nominating Committee appointments, and I think another one is more than one could expect. Therefore, when Glenn decided that he was going to vacate the position, it seemed to make some sense to essentially give me an opportunity to fill that position, which would allow me to continue being Chair for, you know, perhaps another year after these two years, but also be available to any successive Chair to mentor them.

I know certainly when Olivier took over, he valued Cheryl's staying around. And I have been infinitely grateful to Olivier to being here on my first year of Chair. The learning curve and the vast amount of work, much of which I never even imagined was happening, is quite interesting. So this gives me an opportunity, hopefully, with the approval and support of NARALO, to continue doing this for another year or so.

And I'm hoping everyone will agree to that. I certainly answered questions on my positions. I think most of them are pretty well known at this point, and the statement I wrote does cover most of the things I think are important. So I'm not going to take up a lot more time, but

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give people an opportunity to ask questions, should they choose. Thank you.

SILVIA VIVANCO: Thank you very much Alan. We will continue then with the next position, NARALO Chair, the position currently held by Garth Bruen. His current term ends in 2015 October, at the end of the [inaudible]. The new term starts immediately after the end of the current term and continues until the end of 2016 in [inaudible]. Nominee, Glenn McKnight. Nominee, Glenn, you have five minutes. You have the floor.

GLENN MCKNIGHT: Great. Thanks everybody. Can everyone hear me okay?

SILVIA VIVANCO: Yes, go ahead.

GLENN MCKNIGHT: Okay. It's a great pleasure to have this opportunity, and thanks again staff and Silvia, being a moderator today. It was a great opportunity for me to put my name in the hat for Chair for NARALO. I've been in the ICANN space now since 2008. We actually got recruited as our ALS by Evan in 2008, in my first face to face was in Mexico City, at the capacity building GA that we did in Mexico City back in 2009.

So it has been roughly eight years that I've been actively involved. Now I think it's important for me to mention that I made, as Alan alluded to

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it, there is a move. I had another year left with my ALAC at the two year term, but my decision to make the change from my current position of ALAC, did require some soul searching on terms of taking this move.

But I looked at the fact that we're losing two incredibly leaders in our organization, starting with Evan, who was our first Chair and he has been the interim Chair for the last six months or so. And he's got a great position in Geneva. But second of all, Garth's decision to move to ALAC, also provided a huge hole in the leadership within NARALO. So I thought that, here we have two individuals leaving, I really felt that it was important that somebody step up and fill that void somebody with experience in the NARALO space. So I decided, well, okay, I was encouraged to do it by a number of people that I know within the NARALO space, and so I made that move now.

I think it's important to mention some of my experience within NARALO. Some of you may know some of this experience, but I think it's worth repeating. I think I have a good record in terms of my participation with the NomCom. It was the second year, in particular, was a very tough year, but we made through it in flying colors.

I also had a position for one year as Secretariat, and as I mentioned, this will be my first year as an ALAC member. Currently, I share a position as Vice-Chair with Judith, as the Vice-Chair of the Technology Taskforce. I'm a member of the accessibility committee. I've been a strong advocate to have good relations with ARIN, our RIRs, which led to the adoption and signing of an ARIN MOU, which we had the ceremony at the last ICANN meeting.



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I've organized, successfully, two NARALO showcases. And I need to point out that they were culturally appropriate. The one in Toronto made special efforts to have the [inaudible] performers at that event. And I think we did phenomenal work with Loris's group to have the group dancers, and our main speaker was very inspirational on Native issues and broadband.

Those are two achievements. In addition, you probably have seen me with lots of video and there is a lot of that material, the video, the photos, have always been open source. They've always been available for anyone to download. They've never been, the attribution license has been Creative Commons. So the material I've done, which is thousands, actually 73,000 pictures, probably about 300 videos, have been available.

And it's great historical information, because some of these people are no longer with us. In addition that, I attended the full, I believe, maybe four or five days in Durban for the Summer School of Internet Governance. And the last thing is the co-founder of the Internet Society of Canada chapter. Now, in terms of my main focus for the last couple of years, I think I've been a strong advocate for the underrepresented communities in ICANN eco-space.

First of all, the First Nations. Second, persons with disabilities. And the third area is the U.S. Territories, the 15 U.S. Territories in the South Pacific, which we have no ALSs, we have no representation, and we have none of them being eligible for the fellowship program, despite having income that's lower than a lot of least developed countries.

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So what is my vision as the Chair? My vision for the Chair is to really get active participation by NARALO members, and issues important to our community. I want to see us recruit actively the inactive, I'll say inactive members in our membership, and to working groups, we would like to see a concrete survey sent out to [inaudible] main issues are.

As we proposed recently, a General Assembly, we're hoping that would be during the ARIN period, and that would be an idea that we get all of the ALSs together, and actually look at what the major issues are. The key is to perform a [SWAT] analysis of NARALO's involvement within ICANN, and really come up with recommendations, what are our shortcomings and how to resolve them, and as I said, encourage the ALS, acknowledgement in our, I for one was probably remiss in not having my own ALS really showcase my involvement with ICANN.

I rectified that. I have a very large section within my own ALS space, decide that [www.fbs.org](http://www.fbs.org). And I've actually added a lot of pictures and a lot of content, and I think that's a miss with a lot of our ALSs in NARALO, to actually mention what our involvement in doing outreach.

So, in closing, I had a number of choices to make in accepting the nomination. And one of the major one, is turning down the opportunity, as was suggested me, to be the replacement for the person of the Internet Society of Canada. And I thought, well here's a choice. Where can I make the biggest impact? I believe that ISOC Canada is in good stead with the leadership that we have. So I just had to make the decision, and my decision has been NARALO.

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So I'm looking forward to work with the team. I'm looking forward to any suggestion, and being an open door policy to work with the community. And that's it. Thanks everyone.

SILVIA VIVANCO: Thank you. Thank you Glenn, thank you very much. So we just, I am told we have Garth Bruen on the phone.

GARTH BRUEN: Yes, right here. Thank you.

SILVIA VIVANCO: Hello Garth. Welcome to the call. [Inaudible] back to the first petition, the NARLO ALAC representative member. So Garth, you have five minutes to introduce yourself for this position. Thank you.

GARTH BRUEN: Thank you very much everybody. This is Garth Bruen. So I'm late to the call. It's finals week and I'm dealing with a number of students' crises at the moment, trying to make sure that people's grades and assignments are all in. But to the business at hand, I have been the NARALO Chair for three years now. This last particular year, I had to step aside for a long period, because of some family issues.

These are, you know, pretty much resolved now, but I don't believe that it's fair of me to continue to hold the Chair after being absent for so long, and I want to see some other people take on the leadership role

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and get the experience. But while I was Chair, we started, much with Glenn's help and other people's help, we started a recruitment drive to get new ALSs.

And this started in Toronto, when I was first Chair, at the first meeting or the first General Assembly, and we kind of looked around the table, and we asked the question, who is missing from this discussion? Who is not at the table? We really decided that it was very, very important in order for ICANN in general to fulfill its role to reach out to the multistakeholder community, to really get to the general Internet users at all, that we in our region had to fill these empty seats.

And some of the communities that we identified were, you know, people with special needs, disabled communities, people with access issues. Particularly, in North America, the First Nation or Native American communities. And we really set out to find these user groups out there, who are not engaged in ICANN's policy structure. And one of the things that I found in doing this, is that many people who are concerned about Internet policy issues, don't even know that ICANN exists.

I mean, this was really our first hurdle. We had to go out and find these groups, and then when we started to talk to them, we had to explain to them the role that ICANN had in their lives. I mean, this was really a huge hurdle. And we're doing it on a volunteer basis. And this became extremely frustrating. Then, you know, even when we would get groups that were interested, getting them to commit to the sort of volunteer activity was an additional hurdle that we had to get over.

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It has been, in some cases, it has been very rewarding, because some of the groups that we recruited have been amazing, and we're really proud of the work that we've done with them and that they've done on their own. But on the other hand, this, ICANN is failing. ICANN is failing in this mission to truly reach out to the global user community. As somebody who is doing this on a volunteer basis, it's humbling to be in this position of having to reach out to community groups, get them engaged, and really do all of ICANN's footwork, and really do all of ICANN's marketing.

And at the same time, pay attention to our current issues, the things that are already on the table that we need to deal with, and the things that my own At-Large structure is concerned about. It is impossible, it is impossible for a small group of people to do all of this work. So, one of the things that I want to do as a member of ALAC, is truly address this issue, where ICANN is failing to really embrace the global user community.

It's not doing it. And I want to spend all of my time, finding a way to make this work, because right now it's not working. And, you know, if anybody has any questions, wants to talk to me about anything specific, you know, feel free to do so. But this is really my number one concern, is that there isn't a framework to adequately do what ICANN says it wants to do, in terms of reaching out to the global community.

SILVIA VIVANCO:

Thank you, thank you very much Garth for your statement. Now we will continue with the next position, NARALO Secretariat. This is for a term

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of one year, until 2016. We have two nominees, Judith Hellerstein and Louis Houle. We start with Judith. Judith, you have five minutes, you have the floor, please.

JUDITH HELLERSTEIN: Hi. Welcome. Can everyone hear me well?

UNKNOWN SPEAKER: Yes.

JUDITH HELLERSTEIN: Okay. I'm also, although I'm still relatively newcomer if you're looking at everyone who is on the call, but I've been, since I was recruited by Glenn and by Evan to join, I've been very active on a lot of the same issues that Glenn, and Garth, and Avri spoke about. Looking at the people who are, don't know about ICANN, who are end users, who are left out of the community.

So I've been working on issues, trying to get the special needs, disabled, and also looking at the people whose native language is not English, and also from bandwidth constrained countries. So that's why one of the things that Glenn and I worked on in both the technology taskforce and accessibility, would be to look at captioning, both for video and for audio, in regular group meetings.

And we just got our first special budget proposal, so we're looking at starting our pilot. But also, I'm also very concerned about, in what I've been doing on the Secretariat since Garth appointed me to take his

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term, was to make sure that we get all the different other groups, ALAC, ALSs within NARALO, to become active.

And try to recruit new people to join committees, and try to get more people's involvement. So it doesn't always remain to be the same people doing it over and over again. But we need new blood, we need newcomers, and if it wasn't for the mentorship that Glenn has given me, I don't think I would have been active.

And so I think that is one of the things that I feel real strongly. I'm also a very strong believer, just like Avri is, and having an open and transparent process, that respects the opinions of all members, because without that, we cannot gain the trust that we need, and people will not put their trust in us either. They'll say, "Why am I volunteering into something, if the people running it don't believe in it?"

So that is sort of what I would like to say on my, what I plan on doing. As you can see, by the agenda for the meeting on Monday, one of our goals is to try and recruit new members to committees, to get people active and explain to them how they can take a small role that can build up to a large role. I've listed all of the committees that I've been involved with on my statement of interest, which I've linked to my page on the elections page.

Mostly it has all been on the coattail of the Technology Taskforce. We're looking at remote users. We're looking at users who are often left out, and cannot come to ICANN events. So we're looking at different things. We're looking at, make sure of accessibility. And then we're looking at ways of other different topics, as well as, I've also been

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very active in the finance and budget, and in the accessibility and some other committees.

So I think I might have talked a lot, but I look forward to having your questions and any things that you might want to ask me, and I hope to answer them. So I think, over the short time that I've been Secretariat, I would like to continue in some of these endeavors, especially reaching out to more communities. And then getting them involved. I noticed, as Garth has said, a lot of people don't know about ICANN.

And want to make, tell them what impacted on them, especially on the small businesses, or small consumers and end users, and how it can help with their life. So that's basically on what I plan on continuing doing, if you reelect me. Thank you.

SILVIA VIVANCO:

Thank you very much Judith. Now you have the floor for Louis Houle. Louis, you have five minutes.

LOUIS HOULE:

Yes, thank you. Good morning everybody. Yeah well, I have been on the [inaudible] since its inception. Actually I've been working at the very beginning of the venture, and we felt that that type of organization should be defending end users since ICANN has a very bad record on defending end users. And I think that's during the last couple of years, there has been some improvement on the [inaudible], but there is still more to do.



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You know, when we're talking about end user, I'm not only talking about recruiting new members, I think that one of the main goals that I would like to achieve would be in reach, because a lot of members now don't contribute, and we would like to have some people active [inaudible], and we would like to... So I think that, you know, in reach is going to be very important in the next coming years, folks were [inaudible].

I come from a... I'm bringing a cultural coach, you know? You can hear it from my nice accent that I'm not [inaudible], but anyway. What I like to think is that I could bring you community scope [inaudible], I can speak Spanish fairly. Eduardo, I hope you would agree with that. You know, during the last couple of years, the last three years, I've been on the NomCom.

So don't ask me the question why I'm not always participating. The NomCom is kind of demanding. We're spending, right now, we have a weekly meeting. It's long hours of work, and the NomCom is trying to be more transparent. And this I've been working on NomCom transparency committee. And I think that the report card is now reflecting some of the work that we've been doing.

It's important for us to report to the community more transparency. And I think that we have been bringing some improvements on that point. You know, I'm from ISOC Quebec, and I'm proud to say that we help ISOC Canada to start its activities. It's very important for us. But I've been also participating in the dot Quebec application, very, very closely. So I would pretty much what some of the problems are with ICANN regarding the registries.

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I've been also very active in many activities in Quebec here, to promote ICANN activity. Some new hours, you know, I've been recruiting them. But of course, it's always very complicated sometimes to have people to contribute here in Quebec, because of the language. It's a very barrier, but I think that what I really like about [inaudible] is that we are currently using three languages: Spanish, English, and French.

And I would like to contribute to raise that sense that end users in North America are using different cultural background. So, I think that just a word to finish. I think ICANN's accountability and transparency is poor. I think that Garth was mentioning that earlier. And we definitely need to, should improve that situation, and the only, I think that one of the best tools we have to do that is the [inaudible]. And this is what I would like to be contributing to, communications and in reach.

And thank you very much.

SILVIA VIVANCO:

Thank you Louis. Thank you very much for your participation. [Inaudible] the next position, the NARALO 2016 NomCom delegate. The nominee, Eduardo Diaz. Eduardo, you have five minutes. You have the floor.

EDUARDO DIAZ:

Hello, can you hear me?

UNKNOWN SPEAKER:

Yes.

EDUARDO DIAZ:

Yes. Okay. I just wanted to say that I have been involved in ICANN since about 10 years ago, since 2006. I was one of the cofounders of LACRALO, when the ICANN came to Puerto Rico. But other than that, the position that I am seeking for in the NomCom, I don't know if many of you know that my term with the [inaudible] ends at the end of October this year, and I just want to keep contributing not only to the region, to NARALO, but to ICANN and ICANN [inaudible].

So I thought that a good position for me to help in that respect is to be part of the NomCom representing NARALO. I think I have enough experience with ICANN. I think I understand the need for the structures within ICANN, and some of the things and structures that ICANN is all about. And I'm currently participating in the CWG for the proposal that has been put together for domains function.

And I think there has been a great experience, not only for me but for many people that are participating there, because it has opened my eyes in some of the bigger issues that involve, mostly in the name culture and other organizations that deal with the IANA issues.

So other than, I think I can, like I said, I can use my experience from all of these years in the NomCom. And this would be my second tour in the NomCom, so I know most of the processes in there, but talking to some of the members that currently participate in there, I know there have been some changes that I think for the good of the NomCom and for the good of getting the best people to work there. Thank you.

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SILVIA VIVANCO:

Thank you very much Eduardo. It seems that we have completed all the positions. We are going to open up for questions and answers. [Inaudible] know that [inaudible] that is posted in the chat by tom Lowenhaupt, to Avri, I will read it out.

It says, “Avri, I would like to hear more about the [remedial] ground. Who would be eligible?”

AVRI DORIA:

Thanks. This is Avri. Should I answer now? Basically, okay, I wanted to emphasize something that Alan said in the chat. This is something that a few of us have been talking about, have been trying to convince people of, but it is not yet even close to on the books. The thoughts that I have been having on it is that we failed miserably in reaching to developing economies.

You know, when I say developing economies, in fact, the definition already includes indigenous economy, but it also, I would think of it as even being broader in terms of, you know, communities that were in economically defined zones of poverty. A broad definition of that. And I think, of course, that cities within these regions, within these economies, should be part of it as well.

It’s more than just the having the programs, it’s making the outreach the program. It’s going through and making sure that these communities know about it, and looking at things that the GAC and ALAC suggested on the first round, is that for many of these applications should be, if not free, at least not things that would bankrupt whoever applies.

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One of the things that we also missed is that we did not work with the ALSs and the fact that they are, in many of these communities, or know of many of these communities, and did not use them to educate people about the [inaudible], or to help bring them into the economy of, into ICANN, you know, economic advantages, if there are any. So that was, well we see lots of people get rich, so perhaps these developing economies can get some of it. Thanks.

SILVIA VIVANCO:

Thank you very much Avri. We have another question. Evan Leibovitch asks this question to all ALAC candidates. “What is the single biggest [inaudible] regarding ICANN policies, not its processes, in relation to At-Large and the public interest?’ So we’ll start with... This is for all candidates. We’ll start with Garth, if you would like to answer this question.

GARTH BRUEN:

Yes, sure. This is Garth. ICANN’s biggest issues is that it doesn’t actually engage Internet end users globally in meaningful ways, where people can actually be involved in the policy discussion. It’s not really doing it. So it has to find a way to actually reach every single Internet user. And that’s really where the challenge lies.

SILVIA VIVANCO:

Thank you very much Garth. If you would like to answer this question as well, Avri?

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AVRI DORIA: Sure. This is Avri speaking. I'd be happy to. I think one of the things that is the biggest at the moment, is the public interest and the At-Large's role in that public interest. That in all of the issues that we're dealing with, where there is a public interest, there is a public impact, and these things need to be taken into account, need to be balanced, and they're not.

So that, I think, is probably one of the most cross cutting of the issues at this point. Thanks.

SILVIA VIVANCO: Thank you Avri. And then Alan, would you like to answer?

ALAN GREENBERG: Yes, thank you. As I think indicated by the last two answers, Evan's question is perhaps a trick question. He says, "What's the challenge regarding the policies and not its processes?" But the largest challenge, from At-Large's point of view, is indeed the fact that the processes do not allow, I won't say equitable, but do not allow appropriate access from At-Large and ALAC at the right times, and certainly not with, from my point of view, not with the right amount of power.

So we are in a game of catch-up all of the time. In terms of what the issue is, yes, the public interest is the subject, but it's tightly linked with the processes, and I'm not sure you can answer, ignoring how ICANN goes about setting its policies. I can certainly identify specific things in policies that have had negative impact on the user population, potentially.

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And certainly much of what happened associated with new gTLDs, things like the conflicting meanings of TLDs, and the potential confusion of users, that were resolved in ways, which I believe, are exactly counter to the needs of end users. How you can have some plurals that are confusing and others that are not, is really a difficult concept, but it maps back to the fact that processes were inadequate in my mind. Thank you.

SILVIA VIVANCO:

Thank you very much Alan. So we have this question was addressed to ALAC [inaudible], so I have chosen the first two candidates. The second question from Peter Knight, is to nominee for ALAC and NomCom. So it would be addressed to Garth, Avri, Alan, and Eduardo. It says, "Please indicate some means by which you will help bring more developing countries representatives to become active in ICANN affairs, and represent their interests as end users." Garth.

GARTH BRUEN:

Yes. Thank you for the question Peter. This is definitely something that I'm very, very concerned about, and it goes to the points that I was bringing up earlier. Having to travel to meetings three times a year, is a huge burden for people. And of course, the further you are away from the center of the universe, and the less money you have, the harder it becomes.

And the fact that, you know, that these important decisions are made during these three week meetings, and they're only seem to be made in person, is really not something that is efficient in a century where we're

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supposed to be working at light speed. I mean, this is about the governance of the Internet. And ICANN is not properly using the Internet to engage the Internet user in policy discussion.

So one of the things that I would want to address is using the Internet properly, to actually bring people into the policy world, and educate them about it, which isn't happening right now. You can't really expect that Internet users are going to be properly represented by a handful of people who go to meetings three times a year.

So I want to find a way to enhance that. Thank you.

SILVIA VIVANCO:

Thank you very much Garth. Next is Avri with the answer.

AVRI DORIA:

Thanks. This is Avri speaking again. I guess I want to start out by agreeing with pretty much everything Garth said on it. For myself, what I was thinking of is that using the Internet is to make sure that we reach out with questions more often in an easier to respond manner, so that we start to build a constant communication between those who have become ALSs, and have joined, in terms of just making sure that they know of the issues, that they are given a chance to give opinions on the issues, in an easy manner, but a manner that allows them to participate as deeply as they want and assist them with that.

So I think, you know, and it's something that I argued when the SOP, the standard operating procedure, I guess it is, I'm not sure I got the letters right, was being discussed in terms of how we elect our, you know,



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Board seats, or some of the other roles that we have. That I think it is really good to use the RALOs, but I think on some of these issues, to really pull people in, you've got to give them a voice in some of the most critical decisions.

So finding a way that the ALSs could participate more directly in the vote, not just there being a vote that represents a collective voice of ALSs in the RALO vote, but that they actually do get a vote somehow. So those are the kinds of things that I've argued for in the past, and will continue to work for. I think those would help. Thanks.

SILVIA VIVANCO:

Thank you Avri. Peter has just added, I think he is qualifying his question, he adding, "But ways do you think? Are we talking of social media, more [inaudible] programs, in the conventional [inaudible], or [inaudible] or what?" Obviously he's qualifying his previous question. So just adding that.

So the next one to respond will be Alan please.

ALAN GREENBERG:

Thank you very much. I'm going to take a slightly different tact. Although everything that was said was correct, I think that there are some really substantive problems that we have. Garth is right, that not everyone can travel to three meetings a year. On the other hand, you rarely get things done locally unless there are champions. Champions who are believers, who put more time into it than anyone can

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reasonably expect, and more energy into it than anyone can reasonably expect.

And the, ICANN does not make that easy for people from developing economies. That there was an ATRT accountability and transparency review team recommendation, now a year and a half ago, that we still haven't seen a lot of action on, and that said, we need to make sure that people who aren't supported by the industry, are not disadvantaged. I think they are.

We've recently had a case where a regular participant to ICANN cannot come to a meeting because there are very large costs associated with getting a visa, and ICANN refuses to pay them. It's something we're looking at, but each of these, you've got to chip at one by one. So I think in combination with, in getting involved, lots of people at the local level, we also have to make sure that the conditions are primed to get the champions and the believers, a very actively involved.

It's fine to say we need to use the Internet more, but we're in a situation where the Internet is not really available in many parts of the world, not at the speed we expect it, and not at the cost we expect it to be. And these are real problems. And for those of you who participate in phone calls, you know we're challenged to get voice participation, whether it's over the Internet or a telephone line, and we have significant problems in parts of the world.

So we have real difficult problems, and we have to simply chip away at them one by one. Thank you.

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SILVIA VIVANCO: Thank you very much Alan. And Eduardo please.

EDUARDO DIAZ: Hello. I'm sorry. I had been on mute. Here I'm pretty sure from the NomCom standpoint, and within the NomCom, and I'm talking here on experience, we do know, we actually go out and see people from developing countries. And like Alan said, you know, it's very important to get people to understand the commitment and just the example that he just gave, of somebody that was elected by the NomCom, and now this person cannot travel to Buenos Aires in this case, because he doesn't have someone to pay for the cost of the visa.

And it's something that we have to look at, even though it's not part of the requirements, but we need to look at that too. You know, things like, we mention Wikis, regional directors help in the regions to speak, for people addressing ICANN. And I would say also that the new meeting strategy that is to start next year, the meeting B, which is the middle one, would allow ICANN to go to places that we couldn't go before.

That were part of the developing world, because of the type of the meeting. And we look at that meeting the first day or two, are for outreach. So I think that will help a lot, not only on the NomCom, on the view, but also from ALAC. So thank you.

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SILVIA VIVANCO: Thank you very much Eduardo. This is Silvia. I do not see any other question in the chat. So please, the floor is open, so you may raise your hand and ask any questions, or type it and we will read it out.

I see some people typing. However, I do not see any other questions on the chat.

We still have three more minutes, so you may want to use that time perhaps to make some closing remarks. If any of the candidates would like to do that, please feel free to take the floor.

GARTH BRUEN: This is Garth. I just wanted to say that I really, really appreciate all the work, especially that Glenn, Evan, and Judith, have done this year while I was away. And I think that having them involved is so important. And anybody who was served by them is so lucky, and I'm just glad that they're still with us.

SILVIA VIVANCO: Louis has raised his hand. Please, go ahead.

LOUIS HOULE: Yes. And I would like to thank everybody who is here this morning, because it's not an easy task. Tend to be in NARALO, takes a lot of time, a lot of energy, and it's very interesting, and I'm very happy to see that there is a commitment from this many persons that are here this morning.

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So thank you very much for this.

SILVIA VIVANCO: Thank you very much. Now we have Avri who is next.

AVRI DORIA: Yeah. Avri. I just wanted to say that, you know, I'm almost always online, and any questions or anything that occurs to anybody after this, or any time, you know, I'm always willing to talk about the stuff that I'm doing, and care about, so please contact me. Thanks for considering me.

SILVIA VIVANCO: Thank you. Judith.

JUDITH HELLERSTEIN: Yes. This is Judith Hellerstein. Thanks so much for coming on the call. I'm also always available, so please just email, Skype me, or call me, with any questions and I would be happy to address them. And I do hope we can do a lot more on in reach, and trying to do work, get more people involved, and maybe starting up with some kind of like, in NARALO, a NARALO mentoring program, because I know that really helped me get more involved.

And so that's something that we could maybe also look at starting up, to try to get more NARALO people involved.

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SILVIA VIVANCO: Thank you very much Judith. We have Tom. Tom has asked a question, someone mentioned making issues more concise. Who will do that? Do we need the staff to do that? And [inaudible] follows anyone with an answer. So this is addressed to anyone with an answer, scoping for issues. Issues is difficult, who does that? Who would like to respond to this question?

GARTH BRUEN: This is Garth. I'll be happy too. I think that, you know, as people who are involved in the policy and attending the meetings, we start to adopt the jargon and all of the acronyms as well. And what I think we should be doing is reinforcing the need for ICANN to use plain speak. And they have to imagine that whenever they're speaking about sweeping policy changes that effect the Internet globally, they need to speak in a way that makes sense to everybody, and that's easy to understand, and avoid jargon, and avoid this insider, you know, kind of communication talk that we see in all the memos and documents.

And just speak plainly. Tell people what particular changes will mean to them. And we need to enforce this. So when we go back to our own constituents, it's easy for us to explain what is actually happening. And that's really a big communication issue.

SILVIA VIVANCO: Thank you very much Garth. And then Alan is next, Alan Greenberg.

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ALAN GREENBERG:

Thank you very much. I don't think it's an answer of who does it, I think Glenn said, it's a group effort. Clearly the documents have to largely be written by ICANN. You know, we're living in a complex world, and we can't remove the complexities from the subject, but there needs to be précis and summaries that are more accessible.

And it has got to be done with the community input into the process, because people who are embraced or embedded in it, have a hard time understanding just what is jargon, and what is common speak. So it's going to have to be a common effort, but certainly ICANN staff, and I'm not talking particularly about At-Large staff, are going to have to play a very large role in this.

SILVIA VIVANCO:

Thank you very much Alan. Avri, please, you have the floor.

AVRI DORIA:

Yeah, quickly. You know, in addition to what has been said, one of the things that we have seen in the cross community working group on accountability, they brought in an outside firm that actually helped to, once they have managed to understand it, they were able to do a pictorial and other expositions of the work that I think will help. And it's that kind of, it is ICANN, but it is all of us as Alan said, participating in reviewing it, making sure it says what we think it needs to say.

But people who have a different way of communicating, so that kind of using other services to help us figure out how to explain things better. Thanks.

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SILVIA VIVANCO: Thank you very much. And Louis is next.

LOUIS HOULE: Yes. Thank you. I've been working three years between a government, the Quebec government, and I must say that ICANN is worse than the government. There are so many acronyms. There are so many formula that are difficult to understand. And especially for a non-Anglophone, when it's not translated, and there is ways for improvement. As Alan was saying, it's not only ALAC matters, it's everywhere in the organization.

I've been working, you know, writing request proposals, so [inaudible] I've been working with technicians, I've been working with lawyers, and we absolutely have to be very, very precise in what we're going to deliver, in understandable, and this is one of the preoccupations that I have regarding ICANN, the whole organization. Thank you.

SILVIA VIVANCO: Thank you very much Louis. And we are finishing this call, and we would like to thank you, everyone, for joining, for introducing themselves, and for asking these questions. And then the next steps will be for NARALO to issue a consensus call, or to do elections if you would decide to do so.

So, staff is at your disposal to organize either your consensus call or both elections and consensus call. So just let us know...



EDUARDO DIAZ: Silvia, can I say something before we go?

SILVIA VIVANCO: Eduardo, yes please, go ahead.

EDUARDO DIAZ: I just want to thank you Silvia for, I mean, staff was the one that did this. I think this is the first time, and maybe I'm wrong, but I have been participating not [inaudible], but in a meeting like this, so people are, you know, the people that want to be part of the NARALO and ALAC, they have an opportunity for all the people [inaudible].

I think this was a great idea. Thank you.

SILVIA VIVANCO: Thank you Eduardo very much. Of course, we are here at your disposal and to provide you all the services required to accomplish your goals. Heidi is writing down the decisions that will be made at the NARALO's monthly call on Monday. So we have all of these decisions to make very soon.

Thank you again very much...

ALAN GREENBERG: Silvia, it's Alan.

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SILVIA VIVANCO: Yes please, go ahead.

ALAN GREENBERG: Sorry. I'd just like to second what was just said about the, this is probably the first time this is done. However, in light of the relatively small number of non, of people who are not up for selection who are attending this call, as soon as the MP3 is available, I would suggest a very targeted message to NARALO, all NARALO list participants. Not looking like our normal one, saying a meeting call is now available, but pointing out that in light of the selection process, that may be culminating next Monday, that they may want to listen to this call.

SILVIA VIVANCO: Okay Alan. Thank you very much. And we are taking this as an action item. I will get, once the recording is available, I will send it to you, and we will then take the next steps, as required.

ALAN GREENBERG: Thank you.

SILVIA VIVANCO: Thank you very much. This call is now adjourned.

**[END OF TRANSCRIPTION]**