At-Large Review

Ray Plzak, Larisa Gurnick | ALAC Meeting | 8 February 2015

Overview

Objective
- Comply with requirements of ICANN Bylaws - examine organizational effectiveness
- Apply lessons learned from GNSO Review

Independent Examiner
- Selected by competitive bid, based on set criteria
- Tightly scoped contract

Working Party
- Designated by ALAC
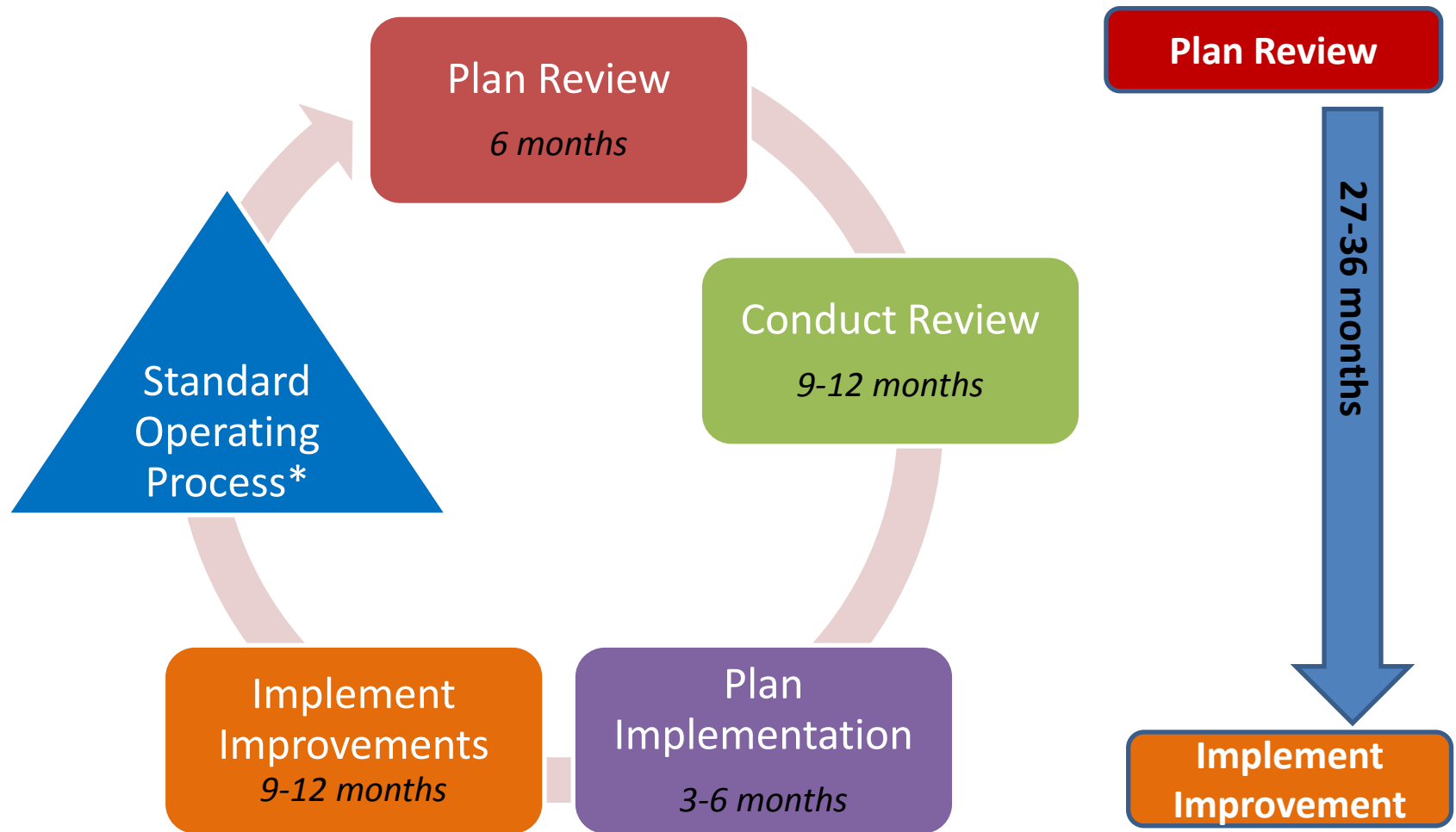- Serves as a liaison between the SIC, ALAC and At Large and Examiner

Work Methods
- Examine documentation, records, reports; observe
- 360 Assessment – online tool
- Limited Interviews

Review Criteria
- Objective and quantifiable, selected from developed lists

Organizational Review Cycle – 5 Years

Plan Review
6 months

Conduct Review
9-12 months

Standard Operating Process*

Implement Improvements
9-12 months

Plan Implementation
3-6 months

Plan Review

27-36 months

Implement Improvement

* Includes ongoing reporting, tracking, monitoring effectiveness

Timeline

Phase	Date	Activities
Plan Review	JAN – JUN '15	Develop Plan Form At Large Review Working Party RFP/Select Examiner
Conduct Review	JUL'15 – MAR'16	Conduct Review Report and Recommendations
Plan Implementation	APR – SEPT'16	Develop Improvement Plan Integrate into Plans and Budget Publish Report Monitor Implementation
Implement Improvements	OCT'16 – JUN'17	Implement improvements Monitor implementation Integrate into plans and budget Publish Implementation Report
Standard Operating Process	JUL'17 – AUG'19	Gain operational experience Ongoing reporting, tracking and monitoring
Assess	SEP – DEC'19	Conduct Effectiveness Self-Assessment Prepare Report for Next Review

At Large Review Process

Review

- Examination of documents and records, observation
- Results of implementation of prior Review Recommendations
- 360 Assessment
- Interviews

Report

- Working text
- Clarification and correction
- Draft Report
- Public Comment
- Final Report
- Board Accept

Implementation Plan

- Prepare and Coordinate Implementation Plan
- Board Approval

Roles and Responsibilities

SIC	Staff	Independent Examiner	Review Working Party**
• Oversight • Accept Report* • Approve Plans*	• Prepare RFP • Select Examiner • Monitor Process • Support Examination • Support outreach and engagement • Manage Report Process • Prepare Implementation Plan	• Review of documents, records • Observe proceedings • Develop and conduct 360 Assessment • Conduct interviews • Prepare report • Engage with stakeholders for clarification and correction	• Assist with outreach and engagement • Coordinate 360 Assessment • Coordinate Interviews • Provide clarification and corrections • Prepare Implementation Plan

*Prepare Recommendations for Board Action
** Formed by ALAC

Reference Information

Staff will develop an At Large Review Wiki, FAQs and maintain key statistics (see GNSO Review for examples)

- GNSO Review Wiki
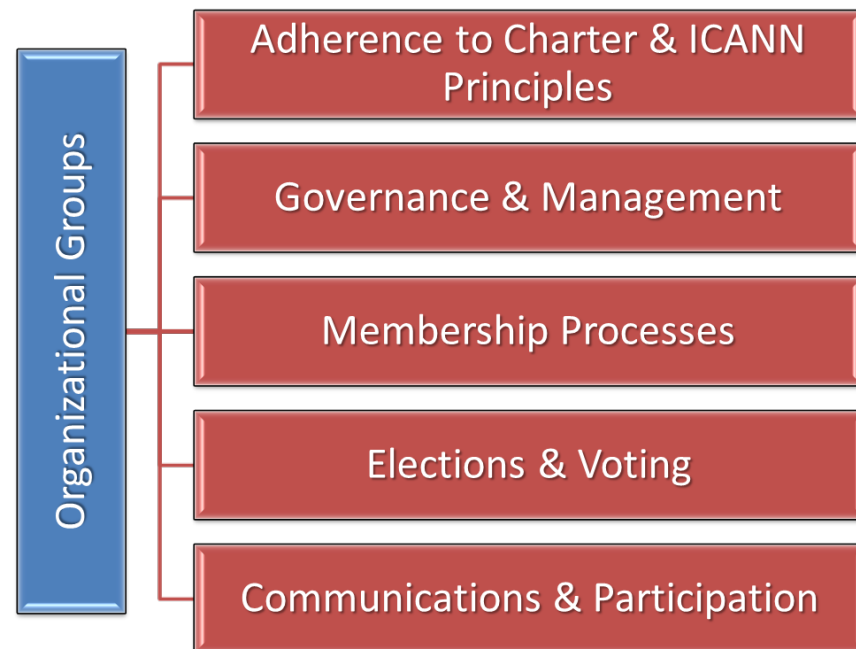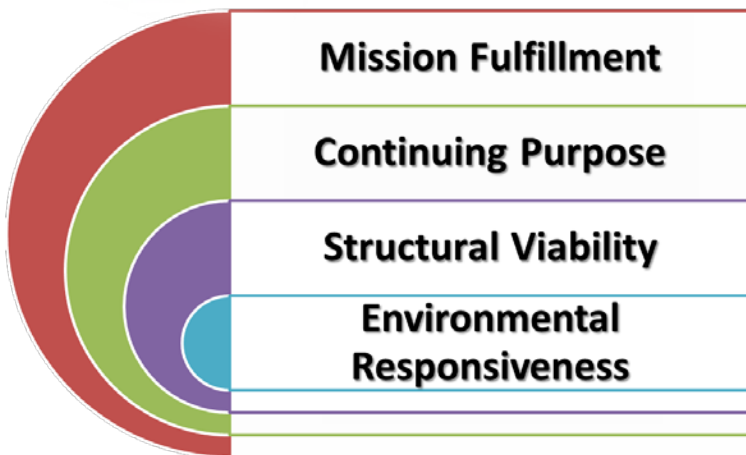 https://community.icann.org/display/GR2/GNSO+Review+201 4+Home

- GNSO Review FAQs
  https://community.icann.org/display/GR2/GNSO+Review+201 4+Frequently+Asked+Questions+%28FAQs%29+Workspace

- GNSO Review Key Statistics
  https://community.icann.org/display/GR2/GNSO+Review+201 4+Home

- Staff contact: Larisa Gurnick (larisa.gurnick@icann.org)

Questions?

| Mission Fulfillment |
| Continuing Purpose |
| Structural Viability |
| Environmental Responsiveness |

Organizational Groups

- Adherence to Charter & ICANN Principles
- Governance & Management
- Membership Processes
- Elections & Voting
- Communications & Participation

Thank You!