

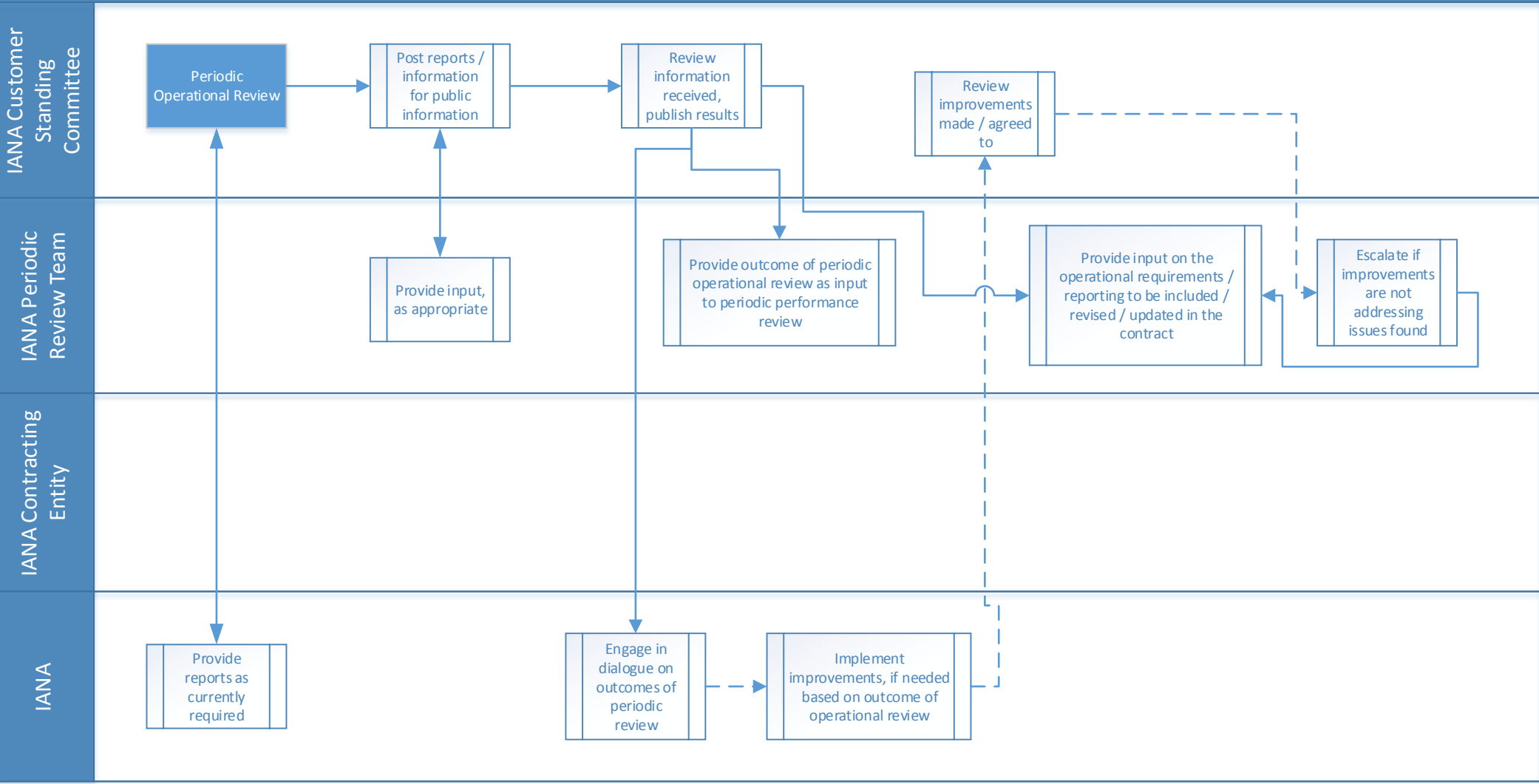
# Characteristics of Entities

IANA Customer Standing Committee	<p>Small STANDING Committee consisting of IANA Customers Responsible for periodic operational review, transactional performance review and developing / defining SLAs</p>
IANA Periodic Review Team	<p>Periodically or as necessarily formed Multistakeholder Team, Convenes periodically (e.g. every 5 years) or as necessary for Periodic Performance Reviews Path of escalation for IANA Customer Committee (reference ATRT)</p>
Independent Appeals Panel for Policy Implementation	<p>Binding policy implementation appeals mechanism, based on arbitration rules already existing in international law (e.g. ICC) Not a standing committee, but with predefined structure in order for it to act quickly See straw man matrix – arbitration Assesses whether IANA's action was consistent with agreed policy relating to IANA, for example string delegated that is not conform the policy or policy that would allow it has not been executed/approved, refusal to delegate that is in according with policy (see also existing IANA contract and RFP1 and 2) Expertise / background in the area Ensure independence, impartiality and avoid conflict of interest (Link to CWG on accountability) Who has standing to appeal? [Binding appeals process available to parties that are affected/ impacted]</p>
IANA Contracting Entity	<p>Contracting entity with effective relationship with IANA Review Team (the latter would define contents of the contract) As minimal as possible – solely as counterpart in the contract Contract defines/delegates roles of other entities to ensure standing (IANA Periodic Review Team, IANA Customer Review Committee, Independent Appeals Panel) Needs to also take input from other IANA communities (numbers, protocols) Issuance of RFP / Review of bidders (Content of RFP and decision on who is counterpart to contract could be delegated for example to IANA Periodic Review Team) Adequately financed</p>

# Main Function

IANA Customer Standing Committee	Periodic operational review, transactional performance review and developing SLAs
IANA Periodic Review Team	Periodic Performance Reviews
Independent Appeals Panel for Policy Implementation	Binding independent appeals
IANA Contracting Entity	Enters into contract with IANA

# Periodic Operational Review



# Entering into Contract

IANA Customer Standing Committee

Provides input on operational performance reviews

IANA Periodic Review Team

Commences Contract Development / RFP process

Confirm membership for Contract Development / RFP Process

Commence community consultations

Publish proposed contract / RFP for community input

Review comments received and finalize contract / RFP

IANA Contracting Entity

Implement decisions of ICANN Periodic Review Team

Enter into Contract

IANA

Community

Provide input in response to public comment / consultation

Provide input in response to public comment / consultation

# Periodic Performance Review

