Stress Tests

Introduction

An essential part of our CCWG-Accountability Charter calls for stress testing of accountability enhancements.

'Stress Testing' is a simulation exercise where a set of plausible, but not necessarily probable, hypothetical scenarios are used to gauge how certain events will affect a system, product, company or industry. In the financial industry for example 'stress testing' is routinely run to evaluate the strength of institutions.

The CCWG-Accountability Charter calls for stress testing of accountability enhancements in both Work Streams 1 and 2. Among deliverables listed in the charter are:

Identification of contingencies to be considered in the stress tests. Review of possible solutions for each Work Stream including stress tests against identified contingencies.

The CCWG-Accountability should consider the following methodology for stress tests:

- Analysis of potential weaknesses and risks;
- Analysis existing remedies and their robustness;
- Definition of additional remedies or modification of existing remedies:
- Description how the proposed solutions would mitigate the risk of contingencies or protect the organization against such contingencies.

The CCWG-Accountability Stress Test Work Party documented contingencies identified in prior public comments. The Stress Test Work Party then prepared a draft document showing how these stress tests are useful to evaluate existing and proposed accountability measures.

The exercise of applying stress tests identified changes to ICANN Bylaws that might be necessary to allow the CCWG-Accountability to evaluate proposed accountability mechanisms as adequate to meet the challenges identified.

1. Bylaws to reflect ICANN commitments made in the Affirmation of Commitments (AoC)

Stress Test #14 led to the CCWG proposal to preserve in ICANN Bylaws any relevant ICANN commitments from the AoC, including Sections 3, 4, 7, and 8, plus the four AoC review processes. Two of the AoC reviews include ICANN commitments that will be preserved in the Bylaws.

Other sections in the AoC are either preamble text or commitments of the U.S. Government. As such they do not contain commitments by ICANN, so they cannot usefully be incorporated in the Bylaws.

After the relevant ICANN commitments from the AoC are adopted in the ICANN Bylaws, ICANN and the NTIA should mutually agree to terminate the AoC.

[see section XX for bringing AoC into the bylaws]

2. Forcing the Board to Respond to Advisory Committee Formal Advice

Several stress tests indicate the need for a community power to force ICANN to take a decision on previously-approved Review Team Recommendations, consensus policy, or formal advice from an Advisory Committee (SSAC, ALAC, GAC, RSSAC).

The CCWG-Accountability is developing enhanced community powers to challenge a Board decision, but this may not be effective in cases where the Board has taken no decision on a pending matter. In those cases, the community might need to force the Board to make a decision about pending AC advice in order to trigger the ability for the community to challenge the decision via Reconsideration or IRP processes.

Recommendation 9 from ATRT2¹ may answer this need:

9.1. ICANN Bylaws Article XI should be amended to include the following language to mandate Board response to Advisory Committee formal advice:

The ICANN Board will respond in a timely manner to formal advice from all Advisory Committees, explaining what action (or lack of action) it took and the rationale for doing so.

This ATRT2 recommendation has not yet been reflected in ICANN Bylaws, so this change should be required before the IANA stewardship transition.

3. Require ICANN to Try "to find a mutually acceptable solution" for GAC Advice that is Backed by Consensus

[insert updated text for Stress Test 18]

Purpose & Methodology for Stress Testing

The purpose of these stress tests is to determine the stability of ICANN in the event of consequences and/or vulnerabilities, and to assess the adequacy of existing and proposed accountability mechanisms available to the ICANN community.

Also, note that our charter does not ask that probability estimates be assigned for contingencies. Probabilities are not needed to determine whether the community has adequate means to challenge ICANN's reactions to the contingency.

CCWG-Accountability Work Team 4 gathered an inventory of contingencies identified in prior public comments. That document was posted to the wiki at https://community.icann.org/display/acctcrosscomm/ST-WP+--+Stress+Tests+Work+Party.

We consolidated these into five 'stress test categories' listed below, and prepared draft documents showing how these stress tests are useful to evaluate ICANN's existing, and CCWG-Accountability's proposed, accountability measures.

¹ See page 11 of the following document: https://www.icann.org/en/system/files/files/draft-recommendations-31dec13-en.pdf

I. FINANCIAL CRISIS OR INSOLVENCY (#5, 6, 7, 8 AND 9)

ICANN becomes fiscally insolvent, and lacks the resources to adequately meet its obligations. This could result from a variety of causes, including financial crisis specific to the domain name industry, or the general global economy. It could also result from a legal judgment against ICANN, fraud or theft of funds, or technical evolution that makes domain name registrations obsolete.

II. FAILURE TO MEET OPERATIONAL OBLIGATIONS (#1, 2, 11, 17, AND 21)

ICANN fails to process change or delegation requests to the IANA Root Zone, or executes a change or delegation over the objections of stakeholders, such as those defined as 'Significantly Interested Parties' [http://ccnso.icann.org/workinggroups/foi-final-07oct14-en.pdf].

III. LEGAL/LEGISLATIVE ACTION (#3, 4, 19, AND 20)

ICANN is the subject of litigation under existing or future policies, legislation, or regulation. ICANN attempts to delegate a new TLD, or re-delegate a non-compliant existing TLD, but is blocked by legal action.

IV. FAILURE OF ACCOUNTABILITY (#10, 12, 13, 16, 18, 22, 23, 24 AND 26)

Actions (or expenditure of resources) by one or more ICANN Board Directors, the President and CEO, or other Staff, are contrary to ICANN's Mission or Bylaws. ICANN is "captured" by one stakeholder segment, including governments via the GAC, which either is able to drive its agenda on all other stakeholders, or abuse accountability mechanisms to prevent all other stakeholders from advancing their interests (veto).

V. FAILURE OF ACCOUNTABILITY TO EXTERNAL STAKEHOLDERS (#14, 15, 25)

ICANN modifies its structure to avoid obligations to external stakeholders, such as terminating the Affirmation of Commitments, terminating presence in a jurisdiction where it faces legal action, moving contracts or contracting entities to a favorable jurisdiction. ICANN delegates, subcontracts, or otherwise abdicates its obligations to a third party in a manner that is inconsistent with its Bylaws or otherwise not subject to accountability. ICANN merges with or is acquired by an unaccountable third party.

Public comment participants may conceive of other contingencies and risks beyond the stress tests identified in this section. In that case, we encourage commenters to apply their own stress test analysis. To do so, a commenter can examine ICANN's present accountability mechanisms to determine whether they adequately address the contingency. Then, the commenter can examine the proposed accountability enhancements in this document, and assess whether they would give the community adequate means to challenge Board decisions and to hold the Board accountable for its actions.

For example, the stress test team evaluated contingencies that could generally be described as external events (cyber attack, financial crisis, etc.). We discovered that while some risk mitigation was possible, it became clear that no accountability framework could eliminate the risk of such events or entirely alleviate their impact. Instead, it was critical to explore the ability of the community to hold the ICANN Board and management accountable for their preparation and reaction to the external events. The proposed accountability measures do provide adequate means to do so.

Note that several stress tests can specifically apply to work of CWG-Stewardship regarding transition of the IANA naming functions contract (see Stress Tests #1 & 2, 11, 17, 19, 20, 21, 25.)

Outcome of Stress Testing

Across all five categories of Stress Tests, this exercise demonstrates that CCWG's Work Stream 1 recommendations significantly enhance the community's ability to hold ICANN's Board and management accountable, relative to present accountability measures. For stress tests that explore risks of capture of an AC/SO, the proposed community powers preserve the ability for aggrieved parties to challenge and block ICANN actions based on inappropriate AC/SO behavior.

One stress test regarding appeals of ccTLD revocations and assignments (Stress Test 21) has not been adequately addressed in either the CWG-Stewardship or CCWG-Accountability proposals, since the ccNSO is undertaking policy development pursuant to the Framework of Interpretation approved in 2014.

The following table shows the stress test scenarios for each of our five categories of risk, alongside existing accountability mechanisms and measures and proposed accountability measures.

Following the categories of risk, there are several additional stress tests that were added after publication of the first and second draft proposals, as suggested during CCWG discussions, public comments, and a request from NTIA.

Conclusions have been drawn after discussion and exploration of each hypothetical scenario, indicating whether existing measures and mechanisms are deemed adequate; and the adequacy and effectiveness of any proposed measures or mechanisms.

Stress test category I: Financial Crisis or Insolvency

Stress Test #5: Domain industry financial crisis.

Stress Test #6: General financial crisis.

Stress Test #7: Litigation arising from private contract, e.g., breach of contract.

Stress Test #8: Technology competing with DNS.

Consequence(s): Significant reduction in domain sales generated revenues and significant increase in registrar and registry costs, threatening ICANN's ability to operate; loss affecting reserves sufficient to threaten business continuity.

EXISTING ACCOUNTABILITY MEASURES	PROPOSED ACCOUNTABILITY MEASURES
ICANN could propose revenue increases or spending cuts, but these decisions are not subject to challenge by the ICANN community.	One proposed measure would empower the community to veto ICANN's proposed operating plan and annual budget. This
The community has input in ICANN's budgeting and Strategic Plan.	measure enables the community to block a proposal by ICANN to increase its revenues by adding fees on registrars, registries, and/or
Registrars must approve ICANN's variable registrar fees. If not, registry operators pay the fees. ICANN's reserve fund could support operations in a period of reduced revenue. The reserve fund is independently reviewed periodically.	registrants. Another proposed measure is community challenge to a Board decision using a reconsideration request and/or referral to an Independent Review Panel (IRP) with the power to issue a binding decision. If ICANN made a revenue or expenditure decision, the
,	new IRP could reverse that decision.
CONCLUSIONS:	
Existing measures would be adequate, unless the revenue loss was extreme and sustained.	Proposed measures are helpful, but might not be adequate if revenue loss was extreme and sustained.

Stress Test #9: Major corruption or fraud.

Consequence(s): Major impact on corporate reputation, significant litigation and loss of reserves.

reserves.	
EXISTING ACCOUNTABILITY MEASURES	PROPOSED ACCOUNTABILITY MEASURES
ICANN has an annual independent audit that includes testing of internal controls designed to prevent fraud and corruption.	One proposed measure is to empower the community to force ICANN's Board to consider a recommendation from an Accountability and
ICANN maintains an anonymous hotline for employees to report suspected fraud.	Transparency Review Team (ATRT). An ATRT could make recommendations to avoid conflicts of interest. An ICANN Board decision
ICANN Board can dismiss the CEO and/or executives responsible.	against those recommendations could be challenged with a Reconsideration and/or IRP.
The community has no ability to force the Board to report or take action against suspected corruption or fraud.	Another proposed measure would empower the community to veto ICANN's proposed annual budget. This measure enables blocking a budget proposal that is tainted by corruption or fraud.
	If ICANN's Board were involved, or if the Board did not act decisively in preventing corruption or fraud (for instance by enforcing internal controls or policies), a proposed measure empowers the community to remove individual directors or recall the entire Board.
CONCLUSIONS:	
Existing measures would not be adequate if litigation costs or losses were extreme and sustained.	Proposed measures are helpful, but might not be adequate if litigation costs and losses were extreme and sustained.

7.6 Stress test category II: Failure to Meet Operational Expectations

Stress Test #1: Change authority for the root zone ceases to function, in part or in whole.

Stress Test #2: Delegation authority for the root zone ceases to function, in part or in whole.

Consequence(s): Interference with existing policy relating to Root Zone and/or prejudice to the security and stability of one or several TLDs.

EXISTING ACCOUNTABILITY PROPOSED ACCOUNTABILITY MEASURES **MEASURES** The CWG-Stewardship proposal includes various Under the present IANA functions escalation procedures to prevent degradation of service, contract, NTIA can revoke ICANN's authority to perform IANA functions as well as a framework (operational) for the transition of and re-assign this role to different the IANA function. entity/entities. The CWG-Stewardship proposes that IANA naming functions be legally transferred to a new Post-Transition After NTIA relinquishes the IANA functions contract, this measure will IANA entity (PTI) that would be an affiliate controlled by no longer be available. ICANN. The CWG-Stewardship proposes a multistakeholder IANA Function Review (IFR) to conduct reviews of PTI. Results of IFR are not prescribed or restricted and could include recommendations to initiate a separation process which could result in termination or non-renewal of the IANA Functions Contract with PTI, among other actions. The CWG-Stewardship proposes the ability for the multistakeholder community to require, if necessary and after other escalation mechanisms and methods have been exhausted, the selection of a new operator for the IANA functions. Suggestions for Work Stream 2: Require annual external security audits and publication of results, and require certification per international standards (ISO 27001) and publication of results. **CONCLUSIONS:** Proposed measures are, in combination, adequate to Existing measures would be inadequate after NTIA terminates the mitigate this contingency. IANA contract.

Stress Test #11: Compromise of credentials.

Consequence(s): Major impact on corporate reputation, significant loss of authentication and/or authorization capacities.

EXISTING ACCOUNTABILITY MEASURES

Regarding compromise of internal systems:

Based upon experience of the recent security breach, it is not apparent how the community holds ICANN management accountable for implementation of adopted security procedures.

It also appears that the community cannot force ICANN to conduct an after-action report on a security incident and reveal that report.

Regarding DNS security:

Beyond operating procedures, there are credentials employed in DNSSEC.

ICANN annually seeks <u>SysTrust</u> Certification for its role as the Root Zone KSK manager.

The IANA Department has <u>achieved</u> EFQM Committed to Excellence certification for its Business Excellence activities.

Under C.5.3 of the IANA Functions Contract, ICANN has undergone annual independent audits of its security provisions for the IANA functions.

PROPOSED ACCOUNTABILITY MEASURES

Regarding compromise of internal systems:

The proposed IRP measure could challenge ICANN's Board or management for any action or inaction that conflicts with Bylaws. An IRP challenge might therefore be able to force ICANN to conduct an after-action report and disclose it to the community.

Through the IRP measure, the community might also be able to force ICANN management to execute its stated security procedures for employees and contractors.

Regarding DNS security:

One proposed measure empowers the community to force ICANN's Board to consider a recommendation arising from an Affirmation of Commitments Review such as Security Stability and Resiliency. An ICANN Board decision against those recommendations could be challenged with a Reconsideration and/or IRP.

A proposed Bylaws change would require ICANN's Board to respond to formal advice from advisory committees such as SSAC and RSSAC. If the Board took a decision to reject or only partially accept formal AC advice, the community could challenge that Board decision with an IRP.

Suggestions for Work Stream 2:

- Require annual external security audits and publication of results.
- Require certification per standards (ISO 27001) and publication of results.

CONCLUSIONS:

Existing measures would not be adequate.

Proposed measures, in combination, would be helpful to mitigate effects of this scenario. Work Stream 2 suggestions could add risk prevention measures.

<u>Stress Test #17</u>: ICANN attempts to add a new top-level domain in spite of security and stability concerns expressed by the technical community or other stakeholder groups.

Consequence(s): DNS security and stability could be undermined, and ICANN actions could

impose costs and risks upon external parties.	
EXISTING ACCOUNTABILITY MEASURES	PROPOSED ACCOUNTABILITY MEASURES
In 2013-14, the community demonstrated that it could eventually prod ICANN management to attend to risks identified by SSAC. For example: dotless domains (SAC 053); security certificates and name collisions such as .mail and .home (SAC 057) NTIA presently gives clerical approval for each delegation to indicate that ICANN has followed its processes. NTIA could delay a delegation if its finds that ICANN has not followed its processes. It is not clear if that would/could have been a finding if ICANN attempted to delegate a new TLD such as .mail or .home.	One proposed measure is to empower the community to force ICANN's Board to consider recommendations from an Affirmation of Commitments Review such as a Review of Security, Stability, and Resiliency. An ICANN Board decision against those recommendations could be challenged with a Reconsideration and/or IRP. A proposed Bylaws change would require ICANN Board to respond to formal advice from advisory committees such as SSAC and RSSAC. If the Board took a decision to reject or only partially accept formal AC advice, the community could challenge that Board decision with an IRP.
CONCLUSIONS:	
Existing measures were adequate to mitigate the risks of this scenario.	Proposed measures enhance community's power to mitigate the risks of this scenario.

<u>Stress Test #21</u>: A government official demands ICANN rescind responsibility for management of a ccTLD from an incumbent ccTLD manager.

However, the IANA functions manager is unable to document voluntary and specific consent for the revocation from the incumbent ccTLD manager. Also, the government official demands that ICANN assign management responsibility for a ccTLD to a designated manager.

But the IANA functions manager does not document that: significantly interested parties agree; that other stakeholders had a voice in selection; the designated manager has demonstrated required capabilities; there are not objections of many significantly interested parties.

This stress test examines the community's ability to hold ICANN accountable to follow established policies. It does not deal with the adequacy of policies in place.

Consequence(s): Faced with this re-delegation request, ICANN lacks measures to resist re-delegation while awaiting the bottom-up consensus decision of affected stakeholders.

EXISTING ACCOUNTABILITY MEASURES

PROPOSED ACCOUNTABILITY MEASURES

Under the present IANA contract with NTIA, the IANA Department issues a boiler-plate report to the ICANN Board, which approves this on the Consent Agenda and forwards to NTIA, which relies on the Board's certification and approves the revocation, delegation or transfer.

There is presently no mechanism for the incumbent ccTLD Manager or the community to challenge ICANN's certification that process was followed properly.

See GAC Principles for delegation and administration of ccTLDs. GAC Advice published in 2000 and updated in 2005 specifically referenced to Sections 1.2 & 7.1.

See <u>Framework of</u> <u>Interpretation</u>, 20-Oct-2014.

From the CWG-Stewardship final proposal: "CWG-Stewardship recommends not including any appeal mechanism that would apply to ccTLD delegations and redelegations in the IANA Stewardship Transition proposal."

From CWG-Stewardship co-chair correspondence on 15-Apr-2015: "As such, any appeal mechanism developed by the CCWG-Accountability should not cover ccTLD delegation / re-delegation issues as these are expected to be developed by the ccTLD community through the appropriate processes."

Regarding CCWG-Accountability proposed measures:

One proposed CCWG-Accountability measure could give the community standing to request Reconsideration of management's decision to certify the ccTLD change. Would require a standard of review that is more specific than amended ICANN Mission, Commitments and Core Values.

Another proposed CCWG-Accountability mechanism is community challenge to a Board decision, referring it to an Independent Review Panel (IRP) with the power to issue a binding decision. If ICANN took action to revoke or assign management responsibility for a ccTLD, the IRP mechanism might be enabled to review that decision. Would require a standard of review.

CONCLUSIONS:

Existing measures would not be adequate.

Proposed measures do not adequately empower the community to address this scenario. CCNSO is developing policy pursuant to the Framework of Interpretation.

7.7 Stress test category III: Legal/Legislative Action

<u>Stress Test #3</u>: Litigation arising from existing public policy, e.g., antitrust suit. In response, ICANN Board would decide whether to litigate, concede, settle, etc.

Consequence(s): Significant interference with existing policies and/or policy development relating to relevant activities.

Telating to relevant activities.	
EXISTING ACCOUNTABILITY MEASURES	PROPOSED ACCOUNTABILITY MEASURES
The community could develop new policies that respond to litigation challenges.	After ICANN Board responded to the lawsuit (litigating, changing policies or enforcement, etc.) the community would have several response options:
An ICANN Board decision (litigate or settle) could not be	The community could develop new policies that respond to litigation challenges.
challenged by the community at-large, which lacks standing to use the IRP.	Another measure would give the community standing to file for Reconsideration or file an IRP challenging ICANN action or inaction that is inconsistent with the Articles, Bylaws (including
Reconsideration looks at process but not the substance	Mission, Commitments and Core Values) and ICANN's established policies.
of a decision. ICANN must follow orders from courts of competent jurisdiction.	However, it is highly unlikely that Reconsideration or an IRP could be used by the community to reopen a settlement reached with a third party or cause ICANN to act contrary to the decision of a court or regulator.
	Note also that generally the community will not be able to use an IRP to reopen matters that are within the core powers and fiduciary judgment of the ICANN Board.
	An Advisory Committee or Affirmation of Commitments review team could develop recommendations to address this scenario. An ICANN Board decision against those recommendations could be challenged with a Reconsideration and/or IRP.
CONCLUSIONS:	Proposed measures would help the community hold ICANN
Existing measures are inadequate.	accountable, but might not be adequate to stop interference with ICANN policies.

Stress Test #4: New regulations or legislation.

For example, a government could cite anti-trust or consumer protection laws and find unlawful some rules that ICANN imposes on TLDs. That government could impose fines on ICANN, withdraw from the GAC, and/or force ISPS to use a different root, thereby fragmenting the Internet.

In response, ICANN's Board would decide whether to litigate, concede, settle, etc.

Consequence(s): Significant interference with existing policies and/or policy development relating to relevant activities.

EXISTING ACCOUNTABILITY MEASURES	PROPOSED ACCOUNTABILITY MEASURES
The community could develop new policies that respond to new regulations. An ICANN Board decision on how to respond to the regulation (litigate or change policy/implementation) could not be challenged by the community at-large, which lacks standing to use the IRP. Reconsideration looks at the process but not the substance of a decision. ICANN must follow orders from courts of competent jurisdiction.	After ICANN's Board responded to the regulation (litigate or change policy/implementation), the community would have several response options: The community could develop new policies that respond to the regulation. Another measure would give the community standing to file for Reconsideration or file an IRP challenging ICANN action or inaction that is inconsistent with the Articles, Bylaws, and ICANN's established policies. However, it is highly unlikely that Reconsideration or an IRP could be used by the community to cause ICANN to act contrary to the decision of a court or regulator. Note also that generally the community will not be able to use an IRP to reopen matters that are within the core powers and fiduciary judgment of the ICANN Board. An Advisory Committee or Affirmation of Commitments review team could develop recommendations to address this scenario. An ICANN Board decision against those recommendations could be challenged with a Reconsideration and/or IRP.
CONCLUSIONS: Existing measures are inadequate.	Proposed measures would be an improvement but might still be inadequate.

<u>Stress Test #19</u>: ICANN attempts to re-delegate a gTLD because the registry operator is determined to be in breach of its contract, but the registry operator challenges the action and obtains an injunction from a national court.

In response, the ICANN Board would decide whether to litigate, concede, settle, etc.

Consequence(s): The entity charged with root zone maintenance could face the question of whether to follow ICANN's re-delegation request or to follow the court order.

EXISTING ACCOUNTABILITY MEASURES PROPOSED ACCOUNTABILITY MEASURES Under the present agreement with NTIA, the ICANN could indemnify the root zone entity performing root zone maintenance is maintainer against liability, so long as the RZM protected from lawsuits since it is publishing was performing under the scope of contract the root per a contract with the US and not in breach. Government. While it would not protect the root zone maintainer from lawsuits, one proposed However, the IANA Stewardship Transition mechanism is community challenge of ICANN might result in root zone maintainer not decision to re-delegate. This challenge would operating under USG contract, so would not be protected from lawsuits. take the form of a Reconsideration or IRP. However, it is highly unlikely that A separate consideration: Reconsideration or an IRP could be used by An ICANN Board decision (litigate or settle) the community to reopen a settlement reached could not be challenged by the community atwith a third party or cause ICANN to act large, which lacks standing to use IRP. contrary to the decision of a court or regulator. Note also that generally the community will not Reconsideration looks at the process but not be able to use an IRP to reopen matters that the substance of a decision. are within the core powers and fiduciary ICANN must follow orders from courts of judgment of the ICANN Board. competent jurisdiction. After ICANN Board responded to the lawsuit (litigating, changing policies or enforcement, etc.) the decision could be challenged via Reconsideration or IRP, based on the standard of review in the amended Mission. Commitments and Core Values; however, it is highly unlikely that the community could cause ICANN to reopen a settlement reached with a third party, or act contrary to a court decision. **CONCLUSIONS:** Proposed measures are adequate to allow the community to challenge and reverse decisions Existing measures are not adequate. of ICANN Board and management.

<u>Stress Test #20</u>: A court order is issued to block ICANN's delegation of a new TLD, because of a complaint by existing TLD operators or other aggrieved parties.

For example, an existing gTLD operator might sue to block delegation of a plural version of the existing string.

In response, the ICANN Board would decide whether to litigate, concede, settle, etc.

Consequence(s): ICANN's decision about how to respond to court order could bring liability to ICANN and its contract parties.

EXISTING ACCOUNTABILITY PROPOSED ACCOUNTABILITY MEASURES **MEASURES** Before delegation, the community Preventive: At the conclusion of policy development, the lacked standing to object to string community would have standing to challenge ICANN similarity decisions. Board decisions about policy implementation. Reconsideration requests looks at A future new gTLD Guidebook could give the community the process but not at substance of standing to file objections. the decision. Remedial: After the ICANN Board responded to the An ICANN Board decision (litigate or lawsuit (litigating, changing policies or enforcement, etc.) settle) could not be challenged by the community would have several response options: the community at-large, which lacks standing to use an IRP. One measure would give the community standing to file for Reconsideration or institute an IRP challenging Reconsideration looks at the ICANN action or inaction that is inconsistent with the process but not the substance of a Articles, Bylaws, and ICANN's established policies. decision. However, it is highly unlikely that Reconsideration or an IRP could be used by the community to reopen a ICANN must follow orders from settlement reached with a third party or cause ICANN to courts of competent jurisdiction, and may consider such factors as the as act contrary to the decision of a court or regulator. Note cost of litigation and insurance. also that generally the community will not be able to use an IRP to reopen matters that are within the core powers and fiduciary judgment of the ICANN Board. The IRP could assess ICANN's response to the court decision. although it would not alter the court's decision. One proposed measure empowers the community to force ICANN's Board to consider a recommendation arising from an Affirmation of Commitments Review namely, Consumer Trust, Choice, and Competition. An ICANN Board decision against those recommendations could be challenged with a Reconsideration and/or IRP. **CONCLUSIONS:** Existing measures would be Proposed measures would be an improvement but might inadequate. still be inadequate.

7.8 Stress test category IV: Failure of Accountability

<u>Stress Test #10</u>: Chairman, CEO, or Officer acting in a manner inconsistent with the organization's mission.

<u>Stress Test #24</u>: An incoming Chief Executive institutes a "strategic review" that arrives at a new, extended mission for ICANN. Having just hired the new CEO, the Board approves the new mission / strategy without community consensus.

Consequence(s): The community ceases to see ICANN as the community's mechanism for limited technical functions, and views ICANN as an independent, *sui generis* entity with its own agenda, not necessarily supported by the community. Ultimately, the community questions why ICANN's original functions should remain controlled by a body that has acquired a much broader and less widely supported Mission. This creates reputational problems for ICANN that could contribute to capture risks.

EXISTING ACCOUNTABILITY MEASURES PROPOSED ACCOUNTABILITY MEASURES As long as NTIA controls the IANA functions One proposed measure empowers the contract, ICANN risks losing IANA functions if community to veto ICANN's proposed strategic plan or annual budget. This measure could it were to expand its scope too broadly. block a proposal by ICANN to increase its The Community has some input in ICANN expenditure on extending its Mission beyond budgeting and Strategic Plan, and could what the community supported. register objections to plans and spending on extending ICANN's Mission. Another proposed measure is empowering the community to challenge a Board decision, California's Attorney General has jurisdiction referring it to an IRP with the power to issue a over non-profit entities acting outside Bylaws binding decision, consistent with the fiduciary or Articles of Incorporation. California's duties of the directors. The IRP decision would Attorney General could intervene where be based on a standard of review in the misuse or misspending of substantial amended Mission Statement, including charitable assets is alleged. "ICANN shall have no power to act other than in accordance with, and as reasonably appropriate to achieve its Mission.". **CONCLUSIONS:** Existing measures are inadequate after NTIA Proposed measures in combination are terminates the IANA contract. adequate.

Stress Test #12: Capture of ICANN processes by one or several groups of stakeholders.

Consequence(s): Major impact on trust in multistakeholder model, prejudice to other stakeholders.

EXISTING ACCOUNTABILITY MEASURES	PROPOSED ACCOUNTABILITY MEASURES
Regarding capture by governments, the GAC could change its Operating Principle 47 to use majority voting for formal GAC advice, but ICANN Bylaws (Article XI, Section 2, item 1j) nonetheless require the board to try "to find a mutually acceptable solution". The community has no standing to challenge a Board decision to accept GAC advice, thereby allowing GAC to capture some aspects of ICANN policy implementation. Regarding internal capture by stakeholders	CCWG-Accountability proposals for community empowerment rely upon consensus among AC/SOs, requiring a minimum threshold of support and no more than one AC/SO objecting. These consensus requirements are an effective prevention of capture by one or a few groups. Each AC/SO/SG may need improved processes for accountability, transparency, and participation that are helpful to prevent capture from those outside that community. These improvements may be explored in
within an AC or SO, see Stress Test 33. CONCLUSIONS:	WS2.
Existing measures would be inadequate.	Proposed measures would be adequate.

<u>Stress Test #13:</u> One or several stakeholders excessively rely on accountability mechanism to "paralyze" ICANN.

Consequence(s): Major impact on corporate reputation, inability to take decisions, instability of governance bodies, loss of key staff.

EXISTING ACCOUNTABILITY MEASURES	PROPOSED ACCOUNTABILITY MEASURES
Current redress mechanisms might enable one stakeholder to block implementation of policies. But these mechanisms (IRP, Reconsideration, Ombudsman) are expensive and limited in scope of what can be reviewed. There are no present mechanisms for a ccTLD operator to challenge a revocation decision.	CCWG-Accountability proposals for community empowerment rely upon consensus among AC/SOs, requiring a minimum threshold of support and no more than one AC/SO objecting. These consensus requirements are an effective prevention of paralysis by one AC/SO. Proposed CCWG-Accountability redress mechanisms (Reconsideration and IRP) are more accessible and affordable to individual stakeholders, increasing their ability to block implementation of policies and decisions. However, proposed Reconsideration and IRP enhancements include the ability to dismiss frivolous or abusive claims and to limit the duration of proceedings.
CONCLUSIONS:	
Existing measures seem to be adequate.	Improved access to Reconsideration and IRP could allow individuals to impede ICANN processes, although this risk is mitigated by dismissal of frivolous or abusive claims.

<u>Stress Test #16:</u> ICANN engages in programs not necessary to achieve its limited technical Mission. For example, ICANN uses fee revenue or reserve funds to expand its scope beyond its technical Mission, giving grants for external causes.

Consequence(s): ICANN has the power to determine fees charged to TLD applicants, registries, registrars, and registrants, so it presents a large target for any Internet-related cause seeking funding sources.

EXISTING ACCOUNTABILITY MEASURES

As long as NTIA controls the IANA contract, ICANN would risk losing IANA functions if it were to expand scope without community support. But as a result of the IANA stewardship transition, ICANN would no longer need to limit its scope in order to retain the IANA contract with NTIA.

The community was not aware of the ICANN Board's secret resolution to initiate negotiations to create NetMundial. There was no apparent way for the community to challenge/reverse this decision.

The community has input in ICANN budgeting and Strategic Plan.

Registrars must approve ICANN's variable registrar fees, though Registrars do not view this as an accountability measure.

California's Attorney General has jurisdiction over non-profit entities acting outside Bylaws or Articles of Incorporation. California's Attorney General could intervene where misuse or misspending of substantial charitable assets is alleged.

CONCLUSIONS:

Existing measures are inadequate.

PROPOSED ACCOUNTABILITY MEASURES

One proposed measure is empowering the community to veto ICANN's proposed strategic plan and budget. This measure could block a proposal by ICANN to increase its expenditure on initiatives the community believed were beyond ICANN's limited Mission. However, the entire budget would have to be rejected since there is no proposal for line-item veto.

Another proposed mechanism is a challenge to a Board decision, made by an aggrieved party or the community as a whole. This would refer the matter to an IRP with the power to issue a binding decision. If ICANN made a commitment or expenditure outside the annual budget process, the IRP mechanism enables reversal of that decision.

Another proposal is to amend ICANN Bylaws to prevent the organization from expanding its scope beyond ICANN's amended Mission, Commitments and Core Values.

If ICANN's Board proposed to amend/remove these Bylaws provisions, another proposed measure would empower the community to veto a proposed Bylaws change. For Fundamental Bylaws, the community must approve changes proposed by the Board.

Proposed measures in combination may be adequate.

<u>Stress Test #18:</u> Governments in ICANN's Government Advisory Committee (GAC) amend their operating procedures to change from consensus decisions to majority voting for advice to

ICANN's Board.

Consequence(s): Under current Bylaws, ICANN must consider and respond to GAC advice, even if that advice were not supported by consensus.

EXISTING ACCOUNTABILITY MEASURES	PROPOSED ACCOUNTABILITY MEASURES
Current ICANN Bylaws (Section XI) give due deference to GAC advice, including a requirement to try "to find a mutually acceptable solution."	One proposed measure would amend ICANN Bylaws (Article XI, Section 2, item 1j) to require trying to find a mutually acceptable solution only where GAC advice was
This is required for any GAC advice, not just for GAC consensus advice.	supported by GAC consensus. The GAC could change its Operating Principle
Today, GAC adopts formal advice according to its Operating Principle 47: "consensus is understood to mean the practice of adopting decisions by general agreement in the	47 to use majority voting for formal GAC advice, but ICANN's Bylaws would require trying to find a mutually acceptable solution only on advice that had GAC consensus.
absence of any formal objection." ² But the GAC may at any time change its procedures to use majority voting instead of consensus.	GAC can still give ICANN advice at any time, with or without consensus.
CONCLUSIONS:	
Existing measures are inadequate.	Proposed measures are adequate.

² ICANN Government Advisory Committee (GAC) - Operating Principles, October, 2011, at https://gacweb.icann.org/display/gacweb/GAC+Operating+Principles

<u>Stress Test #22:</u> ICANN Board fails to comply with Bylaws and/or refuses to accept the decision of a redress mechanism constituted under the Bylaws.

Consequence(s): Community loses confidence in multistakeholder structures to govern ICANN.

EXISTING ACCOUNTABILITY MEASURES PROPOSED ACCOUNTABILITY MEASURES As long as NTIA controls the IANA contract, One proposed measure is to change the ICANN would risk losing IANA functions if it standard for Reconsideration Requests, so were to ignore Bylaws or an IRP decision. But that substantive matters may also be as a result of the IANA stewardship transition, challenged. ICANN would no longer need to follow its Another proposed measure empowers the Bylaws in order to retain the IANA contract community to force ICANN's Board to consider with NTIA. a recommendation arising from an Affirmation of Commitments Review such as an Aggrieved parties can ask for Reconsideration of Board decisions, but this is currently limited Accountability and Transparency Review. An to questions of whether process was followed. ICANN Board decision against those recommendations could be challenged with a Aggrieved parties can file an IRP, but Reconsideration and/or IRP. decisions of the panel are not binding on ICANN. One proposed measure is empowering the community to challenge a Board decision, California's Attorney General has jurisdiction referring it to an IRP with the power to issue a over non-profit entities acting outside Bylaws binding decision. If ICANN failed to comply or Articles of Incorporation. California's with its Bylaws or policies, the proposed IRP Attorney General could intervene where enables a reversal of that decision. misuse or misspending of substantial charitable assets is alleged. If the ICANN Board were to ignore binding IRP decisions, the Empowered Community could seek enforcement in any court respecting international arbitration results. Another proposed measure empowers the community to recall the entire ICANN Board. **CONCLUSIONS:** Existing measures are inadequate. Proposed measures in combination are adequate because the community has power

to recall the Board.

<u>Stress Test #23:</u> ICANN uses RAA or Registry contracts to impose requirements on third parties, outside the scope of ICANN Mission. (e.g. registrant obligations.)

Affected third parties, not being contracted to ICANN, have no effective recourse.

Contracted parties, not affected by the requirements, may choose not to use their ability to challenge ICANN's decision.

This issue occurs in policy development, implementation, and compliance enforcement.

Consequence(s): ICANN may be seen as a monopoly leveraging power in one market (domain names) into adjacent markets.

parties may participate and file comments. Affected third parties may file comments on proposed changes to registry and registrar contracts. Affected third parties (e.g. registrants and users) have no standing to challenge ICANN on its approved policies. Affected third parties (e.g. registrants and users) have no standing to challenge ICANN's management and Board on how it has implemented approved policies. If ICANN changes its legal jurisdiction, that might reduce the ability of third parties to sue aggrieve challeng IRP with based on Mission, establish. Another communitation is approved policies. That IRF standard statements and power to the statement of the parties of the parties and provide the statement of the parties and provide the p	OSED ACCOUNTABILITY MEASURES
CONCLUSIONS:	osed measure to empower an red party (e.g. registrants and users) to ge a Board decision, referring it to an the power to issue a binding decision, on standard for review in the amended a, Commitments and Core Values, or in shed policies. If proposed measure is empowering the unity to challenge a Board decision, g it to an IRP with the power to issue a decision. P decision would be based on a red of review in the amended Mission ent, including "ICANN shall have no so act other than in accordance with, reasonably appropriate to achieve its a."
Existing measures are inadequate. Propose	ed measures would be adequate.

<u>Stress Test #26:</u> During implementation of a properly approved policy, ICANN staff substitutes their preferences and creates processes that effectively change or negate the policy developed. Whether staff does so intentionally or unintentionally, the result is the same.

Consequence(s): Staff capture of policy implementation undermines the legitimacy conferred upon ICANN by established community based policy development processes.

EXISTING ACCOUNTABILITY MEASURES	PROPOSED ACCOUNTABILITY MEASURES
The reconsideration review mechanism allows for appeal to the Board of staff actions that contradict established ICANN policies. However, reconsideration looks at the process but not the substance of a decision. An ICANN Board decision could not be challenged by the community at-large, which lacks standing to use the IRP.	A proposed measure would allow the Empowered Community to challenge a Board decision by reconsideration or referral to an IRP with the power to issue a binding decision. The standard of review would look at the revised ICANN bylaws, including a Core Value requiring policies "that are developed through a bottom-up, consensus-based multistakeholder process"
CONCLUSIONS: Existing measures are inadequate.	Proposed measures would be adequate.

Stress test category V: Failure of Accountability to External Stakeholders

Stress Test #14: ICANN or NTIA choose to terminat	te the Affirmation of Commitments.
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Consequence(s): ICANN would no longer be held to its Affirmation commitments, including the

conduct of community reviews and required implementation of review team recommendations.	
EXISTING ACCOUNTABILITY MEASURES	PROPOSED ACCOUNTABILITY MEASURES
The Affirmation of Commitments can be terminated by either ICANN or NTIA with 120 days notice. As long as NTIA controls the IANA contract, ICANN feels pressure to maintain the Affirmation of Commitments. But as a result of the IANA stewardship transition, ICANN would no longer have the IANA contract as external pressure from NTIA to maintain its Affirmation of Commitments.	One proposed mechanism would give the Empowered Community standing to challenge a Board decision by referral to an IRP with the power to issue a binding decision. If ICANN cancelled the Affirmation of Commitments, the IRP could enable reversal of that decision. Another proposed measure is to import Affirmation of Commitments provisions into the ICANN Bylaws, and dispense with the bilateral Affirmation of Commitments with NTIA. Bylaws would be amended to include Affirmation of Commitments 3, 4, 7, and 8, plus the 4 periodic reviews required in paragraph 9. If ICANN's Board proposed to amend the AoC commitments and reviews that were added to the Bylaws, another proposed measure would empower the community to veto that proposed Bylaws change. If any of the AoC commitments were designated as Fundamental Bylaws, changes would require approval by the Empowered Community. Note: none of the proposed measures could prevent NTIA from canceling the Affirmation of Commitments.
CONCLUSIONS:	
Existing measures are inadequate after NTIA terminates the IANA contract.	Proposed measures in combination are adequate.

<u>Stress Test #15:</u> ICANN terminates its legal presence in a nation where Internet users or domain registrants are seeking legal remedies for ICANN's failure to enforce contracts, or other actions.

Consequence(s): Affected parties might be prevented from seeking legal redress for commissions or omissions by ICANN.

EXISTING ACCOUNTABILITY MEASURES	PROPOSED ACCOUNTABILITY MEASURES
As long as NTIA controls the IANA contract, ICANN could risk losing IANA functions if it were to move in order to avoid legal jurisdiction. Paragraph 8 of the Affirmation of Commitments requires ICANN to remain headquartered in the US, but the Affirmation of Commitments can be terminated by ICANN at any time. As long as NTIA controls the IANA contract, ICANN feels pressure to maintain the Affirmation of Commitments. Article XVIII of ICANN Bylaws holds that ICANN "shall" maintain a US presence. But the ICANN Board alone can change the Bylaws, and the community has no binding power to block the changes.	Article XVIII of ICANN Bylaws holds that ICANN "shall" maintain a US presence. If ICANN's Board proposed to amend this Bylaws provision, one proposed measure would empower the community to block that proposed Bylaws change. If Article XVIII were designated as a Fundamental Bylaw, changes would require consensus approval by the Empowered Community.
CONCLUSIONS: Existing measures are inadequate once NTIA terminates IANA contract.	Proposed measures improve upon existing measures, and may be adequate.

<u>Stress Test #25:</u> ICANN delegates or subcontracts its obligations under a future IANA functions operator agreement to a third party. Would also include ICANN merging with or allowing itself to be acquired by another organization.

Consequence(s): Responsibility for fulfilling the IANA functions could go to a third party that was subject to national laws that interfered with its ability to execute IANA functions.

EXISTING ACCOUNTABILITY MEASURES PROPOSED ACCOUNTABILITY MEASURES

The present IANA contract (<u>link</u>) at C.2.1 does not allow ICANN to sub-contract or outsource its responsibilities to a 3rd party without NTIA's consent.

NTIA could exert its control over ICANN's decision as long as it held the IANA contract but would not be able to do so after it relinquishes the IANA contract.

Nor would NTIA's required principles for transition be relevant after transition occurred.

PROPOSED ACCOUNTABILITY MEASURES

The CWG-Stewardship "recommends that an ICANN fundamental bylaw be created to define a separation process that can be triggered by a Special IFR if needed." There is no allowance in the CWG-Stewardship proposal to allow ICANN to sub-contract or outsource its IANA responsibilities to a 3rd party other than to PTI. If a separation process were initiated a new IANA functions operator could be selected only with involvement of the empowered community.

The CCWG-Accountability is proposing to empower the community to challenge a Board decision, referring it to an IRP with the power to issue a binding decision. If ICANN failed to follow Bylaws requirements to have the community define public interest, the IRP enables a reversal of that decision. The standard of review would look at the revised ICANN bylaws, including a Core Value requiring policies "that are developed through a bottom-up, consensus-based multistakeholder process."

Note: This would not cover re-assignment of the Root Zone Maintainer role, which NTIA is addressing in a parallel process.

CONCLUSIONS:

Existing measures would not be adequate after NTIA relinquishes the IANA contract.

Proposed measures are adequate to allow the community to challenge ICANN decisions in this scenario.

After publication of the CCWG-Accountability first draft proposal, new stress tests were suggested in the CCWG-Accountability discussion list and in the public comments received. Below are new stress tests added for publication in the CCWG-Accountability's second draft proposal.

Stress Tests were suggested by a scenario that might give ultimate authority to a state-based American court and allow it to make binding and precedent setting decisions about the interpretation of ICANN's mission. Two stress tests (27 and 28) were designed for this scenario.

<u>Stress Test #27:</u> Board refuses to follow community recommendation, triggering a "Member" to sue ICANN in the California courts.

For example, an ATRT (Accountability and Transparency Review Team) recommends a new policy for implementation but the ICANN board decides to reject the recommendation.

Consequence(s): Gives ultimate authority to a state-based American court, allowing it to make binding and precedent setting decisions about the interpretation of ICANN's mission.

EXISTING ACCOUNTABILITY PROPOSED ACCOUNTABILITY MEASURES **MEASURES** This scenario assumes that The CCWG-Accountability proposal does not give any of the ICANN converts to a model ACs or SOs the power to force ICANN's Board to accept and implement the ATRT recommendation. This is intentional, where Members acquire statutory rights to pursue relief in since the ICANN Board could cite cost or feasibility in California courts. deciding not to implement part of a Review Team recommendation. Member access to court relief is not available under ICANN's If the ICANN Board refused to implement the ATRT present structure. recommendation, the Empowered Community could challenge the board's decision with an IRP. An IRP panel of 3 international arbitrators (not a Court) could hold that the ATRT recommendation does not conflict with "substantive limitations on the permissible scope of ICANN's actions". The IRP decision cancels the board decision to reject the ATRT recommendation. Any court recognizing arbitration results could enforce the IRP decision. If the ICANN Board continued to ignore the IRP decision and court orders to enforce it, the community has 2 more options: The Empowered Community could vote to recall the board. The Empowered Community could vote to block the very next budget or operating plan if it did not include the ATRT recommendation. **CONCLUSIONS:** California courts would not interpret ICANN mission statement, so proposed measures are adequate to mitigate Not applicable to ICANN's the risk of this scenario. existing accountability measures.

<u>Stress Test #28:</u> Board follows community recommendation, but is reversed by IRP decision, triggering a "Member" to sue ICANN in California courts.

For example, an ATRT (Accountability and Transparency Review Team) recommends a new policy for implementation. ICANN board decides to accept the recommendation, believing that it does not conflict with ICANN's limited Mission Statement in the amended bylaws

Consequence(s): Gives ultimate authority to a state-based American court, allowing it to make binding and precedent setting decisions about the interpretation of ICANN's mission.

EXISTING ACCOUNTABILITY PROPOSED ACCOUNTABILITY MEASURES **MEASURES** This scenario assumes that ICANN An aggrieved party or the Empowered Community could challenge board's decision with an IRP. An IRP converts to a model where Members acquire statutory rights to pursue relief panel (not a Court) could determine that the ATRT recommendation does conflict with "substantive in California courts. limitations on the permissible scope of ICANN's Member access to court relief is not actions". The IRP panel could thereby cancel the available under ICANN's present board decision to accept and implement the ATRT structure. recommendation. If the board ignored the IRP ruling and continued to implement its earlier decision, parties to the IRP could ask courts to enforce the IRP decision. Judgments of the IRP Panel would be enforceable in any court that accepts international arbitration results. If the ICANN Board continued to ignore the IRP decision and court orders to enforce it, the community has 2 more options: The Empowered Community could vote to recall the board. The Empowered Community could vote to block the very next budget or operating plan if it did not include the ATRT recommendation. **CONCLUSIONS:** California courts would not interpret ICANN's mission statement because a Empowered Community claim Not applicable to ICANN's existing would be subject to a binding decision by the IRP, so accountability measures. proposed measures are adequate.

Public commenters requested two additional stress tests regarding challenging enforcement of contract provisions on the basis that they exceed the limited mission of ICANN.

<u>Stress Test #29:</u> (Similar to #23) ICANN strongly enforces the new gTLD registrar contract provision to investigate and respond to reports of abuse, resulting in terminations of some name registrations.

ICANN also insists that legacy gTLD operators adopt the new gTLD contract on renewal.

Consequence(s): ICANN's enforcement of registry and registrar contract terms might be blocked by an IRP ruling citing Mission and Core Values.

EXISTING ACCOUNTABILITY PROPOSED ACCOUNTABILITY MEASURES **MEASURES** The GNSO could initiate a policy The GNSO could initiate a policy development development process to define registrar process to define registrar obligations. A new obligations. A new Consensus Policy Consensus Policy would apply to all Registry would apply to all Registry contracts and contracts and RAA. RAA. The proposed IRP allows any aggrieved party to Affected registrants may file comments challenge ICANN's enforcement actions, resulting in on the proposed gTLD contract a binding decision. An IRP challenge could assert renewals. that an RAA provision was not the result of consensus policy and/or violates Mission Affected registrants could challenge Statement, Commitments and Core Values in ICANN's termination decisions with amended bylaws. Reconsideration or IRP, but could not cite Mission and Core Values, because The new IRP standard of review would look at the current IRP only considers whether revised ICANN bylaws, including a Core Value ICANN followed process. requiring policies "that are developed through a bottom-up, consensus-based multistakeholder process". **CONCLUSIONS:** Existing measures would not be Proposed measures would be adequate to adequate to challenge ICANN challenge ICANN enforcement actions, but it is enforcement decision. unlikely that IRP panels would block enforcement of contract terms and consensus policies

<u>Stress Test #30:</u> (Similar to #23 and #29) ICANN terminates registrars for insufficient response to reports of copyright abuse on registered domains.

Consequence(s): ICANN's enforcement of registry and registrar contract terms might be blocked by an IRP ruling citing Mission and Core Values.

EXISTING ACCOUNTABILITY MEASURES

The GNSO could initiate a policy development process to define registrar obligations. A new Consensus Policy would apply to all Registry contracts and RAA.

Affected registrars could challenge ICANN's termination decisions with Reconsideration or IRP, but could not cite Mission and Core Values, because the current IRP only considers whether ICANN followed process.

Affected registrants and users have no standing to use IRP to challenge ICANN decision.

PROPOSED ACCOUNTABILITY MEASURES

The GNSO could initiate a policy development process to define registrar obligations. A new Consensus Policy would apply to all Registry contracts and RAA.

The proposed IRP allows any aggrieved party to challenge ICANN's enforcement actions, resulting in a binding decision. An IRP challenge could assert that RAA provision was not the result of consensus policy and/or violates Mission, Commitments and Core Values in amended bylaws.

The IRP standard of review would look at revised ICANN bylaws, including a Core Value requiring policies "that are developed through a bottom-up, consensus-based multistakeholder process".

CONCLUSIONS:

Existing measures might be adequate for a registrar, but would not be adequate for a registrant to challenge ICANN enforcement decision.

Proposed measures would be adequate to challenge ICANN enforcement actions, but it is unlikely that IRP panels would block enforcement of contract terms and consensus policies

Several individuals requested evaluation of a stress test scenario where the individual designated by an AC/SO failed to follow their AC/SO instructions when communicating AC/SO decisions for any of the community powers proposed by CCWG-Accountability.

<u>Stress Test #31:</u> "Rogue" voting, where an AC/SO vote on a community power is not exercised in accord with the express position of the AC/SO.

Consequence(s): Decisions on exercising a community power would be challenged as invalid, and the integrity of decisons could be questioned more broadly.

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EXISTING ACCOUNTABILITY MEASURES	PROPOSED ACCOUNTABILITY MEASURES
AC/SO community powers are not available under ICANN's Bylaws.	An AC/SO could develop internal processes to ensure that any vote communicated would match the AC/SO decision instructions.
	If an AC/SO vote communicator voted against the instructions of their AC/SO, the decision rules for Empowered Community could specify procedures to invalidate a vote:
	If any elected AC/SO officer is aware that the person designated to communicate the AC/SO vote did not follow AC/SO instructions, an AC/SO officer could publicize this issue to ICANN staff and to all other AC/SO communities.
	After notice, the results of community vote would be set aside, pending correction of the problem by the AC/SO. Correction might involve giving more explicit instructions to the vote communicator, or replacing the person in that role.
	After the problem has been remedied, another round of decision would occur.
CONCLUSIONS:	
Not applicable to ICANN's existing accountability measures.	Proposed measures would be adequate to avoid "rogue voting" problems.

There are four stress test items suggested in NTIA Secretary Larry Strickling's statement of 16-Jun-2015 (link):

NTIA-1: Test preservation of the multistakeholder model if individual ICANN AC/SOs opt out of having votes in community empowerment mechanisms.

NTIA-2: Address the potential risk of internal capture. ST 12 and 13 partly address capture by external parties, but not for capture by internal parties in an AC/SO.

NTIA-3: Barriers to entry for new participants.

NTIA-4: Unintended consequences of "operationalizing" groups that to date have been advisory in nature (e.g. GAC)

Each of these NTIA stress tests is shown below.

<u>Stress Test #32:</u> (NTIA-1) Several AC/SOs opt-out of exercising community powers (blocking budget, blocking op plan, blocking changes to bylaws, approving changes to fundamental bylaws, recalling board members)

Consequence(s): ICANN's multistakeholder model would be in question if multiple stakeholders did not participate in community powers.

and their participate in community periods.	
EXISTING ACCOUNTABILITY MEASURES	PROPOSED ACCOUNTABILITY MEASURES
AC/SO community powers are not available under ICANN's Bylaws.	In the true spirit of ICANN's multistakeholder model, CCWG proposes inviting all AC/SOs to exercise community powers.
	The SSAC and RSSAC said they don't intend to participate in decisions on community powers. That does not remove these ACs from ICANN's multistakeholder process. The SSAC and RSSAC would continue advising the board and community on matters relevant to them. Other AC/SOs can ask for SSAC/RSSAC advice before they exercise community powers.
	The SSAC and RSSAC could later decide to exercise the Empowered Community decision-making role provided in the bylaws, or request Bylaws amendments to enable this.
	If fewer than 3 AC/SOs participate in an Empowered Community decision process, the minimum thresholds for consensus would not be reached.
CONCLUSIONS:	ICANN's multistakeholder model would be preserved,
Not applicable to ICANN's existing accountability measures.	even if multiple AC/SOs decided not to exercise the new community powers.

Stress Test #33: (NTIA-2) Participants in an AC/SO could attempt to capture an AC/SO, by

arranging over-representation in a working group, in electing officers, or making a decision.

Consequence(s): Internal capture, whether actual or perceived, would call into question ICANN's credibility in applying the multistakeholder model.

TOANN'S Credibility in applying the multistakeholder model.	
EXISTING ACCOUNTABILITY MEASURES	PROPOSED ACCOUNTABILITY MEASURES
ICANN's Bylaws require periodic reviews of each AC/SO, where protections against internal capture could be recommended for adoption.	ICANN's Bylaws require periodic reviews of each AC/SO, where protections against internal capture could be recommended for adoption.
AC/SOs can revise their charters and operating procedures if they see the need to protect against internal capture. However, capture might inhibit adoption of AC/SO charter amendments.	AC/SOs can revise their charters and operating procedures if they see a need to protect against internal capture. However, capture might inhibit adoption of AC/SO charter amendments.
If a 'captured' AC/SO sent advice /policy to the board, it is not clear how disenfranchised AC/SO members could challenge the board decision to follow that advice/policy.	If a 'captured' AC/SO sent advice /policy to the board, a disenfranchised AC/SO could challenge the board decision to follow that advice/policy, using reconsideration or IRP. The standard of review would be ICANN's amended bylaws, including a requirement that policies "are developed through a bottom-up, consensus-based multistakeholder process"
CONCLUSIONS:	
Existing accountability measures are not likely to be adequate.	Proposed accountability measures would be adequate, provided that the bylaws requirement for a "bottom-up, consensusbased, multistakeholder process" is interpreted by the board and IRP panelists to include assessment of how decisions were reached in an AC or SO

<u>Stress Test #34:</u> (NTIA-3) Stakeholders who attempt to join an ICANN AC/SO encounter barriers that discourage them from participating.

Consequence(s): Barriers to entry, whether actual or perceived, would call into question ICANN's credibility in applying the multistakeholder model.

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EXISTING ACCOUNTABILITY MEASURES	PROPOSED ACCOUNTABILITY MEASURES
ICANN's Bylaws require periodic reviews of each AC/SO, where barriers to entry could be assessed and could generate recommended changes.	ICANN's Bylaws require periodic reviews of each AC/SO, where barriers to entry could be assessed and could generate recommended changes.
Affirmation of Commitments requires period reviews of Accountability and Transparency, including "(d) assessing the extent to which ICANN's decisions are embraced, supported and accepted by the public and the Internet community;"	Affirmation of Commitments requires periodic reviews of Accountability and Transparency, including "(d) assessing the extent to which ICANN's decisions are embraced, supported and accepted by the public and the Internet community;"
ICANN's Ombudsman might help new entrants to join AC/SOs.	ICANN's Ombudsman might help new entrants to join AC/SOs.
	CCWG proposes a new Core Value in ICANN's Bylaws, requiring ICANN to employ "open, transparent and bottom-up, private sector led, multistakeholder policy development processes that seek input from the public, for whose benefit ICANN shall in all events act". This would be the standard of review for IRPs that could be brought by anyone encountering barriers to entry to an AC/SO.
CONCLUSIONS:	
Existing accountability reviews can help erode barriers to entry, though not in real-time.	Proposed changes to Core Values and IRP could provide faster solutions to barriers encountered by new entrants.

<u>Stress Test #35:</u> (NTIA-4) Unintended consequences of "operationalizing" groups that formerly only gave advice to the ICANN board. (for example, the GAC)

Consequence(s): An AC that previously gave only advice on a narrow scope of issues could affect decisions on community powers that extend beyond that narrow scope.

affect decisions on community powers that extend beyond that harrow scope.	
EXISTING ACCOUNTABILITY MEASURES	PROPOSED ACCOUNTABILITY MEASURES
Advisory Committees (ACs) have no community powers or decisional rights under ICANN's Bylaws. That said, ICANN has given significant deference to GAC advice in the new gTLD program, resulting in significant effects on operations for new gTLD registries and registrars.	In the true spirit of ICANN's multistakeholder model, CCWG proposes inviting all AC/SOs to participate in decisions about exercising community powers.
	All ACs can thereby expand beyond their present advisory roles. To address concerns that the GAC could gain undue influence over ICANN, CCWG notes proposed changes that reduce GAC's ability to affect ICANN operations:
	Per Stress Test 18 and the proposed Bylaws change, GAC advice would obligate ICANN to try to "find a mutually acceptable solution" only when the GAC provides consensus advice.
	In the proposed Mission statement, ICANN is committed to policies "That are developed through a bottom-up, consensus-based multistakeholder process and designed to ensure the stable and secure operation of the Internet's unique names systems." This would allow the community to challenge an ICANN decision to implement any GAC advice that was not supported by the bottom-up consensus process.
	In Core Value #5, CCWG proposes adding that policy development must be "led by the private sector".
	In Core Values, CCWG restricts ICANN's scope of activities.
	The new IRP gives community ability to overturn a Board decision to accept GAC advice that goes against the Mission and Core Values in the amended bylaws.
	For the Affirmation of Commitments reviews, the GAC Chair would no longer approve/appoint review team members.
CONCLUSIONS:	
Existing accountability measures have already given advisory committees significant influence over ICANN operations.	Proposed accountability measures would treat ACs as multi-equal stakeholders in exercising community powers, while also reducing the GAC's ability to affect ICANN operations.

The ICANN board sent a letter on 20-Jun-2015 with 156 questions regarding impact and implementation testing of CCWG proposals. (<u>link</u>) Two questions included requests for stress testing the CCWG proposal for a membership-based model:

What unintended consequences may arise from empowering (e.g., approval rights, etc.) entities/individuals who are not required to act in the best interest of ICANN (and who may have their own business, financial or personal interests), other members or the community as a whole and have stress tests been conducted for each of these consequences?

What are the risks associated with empowering members to bring lawsuits against ICANN, each other and other parties and have stress tests been conducted for reach of these situations?

Both scenarios are addressed in Stress Test 36:

<u>Stress Test #36:</u> Unintended consequences arising from empowering entities/individuals who are not required to act in the best interest of ICANN (and who may have their own business, financial or personal interests), other members, or the community as a whole.

Consequence(s): An entity could exercise statutory powers accorded to members under California law, and pursue legal actions that would harm interests of the ICANN community.

EXISTING ACCOUNTABILITY
MEASURES

PROPOSED ACCOUNTABILITY MEASURES

ACs and SOs have no joint community powers or decisional rights under ICANN's Bylaws.

ICANN's Bylaws do not recognize any members as defined under California Nonprofit Public Benefit Corporation law. CCWG proposes that each AC and SO may participate in the decision process on whether to exercise an enumerated community power. No other individuals or entities could exercise these powers. Exercise of these powers requires consensus, which prevents any one AC/SO from advancing its interests against the interests of the broader community.

CCWG proposes to have the Empowered Community as the Sole Designator of ICANN. A Designator does not acquire the statutory powers of a Member under California law.

Only the Empowered Community could acquire legal status and rights of a Designator, and so legal action would only be brought if supported by the ACs and SOs participating in the Empowered Community, and a high threshold of consensus is required.

Individuals and entities – including ACs and SOs – could not become Designators. They could not acquire statutory rights given to Members or Designators under California law.

CONCLUSIONS:	Not applicable
to ICANN's existing	g accountability
measures.	

Proposed Empowered Community measures are adequate to avoid this scenario.

After publication of the CCWG-Accountability second draft proposal, one new stress test was suggested in public comments received. ELIG (a law firm) suggested stress testing on a "deadlock" over approving changes to Fundamental bylaws, and blocking changes to regular bylaws: "We believe that it would be helpful to also explain the details of the legislation procedures in case of a deadlock during the amendment/enactment of a bylaw."

<u>Stress Test #37</u>: The Empowered Community blocks a board-proposed change to a regular bylaw, or withholds its approval of a board-proposed change to a fundamental bylaw.

Consequence(s): A "deadlock" between the ICANN board and the Empowered Community, where the board-proposed bylaws change is not enacted.

EXISTING ACCOUNTABILITY MEASURES

PROPOSED ACCOUNTABILITY MEASURES

ICANN's present bylaws allow the Board alone to amend bylaws: "the Articles of Incorporation or Bylaws of ICANN may be altered, amended, or repealed and new Articles of Incorporation or Bylaws adopted only upon action by a two-thirds (2/3) vote of all members of the Board."

There is no requirement for community consultation or public comment for bylaws changes.

There is no present power for the community to block or approve bylaws changes.

The Empowered Community is intentionally given the power to block a board-proposed change to a regular bylaw.

In addition, the Empowered Community is intentionally given the power to withhold its approval of a board-proposed change to a fundamental bylaw.

Such outcomes might be characterized as "deadlock" by advocates of the bylaws change. But this would reflect the consensus decision of AC/SOs representing the community that ICANN is designed to serve.

This outcome would motivate the board to understand the concerns of the community over proposed bylaws changes. The board could then persuade the community that its concerns were unfounded, or modify its proposed bylaws change to accommodate concerns expressed.

CONCLUSIONS:

Existing accountability mechanisms prevent "deadlock" because the community has no power to affect board-proposed bylaws changes.

Proposed community powers enable "deadlock" over board-proposed bylaws changes, but only if that is the consensus decision of the community.