

GNSO NCPH Intersessional Meeting Evaluation Survey

Background

- From 12-13 January 2015, the GNSO Non-Contracted Parties House held an Intersessional meeting in Washington, DC.
- 47 stakeholders participated in the meeting.
- An evaluation survey was distributed to all participants on 27 February 2015 and again on 17 March 2015.

Overview

- 89% of respondents were satisfied (22%) or very satisfied (67%) with the meeting.
- 100% of respondents would support or attend another meeting in the future if resources were available.

Agenda

- Plenary Session 1 (GNSO vice chair selection, GNSO review)
 - 66% of respondents were satisfied (53%) or very satisfied (13%)
- Plenary Session 2 (Community resources and budget, pre-ICANN 53 event)
 - 80% of respondents were satisfied (60%) or very satisfied (20%)
- Accountability Session
 - 73% of respondents were satisfied (40%) or very satisfied (33%)
- Plenary Session with Fadi Chehadé
 - 94% of respondents were satisfied (27%) or very satisfied (67%)
- Stakeholder Group Breakout Sessions
 - 47% of respondents were satisfied and 53% were very satisfied
- Plenary Session 3 (new gTLD program, public interest)
 - 73% of respondents were satisfied (40%) or very satisfied (33%)
- Plenary Session 4 (communiqué drafting)
 - 73% of respondents were satisfied (20%) or very satisfied (53%)

Communiqué

- 60% of respondents were satisfied and 33% were very satisfied
- 93% of respondents would support the concept of a communiqué as a feature of future meetings

Travel Support

- Itinerary Options
 - 66% of respondents were satisfied (33%) or very satisfied (33%)
- Timeliness of Bookings
 - 40% of respondents were satisfied (20%) or very satisfied (20%)
- Per Diem Process
 - 80% of respondents were satisfied (33%) or very satisfied (47%)
- Accommodations

- 87% of respondents were satisfied (47%) or very satisfied (40%)

Meeting Services

- Meeting Venue (CSIS)
 - 93% of respondents were satisfied (40%) or very satisfied (53%)
- Remote Participation
 - 57% of respondents were satisfied (36%) or very satisfied (21%)
(N.B. No respondent was a remote-only participant in the meeting.)
- Resource Materials
 - 67% of respondents were satisfied and 33% were very satisfied
- Staff Support
 - 80% of respondents were very satisfied and 20% were satisfied
- Breakfasts
 - 93% of respondents were satisfied (80%) or very satisfied (13%)
- Lunches
 - 88% of respondents were satisfied (53%) or very satisfied (33%)
- Reception
 - 73% of respondents were satisfied (40%) or very satisfied (33%)

Respondents

- 20% from the BC
- 20% from the ISPCP
- 13% from the NCSG
- 27% from the NCUC
- 20% from the NPOC
- 0% from the IPC
- 93% had participated in a previous ICANN meeting/event
- 18 responses were recorded

Comments (some summarizing, otherwise verbatim)

- What aspect of the meeting did you like MOST?
 - Open discussions
 - Interaction with Fadi Chehadé, Steve Crocker
 - Networking, socializing with GNSO colleagues
- What aspects of the meeting did you like LEAST?
 - Winter weather
 - Small plenary room
 - No orientation for newcomers
- Please provide any other comments on the AGENDA.
 - More focused follow up necessary
 - Agenda agreed upon and distributed further in advance
- Please provide any other comments on the COMMUNIQUÉ.
 - Not enough time for drafting, needs its own process/session
 - Best left to a committee not all respondents
- Please provide any other comments on TRAVEL SUPPORT.
 - More notice/time to allow for more flexibility, better rates, and visa processing
 - Online process was pretty good
 - Accommodation was really good and proximity to meeting space fantastic, I would support this combination for future meetings strongly.
 - Incredible job
 - VERY efficient
 - Excellent just excellent
 - It was as expected
 - Frustratingly late
 - I had a problem with my air ticket, ICANN travel provided a ticket to Baltimore and I had to pay the difference to change it to Washington DC
- Please provide any other comments on SERVICES AND SUPPORT.
 - Overall a very good job by staff in arranging and supporting the event
 - ICANN staff and facilities were very satisfactory
 - Rob and team support was outstanding, patiently tolerating us all the way.
 - For remote participation, it would be good to put a face to every key speaker/facilitator.
 - Staff did an excellent job!
- Please provide any other feedback relevant to this meeting.
 - Expect this kind of meeting to be regular in the future.
 - The opportunity to meeting in this format has resulted in a positive outcome every time it has happened and the value increases each time. It should become an annual event in order to keep up the momentum.
 - The focus on intra-community meetings at this NCPH intersessional was MUCH better than the focus on formal scripted interaction with senior staff at the previous one.