GNSO REVIEW 360 ASSESSMENT

1. Westlake will maintain your confidentiality. We will not identify you in material we quote or share with the GNSO and staff unless you grant us specific permission by ticking the box below.

Answer Options	Response Percent	Response Count	
I consent to being identified by name as the author of my feedback	100.0%	146	
	answered question		146
	skipped question		104

2. Your name and contact address:

Answer Options	Response Percent	Response Count	
Name:	100.0%	204	
Email Address:	100.0%	204	
	answered question		204
	skipped question		46

3. How many ICANN meetings have you attended?

Answer Options	Response Percent	Response Count	
None	12.7%	26	
1	7.8%	16	
2-5	17.2%	35	
6-10	15.2%	31	
11-20	22.1%	45	
more than 20	25.0%	51	
	answered question		204
	skipped question		46

4. If you are responding on behalf of a group such as a part of ICANN or a company, please give its name below.

Answer Options	Response Count	
	64	
	answered question	64
	skipped question	186

5. Please select the option below that best indicates which group or part of ICANN you participate in (or, if you are no longer active, have participated in) the most:

Answer Options	Response Percent	Response Count
ALAC	7.8%	16
ASO	1.0%	2
Board	4.4%	9
ccNSO	2.9%	6
Fellowship	3.4%	7
GAC	3.4%	7
GNSO	50.5%	103
RSSAC	0.0%	0
SSAC	2.5%	5
Staff	9.8%	20
None	14.2%	29
answered question		204
skipped question		46

6. Have you participated personally in the work of the GNSO?

Answer Options	Response Percent	Response Count
Yes	60.3%	123
No	39.7%	81
answered question		204
skipped question		46

7. The GNSO has been effective in achieving its purpose, as defined in Article X of ICANN's Bylaws: There shall be a policy-development body known as the Generic Names Supporting Organization (GNSO), which shall be responsible for developing and recommending to the ICANN Board substantive policies relating to generic top-level domains.

Answer Options	Response Percent	Response Count
Strongly Agree	13.1%	22
Agree	63.1%	106
Disagree	11.3%	19
Strongly Disagree	4.8%	8
No opinion	6.5%	11
Not applicable	1.2%	2
answered question		168
skipped question		82

8. The Working Group model is effective in dealing with specific policy issues.

Answer Options	Response Percent	Response Count
Strongly Agree	15.5%	26
Agree	53.6%	90
Disagree	15.5%	26
Strongly Disagree	3.6%	6
No opinion	10.7%	18
Not applicable	1.2%	2
	answered question	168
	skipped question	82

9. GNSO's outputs:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
GNSO's outputs have produced desired outcomes	12	88	38	5	20	5	168
GNSO's outputs are complete and thorough	19	84	33	7	22	3	168
GNSO's policy recommendations are timely	8	61	51	17	27	4	168
						answered question	168
						skipped question	82

10. GNSO communications and community responsiveness

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
GNSO provides me with sufficient and appropriate	30	95	22	5	13	3	168
GNSO communicates in plain language	11	77	53	14	12	1	168
GNSO seeks and incorporates community feedback on proposals	34	85	23	8	16	2	168
GNSO is effective in coordinating its work with other SOs and	16	59	47	7	35	4	168
						answered question	168
						skipped question	82

11. The following stakeholder communities are adequately represented in GNSO:

Answer Options	Strongly Agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
Commercial	39	57	21	20	14	1	152
Non-Commercial	22	55	29	24	17	5	152
Registrars	52	71	9	3	15	2	152
Registries	50	70	10	5	15	2	152
At-Large (through At-Large Advisory Committee Liaison)	22	78	17	7	18	10	152
Country codes (through Country Code Name Supporting	20	65	24	6	27	10	152
						answered question	152

12. NomCom Appointees: The NomCom appointees to Council are required under the Bylaws to be guided by ICANN Core Value 4: Seeking and supporting broad, informed participation reflecting the functional, geographic and cultural diversity of the Internet at all levels of policy development and decision-making.

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The role of the NomCom appointees is widely understood	6	48	54	20	21	3	152
The NomCom appointees to the GNSO Council are effective in	14	55	24	11	43	5	152
The NomCom appointees represent the best interests of the	11	42	35	14	46	4	152
						answered question	152
						skipped question	98

13. The two-house structure divides the GNSO Council between the parties with ICANN contracts and those without contracts. It is in addition to GNSO's structure of constituencies and working groups.

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The two-house structure is effective	15	42	29	39	24	3	152
The balance of votes between the Houses is correct	16	37	29	33	34	3	152
						answered question	152
						skipped question	98

14. Are you involved with the GNSO Council? [Answering No skips the detailed questions about it]

Answer Options	Response Percent	Response Count
Yes, I am a member or close observer of the GNSO Council	52.7%	79
No, I'm not involved with this group	47.3%	71
	answered question	150
	skipped question	100

15. GNSO Council participation:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
Participants are engaged in the work of the GNSO Council	16	49	7	2	1	1	76
GNSO Council contains sufficient technical expertise	11	49	11	1	3	1	76
GNSO Council is effective in encouraging new participants to	6	14	36	13	6	1	76
GNSO Council encourages participation from all geographic	11	32	18	6	6	3	76
						answered question	76
						skipped question	174

16. GNSO Council resources:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
GNSO Council has sufficient human resources from ICANN staff	15	44	6	2	8	1	76
GNSO Council has sufficient travel support	10	42	10	2	11	1	76
						answered question	76
						skipped question	174

17. GNSO Council meetings:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
GNSO Council is effective in planning and prioritizing its agenda	13	46	12	2	2	1	76
Meetings and conference calls are the appropriate length and	12	42	9	0	12	1	76
GNSO Council uses technology effectively (e.g. email lists and	11	49	6	1	8	1	76
Minutes or transcripts are published in a timely manner	20	42	6	1	6	1	76
Action Items and follow up work are well-managed	11	40	8	1	15	1	76
						answered question	76
						skipped question	174

18. GNSO Council planning:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
GNSO Council plans for the future and uses objectives to guide its	6	33	20	2	14	1	76
GNSO Council's planned objectives align with the planned	8	32	15	1	18	2	76
GNSO Council applies appropriate metrics to determine the	5	19	36	5	9	2	76
GNSO Council manages workload issues effectively	6	29	21	4	14	2	76
						answered question	76
						skipped question	174

19. Are you involved with, or a close observer of, the Commercial Stakeholder Group? [Answering No skips the detailed questions about it]Do not answer yes if you are involved in a constituency but not the group; we will ask about the constituencies separately.

Answer Options	Response Percent	Response Count
Yes	30.6%	44
No	69.4%	100
answered question		144
skipped question		106

20. Commercial Stakeholder Group's outputs:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Group's outputs have produced desired outcomes	4	16	8	5	5	5	43
The Group's outputs are complete and thorough	5	18	8	2	5	5	43
The Group's policy recommendations are timely	5	19	9	2	3	5	43
						answered question	43
						skipped question	207

21. The Executive Committee of the Commercial Stakeholder Group is balanced and appropriately representative:

Answer Options	Response Percent	Response Count
Strongly agree	16.3%	7
Agree	27.9%	12
Disagree	14.0%	6
Strongly disagree	11.6%	5
No opinion	23.3%	10
Not applicable	7.0%	3
answered question		43
skipped question		207

22. Commercial Stakeholder Group participation:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
Participants are engaged in the work of the Group	5	23	5	1	5	4	43
The Group contains sufficient technical expertise	6	15	11	1	6	4	43
The Group is effective in encouraging new participants to become	5	10	15	3	6	4	43
The Group encourages participation from all geographic regions	4	20	8	3	4	4	43
						answered question	43
						skipped question	207

23. Commercial Stakeholder Group resources:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Group has sufficient human resources support from ICANN	4	7	14	7	9	2	43
The Group has sufficient travel support	5	7	12	5	11	3	43
						answered question	43
						skipped question	207

24. Commercial Stakeholder Group communications:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Group communicates in plain language	4	20	8	0	8	3	43
The Group uses community feedback to improve its effectiveness	2	16	9	1	12	3	43
The Group is effective in coordinating its work with other parts of	4	19	7	2	8	3	43
						answered question	43
						skipped question	207

25. Commercial Stakeholder Group meetings:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Group is effective in planning and prioritizing its agenda items	4	18	7	0	11	3	43
Meetings and conference calls are the appropriate length and	5	10	9	1	14	4	43
The Group uses technology effectively (e.g. email lists and wikis)	5	12	12	0	11	3	43
Minutes or transcripts are published in a timely manner	4	9	8	1	16	5	43
Action Items and follow up work are well-managed	4	15	9	0	12	3	43
						answered question	43
						skipped question	207

26. Commercial Stakeholder Group planning:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Group plans for the future and uses objectives to guide its	3	15	9	0	12	4	43
The Group's planned objectives align with the planned objectives	4	15	5	1	12	6	43
The Group applies appropriate metrics to determine the impact of	2	7	10	2	17	5	43
The Group manages workload issues effectively	2	16	10	0	11	4	43
						answered question	43
						skipped question	207

27. Are you involved with, or a close observer of, the Commercial Business Users Constituency?[Answering No skips the detailed questions about it]

Answer Options	Response Percent	Response Count
Yes	19.1%	27
No	80.9%	114
answered question		141
skipped question		109

28. Commercial Business Users Constituency's outputs:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Constituency's outputs have produced desired outcomes	10	9	4	1	3	1	28
The Constituency's outputs are complete and thorough	11	9	3	1	3	1	28
The Constituency's policy recommendations are timely	9	10	3	1	4	1	28
						answered question	**28**
						skipped question	**222**

29. The Executive Committee of the Commercial Business Users Constituency is balanced and appropriately representative:

Answer Options	Response Percent	Response Count
Strongly agree	17.9%	5
Agree	32.1%	9
Disagree	25.0%	7
Strongly disagree	10.7%	3
No opinion	10.7%	3
Not applicable	3.6%	1
answered question		**28**
skipped question		**222**

30. Commercial Business Users Constituency participation:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
Participants are engaged in the work of the Constituency	9	11	2	0	5	1	28
The Constituency contains sufficient technical expertise	7	9	4	1	5	2	28
The Constituency is effective in encouraging new participants to	7	7	7	2	4	1	28
The Constituency encourages participation from all geographic	7	8	3	6	3	1	28
						answered question	**28**
						skipped question	**222**

31. Commercial Business Users Constituency resources:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Constituency has sufficient human resources support from	4	5	10	2	6	1	28
The Constituency has sufficient travel support	6	7	5	1	8	1	28
						answered question	**28**
						skipped question	**222**

32. Commercial Business Users Constituency communications:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Constituency communicates in plain language	5	12	4	2	4	1	28
The Constituency uses community feedback to improve its	5	9	5	2	6	1	28
The Constituency is effective in coordinating its work with other	6	12	3	2	4	1	28
						answered question	28
						skipped question	222

33. Commercial Business Users Constituency meetings:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Constituency is effective in planning and prioritizing its agenda	7	10	5	0	5	1	28
Meetings and conference calls are the appropriate length and	8	7	6	0	6	1	28
The Constituency uses technology effectively (e.g. email lists and	8	9	3	2	5	1	28
Minutes or transcripts are published in a timely manner	6	10	1	2	6	3	28
Action Items and follow up work are well-managed	6	11	3	0	6	2	28
						answered question	28
						skipped question	222

34. Commercial Business Users Constituency planning:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Constituency plans for the future and uses objectives to guide	7	8	6	1	5	1	28
The Constituency's planned objectives align with the planned	8	10	2	1	6	1	28
The Constituency applies appropriate metrics to determine the	6	7	7	2	5	1	28
The Constituency manages workload issues effectively	7	6	7	0	7	1	28
						answered question	28
						skipped question	222

35. Are you involved with, or a close observer of, the Intellectual Property Constituency? [Answering No skips the detailed questions about it]

Answer Options	Response Percent	Response Count
Yes	22.7%	32
No	77.3%	109
	answered question	141
	skipped question	109

36. Intellectual Property Constituency's outputs:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Constituency's outputs have produced desired outcomes	6	8	11	1	4	2	32
The Constituency's outputs are complete and thorough	11	11	2	4	3	1	32
The Constituency's policy recommendations are timely	8	14	4	2	3	1	32
						answered question	32
						skipped question	218

37. The Executive Committee of the Intellectual Property Constituency is balanced and appropriately representative:

Answer Options	Response Percent	Response Count
Strongly agree	21.9%	7
Agree	43.8%	14
Disagree	6.3%	2
Strongly disagree	15.6%	5
No opinion	9.4%	3
Not applicable	3.1%	1
answered question		32
skipped question		218

38. Intellectual Property Constituency participation:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
Participants are engaged in the work of the Constituency	12	13	3	0	3	1	32
The Constituency contains sufficient technical expertise	7	11	7	2	3	2	32
The Constituency is effective in encouraging new participants to	4	8	14	3	2	1	32
The Constituency encourages participation from all geographic	6	14	3	4	4	1	32
						answered question	32
						skipped question	218

39. Intellectual Property Constituency resources:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Constituency has sufficient human resources support from	4	7	8	7	4	2	32
The Constituency has sufficient travel support	4	7	6	8	6	1	32
						answered question	32
						skipped question	218

40. Intellectual Property Constituency communications:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Constituency communicates in plain language	10	11	4	2	4	1	32
The Constituency uses community feedback to improve its	7	14	2	3	4	2	32
The Constituency is effective in coordinating its work with other	11	13	2	2	3	1	32
						answered question	32
						skipped question	218

41. Intellectual Property Constituency meetings:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Constituency is effective in planning and prioritizing its agenda	11	10	3	1	6	1	32
Meetings and conference calls are the appropriate length and	13	8	4	1	5	1	32
The Constituency uses technology effectively (e.g. email lists and	11	10	3	1	6	1	32
Minutes or transcripts are published in a timely manner	4	14	5	3	4	2	32
Action Items and follow up work are well-managed	7	14	3	2	5	1	32
						answered question	32
						skipped question	218

42. Intellectual Property Constituency planning:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Constituency plans for the future and uses objectives to guide	9	10	4	1	6	2	32
The Constituency's planned objectives align with the planned	7	9	7	2	5	2	32
The Constituency applies appropriate metrics to determine the	4	6	7	2	9	4	32
The Constituency manages workload issues effectively	6	10	8	1	5	2	32
						answered question	32
						skipped question	218

43. Are you involved with, or a close observer of, the Internet Service Providers Constituency?[Answering No skips the detailed questions about it]

Answer Options	Response Percent	Response Count
Yes	12.1%	17
No	87.9%	123
answered question		140
skipped question		110

44. Internet Service Providers Constituency's outputs:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Constituency's outputs have produced desired outcomes	5	4	5	1	2	0	17
The Constituency's outputs are complete and thorough	6	3	5	1	2	0	17
The Constituency's policy recommendations are timely	6	4	4	1	2	0	17
						answered question	17
						skipped question	233

45. The Executive Committee of the Internet Service Providers Constituency is balanced and appropriately representative:

Answer Options	Response Percent	Response Count
Strongly agree	29.4%	5
Agree	23.5%	4
Disagree	17.6%	3
Strongly disagree	11.8%	2
No opinion	11.8%	2
Not applicable	5.9%	1
answered question		17
skipped question		233

46. Internet Service Providers Constituency participation:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
Participants are engaged in the work of the Constituency	5	6	2	1	2	1	17
The Constituency contains sufficient technical expertise	7	2	3	2	2	1	17
The Constituency is effective in encouraging new participants to	5	3	2	4	2	1	17
The Constituency encourages participation from all geographic	6	3	3	2	2	1	17
						answered question	17
						skipped question	233

47. Internet Service Providers Constituency resources:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Constituency has sufficient human resources support from	3	2	7	0	5	0	17
The Constituency has sufficient travel support	3	6	3	0	5	0	17
						answered question	17
						skipped question	233

48. Internet Service Providers Constituency communications:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Constituency communicates in plain language	5	7	2	1	2	0	17
The Constituency uses community feedback to improve its	5	4	5	1	2	0	17
The Constituency is effective in coordinating its work with other	4	6	3	1	3	0	17
						answered question	17
						skipped question	233

49. Internet Service Providers Constituency meetings:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Constituency is effective in planning and prioritizing its agenda	5	6	0	2	4	0	17
Meetings and conference calls are the appropriate length and	5	5	1	2	4	0	17
The Constituency uses technology effectively (e.g. email lists and	5	4	2	2	4	0	17
Minutes or transcripts are published in a timely manner	5	4	2	2	4	0	17
Action Items and follow up work are well-managed	5	5	1	1	5	0	17
						answered question	17
						skipped question	233

50. Internet Service Providers Constituency planning:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Constituency plans for the future and uses objectives to guide	4	6	3	1	3	0	17
The Constituency's planned objectives align with the planned	4	7	1	1	4	0	17
The Constituency applies appropriate metrics to determine the	4	5	1	2	3	2	17
The Constituency manages workload issues effectively	4	5	2	1	4	1	17
						answered question	17
						skipped question	233

51. Are you involved with, or a close observer of, the Non-Commercial Stakeholder Group?[Answering No skips the detailed questions about it] Do not answer Yes if you are involved in a constituency but not the group; we will ask about the constituencies separately.

Answer Options	Response Percent	Response Count
Yes	30.0%	42
No	70.0%	98
	answered question	140
	skipped question	110

52. Non-Commercial Stakeholder Group's outputs:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Group's outputs have produced desired outcomes	5	18	10	5	4	0	42
The Group's outputs are complete and thorough	4	19	8	4	7	0	42
The Group's policy recommendations are timely	4	21	7	3	7	0	42
						answered question	42
						skipped question	208

53. The Executive Committee of the Non-Commercial Stakeholder Group is balanced and appropriately representative:

Answer Options	Response Percent	Response Count
Strongly agree	19.0%	8
Agree	28.6%	12
Disagree	26.2%	11
Strongly disagree	14.3%	6
No opinion	11.9%	5
Not applicable	0.0%	0
answered question		42
skipped question		208

54. Non-Commercial Stakeholder Group participation:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
Participants are engaged in the work of the Group	9	19	9	2	3	0	42
The Group contains sufficient technical expertise	6	19	9	4	4	0	42
The Group is effective in encouraging new participants to become	7	10	12	8	5	0	42
The Group encourages participation from all geographic regions	14	12	10	4	2	0	42
						answered question	42
						skipped question	208

55. Non-Commercial Stakeholder Group resources:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Group has sufficient human resources support from ICANN	4	7	14	7	9	1	42
The Group has sufficient travel support	4	6	17	4	11	0	42
						answered question	42
						skipped question	208

56. Non-Commercial Stakeholder Group communications:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Group communicates in plain language	7	17	9	4	5	0	42
The Group uses community feedback to improve its effectiveness	8	16	10	4	4	0	42
The Group is effective in coordinating its work with other parts of	4	13	12	4	9	0	42
						answered question	42
						skipped question	208

57. Non-Commercial Stakeholder Group meetings:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Group is effective in planning and prioritizing its agenda items	6	17	9	2	8	0	42
Meetings and conference calls are the appropriate length and	6	20	3	2	11	0	42
The Group uses technology effectively (e.g. email lists and wikis)	5	18	8	2	9	0	42
Minutes or transcripts are published in a timely manner	9	14	4	1	14	0	42
Action Items and follow up work are well-managed	4	15	6	2	15	0	42
						answered question	42
						skipped question	208

58. Non-Commercial Stakeholder Group planning:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Group plans for the future and uses objectives to guide its	5	17	7	5	8	0	42
The Group's planned objectives align with the planned objectives	5	16	10	5	6	0	42
The Group applies appropriate metrics to determine the impact of	3	8	9	8	12	2	42
The Group manages workload issues effectively	3	10	12	3	14	0	42
						answered question	42
						skipped question	208

59. Are you involved with, or a close observer of, the Non-Commercial Users Constituency?[Answering No skips the detailed questions about it]

Answer Options	Response Percent	Response Count
Yes	20.9%	29
No	79.1%	110
	answered question	139
	skipped question	111

60. Non-Commercial Users Constituency's outputs:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Constituency's outputs have produced desired outcomes	4	6	6	6	5	0	27
The Constituency's outputs are complete and thorough	4	10	2	5	6	0	27
The Constituency's policy recommendations are timely	6	7	5	4	5	0	27
						answered question	27
						skipped question	223

61. The Executive Committee of the Non-Commercial Users Constituency is balanced and appropriately representative:

Answer Options	Response Percent	Response Count
Strongly agree	25.9%	7
Agree	25.9%	7
Disagree	7.4%	2
Strongly disagree	22.2%	6
No opinion	14.8%	4
Not applicable	3.7%	1
answered question		27
skipped question		223

62. Non-Commercial Users Constituency participation:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
Participants are engaged in the work of the Constituency	5	12	3	5	2	0	27
The Constituency contains sufficient technical expertise	3	13	5	4	2	0	27
The Constituency is effective in encouraging new participants to	5	6	5	7	4	0	27
The Constituency encourages participation from all geographic	11	5	4	4	3	0	27
						answered question	27
						skipped question	223

63. Non-Commercial Users Constituency resources:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Constituency has sufficient human resources support from	2	3	11	3	8	0	27
The Constituency has sufficient travel support	2	6	6	3	10	0	27
						answered question	27
						skipped question	223

64. Non-Commercial Users Constituency communications:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Constituency communicates in plain language	3	14	3	3	4	0	27
The Constituency uses community feedback to improve its	5	7	5	4	6	0	27
The Constituency is effective in coordinating its work with other	2	6	10	3	6	0	27
						answered question	27
						skipped question	223

65. Non-Commercial Users Constituency meetings:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Constituency is effective in planning and prioritizing its agenda	4	11	4	2	6	0	27
Meetings and conference calls are the appropriate length and	5	14	0	2	5	1	27
The Constituency uses technology effectively (e.g. email lists and	4	11	5	2	5	0	27
Minutes or transcripts are published in a timely manner	4	12	2	2	7	0	27
Action Items and follow up work are well-managed	2	9	4	3	8	1	27
						answered question	27
						skipped question	223

66. Non-Commercial Users Constituency planning:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Constituency plans for the future and uses objectives to guide	4	8	5	4	6	0	27
The Constituency's planned objectives align with the planned	2	9	3	5	8	0	27
The Constituency applies appropriate metrics to determine the	1	8	3	5	10	0	27
The Constituency manages workload issues effectively	1	9	3	4	10	0	27
						answered question	27
						skipped question	223

67. Are you involved with, or a close observer of, the Not-for-profit Operational Concerns Constituency?[Answering No skips the detailed questions about it]

Answer Options	Response Percent	Response Count
Yes	12.4%	17
No	87.6%	120
answered question		137
skipped question		113

68. Not-for-profit Operational Concerns Constituency's outputs:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Constituency's outputs have produced desired outcomes	3	4	3	2	5	0	17
The Constituency's outputs are complete and thorough	2	3	4	3	5	0	17
The Constituency's policy recommendations are timely	4	3	3	2	5	0	17
						answered question	17
						skipped question	233

69. The Executive Committee of the Not-for-profit Operational Concerns Constituency is balanced and appropriately representative:

Answer Options	Response Percent	Response Count
Strongly agree	5.9%	1
Agree	41.2%	7
Disagree	11.8%	2
Strongly disagree	5.9%	1
No opinion	29.4%	5
Not applicable	5.9%	1
answered question		17
skipped question		233

70. Not-for-profit Operational Concerns Constituency participation:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
Participants are engaged in the work of the Constituency	2	6	4	2	2	1	17
The Constituency contains sufficient technical expertise	3	6	1	2	4	1	17
The Constituency is effective in encouraging new participants to	1	5	5	2	3	1	17
The Constituency encourages participation from all geographic	2	8	3	1	2	1	17
						answered question	17
						skipped question	233

71. Not-for-profit Operational Concerns Constituency resources:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Constituency has sufficient human resources support from	3	4	4	2	4	0	17
The Constituency has sufficient travel support	3	2	6	1	5	0	17
						answered question	17
						skipped question	233

72. Not-for-profit Operational Concerns Constituency communications:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Constituency communicates in plain language	2	10	1	1	3	0	17
The Constituency uses community feedback to improve its	2	7	2	2	4	0	17
The Constituency is effective in coordinating its work with other	2	7	4	0	4	0	17
						answered question	17
						skipped question	233

73. Not-for-profit Operational Concerns Constituency meetings:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Constituency is effective in planning and prioritizing its agenda	1	9	1	1	5	0	17
Meetings and conference calls are the appropriate length and	1	8	3	0	5	0	17
The Constituency uses technology effectively (e.g. email lists and	2	9	0	2	4	0	17
Minutes or transcripts are published in a timely manner	1	10	1	1	4	0	17
Action Items and follow up work are well-managed	1	8	3	1	4	0	17
						answered question	17
						skipped question	233

74. Not-for-profit Operational Concerns Users Constituency planning:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Constituency plans for the future and uses objectives to guide	3	8	0	1	5	0	17
The Constituency's planned objectives align with the planned	2	9	1	1	4	0	17
The Constituency applies appropriate metrics to determine the	2	4	2	1	7	1	17
The Constituency manages workload issues effectively	2	4	4	1	6	0	17
						answered question	17
						skipped question	233

75. Are you involved with, or a close observer of, the Registrars Stakeholder Group?[Answering No skips the detailed questions about it]

Answer Options	Response Percent	Response Count
Yes	8.8%	12
No	91.2%	125
	answered question	137
	skipped question	113

76. Registrars Stakeholder Group's outputs:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Group's outputs have produced desired outcomes	4	5	2	0	1	0	12
The Group's outputs are complete and thorough	3	7	1	0	1	0	12
The Group's policy recommendations are timely	3	7	1	0	1	0	12
					answered question		12
					skipped question		238

77. The Executive Committee of the Registrars Stakeholder Group is balanced and appropriately representative:

Answer Options	Response Percent	Response Count
Strongly agree	33.3%	4
Agree	41.7%	5
Disagree	8.3%	1
Strongly disagree	8.3%	1
No opinion	8.3%	1
Not applicable	0.0%	0
answered question		12
skipped question		238

78. Registrars Stakeholder Group participation:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
Participants are engaged in the work of the Group	2	8	1	0	1	0	12
The Group contains sufficient technical expertise	4	8	0	0	0	0	12
The Group is effective in encouraging new participants to become	2	6	1	1	2	0	12
The Group encourages participation from all geographic regions	4	5	1	1	1	0	12
					answered question		12
					skipped question		238

79. Registrars Stakeholder Group resources:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Group has sufficient human resources support from ICANN	2	3	1	0	6	0	12
The Group has sufficient travel support	2	5	0	0	5	0	12
					answered question		12
					skipped question		238

80. Registrars Stakeholder Group communications:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Group communicates in plain language	4	8	0	0	0	0	12
The Group uses community feedback to improve its effectiveness	3	5	3	0	1	0	12
The Group is effective in coordinating its work with other parts of	1	8	1	0	2	0	12
					answered question		12
					skipped question		238

81. Registrars Stakeholder Group meetings:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Group is effective in planning and prioritizing its agenda items	4	3	1	0	4	0	12
Meetings and conference calls are the appropriate length and	4	3	1	0	4	0	12
The Group uses technology effectively (e.g. email lists and wikis)	5	4	0	0	3	0	12
Minutes or transcripts are published in a timely manner	5	3	1	0	3	0	12
Action Items and follow up work are well-managed	4	4	0	0	4	0	12
					answered question		12
					skipped question		238

82. Registrars Stakeholder Group planning:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Group plans for the future and uses objectives to guide its	2	7	1	0	2	0	12
The Group's planned objectives align with the planned objectives	4	4	3	0	1	0	12
The Group applies appropriate metrics to determine the impact of	3	3	3	0	3	0	12
The Group manages workload issues effectively	1	7	0	0	4	0	12
					answered question		12
					skipped question		238

83. Are you involved with, or a close observer of, the Registries Stakeholder Group?[Answering No skips the detailed questions about it]

Answer Options	Response Percent	Response Count
Yes	16.8%	23
No	83.2%	114
answered question		137
skipped question		113

84. Registries Stakeholder Group's outputs:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Group's outputs have produced desired outcomes	8	9	3	1	2	0	23
The Group's outputs are complete and thorough	7	11	2	0	3	0	23
The Group's policy recommendations are timely	6	13	1	0	3	0	23
						answered question	23
						skipped question	227

85. The Executive Committee of the Registries Stakeholder Group is balanced and appropriately representative:

Answer Options	Response Percent	Response Count
Strongly agree	13.0%	3
Agree	43.5%	10
Disagree	21.7%	5
Strongly disagree	8.7%	2
No opinion	8.7%	2
Not applicable	4.3%	1
answered question		23
skipped question		227

86. Registries Stakeholder Group participation:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
Participants are engaged in the work of the Group	9	10	2	0	2	0	23
The Group contains sufficient technical expertise	8	12	1	0	2	0	23
The Group is effective in encouraging new participants to become	4	13	2	2	2	0	23
The Group encourages participation from all geographic regions	3	9	5	2	3	1	23
						answered question	23
						skipped question	227

87. Registries Stakeholder Group resources:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Group has sufficient human resources support from ICANN	3	8	7	1	4	0	23
The Group has sufficient travel support	2	9	5	0	7	0	23
						answered question	23
						skipped question	227

88. Registries Stakeholder Group communications:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Group communicates in plain language	3	16	2	0	2	0	23
The Group uses community feedback to improve its effectiveness	5	10	2	1	4	1	23
The Group is effective in coordinating its work with other parts of	5	12	2	1	3	0	23
						answered question	23
						skipped question	227

89. Registries Stakeholder Group meetings:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Group is effective in planning and prioritizing its agenda items	8	9	2	1	3	0	23
Meetings and conference calls are the appropriate length and	5	11	2	2	3	0	23
The Group uses technology effectively (e.g. email lists and wikis)	4	11	3	1	4	0	23
Minutes or transcripts are published in a timely manner	6	14	0	0	3	0	23
Action Items and follow up work are well-managed	3	15	2	0	3	0	23
						answered question	23
						skipped question	227

90. Registries Stakeholder Group planning:

Answer Options	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable	Response Count
The Group plans for the future and uses objectives to guide its	6	10	4	0	2	1	23
The Group's planned objectives align with the planned objectives	5	7	6	0	4	1	23
The Group applies appropriate metrics to determine the impact of	3	6	7	0	6	1	23
The Group manages workload issues effectively	4	12	4	0	3	0	23
						answered question	23
						skipped question	227