KATHY SCHNITT:	Good morning, good afternoon, and good evening. This is the ICANN accessibility taskforce call, on Monday the 24th of November, 2014 at 18:00 UTC.
	On the call today, we have Cheryl Langdon-Orr, Greg Shatan, Judith Hellerstein, Glenn McKnight, Gunela Astbrink, Alan Greenberg.
	We have apologies from Olivier Crépin-Leblond.
	From staff we have Silvia Vivanco, Joe Catapano, and myself, Kathy Schnitt.
	I'd like to remind all participants to please state your name before speaking for transcription purposes. And back over to you Cheryl.
CHERYL LANGDON-ORR:	Thank you very much Kathy. This is Cheryl for the transcript record. And I want to thank each and every one of you for making this now regular call. We're going to continue with a little and often approach as we move on with our work. But I particularly wanted to respect the fact that Gunela, who did not want to attend on this somewhat unearthly hour here in Australia, has agreed to join the rest of you in this call.
	The majority did rule, but we did particularly want Gunela to join us today, and I'm very glad that she got herself out of bed very, very early to keep the rest of you happy. So what we're also going to do at the end of the call is discuss, with Gisella's assistance, a somewhat more humane timing so we can share the pain, including the [inaudible].

Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.

So with that, thanks to you all. And thanks, of course, to the staff to get us more organized. And I know Laura has joined us. Thank you for joining Laura, you are integral, of course, to our work. And we have a couple of action items, of course, which we are now going to move on to. And some of those you will see in your, if you're in the Adobe Connect room, you will be able to see listed.

I apologize now to all of those of you who have, particularly staff here, Silvia and Gisella, who have completed some of their action items. When I copied them from the action items page, from the Los Angeles meeting, onto our agenda, they hadn't been ticked. I have, in fact, modified the agenda page and the wiki to reflect those that are completed, but the captured document that Kathy has put up on the screen, has not been updated.

Silvia has noted that, she ticked all of the AIs completed. So with this, onto a quick review of the action items out of our last meeting. I believe I'll toss to Silvia to take us through any that she's got to do with, but first of all, obviously, Gisella has already sent out the Doodle to coordinate our regular calls now, which will be running once every three weeks. And we will come back to that as an action item a little later in the call, as we do a minor modification.

The work group to continue with [inaudible] analysis. Some of you have had the time, the energy, and the inclination to do a bit more on that, no more needs to be done, so we will leave that action item open. Silvia has setup the page for the three child pages, and thank you very much for that Silvia. That allows us to get in and get those edits done as we had some thought and some input onto from each and every one of us.

And Silvia is also, I believe you've finished your last action item which is the capture and replicate. Would you wish to speak to that before I go back to the action items on these? Silvia, over to you.

SILVIA VIVANCO: Hello Cheryl. Thank you, yes. What I think, I put all the brainstorming sessions that we had, we had some papers, and I took the papers with me, I put them in a table for map. I don't know if you can put it on the screen, perhaps, so we can look at it. It's just a result of our brainstorm sessions in two big tables.

Let's see, I'm trying to pull this. Kathy, if you can put it there. I've got it together. I'm looking at it now, on my screen. Chart one, is accessibility working group. So we have the [inaudible] DNS Industry and access training. Yes, it's coming up. There you go, okay. And the second chart is this slope analysis.

So we have two charts there. The brainstorming sessions for the main points. And then I created three pages: mark, slope, [inaudible] opportunities and [inaudible] and existing priorities. They are ready for us to start putting on the content. So that's basically it Cheryl. Thank you.

CHERYL LANGDON-ORR: And thank you very much Silvia. It's Cheryl for the record. Because that's making sense of our flat pack scribbles from our workshop and getting into a mid-semblance of order, is quite a feat, and we appreciate this work, and it has given us now a good foundation for each and every

one of us to start working with, and we do need to review it. What I would like to do in today's call is, of course, we've come back as our next action item, I'm sorry, our next agenda item and going into that into some greater details.

Okay. If we can now then just return to the final outstanding action item, and this comes from the presentation, and thanks Laura for being here, that Laura gave in Los Angeles, where she was bringing us up to date on the great work for that ICANN staff, our planning and the mechanisms by which we are going to bake into the basic structure of everything ICANN does, how they're going to approach certain aspects of its ability.

And to that end, the proposal was to have a small advisory group to work directly with staff. Now, we had an ICANN [inaudible] to follow up with the ISOC San Francisco chapter, to see whether the visually impaired member there would like to participate in the advisory group. And Alan had made the point that having some diversity of people who have real life experience and expertise, would be an advantage.

Now I have not heard back, which concerns me greatly because that makes me thing that what has probably happened is the message I sent through via the executive of ISOC San Francisco chapter may not have got on. So whilst I [inaudible], and I guess I can kick the box, I followed up, I want to leave that open. And I want to ask if Gunela or someone else, has a direct contact that I can follow up directly with?

I wanted to just give one additional effort on this. And if not, if it is in fact that she is not interested, that the message did get through via the

chapter, because I am a member of San Francisco chapter. Thank you Judith, I [believe I've heard directly], I appreciate that. I would also suggest then that failing this, if she isn't interested, that one other, perhaps we could ask Ken, who I know has just joined us recently.

Ken, what we're trying to do is get people, two people basically at this stage, to act as advisors to ICANN staff as they put their accessibility planning together, and we have the ability to reach out to a couple of people, preferably in a, I guess, a suitable time zone as well. And so, Ken if we can't get hearing impaired on the agenda, I'd be very surprised if you wouldn't mind offering some advice on this, in this area directly, via the two we put forward.

I would think that would be a good thing, but it's failing if we do not get the visually impaired on the table. Can I suggest that you maybe prevailed upon to step up? That we'll follow that up between now and our next meeting. And thank you for sharing those, that link being the particulars from the Singapore meeting.

So that's our action items, which took slightly longer than they should have. But if I could also ask Kathy or Silvia to capture that email and details please, for my directly following up. Let's move on to the exciting part of today, and the exciting part of today, of course, is the review of the work we had done. And this is going to be the bulk of today's meeting.

Looking at what you've got in front of you, where you want to take it in terms of the strength and weaknesses, in terms of the advantages and priorities. I would like to suggest that we may consider, this is just a

proposal, and one of the things that I would like you to start having a conversation about today, is what we can discuss what we've done as a committee as a whole. I think perhaps we need to form a small subcommittee to take this, and make this into a particular taker or document. It's something that can then be handed onto ICANN and ICANN staff, so it can form more of an advisory.

So we'll come back to that proposal towards the end of our conversation. Now, let's have the floor open. You've had a good amount of the work that we've done captured. There will be some nuances and some depth and color that many of you will want to give each of these sections. Now is the time and opportunity to bring those forward to the committee as a whole, and we will do our best to capture it.

And I suspect, Silvia you might in a good position to take some of the notes and perhaps work out where it can be placed into this excellent template, excellent template that you have created for us here. I am also aware that, of course, not everybody who is on the call today was in the room in Los Angeles when this work was done. And so to that end, I think it might be appropriate when we're talking of each of these charts, if we're very, very clear, about how the analysis was done and what the intentions were.

Now one thing, and I did point that out on the wiki site, with the smart analysis, we're all pretty comfortable with [swat] analysis and what they mean, on the smart analysis that was done, and we did a smart and a [swapping] to small subgroups in Los Angeles, the T in smart, the discussion was that T means tangible or tactics. And whilst that's fine,

the work progressed quite well on that, I just want to remind you that most smart analysis uses timely as the key, but we continue on with tactics and tangible, but we might also want to add a little bit of timeliness as well in that smart analysis as we go through.

So, let's open this conversation up to the group, the floor is open. Who would like to go first?

The only one forgiven is Glenn because he's got no audio. There you go. Over to you Gunela, thank you.

GUNELA ASTBRINK: Hello this is Gunela for the record. And I hope my voice isn't sounding too sleepy. I was at the LA meeting remotely, so while I was there I would participated, but I've looked at the chart and one of the things Cheryl was talking about the T in smart, and the other one is looking for an accessibility champion. And that would seem to be a good priority to consider, because once we have an accessibility champion, as a person who is a senior person in the ICANN sphere, it might be an ICANN Board member, it might a senior ICANN staff member, that person could then cut across and show that accessibility is considered, and remembered, and acted upon in a number of different ways.

So I wanted to highlight that one as a starting point. Thanks.

CHERYL LANGDON-ORR: Thank you very much Gunela, appreciate that. And I think, it's Cheryl for the record. Part of my thinking in terms of proposing putting this work now into a briefing document, is to facilitate exactly that sort of

EN

outcome. Okay. I cannot believe the rest of you don't have anything to say about the smart and the [swat] analysis.

Judith, perhaps you should come off mute and we won't mind hearing your typing. And I know also you were there remotely, and it would be perhaps useful to hear some of what you would like to say about our smart and [swat] analysis. Over to you Judith.

JUDITH HELLERSTEIN: Yeah, this is Judith Hellerstein for the record. I haven't had a chance, as it was just recently posted, to review the table that Silvia put up, so that's why I haven't mentioned anything.

CHERYL LANGDON-ORR: Okay. Sorry to put you on the spot, but I definitely want to make sure that everyone's voice is heard here. Okay. Can I ask then, Ken, over to you please.

We're not hearing you Ken. If you want to check that you're not muted.

KATHY SCHNITT: I'll check with him Cheryl.

CHERYL LANGDON-ORR: Thank you. Kathy is going to work with you Ken, just to make sure whatever technical issue [inaudible] in the Adobe Connect room is sorted. So whilst we're waiting for Ken, the floor is open. Would

anyone else like to bring any concepts or criticism forward? It was a small subgroup who worked on this [swat] and smart analysis.

KEN HANSEN: This is Ken. Can you hear me now?

CHERYL LANGDON-ORR: Perfectly Ken. The floor is yours.

KEN HANSEN: All right. Sorry about that. So thanks. I have to apologize because I haven't been in all of the meetings, so I'm not completely up to speed. I haven't reviewed the documents, but so I'm looking at the swat analysis, and I think one of the opportunities we talked about early on was the registrars, and the ability for the registrars to get kind of best practices for accessibility out to their customers.

                       Is that something that we're planning to address in a later phase? I remember we talked about some things would wait until a later phase. Is this one of them?

CHERYL LANGDON-ORR: Ken, and I do apologize. It's Cheryl for the record. I've just typed in Glenn's name, [inaudible] when I meant to type Ken into the chatroom, that's a good point. I was going to say, "Good point Ken." That's something Gunela is [inaudible] on. I'm going to, and to you guys

saying, it certainly is a priority but not necessarily making ICANN as accessible as it can be priority.

One of the conversations we probably need to have is how best practice models, and how ICANN as a best practice model, can influence this. But it certainly doesn't preclude putting that out as a particular line item for us. We have had, of course, and I see Gunela's hand up, also had it as an intent to run with. And I'm going to now hand over to Gunela and then come back to you Ken. Go ahead Gunela.

KEN HANSEN: Yes, that helps a lot. It makes sense that we're focused on accessibility first.

CHERYL LANGDON-ORR: Over to you Gunela.

GUNELA ASTBRINK: Hi, Gunela for the record. I mean, I see that the domain name industry is at an endpoint, a very important endpoint to focus on accessibility. Bearing in mind, there is so much for ICANN to work on, as we've seen with the [swat] and the smart analysis, and the previous list of actions. But I don't think that precludes keeping in mind that the ICANN is really there for the domain name industry, and if there are particular industry members who are interested in working on this, then we should certainly encourage that.

I mean, I can think of two, CGI dot [ER], and also [off] registry, and there may be others. I mean, I was talking to someone from [off] registry just last week, who was indicating to me, what more can we do? How can we go about it? So there definitely is an interest. And if we can keep that as a priority item while we are still working through all of the different actions for ICANN itself, it would be great. Thank you.

CHERYL LANGDON-ORR: Thank you Gunela. It's Cheryl for the record. Ken, is your hand still up?

I'll come back to you Ken. Judith, over to you.

Judith, you might be muted, we're not hearing you. Kathy, can you assist please?

KATHY SCHNITT: I certainly can.

CHERYL LANGDON-ORR: Just while we're sorting out the audio, gremlins are here today. You will have noticed, and I'll read it to the record, that I had my great big green pickup with what Gunela was feeding into the conversation at this point. We do need to keep that as a priority.

Judith, do we have you now?

JUDITH HELLERSTEIN: Can you hear me?

CHERYL LANGDON-ORR: Perfect. Thank you. Over to you.

JUDITH HELLERSTEIN: Okay. So, I wasn't at LA, but I just wanted to find out, where does the issue of captioning come in? We talked about that as being one of our At-Large issues, and I wanted to know where this comes in, and what work are we going to be doing on making sure that everyone can see what we're talking about, read.

CHERYL LANGDON-ORR: Cheryl for the record. Thank you for that Judith. And Laura, I hope you've got your microphone connected. Judith, you might need to mute, I'm getting a bit of feedback. Captioning of course, is one of the hard capabilities that the Adobe Connect, popular throughout ICANN collaborative space with many of its meetings, including all importantly for the development, but also its public meetings, and we're going to review them.

And as you notice Judith, when the technology taskforce, At-Large operators, has of course, looked at some of the [inaudible] and technically challenging, in some cases, getting the captioning involved, working across all platforms. This really, I think, comes back to something that Laura might want to respond to, because making that a priority and getting around, and finding solutions to the challenge of having captioning as a standard practice, as we all agree that is what it should be.

And you don't have to be in many international meetings to note that it is becoming the industry norm. So ICANN does have to recognize that it is essential, as you say Judith. Captioning is not a problem at all, but there is unfortunately, Judith, a couple of the platforms where Adobe Connect, the pods that take the captioning, does not function. And it does not function across some of the [inaudible] platforms, and it does at this stage, function. It's only cooperating system.

So there are a couple of, yes I know, you tested the pod and it works great, but I have three computers open in front of me right now, and they all use different operating systems, but two of them are not Microsoft. And I would only to be see the captioning pod if [inaudible] in this room now, on the Microsoft operating system.

So, there is a couple of things that need to be sorted. That said, I'm going to push this to Laura, because this is exactly the sort of focus that has to be taken at the appropriate level, meaning ICANN for its communication policy. And it's exactly why we need, as Laura has outlined, to have specific advice coming in via a couple of our representatives as advisors. Laura, are you able to take this on with short notice?

KATHY SCHNITT: I'll check with Laura as well.

CHERYL LANGDON-ORR: Thank you. We do have gremlins in our audio today. Judith is pointing out that we tested the captioning first pod in Adobe Connect, and yes,

that is being pointed out to Laura. We've done that with the technology taskforce, and I will go back, perhaps we should make that an action item.

Again, to go back to the technology taskforce and get their assurance that the captioning first pod, in the Adobe Connect, recognizing that there has been an upgrade to the version nine of Adobe Connect is functional across all platforms, including mobile. And I think the problem is not so much with captioning first, but rather something to do with the Adobe Connect and the way it is treating the pod in some platforms.

So Judith there, we need to solve this. And I'm very aware of how captioning first works across most of these international events, because I personally rely on it. Which is why I know why only one of my three personal machines will operate it.

So let's make that, if you don't mind staff, if Laura is having audio issues, as a follow up for Laura and our new advisors. That is also something that we need to come back at our next meeting and see what has happened and what can happen. There is also the action item for me to just go back to the technology taskforce and see what the state of play is now with the version nine.

I'm going to go to Judith, and then to Greg, and then to Gunela. Back to you Judith.

JUDITH HELLERSTEIN: No, I just… This is Judith Hellerstein for the record. I addressed my issue with you before on the chat, so I don't have any issue anymore.

CHERYL LANGDON-ORR: Okay. Thank you, you can put your hand down. Greg, over to you.

GREG SHATAN: Hi Cheryl. Thank you. Greg Shatan for the record. Sorry for not having participated much in this group up until this point. In listening to this, I was wondering if it might be worthwhile to engage directly in a dialogue with Adobe? To see if there is more that can be done with their product in order to allow captioning, and any other issues perhaps that we might think or germane.

I presume ICANN is a reasonably significant consumer of Adobe Connect services.   I'll also mention that we have participation by Adobe executive, or at least Adobe Legal, in the GNSO. So we have at least, not to [inaudible] Evans with more responsibility than he has, but as an Adobe person. He may not be the right person to have, you know, ultimately to talk to, but he could possibly grease the wheels or move things along if something doesn't happen the way it should.

It just seems like, this maybe something, it could be native to a future version of Adobe Connect, or perhaps it's native to one of Adobe Connect's competitors that can be demonstrated to them. But it just seems to me that focusing on accessibility of ICANN for a lot of people, between the meetings, Adobe Connect is the real time ICANN that they

know. So that's just my thoughts, and I'll stop blathering on. Thank you.

CHERYL LANGDON-ORR: Cheryl for the record. Greg, you never blather on. I can assure you. And indeed, one of the reasons I wanted to pop it back into Laura's court is, of course, she's exactly at the right level of ICANN. To be following up to rescue groups Adobe, because ICANN is a significant consumer of their product. Oh believe me, I'm quite sure we'll be able to get an appropriate name out of the right level, out of [inaudible]…

And so yes, what I think we need to do is just make sure that the technology taskforce, checks if there is still a problem because the captioning pod is in fact native to Adobe Connect, and has been for a couple of versions now. It is a standard plug and play option. But there has been a reasonable testing of it, a very successful testing of it, but there was a couple of minor features on some of the operating systems.

And we certainly need it to be across platform. Since then [inaudible], I believe there has been an update on Adobe Connect, and in fact, what it has done is to make one of my machines unable to even operate Adobe Connect at all, but that's another story. So, because the Flash player is no longer compatible. So, I'm going to pump it firstly to the technology taskforce to do what they're tasked to do, which is double check the listings, and then based on what they can give back to Laura, suggest that Laura becomes a much more [inaudible] consumer of the Adobe Connect product.

Greg, is your hand still up? Am I still on the call? I'm assuming I am. Laura is typing. And I'm going to come back to you Greg, if your hand is still up, and go to Gunela. Gunela, over to you.

GUNELA ASTBRINK: Thanks Cheryl. This is Gunela for the record. I support Greg's suggestion. And certainly once Laura has got information about the captioning issue within Adobe, and we've heard from the technology taskforce about how the pod works, and where it doesn't work, once we've collected all of those facts, then it would be really good to go Adobe, directly within the ICANN representative, and then maybe to other key persons within Adobe.

Because Adobe very well understands accessibility. They have worked in other areas of their company in accessibility, and we depicted an issue with Adobe Connect. Should really be part of supplying products, in this case, to the US government under section 508, where there would be particular accessibility guidelines. So I think if section 508 is mentioned to Adobe, when we get to that stage, that will be advantageous, because that has to do with [inaudible] policies.

So if the first one, having an action item about that progressive way we should move on this issue. I'm asking that as a question, and then I have a couple of other suggestions too.

CHERYL LANGDON-ORR: Gunela, thanks for that. I'm going to get you to come back to your suggestions in just one moment. Cheryl for the record. I just wanted to

point out the very important issue that Judith is bringing up in the chat, that is of course, having the capability with the pods means one thing, but you also then have to resort. And Judith is posting the issue of funding and her assessment is her cost is around 130, I'm assuming that's US, an hour, plus 18 an hour for transcript.

Well of course, that's only for English. Now we already have, in Language Services, Judith transcripts coming off our MP3s, not only in English, but in all of the UN languages plus Portuguese as required, and in other languages as needs be. So, the transcript aspect is something, I believe, that ICANN is already doing an extraordinarily good job of, including real time transcription, which of course, they're providing for their major meetings as well.

And I understand that the captioning, in terms of the advantage of using Adobe Connect in real time, is a competitive market as well. Use the captioning first costs are [inaudible], I suspect, they are a number of offers. And of course, it may not be impossible, of course, to have ICANN look at those alternatives when the time comes. But it would be something that would have to be budgeted for, and it would therefore be something that would have to have some guidelines in the Language Services protocols.

Now at the moment, for a multiple language situation, which we've often used in ICANN, there is a minimum threshold, a minimum number of people needing to use a particular language channel for meetings. So it may mean that there will be a threshold designed into some meetings, as opposed to all meetings, because obviously there will be meetings where captioning just has to be a standard issue, and the main

international meetings, certain informational webinars, and indeed, some of the policy development processes might be ideal for having captioning as a standard.

But there will be protocols we would have to put together for all of this. Gunela, your hand is still up, so you have right to reply, to move on to some of your extra issues. Now I'm going to go to Judith and then Greg. Gunela, back to you.

GUNELA ASTBRINK: Thanks Cheryl. Yes, I'm keen to move on the captioning issue [inaudible]. And I will move on to a couple of key issues. The first one is stock taking and the second one is whether accessibility… With the stock taking, it seems like that is fundamental to moving ahead. So that we know, and ICANN knows, what is happening within ICANN on accessibility, what staff are doing, are there discussions in other working groups, and so forth.

And that shouldn't be a huge exercise, but I would suggest that we have an action item to actually start that work in whatever way we decide is appropriate. If it's a small subgroup working with staff, or if we can hand that over to staff, but I would really like to see that staff are beginning to move. So that's number one. And number two, we heard, at the last meeting, that Laura was starting an advisory group on web accessibility, and ICANN is really moving ahead on this, which I think is fantastic, and some people might say a bad time.

And I just like to hear where we're up to. Are we waiting for that disability representation on San Francisco, ISOC chapter, or are there

any other [inaudible]? But it would be good to hear progress snow. I've just seen that Silvia has asked about clarification of my action item.

CHERYL LANGDON-ORR: Perhaps you can type that in, Cheryl for the record. Gunela, perhaps you can type that clarification of your AI in. Gunela, is there anything else before I go to Judith?

GUNELA ASTBRINK: That's fine. Thanks.

CHERYL LANGDON-ORR: Okay. Judith, I'm taking you next for the clarification of the captioning. While you have the microphone, Judith, if you could also respond to Alan's question in terms of time delays in the chat. Thank you. Over to you.

JUDITH HELLERSTEIN: This is Judith Hellerstein for the record. I hope you can hear me. Can you hear me?

CHERYL LANGDON-ORR: Yes we can.

JUDITH HELLERSTEIN: Great. Just wanted to make sure we didn't have any gremlins. Okay, so, on the captioning, so how captioning works for people who were not on

the technology taskforce, and have not reviewed the replay of that session, is that caption first, for the captioning pod, is just a, you cannot have that without employing one of the services, either the Adobe Connect, or of the caption first pod, so those people are remote, but they need to be typed, and they need to have, like the staff access, to the Adobe Connect, to the talk for that.

And they do real time transcriptions on captioning. What she was talking about is after the real time ones, you then, sometimes things are spelled incorrectly, or names are not given, or it is unclear who is speaking because they haven't identified themselves, those are the corrections that are made on the transcript.

And so it's a correction of what's already created for that. It has nothing to do with the transcriptions that appear later on. And the transcriptions are not necessarily all of the Adobe Connect, they are saved on the Adobe chats, or other things. There are two different issues. I only know, Glenn and I are the only ones in that we know the price in caption first because they told us.

Each one has different prices. So they only offer English and Spanish, but they could offer other languages, if we need them, and these are different from the interpreters that we have already. So if we have a Spanish language call, and we want captioning in both English and in Spanish, and we want actual captioning and not [inaudible] captioning, then we would need to have both an English captioner and a Spanish captioner.

Now the Spanish captioner would work with the Spanish language part on Adobe, so that when we have the Spanish interpreters, they will be captioning what those Spanish interpreters are saying, same with the English. They also, a machine translation but that it's decent, but it's not pretty good.

There is no delay on the captioning, really. It is not, I would suggest that you review the technology taskforce call, and you'll see, we've tested a whole range of those things and there isn't a delay on that at all. It's pretty much immediate, which is also why we like the caption first plan pod better than the Adobe pod, because it had less delay, and it also had full word by word, as opposed to paragraph or sentence by sentence, which is what the Adobe pod has.

So I think a lot of these questions would be answered by reviewing that call, and I think that answers the other questions but let me know if anyone has other ones.

CHERYL LANGDON-ORR: Thank you Judith. Cheryl for the record. I'm going to come back to a couple of your points, but I wanted to go to Greg first. Greg, over to you.

GREG SHATAN: Greg Shatan again. Thank you Cheryl. Following up on the Adobe Connect accessibility issue. I was going to ask about the Adobe Connect pod versus other pods, but I see you are all way ahead of me on that, which is great. I was also just going to mention that in terms of section

508, all of that is concerned of Adobe, that wouldn't be the prime concern since we're a private, not a government, customer. But the ADA has its own, I'm sure you all know, has its own set of requirements, which are in the process of, a very slow process, of changing to be consistent with, and actually to adopt the W3C double A standards as standards that will be enforced in the future, probably not for another year or two.

It's a process that has been grinding along. But interestingly, the Department of Justice has been out in force. I think they're as frustrated as anybody else with the pace of change at the regulatory level. And they have been going out and bringing cases, acting as a [inaudible] in privately brought cases, regarding various types of accessibility issues. And they have been demanding settlements that include double A compliance.

And have also, after the last few settlements, they've looked at most recently with P-Pod, which is a big online grocery delivery website owned by Royal [inaudible], Stop and Shop. There are behavioral aspects in terms of having internal administrators and reports, and it's a much more proactive set of requirements than DOJ has been previously seeing. So I'm not sure who is advising Adobe At-Large about accessibility compliance, but the last thing any private company wants to have in its problems list, is being hit up by the DOJ or a private [inaudible] lawyer, even the more well-meaning ones, as opposed to the ones that are just out to make a buck to get their house in order on DOJ's time schedule, or a court's time schedule, not their own.

So 508 is an interesting thing and not irrelevant, but it's really only the tip of the iceberg for Adobe. And just one last point, I went to Adobe's FAQ page on Adobe Connect, and they very helpfully have a question, is Adobe Connect for e-learning content accessible and section 508 compliance? What is a virtual classroom?

I'm not sure why they put these two questions together. Then they proceed to answer only the virtual classroom question, and do not in any way answer the question about 508 compliance. That's really unhelpful. So it's a frequently asked but apparently never answered question.

CHERYL LANGDON-ORR: Cheryl for the record. You are a pleasure to work with and a font of knowledge, and I know you're very busy at the moment with the IANA transition thing that some people are talking about. So don't think you're going to escape doing a little briefing paper when you come up from air.

GREG SHATAN: Absolutely not. I've actually working very actively with some clients on advising them on accessibility issues for websites, and my head is in that and I have to stay in that because the advice that I give my clients is ongoing as the regulatory scene changes. So I'm happy to give the benefit of somebody else's, of what I've learned on somebody else's dime.

CHERYL LANGDON-ORR: Chery for the record. It's one of the joys of working with you Greg, you are genuinely a good lawyer. I really appreciate it.

GREG SHATAN: Thank you Cheryl.

CHERYL LANGDON-ORR: …put in the 2015 space, I think though, because we don't want to burn you out as a volunteer. [Inaudible] doing double that you do have. Judith, your hand is still up. Back to you Judith.

JUDITH HELLERSTEIN: I didn't have any other questions. I forgot to take down my hand.

CHERYL LANGDON-ORR: Okay. Not a problem. Cheryl for the record. I did, however, want to come back to one or two of the points that you were making Judith, but I also think that time is our enemy here. One of the things that might be worthwhile however, is clearly the matter of captioning is an enormously important one. So let's make sure that as the taskforce as a whole has not had the benefit of going through what the full subcommittee worked with the technology taskforce, I'm going to modify the action item for me to reach out to the technology taskforce, get that to ourselves and directly to Laura.

And I'm going to see whether or not, if not our next, the following meeting, which will be the first one in 2015, what we might do is devote

a good amount of time to make sure that we have a demonstration went through and see for ourselves, and then have a fully informed discussion, and we might even get someone from Adobe there as well. So that's a follow on action item from my earlier action item. Silvia, I'll talk that out with you later.

In the few minutes remaining on the, and Judith you may need to mute yourself again. I am keen to see about getting some small subcommittees which have a degree of specialty. I think we've got Greg firmly gathered into leading the legal advice. But we do immediately need to put our workshop work, our prioritization work, into some semblance of a document. And I'm not going to necessarily ask you to put yourselves forward now, although you are welcome to do so, it would be good if we had two if not three people who set forward to put forward a draft for the committee's consideration.

Please let me be clear on all issues here. Am I holding the pen on the half of the whole of the taskforce, so you will be looking at our prioritization and our workshop materials, and putting forward, in simple plain language, draft advice on what we think ICANN could and should do in what order. And that would then be able to use by Laura and by others in ICANN, to [inaudible], discuss with us, and looked at in their future planning.

So I think Laura, sorry Gunela [inaudible] what you put up in the chat. I think Laura talked about the [inaudible] state of that being delayed. She didn't give an exact time. So what we need to do now is put a call, and we'll put a call immediately please, if you don't mind Silvia, for one or

two people to step forward to hold the pen on our outcomes from prioritization discussions.

And we will put an end of, well let's say, it will need to be available for the taskforce to review, so we can decide at our next meeting what edits need to happen, if any, before it has been formally passed on. All right? We will need to make other small subcommittees in the future, but we'll leave that to the future, as we will leave the other things on our agenda, with the exception of the next meeting. And for this, I am going to hand it over to Gisella, because she's got some proposed dates. Over to you Gisella.

GISELLA GRUBER: Thank you Cheryl. Gisella here for the transcript. I have updated the agenda pod on the right in the Adobe Connect. The decision for the accessibility working group was to hold a meeting every three weeks. I believe that this time of 18:00 UTC is not very favorable for, especially Gunela and even Cheryl, so we can look at a slightly later time. My proposal was to send a Doodle out, and put the specific dates in.

If we could just quickly run through the dates. The next meeting would be on Monday, the 15th of December. After that, three weeks later, is Monday, the 5th of January. Now I am aware that we've got a festive break and lots of people only start work again on the 5th of January, so if that's too soon after the Christmas break, we can do Monday the 12th of January.

If we do the 5th of January, we can have another call on Monday the 26th of January, prior to the Singapore meeting. If we do the call on the 12th

of January, then we will probably only meet again at, in Singapore for our face to face meeting. So that is the suggestion to put to the working group, and if everyone agrees, what we need to decide on is Monday the 5th of January, and after that, I'm happy to send a Doodle with each of these dates, and then we can actually set the preferred time on those dates.

CHERYL LANGDON-ORR: Chery for the record. Thank you very much for that Gisella. And I think one of the things that we all need to recognize is that we ask [inaudible] put into this. She looks across all of the meetings, and this is like ICANN wide, and then manages to find slots that remain, but the decision now is, do we run with the 5th and the 26th? Which, yes, I do recognize Gunela, would be the 27th in Australia, but I for one, take my one annual holiday over a four day weekend, however, that's not a problem.

Or the 12th. It probably is better because we would get more meetings in before meeting again face to face, for those of us who will be available in Singapore. So is there anyone who objects to us meeting on the 5th of January and then the 26th of January, allowing Gisella to then Doodle us for a humane time, somewhere between 9 to even 21:00 hours I suspect.

I see no objections. In that case, let's go with the 5th and the 26th, and you'll all get a Doodle for UTC times, somewhere between 19:00 and 21 or even 22:00 hours. I hope this will suit you all. This will then allow us to have two meetings before the Singapore gathering, and we have a good amount of work to do.

Our next meeting will be the 15th of December, and following that, the 5th of January and then the 26th of January. It's the top of the hour, and I would like to thank you one and all for the effort and energy you've all put in, and particularly for those of you who are going to step forward and pick up the pen for putting together a little document. Thank you very much and bye for now.

[END OF TRANSCRIPTION]