NATHALIE PEREGRINE:	[Inaudible]… Taskforce call on November 10th, 2014. On the call today, we have Dev Anand Teelucksingh, Glenn McKnight, and Gordon Chillcott.
	[We have apologies from} Olivier Crépin-Leblond and Fatima Cambronero.
	From staff, we have Ariel Liang and myself, Nathalie Peregrine.
	[Inaudible], I would like to remind you all to speak your name before speaking for transcription purposes. [Inaudible]…
	Thank you and over to you Dev.
DEV ANAND TEELUCKSINGH:	Okay thank you Nathalie. Good morning, good afternoon, and good evening everyone. And welcome to the call. Okay, so we do have a busy agenda on this call, and this call is really to figure out what our work plan between now and the, not Marrakesh meeting, the Singapore meeting in February. And we do have quite a few things to look at.
	So, we've put the review action items on the last call. There are three action items. Action items [do have a theme], and Glenn McKnight to be penholders for action item on recommendation 11, regarding post-ATLAS 2. And that was related to the recommendation 11, which talks about, item must implement a range of services to facilitate access according to various criteria, gender, cultural diversity, and user needs, disabilities, etc.

Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.

I think this has been done. I have to thank Glenn and Judith for doing this. I put the link in the chat today. Glenn, you want to…?

GLENN MCKNIGHT: Thank you. Glenn McKnight for the transcript records. In response to that, we really focused on the disabled, persons of disabilities rather than gender and cultural diversity. We were not sure from who actually came up with that concept, what they were thinking of. I don't think we've fully answered the recommendation everyone, because we work from our strengths, which is what our strong points are.

DEV ANAND TEELUCKSINGH: That is correct, that is true. [Inaudible] not complete, but at least some progress has been made on this item. Regarding the second part of the question, this was [the second item?], Dev Anand Teelucksingh to email the Chair of the, since this recommendation 11 was shared both the accessibility working group and the technology taskforce, the chair of the accessibility taskforce was contacted regarding the clarification of the use of the word agenda and culture diversity access facilitation.

So I get, well, it's been acknowledged. I don't think there has been an actual response to this, and I can, but I think Judith has joined the call, and Glenn are also members of the accessibility working group. Has there been any deep discussion on exactly what does this recommendation mean?

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GLENN MCKNIGHT: No, and you know what? It's going to be the problem with all the ATLAS… Glenn McKnight again for the transcript. We're going to have inherently the same problem with every recommendation of ATLAS 2. Lots of great policies and very rich, but very poor in capacity. You know, many of these things have very little financial will and political will to make them happen, but they sound good.

They are very much lofty goals, whether they actually will be implemented in line items associated with them, I highly doubt. I'm not trying to be skeptical or negative, I'm just trying to be realistic. In fact, Judith may have a comment on that if she can pipe in.

DEV ANAND TEELUCKSINGH: Okay. Thanks Glenn. This is Dev Anand again. Judith, any follow ups? Anything you want to add to that regarding recommendation 11 and the part of the assigned to the accessibility taskforce regarding, trying to find the agenda, the wording of the criteria such as gender and cultural diversity and so forth.

JUDITH HELLERSTEIN: This is Judith Hellerstein for the record. I don't necessarily think it's a gender issue. The cultural diversity, I think, would be helped along with the other recommendations 11 that we made, which had to do with the captioning. Captioning is not only for people who have a disability, but is also for people whose English is not a first language, and for people who are [inaudible] challenge.

And I think those two things will help out in the cultural diversity because you can get more people who don't speak English to become more part of it.

DEV ANAND TEELUCKSINGH: Okay.

JUDITH HELLERSTEIN: And also, in the ideal, also raising awareness. So that also is cultural diversity is in the sense that many people are not aware that, lack that lacking of captioning, or lacking of other things, or not welcoming, or not trying to encourage other people to come in, or figure out, what are their stumbling blocks?

It's not that people do not want to, it's that they're not educated and they're not made aware. And I think that is some education that needs to get done, that's not in the, that's more in the I'm thinking accessibility. But in the technology taskforce is reviewing technology that is accessible. And add it [inaudible] so it is accessible.

DEV ANAND TEELUCKSINGH: Okay, thanks Judith for that. This is Dev. So I think we just have to monitor the, well, [inaudible] point of view on accessibility working group. You can keep tabs on how the accessibility working group tackled this recommendation level as it leads to us in the technology taskforce. So, okay. Going back to the action items. The third action item regarding recommendation 26, myself, Dev Anand Teelucksingh, to create a separate wiki page to list the current policy management flows,

with the aim of the chair recommendations and assign members to a wiki page.

Well, the page itself has been created, but the actual identification of the current policy management flow has not happened yet. And that is on our agenda item, and so how we can work on that issue. Okay. So those were the action items. Okay now we can go to agenda item two, which is the actual topic at hand, which is the follow up on ATLAS 2 recommendations. So it does talk a little on number 11, but number 26, which is the one dealing with the policy management process system.

I put the link to the post-ATLAS 2 items for the technology taskforce. This policy recommendation 26 is one that's assigned to social media, technology taskforce, and the capacity building working groups. And the idea is that, the recommendation reads that ICANN must permit a workable policy management process system that's available for use across SOs and ACs in order to enhance knowledge management, and prove effectiveness of all ICANN volunteer communities, improve cross-community policy specific activity, enhance policy development metrics, facilitate multilingual engagement, create a taxonomy of policy categories, and provide policy development history for newcomers.

Now, I think all of the three working groups have had meetings just before the LA meeting to discuss this recommendation, which is a very, well it's a very important one, but it's also one that requires potentially a bit of thought and some, to try to figure out how this could be implemented, or how it should be documented. And one of the ways that I was thinking was that, well, we really need to really identify that

kind of tendency, we need to identify the problems before we can come up with solutions.

It's just not to say we need new technology for this, or we need a change, or redesign, we need to understand why our policy management policy within ICANN are not sufficient. And once we document those flaws, or short comings, or how ever we would like to describe it, we can then look at… Once the issues are identified, then we can try to come up with solutions. So in social media, I think, just if I'm trying to… Ariel, who is also very involved in the social media working group, correct me if I'm wrong, one of the things that the social media working group will be looking at is looking at taxonomy of policy categories, as possibly a way of getting most intact.

The capacity building working group is looking at the aspect of knowledge management, of how… But we now have to look at does this policy management system works. So, the thing is, being a new person at ICANN called Ashwin, and my mind has gone blank as to the surname of that person, which is kind of embarrassing. Ashwin Rangan, who is ICANN's chief information innovation officer, and of course, Ariel can correct me on, bless you, whoever that was, can correct me on that naming.

But I do want to have something in mind documented before we have a conversation with, because in order for that conversation to be effective, we really do need to have something, I think, on the wiki, ready to show, you know, some of the ideas or thoughts that you want to see regarding the policy management system. Thank you Ariel,

Ashwin Rangan, thanks for that, for putting a link to his profile page on the ICANN website.

So, any… I'll open the floor for questions. Anybody wishes to talk about recommendation 26, how we should tackle this?

Okay, well seeing no one raise their hand [inaudible], suggested one approach. I would suggest we would probably have to a possibly a weekly conference call. The reason why I suggest a weekly conference call is because is, I'm also involved with the At-Large website redesign team, I'm sorry. Glenn, I see your hand. I'll come to you in a minute.

And that working group has have roughly weekly calls, to look at the redesign of the At-Large website, and a lot of progress has been made. And I'm thinking, if the ATLAS 2 recommendations, something has to be presented at the time of the February meeting, we really need to work now on how to document the flaws and the way forward.

So Glenn, you have the floor.

GLENN MCKNIGHT: I was just responding to your request for people to give feedback on how to approach, Ashwin. As we followed up with him in LA, we met with him personally, as you recall, to deal with the knowledge management system. He's not a dummy. He understands it's really, really tough to come up with an effective management system, and it's equally tough to have something that's actually implemented.

So this is a long process that we need to do, but we need to come up with solutions that will make life easier for people, because I think we

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lose a lot of people because action items are not followed through, or they're not captured properly. I think this causes frustration. I think this should be one of the high priorities.

DEV ANAND TEELUCKSINGH: Okay. Thanks Glenn. Okay, I'm seeing two questions also. I must say, I don't agree with you Glenn. I see two questions in the chat here. [Inaudible] has asked, "When are the French translations of these recommendations is available?" I believe, to answer that question, I believe the ATLAS 2 recommendations, which has the text for all of these recommendations, was formally officially translated. Perhaps Ariel and Nathalie could find a link to the documents. It was translated into the six UN languages.

So perhaps staff could find that link the meantime. But questions regarding to Judith, regarding the website redesign, whether we invited somebody from the disability community to join on these calls. Not as yet. I think we've come up with the… We haven't really… The design of the website itself hasn't been place yet. We've all been focus on, so that the wireframes and how, what should go where in the website.

There is no website itself that's designed yet, or ready to show, or to evaluate as such, it does have accessibility. So that's not happening now. The discussions have been more on wireframes, in terms of what information should go where, and what's, how information should be structured on the website. Not so much the website itself. Okay.

So, I was thinking perhaps what we can do is, maybe it doesn't have to be a formal call, but I do think we probably do need to have a scheduled

call that we could actually look at this policy management system, because it's a sense of also trying to put on our thinking caps and try to think of a way in which, how we would want the policy management system to work. If, you know, and to really come up with those ideas of what we want them to be, as well as identifying those flaws that we find difficult.

As Glenn pointed out, the system, the way the system is, it's very hard for people to be involved, and people tend to be left behind by this policy management system that we have now. So, I'm going to suggest, perhaps a call and I'm going to suggest perhaps not on a Monday but more towards the end of the week, which will be more of a separate call. How does that sound in terms of… Any objections to that?

Okay. I see a tick from Gordon on that. Okay. All right, so I think the action item is to have a Doodle to have a conference call specifically on looking at recommendation 26. So that's one action item. I hope staff is typing something, or not, great. I'm seeing it, thank you Nathalie.

I'm thinking either a Thursday or Friday, but a Doodle will go out to pick it an appropriate time for that. I'll be open to all of the members of the technology taskforce, and perhaps we could extend it to the social media capacity building members as well. Since this is a joint meeting, although anyone interested from those two working groups, who want to be a part of that.

I think that could... Also, an invitation can be sent to the capacity building working group and social media working group for any interested persons wanting to be part of that. Okay. Let's see.

Okay, I think that's the way we will move forward on that. Let's see we do have another agenda item. Let's move on to agenda item number four, ideas improving organization of At-Large content. This, to me, was something that is very, very critical, and I know that it has been a challenging thing, this has been challenging for us as well. I'm reminded of this, I tried to find information on the wiki.

The search is not working as well as it should. And I think it's really to do with the way the wiki pages have been structured and so forth. So we do need to really look at this, on this issue as well. And I'm thinking, the lessons that we're learning from the At-Large website redesign, we can apply to the At-Large wiki reorganization of content.

I had put the, trying to find the link for this. Hang on a sec.

I can't seem to find it right this second, but regarding the, and I guess that's part of the problem. But being more serious, we need look at the contents created by the At-Large working group, and I did propose a template for how the At-Large working group structures could be better structured. I do think that we need to look at the, how… We just need to focus on one thing at a time, otherwise you're going to be, that's going to be too overwhelming.

I suggest we just look at the working groups first, and after we've done that exercise of the working group, then we look at the RALOs and then look at content created by the ALAC itself. Okay, and so with regards to the working groups, one of the things that we had suggested in the past was to have an old confluence server, and well, there was some discussion at ICANN's IT staff before the London meeting.

What happened was that a server was setup. The way that it was setup was behind ICANN's, inside of ICANN's organization and therefore I needed a DTN, and the IT staff suggested that I had to then sign a NDA, which stand for non-disclosure agreement. And it was one of those, and it was part of, what legally is a document, which I thought… Well, two things. One, time for me to actually do this, because of the ATLAS 2 summit, and the more I thought about it, it's probably not the input I want to take, because what I do want is to have members of the technology taskforce being able to tinker with the confluence system, and to work together in conjunction with At-Large staff.

To really try to test in confluence, but test different teams or layouts for the confluence system, without effecting our other At-Large wiki. And that was the reason why we wanted to accept confluence server. And we noted also that the updated versions of confluence have very certain new features that was very interesting to [tend].

For example, one of the features of confluence talks about how action items can be better structured, and so that if you go to the confluence page, you would have seen a video of this feature, and it would have solved one of our issues that we have been working on and that is the consolidation of action items for all of the working groups of the ALAC onto one page.

So, what I'm going to suggest that, I'm going to access, to ask IT ICANN staff, whether a separate server can still be setup but outside of ICANN's system, outside of ICANN. So in other words, there is no security concerns when we try to connect to the server and so forth,

and it will be very [inaudible] to stick with, and if we do break it, then it's easy to just restart it and for us to work on.

I also note, confluence also has a like a starter license, which is like 10 US, for installation of confluence for 10 users. And actually, that to me, would work quite well I think. So, any thoughts on this approach?

ALI ALMESHAL: Hi Dev, this is Ali.

DEV ANAND TEELUCKSINGH: Hi Ali.

ALI ALMESHAL: When you said a server outside the ICANN, you mean outside the ICANN networks, so it's not within the zone of the ICANN or within the entire world of ICANN. So will it be publically accessible? This is what we are referring to.

DEV ANAND TEELUCKSINGH: This is Dev. I think, yes, that will be the approach I want to take, because, and I understand the security concerns, even though by having a server there, and for having persons outside the organization, like outside the At-Large community accessing it. So I understand their concerns, that's why we think, it's really just to setup a server, that's outside, that's hosted outside of ICANN.

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So that we can think of whether, and it's in, we can show it during calls and get feedback and so forth. What we could do is that, well I'm not expecting to replicate the entire bits of information, just to test the layout, and then afterwards make a presentation onto that to see whether, you know, the rest of the community will appreciate the type of redesign.

You know, so yes, I hope you understand that.

ALI ALMESHAL: This Ali AlMeshal again. So this would be behind the firewall of the ICANN [inaudible] so to be accessible without going through the NDA or anything else. This what we are suggesting.

DEV ANAND TEELUCKSINGH: This is Dev. Outside of ICANN, I think you said inside, but outside of ICANN's network, and yeah. So that we avoid the NDA, non-disclosure agreement, how to setup VPN software, and so forth, which would have been another set of complications, I think. And especially if you have to have more than one person coming in, so I don't want to do it entirely on my own.

And I poste the other link to the starter licensing. And actually I also found that the, you have this guide, it's installing the at the confluence system, and actually it's done in kind of a storyboard kind of type of way, which is actually interesting from a social media point of view, because it's kind of like a storyboard and it encourages you to Tweet each stage and so forth.

So it's something for the social media working group to look at. Those posting those links also in the chat there. Okay, so any objections to that? I'm not seeing any objection, but I'm seeing a tick from Glenn, which I assume was a tick for this issue, and from Gordon, and from Ali. Great. Okay, I'm seeing no objections from Frank and Judith.

So I think the action item would be for me to write to ICANN's IT staff, to investigation the information of a server outside of ICANN's network.

Okay, thanks. All right. Let's move on to the next agenda item. Okay, and this is regarding the social media tools for team use. So this is something that's coming out of the social media working group. And the social media working group is going to be having its call later this week to bring this up, but just to give some idea here about this, the social media working group, one of the things that the group is looking at is how to better involve more active members of the At-Large community to actually be involved in composing the Twitter At-Large handle.

[Inaudible], Ariel who is in charge of the At-Large social media accounts, and what has been happening so far, is she is pulling the information, because she is the policy coordinator she is aware of all the policy over here, deadlines and so forth. And she has been putting appropriate information twice a day, regarding related At-Large items. The thing is though, we want to get more of the At-Large community to be better involved.

So we are looking at, yes, once or twice a working day. And she is supposed to link to the social media call which is on 14:00 UTC, this

Wednesday. So the thing is, the concern is that we want to just give credentials to a whole bunch of different persons within the At-Large community, and have them independently post something. There has always been a concern to two thing. One concern being that content not related to the issues of At-Large would be posted by other members of the community on the At-Large channel.

And two, there is also a concern whether a [inaudible] that, how shall I say this? That an opinion on a particular policy issue could be shared, that doesn't have consensus of the At-Large community. So, an opinion might be expressed on a particular topic or policy issue that could be construed as representing the entire At-Large community's opinion on it, when it's maybe a personal opinion from that community member.

So that's one of the concerns. So one of the things that the social media working group will have to work on, is coming up with some investigating sort of social management tools, that that would offer sort of editorial control to Ariel. So the idea would be, the concept of it would be that the At-Large community would be able to compose the tweets, with the appropriate pictures and so forth, but there will be like, Ariel would be more like an editor that looks at it to make sure it's okay and that it's true, rather than the Tweets on our own, which takes up some time for…

So I noted two applications that I post that in the agenda. One is [Buffer], which is a social media management tool, and the other one is [Who Suite]. And those are the two key tools that I think offers those type of social management type of tools for social media accounts. I

post links in the chat. Ariel, do you have anything you want to add to this point?

ARIEL LIANG: Thank you Dev, this is Ariel for the transcript. I think it's that very well. So we are looking for the tools in order to… Well, the one group is to have social media working group members to take more ownership of the channel. So it's not staff posting it, but also we want to have members to contribute more for the content.

And also it will be helpful during the ICANN meetings because, when during the meetings, I will be Tweeting but I also will be doing many other things like remote participation management. So if we have members in the meeting room help Tweeting, that will make our content more richer, and also more timely too. So that's why we're exploring those tools. That's the only thing I want to add.

DEV ANAND TEELUCKSINGH: Okay, thanks Ariel. This is Dev again. So, those are the two tools. I mentioned, that I thought would accomplish task of having the community being more involved with the social media, positing on social meeting to At-Large. Anyone have any other suggestions to look at? In terms of social media management tools?

Okay. I'm seeing no one raising their hands or typing in the chat. So we have those two applications to look at. So our next question is, how can we effectively evaluate these two tools? This is how we did when we were evaluating conferencing solutions and group chat solutions. We

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had to have a special purpose call to really look at these applications. And what we can do is, in coordination with the social media working group, schedule a call to evaluate these two tools.

Any suggestions on that idea? I think Glenn is typing.

Okay Glenn is mentioning that the development of these tools is to help aggregate and distribute content, and Glenn is still typing. Okay, and the system now is too dependent on Ariel and we need to help her. I fully agree with that as well. So, okay. So, I think we'll need a special purpose conference call to then evaluate these two tools. So perhaps on the social media working group call, we'll mention this topic, and then have a special purpose social media taskforce call to evaluate these tools. Ali, your hand is raised. Go ahead.

ALI ALMESHAL: Yes, thank you. This is Ali AlMeshal. These tools are freely available or they are licensed?

DEV ANAND TEELUCKSINGH: This is Dev. Thanks Ali for that. While there is a cost involved, but [inaudible] is even more pricy of the two, and that they have a business, but there is a trial version that we can try. So once we know that the trial is going to happen, and once we know when the call is going to happen, because you know, stand up for the trial beforehand. And then see how we can use this.

[CROSSTALK]

ALI ALMESHAL: I mean the purpose of my question is not the cost, to be honest. If it is a license and we need to buy them, why we don't just ask the supplier or the software developer, can he be part of one of the calls specific for that and they just do it, demo it for us? So we all know how these tools work and show us how good is that tool, if they do that.

DEV ANAND TEELUCKSINGH: Well, I think how they will do it, they will say, there is a 30 day free period trial, the buffer for business is a seven day free trial, so what we can do is then sign up for the trial, because it will be free and we don't have to pay anything, and we don't have to go through figuring out how we get the funds to actually do that, and try to get the permission and so forth.

We could at least try out the tools, and then come out with a recommendation that this working, this isn't working, you know? But I mean, in terms… I suppose it could be done, but… I see Judith is thinking…

[CROSSTALK]

ALI ALMESHAL: …demonstrate it for us. [CROSSTALK]

DEV ANAND TEELUCKSINGH: Okay. Go ahead Ali, sorry.

ALI ALMESHAL: Sorry. I said it would be great if they can do that, even there is a lot of them saying that they can do that. I'm here now in [inaudible], in this region, we never, ever buy anything even if it is very much [inaudible], they present it for us, they show us, and the people who are concerned with that, so we can see how it does work, and there are [inaudible] so they can show us the [inaudible] of that tool.

So instead of we just go and have this trial, I don't know. if that is possible, then that would be great.

DEV ANAND TEELUCKSINGH: Okay. Thanks Ali. Okay, well we do some support, at least Judith and I think [inaudible], and from Gordon on this. So I think your suggestion should be taken up then. So just to confirm, your part would be to contact what [Who Suite] and [Buffer], and ask them if they can do a presentation demo of the tool, if I understand.

ALI ALMESHAL: Yeah, and when we discuss it with them, while we're on the call, if anybody have questions, feedback.

DEV ANAND TEELUCKSINGH: Great. I see a tick from Glenn McKnight here, so I think, Ali, you'll take up that suggestion then. So, you'll write to [Who Suite] and to [Buffer] to schedule, how shall I put it? To contact the two vendors, I'm trying to word the action item here. To contact the two vendors to arrange for a special purpose conference call for them to demo their product. Okay.

And probably it would have to be two calls then, because it probably would not make sense to have two of them on one call. So probably need two special purpose calls on that. Okay. And I think we'll bring that back into the social media working group call, which I think would agree with this approach. Okay. Excellent.

And then, if they are willing to do it, which I'll assume they will, then we'll put up an appropriate Doodle for an appropriate date and time with the persons involved. Okay. Great, excellent. All right.

Let's move back to the next agenda item. We're progressing through these action items, these agenda items good. Let's see, open discussion, call for topics on the technology taskforce calls this year. Glenn, you had typed this agenda item, do you want to speak on this topic?

GLENN MCKNIGHT: Yeah, just, sorry. Try that again?

DEV ANAND TEELUCKSINGH: This item is open discussion, call for topics on the technology taskforce calls for the year.

GLENN MCKNIGHT: Okay, thank you. I was stuck, I lost the discussion for a second. I'm back 100%. Okay, so what I suggested in this agenda item everyone, is that we should really start looking at what items we can have for the balance of the year and beyond. So if there is issues, topics, demos like Ali has suggested, we should be starting to put a list of suggestions. So I'm suggesting we have an open discussion, and everybody, this is not a chance for you to be quiet, you must say something.

So I'm going to say to Dev, just put everyone on the spot, you know, which item do you think we should have, that we should slate into our calls. And again, some of this could be join calls like what we did with the accessibility committee on captioning first, back in October. So you know, the plan here is, what are some things on these call? The reason is that we should have these calls full of people, and two, people in the wider community see the value of the community.

So Dev, if we could just go down the list, we can start with Ali and go down, of what he would like to see a couple of suggestions that we have as topics for our monthly calls.

DEV ANAND TEELUCKSINGH: Okay, I think, Glenn, I suggest you chair and we'll walk down the list. So I turn the floor back over to you.

GLENN MCKNIGHT: Ali, it's your chance. Come up with a couple of ideas of what we haven't done, or what we should be doing, never mind the demo that we talked

about a couple of minutes ago, brings to our attention something that we should be, that A, we're neglecting, and that it will help the rest of the community.

ALI ALMESHAL: Thanks Glenn. This is Ali AlMeshal. Do I have to do it now?

GLENN MCKNIGHT: If you have something in mind, but definitely would like to see something from people very soon so we can start planning our monthly calls.

ALI ALMESHAL: Yes [inaudible], as of now, nothing off the top of my head, but you are absolutely right, we have to come up with some things to plan it. And I think that giving the chance and the opportunity, the member of this group to think, and if we have a deadline for that, to submit that, that would be great.

GLENN MCKNIGHT: Okay, so for example, is there something that you use, or you have seen in other organizations, that you think ICANN can benefit from, that you would suggest that in your wealth of experience working with ISOC or other groups.

ALI ALMESHAL:	Again, you are putting me on the spot. This is Ali AlMeshal, as I said Glenn, I have nothing off the top of my head right now.
GLENN MCKNIGHT:	I tried. Sorry about that. If everyone had their own remarks before. So, let's turn to Beran. Beran do you have anything you would like to share with us?
DEV ANAND TEELUCKSINGH:	She might not be on. I think she's… I don't know if she's on the channel, but maybe she can type it in. Ah, Beran, we're hearing you.
BERAN GILLEN:	Yeah, like Ali, I promise I can get you something, I can get something out to you within the next week. Within a week, yeah.
GLENN MCKNIGHT:	Thank you so much. Okay, let's turn to Franck. Franck Dossou. Frank, are you there? I'm not getting anything. Again, I will send this email out to everyone in the group, just sort of simplifying what the request is. Okay, Gordon, do you have something?
GORDON CHILLCOTT:	Gordon Chillcott for the record. Yes Glenn. Well, I'm going to hear a long groan from Dev on this one, but there was a survey that was really sent to the At-Large community directly, to get an idea of what tools

people, what their communities look like from the point of view communication in 2010. As a result, it was a great survey.

The results were very interesting. And it may be about time for us to do this again, the world has changed. I wouldn't recommend that we do it this year, but in the next two years, perhaps that should be looked like. And there is always my frustration on search engines, and we've evaluated conferencing tools, we are evaluating chat tools a little bit.

Search engines, the topic of search engines keeps coming up, and I know that ICANN is trying out new ones right now, but that maybe should be looked at a little bit closer. And I'm going to have to think about it a little bit, maybe come up with some other item, maybe a tad more realistic later. Thanks.

GLENN MCKNIGHT: Great, thank you so much Gordon. And I love the idea of an updated survey, I think that's a substantial idea, and I think we need to think that through, for sure. And if you're interested, Laura, of the ICANN staff is working on feedback on the search engine for ICANN, so in the beta stage. If you're not part of that group, I'll connect you with Laura, by the way.

Let me turn to Judith, please. Judith, do you have anything in your wealth of experience that you've have or shared with, with ISOC or your recent trip to Korea for the ITU? That you've seen anything that, you know, that's a hot item that you would like to share with us?

JUDITH HELLERSTEIN: It's Judith Hellerstein for the record. No, I have not seen anything, except of course the closed captioning, but we've already, Glenn and I have already discussed this first. That is the only thing that I'm pushing right now. But the only thing I'm saying is we do bring something out, we should text it, and we shouldn't bring something out that's half baked.

And that was the main complaint at the ITU planning part, was when they came out with an app for the scheduling, and it was awful. And it was pretty much useless. So if we come out with something, we really should text it and make sure that it works well.

GLENN MCKNIGHT: Right, beta testing. Great, thank you. So I guess it's my turn. Back in LA, a couple of staff people were talking about some of the guides they were creating, and which were interesting because there is no integration with the guide that they created and the video they had in the resource guide, which was kind of a disconnect.

So I shared them some ideas of the guides going on to e-book, e-book, Kindle format. So I would like to suggest, because I've had experience with this, creating a live-streaming e-book, is that we look at ways, how we can make the beginner guides for ICANN into a more e-book format, so people on their Android or iPhone can use this more effectively.

So I would suggest that as a topic for us to think about, as more and more people access the Internet via their phones, and we need to start looking at this wonderful content we have, and if it's applicable, and if

it's not that readable from a phone, it's sort of pointless. So I thought I would just bring that one up as well. Okay, so turn back to you Dev.

DEV ANAND TEELUCKSINGH: Okay, thanks Glenn. And indeed, it's good to hear the suggestions. And regarding Glenn, I think your suggestion is spot on. Because I note that, I mean, a lot of the documentation and the content ICANN produces, a guide and so forth, are on PDFs, and as you mentioned, you know, PDFs aren't exactly the easiest thing to work on in mobile.

So if these guides were available in other formats such as e-pub and so forth, you know, I think, and it's more, well, accessible I guess is the word, more easier for people to take with them, to consume, then you might see much more uptick on these guides. So I think that that's a good idea.

In terms of my suggestion, we do still have someone later on the call, in this agenda topics, but I think one of the things that I'm looking at is in terms of the, and I guess it's more in coordination with the accessibility working group, in terms of language, translation, and the language tools. And seeing things like, Skype now has a beta for the language translation services. So the idea is being that when you talk, when you speak in a particular language, it's translated by Microsoft Skype, and it's voice, in an alternate language and vice versa.

And it [inaudible] in a chat window for Skype. So you know, those kind of things I think are very interesting. I was [inaudible] for example, with the introduction of new keyboards, for example, there is a translation tool that works with the keyboard. So as soon as you type it in, from

the keyboard standpoint, it's translated. So that might be useful for a type of chat apps. So I think, and one of the issues also language translation is with the machine language translation for the LACRALO list, which is also on the agenda item.

But those are the comments I have so far. I suggest an action item, moving forward, would be for Glenn to work on a letter to the members of the technology taskforce. And I think we can also post it on the global Skype chat, to see if other persons have an idea of. Just to see, because I think our At-Large community is very diverse, and I think they may be aware of a particular tool or system they saw at the IG, internet governance forum, or they think the At-Large community should look at.

So we should probably just get that more broadly circulated among the At-Large community. So I suggest that will be the action item. Glenn to write a letter asking for particular topics for the technology taskforce to focus on, not just the technology taskforce members but for the wider At-Large community to answer. And maybe setup a wiki page for that as well.

So that people can post comments on it, on the wiki itself. Okay. Let's see. The next agenda item, I'm sorry this is going to be a little bit later, so I'm going to try to move forward quickly on this. Let's see, suggestions for web conferencing. I notice that actually we'll probably have to look at suggestions for web conferencing. We've looked at a few tools, and I noticed that there has been some changes in some of the web conferencing solutions, so you may have to go back in there and update our discussion and recommendations.

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But one of the tools that I noticed, that I thought looks very interesting, I'll post a link to it, it's something called, I don't know if I'm saying it correctly, but it's called [inaudible], and I'll post a link here, and it's an open source solution actually. And it's very interesting because it offers what we call a video bridge, which is open source, and they have one online for people to use right now.

And the meeting about is that there is no account needed, so the first person that comes in, an unique URL is created, and then you just send people that URL for them to connect to that conferencing solution. And it works very much like Google Plus Hangouts or some of the other conferencing solutions that allows for video feeds, to work in. But I was impressed by…

If you use the latest version of Google Chrome that is, how easy it was to just start a station, and have the stop signs for Windows, Macintosh, and Linux, for those not using the browser. So I think is a solution that actually might be very useful, since there is no real limit in terms of the number of attendees. So I would like to propose a special purpose conference call to look at this tool, just to demo, and then we'll provide more about it.

Any thoughts, or comments, or observations? Gordon, go ahead.

GORDON CHILLCOTT: Thanks Dev. Gordon for the record. Yeah, I looked at it myself and I'm kind of impressed, I'm quite impressed actually. If we're going to do a conference all on this, I would like a couple of weeks' notice because from the Linux side of the house, I would kind of like to have a look at

how easy those clients are to download and get installed. Sometimes they look really, really nice and sometimes they can be a real difficult thing to get running.

But yes, I think just that it really needs a serious look.

DEV ANAND TEELUCKSINGH: Okay. This is Dev again. When you say a few weeks, so you want to have it, say, in the first week of December then? Would that be enough time?

GORDON CHILLCOTT: I can probably schedule it in. I'm going to see if I can get some help from a couple of other guys on the ALS, but yeah, we can do that, sure.

DEV ANAND TEELUCKSINGH: Okay.

GORDON CHILLCOTT: And if nothing else, I can find out, we can prove how easy it is to work with Chrome.

DEV ANAND TEELUCKSINGH: Okay. Well this is Dev. I'll say yes. And if you can easily try out an off the cuff type of a demo, if when you're online and stuff. To me, it worked very well through Google Chrome, because with Google Chrome support of web RTC, it just, once you just click on the link, it has access

to your camera and microphone, and in fact, it turns itself on immediately, as soon as you grant access to it.

And then suddenly, you see a video feed of yourself, with your microphone, then you can just invite people. It works very, very quickly for Google Chrome users. I have not tried the desktop clients themselves. But okay, so I think we can… Any comments or concerns regarding [inaudible]?

So we will try to do a special purpose call to evaluate this conferencing tool, tentatively, around the first week of December. Because it's already November 10th here, and I know that there is obviously one big deadline for the At-Large community for this month. And that is of course related to the IANA transition.

Okay, let's see, any other comments or suggestions for web conferencing before I move on?

GLENN MCKNIGHT: Yeah Dev, it's Glenn. I've got a number of them, but because of time, I'll email them to the list.

DEV ANAND TEELUCKSINGH: Okay then. Thanks Glenn. And of course, this is Dev, you can update the wiki page for some of the things to look at, so we can at least look at it, discuss on the technology taskforce list, of course. Okay.

Gordon, I see your hand raised. Is this an old hand or is this a new one?

GORDON CHILLCOTT: Sorry about that, it's an old one Dev.

DEV ANAND TEELUCKSINGH: Okay. Let's move on now quickly. Hopefully we'll get this done in the next 10 minutes, okay. Regarding the suggestions for group chat, so far we've looked at three things.   We've looked at [Flack] Call and [inaudible] chat. And there are a few other group chat solutions, but I have to confess that none of those things seem to be bringing anything different.

I think [Flack] and [inaudible] are probably the best breed of these group chat applications. So I'm not thinking, I know Sean, and I think Nathalie, was working with Sean, whose unfortunately not on the call, something called [inaudible], I think it was. But I have not really had a chance to even look at this tool, but I don't know if there has been any conclusion that came out of the testing for, that Sean and Nathalie did.

Nathalie, do you want to say a few words on this?

NATHALIE PEREGRINE: [Inaudible]

DEV ANAND TEELUCKSINGH: Actually Nathalie, this is Dev. Sorry Nathalie, I'm barely hearing you. I'm not sure if it's my connection, or if it's the same for others. This is much more. Yeah, we can hear you now.

NATHALIE PEREGRINE: Okay, my phone dropped. I was saying [inaudible] end of summer, so this is [inaudible]… However, we [inaudible] in terms of chat [inaudible]… to see things [inaudible] in terms of starting a new chat, inviting [inaudible] to a chat, [inaudible] topic but it's very, very clumsy.

It seems to be quite handy for the other [inaudible]…

DEV ANAND TEELUCKSINGH: Okay. I found a link to this. Thanks Nathalie, this is Dev. So it sounds like it doesn't really… It's for setting up the chat server, I guess, but given that we have Skype already, maybe it's not as, if I understand you correctly, it's not anything more significantly better than Skype chats, for example, or the other group chats like…

NATHALIE PEREGRINE: There certainly was nothing more.

DEV ANAND TEELUCKSINGH: Okay. [CROSSTALK]

NATHALIE PEREGRINE: …stand out.

DEV ANAND TEELUCKSINGH: Okay. We should probably note that, and say that this has been looked at. [Inaudible] to write a summary about that and post it on the wiki,

just to document this, that we looked at it. Okay. Any other thoughts regarding, oh I see a suggestion from Franck. Okay, well, hmm.

Do you have a link for that Franck? For what Spark is? But I'm not sure what that is.

If you provide that link, it is something maybe we can look at for the future.

But I'm thinking, but there are two things that the group chat idea, I think there is a strong possibility for how the community itself can use this tool. For example, with the [inaudible], especially with the integration, that Slack and [hole], [hole] as well, they have a lot of integration. So for example, and they also support too, like [inaudible], which is the super integration tool that allows like, if something happens on one server, than do the action.

So for example, we can do things, like for example, when there is an event on the Google calendar, 13 minutes before, send a message to a Slack channel. Those type of things, which I think are very, very useful, and I think saves a lot of the manual passing messages along type of thing, which I think is one of the challenges for us.

Staff has to manually copy a lot of messages back and forth in different formats, and we're also doing the same thing internally as part of the RALO and so forth. I think there is an opportunity here, I think for Slack and especially to reduce the email overload. Because a lot, I'm just looking to a lot of the emails, and a lot of emails are like email announcements of meetings and so forth.

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And to be quite honest, after the meeting, there is no real reason to keep those emails. So, I'm just… I'm saying that I'm just drowning in emails from all the various working groups and so forth. I would like to think like Slack and [hole], the type of persistent group chat type of solutions, can really work.

Does anybody have any thoughts on this? And perhaps, do you think that perhaps we should try to, as the phrases, I think it's eat your own dog food, and perhaps try to use Slack to coordinate our discussions? Just to get more people involved, at least one of the two? Glenn? I see Glenn has his hand raised.

GLENN MCKNIGHT: Yeah, I recall bringing this issue up a couple of months ago because I've been so irritated with Skype, because we post an item, and you just get lost in a sea of stupid conversation with the ALAC or NARALO list that I'm a part of, on stuff that maybe the US government policy somewhere in the world, or some topic which, because people want to sound important.

And when you're trying to get information, or share information that's applicable, it just gets lost. And so, the Skype solution is not a solution. It's stupid. We need some system that properly threads the discussion, and that, and also some kind of ranking system like you've seen in many, many websites where a good suggestion is ranked and it is pushed up so other people can see it, so people can learn from it.

So we have very faulty systems. And so I don't have a solution. When we talked about that, we thought well… But if people don't use it, the

best solutions are no good either, people will default back to what they're used to. So we need systems that are applicable to people that make sense. Just for example, young people don't use [inaudible] anymore. In fact, it's pretty irritating because they're not communicating with their grandparents anymore by leaving a message, and they're pretty trite about it.

It's not my style. So our style of communication, this culture that we have, we need to look at how to be effective. And our communication skills are poor. Whether it's in presentations where people just talk forever and not getting to the point, or that side discussions, whether in Skype or elsewhere, and there is a lot of online bullying that happens too, which I think, especially for newcomers, they come in, they get their feet week, they get criticized or berated, and then they're gone.

And as a person responsible for recruiting people and getting feedback, why aren't you coming back? Well I'm tired of hearing the same old voices. So it's more than just communication, it's how we communicate, how we make people feel inclusive, how do we control the meetings so that the discussion is inclusive. There is a lot of issues here. Technology is just not the only problem.

DEV ANAND TEELUCKSINGH: Okay. Thanks Glenn. Well there is very interesting things to say, and certainly… It's not only a technology issue. And I can only just say that it's a challenge to try to have people stay within a particular topic, and maybe Slack can help with that, in that you can have, if you wanted to

discuss issues related to say the new gTLD, and if you're only interested in new gTLD issues, you can then subscribe to that chat.

And if you're not really interested in say, the IANA discussions, the IANA transition issues, you know, maybe you can choose to be on that chat or not. Those type of things. The challenge is, I think, unfortunately it's very hard to fork conversations. So, all right.

I don't have any other suggestions of how to solve that, because I think that's a more wider-ranging issue that probably needs a little bit more thought on. Does anybody have any comments or suggestions?

Okay. Seeing nobody else saying anything on that. But I just want to suggest that perhaps people can look at Slack, perhaps, and just see whether if people feel comfortable using it, and whether you use it in exchange for email, in exchange of, or Skype even, for example. So can I suggest then that we just simply, let's make an action item to create accounts on all of the persons on the technology taskforce to use, to create a special technology taskforce channel, just to get everybody on it.

Just to see whether people get to be more engaged, as they say, because I do know that we have a lot of people on the technology taskforce, but they're not fully engaged. And maybe just try to, I'm telling them to join this tool, maybe something can happen, as an experiment. Okay?

So we'll create accounts for technology taskforce members, we'll create a channel for them, so they could participate on that channel. Okay. I know we're running out of time here, and I know that there are other

calls. Might I suggest that for item nine, we push back on that one another time Glenn?

GLENN MCKNIGHT: Yeah.

DEV ANAND TEELUCKSINGH: Okay, thanks for that. So I'm going to try to see if we can finish this off in four minutes, so three, five minutes, yeah. Regarding LACRALO meeting list translation, I'll post an email to the list about this. There is already a wiki page to the link in the agenda as to the problems regarding LACRALO, regarding the LACRALO list translation, and I'll just post a link there, which discusses the problems with that list.

There has been a new mailing list setup to test this, and again, the testing has also fallen down a bit since ATLAS 2, but now I really just want to take that up now, especially, and see if we can get that implemented. Because the LACRALO mailing list translation, it's pretty poor, to put it mildly. You see a lot of gibberish and strange characters in there, and it's very hard to follow any conversation.

And it turns people off. So I know Fatima Cambronero is a new member of the list. I'm going to suggest that, work with her together on that new list, so that we can better do the testing. The testing only works from English to Spanish right now, as well as Spanish to English, and vice versa. So we want to get that language working first before we ever consider other languages, because I've heard a possibility that this may be useful for AFRALO.

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For French and English. Okay. All right. I'll post something on the list on that. One final thing, and last but certainly not least, co-chairs for the technology taskforce. As I'm no longer on the ALAC, and therefore not likely to be at the ICANN public meetings, I think the work of the technology taskforce is critical in two ways.

One, if you are to present information, there needs to be somebody there to chair technology taskforce session at a public ICANN meeting, and I think we have, it says on the agenda, we have a lot of work to do. So I do want to suggest that we have co-chairs for the technology taskforce. And I am going to suggest that two persons as co-chairs, Glenn McKnight who is now on the ALAC and will most definitely be coming to ICANN face to face meetings, and has been heavily involved in the technology taskforce.

And I'm going to recommend him as a co-chair. And given the amount of work that is needed in terms of evaluating accessibility tools from the accessibility working group, and I'm going to suggest Judith Hellerstein to also be a co-chair, to really help with that workload in terms of to really help regarding bringing together the testing of evaluation tools for accessible, and so forth, and to also help with the technology taskforce [inaudible].

So, any thoughts or comments on this? Hopefully there will be consensus on this. I think Gordon agrees with both, thanks for that. And I'll probably post on the list on this to make sure there is a consensus call on these co-chairs. Okay, Ali also agrees on both. Excellent.

Glenn, Gordon, sorry, Judith, any quick comment?

Okay Glenn accepts, and Judith is typing also that she accepts. Excellent. Okay, so note that as an action item, that Glenn and Judith are to be made co-chairs of the technology taskforce. Email to the list to follow. And I think we can now wrap up this call, and I'm sorry for taking so long, but we really needed to have this call today, to set out our workload that we have to do.

Okay. So I think any other business, very quickly. I see Gordon typing something. Okay. All right then, thank you so much for being here. Thanks to staff, thanks to Nathalie and Ariel. Good afternoon, good evening, good morning, this call is now adjourned.

[END OF TRANSCRIPTION]