ATRT2 Recommendations: Implementation Methodology





Implementation Methodology....

is the central component of ICANN's plan for effective implementation of recommendations made by the Second Accountability and Transparency Review Team



Background

- + Affirmation of Commitments (AoC) Reviews essential accountability mechanism
- + ATRT2 report and recommendations 31 December 2013
- + Board adoption of 12 recommendations* 26 June 2014
- + Apply lessons learned from ATRT1 and 2
 - + Communicate how recommendations being implemented
 - Ensure implementation on track
 - + Track and measure effectiveness of implementation
 - + Measure the impact of the implementation and document if it made things better, why or why not
 - + SMART goals for each Recommendation (Specific, Measurable, Assignable, Realistic, Time-bound)
 - + Ensure clear and relevant communication

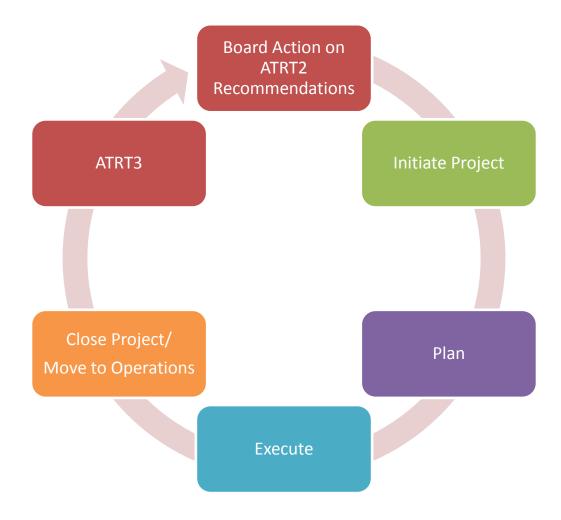
^{*} Consisting of 51 components

Implementation Goals

- + Implement all 12 Recommendations into operations efficiently and effectively
- + Enhance reporting for clarity and consistency
- + Document relevant implementation data and decisions
- + ATRT2 Implementation to pilot improved method of implementation

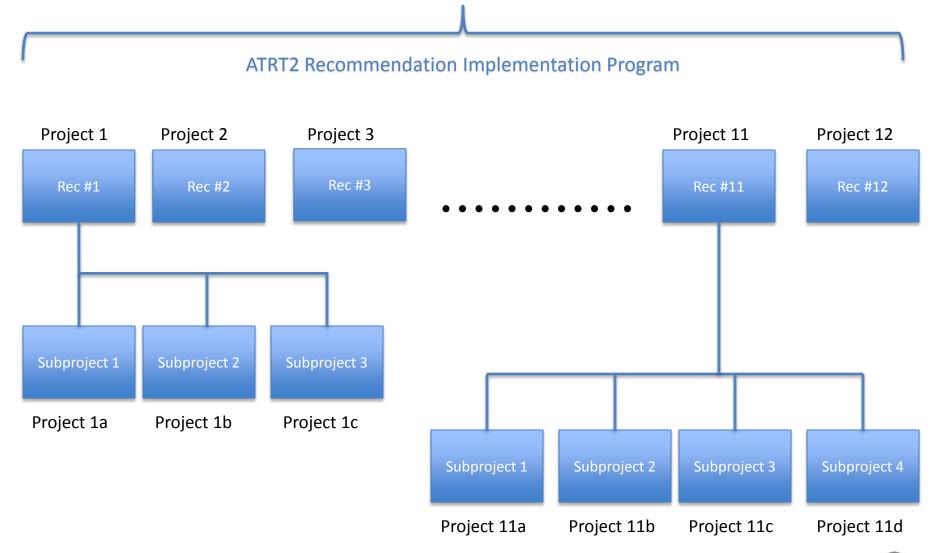


Implementation Life Cycle





ATRT2 Implementation Program Overview



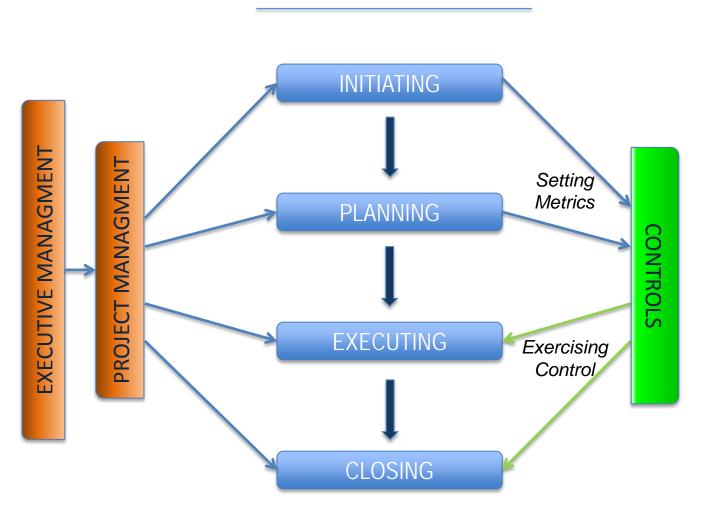


Methodology

- + Based on Project Management Institute's global standards guidelines, rules and characteristics for project, program and portfolio management
- Widely accepted and designed to achieve professional excellence
- + Project Sponsor and Project Owner for each project
- Project budgets and resources managed by Project Sponsor/Owner
- Implementation process used consistently across all projects, including key performance indicators and metrics



Effective Project Management



Benefits

- Clear scope definition
- Objectives and metrics defined
- Risk mitigation
- Schedule & budget developed and agreed
- Issue management & escalation process
- Company-wide resources planning
- Monitoring against timelines
- Consistent reporting



Roles and Responsibilities

Advisory Committee

Susanna Bennett, John Jeffrey, Theresa Swinehart, Sally Costerton

Oversight

Messaging

Program/Project Management

Planning

Monitoring

Risk Analysis

Reporting

Project Owner

Resourcing

Implementing

KPIs



Stakeholder Updates and Next Steps

- + Stakeholders provided with update at least on a trimester basis, with additional implementation information provided as available
- + ICANN web site, wiki, public sessions at ICANN meetings, webinars
- + Implementation Summaries
- + Portfolio Management System



Related Information

- + <u>Final Report of the Second Accountability and Transparency</u> <u>Review Team</u>
- + Board Resolution (2014.06.26.14 2014.06.26.15) accepting recommendations and directing implementation
- + ATRT2 Wiki

