

15 October 2014

# ICANN Academy & Leadership Training Programme 2014

Sandra Hoferichter

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#ICANN51



# Review of the 2nd Leadership Training Programme (LTP)

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# LTP 2014 – Facts & Numbers

Leadership Training Programme (LTP) – List of Participants			
Confirmed Participants			
AC/SO	Total seats per AC/SO	Number Confirmed	Names
ALAC	5	5	Abdel Aziz Hilali; Siranush Vardanyan; Jimmy Schulz; Fatima Cambronero; Alan Greenberg
ASO	2	1	Fiona Asonga
Board	2	2	Rinalia Abdul Rahim; Asha Hemrajani
ccNSO	2	2	Hasnul Fadhyly Bin Hasan (.my) Mohammed Al-Kindy (.om)
GAC	3	3	Imad Hoballah; Ishan Durdu; Alice Munyua
GNSO	9	9	Oliver Hope (RrSG); Roy Balleste (NCUC); Tony Harris (ISPCP); Stephanie Perrin (NCSG); Carlos Raul Gutierrez (GNSO Council); Marc Trachtenberg (IPC); Martin Pablo Silva Valent (NPOC); Camille Stewart (BC), Crystal Ondo (RySG)
RSSAC	2	1	Bill Manning
SSAC	2	0	N/A
<b>Sub total</b>	<b>27</b>	<b>23</b>	
Organiser	3	3	Sandra Hoferichter; David Kolb; Vassilis Chantziaras
Break out session facilitator	4	4	Heidi Ullrich; Rodrigo de la Parra; Reg Levin; Heather Forrest
<b>Total</b>	<b>34</b>	<b>30</b>	



# LTP 2014 – Programme

	Day 1	Day 2	Day 3
<b>A.M.</b>			
09:00	Opening program, discussing ground rules for the group role of effective facilitator, and emotional intelligence	Facilitation Skills: Handling conflict, and mediation	In depth review of topics before the Board
10:00			
11:00	Break	Break	Public comments issues and process
12:00	Specific intro to each AC/SO, NomCom and the Board	Resistance/Conflict/Mediation breakouts: These breakouts will focus on collaboration skills applied to conflict situations using ICANN specific scenarios	Break
			Hot Topics Discussion
<b>P.M.</b>			
01:00	Lunch	Lunch	Lunch
02:00	Continuation of the Intro session (if needed)	Spy Exercise: Building and Accelerating Trust Trust Equation	Facilitation Skills: Handling disruptive behaviors with an emphasis on how to maintain control without being controlling
	How does cross constituency coordination works?		
03:00	Facilitation Skills: Interpersonal effectiveness, understanding operating styles, paraphrasing, questioning, reframing and virtual communication effectiveness	How PDP works	Running meetings practice using facilitator chosen topics for the meeting with disruptive behaviors
04:00			
	Break	Break	Break
05:00	Skills practice in effective communication	Facilitation Challenges: Breakouts discuss specific meeting challenges and get advice using solution circle method	ICANN meeting agenda broken down
06:00	Closing	Closing	Action planning / Program closing

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# LTP 2014 - Feedback from participants

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- During the ICANN Academy Working group session on:
  - Wednesday 15 Oct**
  - 16.00 – 17.30**
  - Room Encino**
- Survey → results to be reviewed during the WG meeting

# Future of the ICANN Academy Working Group

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# Current status

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- Ad-hoc-working group under At Large Leadership
- Open to the entire ICANN community
- Participation from almost all AC/ SO
- Term “Academy” still misunderstood
- LTP is NOT the Academy

# Questions

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- Is there future need for this WG?
- If so what is the scope of this group?
- How can our ideas become more visible?  
(i.e. on [www.icann.org](http://www.icann.org))





# Elements of an ICANN Academy (inter alia)



## Online Class

Take an online class to learn about ICANN and Internet governance from the community.



## Regional Engagement Events

Explore engagement opportunities across the globe by region and function.



## Fellowship programme



## Newcomers programme

Easily accessible on  
[www.icann.org](http://www.icann.org)



## Leadership training programme

3 days F2F for incoming and current leaders – community wide



## AC /SO Capacity building programmes

Tech day, GAC, ALAC, GNSO....



## Mentoring programme

2 similar programmes are existing

Existing but not  
easily accessible



## Document Library

Document management system, ordered by date, name, topic



## Expert faculty

incl. community and staff, which are available to facilitate sessions or trainings

Not yet existing

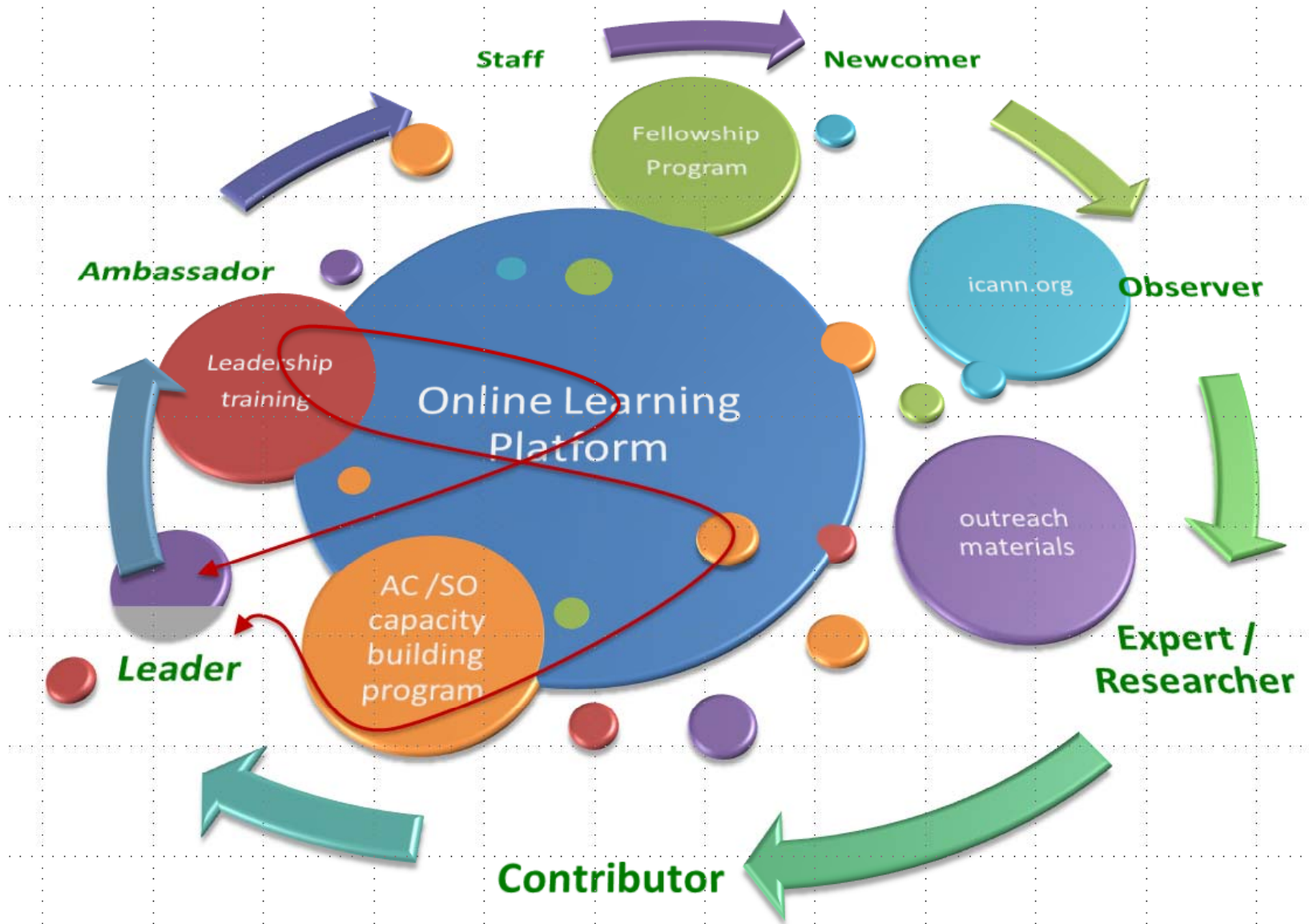


## Link to related programmes outside of ICANN

ISOC, DiploFoundation, Summer School, Universities



# ICANN Academy – Proposal of the WG



# Currently on ICANN.org



**Welcome to the community!**

not-for-profit public-benefit corporation with participants from all over the world dedicated to keeping the Internet secure, stable and interoperable. It promotes competition and develops policy on the Internet's unique identifiers. Through its coordination role of the Internet's naming system, it does have an important impact on the expansion and evolution of the Internet.

- Beginner's Guide
- Newcomers Program
- Fellowship Program



### Beginner's Guide

Download or view this document to learn more about how to get started. Available in several languages.



### Online Class

Take an online class to learn about ICANN and Internet governance from the community.



### Regional Engagement Events

Explore engagement opportunities across the globe by region and function.

## How it works

At the heart of ICANN's policy-making is what is called a "multistakeholder model". This is a community-based consensus-driven approach to policy-making. The idea

## Effect on the Internet

ICANN plays a unique role in the infrastructure of the internet. Through its contracts with registries (such as dot-com or dot-info) and registrars (companies that

## Get involved

Explore online forums and the Supporting Organizations and Advisory Committees or active mailing lists for participants. ICANN holds public meetings throughout the year

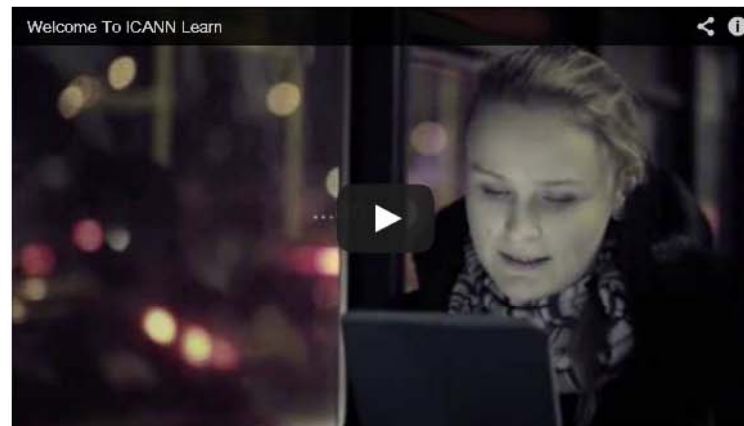
# Currently on ICANN.org

## Welcome To ICANN Learn

Welcome to a new way to learn about how the web works, what ICANN does, how ICANN works, and more. Ever wonder how your domain is registered? Who you should contact with a dispute? What ICANN stands for? All of these questions are answered by ICANN Learn.

ICANN Learn is an online learning platform built for the global community. It's designed to be an effective way to maintain institutional knowledge, connect peers, and unlock a new level of understanding. We hope you find the material interesting and strongly encourage you to [create an account](#), [take a course](#), and also [request a course](#).

Please browse through the course catalog below. We will offer all courses in all major UN languages and will be adding courses on a rolling basis.



Search courses:

## Course categories

▼ Collapse all

▶ [Introductory Courses](#) (9)

▶ [Community Courses](#) (12)

▶ [Internal Training Courses](#) (6)

▶ [Language](#)

# Examples of other international organisations

The screenshot displays the RIPE NCC website interface. At the top, there are navigation tabs for 'Internet Coordination', 'Data & Tools', 'LIR Services', and 'RIPE Community'. A search bar is located on the right side of the header. Below the header is a main navigation menu with items: 'LIR Portal', 'Information For New LIRs', 'Member Support', 'Resource Management', 'Training', and 'About The RIPE NCC'. A secondary navigation bar contains links for 'Training Courses', 'Training Material', 'Host a Training Course', and 'E-Learning'. The main content area features a breadcrumb trail: 'You are here: Home > LIR Services > Training > Training Courses'. The primary heading is 'About Training Courses', with a sub-heading 'Created: 31 Dec 2010 - Last updated: 17 Sep 2014 — TRAINING'. A key message states: 'The RIPE NCC Training Courses are open to all RIPE NCC members and costs are covered by the membership fee.' A list of training courses is provided, including 'Local Internet Registry Training Course', 'Basic IPv6 Training Course', 'Routing Security Training Course', 'RIPE Database Training Course', 'Advanced IPv6 Training Course', and 'DNSSEC Training Course'. On the right side, a 'Quick Links' sidebar lists: 'Upcoming Courses & Registration', 'Upcoming Webinars', 'Training Registration Guidelines', 'Host a Training Course', and 'FAQs - Training Services', each with a right-pointing arrow.

Internet Coordination   Data & Tools   LIR Services   RIPE Community   Site Map | Contact | Help | RIPE Database Search

**RIPE NCC** RIPE NETWORK COORDINATION CENTRE

Search Site   Search

LIR Portal   Information For New LIRs   Member Support   Resource Management   Training   About The RIPE NCC

Training Courses • Training Material • Host a Training Course • E-Learning

**You are here:** Home > LIR Services > Training > Training Courses

## About Training Courses

Created: 31 Dec 2010 - Last updated: 17 Sep 2014 — TRAINING

**The RIPE NCC Training Courses are open to all RIPE NCC members and costs are covered by the membership fee.**

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**Quick Links**

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# Examples of other international organisations



ABOUT

NEWS

EVENTS

PROJECTS

MY JCI

CONNECT



AREA CONFERENCES

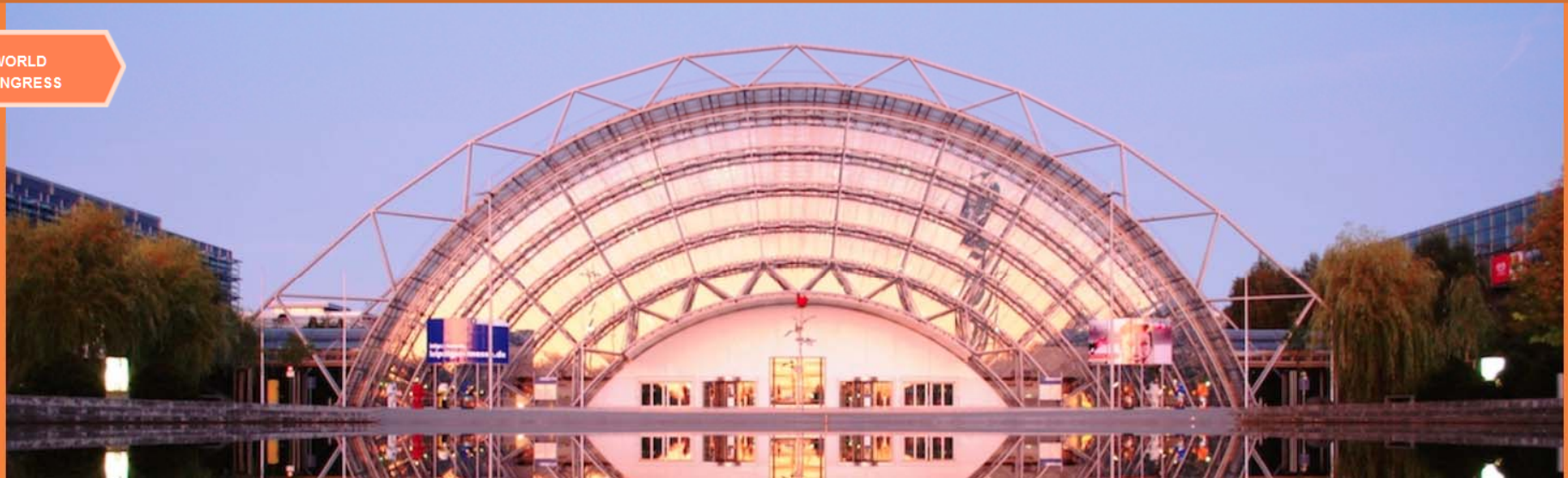
EVENT NEWS

GLOBAL PARTNERSHIP SUMMIT

JCI ACADEMY

WORLD CONGRESS

WORLD  
CONGRESS



# Examples of other international organisations



EXPERT COMMENT

**Does the UK Have a Responsibility to Hong Kong?**



CONFERENCE REPORT

**The London Conference 2014: Globalization and World Order**

[About the Academy >](#)

[Advisory board >](#)

[Fellows >](#)

[Fellowships >](#)

[Publications >](#)

[Academy Staff >](#)

# Examples of other international organisations

The screenshot shows the Internet Society website's Document Library page. At the top, there is a navigation bar with the Internet Society logo on the left and a list of links: Home, Connect Login, Become a Member, Find a Chapter, Blog, News, and a language menu with options for العربية, 简体中文, English, Français, Русский, and Español. A search bar is located on the right side of the navigation bar. Below the navigation bar, a horizontal menu contains links for Who We Are, What We Do, Events, Publications (highlighted in blue), The Internet, Get Involved, and Donate. On the left side, a sidebar lists various publications: Annual Review, IETF Journal, ISP Column, Member Briefings, Newsletter, Internet Measurement Project, and Document Library (highlighted in blue). The main content area features a breadcrumb trail: Home » Publications » Document Library. Below this is the title 'Document Library' and a search section with the following fields: 'Search title' (text input), 'Search body of text' (text input), 'Document Type' (dropdown menu with '- Any -'), 'Search by topic' (dropdown menu with '- Any -'), and 'Year of publication' (dropdown menu with '- Year -'). An 'Apply' button is positioned below the search fields. At the bottom of the main content area, there is a featured article titled 'Key Resolutions and Issues To Watch at the 2014 ITU Plenipotentiary Conference' with a date of '09 October 2014'. On the right side, there is a 'Follow Us' section with social media icons for Facebook, Twitter, LinkedIn, YouTube, and i!. Below this is a blue button that says 'Become a Member' with a right-pointing arrow. At the bottom of the right sidebar, there is a section titled 'Data and research' with a brief description: 'Visit our "Data & Research" database, a curated selection of information sources and reports about the Internet.'



# Questions & Answers

Thank you for listening!

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