
TERRI AGNEW:

Certainly. We'll go ahead and begin then.

Good morning, good afternoon, and good evening. Welcome to the At-Large Capacity Building Working Group call on Thursday, the 11th of September 2014 at 19:00 UTC.

On the call today we have Olivier Crépin-Leblond, Pastor Peters, Maureen Hilyard, Dev Anand Teelucksingh, Judith Hellerstein, Glenn McKnight, Tijani Ben Jemaa, and Narine Khachatryan.

Apologies are from Oksana Prykhodko and Joly MacFie

From staff, we have Heidi Ullrich, Kathy Schnitt; and myself, Terri Agnew.

I would like to remind all participants to please state your name before speaking for transcription purposes. Thank you very much, and back over to you, Tijani.

TIJANI BEN JEMAA:

Thank you very much. Thank you, Terri. Good morning, good afternoon, and good evening. [inaudible] our call for the Capacity Building Working Group. First of all, the agenda is on the Adobe Connect. I would like to know if you adopt it. If you have any amendments of the agenda, if you want to do anything on the agenda, please speak up. Yes, Olivier, please? Oh, it's okay. Olivier has a green tick. Okay, so no objection. We'll continue.

Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.

We'll go to item number 3, which is the assessment of the [pre-summit] capacity building program. I have attached two signs. One giving the participation to the webinar and the second giving the download of the pages related to each webinar.

I think those documents are indicative. They can give us the feeling – not the feeling, but how things were during this program. This can give us the presence or the participation of each element, each member of ALAC, of the At-Large. Each member of the ALSes. It gives us also the distribution by team, by webinar, so we know which webinar was more [inaudible] than the others. And it gives us how people were addressed in those webinars. And this is by the download of the pages.

We can notice the webinar that has the most downloads was the Internet Governance Part I. The Future of the Internet Governance: Part I. It seems people were very interested by the presentation since they came back to the presentation several times. But for the present, we see that it is not the same. We don't have the same indication.

The PDP webinar was the most attended. We had 54 people who attended this webinar while the others were between 38 and [55]. The average is not very far. Almost all the webinars were attended at the same level, but the one which was the most attended was the PDP one. Those are some elements we can take from [inaudible].

Also we can see that the RALOs, the regions – people from the regions weren't interested at the same level. We can see that, for example, NARALO was the people who were very interested. We had 57% of the

ALSes attended one or more webinars. At the contrary, EURALO weren't interested at all, 17% only.

This is indicative. It can give us how the program went and this would give us a lesson for the future, what we have to do to make people more interested. If the region is not very interested, we have to try to find why those people who are interested. Why, for example, North American was more interested than others. Those are things that we have to address and [inaudible] for the future webinars that we will do in the future.

So now I presented more or less those two documents that will allow us to make an assessment of the webinars. If someone has any – yes, Olivier Crepin-Leblond, please.

OLIVIER CRÉPIN-LEBLOND: Thank you very much, Tijani. I'm a little confident here, I must say, about the [inaudible]. I don't know what document you're looking at. Are you looking at the Pre-ATLAS II Webinars PDF document? You mentioned all sorts of percentages of things. I can't find them anywhere.

TIJANI BEN JEMAA: I mean two documents, which are Pre-ATLAS II webinar. One is a pages download. And the second is Participation. Participation is an XL file and the other is a Word file. Both are attached in the agenda.

OLIVIER CRÉPIN-LEBLOND: Okay. Tijani, I have a .doc file which shows us which one of the webinars was the most popular one – sorry, the number of downloads. I see 1,004 for the Pre-ATLAS II Capacity Building Program on the topic Future of Internet Governance, which is absolutely great.

On the Microsoft Excel document, which has got commas and things, I'm afraid you're going to have to take me through this because I don't understand what ones and zeroes mean. You mentioned percentages. I don't see any percentages anywhere.

TIJANI BEN JEMAA: No, no. I [inaudible]. Those are [inaudible] documents.

OLIVIER CRÉPIN-LEBLOND: It would be a lot easier [inaudible]. Then we're going to need calculations. I [inaudible] and I can't see anything. I can see it, but I can see ones and zeroes and I'm unable to know. I can see that EURALO was nearly nowhere. You mentioned 17% for EURALO participation. [inaudible] zero, but never mind.

TIJANI BEN JEMAA: I will open the file with you.

OLIVIER CRÉPIN-LEBLOND: We had one, two, three people that attended. Four people attended.

TIJANI BEN JEMAA: Yes, exactly. If you make the calculation over the number of the ALSes, you will find the percentage which is 17%. That's it.

OLIVIER CRÉPIN-LEBLOND: I would disagree with you, Tijani. I would add up all of the webinars. I say it's all of the webinars, and if you look at it, you'd have one, two, three, four, five, six, seven, eight, nine, ten, eleven. Eleven instances of someone from EURALO on the webinar. Then I look at the number of people in EURALO, multiply it by the six or seven webinars which we had. That is definitely less than 17.

TIJANI BEN JEMAA: Olivier, we are not talking about the same thing. I said I gave the percentage of people who attended at least one webinar. This is an indication of the interest. People who didn't attend at all, this is the most problem for us.

OLIVIER CRÉPIN-LEBLOND: What does zero mean?

TIJANI BEN JEMAA: That means that there was a figure there and the staff changed it. This [slide] came from the staff. The zero means that there was no participation.

OLIVIER CRÉPIN-LEBLOND: All right, thank you. Sorry about this incursion, Tijani. I just find it [inaudible] at the moment. It's going to have to be refined more.

TIJANI BEN JEMAA: Olivier, yes?

OLIVIER CRÉPIN-LEBLOND: If we're going to have a lasting follow-up on this, the table will need to be refined more with percentages so people who are not on this call will understand what it's about. Thank you.

TIJANI BEN JEMAA: Okay. Thank you, Olivier. Any other comments? Yes, Dev, please.

DEV ANAND TEELUCKSINGH: Thanks, Tijani. Just a follow-up question. First of all, this is some information [inaudible] some statistics. Just to confirm something, the zeroes that I see, is it that the zero means that person sent an apology and that they were not able to attend? I just want to clarify what's the meaning of this. Or is it that the zero means—

TIJANI BEN JEMAA: Dev, perhaps you are right. I don't have this information. When I saw zero, for me it's as if there is nothing. So your interpretation might be right. Will ask the staff to give me the exact indication of zero.

Maureen?

MAUREEN HILYARD: I'm just wondering, too, about the zeroes. I'm looking along my line and I do know that I apologized on a couple of occasions. There was also – I've actually got highlighted areas on mine and I'm actually not quite sure what I did in those highlighted sections. [inaudible] that I didn't actually attend some, but I did download afterwards. But then I'm the only one who's got those highlights, so I'm not quite sure what that means. Thank you.

TIJANI BEN JEMAA: Okay. The highlight, Maureen. The highlight Heidi did, it wasn't in the [inaudible]. This is to mark where people didn't attend and where people attended. It is easier for me to count like this. That's all. There is [inaudible] for the highlight. You will see that the highlight at the right side, is no attendance. At the left side, on the names, the people who attended are highlighted. It is a way for me to count people who attended. So there's no specific [signification].

Okay, Maureen, your hand is still up. For your information, that information is for – we have to work them. We have to use them for planning our future work. I have the raw data. I tried to take from them some information that I gave you as the percentage of people who attended at least one webinar. As the number of downloads, which is indicative of the interest of people about the subject, not the attendance. The attendance is different. If you see the table, you will see that it is different. So people may attend. More people attend one webinar but they don't go back and download the slides later. That

means that they attended. They are not as interested as for the other webinars. Those are the elements I tried to take.

By the way, we couldn't have what we wanted to have from the staff. Ariel told me that IT staff are not able to count the downloads of the PPT. They are able to count the download of the pages of the call. Why they download this page as much as they did, I think it is the [tool] to open the PPT file which is in the page. That's why I said it is an interest for the PPT, for the presentation.

It would be better if we could have the download of the [five], but it seems that it wasn't possible. But they are working to make it possible for the future. Olivier, please.

OLIVIER CRÉPIN-LEBLOND: Thank you, Tijani. I noticed a few more errors in that table, starting with Nigel Hickson who was present in both Future of Internet Governance Part I and Future of Internet Governance Part II. Avri Doria is not marked as being present in anything, but yet she was present. These figures might have to be re-checked, cross-checked.

I understand now the calculations. [inaudible] bit more work.

TIJANI BEN JEMAA: Olivier, my interest was for the ALSes only. I wasn't interested for the others. And even for the ALAC members, I wasn't interested. Because this capacity building was done for the ALSes. Okay, please go ahead.

OLIVIER CRÉPIN-LEBLOND: Secondly, there's also, further down in the number 173 onwards, there are some boxes which are in red and I'm not sure what that is supposed to mean for [inaudible] and for Gordon Chillcott.

TIJANI BEN JEMAA: Olivier, can you please repeat? I don't know why. I hear you, but I don't understand what you say. The sound is I don't know.

OLIVIER CRÉPIN-LEBLOND: It's terrible, isn't it?

TIJANI BEN JEMAA: Yeah. Could you please repeat the last point you raised?

Olivier?

UNIDENTIFIED MALE: I think Olivier has been dropped.

TERRI AGNEW: One moment. We're getting him back on.

TIJANI BEN JEMAA: Okay. Are there any other comments before Olivier comes back?

HEIDI ULLRICH: Tijani, sorry, I didn't raise my hand but Olivier asked his question in the chat. Olivier is back on now, so he can restate that question.

TIJANI BEN JEMAA: Okay.

HEIDI ULLRICH: Olivier, are you back on with audio?

OLIVIER CRÉPIN-LEBLOND: I certainly am back on, yes. Can you hear me better than before?

TIJANI BEN JEMAA: Yes, it is better now.

OLIVIER CRÉPIN-LEBLOND: It's better now, okay. Indeed it was the line. Thank you, Tijani. My question was what was the color that these red boxes [inaudible] line? There was also a red box in Gordon Chillcott's line. Does it have any meaning or was that just an error? There's others as well. As Maureen said, there is also some mixed with her name.

TIJANI BEN JEMAA: Red boxes. I don't know. I didn't ask.

OLIVIER CRÉPIN-LEBLOND: Okay, never mind. We've got the document. We'll probably be able to play around with it a bit more afterwards. That's helpful, thank you.

TIJANI BEN JEMAA: Okay, thank you, Olivier. Any other questions? Any other remarks?
Okay, I don't see any other hands. Olivier now has left.

OLIVIER CRÉPIN-LEBLOND: Tijani?

TIJANI BEN JEMAA: Yes?

OLIVIER CRÉPIN-LEBLOND: I've got my hand up again.

TIJANI BEN JEMAA: Okay, please.

OLIVIER CRÉPIN-LEBLOND: Thanks, Tijani. I'm not sure what question you're asking us here. I note that you're mentioning next steps, programs for the upcoming year and so on. But what are we to deduce from these pages that we have here? We obviously have, on the one hand, instead of – you see the interest that our community has and we see that certainly in the Future of Internet Governance and communications and IPv4. We see all these topics are very important. Are we going to use this to design new

webinars in the future? And then with regards to the table itself, are we going to target specific regions that did poorly in this? Are we going to target individuals who did not go? What are we going to infer or follow-up with from [inaudible]? Thank you.

TIJANI BEN JEMAA:

Thank you, Olivier. This is the role of this call. I wanted to do it together with the group, with the working group. But my point of view is that for the table. We will have to write to each RALO and give them the results we have on this table, especially those who had the poor participation and try to ask them why this lack of interest, why there wasn't more participation in the webinars. This is one step.

The second step for me – this is my point, my own point of view – we have to try perhaps to accommodate each region with specific things. Perhaps the time for one region is not as [inaudible] as for another region. So perhaps we need to accommodate the regions that have the same time zone together, and the others that have a different time zone together so that we improve the participation of the ALSes. Those are for me the most important steps we have to do.

When we ask the RALOs, the input from the RALOs will be useful for us to plan for the future. Have I answered your question, Olivier?

OLIVIER CRÉPIN-LEBLOND:

Yes, thank you, Tijani.

TIJANI BEN JEMAA:

For the next step, what we will do in the future, we will discuss it now. It's the next point. Is there any other remark or comment on those two documents on what we can draw from them as a result?

I don't see any hands, so we can go swiftly to the next point, which is the next steps. For the next steps, there are two points. The first point is the program for the upcoming year. When I said upcoming year, it is meant to be this year, because now we are in a phase of working on the IANA transition and other accountability of ICANN.

And I think those two subjects will need a lot of capacity building for our community. I think that for the upcoming year until December 2015, we need to double efforts to make the maximum of capacity building for our ALSes, for our community, so that they can follow, they can participate, they can have some participation in the discussion which is going on now. That will permit them to understand what is going on.

My point of view is that we will concentrate for the next year on at least those two most important subjects.

Yes, Dev, please?

DEV ANAND TEELUCKSINGH:

Thanks. I'm sorry to jump back to point three, because something [inaudible] looking at the link for the three At-Large capacity building webinars, there was an assessment [inaudible] by the recent [inaudible] attendees and submitted as to [inaudible] analyzed.

TIJANI BEN JEMAA: You mean is the analysis done already? This is your question?

DEV ANAND TEELUCKSINGH: Yes. There's a pre-ATLAS webinars evaluation sheet that the [inaudible] was sent [inaudible]. Let me find the link again.

TIJANI BEN JEMAA: Ah, you're right. I forget about this. Thank you for reminding me. Yes, the evaluation sheet was useful for us. There wasn't a complaint about the content. There was some complaint about the technology about some difficulties to connect, etc. And every time it was addressed by the staff for the next webinar. But all the evaluation sheets were [inaudible] as for the content of the webinars. That's why I didn't give anything for that, because there is not difficulties. There is not problems. [inaudible] problems in the participation and also the interest.

So, I repeat, the evaluation sheets were all [inaudible] for the content, but there was always some technical problems, etc. And for your information, very few filled the evaluation sheet in.

Have I responded to your question?

DEV ANAND TEELUCKSINGH: Oh, yes. Thanks again.

TIJANI BEN JEMAA:

Thank you. So we come back to point number four, which is next steps. I want your point of view about the program for next year. Do you agree that we have to concentrate on those two very important subjects?

Okay. So besides those two very important subjects, we have received a request from AFRALO for webinars, because AFRALO took the initiative to contact AfriNIC and ask for capacity building for the leadership of AFRALO, so that will be able to participate [inaudible] in the policy development of AfriNIC. And AfriNIC accepted and the point of view of AFRALO was to have the leadership trained by AfriNIC, and then this leadership will train the AFRALO communities, and this will be done by webinars. So this will be a part of our activities for the next year or two. I hope that the other regions will have such [inaudible] and we will be more than happy to help with some webinars or some other kinds capacity building they ask for.

Any questions, any remarks?

Yes, I'm reading the comments of Heidi. Heidi, we will not add it now. We are waiting for the approval of the CROPP trip to have this capacity building for the leadership done. When it is accepted, then we will add it on the work space. Thank you.

Which subjects? The request was AfriNIC, we want AFRALO to participate in new policy development, but we have a [inaudible] of knowledge and information about that. Can you please make specific capacity building for the leadership of AFRALO to make them participate efficiently in your policy development?

So they will give the necessary knowledge and information to make people participate in their policy development.

Yes, Maureen, I agree with you.

Okay, yes. But you know we are not using professional trainers. So if you ask them for graphics and other things, some are able to do and want to do and others are not able and cannot do. We are not paying them.

Yes, Heidi. Any other comments? If there is not, then let's go to the next point which is the face-to-face meeting in Los Angeles.

We will have one hour – correct me, Heidi, if I am wrong – 60 minutes of face-to-face meeting in Los Angeles. It will be on Monday. What we want to do today is to plan for this meeting, what we'll do for this meeting. What are you proposing about that, please?

I don't see any hands. You are being quiet today. Olivier, you want to say something? Yes, please, go ahead.

OLIVIER CRÉPIN-LEBLOND:

Thanks, Tijani. I'm not sure what question you're asking. What meeting do we want to have in Los Angeles? What we would like to discuss when we're in Los Angeles? Because we have a meeting in Los Angeles between 16:00 and 17:00 on a Monday, the 30th of October as far as I know. It's one hour Capacity Building Working Group.

TIJANI BEN JEMAA:

I am talking this meeting, and I am asking the working group about the content of this meeting, what they want to discuss. First of all, it will be for sure from now to Los Angeles. We will prepare a rough program of capacity building of webinars for the upcoming month, and we will try to focus especially on the IANA transition and on ICANN accountability that we can perhaps finalize or refine in Los Angeles.

I'm sure there must be other subjects that you want to discuss. I want to add what you want to discuss there.

OLIVIER CRÉPIN-LEBLOND:

Thank you, Tijani. I don't really know what to discuss there. I think effectively the work that we really need to put together now is a consolidated capacity building program for all of At-Large and that follows into the steps of what we've seen during ATLAS II.

So we've [inaudible] with [160] At-Large Structures, what do they want? What is the next thing that they're interested in now? [inaudible] they're interested in several topics. We could do a follow-up topic. Certainly the IANA stewardship transition is one thing, but there is also the ICANN accountability process which is starting up as well. There could be a webinar about IGF and the follow-up to IGF. In fact, we are going to have one webinar about that, which is not about capacity building, but just about community involvement in all of these issues.

And then there might be issues which some in the community don't understand. And we have some feedback from our communities regarding issues that they don't understand. Certainly big thing was about something a bit more general regarding all the acronyms that are

used, all the difficulty in which newcomers have to understand all of the acronyms. Maybe there could be a follow-up webinar about some of the points that were raised in the thematic working groups.

There are quantities of different ideas and maybe it would be a good idea to launch on the mailing list a request for ideas for future webinars and maybe even ask our ATLAS inside participants. I'm surprised we haven't followed up with them and asked them follow-on questions for them to choose what future webinars they'd like to have. I'd be really for involving them in asking us what other webinars they want.

UNIDENTIFIED MALE: [inaudible].

TIJANI BEN JEMAA: Okay, thank you. If I have well understood, Olivier, you are asking for a new survey about what are the webinars that they need for the future.

OLIVIER CRÉPIN-LEBLOND: Tijani, you've used the wrong word. Forget "survey." Surveys end up in the bin. We just want to have suggestions. Then we'll take up the suggestions. We don't need to have a vote of 20 people want this topic, 15 people want that topic. Let's start going with first come, first serve. Those people that answer first we'll start dealing with. We can then make the choice as to which one we think is more important and which one we are able to provide a good webinar for.

The real concern I have is we had this meeting with all of them in June. We've now had the summer holidays that have come through. The iron is starting to get colder and colder and it's going to be very hard to get something done and keep them interested when they've lost all interest because the ATLAS II was such a long time ago and they don't even remember it.

So this working group needs to go very fast into proposing something which I was going to suggest would start before LA. We are in September. We are the 11th of September. LA is in a month's time. There's space for at least two webinars before that.

TIJANI BEN JEMAA: Okay.

OLIVIER CRÉPIN-LEBLOND: Maybe we can do one that is just going to be a generic thing, but if we're going to wait until LA and then design webinars and then we're off to LA for a week and then we start webinars in November, we're not going to get anyone. You'll get the same usual suspects and we will have lost that opportunity of capturing all of those people whom we really brought so much life into when we saw them face-to-face in London. Thank you.

TIJANI BEN JEMAA: Thank you, Olivier. So your proposal is to ask for suggestions about webinars for what kind of themes they want to have capacity building on. And you proposed that we plan first webinars before LA, because

you say during summer people are not there, and then during winter they are not there either. So we have to find the slots where people can come and participate.

Okay. So this is very easy. [inaudible] action item Tijani to send an e-mail to the ATLAS II mailing list asking participants about any subjects they want to have capacity building about. We will give them, for example, I don't know, ten days and collect all the suggestions and then plan for the first webinar as soon as possible.

Okay, thank you, Olivier, for this suggestion. Glenn, please?

GLENN MCKNIGHT:

What's coming from my mind on this when you start to make lists of courses, some courses are good for some people. Some people are a waste of time for others. Everybody has their own learning curve and a roadmap to their education. So if you're going to be suggesting some webinars, perhaps you should identify with an abstract. Identify that this is a great course for newcomers or this is an advanced course and some tangible results that "you will come out with XYZ."

It really shows the benefit that one gets. They're investing the time to attend that webinar. That's my comment.

TIJANI BEN JEMAA:

Thank you very much. So you propose that we do a course for newcomers. This is, for you, the priority.

GLENN MCKNIGHT: To answer your question, I think everything's a priority. But I think you can have courses as a refresher, you can have courses that are quite basic, but it should be appealing to a wide audience and we should know who our customers are who are consuming the product. You just don't want to produce something that goes over people's heads or is overly simple. That's all.

TIJANI BEN JEMAA: Thank you, Glenn. Any other comments? Olivier, please?

OLIVIER CRÉPIN-LEBLOND: Thanks very much, Tijani. You might not be aware that next week there will be a post-IGF, post-Internet Governance Forum call, which will be having the same sort of forum as the one that we had before the IGF a few weeks ago.

That will include having Nigel Hickson, having Fatima Cambronero, and Avri Doria. All the people who were at IGF and who ran sessions and [inaudible] and what we'll do is give a kaleidoscope of their experiences at IGF, what they saw was the strength of IGF.

In a way, this could be tagged as a capacity building webinar because it will teach our community members more about Internet governance as some of the hot topics of IGF absolutely relate directly to ICANN and to our processes and to the At-Large community.

If you wish, we could tag that webinar as being a capacity building webinar, therefore link it to the capacity building program and also

advertise it with all of the At-Large Structures that went [inaudible] to London.

TIJANI BEN JEMAA: And this wouldn't wait for the suggestion. We can already program it and we can do it in the future weeks. Okay. So another action item.

OLIVIER CRÉPIN-LEBLOND: Tijani, that's already next week. So if you're okay with that, if this group is okay with that, I would personally be okay with that. Maybe that's a good link to give us a couple of more weeks breathing time. Then we just have to think of one capacity building webinar that could be set for Los Angeles. Then what we've done here is establish a link to get our ALSes which I see as being our customers – keep our customers interested in At-Large.

TIJANI BEN JEMAA: Okay, thank you. So I repeat more or less your suggestion. To prepare a webinar about the IGF, the Internet Governance Forum. We can prepare for it as soon as possible and we're not going to wait for suggestions. We have already people who are deeply involved [inaudible] and we'll try to make use of them.

Those webinars will be addressed to all the ALSes, so as we did the webinars, we can do it for the pre ATLAS II. We'll do the same for this webinar, too, especially because the Internet Governance Forum is under deep discussion now and people are asking, for example, making it permanent. Don't make it four or five years and then we have to ask

the General Assembly that we [want] to renew it, etc. And also after the NETmundial and people are having a lot of suggestions for the IGF after NETmundial.

Thank you, Olivier. I have Glenn. Glenn, please. Is this an old hand?

GLENN MCKNIGHT:

I was muted. I didn't want to make any noise. I think what Olivier was just saying is a great idea, that follow-up on IGF. I think this is exactly the sort of stuff – getting information back to the wider community for people who weren't at that event and the relevance of events. So that's a great suggestion.

TIJANI BEN JEMAA:

Thank you. Any other suggestions? Olivier, please?

OLIVIER CRÉPIN-LEBLOND:

Thank you, Tijani. Sorry for taking the mic again. On the sideline, I've been discussing a few things with Gisella as well. There's another potential webinar we could have, and that's just before the LA meeting.

As you know, we have some participation from remote participants during our meeting, but of course that's not as much as we would like to have. In Los Angeles, I would like there to be more remote participation because several of our At-Large Structures have volunteered to become hubs in their part of the world, specifically the Thursday morning and Thursday afternoon sessions.

Those of you might not know the Thursday activities has been moved around a lot. There will be long sessions on topics of ICANN accountability, on topics of NTIA stewardship transition. Then there will be the public forum afterwards and then later on in the late afternoon there will be a session on the Board open forum – sorry, Board public meeting.

Effectively, this is something that is going to get some of our ALSes really involved remotely. We might wish to involve more of our ALSes to [inaudible] remotely by explaining to them what we are going to be doing in Los Angeles.

Now, I am aware that there is already a webinar that is run by ICANN – the policy webinar that looks across all of ICANN and that usually takes place I think a week or a week-and-a-half before the ICANN meeting, but we could have a webinar that will focus only on all of the sessions that we are going to have in Los Angeles, taking us effectively through the schedule of session.

It's going to be a very busy schedule, but in there there will be some working groups. There are some ALAC sessions, of course. There are some meetings with the Board. There are some meetings with the GAC. And if we can take five minutes on each one of our sessions that we will have, that has the chance of raising some interest in the minds of our ALS leaders, and also giving them an introduction as to what they should expect, and perhaps that would even entice them to wake up at a specific time or log in at a specific time just to follow one session whether it's a workshop session or whether it's just a discussion with

compliance or a discussion with Sally Costerton or this sort of thing. That could be [inaudible] webinar. That's a suggestion.

TIJANI BEN JEMAA: Okay. Thank you very much, Olivier. I'll repeat your suggestion for the staff. For a webinar for introduction of the sessions of Los Angeles for the ALSes. And this could be done just before Los Angeles, normally after the IGF webinar. Merci beaucoup, Olivier. And you still have your hand up.

OLIVIER CRÉPIN-LEBLOND: I put it down, so I don't know.

TIJANI BEN JEMAA: And Glenn, you still have your hand up.

GLENN MCKNIGHT: No, sorry. I'm not at my computer. I'm on only my mobile, so please ignore.

TIJANI BEN JEMAA: Okay, thank you. Any other suggestions? Any other ideas? If there is not, we are already four minutes before the end of this call. So we'll go it item number five, which is any other business. Is there any other business?

Olivier, you don't have any other business? Yes, please. Olivier?

OLIVIER CRÉPIN-LEBLOND: Hello?

TIJANI BEN JEMAA: I see your hand.

OLIVIER CRÉPIN-LEBLOND: Okay, that's weird, because my hand is – oh, okay, my hand is up now. Can you hear me?

TIJANI BEN JEMAA: I hear you very well.

OLIVIER CRÉPIN-LEBLOND: Oh, okay. Thank you, Tijani. I was just going to ask when will our next call be for this working group? Do we need a follow-up call on that?

TIJANI BEN JEMAA: We will need a follow-up call, for sure. My proposal is two weeks after today. That means not next week, the week after. In the meantime, we have to prepare. At least we have to prepare the two webinars. If we are ready for the IGF webinar, perhaps we can do it in the meantime or just after the call.

OLIVIER CRÉPIN-LEBLOND: I think the IGF will be next week. Heidi will know. Heidi or Gisella, I can't remember who has the exact date for this.

HEIDI ULLRICH: Gisella will have that. I'm just going to give her a few moments to get off of mute.

GISELLA GRUBER: We'll be able to confirm hopefully by tomorrow when the speakers are available next week and then a Doodle will go out. It will likely be next Wednesday or Thursday.

TIJANI BEN JEMAA: Okay, wonderful. The next meeting, I don't see from the action item. The next meeting will be in two weeks, next [AFRALO] meeting. And please, if we have any idea, any remark, any criticism, please send it on the list. It will be very helpful. We are a group. We work together and all the work is our work all together. It's not only my work. Okay, thank you for the action item.

HEIDI ULLRICH: On the next call, the Capacity Building Working Group, would you like it to be the same time as this call in two weeks? That would be the 25th of September. Or would you like a Doodle to be sent out?

TIJANI BEN JEMAA:

I don't know. It is not the best time for me, but the Doodle showed that it was the best time for the majority. I am inclined to make another Doodle, but if people are happy with this time, we will keep it and that's all. So make a Doodle and try to find if it is the same time asked for, we'll keep it.

Okay. So any other business? Is there any other business? I don't see any hands. Now we are one minute past the hour. Thank you very much for your participation. I think it was a useful call. It was very important for the working group – for the work of the working group. I hope that we will continue discussion on the mailing list. We'll prepare for two webinars before Los Angeles, as we decided, and we will have our next call two weeks after today. Thank you very much. Good morning, good afternoon, and good evening. Goodbye.

TERRI AGNEW:

Once again, the meeting has been adjourned. Thank you very much for joining. Please remember to disconnect all remaining lines. Have a great rest of your day.

[END OF TRANSCRIPTION]