GNSO Review:
360 Assessment Webinar

12 and 13 August 2014

Overview

- GNSO Review
- 360 Assessment survey
- Survey logistics
- Next Steps
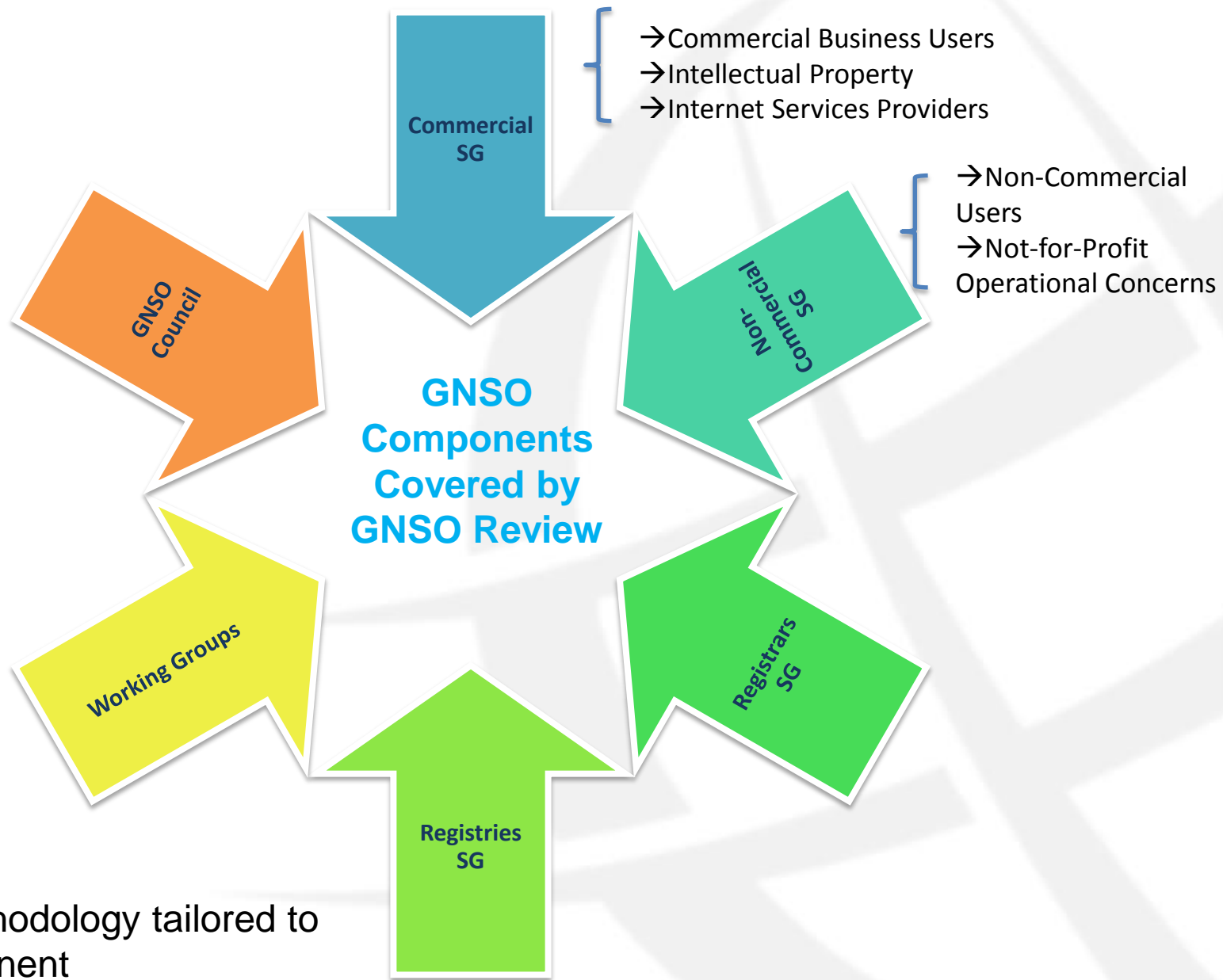- Q & A

ICANN | GNSO
Generic Names Supporting Organization

The Generic Names Supporting Organization (GNSO) serves an important function – it is responsible for developing and recommending to the ICANN Board substantive policies relating to generic top-level domains.
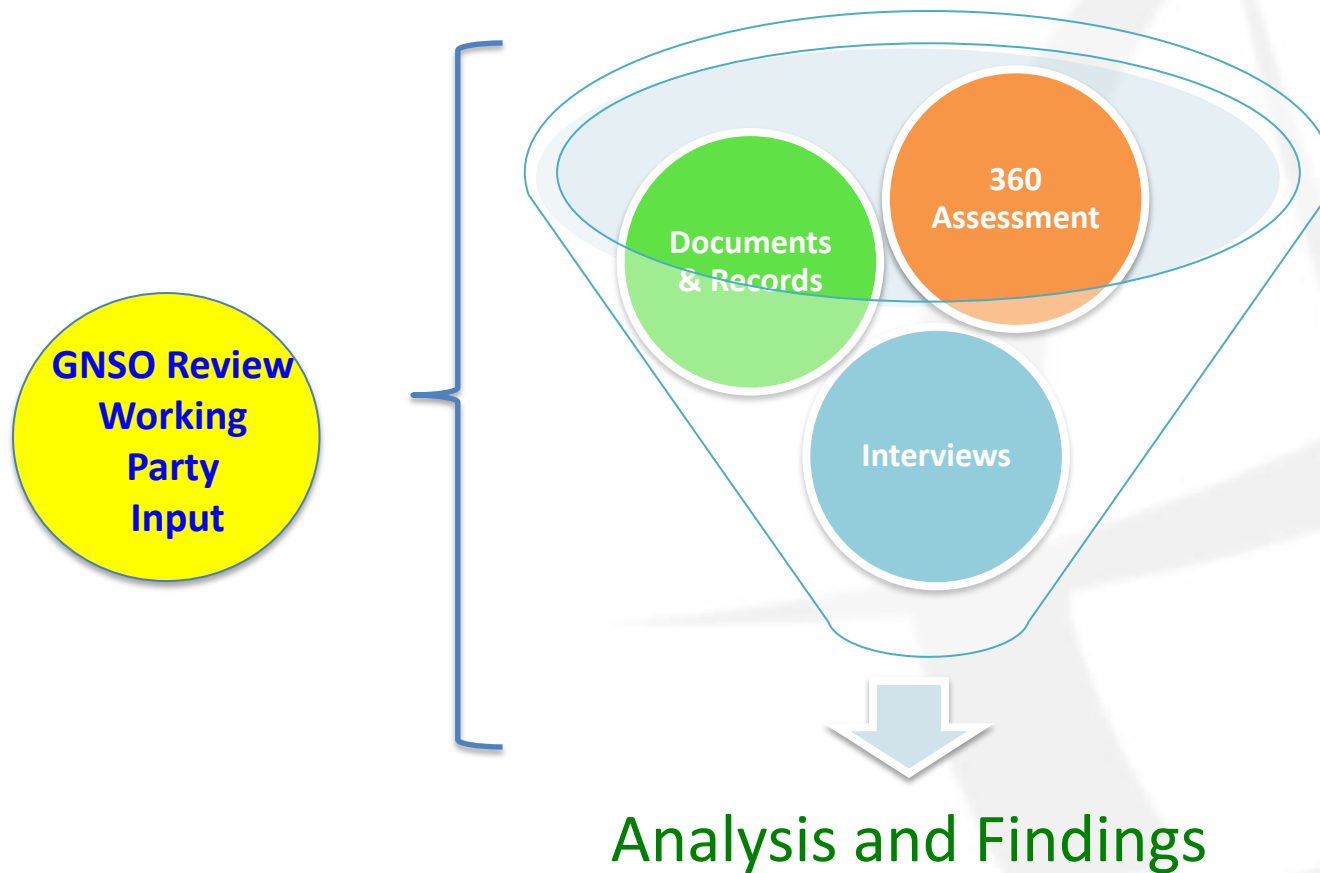
What is the GNSO Review?

- Review of the structure - Bylaws mandated
- Examine organizational effectiveness - GNSO and its structures
  - Prior Review's recommendations – implementation, impact, effectiveness (e.g. Working Groups)
  - Purpose and accountability
  - Organization and participation
  - Execution: getting the work done, outcomes
- New, improved approach to conducting reviews
  - 360 Assessment; GNSO Review Working Party

Commercial SG
→ Commercial Business Users
→ Intellectual Property
→ Internet Services Providers

Non-Commercial SG
→ Non-Commercial Users
→ Not-for-Profit Operational Concerns

GNSO Council

Working Groups

Registries SG

Registrars SG

GNSO Components Covered by GNSO Review

Review methodology tailored to each component

Review Methodology

GNSO Review Working Party Input

Documents & Records

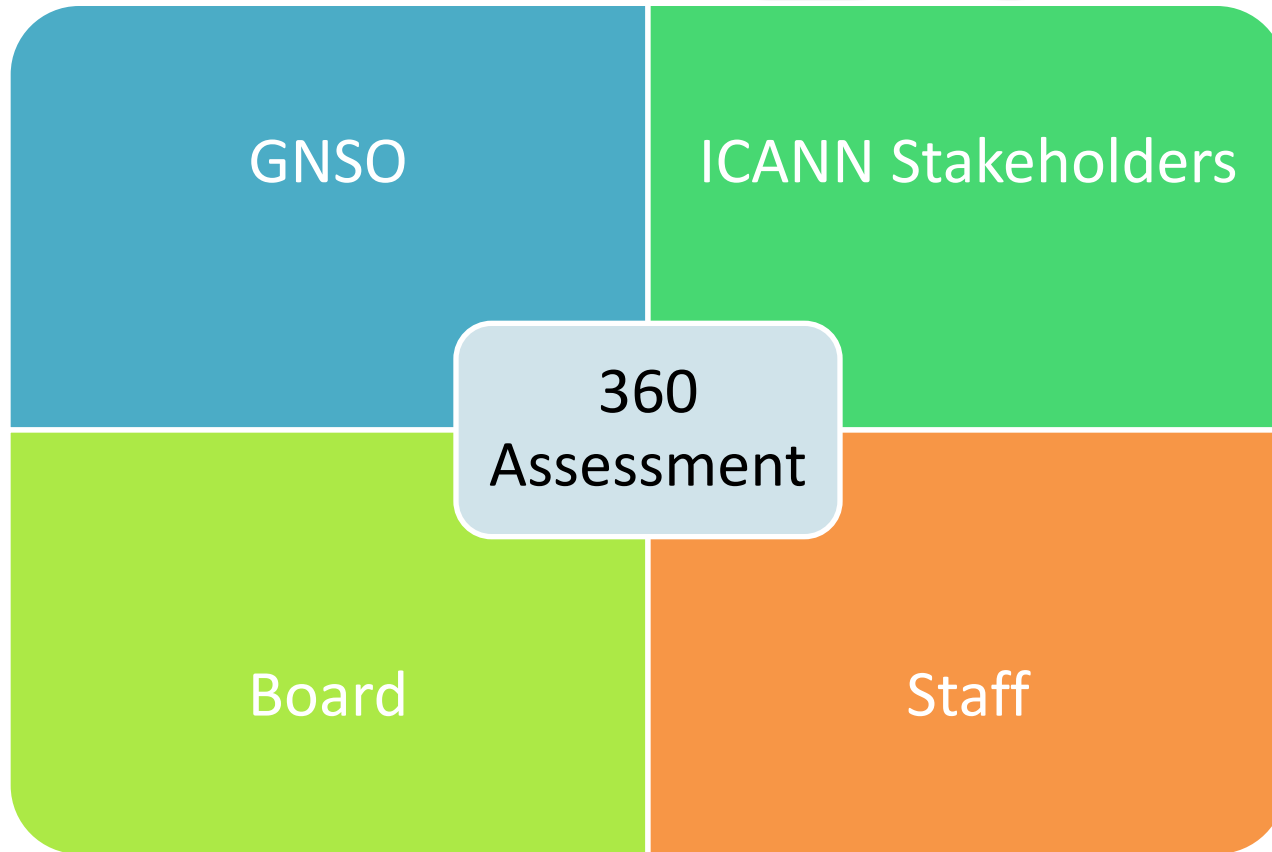360 Assessment

Interviews

Analysis and Findings

Independent Examiner: **Westlake Governance Limited**

360 Assessment: online survey

- Feedback and guidance from the GNSO Review Working Party

- Launched on 4 August by Westlake Governance

- Initial deadline to respond – 10 September

- Deadline to be extended to 23 September

- Translations in process

- Link to 360 Assessment Survey - **http://goo.gl/qYg3Mn**

Broad-based diverse feedback via 360 Assessment Survey

GNSO	ICANN Stakeholders
Board	Staff

360 Assessment

Be sure to click NEXT in order to save your responses.

*7. The GNSO has been effective in achieving its purpose, as defined in Article X of ICANN's Bylaws: *There shall be a policy-development body known as the Generic Names Supporting Organization (GNSO), which shall be responsible for developing and recommending to the ICANN Board substantive policies relating to generic top-level domains.*

○ Strongly Agree   ○ Agree   ○ Disagree   ○ Strongly Disagree   ○ No opinion   ○ Not applicable

Please expand if you wish:

*8. The Working Group model is effective in dealing with specific policy issues.

○ Strongly Agree   ○ Agree   ○ Disagree   ○ Strongly Disagree   ● No opinion   ○ Not applicable

Please expand if you wish:

GNSO REVIEW 360 ASSESSMENT

GNSO and its components

We are now going to ask detailed questions about the component parts of the GNSO. These are:

- **GNSO Council**
- **Commercial Stakeholder Group**
- **Commercial Business Users' Constituency**
- **Intellectual Property Constituency**
- **Internet Service Providers Constituency**
- **Non-Commercial Stakeholder Group**
- **Non-Commercial Users' Constituency**
- **Not-for-profit Operational Concerns Constituency**
- **Registrars Stakeholder Group**
- **Registries Stakeholder Group**

For each of the above, please answer the questions only if you are directly involved or a close observer of the group concerned.

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*15. Are you involved with, or a close observer of, the Commercial Stakeholder Group?
[Answering *No* skips the detailed questions about it]
Do not answer *yes* if you are involved in a constituency but not the group; we will ask about the constituencies separately.

☑ Yes
○ No

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	Strongly agree	Agree	Disagree	Strongly disagree	No opinion	Not applicable
The Group's outputs have produced desired outcomes	○	○	○	○	○	○
The Group's outputs are complete and thorough	○	○	○	○	○	○
The Group's policy recommendations are timely	○	○	○	○	○	○

Please expand or give examples if you wish:

*17. The Executive Committee of the Commercial Stakeholder Group is balanced and appropriately representative:

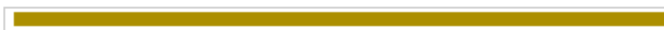○ Strongly agree   ○ Agree   ○ Disagree   ○ Strongly disagree   ○ No opinion   ○ Not applicable

If you believe it should be improved, how?

*17. Are you involved with, or a close observer of, the **Intellectual Property Constituency**?
[Answering *No* skips the detailed questions about it]

○ Yes
○ No

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Commercial Stakeholder Group

*15. Are you involved with, or a close observer of, the Commercial Stakeholder Group?
   [Answering *No* skips the detailed questions about it]
Do not answer *yes* if you are involved in a constituency but not the group; we will ask about the constituencies separately.

○ Yes
✓ No

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GNSO REVIEW 360 ASSESSMENT

Commercial Business Users Constituency

*16. Are you involved with, or a close observer of, the Commercial Business Users Constituency?
   [Answering *No* skips the detailed questions about it]

○ Yes
○ No

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GNSO REVIEW 360 ASSESSMENT

Final comments

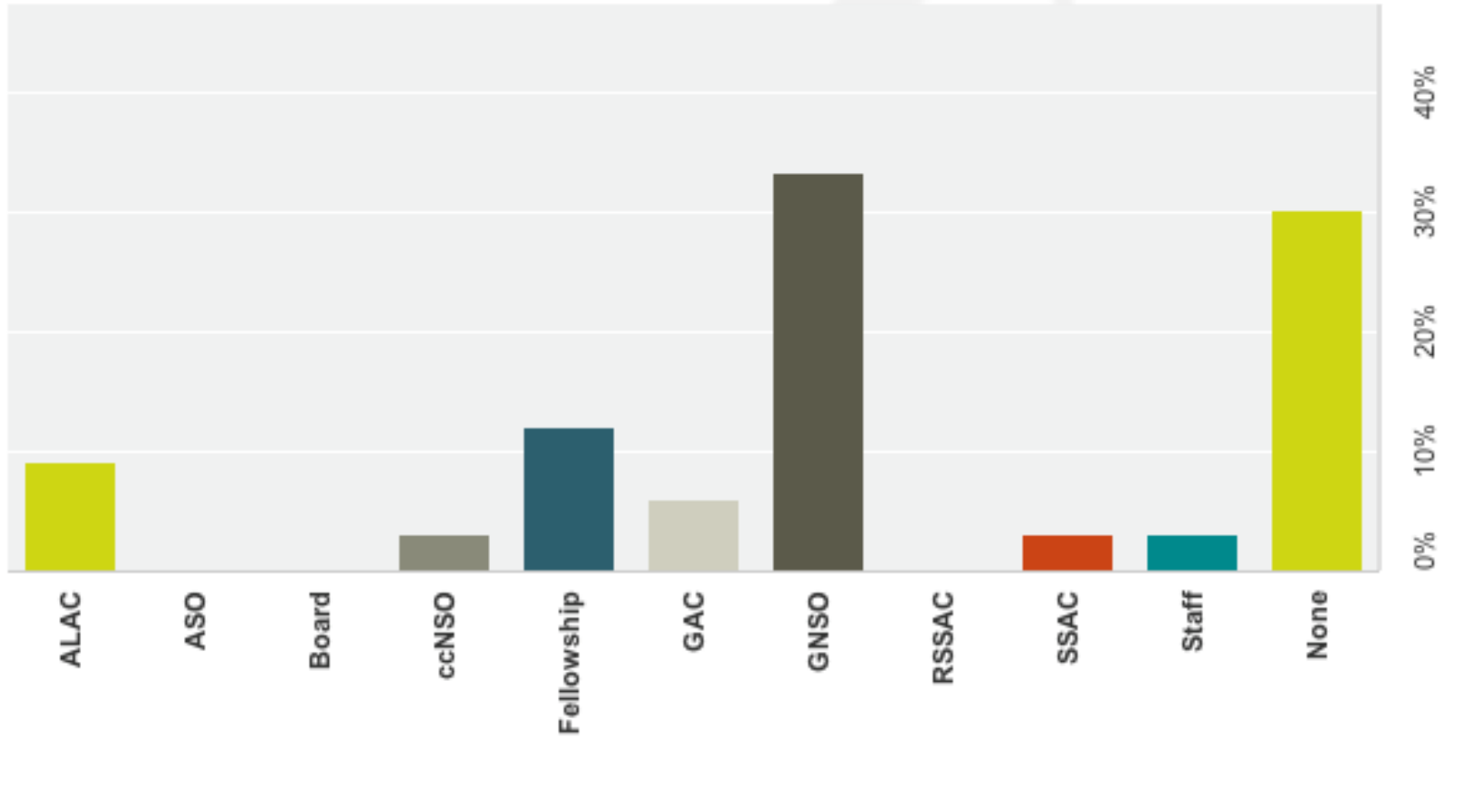Be sure to click NEXT in order to save your responses.

31. What three things should the GNSO agree to improve or do more of to enhance its effectiveness?

32. What three things should the GNSO agree to do less or stop doing to enhance its effectiveness?

33. Are there any other comments you would like to make?

Translated versions of 360 Assessment survey will be available

Metrics to date: 45 Responders

Next steps

- Parallel track: review of documents & records
- Analyze survey responses
- Inform review procedures, including assessment of Working Groups
- Follow up via interviews
- Engage with GNSO Review Working Party throughout the review process
- Draft report
- Public comment
- Final report – early 2015

Make your voice heard.
360 Assessment
survey
http://goo.gl/qYg3Mn

Q & A

Have questions or wish to provide feedback?

Please contact staff larisa.gurnick@icann.org or matt.ashtiani@icann.org

or

Westlake Governance

gnsoreview@westlakegovernance.com

Thank you!

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[GNSO Review Frequently Asked Questions Workspace](#)