

GLOBALIZATION GROUP

Q5. Operational Matters

- ICANN Presence Worldwide
- Public Comments Process
 - Languages

ICANN Presence Worldwide

ICANN Office, Hub and Engagement Offices Worldwide

Location	Type of Office	Region	Head Count
Los Angeles	Hub	Americas	176
Istanbul	Hub	EMEA	8
Singapore	Hub	APAC	10
Brussels	Engagement	EMEA	11
Washington D.C.	Engagement	Americas	24
Geneva	Engagement	EMEA	2
Beijing	Engagement	APAC	1
Montevideo	Engagement	Americas	1
Remote Users	Remote	Americas	28
Remote Users	Remote	EMEA	21
Remote Users	Remote	APAC	4
Total Headcount			286

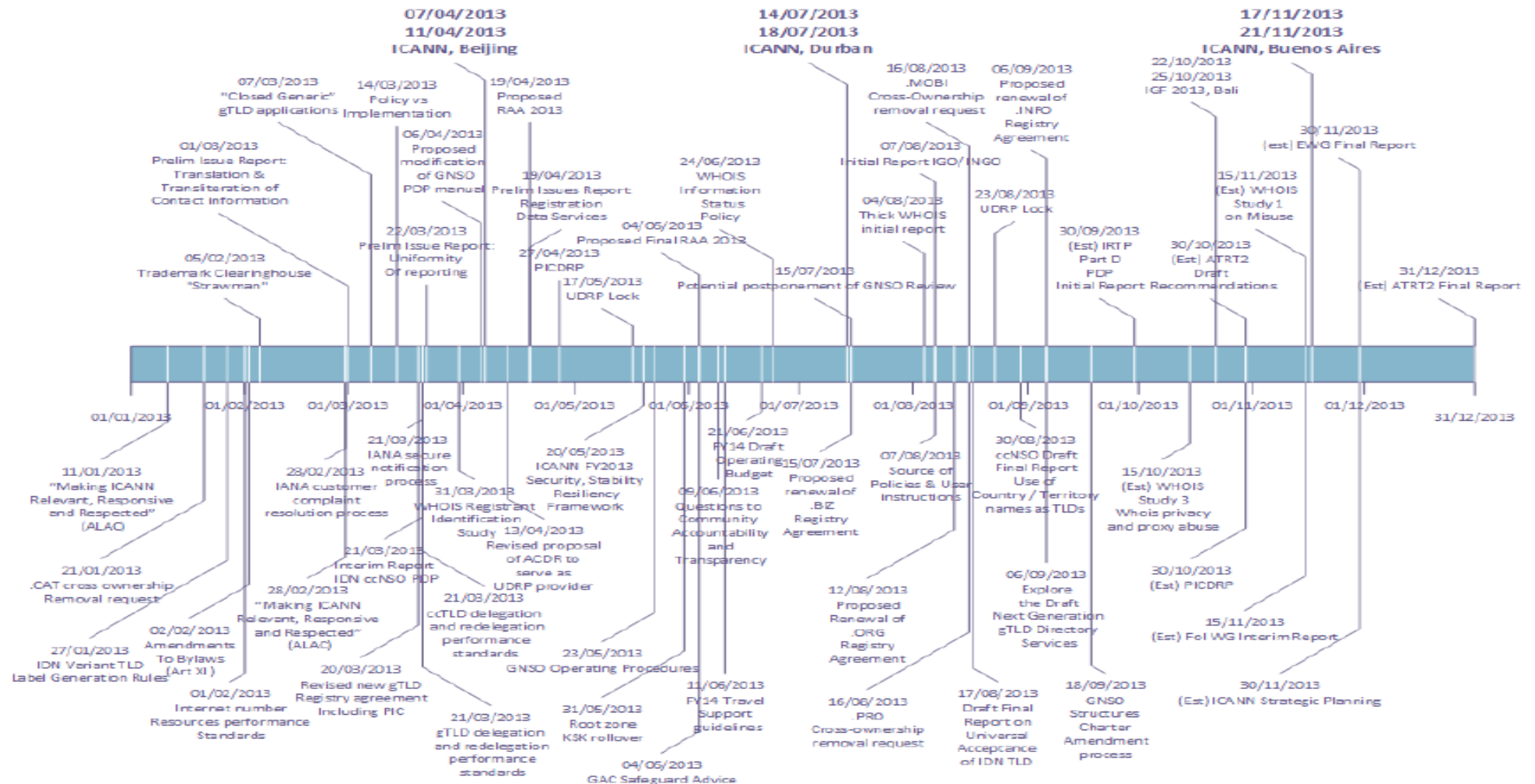
Public Comments Process

2013 ICANN Public Comment Schedule (High Demand)



Final Report

ATRT2 GNSO PDP Evaluation Study



Effectiveness of the Public Comments Period and its Meaningfulness to the PDP Final Result

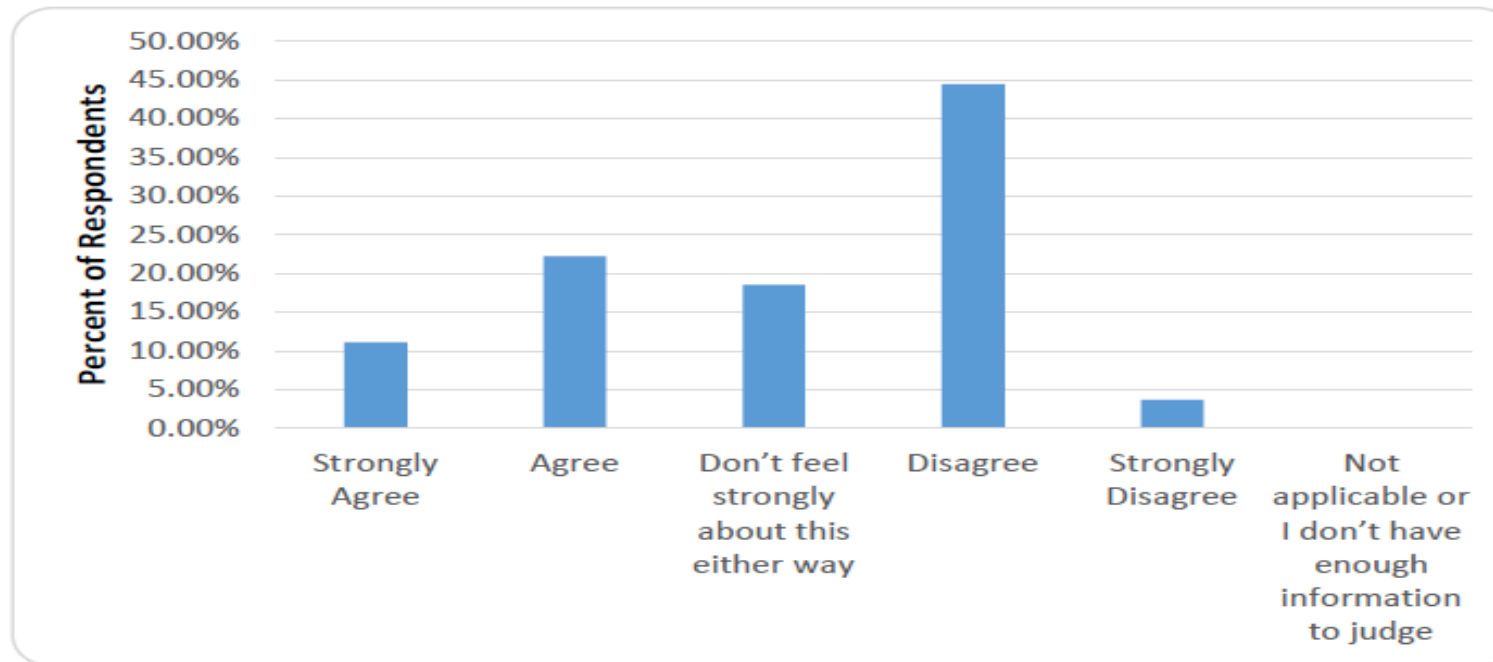


Figure 22: Effectiveness of the Public Comments Period and its Meaningfulness to the PDP Final Result

Accountability and Transparency of PDPs Public Comment Processes

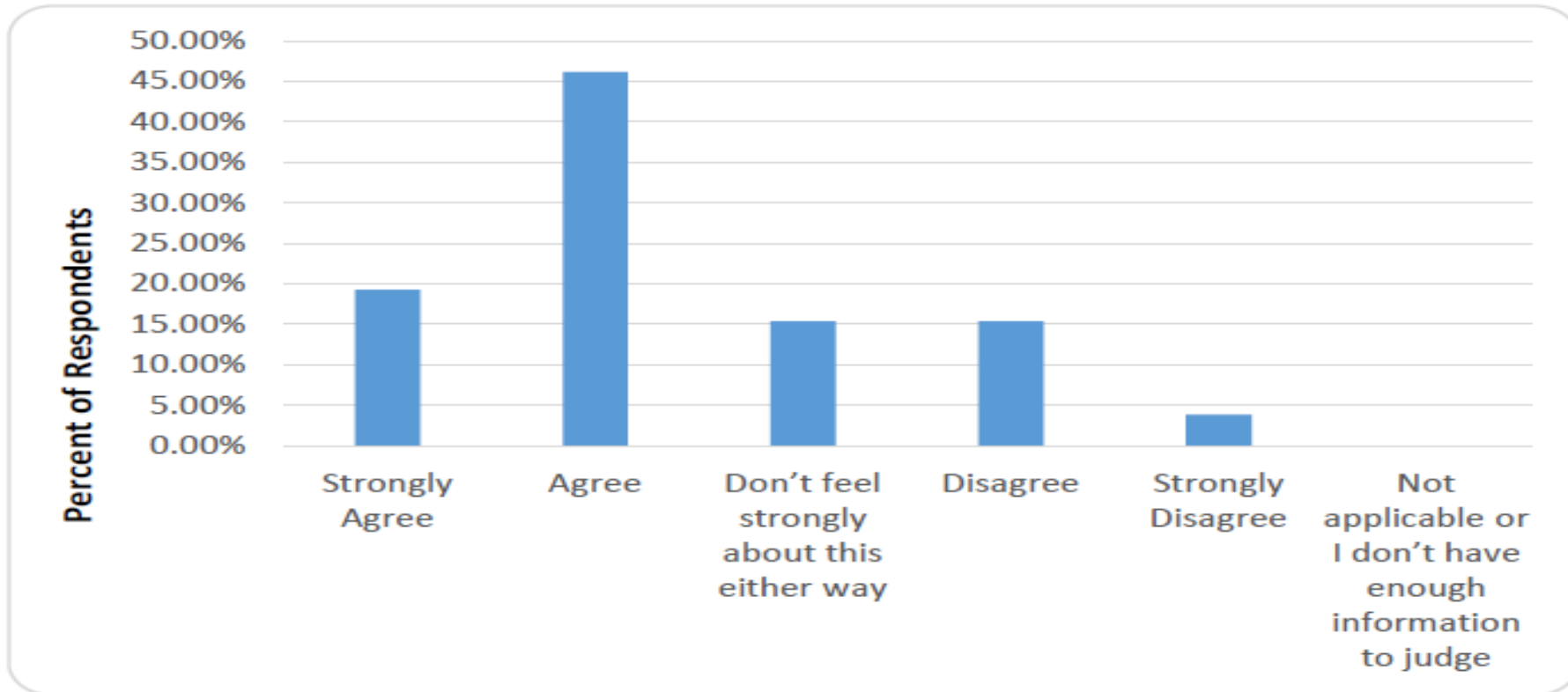


Figure 21: Accountability and Transparency of PDPs Public Comment Processes

Public Comments- Current Process

- **Current Public Comments process**
- Each public comment topic is subject to a Comment and a Reply period as follows:
- The official minimum Comment period **is 21 days.**
- The official minimum Reply period **is 21 days.**
- If no substantive comments are received during the Comment period, then there will be **no Reply period.**
- During the Reply period, participants should address previous comments submitted; new posts concerning the topic should not be introduced. When constructing Replies, contributors are asked to cite the original poster's name, comment date, and any particular text that is pertinent.
- ***What happens to the input:* See Section 6. NOTICE AND COMMENT ON POLICY ACTIONS. The Board shall :** b. provide a reasonable opportunity for parties to comment on the adoption of the proposed policies, to see the comments of others, and to reply to those comments, prior to any action by the Board.

Proposed Short-Term Improvements to the Public Comments process

- The immediate improvements to be implemented after the London meeting include:
- The reply comment phase of public comment forums will be eliminated. Data evaluation and community feedback confirm that this experiment inspired by the ATRT1 recommendations has not been effective.
- Staff will establish a standardized schedule for the opening of future public comment periods at regular intervals. We intend to open public comment periods on an established monthly schedule - likely two times a month (e.g., first Monday and third Monday of every month). It is hoped that this will enable the various ICANN communities and their members to better organize their work.
- Expectations will be established and enforced among ICANN staff to ensure prompt creation of post-public comment period summary reports. Compliance with these new processes will be rigorously managed and metrics recorded.
- A process for community complaints about summary report content and mechanisms for corrections will be instituted.
- ICANN will return to a minimum comment period format. For the next six months (after the new processes are implemented) the default minimum comment period will be 40 days.
- **Proposed implementation date: end of July 2014** – thus the new processes will apply to all new public comment forums opened after that implementation date. These short-term changes will be evaluated for their effectiveness after six months while longer-term improvements are developed.

Languages

ICANN Languages for interpretation and Translation

- ICANN has now have language experts who are in charge of the 6 UN Official Languages. In addition, we have largely improved the simultaneous interpretation services at ICANN's public meetings.
- Conference interpretation has covered all the main sessions (i.e. Opening Ceremony, Public Forum, GAC, ALAC, Board Meetings, Fellowship Program, DNSSEC, etc.), offering support and services for the local and global communities alike.
- Details of the current Translation policy can be read at :
<https://www.icann.org/translations>