

A world map composed of numerous small blue dots of varying shades, set against a dark blue background. The dots are arranged to form the outlines of the continents.

GNSO Review Webinar

7 May 2014

Overview

- ICANN's commitment to continuous improvement based on Bylaws requirement.
- Involvement of the GNSO and broader community.
- Opportunity for GNSO community to suggest and introduce change to improve effectiveness.
- Incorporation of “self-review” and direct involvement in the review process.
- Performed by an independent examiner selected through a competitive bidding process.
- Expected start date on or about 1 July 2014.
- Focus on useful recommendations and manageable implementation plans and efforts.

Review Objective

- Examine organizational effectiveness

Independent Examiner (IE)

- Selected by competitive bid – 10 responders
- Tightly scoped contract

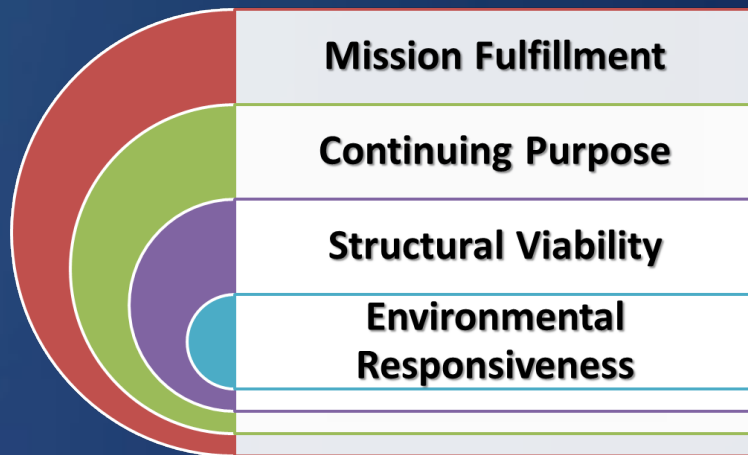
Work Methods

- 360 Assessment [Staff, GNSO]
- Examine documentation, records, reports [IE]
- Integrate ATRT2 assessments [IE]
- Limited interviews [IE]

Criteria

- Objective and quantifiable
- Selected from developed lists
- Used for examination, 360 Assessment, and interviews

Categories for Selection of Objective and Quantifiable Criteria



Organizational Groups

Adherence to Charter & ICANN Principles

Governance & Management

Membership Processes

Elections & Voting

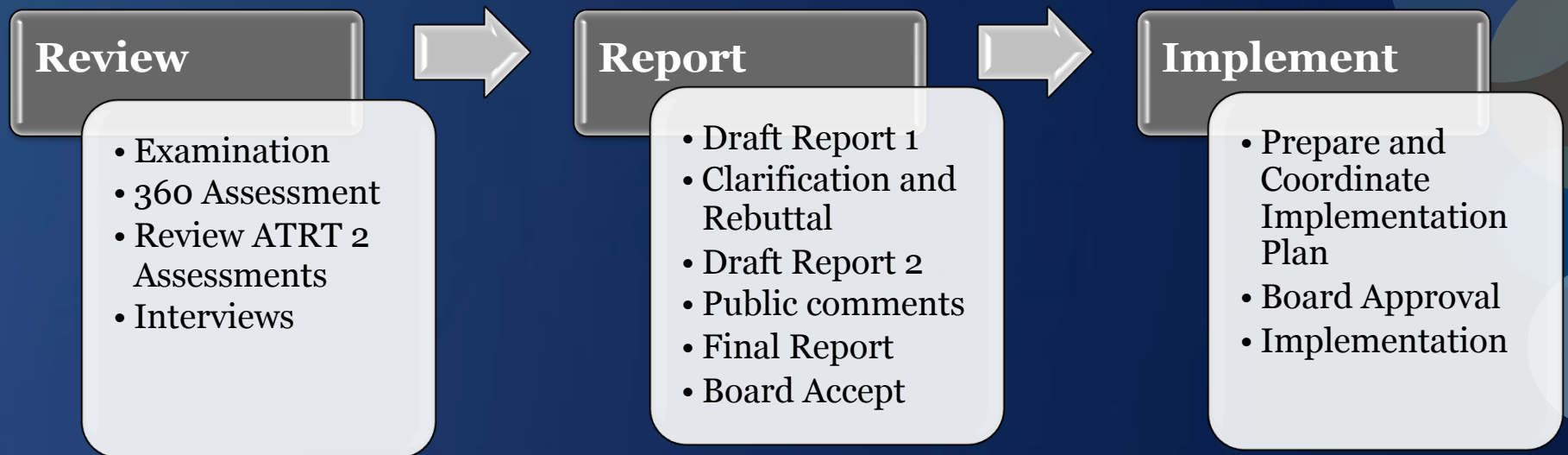
Communications & Participation



Timeline

Phase	Date	Activities
Pre-Review	MAR '14 – JUN '14	Finalize Plan Prepare 360 RFP/Select Examiner
Review	JUL '14 – FEB '15	Conduct Review Report and Recommendations Implementation Plan
Implement	MAR '15 – FEB '16	Corrective Action Integrate into Plans and Budget Publish Implementation Report and Updates Monitor Implementation
Operate	MAR '16 – MAR '18	Gain Operational Experience
Assess	APR '18 – DEC '18	Conduct Effectiveness Self-Assessment Prepare Report for Next Review

Review Process



Roles and Responsibilities

SIC

- Oversight
- Accept report*
- Approve plans*

Staff

- Prepare RFP
- Refine criteria
- Design 360
- Select examiner
- Monitor process
- Support review
- Manage report process
- Prepare Implementation Plan

Examiner

- Examination
- 360 assessment
- Interviews
- Integrate ATRT2 Recommendations
- Prepare Report
- Clarification and rebuttal

Review Working Party

- Feedback on criteria
- Coordinate 360
- Coordinate interviews
- Clarification and rebuttal
- Prepare Implementation Plan

*Prepare Recommendations for Board Action

Questions?

Thank you!