
ALBERTO SOTO: Good afternoon, good evening everyone. Thank you for joining us on our LACRALO monthly call on April 28th. Staff, if you could please go ahead with the roll call?

SILVIA VIVANCO: Susie Johnson, if you could please proceed with the roll call?

SUSIE JOHNSON: Thank you. Good morning, good afternoon, good evening. Welcome to the LACRALO Monthly Call this 28th of April 2014 at 23:00 UTC. On the call today we have Alberto Soto, Carlos Aguirre, Cristian Casas-Cetic, José Arce, Alejandro Pisanty, Natalia Enciso, Sergio Salinas Porto, Leon Sanchez, Aida Noblia, Fatima Cambronero, Humberto Carrasco, Phillippe Boland, Vanda Scartezini, Javier José Pallero. On the English channel we have Dev Anand Teelucksingh and Nathalie Peregrine.

On staff we have Silvia Vivanco, Susie Johnson and Heidi Ullrich. Interpreters are Sabrina and Veronica. This is a friendly reminder to please say your name before speaking so that the recording can capture your name accordingly. Thank you and over to you Alberto.

ALBERTO SOTO: Okay, we will continue with our Capacity Building cycle. We're very pleased to have Nathalie and Dev on the call. They'll be speaking about how to use the Wiki. Please pay attention to this presentation because, with Humberto, we thought about using the Wiki, and you'll see how we

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thought about this. So after this presentation you will have some work to do. I'd also like to thank Juan Manuel for being in charge of this Capacity Building cycle. Nathalie and Dev, you have the floor. Go ahead please.

DEV ANAND TEELUCKSINGH: Thank you. Good afternoon and good evening to everyone, and good morning to any remote participants. The topic I presented talked about the different tools used that At-Large uses to communicate with each other to accomplish various things. We thought we'd try to not only just do the Wiki, but really just give an overview of all the communication tools that are used in ICANN At-Large. So let's look at the various tools that ICANN At-Large uses. We have email.

We use the At-Large calendar to schedule our meetings, the user Wikis for storage for all of our documents. We also have a Skype chat, and also we do online voting. We also use social media and we also use web conferencing tools such as Adobe Connect. So there are seven tools that we actually use in our day-to-day communication within At-Large. So just to go into the web conferencing – web conferencing allows, as many of you know, to follow the meeting agenda and documents, to follow presentations, and to raise their hands in order to make comments, and also to send chat messages to each other.

So we use a tool called Adobe Connect, and this tool is very critical for anyone wanting to participate in At-Large Working Groups and your LACRALO conference calls. I'm going to turn it over to Nathalie Peregrine from ICANN staff to go over the Adobe Connect.

NATHALIE PEREGRINE:

Thank you very much Dev. I gather if you're all here in the Adobe Connect room you recognize this page – it's the Adobe Connect log-in page. I just wanted to clear up some confusion here. All At-Large Members will be entering as guests. Log-ins for Adobe Connect concerns staff only. Even though you suppose many people know you, you're a frequent member on these calls, it's very important to type your first and last name in for attendance purposes, especially as part of our metrics project. So please all remember to type your first and last name in.

Next, while we're in the Adobe Connect room I'd like to go over a few of the features that you may or may not be aware of. The first one is the Adobe Connect room audio. Today in this conference call it's in Spanish. On other Working Group calls it will probably be in English. To connect your Adobe, connect audio, this means that you will not need to use a telephone. You click on the telephone icon that's at the top of the Adobe Connect room toolbar. When you click on this telephone icon there's a series of instructions, if you allow the instructions to take place.

You then activate your Adobe Connect room microphone. You'll know this has worked because the telephone icon will become a microphone icon. Once you've done this you can speak into the conference call without your telephone. However, the same as with the telephone, you need to remember to mute to avoid the background noise. To do that, you would click on the small white arrow to the right of the microphone icon, and there you have the option to mute or unmute.

Next, the chat pod. If you look on the shared screen where we have the presentation going on now, we have the chat pod. I think all of you know that if you type directly in the chat pod, it's public and everyone can see what's written. It's also important to know that we keep the contents of the chat pod. We archive this as post-meeting material. You do need to be aware of that before typing. What you might not know is that you can also have private conversations with any of the members on the call.

To do this, you'd highlight a name in the attendees, either host or a participant, and a drop-down menu appears. There you can enable the private chat. The content of this chat room is completely private. It's quite handy if you have a private question to the Chair, or indeed a question to staff regarding a technical difficulty or anything else. Another essential feature in the Adobe Connect room is how to raise a hand. That's fairly straightforward.

If you look at the top of your Adobe Connect toolbar, you have an icon of a man or woman raising their hand. If you click on this there will be a hand raised next to your name on the attendance list. Now, raising your hand does not give you the right to speak immediately. It simply alerts the Chair to the fact that you'd like to ask a question, and it puts you in the queue. An important feature here is that once you have raised your hand, and you've made your comment or question, that you remember to put your hand down again.

Otherwise the Chair will think you have another follow-up question and it can be a bit confusing. In the same way you can raise your hand to show that you want to comment or ask a question, you can also express

other things and communicate other things thanks to the same icon. Again, if you click on the icon with the hand-raised feature, you have for instance the green tick and the red cross. These generally are used to manifest agreement or disagreement.

They can be used at the Chair's prompt; if you ask a question to the whole membership of the call, or just if at that moment you wish to express agreement or disagreement. Just to check that you're following, I'd like to give it a quick try. Would you mind all raising your hand with the hand-raise icon at the top of the AC room? Just at the top, above the presentation pod. Okay, thank you. Could you put your hands down now? It's the same icon, just click again. Thank you.

Just express your agreement or disagreement on how this presentation is going. You go into the same drop-down icon at the top of the toolbar and you use either the green tick or the red cross. I'm going to ignore the red crosses. Okay, thank you very much. So, this is a very quick overview, and there might be a few features you're not aware of. My main assistance here to not hesitate to use the private chat to any members of staff during calls.

It can help with technical issues and another other issues, so please don't hesitate to use that during your conference calls if you have anything you're unsure of. Now I'll hand it over to Dev to give you a quick overview of the mailing lists.

DEV ANAND TEELUCKSINGH: Thank you Nathalie. Now, to go to the At-Large mailing lists – email is the primary method for communicating formally with you. If you ever

change your email you should notify your RALO Secretariat and/or At-Large staff, as soon as possible. Otherwise you'll not be receiving communications from At-Large. So emails and the mailing lists are used by members to disseminate and discuss At-Large activities. There are separate mailing lists for nearly each At-Large activity.

You have the RALO mailing list, the ALAC mailing list, and At-Large Working Groups. You can read most of these mailing list archives without subscribing. You can find some of these At-Large mailing lists at the link I've provided in the slide. Moving on now to some of the key At-Large mailing lists, the ALAC Announce mailing list is probably one of the most important ones. It's a read-only list used for announcements that are sent by At-Large staff, and all At-Large structure representatives should be subscribed.

ALAC has a mailing list, and the URL is there for you to look at. It's read-only for the ALSes, but the ALAC and the regional leaders from the five regions can post to this list. Now, Skype chats. Skype chats we use not so much for telephone or voice-over IP capabilities, but mostly for informal instant messaging between At-Large members to discuss At-Large related issues. If you want to ask a question and you want to get an immediate answer you can just ask the question or make a comment about a particular issue, and somebody on that group would be able to respond to you.

[inaudible 00:13:40] members from all of At-Large, meaning from all the five regions. To join that At-Large chat, just email staff with your Skype ID and then staff will add you to that Skype chat. Now, the At-Large Wiki. This is probably a crucial communication tool. As I said before, it's

the primary home to share information and to collaborate with each other about At-Large activities, and it's used as a document repository to store PDFs of statements, presentations, slides, meeting transcripts and the audio files of the meeting recordings.

That's the URL which you can go to. There are several key important Wiki links that you need to know. One is the At-Large Working Groups. You should be able to click on these links. That will take you to a Wiki page where all of the different At-Large Working Groups are listed. You can click on each of those Working Groups to find out more information about them and to see their past meetings. Another crucial page that you need to know is the At-Large policy development page. This is where At-Large coordinates its policy development.

Whenever there's a public comment from ICANN, this policy is put on this page and we track who's going to write a statement on it and allow At-Large Members to comment on that policy statement. Then once there's consensus the ALAC ratifies the statement for sending to ICANN. Sometimes it's also used to track policies or statements that the ALAC itself is planning to send to ICANN, and it works in the same way. A draft statement is published and all of At-Large can comment on the Wiki, until a final statement is readied and then ratified by the ALAC.

Another useful link is the At-Large Advisory Committee itself. Again, there's the URL. It has all the information there related to the ALAC, and all the past statements that the ALAC has made. Of course what's also an important link is the At-Large RALOs. This will take you to a page where you'll find links to all of the five RALOs, including LACRALO's page. So how do you log into the Wiki? To log into the Wiki you need to go to

this log-in button on the right corner. I should say that on most Wiki pages you don't need to login to read it, you can read them without logging in.

But if you want to login to leave a comment on the page, you have to login. If you've forgotten your login credentials, just email staff and they'll reset your credentials and send them back to you. Also, how to leave a comment? You have to log onto the Wiki. If you scroll down to the bottom of the Wiki page you'll see this little box here where you can write a comment. Once you write a comment and click "save" the comment is saved for everyone else to see, and other At-Large Members can then of course reply to that comment.

One of the important things is how to actually find content, because we have [inaudible 00:18:24] doing so many things from the five regions, the RALOs, the ALAC, the Working Groups, how do you find things? What you need to do is use the search bar, on the upper right of the Wiki page. Once you type [inaudible 00:18:43] your terms, as you type, it works similar to Google where it tries to autocomplete and suggests entries based on what you've typed so far.

What's also of importance is how to translate pages. To translate pages I'll point you to the URL here. There's the word "translate" right underneath the title of every Wiki page. Once you click on that word you'll be given options to translate it into any language – Spanish, Portuguese, French – and it's machine-translated and it works throughout the entire page. It's very, very useful. Okay, so next I'll talk about the At-Large conference calls themselves. Most of the calls for the ALAC, the Working Groups, are open for all to attend. You can tell

the Members in your At-Large structure that if they're interested they can join the call.

The conference calls are advertised in advance, particularly via email, but also on the calendar and on the Wiki. The attendance is noted at the beginning with the roll call, and all the calls are also recorded and transcribed. That means that even if you're not able to attend the call, you can go back to the meeting page and obtain the recording, and in a few days' time the transcript of what was said. Going back a little bit to the attendance – you should also send your apologies so that will also be noted for conference calls.

One of the key things of how to join a meeting is the At-Large calendar. It's very difficult to keep track of all of these At-Large Working Group meetings. The calendar is the most indispensable tool to see the schedule of all the At-Large meetings and the conference calls. It can be found on all of the RALO home pages, if you go to LACRALO.org you'll be able to see the link. You'll see the calendar. To subscribe to the calendar – and this will be much more useful – I'll invite you to go to this link there, where I have a page set up that talks about how to subscribe to the calendar using your calendar application on your desktop or your mobile phone or your tablet device.

By subscribing to the calendar that way, you can be sent notifications a few minutes before so you know when to get ready for the call. Okay, so I'm not going to pass over to Nathalie to talk about the calendar and the meeting Wiki page. Nathalie?

NATHALIE PEREGRINE:

Thank you very much Dev. Once you've subscribed to the calendar you can see clearly all the meetings that are scheduled. Equally, it gives you direct access to more of the meeting information. If you look for instance on the slide that's showing, you have the NARALO monthly conference call. If you [lean in? 00:22:54] you can actually see the link to the relevant meeting page. If you click on this link it will take you directly to the Wiki meeting page. As you probably know, there's one Wiki meeting page per meeting, so you always need to make sure you're looking at the up-to-date one.

These Wiki pages are all built the same way. You'll have the time and date, the link to the relevant Adobe Connect room. You've got to be careful, depending on the Working Group calls. The AC room will be different, so you need to refer to the precise meeting page. You have the audio dialing code and generally the list of participants and the advance apologies. As Dev said, you can send them in advance and they'll be put on the Wiki page, and equally, dial-out requests.

If you go back up to the top you'll see that the time here is written in UTC. That's Universal Time and it's the one we use within At-Large and within ICANN for the simple reason that it's not affected by daylight saving time, which occurs in some countries, where the clock moves one hour ahead or one hour back. Generally this takes place in March and October. Here, Universal Time remains the same. In order for you to know what time that corresponds to in your own country, we'll send you links to this website. It's a time and date page, and it's very handy to see at a glance what time your meeting is going to be at.

If you look at the top you have event time in UTC, and to the right of that you have it in converted time. It's converted time in Nice, France, because that's where I'm based. Clearly not many of you are based there, so what you'd have to do is go to "change location" and this means above the clock that's in black you have the link "change location". You only need to do that once and then it will always show you the converted time for wherever you're based.

Once you've seen that your meeting is scheduled on the calendar – this is generally set up in advance – you'll realize in your inbox that you're starting to receive email invitations. They get sent to all the relevant mailing lists, so once you're subscribed to a mailing list you'll be sure to receive the email invitations. Much the same as Wiki pages, email invitations are set up exactly the same way. You have a link to the Wiki meeting page. The agenda here is written in brackets "to be updated". This is because it's the first email invitation to a meeting.

Email invites can be sent out up to one or two weeks before the call. That means that there's been a little time to prepare the agenda. You will have reminders as the date of the call comes close, and a day or two before the call is scheduled for the agenda will no longer be written as "to be updated" and you'll be able to refer to it on the Wiki meeting page. You can respond to this email for whatever reasons – first out of courtesy, to confirm that you're participating. Also to convey apologies, and finally generally to ask for dial-out.

A dial-out is when the audio operator from the telephone provider company will call you on your telephone, instead of you calling the dial-in number. This is helpful if you're travelling, for instance, and only have

your mobile phone with you and don't want to incur extra costs. Or, if you're in a hotel room, for the same reasons. You wouldn't want to incur extra costs there. You might also be based in a country where sadly the provider doesn't have a convenient telephone number for you. In that case, rather than incurring international dialing charges you'll be able to receive dial-out.

It's very important to take advantage of this service, especially if you have a poor Internet connection, meaning you would not be able to follow in the AC room. If you're part of a Working Group call or Working Group, you'll recognize this screen. It's a Doodle poll. If you haven't yet joined a Working Group you'll be sure to be sent some of these. You'll be sent these via email, and they're frequently used within At-Large. This is because generally members of Working Groups cover several different time zones.

A Doodle poll is like a little survey sent out by staff to determine which is the most convenient time for most of the members to meet up. You'll receive a selection of dates and times, as you'll see on the screen, which will automatically be converted to your own time zone. You then just need to fill in your preferences, and a member of staff will determine which is the most convenient time. Once you've gone through all the email invitations, reminders and meeting pages, it's time to connect to the call.

In At-Large we use Adigo, and unlike other providers we don't communicate directly with an operator when we dial in. There's an automated code. It's important to look carefully at the Wiki meeting page to know on which code the call will take place. The most important

thing on this slide is the mute and unmute functions. As we said before, with the audio enabled in the AC room you really need to remember to use this to avoid your background noise.

If you've missed a call or would simply like to refer back to it, you can refer back to the Wiki meeting page. This is where all the post-call material will be posted. You'll have the AC chat posted almost instantly after the call, as well as the AIs. The recording will happen a couple of hours later and the transcript a few days after that. It's very important to refer back to the call meeting page to check that your attendance has been noted, for example, and just to keep in touch with what's happened.

I'll now hand it back to Dev who'll run through the mailing communication tools.

DEV ANAND TEELUCKSINGH: Thank you Nathalie. Two final things really is that for the online voting and polls, Big Pulse is used. It's used by the ALAC to vote on their statements and for the ALSes to select their RALO representatives. This is why it's also important to ensure your email is kept up-to-date, because the vote credentials are emailed by staff directly to you, with a unique website or URL. Then that takes you to the poll – you'll see the screenshot there – where you can then select your choice. It's also used to conduct polls and surveys.

Other communication channels – I should probably just mention briefly the ICANN At-Large website, which also has a lot of information about ICANN At-Large including how to join ICANN At-Large and so forth. We

have a Facebook page, a Twitter page and a Flickr – for photos – and a YouTube channel, where a lot of the ALS interviews that have been done for the Summit are being uploaded. ICANN itself also has a new website, at new.icann.org, and it should be almost transitioned to the www.icann.org. With that, questions. I'll take any questions or comments. That's it. Alberto, back to you.

ALBERTO SOTO:

Are there any questions for the presenters? Thank you very much Dev and Nathalie for your presentation. Cristian Casas, go ahead please? Okay, could you please put your hand down, Cristian? I've just posted a link on the AC room due to this presentation, because as I said before we're going to make a very good use of these tools. This is the updated web page of our region. We have the intention, together with Humberto, to turn this page into a unique login page, or main page, in order to find information.

Here, in this landing page, you'll find the possibility of accessing the Working Group. In this Working Group you'll be able to post your own input and feedback. Today we have a very intense and heated debate and exchange of ideas regarding one specific topic, so the idea is that by means of using these tools and knowing how to deal with the tool, you can access this page and use it frequently. We'll try to have this as the only unique landing page.

I see that Humberto is saying these emails are on the Wiki. That is to say, you'll have one page. This is the page that you'll be using. In the future we'll let you know the different proposals that we will have. But

all the information will be there. Now, going on with the Agenda now we'll start discussing Item #3, which is an update of the Working Groups. When it comes to the Strategy Working Group there is no news, so Sergio, could you please proceed with a report for the Governance Working Group?

ALEJANDRO PISANTY: Alberto, I'd like to request the floor?

ALBERTO SOTO: I see that Sergio is not on the call. Perhaps he's dropped. Diego Acosta Bastidas, are you on the call? [pause] I don't know if you can hear me?

SILVIA VIVANCO: We can hear you.

ALEJANDRO PISANTY: I hear you very well.

ALBERTO SOTO: Okay, Alejandro, you have the floor.

ALEJANDRO PISANTY: The Strategic Planning Working Group is closed, so there is no report for this group. Since I saw their name on the Agenda I thought you were going to propose something regarding this Working Group. In fact, this Working Group is already closed so there's no information about it.

ALBERTO SOTO: Okay, Alejandro, your audio is not good. This was the ALAC Strategic Planning Working Group and as far as I know there was no news about this, but we can talk about other Working Groups or we can reopen this Working Group if you will. Sergio, are you on the call?

SERGIO SALINAS PORTO: Yes I am. Thank you very much. I'll give you a very brief report so that we can proceed with the call. As you know, this Working Group is working very hard. We have little time for our General Assembly, and we'd like to have all the topics solved before the GA. The whole group is working very hard – Leon Sanchez, [General Bauer? 00:37:33], the staff, Aida Noblia, Sylvia Herlein, Dev Anand Teelucksingh, Fatima Cambroner, [inaudible 00:37:42] and Vanda Scartezini, and along these lines we have set deadlines for the different discussions being carried out in the Working Group.

For example, the debate in terms of operating principles in our Working Group. The deadline for that topic is May 12th. Once we've finished with that topic we'll provide a report for the region to debate this topic. Then we'll be delivering a report regarding the metrics. This will be between May 16th and 17th. The idea is to be able to discuss topics fully so as to get to the GA with a topic fully debated by all the Members, so as not to have any conflict arising at that time.

When it comes to Rules of Procedure, Carlos Aguirre and Humberto Carrasco are the new Members who are participating and working with us. We'll have to hold a very brief meeting so as to get organized. The

next meeting will be in the week of May 12th and 16th of May. We'll be sending a Doodle poll so we'll hold our monthly or weekly meeting, and we'll be discussing those topics. I don't know if you need further details, or if there are any questions regarding this Working Group?

ALBERTO SOTO:

Sergio, there seems to be no questions, so you can keep on talking if you will, because Diego Acosta Bastidas is not on the call, so you can go into further detail and speak about the [specify? 00:39:46] of the Working Group. This Group is composed by Jacqueline Morris, Diego Acosta Bastidas, Dev, [Alan? 00:39:59] and Johnny Laureano. We are working on a map of the regional ccTLDs. This doesn't mean that we're going to put the names of the ccTLDs in a map.

In fact, we'll start seeing how each ccTLD works the amount of domain names that they have, and we're creating a roadmap. This work was started by Aida Noblia. She was the first person who started working on this to see who the different ccTLD Managers are. Now we'll have our next meeting next week and we'll be working on that. We have a progress report by the first week of August.

As a heads-up of this work we can say that we've been talking with Eduardo [Santasho? 00:41:10] and the idea is to start working based on the different discussions regarding the situation of ccTLDs, the [position? 00:41:26] that LACTLD has on the different ccTLDs and domain names in the region. So we'll work together with Eduardo to have some conversation, or perhaps to have a discussion on our monthly call, or perhaps we can hold a different meeting for all those interested in

seeing the different situations of the ccTLDs in the region. As far as myself is concerned, I have nothing else to mention.

ALBERTO SOTO: I see no one with his or her hand up, so thank you very much Sergio. I'll now to go Item #4 on the Agenda. Fatima, please go ahead with ATLAS II and Net Mundial.

FATIMA CAMBRONERO: Can you hear me? I'd like to check that you can hear me?

ALBERTO SOTO: Yes, go ahead please. You have 15 minutes.

FATIMA CAMBRONERO: Okay. I know that we have little time, so I'll be very brief to mention both topics. When it comes to ATLAS II I would like to make a point of clarification. I can only provide information regarding the progress made by the Working Groups when it comes to the Mentoring Program, because this is the group that I'm leading, and I'm not participating on other Working Groups, so I cannot give you information on that group. I know there are people from LACRALO participating, so perhaps they can speak.

When it comes to the Mentoring Program, we've already explained that. We have already explained the nature of this Mentoring Program. We had some difficulties to get organized and to get started with the

Program. That's why we had some delay. During this week we'll be informing the group, the new trust of this Mentoring Program, so that we can receive input from the group and so we can start the implementation of this Program.

The idea is that each of the ALAC Members become mentors to this meeting in London, and we will be sending invitations to each of the participants in the RALOs for them to participate, in case they're willing to participate as mentors, in the languages and topics they believe they're skilled to participate in. The idea of this Mentoring Program is that it's launched before London so that those participants requiring mentoring may meet with their mentors so they can receive the guidelines to see, or to know, what type of material they should read before the meeting.

When I say "the meeting" I'm not only referring to the ATLAS II meeting or the At-Large meeting – I'm also referring to the ICANN General Meeting, because it might be the case that somebody's interested in other topics different from the ALAC or At-Large topics. There is a Wiki page that will contain the mentors and mentee members, and they'll be in touch by means of email before the meeting.

Likewise, those in charge of the Program will be in contact with the mentors and mentees in case they have any question or doubt, and to provide them with the different materials that they might need. This is for the London meeting on Saturday at 13:00. That will be the end of the ATLAS meeting. In London on Saturday at 13:00 we'll have a room ready for mentors and mentees to get together, just in case during the

meeting they have any questions or they need certain guidelines regarding the meeting. The idea is that they'll be in contact.

This information is not confirmed, but we'll be delivering certain things for mentors and mentees so that everyone knows who's a mentor and who's a mentee. This is when it comes to the Mentoring Program. Of course there are other details that will be shared once the Wiki page of the Mentoring Program is ready. I'll stop here and ask if you have any questions regarding this topic. Otherwise I'll continue with the Net Mundial topic.

ALBERTO SOTO:

Go ahead Fatima. There's no one with a hand up.

FATIMA CAMBRONERO:

When it comes to Net Mundial meeting, this was the meeting held in Sao Paulo last week. Before getting into details of the meeting, I'd like to clearly state that I didn't go to the meeting to represent ICANN LACRALO [or the MAG? 00:47:36]. I went to the meeting on behalf of [inaudible 00:47:42] and in this framework we submitted a contribution for the Net Mundial meeting, that was subscribed by many of the LACRALO organizations. So I went to participate in the previous meeting of these ISOC or civil society associations before the Net Mundial meeting. Of course I went to participate in Net Mundial.

What I'll tell you know is based on my own experience and from my own perspective, based on the Latin American association. When it comes to the response of the meeting, well, I think we have as many opinions as

participants in the meeting. Perhaps many of you who attended remotely or face-to-face will have different opinions regarding the meeting, and I'd be pleased to speak to you if you do.

From my own perspective, the meeting that was organized upon the call of Fadi and the President of Brazil; Dilma Rousseff, the meeting in itself had a very outstanding organization with a very high-level of organization, and it was a very successful meeting in all aspects. I say this due to the little time that they had to organize the meeting. I see Javier's posting something on the AC room. We took the main topics from our contribution and focused that, according to the topics that were presented in the final document.

We're highly pleased, because most of the topics that we submitted were reflected on the final document. However, we do see that many organizations from civil society complained because there were some other topics, for example net neutrality, or the mass surveillance topics, or the definition of the different roles of the stakeholders within Internet governance, or questions relating to the jurisdiction of Internet governance – well, these topics were not fully covered and there was no consensus on the final document.

That's why many organizations raise their voice against these topics. From my point of view, this was very obvious; that topics like mass surveillance and net neutrality, having so many stakeholders and government representatives and private institutions, well, no consensus was going to be reached on these topics. However, from my perspective, I believe that this meeting paved the way for new

discussions, especially those where no consensus was reached, to discuss other topics related to Internet governance.

I think it was important for me that the organization was divided. There were mics open for each of the stakeholders, and we have remote participation as well. From my point of view, this way of organizing the speeches, allowing participants to participate and speak and express during a certain period of time, allowed many stakeholders to express their voice. Nobody took over the mic, as usually happens. Everyone was able to speak their mind and say their thoughts.

There was a very high number of representatives from government, and many governments from our region. We can discuss whether governments were ready for this or not – whether they knew the topics that were being discussed or not. They were very important topics to be discussed, but remote participation was something very important from our perspective, because they had the possibility to express themselves, and the possibility of having remote participation via video, which allowed a real interaction from different stakeholders around the world.

Another important topic is press. This caught the attention of the media – local and international media. They were not just present for the first day but throughout the whole meeting. We believe this is very important in terms of spreading the word and in terms of Internet governance, because many people can participate. There were also people who were not quite involved in the topics, but who started to participate due to this meeting.

There are certain stakeholders, such as the ISOC, who don't have a deep knowledge regarding the negotiation of processes. So perhaps they were not able to express their points or positions in a sound or orderly way, and perhaps those who know these high-level proceedings and mechanisms were able to express themselves in a better way. They somehow had an advantage over other stakeholders. From our perspective, the most important topics discussed on the final document were several.

The most important ones were the Internet [expanse? 00:54:02]. This is a decentralized, interoperable, participatory, open, innovative Internet. That's among others, that you can read on the document. Human rights was something important – respect for human rights. This was that the rights that people have online should be protected offline similarly. These rights should be recognized in the same way, especially freedom of speech. Privacy was also important, as was freedom of association, access to information, the importance of development..

All these topics were included within the principles of Internet governance. There was a very controversial topic, which was the limitation of the reliability of intermediaries, the inclusion of all stakeholders – the importance of acknowledging that all stakeholders are working in favor of Internet security, stability and resiliency to have an open and distributed Internet. These are the principles that allow us to enjoy the Internet that we have today.

The stakeholder model should be transparent, consensus-based, bottom-up, with significant participation from all stakeholders. The importance of all these topics was also discussed, and the idea of taking

all these topics at a national and regional level, because many of these topics were agreed on at an international level, but they need to be agreed on in a regional and national level as well. The capacity building issue, which is something important, it was recognized that all stakeholders at all levels, together with an effective remote participation...

There are some stakeholders complaining about funding mechanisms, so the idea is to have stakeholders participating on an equal footing. Then they spoke about the IGF. The IGF is somehow benefited from this. They also discussed the role of the MAG, and the way in which their activities will be focused. When it comes to ICANN internationalization and the IANA transition, well, this was mentioned on the document. For some, there was some doubt on this because there was a final word that changed the meaning of the document.

This was discussed with some of the participants [inaudible 00:57:17]. Some other people complained that mass surveillance affect the confidence that users have on the Internet, and that the collection, storage and gathering of personal data should be carried out in accordance to the law and international human rights. There are some other topics that I'm not mentioning but were also included, and that are as important as the ones I mentioned before.

I repeat, from my point of view, this meeting was important because it allowed all stakeholders to discuss all together, on an equal footing and at the same time, all these [delegate? 00:58:17] and serious topics. Consensus was reached in general terms. This is the first step forward within this process, and from my perspective I hope that we can see

these processes again – that is to have a meeting to discuss all the topics that are affecting us, and that we can have concrete response on.

That's why I say this about the IGF. I hope that the role of the IGF will be reinforced, and to sum up, I'd like to ask you if there are any questions or comments? I'm open to your questions. Thank you.

ALBERTO SOTO: Vanda, go ahead please? [pause] We cannot hear you Vanda.

SUSIE JOHNSON: We're having the operator look into the problem.

ALBERTO SOTO: Thank you Susie. Just one comment while Vanda gets back. I think that a topic that's quite confusing is when we speak about security. This originated on mass surveillance on a global scale. Now, mass surveillance was not detrimental, nor did it infringe the DNS rules or the WHOIS rules, etcetera. However, mass surveillance went against the government systems, the corporate systems, etcetera. So we should make this very clear, because information security should be in line with applicable regulations.

If government cannot force information systems to abide by a certain law or regulation, then we cannot have policies that would guarantee access to information. Vanda, are you back? No, Vanda is not back. Vanda, if I may, I'm going to ask you to post your comment or question in the chat room and we'll forward it to Fatima, in the interest of time.

We'll now move onto Item #5. That is the review of public consultation. Olivier, thank you for joining us. Go ahead please. You have the floor.

OLIVIER CRÉPIN-LEBLOND: Thank you very much. I am going to take you through the public consultations that are currently running. There's a link in the Agenda page for this meeting, which I hope Silvia will be able to put onto the AC room. It takes you to the overall At-Large policy development page, but also on the LACRALO Agenda you'll see all of the current statements and so on that are pending. First, there's the PDP on privacy and proxy services accreditation issues.

That at the moment is something that we've already got a statement about, and Alan Greenberg has drafted a statement and the ALAC is currently voting on this with the result being due very soon. Next, the ICANN draft five-year strategic plan, which is the plan that's been drafted from FY16 to FY20. The ALAC is currently drafting a statement. Dev Anand Teelucksingh and Raf Fatani are jointly holding the pen for a first draft. The comment closing date is the end of May, so there is still some time to get involved with this, and I hope that we'll soon have a first draft.

I invite all members of LACRALO to read through this. It's interesting, because again, the strategic plan has changed this year, very much, from last year's format. Yet it's still not perfect. There are still some improvements that are needed. Next there's the interim report on the Internationalized Registration Data Expert Working Group. That's to do with the WHOIS, or with a method of finding out the owner of a domain

name. When you deal with internationalized domain names – that’s the domain names that are in Chinese - what exactly happens when the registration data is in Chinese as well?

Are we going to translate this into standard Roman character sets, or is the Chinese registration good enough? This is a Working Group that has been drafting an interim report, so the ALAC is currently drafting a statement about this. I believe that Raf Fatani has stepped forward to put a first draft together, and he’s drafting it at this very moment. I’m told that he was going to look at this. He’s currently based in Europe, and it’s evening time there. Hopefully we’ll have something in the next 24 hours that the region will be able to comment about.

Next, the ICANN Strategy Panels. You might know that ICANN’s created a number of Strategy Panels with some experts that are running the Panels themselves. The Panels are about the following things... Whilst I mention this by the way, I also have to mention that none of the links in the Agenda work because they are all within the owa.icann.org address, so I’m really sorry about this. Of course, in the At-Large Policy Development page the links do work. The Strategy Panels... There were several of these that were put together.

There’s one on the ITI. One is on the internationalization... One is the Multistakeholder Involvement Panel. One is the TRF Panel. The first one is the Multistakeholder... The Identified Technology Innovation Recommendations. There you go. That’s to do with the DNS. The next one is on the ICANN Multistakeholder Innovation Recommendations. The third one was on the Public Responsibility Framework

Recommendations and the final one was on ICANN's Role on the Internet Governance Ecosystem Recommendations.

We have someone from the LACRALO region on the ICANN Role on the Internet Governance Ecosystem Recommendations Panel, and that was Carlton Samuels. These were all high-level Panels run by some – one could call them – superstars, and they came out with very interesting recommendations that perhaps there are a few more recommendations that could be made from this region. I'm speaking a little bit longer about these because they are important, and unfortunately the deadline for this input is the day after tomorrow, the 30th of April.

We really are dealing with a very last-minute chance to say something about this. The next statement is on the internationalized domain name variant TLDs, label generation rule procedural implementation, maximal starting repertoire version one. If you've understood any of this then please comment on it. If you've not understood anything about it then that's fine as well, because it is all about the IDNs again. In some languages you can write the same word in more than way, in fact in several different ways, using completely different script letters – in Chinese, for example.

So you need to have some kind of LGRs that work with this. Thankfully we have some experts in At-Large and Rinalia Abdul Rahim has been drafting a very good statement on this. The comment period closes in a few days time. If you are interested in this please read through it. It is very interesting reading. We'll be submitting a comment very soon. I think we've just started a vote, very recently. It will probably start tomorrow I think. It's imminent.

Next is the ICANN Cross-Community Working Group on Internet Governance's submission to Net Mundial. We have spoken about Net Mundial a little earlier on this call. Alan Greenberg is currently drafting a short note on this, based just on the input that was brought in by the Cross-Community Working Group. I don't think it's going to be anything that will be groundbreaking, as such, it will just support the fact that there's been a cross-community working group based in ICANN that has submitted something to Net Mundial.

Of course, this comment is only about the input to the submission to Net Mundial. It's not about afterwards; about the actual statement that came out of Net Mundial. What you'll be doing is discussion this tomorrow at the ALAC monthly conference call on Tuesday. We'll see at the time if we can agree to have a statement that supports the process, and waiting maybe in the future to go further and come up with a stronger statement regarding the results of Net Mundial itself. But of course that's down to the ALAC and your ALAC Members tomorrow to decide.

Finally, the Draft Implementation Plan for the WHOIS Online Accuracy and Reporting System. That's of course to do with WHOIS again. There is a consultant who's basically put together a plan for checking out the accuracy of WHOIS entries. It's again a very important topic. Alan has drafted a small statement about this and the ALAC is currently voting about it. I'm now open to any questions that anybody might have about any of the topics that I've spoken about for the past couple of minutes. Thank you.

ALBERTO SOTO: I see nobody raising their hand. I see nobody typing. Anything in the AC room, in case I've missed any comments? We will proceed to Item #6 on our Agenda. Olivier?

OLIVIER CRÉPIN-LEBLOND: Thank you very much. I note that José Arce put his hand up as well. I was just going to add one thing. It's also very important to check that public comment page quite often, because we are only given 21 days to comment in the initial commenting period, and then 21 days afterward to reply to any other comments that are made by others on the Agenda. It's a very short time. I've had some discussion with Fatima Cambronero about this, and she's kindly said – Fatima, let me know if I'm wrong on this – she'd help to try to get that policy input as quickly as possible. I know there's a language issue, and it's well understood.

Hopefully in the long-term... At the moment, ICANN staff that deal with public comments are going to be looking at a way to provide the At-Large community with more time to be able to comment. But in the meantime, we have 21 days from the moment this is published and the moment we can file something in English that gets the input from all of the five regions in At-Large. So it's not an easy task and hopefully we can still bring the input from this region. Thank you.

ALBERTO SOTO: Thank you Olivier. José, you have the floor. Please go ahead.

JOSÉ ARCE:

I wanted to address the public comment period. Humberto is pointing out that this was going to be addressed as part of Item #7, but I didn't want to overlook the fact that there is a draft initiated by LACRALO regarding the ICANN future meeting strategy. Then we have to address the IANA transition as well. That's it. Thank you.

ALBERTO SOTO:

Thank you José. Yes. Unfortunately we had two comments – yours and mine – and we had two deadlines. By the time I posted my comment the deadline was due, so we missed the deadline and we were not able to send that contribution. Now, regarding the IANA transition, that is part of Item #7, and that is one of the Items to be addressed, or rather an Item on which we have to agree what to do or how we're going to address that Item. So for suggestions... Now we're addressing #6 on the Agenda: suggestions for topics to be discussed at the GA in London.

All the topics addressed in the Working Groups will be part of the topics to be addressed at the GA. Diego is not here unfortunately, and I don't have the report that I've asked for. I haven't heard from the Leveling Working Group. Sergio has been very clear in his report, and these results will be part of the agenda in London. We also want the following: anyone willing to suggest topics, please start making those suggestions or recommendations.

Now, if we are going to discuss topics, let us quickly set up a Working Group that will focus on these topics as a starting point, and then we can launch that on our list. That's the only way in which we can make the best use of time. There is a draft that we've been working on. It's

already open. We're including more information and we'll be sharing that with you very soon. That will include the result of the Working Group. Fatima, go ahead please?

FATIMA CAMBRONERO: Thank you Alberto. Just a brief comment regarding Oliver and José's contributions. When it comes to making comments on behalf of LACRALO or ALAC, well, I believe that we need to speed up these mechanisms. We have to do our best to come up with a draft, but then nothing happens once we have the draft. It's not sent to the public comment period, or it's not sent to wherever it has to be sent.

So we should discuss this on our mailing list, so that we work more expediently within the timeframes available and you, as new officers, can help us so that we gain momentum and meet the deadlines before the ALAC deadline, for instance. Then we'll make the most of all the work being done in our region, or the little work that's being done, if you will. So certain things need adjustment, because if not we always stay halfway through. Thank you.

ALBERTO SOTO: Thank you Fatima. Yes, that's exactly what we're doing. Within the Governance Working Group we've spoken about this. We have spoken about setting up, as quickly as possible, a group that will be in charge of setting the guidelines for a Working Group – that is, how a Working Group should work. So far we haven't had a schedule, a timeline, objectives, scope, etcetera. So very quickly we need to come up with this. Sergio has set some deadlines for two Working Groups.

FATIMA CAMBRONERO: Excuse me Alberto, I was not speaking about Working Groups. I'm speaking about public comment. We have an ongoing mechanism that I have explained on our mailing list, and that is the mechanism that needs improvement or adjustment. I was not speaking about Working Groups.

ALBERTO SOTO: Thank you Fatima. Yes, we are also adjusting or improving Working Groups or any other activities that may be improved or adjusted. As José has said, unfortunately this was sort of halfway through. We do need to adjust this, because only two comments were made from the entire LACRALO, so we need people to participate. I see José is posting the IANA functions transition link so that you can participate.

I'd like to use this opportunity to ask or encourage you to really engage, to really participate. That's the only way in which our region can move forward. Does anyone have any topics to suggest for the GA, since that's the Item we're addressing right now? If not, you can send your topics to the list.

SILVIA VIVANCO: Alberto, if I may? We have a Wiki page and we have a headline for each of the RALOs. You could use that in order to debate and discuss the topics that you want to address at the GA, and to make any other comments. We know that you are discussing the LACRALO bylaws within the Governance Working Group, however, I think it's very important that you discuss or debate the sections or articles in your

bylaws so that you reach consensus and – God willing – you agree on the LACRALO bylaws to be adopted or approved in London.

[background noise 01:22:40 Thank you Alberto. That was my comment.

ALBERTO SOTO:

Alejandro, please hold on. I'd like to reply to Silvia. Silvia, yes, this has been considered; that the work done by this Working Group has been posted on the list. If I remember rightly, everything, or rather all the versions in all the languages should be exactly the same, and should be consistent. I think that Fatima said that that was ready. Alejandro?

ALEJANDRO PISANTY:

Thank you Alberto. I have a request to make to our ALAC representatives. We need to see more diversity, more variety in terms of speakers at the different workshops, planned for the ATLAS II Summit. We see that people that are ALAC Members – or a very reduced circle of people – is concentrating on that activity. The request is to seek more diversity in terms of speakers at workshops during the ATLAS II Summit, because that goes against diversity and openness. Thank you.

SILVIA VIVANCO:

Alejandro, could you please type your comment in the AC room so that everyone can understand what you just said? Thank you.

ALBERTO SOTO: In the meantime, Fatima, go ahead please. Please be brief in the interest of time. Thank you.

FATIMA CAMBRONERO: Thank you Alberto. If I understood Alejandro's request correctly, it has to do with the topics for the ATLAS II Summit. He wants more diversity in terms of topics and speakers. Yes, that's what he's typing. Two points of clarification. The request for people to participate in the breakout sessions, or the call for participation, is open to everyone in At-Large. It's not only aimed at ALAC Members. Some people are there because there was no one else volunteering.

Alejandro, if you want to participate in your capacity as an expert, you are very welcome, in the same way as any other Member. The same applies to the ATLAS II Working Groups. We've said this again and again. We need people to get together and this is not happening. So this is not an issue that has to do with ALAC Members. I'll be more than happy to convey your concern, but you'll most likely receive the same reply as I'm giving you right now.

ALBERTO SOTO: Thank you all for your participation, for joining us. Let us hope that we'll address all the concerns raised in our discussions and raised today. I'd like to thank you all once again, and wish you all a very good evening. Thank you.

[END OF TRANSCRIPT]