APAC Hub Update

ICANN49, 27 March 2014

Agenda

- Overview and Updates since ICANN48 (Buenos Aires)

- Oceania Working Group Update

- APAC Hub Beta? – *Call for ideas*

Overview

- Snapshot vs trajectory
  - More functionality needs to come out here
  - Timezone and comms issues
  - Improvements in customer service channels
  - Language localization remains tough

- Feedback is always useful

Stocktake – 2014 Work Plan

Focus Areas
- Awareness Building
- Capacity Development
- Language Localization
- Meeting Format
- Increase Stakeholder Participation

Pilots
- KISA-ICANN MoU
- NextGen@ICANN
- Asia-Pacific Internet Leadership Project
- APRICOT 2014
- Centre of Excellence for DNS

in collaboration with partners

Others
- Contracted Parties?
- possible APTLD/APNIC/ICANN joint training for Justice Sector (Pacific focus)?
- Collaboration in Indonesia, Vietnam +CATR?
- CommunicAsia?

Contracted Party Feedback

- Registry, Registrar, Contractual Compliance functions

- Language issues/rotating roadshows

- Improved comms coordination – new gTLD/IDN promotion

- Timelines and framework for interaction

- Timezones

APAC Hub Beta?

- Part of globalization strategy

- Exploring APAC hub as a beta

- Cross-functional collaboration

- Roadmap discussion at ICANN 50

- Ideas?