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Feedback



## EDITORIAL



*Oscar Robles is the CEO of LACNIC*

### LACNIC 27 with Key Debates on the Deployment of IPv6 in the Region

*Oscar Robles, CEO, Latin American and Caribbean Internet Addresses Registry (LACNIC)*

In the Latin American and Caribbean (LAC) region, more than 80% of network operators have already allocated Internet Protocol version 6 (IPv6) space, and more than half of them are already able to circulate traffic in that protocol.

The LACNIC community will meet from 22 to 26 May in Foz de Iguazú, Brazil, for LACNIC's 27th conference. As expected, the deployment of IPv6 fills a large part of the agenda, with topics

such as IPv6 implementation success stories and the exhaustion of Internet Protocol version 4 (IPv4) addresses.

More than 700 confirmed participants from more than 30 countries will address topics such as the progress of peering points in Latin America and the Caribbean, the most latent threats to cybersecurity and the role of women in LAC Internet organizations. International experts will try to visualize the next 10 years as they explore the Internet of the future.

ICANN's new CEO Göran Marby will be participating in a LACNIC event for the first time.

Access the [LACNIC 27 agenda](#).



## SPOTLIGHT

### ICANN59 Community Webinar

ICANN will be holding an informational webinar on Tuesday, 16 May 2017, at 1600 UTC to provide the community with a full update on ICANN59. The webinar will go over logistics, accommodations and travel, as well as details of the meeting schedule. The call is open for all to attend, and the presentation and recording will be posted after the call.

For details on how to join, please go to <https://www.icann.org/news/announcement-2-2017-05-11-en>.



## ICANN NEWS

### It's Time to Register for ICANN59

Johannesburg, South Africa, 26-29 June 2017

The ICANN59 Policy Forum is just six weeks away. The program will focus on policy work and cross-community dialogue, with topics driven by ICANN's Supporting Organizations and Advisory Committees. **Registration is now open.**

Before booking your flight, check the **ICANN59 home page** to find out if you need to obtain a visa to travel to South Africa. This page links to the immigration page on the Government of South Africa's official website. There, you'll find detailed information about visa requirements, the application process and deadlines.

Also, the ICANN59 mobile app is now available for download on the App Store, Google play, Windows Store and BlackBerry World. You can use it to manage your meeting experience - access the meeting schedule, network with fellow participants, view the venue map, find information about Johannesburg and more.

We hope to see you in Johannesburg!



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## ICANN Organization: Complaints Office Update

**The Complaints Office** is being established to help the ICANN organization with its effectiveness, and to provide additional transparency and accountability, all in service of **ICANN's mission**. In a recent blog, Krista Papac, ICANN's Complaints Officer, discusses her plans for the office, the objectives, the process and the timeline moving forward, including the news that the office is now accepting complaints. Any complaints related to the ICANN organization - for example, a process that appears broken or insufficient handling of an issue - can now be submitted to the **Complaints Office**.

Read Krista Papac's **blog**.



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## Capturing the Past: ICANN's History Project

The ICANN History Project is capturing the institutional memory of the organization, community and Board through the posting of interviews, documents, pictures and videos. We have recorded several conversations with key players in ICANN's past, which are now posted on the new **ICANN History Project** microsite.

The project explores ICANN's past through various tracks or themes. The first one - The U.S. Government's Historical Relationship with ICANN - will soon be supplemented by additional interviews, while other historical themes are still being developed. As such, the project will constantly be expanding and evolving.

Those who want to share their blogs, videos and pictures relating to ICANN History Project tracks are encouraged to do so via Twitter using #ICANNHistory.

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## New ICANN Learn Course in French: History and Evolution of Internet Governance

At-Large member Professor Aziz Hilali has created a new seven-part lecture series called Histoire et évolution de la gouvernance de l'Internet, now available on ICANN Learn's French platform. You can take this free course at any time, at your own pace, on any computer or mobile device. **Register now.**



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## ICANN Community Anti-Harassment Policy

A guiding goal of the anti-harassment policy is to "emphasize, encourage, and promote the spirit of mutual respect expected within the ICANN community." This document explains the expected standards of

## FY17 Q3 Quarterly Stakeholder Call

Did you miss the ICANN Quarterly Stakeholder Call that described the activities for the quarter ending 31 March? The [presentation and recordings](#) are available in Arabic, Chinese, English, French, Portuguese, Russian and Spanish.



## EXPLORE NEW ICANN CONTENT




### NextGen and Fellows Video

The NextGen@ICANN and Fellowship programs are both aimed at bringing people to ICANN Public Meetings. ICANN has created a short video that walks you through each program - what sets it apart and who should apply. Explore your options and opportunities! Click [here](#) to start your journey with ICANN.

### Empowered Community Powers infographic

We've created a new infographic to help explain the Empowered Community Powers - a process for raising concerns about the ICANN Board or organization. The infographic is available in all six U.N. languages at: <https://www.icann.org/community>.

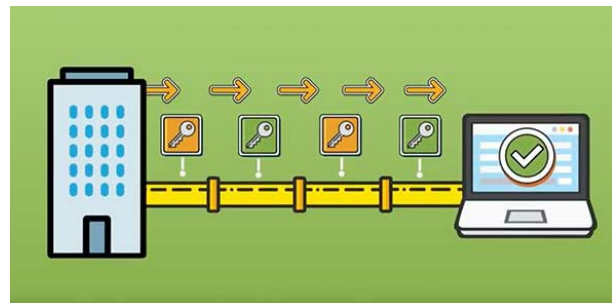


**Quick Guide:**  
Prepare Your Systems  
for the  
Root KSK Rollover

Available in  
Seven Languages

### Translations Available for KSK Quick Guide

These materials help you understand the upcoming root zone key signing key (KSK) rollover. The KSK Quick Guide is available in Arabic, Chinese, English, French, Russian and Spanish. Japanese and Korean translations are coming soon. Download the [KSK Quick Guide](#).



### New KSK Rollover Video Available in Four Languages

We've created a short video that explains in plain, accessible language how to prepare your systems for the KSK rollover.

Watch the video:

[English](#) | [French](#) | [Portuguese](#) | [Spanish](#)

### ICANN58 By the Numbers

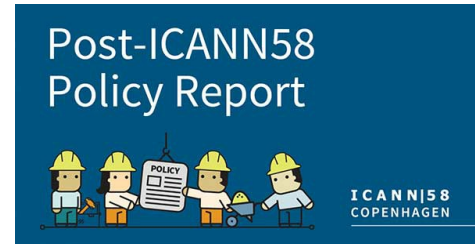
Just published, this report uses easy-to-read graphics and charts to present data on a range of topics, including: attendees, most popular sessions, remote participation, use of the mobile app and website, and the technical infrastructure of the meeting.

[Download the report \(in English\).](#)



### Post-ICANN58 Policy Report - Translations Available

Last month, the English version of this report was published. **Translations are now available** in Arabic, Chinese, French, Spanish, Russian and Turkish.



## LAC ACTIVITIES & HIGHLIGHTS

### Security Engagement in the LAC region

*Carlos Álvarez, Senior Manager, Security Engagement, ICANN's Security, Stability and Resiliency (SSR) Team, Office of the CTO*

Continuing with our efforts in the LAC region, in March we were invited by Interpol's Americas Working Group on Cybercrime to deliver two days of training in Panama City. The first was for English-speaking countries in the Caribbean, and the second was for Spanish-speaking countries throughout the region. Both received favorable ratings from participants who took Interpol's own surveys.

We also participated in Interpol's regional meeting for Heads of Law Enforcement Cyber Units, which took place in Barbados the first week of April. It was a great opportunity to raise awareness about the importance of protecting the Internet identifier systems and about the value of conducting investigations using Domain Name System (DNS) resources.

During the third week of April, we were invited by the Organization of American States (OAS) to participate as international experts in its technical mission to assist the Mexican government in the developing its national cybersecurity strategy. We joined colleagues from the Organization for Economic Co-Operation and Development (OECD), the U.S. Department of State, the Secretary of Foreign Affairs (Canada), Microsoft, MITRE (U.S.), INCIBE (Spain), Google, and Global Partners Digital (Chile).

Within the guidelines of the technical mission, our goals are to facilitate discussions among the invited stakeholders, and to provide subject-matter expertise on the importance of protecting the systems of Internet identifiers and on preventing, containing, mitigating and investigating instances of online abuse using DNS infrastructure.

See the coverage of this event in our press highlights section.

### South School on Internet Governance (SSIG) 2017

The ninth edition of the SSIG was held in Rio de Janeiro from 3 to 7 April 2017 in partnership with Fundação Getulio Vargas (FGV). ICANN supported this already-traditional LAC school. Daniel Fink, Senior Stakeholder Engagement Manager for Brazil, and Markus Kummer, ICANN Board member, participated. A video message from Lito Ibarra, ICANN Board member, was shared during one of the sessions - [watch now \(in Spanish\)](#). There were vivid discussions and exchanges with hundreds of students and top-notch Internet

governance professionals.

For more information, visit the [SSIG 2017 website](#).



*Dialogues about ICANN, ICANNWiki and Internet governance at the Universidade Federal de São Paulo (UNIFESP), 10 April 2017, São Paulo, Brazil*

## Academic Engagement in Brazil

The Noncommercial Users Constituency (NCUC) promoted SSIG side talks in several universities around Brazil. Besides Rio de Janeiro, we also engaged with academics in Parana and São Paulo. We had great talks about ICANNWiki, now also available for the Portuguese-speaking community. Many thanks to Renata Aquino (serving in the Executive Committee of the Noncommercial Users Constituency) and Claudio Lucena (ICANN fellow) for organizing these great engagement opportunities.

## Other Relevant Events

Our Regional Vice President Rodrigo de la Parra also participated in the [World Economic Forum \(WEF\) on Latin America](#), held in Buenos Aires, Argentina, from 5 to 7 April. He presented the Post-ICANN58 Policy Report at the 30 Meeting of PCC.I (Permanent Consultative Committee I, Inter-American Telecommunication Commission) held in Lima, Peru, from 18 to 21 April.



## LAC STRATEGIC PLAN NEWS

### LAC At-Large Capacity-Building Webinar

As part of the capacity-building project of the LAC strategy, on 27 March 2017, we held the first webinar for the LAC Regional At-Large Organization (LACRALO) community. We invited Samantha Eisner, ICANN's Deputy General Counsel, to talk about the Empowered Community.

This is the third year we have implemented this program for the LACRALO community. This year's focus was the policy development process.

You can find the recordings below (the webinar starts around minute 65).

[Audio \(Spanish\)](#) | [Audio \(English\)](#) | [Audio \(Portuguese\)](#)

### LAC Strategy Update Webinar

On 30 March 2017, we held a webinar where we updated participants on projects in the LAC strategy: the LAC DNS Marketplace Study and Sustainability and Inclusion for Internet Governance (SusInGI).

[Adobe Connect video/audio \(Spanish\)](#) | [Audio \(English\)](#) | [Audio \(Portuguese\)](#)

### Observatory: LAC Participation in ICANN Public Meetings

We updated the LAC Participation section of our regional website for ICANN58. The page now has ICANN50 through ICANN58: <http://www.icannlac.org/participacion-lac.php>.

## Caribbean Working Group Coordination Call

The Caribbean Working Group, chaired by Dev Anand Teelucksingh, held a call on 4 April 2017 to update the community. Topics ranged from constituencies and interest groups to special projects:

- Government Advisory Committee (GAC)
- At-Large: At-Large Advisory Committee (ALAC) and LACRALO
- Noncommercial Users Constituency (NCUC)
- Fellowship Program
- General policy updates of relevance to the Caribbean
- Competition, Consumer Trust and Consumer Choice Review Team Draft
- Report of Recommendations for New Generic Top-Level Domains (gTLDs)
- Interim Paper Cross-Community Working Group on Use of Names of Countries and Territories as Top Level Domains
- Upcoming Internet governance events of relevance to the Caribbean



## POLICY UPDATE

### Deferral of ccNSO Organizational Review

During its meeting at ICANN58, the Country Codes Names Supporting Organization (ccNSO) Council requested a **deferral** of 12 months for the start of the ccNSO Organizational Review. The decision was in response to a **letter** from the chair of the ICANN Board Organizational Effectiveness Committee (OEC) to the ccNSO Council. The ccNSO is currently reviewing and updating its internal documents to ensure that they capture current practices, recommendations from the previous review, and the requirements as set in the new ICANN Bylaws.

A **public comment proceeding** aimed at gathering community feedback about the proposed deferral closes on 19 May.

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### New GAC Website Coming Soon

The new website of the Governmental Advisory Committee (GAC) will launch shortly after ICANN59. The website team held two webinars for GAC members on 3 May to walk through new features, answer questions and capture any additional feedback. Some of the new features include the ability to extract and import content for translations; notifications; news articles; and restructured content that highlights important work, advice, and meetings through consistent navigation.

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### ALAC and RALO Election Cycle Underway

The At-Large Advisory Committee (ALAC) and the Regional At-Large Organizations (RALOs) started their election cycle to fill leadership positions that will begin at the end of ICANN60. The positions up for election include five ALAC member positions selected by RALOs, as well as the chair, vice chair, and secretariat positions within the RALOs. Some of these positions have term limits. In addition, the Nominating Committee will select three ALAC members this year. The nomination period ends on 12 May and regional elections, if needed, will take place 22-26 May. **[Read more](#)**.

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### At-Large Community Responds to the Independent Review Draft Report

Following the publication of the At-Large Review Draft Report by ITEMS, the ALAC and the At-Large Review Working Party (WP) submitted one comprehensive response as an **[ALAC statement](#)** in late March.

The ALAC fully supports 8 of the 16 recommendations proposed by ITEMS, partly supports 5, and rejects 3. The recommendations that the ALAC supports are generally about its roles in outreach, awareness raising, and participation in ICANN policy and processes. The ALAC believes many of these recommendations are already being implemented. A strong focus of the ITEMS recommendations and

implementation suggestions involve significant structural changes to the At-Large Community. The ALAC believes that these proposals do not recognize existing policies that allow and support individual members.

Holding views similar to the ALAC and the WP, the five RALOs jointly submitted a [separate statement](#) focused on the issues and recommendations particularly relevant to them. Notably, 73 At-Large Structures (ALSes) participated directly in online ratification votes on the RALO statement, which resulted in overwhelming support.

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## GNSO New gTLD Subsequent Procedures Policy Development Process Working Group Engages with the ICANN Community

Starting in February 2016, the GNSO New Generic Top-Level Domain (gTLD) Subsequent Procedures Policy Development Process Working Group (WG) has been evaluating the experiences of the 2012 round of the New gTLD Program and identifying possible areas for future GNSO policy development. To help the broader ICANN community gain insights into its important and complex work, the WG has been issuing a [monthly newsletter](#) since March 2017, providing detailed updates on its overall work progress and the development within its four work tracks.

Furthermore, as part of its efforts to engage the ICANN community on the issue of geographic names at the top-level, the WG held [two webinar sessions](#) on 25 April 2017. Various organizations and individual ICANN community members presented their positions on the treatment of geographic names. The webinars served as the beginning of a discussion that will continue at ICANN59. In Johannesburg, the WG leadership team will hold an extended session to evaluate the positions presented in the webinars and to propose solutions on how to establish common ground.

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## GNSO Council Comments on the ICANN FY18 Budget and Operating Plan

In response to the public comment proceeding on the proposed ICANN Budget and Operating Plan for FY18, the Generic Names Supporting Organization (GNSO) Council approved and submitted the comments prepared by a small drafting team. At the request of the GNSO Council, the ICANN Finance team conducted a [webinar](#) covering aspects of interest to the GNSO community. As a Decisional Participant within the new Empowered Community (EC), the GNSO Council recognizes the power of the EC to veto budgets adopted by the ICANN Board and the importance of fully understanding the funding and expenses of ICANN operations. Read the [GNSO Council comments](#).

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## GNSO Council Endorses GNSO Candidates for the Registration Directory Service Review Team

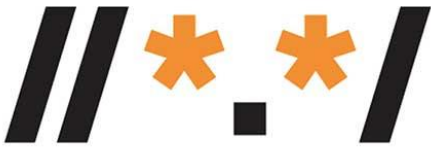
On 20 April 2017, the GNSO Council unanimously passed a [motion](#) to nominate Susan Kawaguchi, Erika Mann, Stephanie Perrin, and Volker Greimann as its four primary candidates for the Registration Directory Service Review Team (RDS-RT). Furthermore, the GNSO nominated Marc Anderson, Stefania Milan, and Timothy Chen to be considered for inclusion in the RDS-RT, should additional places be available. These 7 candidates were among the 14 that [requested](#) GNSO endorsement for their participation. The [GNSO Standing Selection Committee \(SSC\)](#) carried out the review and selection of the candidates, and submitted its full consensus recommendations and the ranking of the candidates to the GNSO Council.

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## GNSO Council Confirms Liaison Appointments

The GNSO Council [confirmed](#) the appointment of councilors as liaisons to several cross-community working groups, GNSO working groups, and implementation review teams. The appointees and their respective groups are: Susan Kawaguchi, Thick WHOIS Implementation Review Team (IRT); Rubens Kuhl, Translation and Transliteration of gTLD Registration Data IRT; Ed Morris, GNSO Rights and Obligations under the Revised ICANN Bylaws Drafting Team; and Julf Helsingius, Cross-Community Working Group on Internet Governance. These appointments stem from the resignations of previous liaisons or the end of a council member's term.





[www.UASG.tech](http://www.UASG.tech)

## New Report: Universal Acceptance Represents \$10 Billion Opportunity

The Universal Acceptance Steering Group (UASG), in partnership with ICANN, recently published a white paper documenting the benefits of Universal Acceptance (UA). The report, prepared by technology consulting and research firm [Analysys Mason](#), underscored the economic, social and cultural benefits of becoming UA-ready. The findings highlight a nearly \$10 billion opportunity for organizations that update their IT systems to accept all domain names and email addresses.

"Our analysis shows that the main impediment to Universal Acceptance is a lack of awareness issue, rather than any technical challenges," said Andrew Kloeden, Principal at [Analysys Mason](#). "This is not a heavy lift. The efforts required by software and application owners to implement UA are not particularly onerous; in fact, most companies treat UA issues simply as 'bug' fixes."

[Download the white paper.](#)

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## New Procedure Published: Handling WHOIS Conflicts with Privacy Law

On 18 April 2017, ICANN published the updated Procedure for Handling WHOIS Conflicts with Privacy Law. This revision, which incorporates an additional trigger to invoke the Revised WHOIS Procedure, was effective immediately. Now a registry operator or ICANN-accredited registrar can invoke the procedure by providing ICANN with a written statement, from the applicable government agency, that indicates that an ICANN-contractual WHOIS obligation conflicts with applicable national law.

Read the [announcement](#) and the [revised WHOIS Procedure](#).



## DELEGATED NEW GTLDS

### Two New gTLDs Were Delegated in April 2017

[See the full list here.](#)



## WHAT'S NEW IN REVIEWS

### Participate in ICANN Reviews

ICANN Specific and Organizational Reviews are of vital importance to the ICANN community and how we operate. They only work with your participation, and you can play a big role in driving continuous improvement through the findings and recommendations that Reviews deliver. Theresa Swinehart has written about the [latest opportunities to get involved](#). Find out how you can:



- Participate in shaping the future of the new gTLD marketplace
- Help improve ICANN transparency and accountability
- Provide input as to whether the Country Code Names Supporting Organization (ccNSO) Review should be deferred
- Follow the progress of the At-Large Review and the Second Security, Stability, and Resiliency of the Domain Name System Review (SSR2)





## GETTING TO KNOW YOUR ICANN COMMUNITY



*Claire Craig, Trinidad and Tobago*

Claire Craig is a Senior IT Officer at the University of the West Indies in Trinidad and Tobago. She has over 20 years of experience in the information and communications technologies (ITC) field. She has a successful track record managing multiple IT projects.

Craig is passionate about regional Internet and educational administration issues, and has a special interest in Internet exchange points in the Caribbean. She is a member of the Caribbean Network Operators Group (CaribNOG) Coordinating Team. Through her involvement in these meetings, she was exposed to the work of ICANN, especially while collaborating on the LAC-i-Roadshow and the Caribbean ICANN Working Group.

She recently received a fellowship to attend ICANN58, where she interacted with other ICANN stakeholders and participated in constituency and other meetings. She is looking forward to continued participation at ICANN59, for which she has received another fellowship.

Craig is married and has three adult daughters.



## PRESS HIGHLIGHTS

### Spanish

[Expertos analizan la ciberseguridad en México](#)

[Analizan temas de ciberseguridad con miras al diseño de estrategia nacional](#)

[Busca México alinear estrategia de ciberseguridad - El Horizonte](#)

[Analizarán Gobierno, Sector Privado, Academia y Sociedad Civil los temas de ciberseguridad en México](#)

[Alistan Estrategia Nacional de Ciberseguridad](#)



## UPCOMING EVENTS

15-16 May	<a href="#"><u>Cabase Internet Day 2017</u></a>	Buenos Aires, Argentina
22-26 May	<a href="#"><u>LACNIC 27</u></a>	Foz do Iguaçu, Brazil
6-7 June	<a href="#"><u>IG Forum Peru Digital and LAC-i-Roadshow South America</u></a>	Lima, Peru
20-23 June	<a href="#"><u>Latin American Telecommunication Congress (CLT 2017)</u></a>	Cartagena, Colombia
22-23 June	<a href="#"><u>Barbados Internet Governance Forum</u></a>	St. Michael, Barbados



### ENGAGEMENT CENTER FOR LATIN AMERICA AND THE CARIBBEAN

“Casa de Internet” for Latin America and the Caribbean

Rambla República de México 6125  
Montevideo, 11400  
Uruguay



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- Nairobi, Kenya
- Seoul, Republic of Korea
- Washington, D.C., U.S.A.

**Partnership Centers:**

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- Cairo, Egypt



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