

# Agenda

- Introduction & Background
- Scope of the Initiative
- Problems, Examples, Etc.
- Network of Interests
- High-level Roadmap



# Introduction & Background



What is the Issue?

If names in a TLD aren't useable,

The TLD isn't useable



#### What are Problems?

- Name Ownership and
  E-commerce Operation
- Web Browsing
- E-mail Delivery
- Content Search and Examination
- User Interface
- Identifier security

- Social Media
- Anti-virus/Spam
- Mobile Devices

- ...dynamic set...
- ...legacy code...



# Activities to Date



#### **ICANN** related efforts

- TLD Universal Acceptance
  - An effort to remove obstacles to the use of newly created TLDs
- IDN TLD Universal Acceptance
  - An effort to enable non-Latin script TLDs
- Joint IDN Group (JIG) Final Report on Universal Acceptance of IDN TLDs
  - ICANN stakeholder groups combined statement



## Other Studies/Activities

- EURid's "World Report on IDN Deployment"
- APTLD's "Addressing the issue of Universal Acceptance of IDN TLDs"
  - Member meeting in May dedicated a day to the topic

- A topic of Domain Name Association's Technical Committee
- Fairwinds Partners TLD Compatibility WG



### Where (some) Solutions Lie

- GNU's libidn (open source)
  - http://www.gnu.org/software/libidn/
- Microsoft's "Handling Internationalized Domain Names"
  - http://msdn.microsoft.com/en-us/library/windows/ desktop/dd318142(v=vs.85).aspx
- Twitter's "twitter text"
  - https://dev.twitter.com/docs/tco-url-wrapper/howtwitter-wrap-urls



# Scope of the Initiative



# Universal Acceptance

- Combine work on
  - TLD Universal Acceptance
  - o IDN TLD Universal Acceptance
  - o other work such as Internationalized Email

• If names in a TLD aren't useable, the TLD isn't useable



## **Scope Limits**

• The initiative addresses what can be considered "errors" or "false positive" rejections of names, including TLDs

• The initiative is not addressing administrative prohibitions on names, including TLDs



# Problems, Examples, Etc.



## Name Ownership and Operation

- Lifecycle of name ownership
  - Registration of name and contacts
  - Use of name (such as web, email)

Management of name (transferring registration)



## Web Browsing

- Same Origin Policy
  - Determining relationships between names
- Treatment and Display of Scripts
  - Assumptions made about what user can read
  - Defense against "look alike" attacks

• Is the Public Suffix List the answer?



## E-mail Delivery

- Configuration of mailbox name
  - Internationalized email (IETF's RFC 6530)
- Spam rating and filtering
  - o Rules for what is and what isn't "real email."



### Content Search and Examination

Language Assumptions

Ranking of Results

• Malware Detection



#### User Interface

- Drop-down menus (for example)
  - Choice is limited
- Right-to-left and left-to-right scripts
  - As scripts mix, will they overwrite each other
- Text-to-URL conversion
  - Interpreting meaning of strings



# Identifier security

- URL
  - Represent "things"
- Email Addresses
  - Used to identify people
- Domain Validation Certificates
  - Representing hosts



#### E-commerce & Social Media

- Security
  - As mentioned in earlier slides
- Access to market
  - Vendors want to reach new/bigger audiences
- Plus specific concerns



# Anti-virus/Spam

- Security
  - Want to judge URLs, email addresses
    - A form of reputation building
  - Heavily based on hueristics
    - Which can be prone to false positives



#### Mobile Devices

- All the issues listed apply to traditional computers
- There's a parallel universe, bigger and more of a driver for growth



# Network of Interests



# Domain Name Registration

- ICANN
- Registries
- Registrars
- DNS Hosting



# Protocol and Operational Standards

- IETF/IAB
- W3C
- CA/Browser Forum



# **Industry Forums**

- TLD Registry and Registrar Associations
  - o AFTLD
  - o APTLD
  - o CENTR
  - 。 LACTLD
- Other Associations
  - Domain Name Association
  - Fairwinds Partners



# Software/Service Producers and Vendors

- Microsoft and Apple
  - $_{\circ}$  Software developer conferences
- Google
- Mozilla

- Open source
- Web-mail, web hosting
- Social media



## Written Script and Language Communities

- TF-AIDN, Task Force on Arabic Script IDNs
- Seeking other languages/scripts



# High-level Roadmap



#### What Needs to Be Done

- Define scope dynamic
- Identify and recruit
- Create a sense of urgency
  - As important as IPv6 and DNSSEC
- Enabling sector: Registration
- Rest of the Internet



## Registration

- This may seem like "oh, we got this" but
  - Registrars aren't always up to date on the TLDs they sell and manage
  - Sometimes registrar/hosters have only portions up and running for new TLDs
  - Even registries have to examine themselves
    - Can I use an internationalized email address for billing?
    - Or in a membership/community mail list?



# Roadmap Story

- Global alliance/...
  - An organized critical mass to push this forward
  - Not needing to be a formal task force/WG/SIG
- Steering of priorities, focus, energy
  - Encourage progress but eliminate bottlenecks
- Milestones and possibly measures
  - To motivate at all turns



## Universal Acceptance Initiative URLs

- Two ICANN resources
- A description of the TLD Universal Acceptance Initiative
  - http://www.icann.org/en/resources/tld-acceptance
- An ICANN community wiki
  - https://community.icann.org/display/TUA/TLD
    +Universal+Acceptance+Home



### Social Media



https://twitter.com/ICANN



http://gplus.to/icann



https://www.facebook.com/icannorg



http://weibo.com/icannorg



http://www.linkedin.com/company/icann

