

# ccTLD WHOIS Data Verification/Validation Questions

The Expert Working Group (EWG) on Next Generation Registration Directory Services (RDS) is seeking to survey existing ccTLD WHOIS data verification/validation practices to help determine what practices might be commercially reasonable and feasible for gTLD domain names. If you are a ccTLD operator, the EWG greatly appreciates any information you can share about verification/validation practices with respect to domain names registered within your ccTLD, including answers to the following questions.

Survey questions can be downloaded in PDF form for offline review, with answers submitted either via email to [ccTLD-EWG-Survey@icann.org](mailto:ccTLD-EWG-Survey@icann.org) or by returning to this page to complete and submit the online survey.

*By participating in this survey, you understand and agree that responses gathered may be used by ICANN and published/disclosed to others outside of ICANN for the purposes described above. If you have any questions about this survey, please contact us at [ccTLD-EWG-Survey@icann.org](mailto:ccTLD-EWG-Survey@icann.org).*

## 1. Which ccTLD(s) do you manage?

- A.
- B.
- C.

## 2. Where are your Registrants located (e.g., top 3 countries)?

- Country
- Country
- Country

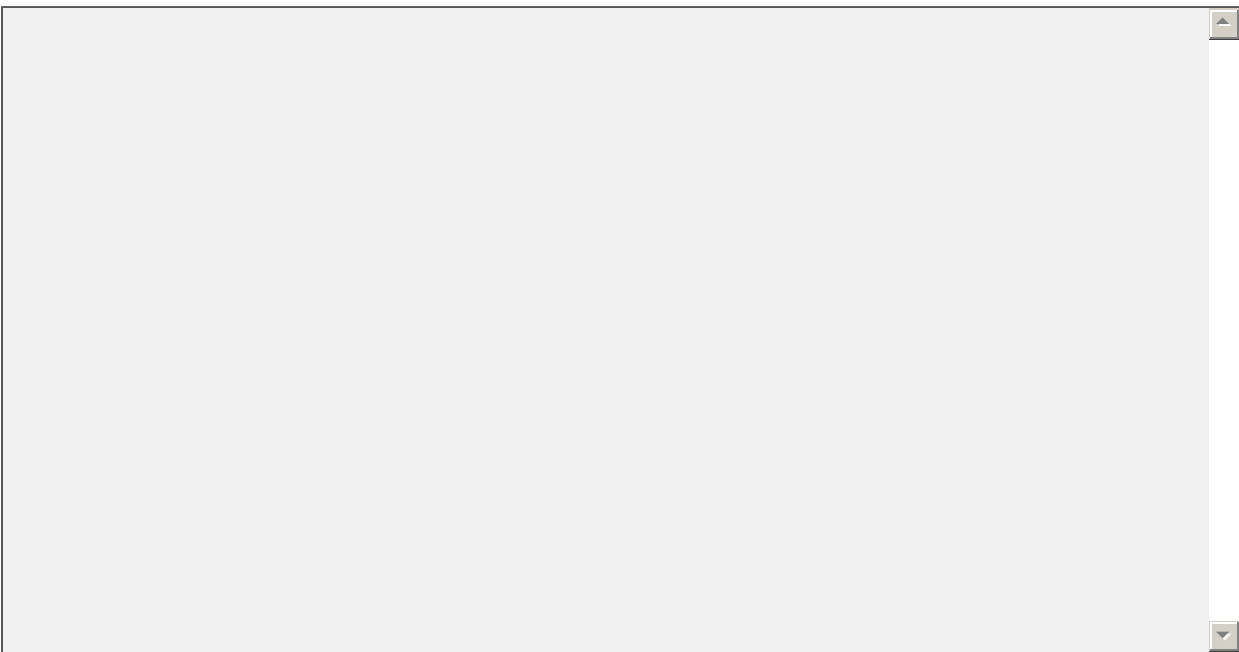
## 3. Where are your Registrar(s) located?

## ccTLD WHOIS Data Verification/Validation Questions

**4. Please list all Data Elements that may be collected from domain name Registrants.**

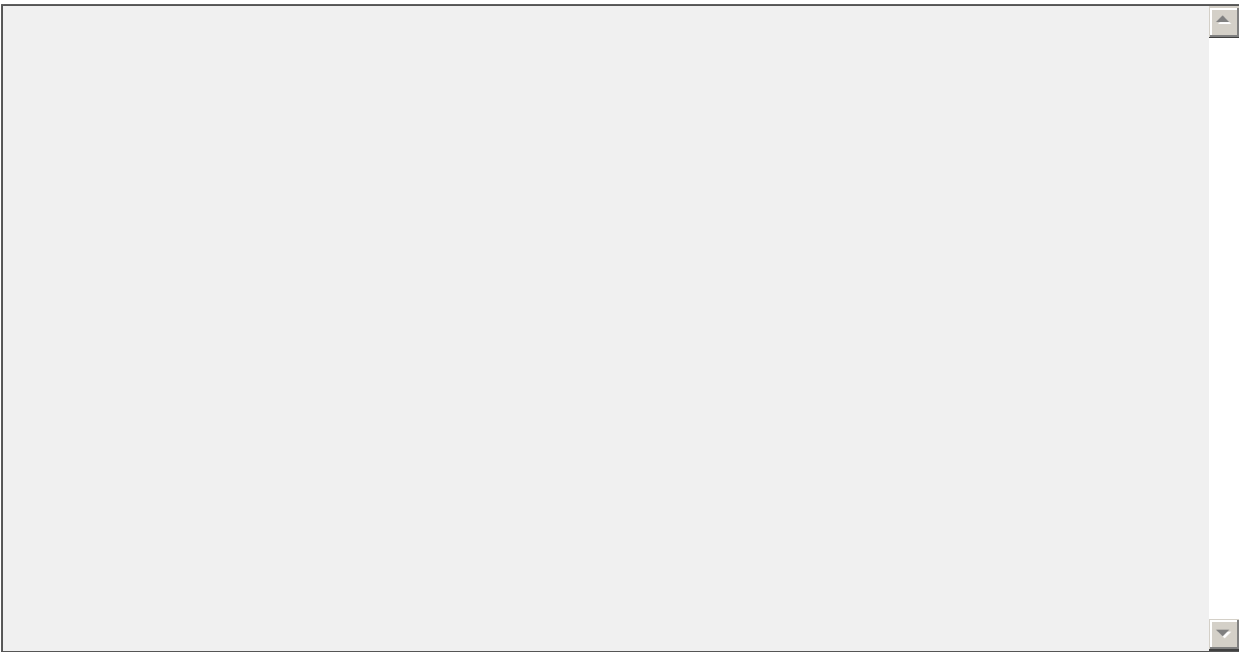


**5. Indicate which Data Elements are validated or verified to any extent.**

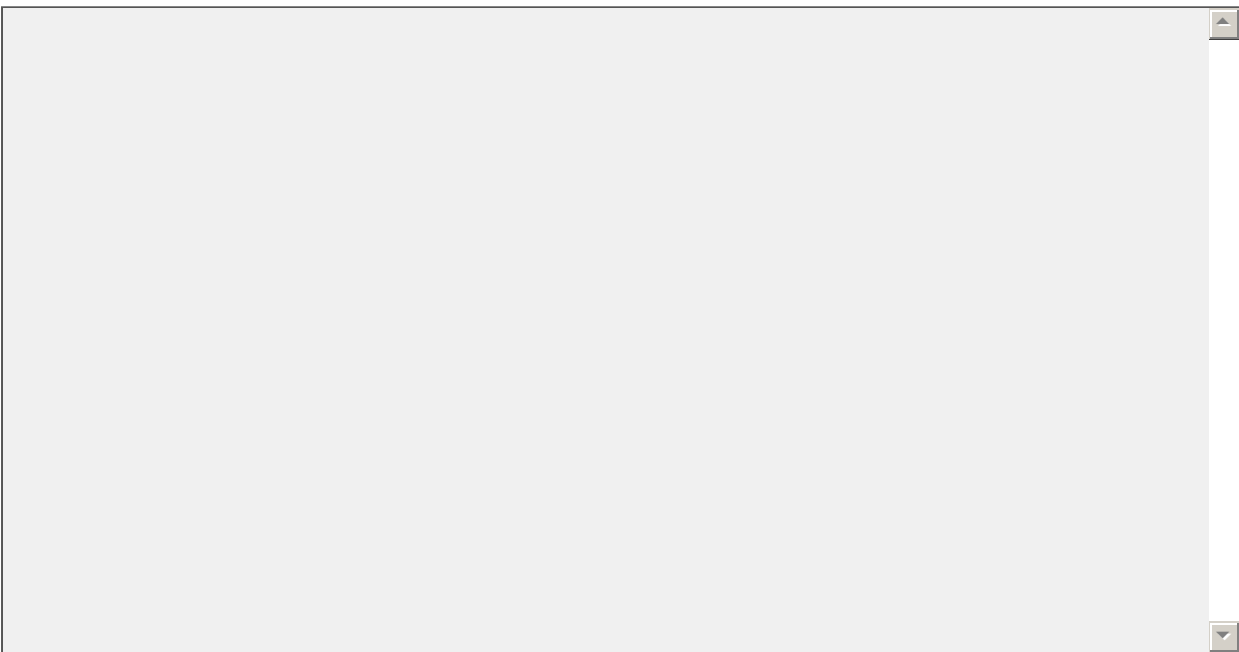


## ccTLD WHOIS Data Verification/Validation Questions

**6. For each validated/verified Data Element, describe the rules applied, including syntax checks, operational verification, cross-validation against other elements, and/or identity confirmation.**

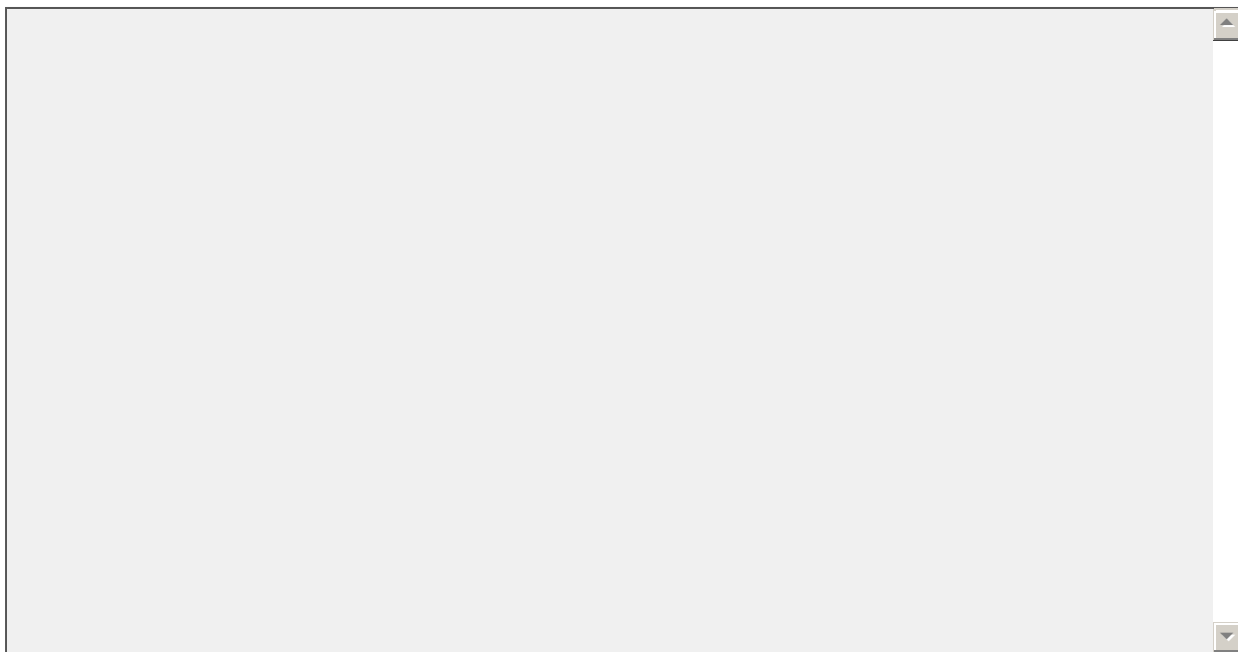


**7. For each validated/verified Data Element, describe possible results (e.g., email address syntactically correct but unconfirmed vs. email address confirmed).**

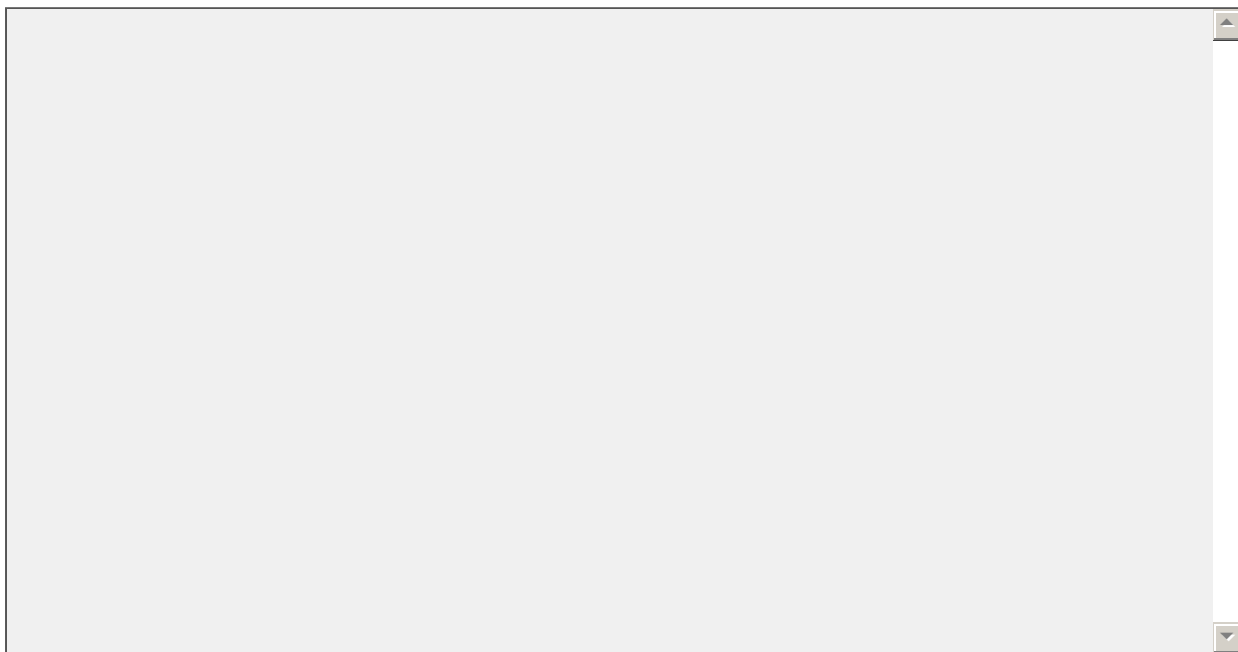


## ccTLD WHOIS Data Verification/Validation Questions

**8. List the procedures or systems used to conduct the listed verifications and validations.**

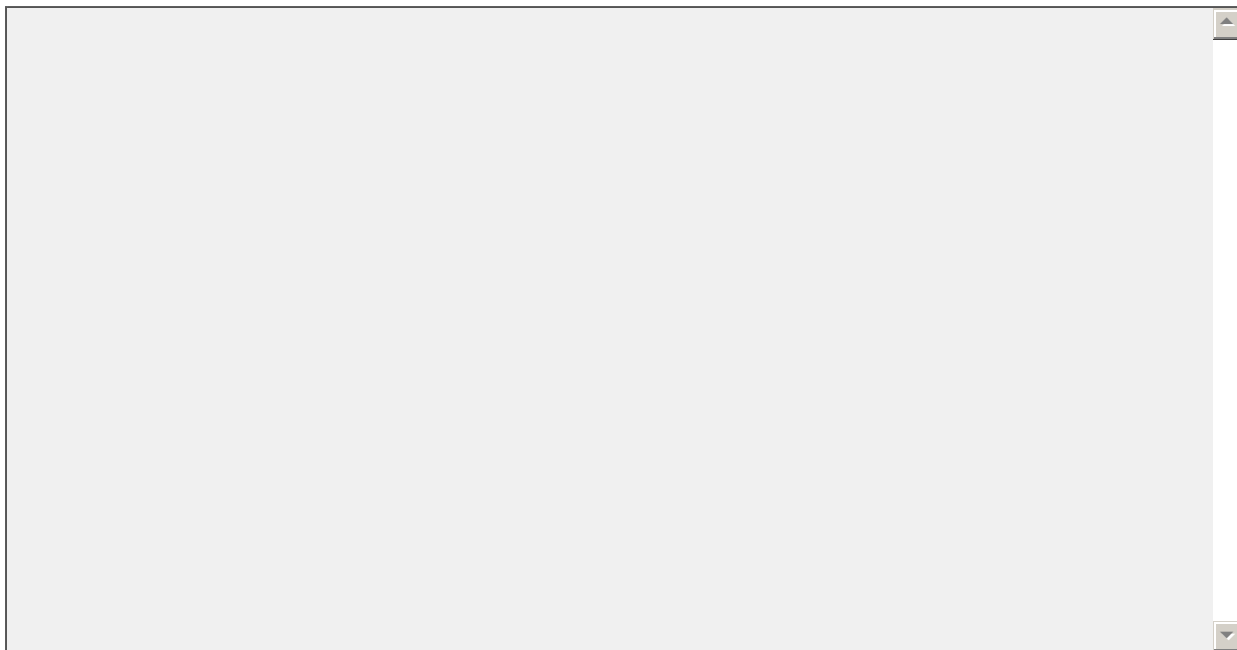


**9. When is the validation or verification performed? (e.g., upon initial registration, after each update to Data Elements, during specific audits, etc.)**

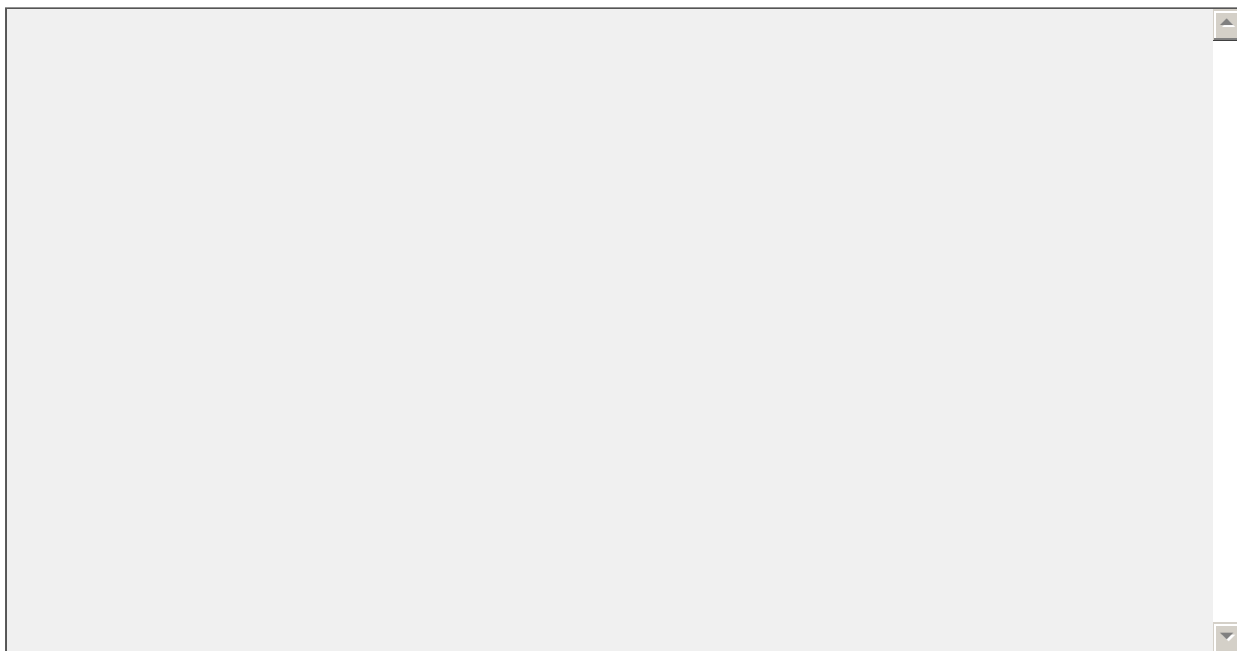


## ccTLD WHOIS Data Verification/Validation Questions

**10. Who performs validation or verification? (e.g. Registry, Registrar, third parties, multiple entities, etc. If multiple entities, describe which Data Elements are validated/verified by each)**

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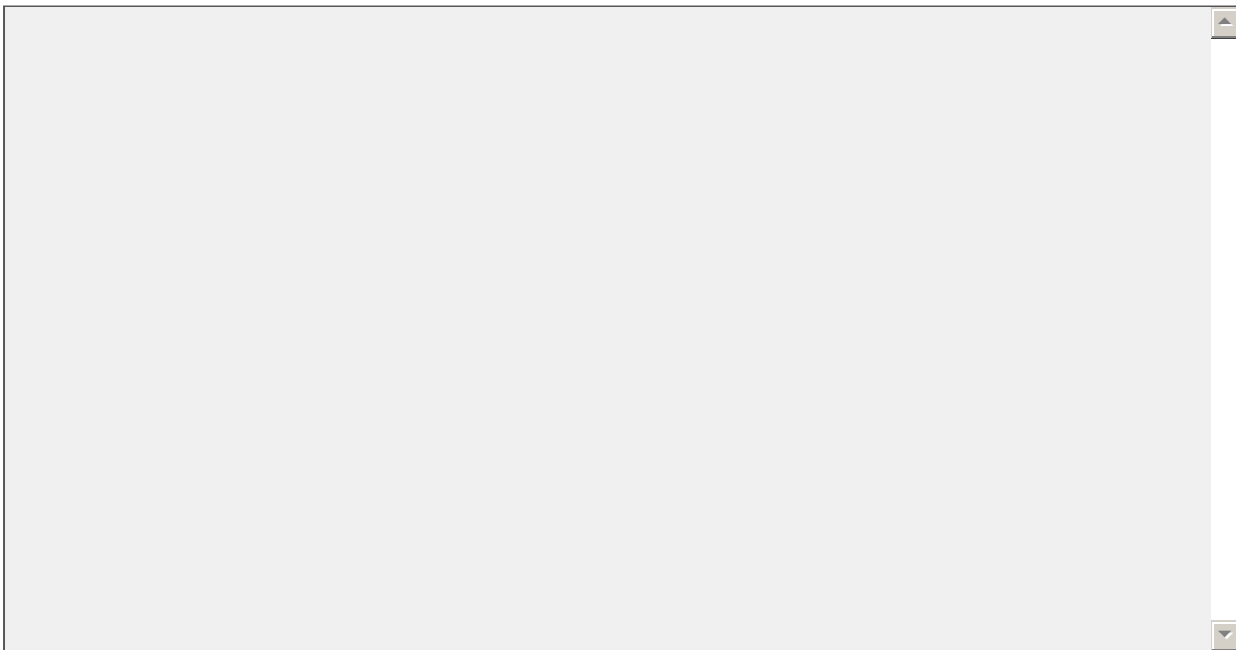
**11. How long does it take to validate or verify each Data Element? Please identify validation/verification steps that are completed in real-time vs. those that require offline processing with delayed results.**

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**12. What happens if the validation/verification fails? Are Registrants given an opportunity to correct Data Elements?**

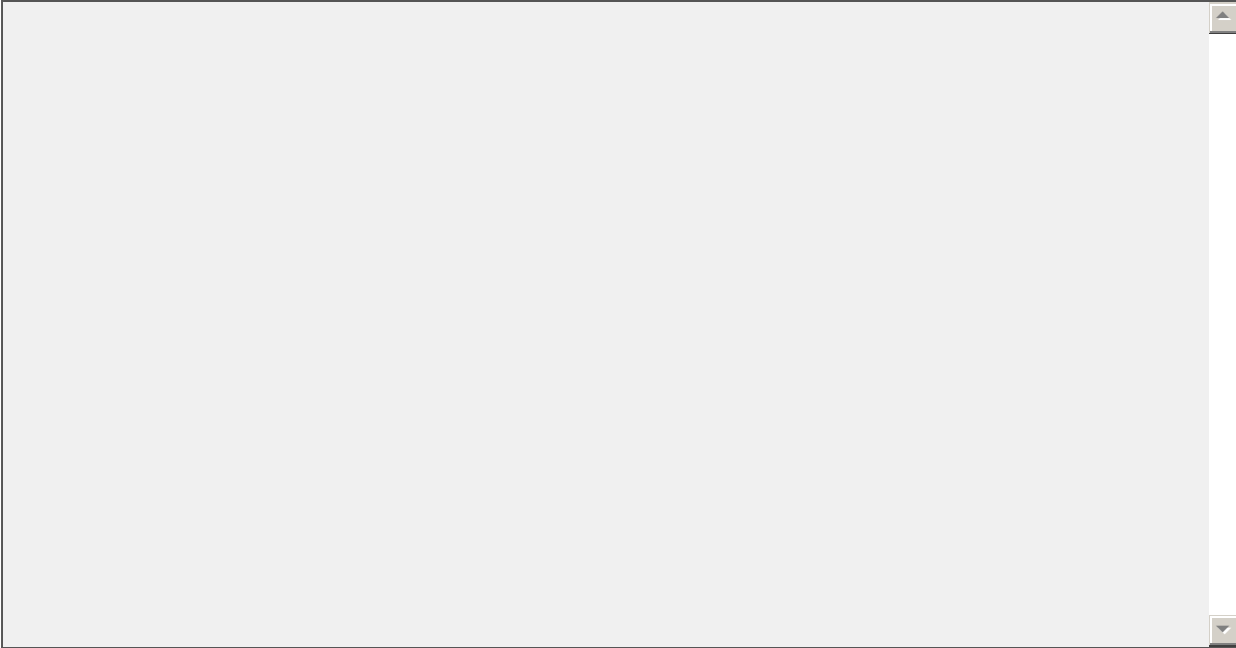
- Yes
- No

**13. If yes, what is the process used to notify the Registrant and enable correction? (e.g. grace period, maximum number of tries, etc.) What is the eventual outcome if the error is not remedied?**



## ccTLD WHOIS Data Verification/Validation Questions

**14. How often does validation/verification fail? If tracked, what is the failure rate for each Data Element? (e.g., % of telephone numbers that fail period checks)**



**15. Can you estimate your ccTLD's costs associated with performing all Data Element validation/verification and provide a break-down or description of those costs?**

- Yes
- No

## ccTLD WHOIS Data Verification/Validation Questions

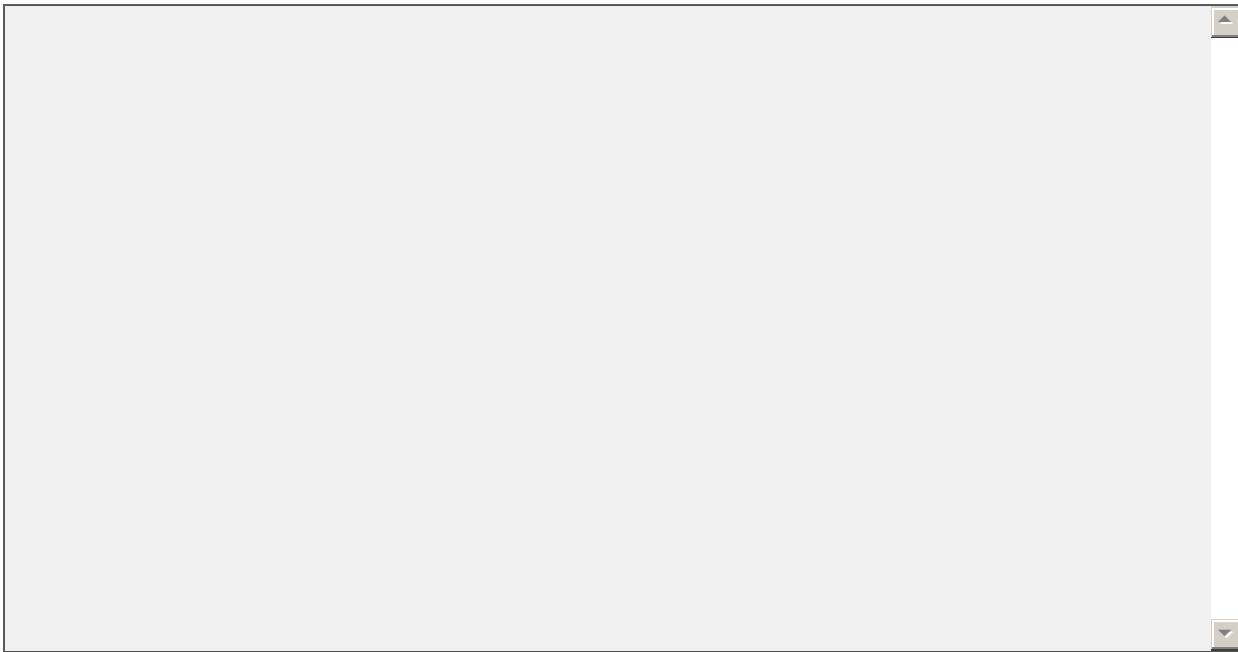
**16. If validation/verification is performed by Registrars or another entity, please provide any data, if known/available, about the costs involved to those entities.**

**17. If validation and verification services are performed by your Registry, how many people (full time equivalents) are needed to perform these validation/verification services?**



## ccTLD WHOIS Data Verification/Validation Questions

**18. If your ccTLD utilizes any commercial service providers, software vendors, or databases to conduct WHOIS data validation/verification, please identify the specific vendor(s), product(s), or service(s) utilized.**

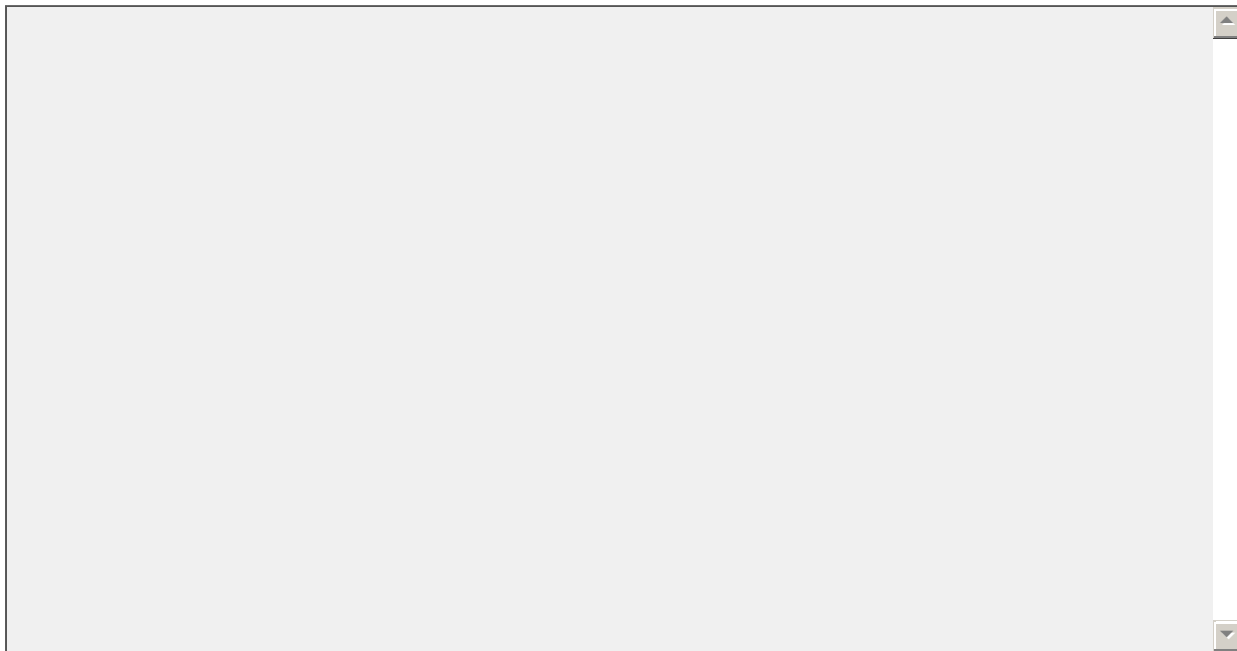


**19. Are Privacy/Proxy services allowed in your ccTLD?**

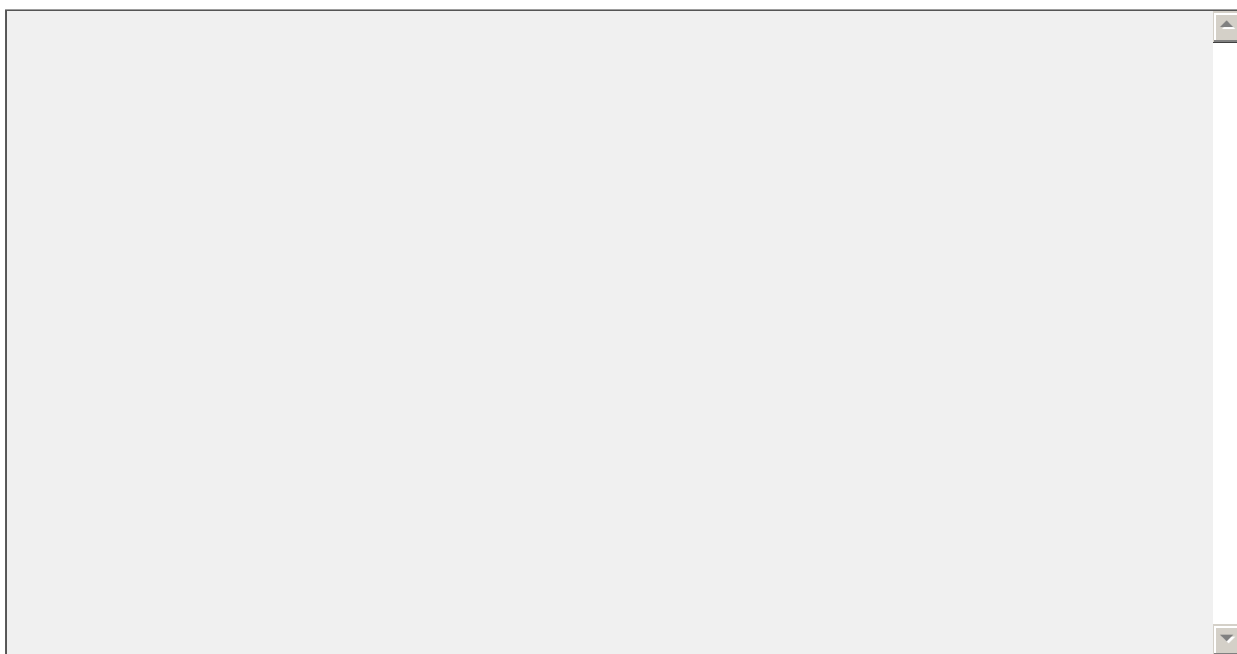
- Yes
- No

## ccTLD WHOIS Data Verification/Validation Questions

**20. If yes, do you have any additional procedures for validating or verifying WHOIS Data Elements which identify or enable contact with the Privacy/Proxy service provider, or the validating/verifying (unpublished) name/address information of Privacy/Proxy service customers?**

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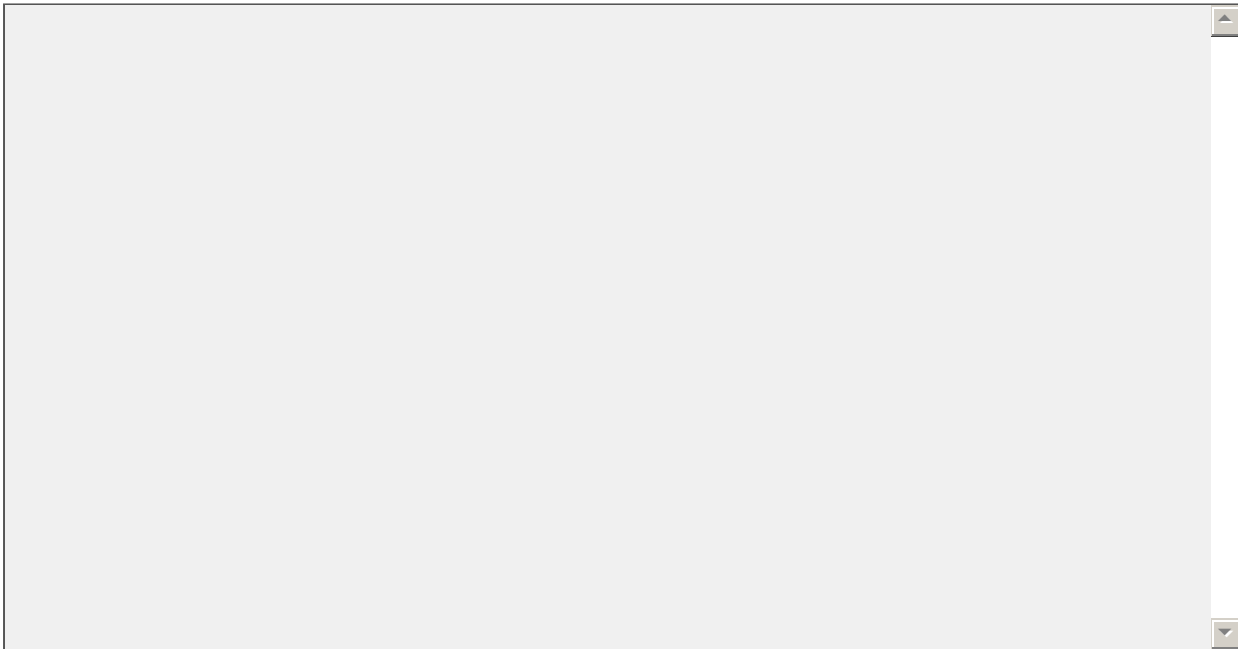
**21. Indicate conditions (if any) in which Data Elements are NOT publicly displayed in WHOIS and list the affected Data Elements (e.g., phone number displayed only for commercial Registrants)**

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**22. Are there specific Data Elements that you choose not to collect or display in order to comply with Data Protection laws?**

- Yes
- No

**23. If yes, when and how are those collection/display decisions made?**

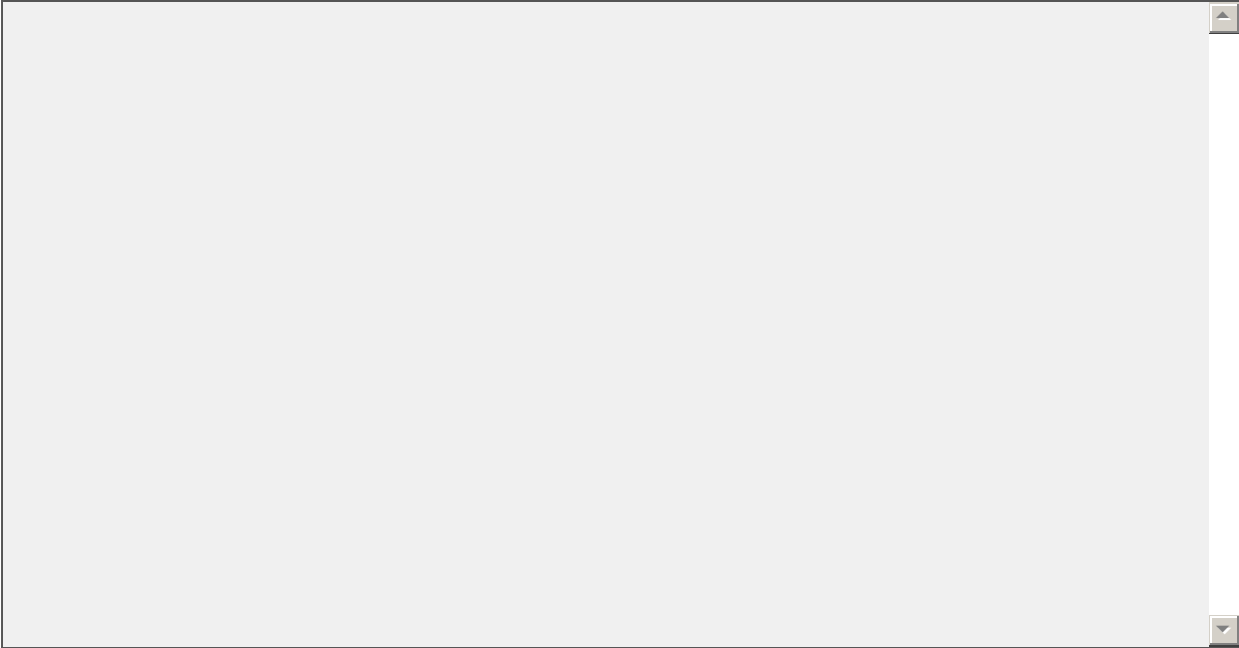


**24. Do you issue unique identifiers to Registrants?**

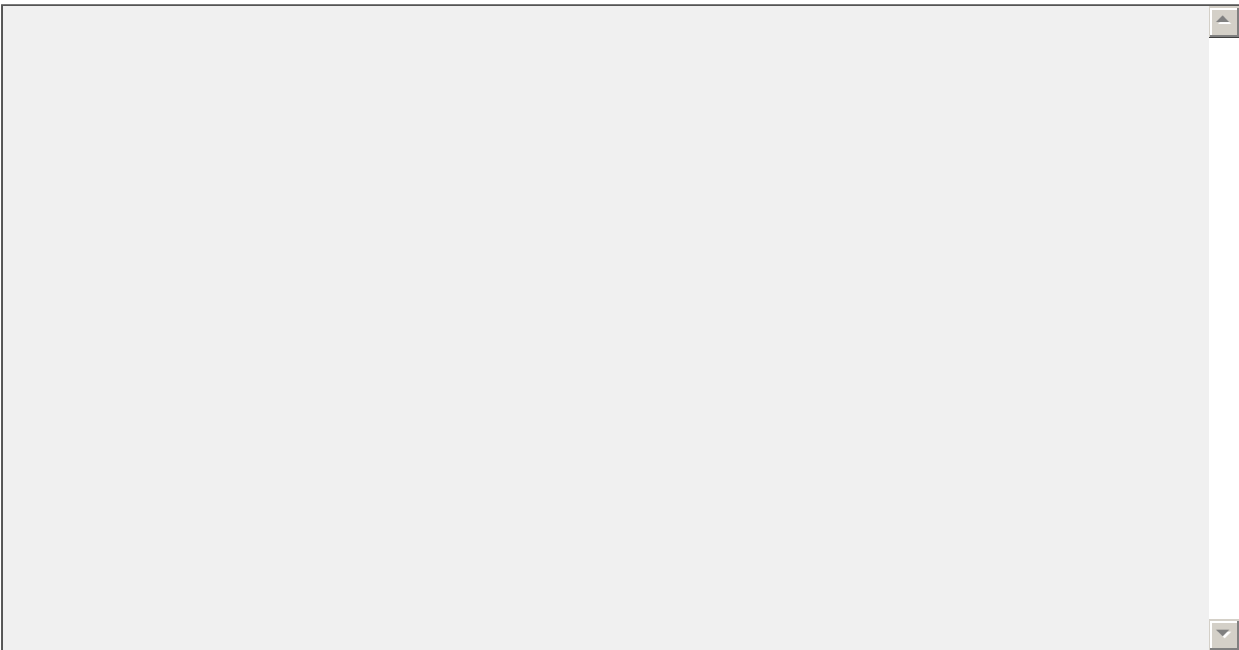
- Yes
- No

## ccTLD WHOIS Data Verification/Validation Questions

**25. If yes, please describe how these identifiers are issued, used, and whether they are displayed in WHOIS?**

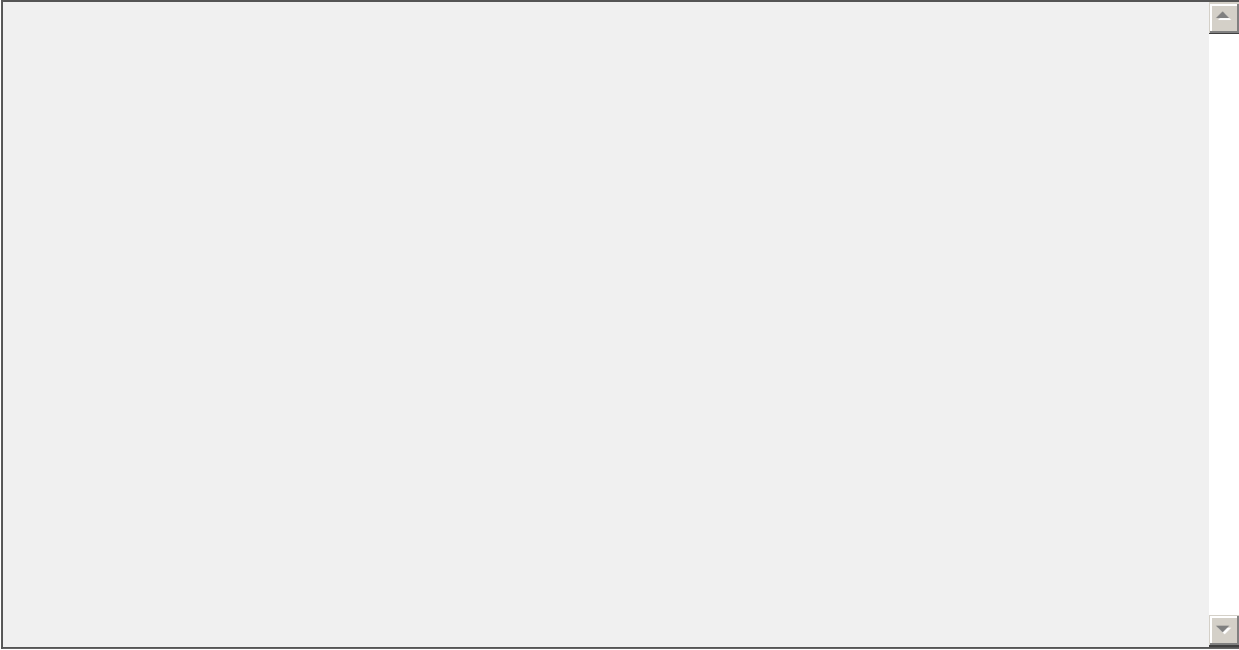


**26. Please provide any other information about registration data validation/verification that might be relevant for the EWG to consider.**



## ccTLD WHOIS Data Verification/Validation Questions

**27. Please provide links (if applicable) to any public documents describing these procedures.**



**28. Can we contact you with follow-up questions about the answers given here?**

- Yes
- No

**29. Might your ccTLD be interested in working with other ccTLDs and/or ICANN to identify possible data validation/verification solutions or work to standardize data validation and verification practices across ccTLDs?**

- Yes
- No

## ccTLD WHOIS Data Verification/Validation Questions

**30. If yes to either of the above questions, please provide point of contact: (at minimum, please provide email address; all other fields are optional)**

<b>Name</b>	<input type="text"/>
<b>Company</b>	<input type="text"/>
<b>Address</b>	<input type="text"/>
<b>Address 2</b>	<input type="text"/>
<b>City/Town</b>	<input type="text"/>
<b>State/Province</b>	<input type="text"/>
<b>ZIP/Postal Code</b>	<input type="text"/>
<b>Country</b>	<input type="text"/>
<b>Email Address</b>	<input type="text"/>
<b>Phone Number</b>	<input type="text"/>

Please review and edit your submission before clicking the "Submit" button. You may also submit forms completed offline by email to [ccTLD-EWG-Survey@icann.org](mailto:ccTLD-EWG-Survey@icann.org).

Thank you for your participation in this survey. Responses are requested by 14 February 2014. Individual responses will be used by the EWG to understand current ccTLD validation/verification practices. The EWG plans to publish a summary of responses for ICANN community use in considering gTLD validation/verification policy recommendations.