



TF-AIDN, June/2014

Presented by ...

AbdulRahman I. Al-Ghadir Researcher in SaudiNIC





Contents

- Emails vs International Emails.
- International Emails Implementation.
- Arabic Emails.
- The Next Step
- Conclusion





International Emails

- Why do we need International Emails?
 - Language and cultural barriers.
 - Much convenient.
 - Why not? IDN already out there.





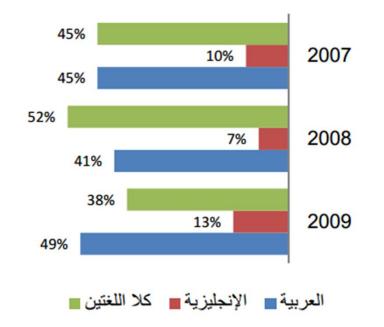
IDN Applications*

	2009	2008	2007	
Browsing	%49	%47	%41	900/
Communication	%27	%26	%30 📢	80 % Email
Information	% 8	%10	%10	Elliali
Education	% 4	%4	%5	
Entertainment	% 5	%5	%4	
Business	% 1	%3	%4	
Downloading	% 3	%2	%3	
Others	% 4	%3	%3	

*source : CITC study <u>http://www.citc.gov.sa/</u>



Arabic sites more popular than other *



*source : CITC study http://www.citc.gov.sa/arabic/Reportsandstudies/Studies/Docu





Current Situation

- Email addresses use ASCII letters username@example.com
- E-mail protocols are based on ASCII
 - IMAP
 - POP3
 - SMTP







Arabic: مثال@موقع.السعودية Ukrainian: юзер@екзампл.ком Greek: θσερ@εχαμπλε.ψομ





International Emails

- Any email address consists of identity @ hostname
- IDN solves a half of the problem.
- We need to work on the other half





Our Mission

Supporting Arabic letters in identity part







- - *

Current Situation of Protocols







Current Situation of Protocols

- In RFC2047, MIME defines an encoding mechanism for some specific message header fields to accommodate non-ASCII data.
- It does not permit the use of email addresses that include non-ASCII letters.





Suggested Solutions

- Using Unicode letters in all parts of email message.
- Adding extra extensions to the current protocols to support Arabic letters in email.
- Using the same technique that's been used for IDN





First Solution

- Changing email headers to support Unicode?
 - The presence of UTF-8 letters in email headers is not easy since most, if not all, email servers do not support that.





Second Solution

- Adding extra extensions to :
 - IMAP
 - POP3
 - SMTP
- these extensions allow us to send and receive emails using email addresses written in any language.
- See:

Overview and Framework for Internationalized Email (RFC4952)





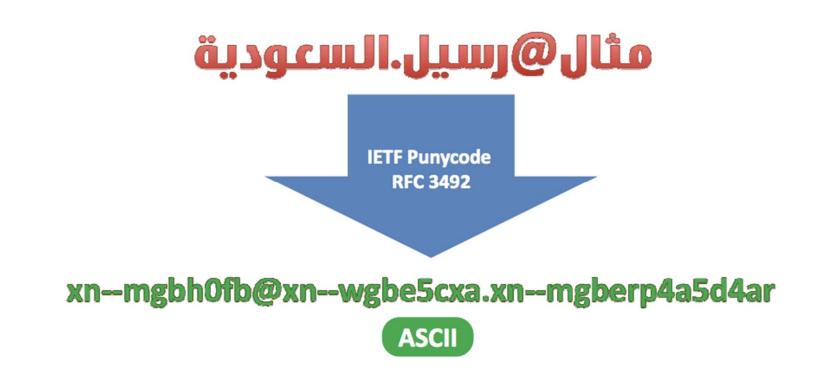
Third Solution

- Using Punycode to convert the identify part of the email address from Unicode to ASCII.
- It's the same technique that's been used for IDN.





Raseel (Arabic Emails) based on Punycode.



**





Raseel Components:

- Punycode convertor that convert Unicode to Punycode and vise versa.
- Outlook plugin
- Web mail Plugin
- Usernames (identity part of the email) are stored as Punycode in the email server.





Arabic Emails in Outlook

File Message	↓ Insert Options Format Text	ۂ اُداۃ رسیل من اُوتلوك 2010 ! Review Developer	- Message (HTML) جربة	_	_	
Paste J Format Paint	er B I <u>U</u> ^{ab} / → A → ≣	憲憲 (황왕) 에 배신	Book Names File	Attach Signature	 Follow Up * High Importance Low Importance 	Inking
Clipboard	Basic Ter	t. G	Names	Include	Tags 🗔 Zoo	om Ink
From 🔻						
Send To	. مثال@رسيل،السعودية					
Cc						
Subject:	تجربة أداة رسيل من أوتلوك 2010 !					
					من أوتلوك 2010 إ	تجریة أداة رسیل
						^





Raseel, Official Website

رسيل.السعودية (
	رسيل							
	ساهم معنا برأيك	لقطات	برید رسیل	أداة رسيل	الشروط و الأحكام	كيف أشارك	الأسئلة الشائعة	عن المشروع
							யாலாற்	0

مشروع رسيل هو ثمرة الإتفاقية التي أبرمتها هيئة الاتصالات وتقنية المعلومات مع مدينة الملك عبدالعزيز للعلوم والتقنية في مجال البحث والتطوير في أسماء النطاقات العربية وهو يهدف إلى فهم متطلبات تقديم خدمة البريد الإلكتروني بالعناوين العربية و التحديات التي قد تعوق ذلك من خلال بناء موقع وأدوات لتقدبم أهم الخدمات الأساسية المتعارف عليها في البريد الشبكي .

ابدأ مع بريدك العربي





The Next Step

- Raseel 2
 - Develop more client/server tools to support Arabic emails (as mobile, web and desktop applications)
 - Look at other mechanisms to support Arabic Emails other than Punycode.





More Info

- رسيل.السعودية
- http://nic.sa

Thank you.





Saudi IDN: Letter occurrence

