

IAG-CCT
Conference Call 03
29 January 2014 – 18:00-19:20 UTC

Charla Shambley:Welcome to the IAG-CCT Call 03 on 29 January 2014

Christopher Wilkinson (CW):Could we please have a time allocation for the agenda items.

Christopher Wilkinson (CW):Could we discuss item 3 first since it impinges on the data elements to be collected under item 1.

Nathalie:Hello all!

Charla Shambley:Please mute your line if you are not speaking.

Olga Cavalli:Hello!!

Cheryl Langdon-Orr:hi there

Charla Shambley:We will get started in a few minutes. Thank you!

Ron A:Greetings all!

Cintra Sooknanan:Hello everyone

Christa Taylor 2:I'm only on via chat

Cintra Sooknanan:I'm waiting on a dial out please skip me and come back to me at the end

Mike Nelson:Can everyone just say their name and affiliation?

Cintra Sooknanan:sorry audio is not connected

Cintra Sooknanan:thanks so much

Nathalie Coupet:I'm not sure my microphone is set up correctly. Please skip me.

Cheryl Langdon-Orr:@Christa just type an intro here

Christa Taylor 2:Christa from DotTBA and am currently in Paris (with no audio) my apologies

Nathalie Coupet:Sorry not connected

Charla Shambley:Christa - can I have the Adigo operator dial out to you?

Michael Flynn:Michael Flynn here. I'm on the call but my microphone appears not to be working. I'm Director at Navigant Economics. I previously consulted on behalf of the Association of National Advertisers in connection with the current gTLD program, but now an independent observer.

Cintra Sooknanan:Thanks Michael

Cintra Sooknanan:I'm now connected to audio too

Mike Nelson:Did we want to ask the people who called in to introduce themselves?

Ron A:Can staff put up the matrix notes that he is discussing?

Ron A:That Steve is discussing

Cintra Sooknanan:I'm in Trinidad and Tobago in the Caribbean and the Chair of the ISOC Chapter there. Our chapter is a member of At large and the Not for Profit Operational Concerns Constituency (NPOC). I am the vice chair of NPOC

Cheryl Langdon-Orr:@Jonathan just a piece of admin please hopefully to be fixed NOW or for all future meetings the Adobe Connect room needs to be set up for audio enabled otherwise people need to be on the alternate audio (phone) bridge to speak ...Most of us expect that set up

Christopher Wilkinson (CW):Well the document is 40+ pages

Cheryl Langdon-Orr:still easy to scroll through and look at the highlights @CW

Cheryl Langdon-Orr:yes that was not clear to me either @steve

Steve DelBianco:page 12 is where the table of metrics begins

Cheryl Langdon-Orr:ahh if it is low hanging fruit that is helpful. thanks @karen that makes sense

Evan Leibovitch:Hi all. Sorry for the delay

Cheryl Langdon-Orr:hi @evan

Ron A:Welcome Evan

Mike Nelson:Could people go on mute (to minimize echo)? Thanks!

Phil Buckingham:I can/ could reach out to Netnames , corporate brand protection registrars

Mike Nelson:Odd. Somehow I seem to be muted now?!?!

Mike Nelson:I think 1.13 is incredibly problematic.

Mike Nelson:Which countries? And laws change. Level of enforcement will vary.

Mike Nelson:Okay!

Christopher Wilkinson (CW):Go ahead evan. Not answering that question.

Ron A:Data points of any kind are helpful to the cause

Mike Nelson:The problem arises when dealing with non-Latin gTLDs.

Mike Nelson:European data will only pertain to Latin alphabet gTLDs

Evan Leibovitch:I'm hoping that ICANN knows who is attending its meetings from the law enforcement community. That's at least a start.

Cheryl Langdon-Orr:exactly @Mike

Evan Leibovitch 2:There was a previous, unsuccessful attempt to create a consumer constituency within GNSO. There are names and organizations within that group who would be of interest and already ICANN-aware

Cheryl Langdon-Orr:though many of the at-large structures have close local relationships with local agencies. so that could facilitate the required outreach facilitation OR these sorts of things need to be out sourced ASAP to an Academic third party to study for us...

Evan Leibovitch 2:if the archives exist. I may be able to help dredge that out

Cheryl Langdon-Orr:+++@mike we must standardise for comparisons (as the original wg often heard me note an awful lot)

Cheryl Langdon-Orr:yes @steve we must highlight snapshots to be done ASAP or there is less benefit to the exercise. before needs to be marked as *about now* in time

Christopher Wilkinson (CW):We really need a time budget for these meetings. Here we are 45 minutes into the call and we are still on Point 1 of the agenda!

ebw:if we had a time budget then i could call in only when competition policy was on the agenda.

ebw:it is correct to capture the difference between contract holders (operators) and multi-contract-service providers (backend operators)

Cheryl Langdon-Orr:I thought we were clear on those differences that _karen just outlined @steve though. yes controlling interests should

Cheryl Langdon-Orr:d be easy enough to define

Steve DelBianco:can we all stay n for exxtra 15 minutes?

Christopher Wilkinson (CW):Hey, are we discussing point 2 or point 3?

Christa Taylor:I think the extra 15 min. would be very beneficial

ebw:pricing data now, wholesale and retail, is important data.

ebw:a year from now we won't be able to capture initial price data, or the transition(s) wholesale and retail pricing goes through post launches.

Larisa Gurnick:Jonathan, you mentioned the possibility of an interim recommendation - is that an action item for the next meeting?

david stuckman:I think so

Cheryl Langdon-Orr:@CW. there will also be even more opportunity to explore these we all (if not most of us) agree are important issues in the future Review Teams work on these topics

Steve DelBianco:to Chris and EBW: the metrics do include wholesale and retail prices. Just not to gathered by ICANN.

Steve DelBianco:See 3.9 and 3.10

ebw:not interested in the survey. bye.

Nathalie Coupet:How will it be possible to emasure end-user confusion in so many countries?

Nathalie Coupet:Or end-user satisfaction?

Cheryl Langdon-Orr:yes @steve that is why they are important

david stuckman:I agree with Steve

Ron A:I support the survey concept, not sure how to gather info. Will we be engaging a survey firm?

Ron A:Will it be global? (retorical question)

Christopher Wilkinson (CW):Steve: No question of third party access to confidential price data. ICANN has to do that itself.

Cheryl Langdon-Orr:@ron as surveys are an art form the original wg was thinking that way yes

Nathalie Coupet:Not connected

david stuckman:I think Evan is right about domain use

Christopher Wilkinson (CW):I disagree with Evan on this.

Cintra Sooknanan:sorry i have to leave

Christopher Wilkinson (CW):I am concerend that the cost of the survey effort will become an excuse for doing the more important things.

Christopher Wilkinson (CW):That is NOT doing the more important things

Christopher Wilkinson (CW):We are supposed to rely on the DNS market to tell us whether consumers are happy with the new gTLDs.

Nathalie Coupet:How much would such a survey cost and how long would it take? How reliable would it be?

Cheryl Langdon-Orr:measures of use are not necessarily measures of trust in whatneither IS used or Could Be Used it is often a measure of availability /convenience not"trust" as we have defined... that said I do support survey but we need to know their value and the designed has to be fit to purpose

Nathalie Coupet:Coul would have someone from the survey company to join a call in the future?

Cheryl Langdon-Orr:no company has yet been identified or contacted yet @Nathalie we are establishing the need

Christopher Wilkinson (CW):Oops! The survey companies will have to respond to a tender. We can't give preference to a co. to consult in advance.

Cheryl Langdon-Orr:Perfect exploration opportunity @Jonathan excellent please do so...

Ron A:+1 Jonathan

Nathalie Coupet:+1

Cheryl Langdon-Orr:tender is indeed likely as an outcome@CW

Christa Taylor:Great Idea!

david stuckman:I agree with Christa

Ron A:Apologies for having to drop to get my next meeting.

Christopher Wilkinson (CW):And it has to be done globally, including IDNs. A tall order!

Nathalie Coupet:Internationalization of WHOIS will be a big issue.

Cheryl Langdon-Orr:thanks @Jonathan

Nathalie Coupet:Thank you, Jonathan.

Steve DelBianco:By my count, there are 11 metrics that involve survey of users/registrants

Mike Nelson:Clap, Clap, Clap for Jonathan's chairing this call so effectively!!!

Cheryl Langdon-Orr:thanks all I appreciated the work progressed on to days call and special thanks to @karen

Christopher Wilkinson (CW):Good night. Thanks.

judy song-marshall: thanks Jonathan.

Cheryl Langdon-Orr:next call should just be scheduled for 90min

Cheryl Langdon-Orr:bye

Charla Shambley:Thank you for participating on today's call. Enjoy the rest of your day!