JULIA CHARVOLEN: Welcome everyone to the At-Large Capacity Building Working Group call on Tuesday, 9th of July 2013 at 1930 UTC. On the call today we have Ronald Ojino, Maureen Hilyard, Joly Macfie, Siranush Vardanyan, Oksana Prykhodko, Darlene Thompson, Salanieta Tamanikaiwaimaro, Carlos Dionisio Aguirre and Fatima Cambronero has just joined. We have apologies from William Tibben and Yaovi Atohoun.

From Staff we have Heidi Ullrich, Carlos Reyes, Silvia Vivanco, Gisella Gruber and myself, Julia Charvolen. May I please remind all participants to please state their names before speaking for transcript purposes. Thank you very much and over to you.

SALANIETA TAMANIKAIWAIMARO: Thank you very much Julia. Good morning everyone, warm greetings wherever you are. I suppose it's evening for some of you and night for the rest. Just very quickly, it's really good to hear you this morning and I'm really looking forward to this meeting. This is going to be a quick and short meeting; one hour as usual because we have quite a lot of movement; people preparing to leave for Durban and that sort of thing.

I really hope for those of you who won't be going to Durban that you'll be streaming in remotely, at least for our sessions, if you're not able to make the others. Very quickly, it'll be really good to hear a brief status report on your current work. So we've got the different Sub-Working Groups – if we could perhaps start with social media.

And at some point, after you've given us a status update of your current work, we'll ask Dev to give a quick update of the meeting with the ICANN Staff in relation to the online platform that ICANN is intending to roll out, because that's going to be impacting a little bit on how we build on some of our strategies and that sort of thing, and it's an exciting initiative that they're undertaking.

So perhaps we could start with status updates. So, Joly, would you like to start with social media? Perhaps you can report on what's been happening? Has there been email exchanges or anything?

JOLY MACFIE: I'm sorry to say that there isn't a lot to report. We had a couple of email exchanges but not a lot has been done.

SALANIETA TAMANIKAIWAIMARO:: Well, I'd like to encourage you Joly. Is there anyone else on your team on the call at the moment? It would be great if you could accelerate movement and bring it to closure. Highlight what are some of the final things that you would like to put as part of considerations. That's what we'll be doing: consolidating all of your efforts and then later everyone will get a chance to fingerprint it.

Next I suppose we have the… Who'd like to go next? Any volunteers from the other groups? Let's hear from the group that's doing the survey. Oksana, are you in? Did you receive a list of preferred questions

from the rest of the Sub-Working Groups, just very quickly? Thank you Oksana.

OKSANA PRYKHODKO: Hi. Do you hear me?

CHAIR: Yes, we can hear you Oksana.

OKSANA PRYKHODKO: Okay, thank you very much. Actually, at this moment, I have a problem of [dog barking] possibly dividing our survey into two parts, because I base my questions on the survey which was done in 2011, but only 70 persons of all ALSes at that time answered all questions. And we decided we have many more new ALSes right now.

That's why we have to decide how to go forward with those who did not answer the questions of the previous survey. Actually, I would like to ask for the help of representatives of each RALO to make a short summary of what percentage of ALSes answered previous questions and which were not answered.

And that's what we have to do just now. Yes, I understand the shorter the survey will be, the higher chance that we will have of the majority of ALSes answering all the questions. So I would ask for your advice. Thank you.

SALANIETA TAMANIKAIWAIMARO: Thank you Oksana for that update. Fatima is offering to assist you Oksana in finalizing the survey. Very quickly, ICANN Staff, some time ago, suggested that we consider the possibility of merging the survey with the one that they're about to do for the At-Large summit for next year in London.

I'm not sure how that's going to work but anyway, what we will be expecting is to see at least one or two questions that the different Sub-Working Groups think that you would like to tease out from the community, with preferred topics for capacity building or that sort of thing, or whatever the Social Media Sub-Working Group comes up with.

But it's critical that you relay that ASAP to Oksana and if you could do that by the end of this week that would be great, so that we can wrap up and finalize the survey, and if possible edit the survey, bring it to a close and then we can launch the survey.

Initially, when we were thinking of the survey, we thought we'd send it to the RALOs and what-not, but it might be that we could just send it to the global At-Large list and whoever from At-Large can populate it and mention the survey in Durban.

The next Sub-Working Group – Dev, would you like to give us a quick update on your Sub-Working Group? If I could ask Staff, before Dev gives us his update, if they could just put up the list of the Working Groups on the right of the Adobe, just so it's… And then we'll pull up the

Agenda again. Apologies, Staff. If possible. Just so it can guide us. Or any other Sub-Working Group that is ready to give a quick update?

DEV ANAND TEELUCKSINGH: Thank you. I'm not sure which Working Group you are talking about, to be quite honest. Could you just remind me which one we are on right now? [laughs]

SALANIETA TAMANIKAIWAIMARO: We're in the Online Working Group. And if you could ask your colleagues in the Online Working Group if they'd like to give a quick update. I thought I'd let you give a quick update.

DEV ANAND TEELUCKSINGH: Okay. Thank you. Okay, regarding the Online Group Workspace, well, we have not had… There are several emails that have been posted on the Wiki. We haven't had any conference calls or anything as such. We identified several of the various online tools that are available and that's what…   In LACRALO, for example, LACRALO has various monthly calls and has various capacity building activities.

There's also what they call a LACRALO Nivelación, which means "leveling", which is an attempt to bring At-Large structures that are not active to active [participants? 12:16] just started, it's not [really cook? 12:18] need any formal documents, as such. Outside of ICANN of course is the DiploFoundation, which offers webinars and online courses. ISOC…

There is also the UNCTAD Virtual Institute, the South School on Internet Governance, [inaudible 12:50], which talks about e-commerce in Spanish and Portuguese and the CGI Brazil, which has various resources on IPv6. So these are some of the online tools that were identified by Members and this is also up on the Wiki page. At this point, do you want me to go into the online education platform? Because I suspect that this is only part of our…

SALANIETA TAMANIKAIWAIMARO: Yes please.

DEV ANAND TEELUCKSINGH: Okay. Last details and informal conference call was Nora Abusita, the Vice President of Pubic Responsibility Programs and Chris Gift, who's the Vice President of Online Community Services at ICANN. And what they have said is that Matthew Shears, who gave a brief look at online education platforms at the ICANN meeting in Brussels, he has other work commitments and is no longer directly involved with the project.

That being said, Nora and Chris are in contact with him, so it's not like… And he can be used as a reference to help with the transition. So what Nora and Chris have done, they are looking to pilot the online education platform in August. They have settled on the content [fact? 14:37], Moodle, to run the online education platform. So they're looking to get a pilot out by August.

I think there will be about three to four modules and we'll want to get feedback from the community, of course, as to how these modules work and so forth, and then after the ICANN meeting in Argentina in November this year, they'll look to build out this online education platform.

They are looking in having persons dedicated in getting content, getting a point [inaudible 15:15] to get content, and possibly another person to help curate it; in other words to make the content accessible. For example, if there's a video produced then they'll look to get subtitles and so forth… Or transcripts and so forth.

I think those are the key concepts of the online education platform. There is no [inaudible 15:40]…

SALANIETA TAMANIKAIWAIMARO: Thank you Dev for that update and I'd urge the Online Sub-Working Group to accelerate the project in terms of [inaudible 16:13] being made into different platforms, and now with the knowledge that ICANN is going to be rolling out Moodle, I'd like to urge you to identify features of the various platforms from the different platforms that you've mentioned, that would be useful for retention and that sort of thing.

And I'm not sure if the team's done SWAT analysis on the different platforms and that sort of thing. If someone knows of someone or knows of work where that's already been done, that would be useful to upload on the Wiki as well, but the priority however is identifying

features that you think would make for a very good user experience and that sort of thing.

And I know that many, many people who have experienced online learning and you can give your views to Dev – even if you're not in the Working Group you can suggest it to them or post on the Wiki. But it's very important that the Online Working Group identify a lot of these features. And then of course we'll put it to the rest of the Capacity Building Working Group to comment on before we put it forward to the ALAC for comment and that sort of thing.

And if we could move on now to the face-to-face group? Anyone ready to give a quick update from the face-to-face group? Thank you Carlos. You have the floor.

CARLOS DIONISIO AGUIRRE: Thank you. Hi. In relation to the face-to-face group, the notice is we haven't yet started but the idea is to do so immediately. We are awaiting volunteers because we have only four of us in this Sub-Working Group. I don't know if in the future we'll have the facility to meet in a face-to-face or we can obtain the budget to have a face-to-face meeting, but personally I consider a face-to-face meeting as a necessary way to start a capacitation.

So I hope we will start our work within the next week, at least with a statement about the importance about these kinds of meetings, to start the capacity building task. Thank you.

SALANIETA TAMANIKAIWAIMARO: Thank you Carlos. Just very quickly, for each of the Sub-Working Group, you'll notice on your Wiki there'll be a very clear guideline on the tasks that I expect of each of the Sub-Working Groups. And I think for the face-to-face, at the moment the priority is in identifying all the potential face-to-face forums, which the At-Large community can potentially access.

Whether these are aside from ICANN meetings, things like ISOC Chapter meetings or Computer Society meetings or symposiums or Network Operator group meetings, like CaribNOG for those in the Caribbean, PacNOG for those in the Pacific, for those in the Arab region; MENOG and that sort of thing. So I'd be grateful if you could… And I'm really glad Carlos has made a commitment in this area. Excellent.

The next one is the Content Sub-Working Group. [inaudible 21:16] If there is, [inaudible 21:2], if not, I think [inaudible 21:32]. Okay, very quickly, as far as the Content Team is concerned… Okay. As far as the content… Oh, you can't hear me? I can hear… I'm receiving feedback… Okay, I'll speak closer to the… Very faint? Okay, I'll try and speak loudly.

As far as the Content Team is concerned, there is… Yes, we're waiting for the survey roll out to identify the topics and the content to work on, but a lot of movement and a lot of work still needs to be done in highlighting and raising the considerations on how the content should be presented for ease of use, and we also see that there will be instances

where some of this will overlap with others. Yes, a lot of work still needs to be done in this area.

And as far as the empirical assessment, which is a combination of all, this has been ongoing since the commencement of this Sub-Working Group, and even preceding the creation of this Capacity Building. I'm happy to say that we're 80% done. When the survey comes in, that's the final… That would be the result of the survey. And emphasis on the results of the survey will be the final 20%.

I'm really happy with the analysis and the assessment and I'm really, really grateful for the leadership and the assistance of Dev Anand Teelucksingh, for one, and the incredible assistance given by [Chay Tanya? 23:48], who's not on this call, but he's done amazing work, working many, many hours in his spare time of fixing the spreadsheet and updating it and that sort of thing.

And I'd also like to thank everyone who's been participating in sending and correcting the information, and that's really been useful. Once everything comes together in terms of the different recommendations Sub-Working Groups make, that will be consolidated with the final analysis of the empirical assessment and it will go forth as a paper to the ALAC. And I look forward to that.

Very quickly, before we move onto the next Capacity Building resolution, I'd just like to ask each of the Sub-Working Groups if they can accelerate their efforts, particularly in the Sub-Working Group tasks, and bring it to

a closer, at least the current tasks that were given. If we could please bring it to a closure this week that would be great.

At this stage are there any quick comments before we move onto the Capacity Building resolution? I'd also like to invite the other leaders of the Steering Committee – Dev and Carlos – to please feel free to take the floor and comment at any time. Thank you. Okay, since there are no comments and no hands up, we'll move onto the next Capacity Building regulation and we'll move very swiftly.

In relation to this resolution there is a brief discussion on the ALAC internal list. First of all I'd like to say congratulations to the different RALOs for wrapping up the ALAC appointees and the ALAC appointees who will be taking office following the meeting in Buenos Aires, following the At-Large annual general meeting.

One of the things I put forward to the ALAC was the idea to have capacity building also for ALAC Members who will be taking office. And whilst mentoring and guidance has been done on an ad hoc, informal basis, a brief discussion with Olivier, he suggested that it would be good if the Capacity Building Working Group could put forward a proposal to the ALAC.

So I'd like to hear your feedback on this particular matter. I'm very happy to draft one and send it to you via email so that you can have a quick look? Any comments on that? Okay, since no one's putting their hands up, I'm assuming everyone can hear me still? So that's what we're going to be doing. I'll send you a draft text on a proposal for ALAC

mentoring capacity building to be woven formally into the ALAC At-Large DNA.

The reason that we want to do this is because chances are people change. Members of the ALAC are all going to change and for the sake of continuity it's good to weave it into the fabric of our DNA, have it passed as a formal motion, just so it's on the record.

Durban activities? In Durban, what we will be doing is – because I recognize some of this work is difficult doing it across the sea – what we will be doing is, during our capacity building working meeting, 15 minutes we will give to the lady who's in charge of the online participation in ICANN and Dev has given me a quick breakdown.

But it would be really good if we could break up into our Sub-Working Groups. So we'd really encourage all those who are not coming to Durban – it's really important that you're streaming into that capacity building session because in Durban we will be finalizing and closing our current tasks. And that will be working. That will be a full working meeting, and this is because in this particular meeting we've done the update but what we really need to do is map things up on paper.

And whilst the Sub-Working Groups are doing that, the Steering Committee, made up of Dev, Carlos and Tijani, will be spending time in Durban consolidating and mapping the skeletal frame onto paper. And hopefully by the end of Durban we should be sending you all a draft skeletal for comment.

It's really good to see the support in relation to capacity building recruits for ALAC. Thank you Maureen; noting your comments, Fatima and Ronald. Yes. So, with that, any other suggestions for Durban? Everyone okay with that, that we'll be working in our Sub-Working Groups during our capacity building meeting? Thank you Fatima. That's awesome. Excellent.

One of things I'd like to encourage everyone to do, once more, is to take ownership of this Working Group. This is your Working Group, this is not my Working Group, it's not the Steering Committee's Working Group; this is you Working Group. So take ownership of it and the Wiki sites; populate it, accelerate, work on it.

And as much as possible gather your thoughts, [hammer? 32:16] your thoughts, put it all on Wiki so that when we meet in Durban we're able to extract whatever's on the Wiki, consolidate and bring it to a close. So with that, I think we're… Oh, we have… I keep thinking that we've finished. I think we have another 25 minutes. Yes.

Is there anyone else who'd like to speak to the Durban activities? Are you all okay with that? Are you all okay with us working on the tasks in your Sub-Working Groups and bringing it to a close? What time is the Durban meeting link? Okay. Staff, I'd be grateful if you could just put on the right, where you've got the Agenda and the Sub-Working Groups, maybe at the bottom, the time of the Durban meeting.

Thanks for the feedback Fatima. Others can also put their feedback in the chat room. Excellent Maureen. Excellent Siranush. So we'd really,

really like you to accelerate the process. Heidi's put in the Durban Agenda page, in the chat room with the time zone, so that should assist. You know, in your Sub-Working Groups, you're all leaders. Take leadership, exercise initiative, suggest and design something and that sort of thing.

Well, discussions for and next steps? Well, I think we've done that already. Essentially we'll be working on bringing our Sub-Working Group tasks to a close and consolidating it into a paper for the ALAC. And what I will certainly start to do, before I leave for Durban today, is I'll draft a skeletal framework. And it will be a skeletal.

So once you've concluded your recommendations for the different Sub-Working Groups, we can just import it directly into that document. And if there are changes, if people would like to suggest changes to the skeletal, feel free. That sort of thing. So it'll be draft, let's put it that way. Also I'll be sending a draft language for resolution on ALAC capacity building mentoring for new Members.

Does anyone have any last comments before we close? Dev?

DEV ANAND TEELUCKSINGH: I just posted it into the chat but I'll just state it for the record: we do indeed have a lot to do and hopefully after Durban we should have a good idea as to what [kind of? 36:52] activities it will hold; why do we want to post the capacity building survey to all At-Large structures? I'm thinking [lead August? 37:03] for example. Because I think we need to then set some hard deadlines and then work really hard to meet them

so that we can accomplish what this Capacity Building Working Group intends to do. That's it.

SALANIETA TAMANIKAIWAIMARO: Indeed, Dev. We had created timelines in one of our meetings previously; two meetings ago, but we obviously have… The timeline has lapsed. But yes, we need to put a hard deadline. I think that's why in this meeting I'm urging all the Sub-Working Groups to bring your tasks to a close this week. And most of you, I take it, won't be leaving for Durban and so you'll have the opportunity to populate the Wiki.

Anyway, for those who are leaving for Durban, when you're in a transit lounge, access the Wiki, accelerate your post and your comments. And as Dev has mentioned, we'll be putting hard deadlines following this closure and that sort of thing. But to assist us moving forward, that would be great if we could do that. Carlos, did you have any comments? Any encouragement for the Working Groups? Carlos is also in the Steering Committee, so I invite him.

Okay. Thank you Carlos, the floor is yours.

CARLOS DIONISIO AGUIRRE: Hi. Can you hear me? Hi? Hi?

SALANIETA TAMANIKAIWAIMARO: Yes, we can hear you Carlos.

CARLOS DIONISIO AGUIRRE: Okay, thank you. My only comment is that I agree with Dev. I think we have a lot to do after Durban, but I think our great work is after Durban. We are prepared at this time. That's all. Thank you.

SALANIETA TAMANIKAIWAIMARO: Thank you Carlos. Is there anyone else in the Capacity Building Working Group that would like to also comment at this stage or if there's something you would like to comment on in relation to any of the matters we've raised previously? I also forgot to mention Ronald Ojino. This is the first time we're meeting you online and it's really, really excellent to have you on board and we look forward to your energy and your contributions.

If I could just have a show of hands, if you could just indicate: how many of you will be going to Durban? Just so I can have an idea of how many will be remotely participating. Okay, there's Dev, excellent, Darlene, [inaudible 41:09], Carlos, [inaudible 41:13]. Excellent. Excellent.

So maybe one of the things we might want to do as well, apart from the Adobe remote participation… One of the things that we might want to do as well, apart from the remote participation on Adobe, for the actual Working Group, is to perhaps have our own Sub-Working Group guide, and it will be on for the entire time whilst we're in Durban and so any comments, if you're not putting it on the Wiki, any request for quick feedback, at least that's available too.

So maybe, Joly, if you could organize that and add all of the people in our Working Group onto it, so that there's a live-time interaction taking place, specific to our Working Group, that's not limited to just our session proper, but where we can be tossing ideas to and fro and people within the different Sub-Working Groups can extract the relevant bits and put it on the Wiki.

Okay, that's excellent. Joly likes the idea and so does Fatima. So that's great. I'll leave it to Joly because he's in the Social Media Sub-Working Group so he can take leadership in this area. Well, if there are no further comments, I'd like to invite our leaders again – Dev and Carlos – any last comments? If not… Joly, did you want to say something? If not, we'll bring this meeting to a close.

JOLY MACFIE: It's a question of… If people aren't my friends I'm not sure if I can add them to a group, but I shall start a group and then I shall mention it in the At-Large chat room.

SALANIETA TAMANIKAIWAIMARO: I'm sure you've all heard Joly. For all of you who are on this call, if you're on Skype can you… Who's not on Skype? I'm assuming everyone's on Skype. I recognize most of you except for Ronald – I don't think you're on my Skype list – but I would like you to send Joly your Skype ID, your Skype tag, so that he can add you. Joly, would you like to put your Skype name in the chat room so that others can add you? Yes, and Dev will assist you to gather all our Members.

Well, as for today, it's been a really good meeting and… Yes. Let's accelerate this, put in some energy. And for those of you who will be going to Durban, safe journey. And for those of you who will be remotely participating, it'll be as if you are there because a lot of these discussions… The majority of these discussions will take place in the Wiki. The face-to-face meeting is just to assist in consolidating the matter.

And I'd like to thank Staff for facilitating this call. A special mention to Carlos Reyes for his sterling work in pushing us and assisting this Working Group in its core activities, and Julia for facilitating this particular call. And thank you Heidi and Staff; Silvia, Gisella. Well, with that, guys…

And thank you also to all of you, Members of the Sub-Working Group, for your excellent efforts. Thank you also to the Steering Committee. We'll see you in Durban and we'll see you remotely. See you on Skype and see you on Adobe. Goodbye everyone. This meeting is now closed.

[END OF TRANSCRIPT]