
NATHALIE PEREGRINE: Thank you very much Dev. Good morning, good afternoon and good evening. This is the At-Large Technology Taskforce Working Group call for the 24th of June 2013. On the call today we have Dev Anand Teelucksingh, Yaovi Atohoun, Gordon Chillcott. From Staff we have Heidi Ullrich and myself Nathalie Peregrine. I'd like to remind all participants to please state their names before speaking for transcription purposes. Thank you very much and over to you, Dev.

DEV ANAND TEELUCKSINGH: Thank you very much. This is Dev Anand Teelucksingh speaking. Thank you Nathalie. Just to make sure, is there anybody on the call whose name was not mentioned? Going once, going twice. Okay. Well, so let us review all the action items from our last call. On the 30th of May was the first time that we actually used the Lucid Meeting tool, and, well, there were two action items captured under Lucid Meetings. One was a text message, so I think we can mark that as done.

And the second action item was to edit the methodology regarding how content is organized, to move the references to the Wiki and not just focus on the Wiki but look at how the information collected by At-Large is organized. And I would say that this is done and this is also on the Agenda. If you click on the link to the documents, which links to the Wiki page... Just in case people aren't seeing it I will just post it in the group chat here.

Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.

Ongoing action items: [inaudible 00:01:52] monthly values and review tools used by At-Large and inform ICANN of the situation regarding accessibility. This is ongoing. Although some preliminary contact has been made with several At-Large groups, I haven't really had a chance to really dive deep down into this. I've updated the accessibility page though.

And progress: one page on the Adobe Connect room. I've done a first draft of this and I'll present it during this call. Next there was: Lance to create a template for structuring information in a technology workspace. I was hoping for Lance to be here but this is also an Agenda item on this call. And then an ongoing action item: to develop a glossary of terms to be put on the Wiki for ease of reference. This is also ongoing and I think this falls under the project of how to organize content for At-Large.

Okay, well, with that, any questions or comments from anybody? You can raise your hand if so? If not... Going once, going twice, going thrice. Okay. Well, I'm just noting for the record that Olivier has just joined the call. Welcome Olivier. So let's move on now to the third Agenda item, which is the ideas for improving the organization of At-Large content.

Now, on the last call, as I mentioned earlier, the concern was that we should not be focusing this project solely on the Wiki as such, but try to take a more holistic view of how content is organized and stored and viewed by At-Large and therefore look at ways in which this can be improved. I have updated the Wiki page and if you could see the document link there under the first link.

I've also tried to look at a way of how we were going to present this to the regular At-Large and how to present it to ourselves. Let me just open up this PDF. The Google Doc is the same document by the way. I created the PDF a few minutes ago. We're looking at how At-Large content is organized and content is created from all the various At-Large activities.

And I defined the At-Large activities including [Doosa? 00:05:11] from the Working Groups, the regional At-Large organizations, the ALAC and from the ALAC liaisons to other ACs and SOs, the SAC and the ccNSO. I next went to develop a page here, and I admit it's a lot of content here but I was trying to put all of the technology tools that are used to generate At-Large content or store or distribute content.

So as you can see here, we have the At-Large Wiki email list, the teleconferences, face-to-face meetings, the At-Large website itself, the calendar, the online voting, instant messaging and, well, social media. And I've put a link on the slide to say, well, what the platform is that's being used right now.

Are there any other technology tools that should be listed here or should we add it onto a second page on this slide? I'll be happy to hear any comments or suggestions. And of course I'm also including the At-Large Staff, who probably know... Well, if they have any comments on that?

YAOVI ATOHOUN: Yes, so when we talk about At-Large, [what type? 00:07:00] A [demonstration? 00:07:01] public certain what's happening about At-Large to the wider ICANN community and general [community? 00:07:07]. [inaudible question 00:07:09]?

DEV ANAND TEELUCKSINGH: I'm sorry, what I probably should of done was put the link to the At-Large website. Let me put that into the chat. I believe it's... That's this page: atlarge.icann.org. But it is a separate... One of the issues with this that we have to discuss is that, well, this page is... This website is a separate website entirely, it's a separate CMS entirely, so one of the challenges has been that, well, in updating the At-Large website, it requires a separate task to update and so forth.

So this is one of the issues that I think we need to look at; as to how this can be consolidated and/or improved. Does that answer...? Oh, I see Olivier has just put a comment here. Go ahead Yaovi.

YAOVI ATOHOUN: Yeah, for me, for many Members, if not the ALAC, the difference of that [inaudible 00:08:42] was that is very important work instead, because most of the time we talk about documents; how to organize documents. And I think on group [inaudible 00:08:55] atlarge.icann.org, we can have more and many documents there.

The task will be how to make the link between the Wiki and the website. So I think that's very important. Because for many people, or some

people, they seem to forget that the main At-Large website is different from the Wiki. So we have to remind our Members that... We have to amend content [or task? 00:09:35] that is the main website, and also the Wiki, so that people know that on the At-Large website we have a lot of information there, and also on the Wiki we have information. This is a comment that I want to make.

DEV ANAND TEELUCKSINGH: Okay, thanks Yaovi. Indeed, and just to note Olivier's comments: the At-Large website is maintained by ICANN – atlarge.icann.org is maintained by the ICANN Webmaster team. Well, let's also look to redesign this website from scratch. And I think what you mentioned Yaovi, or Olivier, is the challenge in ensuring that the content on that website is the same as on the Wiki and that it's consistent – I think even more importantly; that it's consistent.

Okay. I think more persons have joined the call. Welcome. I see Bill Thanis and Silvia Vivanco. Okay. Any other comments on this slide before moving on? Going once, going twice, going thrice. Okay. Well, so after I broke down all of the technology tools that are used to generate and organize and distribute At-Large content, I then went to describe the At-Large Wiki. And the reason why I decided to start off with this is because it introduces terminology that will probably be referenced further on.

Just to break down what the At-Large Wiki does, At-Large content is organized into what... Well, what the confluence Wiki platform calls

“spaces” and these are areas containing related Wiki pages and other content. There is a link there to the space directory. I guess this is a good test here. Do the links work for you? Can you click on this and go to the page? Or do I have to cut and paste it here? Because, well, for me it does not work, so...

But anyway, I’ve pasted the two links there. So if you look at the links there, for the space directory, as of now there are four spaces. The ALAC space at least contained things like the ALAC page, the Executive Committee page, ALAC Read-Only document store and At-Large policy development. There are At-Large workspaces and this comment has been asked many times as to what are workspaces.

Workspaces are the content created by the At-Large Working Groups and there is a list of several pages there. I haven’t listed all of them there. But another space is [need to know? 00:13:23] At-Large organization, which are the five RALOs, and then there is an archived space, which contains archived material, mostly from the social text Wiki.

So now I’m going to introduce the concept of spaces. The next line... And of course, by all means, if anybody has a hand raised, or has anything to say, please just raise your hand or jump right in. So going to the next slide, I will then break it down into... Well, we were looking at content created by Working Groups, by RALOs and by the ALAC. And that was the original objective as listed on the Wiki page, which I’ll post on the chat as well.

So this is how the structure should be, I think. You then dive into the Working Groups' content, so we could say: "Well, okay, Working Groups primarily use the email list and teleconference tools," and it would hold the information about a Working Group and its activities. The Working Groups are listed as child pages under the Working Group's page, which is itself under the ALAC space.

And the information about the Working Group, on the Wiki, typically includes the following items: description of the working group, members, meetings and events, monthly reports, documents, resources and workspaces. And I tried to give a little description to say, well, how it is already organized; whether these are child pages or if it's on the existing page and so forth. Any quick thoughts or comments on this slide?

YAOVI ATOHOUN: Can I comment?

DEV ANAND TEELUCKSINGH: Go ahead Yaovi.

YAOVI ATOHOUN: During the last call, on my [drink? 00:15:55] I had an [inaudible 00:15:58] tool somewhere, where I can raise my hand but today I cannot... This is why I'm just talking. Do you have it on your screen?

DEV ANAND TEELUCKSINGH: Hmm. I myself... Well, actually, Yaovi you may be right because I am not really seeing the... Mine's gone blank as to how one could raise their hand. Let's see... Nathalie, any ideas on this as to where it is?

NATHALIE PEREGRINE: Yes, normally if you click on your name you should be able to raise your hand. That's normally what happens. Unless of course, the speaker is you unlisted and it stops automatically. It's not the default setting, unless that's my mistake and I forget to enable it for this meeting. I'll have a quick glance and I'll write it on the chat if I manage to fix it. Sorry about that.

DEV ANAND TEELUCKSINGH: No problem. But I think it's a problem possibly. You're probably right. This was probably a modular that has to be ticked off when starting the meeting so that could be why the raising of hands is not seen. We were using it in the last Technology Taskforce call with Lucid; using this Lucid tool. Okay, but thanks Yaovi.

YAOVI ATOHOUN: My comment now... Working Group content. Now, I want to be sure that all the Working Group share; they know that they have to update the content or they need be aware that they need to update the content of the Working Group [always in charge? 00:18:14] most of the time of the Working Group content.

DEV ANAND TEELUCKSINGH: Well, I think definitely the Chair has to be making sure everything is organized but are you referring to the other Members of the Working Group?

YAOVI ATOHOUN: Yes, yes. Okay, no, also the other Members have [inaudible 00:18:50] but I think that the group Chair has the responsibility to call for people or to be sure that we have content on that page. Sometimes we don't have the information because one Member of the group doesn't know and I can remember that they used to call for you or for other people to help them post the content.

But my point is that the group leaders or group Chairs should have a responsibility to that we have the appropriate content on the group space. That's a comment.

DEV ANAND TEELUCKSINGH: Thanks Yaovi, and actually that brings me to the next slide, where two types of things could be noted. The idea of it is that we state... This is essentially how I'm trying to present the information for ourselves to look at. We document or say, okay, here's what the situation is now, and then if I go onto the next slide, I would say these are the issues noted regarding the content of At-Large Working Groups.

And I've only just started this off and obviously it's up to the rest of us to, well, you know, add these issues. So these are some of the issues that I've noted and I'll put to you: the inconsistency regarding workspaces; some are child pages under the Working Group page but some are put under the At-Large workspace's space. It's also difficult to determine what was the latest activity of the Working Group.

So when somebody goes to the Working Group for the first time, they have to really drill down into, say, meetings and pages, to see what the latest activity is or what is the latest happening or what are the latest documents published, or whatever. So that's one of the things there. And the third thing is, in my mind, it's a clear rationale for the use of separate documents page and a separate resources page. Especially for those Working Groups with workspaces.

Because I've noted that a lot of the Working Groups don't really use the documents and resources as they perhaps should, so should documents and resources be consolidated into one page, for example, instead of having multiple child pages that are mostly empty?

So those are the issues that I noted. And Yaovi, I guess your suggestion that Members aren't aware of changes to the Working Group space, be it be the Working Group page or the workspace – that could probably be put under here. So again, any thoughts, suggestions, ideas regarding... Not necessarily this particular issue but... Go ahead, Yaovi.

YAOVI ATOHOUN: I don't know, maybe... Some group Members, or... If everybody is getting an update any time there is a change to the space, because if you give them an option that the group Member should never before be able to get an update... So it is an [caution? 00:22:45] and is that an option? Because we, [on the team? 00:22:48] are getting an email any time there is a change on my Working Group space. So the question is, is there an option so that we are sure that if there is an option we inform all the group Members to enable that option?

DEV ANAND TEELUCKSINGH: Well, I would say that, yes, obviously, Members on the Wiki can subscribe to the changes or, in confluence terms, "watch" a space or a page for activity so that any changes to the space or to the activity result in you getting an email saying that "this person has edited a page" or "commented on a page" and so forth. So, yes, I guess that's... I guess one of the challenges is that if Members don't do it themselves, how would they actually be made aware of the changes?

So that's one issue. So the idea here is that... What I've presented here is how I think we should approach looking at organization of content for the Working Groups, which has, kind of, started, but also for the RALOs and also for the ALAC, and then state what it is existing right now, note the issues and then discuss properly the possible remedies or solutions for this. Go ahead Gordon.

GORDON CHILLCOTT: Thanks Dev. An observation that I've been looking around in here, in the document you've created, which I rather like by the way, for the things that make me uncomfortable, personally. And after a long, hard look I finally found one.

One of the things that would make this a bit more complete – well, two things that would make this a bit more complete: one is that on a lot of these pages the comment area is quite often used, so that is one piece of content that I think should be mentioned because [audio interference 00:25:30]. Secondly, it might be worth looking at the [interference 00:25:37]...

DEV ANAND TEELUCKSINGH: Sorry Gordon, this is Dev here. I'm sorry to interrupt you but unfortunately there is a bit of static on the line. I don't know if anybody else is hearing this?

HEIDI ULLRICH: Yes, we're hearing that. We're trying to sort that out. It's actually Gordon's line so when Gordon finishes, when he goes back on mute that will...

DEV ANAND TEELUCKSINGH: I see. Okay, sorry about that Gordon. Well, sorry, so just type; what kind of content should be mentioned? I didn't hear that part.

GORDON CHILLCOTT: Okay. It would be worth, I think doing at least a cursory observation of what types of content appear on these pages. The advantage of that is... What concerns me is not just the content and the way it's structured, which you're making a huge jump at here, but the kinds of questions that people like me go into this swamp to have answers to.

When somebody starts a research project to find out what is going on on the topic on which they want to comment, or they're writing something, they are in effect going to be asking questions from all of this content. And getting the answers to those questions is sometimes not easy. It's one thing to have the Working Group Wikis and all of this, and it's another to figure out exactly what's in there that I can look at, to find the answers to the questions that I have.

So at least a cursory look at that little issue. However, having said that, this examination of the structure of how these things go together is intensely valuable because I'm beginning to understand now, from the examination that you apparently made going through this, is that it's kind of disorganized right now. Anyway, that's my observation. Thank you Dev.

DEV ANAND TEELUCKSINGH: Okay. Thank you Gordon. Let's see... Olivier I think was asking the question of how one puts their hand up on Lucid, and as Nathalie mentioned, it wasn't enabled at the start of the call, but Olivier, if you want to say something you can go ahead.

OLIVIER CRÉPIN-LEBLOND: Thanks Dev. No, I've forgotten what I wanted to say now because I was so troubled by not being able to put my hand up. So that's what happens. My mind just went blank. I'll think about it and then I'll shout out. Thanks.

DEV ANAND TEELUCKSINGH: Okay, not a problem. Thank you. Well, Gordon, again, I think these types of things can be... I think, yes, we probably have to do a more cursory look at where the content is actually put in there, but you have to remember that there are a lot of Working Groups. So I'm saying it would be useful but it would take some time to document properly.

I see a second suggestion and again, I think this is what I want to have the Technology Taskforce Members do, is to really [knew? 00:28:56] these types of issues regarding how one is able to ask questions and also how those questions are being answered by the Working Group. I think that's actually quite important.

I don't have an immediate solution in mind but I think it's important to document it so that, okay, these are the issues and what types of redesign or suggestions can we then look at to alleviate those issues. Okay. One of the action items here is... Well, I started doing this on a Google Doc but of course I could just put all of this onto the Wiki and I want to ask all of the Technology Taskforce Members to help fill out this presentation.

Because we've got to look at the Working Groups, we've got to look at the RALOs and then we also have to look at the ALAC itself. So this is only just looking at one substance, which is the At-Large Working Groups. So that's our action item to do this, for everybody to make their contributions to this document. I wasn't too sure who wanted to speak then? Was it Gordon? Olivier, go ahead.

OLIVIER CRÉPIN-LEBLOND: Just to say, this is very much welcomed. The cleaning up of the Wiki space and the Working Group pages and so on is something that is very important in order to be able to find the pages. You might have noticed that there is now, on the statement side of things, there is new numbering system. I'm not sure whether I've already alerted you to this, but it's slightly more intricate; the numbering of the statement itself.

It's slightly more intricate so that we can actually incorporate different types of nomenclature or references that don't only just deal with statements but also deal with other documents. And that certainly would probably also include Working Group pages and so on. So it's worth looking at that when you start expanding on this. That's all. Thanks.

DEV ANAND TEELUCKSINGH: Thank you Olivier. Yes, indeed you did mentioned this in the previous call and I guess the thing would be, the action would be to make sure

this is documented somewhere on a page [laughs] for consistency's sake.

OLIVIER CRÉPIN-LEBLOND: It's Olivier again. Matt Ashtiani has documented it. I don't know whether he's put it on a page. You might wish to have an action item so that we put this, I gather, as a first step onto one of the TTF – Technology Taskforce – pages, so that we can all start working from that.

DEV ANAND TEELUCKSINGH: Okay, I think that's a good action item. So that action item will be that... Well, I'll liaise with Matt to document the... What would be the wording? The naming of documents that are currently being used by the ALAC for statements.

OLIVIER CRÉPIN-LEBLOND: Not naming because the naming is one thing – the numbering.

DEV ANAND TEELUCKSINGH: The numbering. Thank you. Okay. That's one of the things also in terms of the more I look at this existing structure, we probably need to include a space – and I'm just throwing this out there as one of the possible solutions – have a separate space for documents, since these documents need to be consistently referenced by all of the Working Group's spaces, it probably makes sense to have these documents as a separate document space for the At-Large.

But anyway, that's jumping slightly ahead there. We're just noting all of the issues there. So the second action item is for TTF Members to be invited to look at the Wiki page and add any comments or suggestions to the... Well, to the content for Working Groups, RALOs and the ALAC, and I my action item will be to set this up on the Wiki and issue that invitation.

Okay, well, we've spent a little bit, slightly more. Any other comments of questions or thoughts before I move ahead? Okay. All right, well, let's move ahead to the next Agenda item, which was the draft website applications document template. Well, I was hoping that Lance would have been here to discuss this as it was his group that talked about it. Perhaps... Let's see.

May I ask that if anybody disagrees that we simply put this comment on the mailing list, so that those questions can be raised and also to get back some time for the other items on this Agenda? Okay, well, in that case of there being no objections, let's skip this Agenda item and refer it to the mailing list for discussion.

Let's move onto Agenda item #5, which is the one page on the Adobe Connect room. I have done a first version of this and I'll just present the page. The intent of this was to try to come up with some tips that could be displayed when persons are immediately joining a room. As you know, when people join an Adobe Connect session, the main presentation part of the screen, that shows a PDF when persons are presenting and so forth, that's usually blank and at times there seems to be a lot of...

[wickering? 00:35:43] is used especially for new At-Large Members or for Members who have not done this particular function before, so the idea was to come up with a one-pager to try to show these common issues and then propose solutions. So this is how I did it and I have a problem with the second section. There was in my mind three key things that new Members in At-Large or persons entering the Adobe Connect room would have to deal with:

1) If you are listening to the Adobe Connect meeting by the phone bridge you need to mute the computer audio because otherwise you're going to get echoing feedback, if the audio is coming in from both the computer and through your phone line. So that was one thing I tried to do. And I tried to do a mixture to say this is the icon you need to click on and this is how you mute it.

The second point that... I'm not using... The second issue that I think most Adobe Connect users have is that: "Okay, I'm not using the phone bridge but I want to say something. How do I speak for others to hear me?" Now, this requires several steps. I've just documented the steps here but I think it's going to be a little bit tricky for me to put all of this on one page.

You have to click on the telephone icon, there's a dialog box that comes up that says, "What's the audio source?" and you have to say, "Using computer." Then Adobe Flash comes up and asks: "Do you want to allow the microphone to be used by this website?" and you have to say, "Allow." And only then does the telephone icon change to a green

microphone. And then obviously to mute your microphone so that when you're not talking you don't have to click on the microphone icon.

The thing is though is that those multiple steps – and I've taken screenshots of it but it's a whole challenge to actually figure out how to present this in a very concise way. If anybody has any suggestions I'd be happy to hear them and perhaps you could work on this document later on. Go ahead Gordon.

GORDON CHILLCOTT:

Hi. A couple of observations. I like this idea. As one caution however, the screen layout on things like my tablet is slightly different, so we want to do whatever we can to avoid confusion. Although the very first screenshot I don't think is going to be too much of a problem – that icon is pretty obvious. And maybe I'll try some of this stuff on my tablet here and collect some screenshots as well – note to self.

Third item. The fact that these are not the only two complaints that a Chairperson has. You, as a Chairperson have come across some of these before and your experience as the Chair... It might be worth canvassing some of the other Chairs and even some of our friends in Staff to see if there's anything else that bothers them that we might be able to help out with here.

DEV ANAND TEELUCKSINGH:

Okay. This is just the kind of thing. So if you have any other particular ideas, obviously I'd like to hear them. And I guess it's a good idea to

actually... I'd first like to pose to the ATF Members as to what other issues should be documented. And again, my concern is that you don't want to make it such a long document, like several pages long, because then it defeats the purpose, right?

So that's the challenge. And that was the challenge regarding the second one, which I still haven't figured out how to do. The only way I could see how to do the second task, for example, would be to use some kind of animated video showing the various steps. But whether then that raises the question of whether Adobe Connect will allow you to do that kind of animation. That's my concern there.

The third topic I just put in there, that it might be useful for my one-pager was that if one person has complained of the room being too slow, things aren't responding and so forth, how do you troubleshoot that? So that was what the third point was about.

When you look at the "help" you should see a green bar indicating your connectivity and your requirements for using the Adobe Connect, and if it's not green then you need to evaluate certain things like testing your bandwidth, testing whether you have the latest version of Flash, and so forth. So those were the three topics. Any other topics? I think Yaovi wanted to say something, according to the chat?

[music plays] Okay, well, I take it from that that... Has Yaovi been disconnected or...? All right Yaovi, well, we're not hearing you so... Is there anybody else with questions or comments, while Yaovi sorts out his connectivity issue? Okay. Well, again, I'll post this document up for

comment. This is also not the finished document so Gordon, I'll post it to the TTF as an action item and post it for comments and suggestions of improvements on this documents. Is there anybody else who wants to say anything?

Okay, let's move onto the next Agenda item. This Agenda item was suggested by Siva on the TTF mailing list and I thought I should probably put this up just so we can deal with it. Siva thinks there is a possibility of developing two mobile applications. One was to disseminate information, presumably about At-Large and another application for collaboration.

Now, by mobile application this of course means on things such as your smartphone and your tablet and so forth. Well, I do have my initial comment on this and I want to hear what your feedback is. My thinking is that it's probably not feasible to develop mobile applications to disseminate information and my thinking is this: to disseminate information effectively we need to have our content organized clearly. That's not so much an issue of say, mobile development.

If we organize our content we should be able to disseminate information much more easily. Therefore the need of our mobile application... If we have to reorganize content for a mobile application then we should have been doing it for our website. The second thing is – and I guess it's a chicken and egg situation – if a person who wants to disseminate information about At-Large, how would such persons even be able to know about the mobile applications to download it in the first place?

If they don't know about At-Large or about ICANN and so forth, why would they even be downloading this application in order to disseminate information and so forth? And I think that's potentially the more crucial problem with developing a mobile application.

In terms of mobile applications for collaboration and so forth, again, they have mobile applications for the various areas where we store content – such as the Wiki and so forth – and so in my mind we shouldn't really be looking at developing a mobile application that we would have to update separately, because in my mind it just adds more work.

So those are three of the ideas I have regarding this possibility of developing mobile applications. It does not appear to be feasible in my mind because for one, persons need to be aware about ICANN and At-Large to download the app in the first place. Two, because we have to disseminate information, by organizing our content on our website effectively, this would probably alleviate the need for developing a mobile app.

And three, given that the content is changing so rapidly, trying to update a standalone mobile application and the website I think would be difficult to do. Okay. But I want to hear some thoughts on this? Does anybody have any...? I see Gordon is agreeing with me. I see Yaovi wants to say something. Yaovi, hopefully you're back on the call? Go ahead.

YAOVI ATOHOUN:

Thank you. When we talk about developing mobile applications; first maybe we need to do a survey or maybe understand better what Siva wants to achieve because in reality, once people talk about mobile applications there are also some applications that, if I take my region for an example, young people are using them. Sometimes they are on the [book? 00:48:37] application or the [inaudible 00:48:39] like Facebook or Twitter, all these things. People use them.

But me, for example, my mobile phone, I don't use it too much to have access to content. I use my mobile most of the time to have access to small text like an email. In town I don't use my tablet. I use my tablet for certain websites. I'm not very comfortable. I prefer to use my ten-inch notebook to browse or something bigger to browse. So I think most of the time it's true – that the young people, or many people are using mobile phones and they are using mobile applications.

Those are already developed and are very popular, but if you want to develop something for At-Large we have to questions ourselves to look for what, because as you said, if you want to send information to people I don't think that the best device would be through mobile. In Africa, for example, it's not very true that many people have [Apple? 00:49:55]. It's not true. Everybody has a mobile phone.

But it's not totally true that everybody is using their smartphone to access applications because in some areas you do not have the quick bandwidth to connect to the operator. So we need to better understand what Siva wants to achieve before trying to develop a special application for us. This is my talk. Thank you.

DEV ANAND TEELUCKSINGH: Okay. Thank you Yaovi. Indeed, I just wanted to bring it up so that we could have a preliminary discussion and get the group thinking of or ruling on this issue. I invite people to comment on the TTF list to present arguments for or against this or as you said to find out more information. I should point out that it is perhaps a useful idea for a mobile application and I've just posed something in the chat there.

This is what Apple did for their worldwide developers' conference and to me that type of mobile application would be, I think, great for ICANN itself because what it does is it shows the meeting venue and you could just dive into things like where the events are, the maps and so forth. That to me would be great for ICANN to develop for their public meetings, I think. But I would say that is out of scope for this TTF group.

Anybody with any thoughts, comments or questions? Okay. I'm hearing nobody wanting to take the floor. Let me just move onto Any Other Business or next steps. Okay, well, if you want to present this idea of our project to look at how information is organized, how At-Large information is organized and presented to At-Large Members and to the wider public, I think we have to flesh out that document I presented earlier.

It goes into how the existing content is organized for Working Groups, for RALOs, for the ALAC. And not necessarily come up with solutions but at least have that documented so that the issues themselves are noted. So we have literally about two weeks again before the Durban meeting.

I was wondering whether you thought we should have another TTF call some time next week or at least at the beginning of... We should put it on the first of July, or on the 8th of July, in order to flesh out this document and to discuss any particular issues and so forth. Not necessarily the solution again, because I think that's a little bit longer term.

I think the idea at this point is to at least present this to the regular At-Large and say: "This is what we are trying to do," and to get some more feedback as to some of the issues or concerns. And then we'll look at solutions. Anybody with any initial thoughts on this? Gordon, please go ahead.

GORDON CHILLCOTT: I think what I just heard – I just want to get confirmed on this – is that you would present this as a work in progress?

DEV ANAND TEELUCKSINGH: Absolutely, yeah.

GORDON CHILLCOTT: Okay, some more [questioning? 00:54:19] might not be a bad idea, but to tell you in honest truth, I kind of like this. When I first saw it I liked it. It's obviously a work in progress and it tells everybody what questions we're asking and I think that was the major item, or at least it was for me.

DEV ANAND TEELUCKSINGH: Okay. All right, thanks Gordon. As a follow-up then, Gordon, do you think we ought to have another conference call – or more than one conference call – before the Durban meeting, in order to try to see if we can finish of this document, which is, as I said, only a work in progress.

GORDON CHILLCOTT: Much as I enjoy these meetings, and I do, scheduling is going to be an issue. July 1st weekend is a long weekend in both the United States and Canada...

DEV ANAND TEELUCKSINGH: That's true.

GORDON CHILLCOTT: The 8th may not be too bad. I can't find my calendar right now. The 8th may not be too bad. Actually it may not be too bad at all, but... I'm thinking as I'm speaking here. Putting this up on the Wiki in doc format so that we could take a crack at providing some edits may not be a bad idea, but maybe a follow-up meeting or something at the beginning of the Durban. How much we would be able to accomplish in one meeting, as far as constructive work is concerned, I'm not certain.

DEV ANAND TEELUCKSINGH: Obviously we have to work before the actual meeting itself, before the conference call. And if anything it will be more of an: “Okay, here’s an overview of what we’ve done so far,” type of thing. I should point out that the ICANN meeting is starting on, I think, July the 13th, so really it’s not feasible to have any other meeting after the 8th because of course everybody is making preparations to travel to the ICANN meeting.

I note what you said about the long weekend and the week before. My suggestion would be to have a Doodle and see whether people would be able to have a meeting on the 8th, and based on the work that we do on the Wiki maybe we could cancel it or if we do want to have it still. Okay. But I’d like to leave it tentatively for the 8th because having it on next week, Monday, might be a little bit too short I think.

Okay. So tentatively the next meeting will be on July 8th. Presumably the same time but we could probably do a Doodle and make sure people could confirm for that. And if it’s not feasible then we’ll just cancel it and work on the mailing list and on the Wiki. Okay. Anybody else with Any Other Business or next steps? Anything else? Go ahead, Yaovi.

YAOVI ATOHOUN: As something different, I would like the Members of this Working Group to help us to check, and most of the time, in our region, for example, it’s very easy to have a very good bandwidth to follow up some webinars. Like today I’m using two connections. One of them is very good and the other one is so bad. So when I have a good connection I can follow webinars.

Last week I was trying to join a webinar but I was not able to because of the bandwidth. So my point is for us, when we have time, to try to compare the various webinar tools, like Adobe Connect and WebEx. I saw in one email that maybe WebEx is the best... Maybe it was not for what I was [sent/saying? 00:58:52] because probably I had a very good connection.

So my point is for us, when we have time, to try to compare these various tools so that we can make a suggestion to ICANN to enable more people from developing countries to be able to access the webinar when they don't have very good bandwidth. Now, the situation is much better because everybody has a connection, but if you don't have a good connection you cannot follow a good webinar.

That is what I want to tell us, for when we have time, to try to compare the various tools. Thank you.

DEV ANAND TEELUCKSINGH: Thank you Yaovi, and actually, the more I think about it, ICANN is embarking on its internationalization efforts, opening regional offices in China and I believe there's one in Singapore and one in Uruguay and so forth. And I'm thinking that as part of this internationalization effort they need to mirror the content so that it's more easily accessible to those regions. I think typically what happens is that ICANN typically stores it in one location and it's not really mirrored in the regions.

You might get that exact same issue. An example is that when you were trying to play back that webinar, if it was a closer mirror to your location, Yaovi, then perhaps the playback would have been much better. You know? So I think this is something that perhaps we could advise on, that content should be mirrored.

It's good to have people presence on the ground but the infrastructure probably also needs to be built up so that local mirrors of information could accompany those [sensors? 01:01:02] and so forth. That's an idea.

YAOVI ATOHOUN:

Sorry Dev, a follow-up question: this webinar, if it is a file that I can download and read later, that is better. On a WebEx conference, even if you are not able to attend because of the bandwidth, you may be able to download this webinar file.

I think it's not clear in what we use for Adobe, during the last webinar, you needed to still be connected to read it online. But what would be good is if you were able to download the whole webinar; go somewhere, download it, come back home and read it. Thank you.

DEV ANAND TEELUCKSINGH:

Understood Yaovi. I could be wrong but it is just a file that just plays back to your browser, so to speak. So even if it's an Adobe Connect server that requires a plug-in to be installed, it's essentially just a file server. So I'm thinking that... Well, this is something that I've been

mentioning for some time now; being able to have offline access to content, especially the ICANN meetings and so forth.

I think it's something that is very important for making ICANN more accessible, especially for persons who don't even have the high bandwidth to stream this information. The idea would be that a person with high-speed connection could download it and then present it to other At-Large Members in their organization, in their structure, via a flash drive or something like that.

But I think in terms of looking at other web conferencing tools, well, we were looking at Lucid as well, and we could probably add other options such as the WebEx and so forth. In terms of testing... Well, right now this is really the priority item in terms of organizing the content and so forth, and Yaovi could probably put some of these things on the web conferencing Wiki page, which is on the TTF workspace.

So we can at least list these items; WebEx, Lucid, Adobe Connect and so forth. Okay, sorry, go ahead?

GORDON CHILLCOTT:

You're probably going to hear a bit more from Bill and I on this, but in our ALS we're doing some testing of open source solutions. Right now, Big Blue Button is being tested and you will probably personally hear a little bit about this because we may be looking for people far afield to be part of our test.

DEV ANAND TEELUCKSINGH: Okay. Not a problem. And I've heard of that tool. We can document it, at least for At-Large Members even to just use internally, within their groups. That would be great. I still would be... Whether ICANN itself would actually want to use all of these tools, obviously there are bigger issues and, well... Obviously ICANN will have to look at it very carefully because they have to look at supporting it and which one is the most feasible, that is more accessible to a wider variety of persons, platforms, etc., etc.

But okay, indeed. Thanks Yaovi and Gordon. Anything else? If not, we are about eight minutes beyond our call so... If nobody has anything else to say I will bring this meeting to a close. Okay. Well, I thank you all very much for this call and this meeting is now adjourned. Look on the mailing list for various action items and of course to work on that document. Thank you and this call is now adjourned.

NATHALIE PEREGRINE: Thank you Dev. Bye bye.

HEIDI ULLRICH: Thank you very much Dev.

[END OF TRANSCRIPT]