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NATHALIE PEREGRINE:

Good morning, good afternoon, good evening everyone. This is a Technology Taskforce call on the 8<sup>th</sup> of July, 2013. On the call today, we have Dev Anand Teelucksingh, Gordon Chillcott, Yaovi Atohoun, Bill Thanis, we have an apology from Olivier Crepin-Leblond, from staff you myself, Nathalie Peregrine. I would like to remind all participants to mention their names before speaking for transcription purposes. Thank you very much.

DEV ANAND TEELUCKSINGH:

Thank you very much Nathalie and this is Dev Anand Teelucksingh speaking. I hope everybody that was listed, was there anybody else on the call that wasn't listed in the roll call? Okay, great well let's move on to agenda item number 2 which was review of the action items from the 24<sup>th</sup> of June, 2013, well do the work completed so put this call and well we are having it now, okay community members to look at the contents of the ideas for improving organization of the At-Large content Wiki. We received two comments from Gordon and one from Yaovi, I have updated the PDF and we'll look at that in, well, when we look at agenda item number 3, so that is done.

Check the copy of the members' comments on Wiki I have to confess I probably have not done this, so I think unfortunately we'll have to leave this as an action item. I know also part of the ongoing action items is to evaluate and review to use by At-Large and inform ICANN of the situation regarding accessibility.

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*Note: The following is the output resulting from transcribing an audio file into a word/text document. Although the transcription is largely accurate, in some cases may be incomplete or inaccurate due to inaudible passages and grammatical corrections. It is posted as an aid to the original audio file, but should not be treated as an authoritative record.*

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By accessibility I mean by differently abled persons able to access the contents from ICANN. That this part is ongoing and it's also I think perhaps **needs** much more attention after the Durban meeting. So those were the key action items from the previous call. Okay, alright so let's move quickly ahead now to the agenda item number 3 which are the ideas for improving the organization of At-Large content. I have the 2 links there which points to the At-Large Wiki but I have already uploaded the PDF to both, to the Lucid meeting too and let me just go ahead and present it. What I had done was that I have decided to take a private call on what Gordon Chillcot suggested and what Gordon was saying was not just listing the tools by how At-Large content is you know generally to organize but what the actual content is, so what I have done and I will just step through this a little bit quickly I have broken up that took the tools into two pages now, if an observant person so I have noted that like for example, under the Wiki, I have also included another purpose for example a document repository to store PDFs, ALAC statements and meeting transcripts and so forth. And then also go to page 3, I have added other tools that I have kind of noted that haven't been put on in the first PDF which was an event time organizer and the telephone bridge, so and you see how these tools are now reference when I go further on into the slides. Okay, Gordon you have something, an immediate comment on this or you want me to go through this and then you ask the questions for comments.

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GORDON CHILLCOTT:

Okay, let's go through the rest of it before I comment.

DEV ANAND TEELUCKSINGH:

Okay great. Okay thanks, this is Dev Anand speaking again. so, what I have done here was, well this slide is from the previous document I tried to break down what the At-Large Wiki, you know and try to explain the concept of how it's structured and how we have structured it you know, the Confluences has a concept called spaces, the space directory has several spaces and each of those spaces have I would say child pages, so to speak and I didn't put every single one in there so it's not 100% complete but this is the intent I wanted to do with this type of slide.

Then I come to the At-Large working groups' content and this is where I start breaking it down, Okay, the at large working group uses the following tools, it uses the wiki calendar, the event time organizer the email list, teleconference tools, and the telephone bridge. And then I went to each of the tools and see how the working groups generate this content and this is now the bulk of the remaining of the slides here. So on page 6 I go into the Wiki and so the Wiki holds information about a working group under activities, working groups are listed as child pages under the (inaudible 00:05:58) shown and this is under the ALAC space and then I went to the information about the working group under Wiki includes a description of the working group. This is on the same page, members usually in the table showing the region, member name and position in the working

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group and this is also under the same Wiki page. Then there is the meetings and events link which is a child page under this working group page and this instead has links to child pages for each meeting held and this is named after the date of the meeting, in the format of day, month and year. So, then I broke down what each of those meeting pages holds.

Each of those meeting pages holds the following information, the name of the meeting which is the working group name plus the date and time of the meeting, the date of the meeting, the time of the meeting, a meeting number this I think is something that's internal to ICANN At-Large staff and maybe At-Large staff can explain exactly what this number is but there is a link then to how to participate in this meeting, action items and typically there's a link title EN to a child page action items EN and if the working group had multiple languages then you will have separate child pages for each language. So if there was Spanish interpretation, you'll have action items ES and a link title ES. Similarly for some minutes there's a link title EN to a child page and there are separate child pages for other languages if there's interpretation and this goes on to the next slide which is, the meeting page has recording which is a link to a mp3 file and if there was meeting interpretation there will be a link to separate mp3 files for each interpreted language though we connect chat transcripts there's a link to transcripts, this is a PDF attachment but I have noted that working group meetings before 2013 linked to a child page where the text was inserted, a link that will connect a meeting room and each will give you a particular

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meeting room what are unique EUROLA participants' list of names, it is broken down by language channels so I try to really go into the detail as to what the wiki page holds here, this is just the meeting page alone, this is not just the working groups' content, so this is the meeting page alone, so the meeting page also creates apologies; the persons are sent apologies that they couldn't attend the meeting, there's a staff text which lists the staff members attending the call and then followed by agendas which is an ordered list and the agenda items that have sub agenda items and links to documents presentations under consideration, so then I continue going into information about the working group which includes a link to monthly reports, which is a child page under that working group page, documents which is a child page under the working groups, resources, and again a child page under that working group page and then there is a work space, that is the content created or maintained by the working group. Some are child pages under the working group page, some are put under the At-Large work spaces there are differences. And then I go to how the calendar is used by At-Large working groups. So when a meeting page is created At-large staff updates the calendar with a when, where and descriptions.

I noted that even this is not 100% consistent sometimes it's what kind of where field varies a lot, and description varies a lot. Then I broke down what happens for how do you event time announcer, mailing list, teleconferences and the telephone bridges used. I'll try to explain at least that how, what is

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created and where it is created. For example I put in under teleconferences, which is of course Adobe Connect or Lucid and I said that the text chart and the action items are copied to the child pages of the meeting page, after the meeting and so forth. So this is now what I was hoping that I've addressed to Gordon Chillcott's concern, so I guess Gordon now that I have completed my presentation list, your talk and so Gordon?

GORDON CHILLCOTT:

Yes thanks, this is Gordon Chillcott for the record and probably

DEV ANAND TEELUCKSINGH:

Yeah, you did answer.

GORDON CHILLCOTT:

First of all my questions by the time you got stage 7 so a couple of other observations. This is pretty good stuff when I wrote the things about ideas I was kind of awakened from a rather long ICANN slumber and I jotted down that fairly quickly there is a lot more that I had jotted down for myself, some of which has appeared in here and I am glad to see that we are in agreement. I think I want to work with this a little bit more, because one of the things that occurred to me is, now that we know what it is, what did it come from is my next question, we know the tools but one of the

things I wanted to answer for myself at least is (00:12:49), so that's one thing I think I will work out myself a little bit and

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perhaps you might want it to because it does tell us something about how these things should be organized and who should be able to get off them. The other observation occurred to me this morning; I recalled that one of the questions that was asked I think during the last ICANN meetings was what the difference was between a Wiki and a work space. We tried to address that and I thought about this a little while, I'm beginning to realize now that we need to watch

Our terminology a little bit because the work space, if we read it and the classic definition of the workspace is just a particular type of Wiki and it is a workspace because that's what it is used for that was the only difference between the two. So you know we have meeting pages and we have pages for this and pages for that, profile pages and maybe we need to look at what the pages are used for and call them by an appropriate name, that's about it for right now. Thanks Dev.

DEV ANAND TEELUCKSINGH:

Okay. Thanks Gordon, this is Dev again. So I'm in agreement with what you are trying to say, I hadn't done it on time for the 24<sup>th</sup> of June call but I tried to explain it at least for the working groups and again the idea is that we break down, you know how real is the organization in terms of content degenerate, and also put the ALAC itself. So I know potentially it becomes a large document but I think it really is critical to really understand and document what the situation is right now before we would try to propose or even implement solutions that we think may

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solve problems quickly and action may make the problem worse, you know. So this is the intent behind doing it this week, I see Lance is in the lucid meeting room, so I assume he is on the call, welcome Lance. Any other thoughts or questions or ideas or comments, does this make sense to you or it doesn't make sense to you, because ultimately we've got to present this to the wider At-Large community, so you know if the rest of At-Large does not understand this then you know we have a problem. This is Dev again, one of the things I was considering although I'd perhaps some of the information could be visually displayed using flow charts showing how the steps that happens when the page is created and so forth. I just know about do you really need to go into that detail or is it already understood by most of At-Large? Okay, so that's just one of the comments. See Gordon go ahead.

GORDON CHILLCOTT:

Thanks, Gordon for the record. I am not sure about the flow chart because that really would imply the way you have a solid view of as I said before who is driving. The other graph I was thinking of creating for myself at least is basically I lay over the pages. What pages, the child of whom, and they connect and that sort of thing.

DEV ANAND TEELUCKSINGH:

Maybe that illustration.



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GORDON CHILLCOTT:

Yeah, that's for me.

DEV ANAND TEELUCKSINGH:

Maybe that illustration of how that page is which are the headings, not going that deep down of what happens during a meeting and all that stuff, okay. But here's how it is organized and here's how it is stored on the Wiki and these are some of the links that are attachments and so forth, right, so like a kachi map so to speak right, something like that, any other thoughts or comments? Again this is your call so if this is not making sense then now is the time to say it. Okay well I think the next step here to do would be this, although I am doing this in a Google document I will start putting this up on the At-Large Wiki and so this will allow everybody to be able to edit the page and make their own comments, on the individual slides so to speak.

While this is done for the working group so I'll open it up also for the RALO spaces and also for the ALAC content so the action item will be, I will start putting all of this stuff on the Wiki, breaking it down in to separate sections for everybody to comment on and add and adjust and I still think we should focus a little bit and get the layouts and the presentation and style for the working groups first, before moving on to the RALOs and to ALAC. Just so that will be consistent and we don't have to double back when we try to do all of them simultaneously. Okay.

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GORDON CHILLCOTT:

Alright.

DEV ANAND TEELUCKSINGH:

Then if there is no further questions, I just also see that Juan Manuel Rojas has also joined the call I think he is awaiting a dialogue so Nathalie just note that and see it well, see if you can make the magic happen and enter the dialogue. Thanks. I am sure what had her comments, --- had her connection. Let me just move on to agenda item 4, which is the one page audio on the Adobe Connect room. What I did, I did post the first version of the Adobe Connect tip if you remember the idea behind this was to present on the Adobe Connect screen the kind of key tips that Adobe connect would need to know or you know I would say more like tips to use it more effectively because a lot of Adobe connect meeting rooms, gets a

lot of what happens is that the same instructions tend to be repeated over and over again so this is the idea behind it, to try to show how to and I bet they find the tricky time, if you are connecting to the meeting by the phone bridge you have to mute your computer audio, if you are not using the phone bridge but you want to say something, how do I speak for others to hear and the third step was about how to ensure reliable use of Adobe Connect. Now I had uploaded a video, oh dear and I realize I did not put the link to the work space, let me just find the link. I kind of found, okay here it is, yeah this is the Wiki page I put up on it and in that I also put the animation for which is like 13 seconds for how do you, put that as the second

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point if you are not using the phone bridge but you want to say something you know how do I speak for others to hear me, I just pointed out the difficulty of trying to put this all in one page and that's why I only listed the various steps in point form. I see Yaovi has his hand up, Yaovi please go ahead.

YAOVI ATOHOUN:

Thank you, this is Yaovi speaking. I think it is a good document and my comment is that sometimes when you want to I think you want to use the same these options are something different you have a popup window I am talking now also about the workup. I couldn't really remember but my point is that, it is a good document and maybe all these things I am talking about probably if I remember for more information or something you can add. I remember at work cam or something like that, so that people, when they (inaudible 00:23:26).

DEV ANAND TEELUCKSINGH:

Right thank you Yaovi. This is Dev speaking thanks, indeed I know the dialogue what you are talking about, that's the Adobe Flash player settings. What happens is that Adobe Flash asks whether Adobe Connect can use your microphone and your camera, so that's the third point then which is the select allow from the Adobe Flash player settings dialogue box. Again there is this video, let me put the link to the video and like I said it is about 13 seconds, about 2 megabytes here, so it's not that big a download, I was trying to just capture the bare, bare essence here, there is no sound in it in case you are wondering, so

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possibly what could happen to do this is probably make this a separate link and which links the video and they can play on your (inaudible 00:24:41) or something like that, because I really don't again, and again I am putting it out there as a challenge for anybody if there is anybody that could think up a way to document visually those 5 steps, I'd be glad to hear it, any thoughts in one page? Well that starts the question from Gordon in the chart, yeah Gordon this was the idea because if you have to have multiple pages when you know that's being displayed to all At-Large members when they joined the pad then you know I don't think this will be as effective, I was really trying to go for making it as concise as possible, but I am thinking again maybe because the second this thing about how to connect to the Adobe Connect audio, (inaudible 00:25:49) too, there is no way to visually do that in that one page, we could still list the various steps and then see this you tube length or something like that, Lance, please go ahead.

LANCE HINDS:

Hi there, I am thinking with the same one page, and I think I don't to take to try it where we could capture the screen and we could put some balloons on the screen itself, just save a look in this top left hand corner, mute this and then in the other corner mute that, so I will try that during this week and send it to everyone and see whether it's something that can work, so I think it might help them in getting a big picture, or in the same way these are the things that you must do when you sign in, so what you see, so if it's a screen and it's a screen that they're

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accustomed to but they just have these little reminders of balloons, that you know mute the audio and also the other parts about ensuring the average use of Adobe Connect. I will try that and see whether it is visible for everyone to just see it, I think that might be a way to get it done.

DEV ANAND TEELUCKSINGH:

Okay, excellent plan. That will be great. I was about to say that what also Adobe connect is because it is based on the Adobe Flash I believe and I this is something I have to check with Adobe Connect that it can display video, so if you wanted to do like a flash video or flash animation you could probably show that fairly easily in that part which is mostly empty most of the times, you know doing unless there is something to be presented on I think, but tell you what give it a try that same to see the second video that I uploaded to the Wiki I do have a full page, yeah it does support SWF, thank you, those are the (inaudible 00:28:23), you can remember the file name, yes the SWF files, that Adobe Connect allows because it is all coming from the same company. I do have a very larger version of that file, the uncompressed version but it's quite large. I'll provide a link to dropbox if you want that video to pop up and probably do a voice over and/or I'd say balloons which can then be translated for different languages actually. Okay great, Lance thanks again Lance. So that completes the action item great, anybody else has any comments or questions? Okay, we will go to the next agenda item, let me ask, is Juan Manuel Rojas on the call?

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JUAN MANUEL ROJAS:

Yeah I am here Dev.

DEV ANAND TEELUCKSINGH:

Hi okay, thanks. I just want to jump back to regarding the ideas for improving organization of At-Large content, I know you had a comment regarding well, you had a comment regarding this document. I don't know if you had a chance to look at the document while you are connecting or what but you mentioned a comment on the mailing list, could you like elaborate on it? Because I wasn't 100% sure what you meant by you know a social, I think the words you used was a social way to guard all the data produced by At-Large, so Juan you want to just explain what you meant by that point?

JUAN MANUEL ROJAS:

Yeah, I think I may (inaudible 00:30:43) that I think maybe it is not the presentation that we have here. I want thinking more in presentation for each phase, not from presentation it (inaudible 00:31:04) but I think that working on Wiki pages I'm not (inaudible 00:31:26) and that maybe I am more confused. Tell me if I am wrong, thank you.

DEV ANAND TEELUCKSINGH:

Okay thanks Juan, so if I understand you, what you are saying is that you are kind of more targeting the possible solutions in terms of how contents is organized and if I understand more what you are saying now, I think I understand now, is that what you are trying to suggest is that they has to be a part of the

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social media strategy to disseminate this information, doing it by topics and not just for the working groups but I think this is a useful suggestion but I think it is more coming towards dissolutions, rather than documenting what's the existing situation right now. So okay I just wanted to get your ideas on the record then and thanks for that. Okay, while we completed action item number 4, so now we just move over to action item number 5, and actually the last and since you all are on the call you can all speak to this. This was the draft for our website, applications documentation template and I provided the link to the template, the idea was to come up with a standard template framework for using our Technology Taskforce web space and requirement. Lance do you just want to simply go through it?

LANCE HINDS:

Oh, I'd put it up there for the beginning let me get that link.

DEV ANAND TEELUCKSINGH:

It's there on the documents link there.

LANCE HINDS:

Right, so what I had done is that I had put some focal areas in terms of how we should start documentation so really the first one is, one about the intents of the documentation, who should use it in terms of the target audience, typographical conventions, I am neither here nor there with that we, we in our office use it on occasion depending on who we are targeting.

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I think that in the case of our environment the related documents pertaining to the application, might be useful, a glossary of terms I have just taken into account, the various skill sets that we have in the community, a list of figures, their general objectives of functions, how to login security protocols, overviews, commands, adding, editing the trained exporting information, what have you. Some of these based on the final design of the Wiki and/or the web pages may change but this is just a beginning conversation in terms of the kinds of areas that we can address, we can change around the order, this is something that we normally use as a beginning template, for the kind of the work that we do here. So I thought I'd share it and again it's not set in stone, if anybody has any other ideas or inputs I'd be happy to hear it. Thanks Dev.

DEV ANAND TEELUCKSINGH:

Thank you Lance. This is Dev Anand Teelucksingh speaking. Okay thanks for this, so I guess my question is just to clarify what you are proposing as a template for all Wiki pages. Not just for the Technology Taskforce work spaces or anything like that; this is kind of like you are trying to lay the groundwork for the template for the At-Large Wiki page.

LANCE HINDS:

It's a standard document, exactly.



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DEV ANAND TEELUCKSINGH: Some topic space or work space, whatever, well my comments would be that, one I suspect that a lot of these information will be the same form throughout, so like once you have, say a setting for like say typographical convention, once you have that one for

LANCE HINDS: That would come on across.

DEV ANAND TEELUCKSINGH: Yeah, it will be, yeah, you can insist that practically anywhere and you know you are not recreating it every single time, or creating separate chat pages or anything like that. So that's one, there are a lot of opportunities, for one standardization and then just referencing, especially when it comes to the glossary of terms I think definitely that, well that is also something that is probably needed, and probably should be one of the recommendations when we come to the actual proposing of solutions on how to organize our content. Just thinking about how working groups are structured, I am thinking introduction of like getting started, when you say getting started you mean like this is like the Adobe Connect room,

LANCE HINDS: This I agree.

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DEV ANAND TEELUCKSINGH: This is how your meaningless archives are stored. Right I see Yaovi sign, Yaovi you have your hand raised, please go ahead.

YAOVI ATOHOUN: Thank you Lance and Dev, just a question, if you are calling applications now what are we calling applications, just so but I understand it is not using a good document. I want to better understand what we are naming application?

DEV ANAND TEELUCKSINGH: Okay, thank you Yaovi, Lance?

LANCE HINDS: In essence whatever tools we are using, whether it is website with backhand applications, I need to put that in there as an extension of the discussion that we have had, when I think I had suggested not focusing necessarily on the concept of a website as the only long term tool that we are going to be using to provide information to all of our users. So website and applications in the interest of this particular conversation can mix back and forth, but there is no straight definition of applications it is just putting into it depending on the direction that we finally go.

DEV ANAND TEELUCKSINGH: Okay, this is Dev.

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YAOVI ATOHOUN: Relate to something like that, application is like tools we are using.

LANCE HINDS: Exactly.

YAOVI ATOHOUN: Thank you, thank you, that's clear.

DEV ANAND TEELUCKSINGH: Okay, thank you Yaovi, well I don't know whether we should progress further on this or work more to develop, you know flesh out the improving the organization of At-Large content and then one of the proposed solutions is to propose a template or framework using this and then start looking at the ways **of** referencing this and building on this topic. So I am thinking why don't I try to jump the gun so to speak and doing the framework now I am just suggesting obviously people want to look ahead on this, fine, I'm suggesting that you know we finish off the ideas for improving the organization of At-Large content and then see how we can then use the screen work, to solve the organizational issues that At-Large faces. I think what Yaovi is saying is that he wants to use the template first then may be comment on it. Okay, well actually perhaps the thing to do would be to see whether this fit in all of the Technology Taskforce web space, maybe that's the way if you want to advance on this more, so in another words because it's all on the space why not trying to do it for the global At-Large content.

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Maybe you could just look and try to adapt it for our Technology Taskforce web space and in effect pick one page and just try to adapt to this framework.

LANCE HINDS: Sure no problem.

DEV ANAND TEELUCKSINGH: How about that? Yeah, I don't want to try to match it to the whole global RALOs and all that stuff at this point here but I think you can definitely use it for the Technology Taskforce workspace, we just try to document the tools used by At-Large. So okay, alright I suggest then Lance that we review the Technology Taskforce workspace, pick one topic and then let's apply this framework and see how it goes.

LANCE HINDS: Okay, no problem.

DEV ANAND TEELUCKSINGH: Great, but everybody else can of course kind of help plan with this option. Excellent, I think we can now move on to the next item which is, to any other business and next month. Let's see I did have a conference call which the person from Lucid and essentially it was sort of like a preview of the new Lucid meetings to pointers so to speak, the people at Lucid meetings have been taking lot of feedback from, well us and from other stakeholders within ICANN that have been demoing this tool so

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they are planning to make a new feature rollout, late July 25<sup>th</sup> some time just after the Durban meeting, it's going to design, overhaul, there is now what will be added the private chart, so that if you need private information like phone numbers and so forth, you know the staff members can communicate privately with those members and exchange of off the main chart so to speak and the private chart will not be transferred as part of the permanent record. There have also been moves to make it more accessible although they are saying that is an ongoing project that they are working with persons with accessibility firms to really improve the accessibility of the Lucid meetings page. It is also more internationalized, when you login all the menu items and everything would change to the language that you specify, I believe they are having to use interphase translation into the 6 UN languages. So let's see, once that will happen towards the end of this month, we can of course we can look to test out the new version again and continue to provide feedback to Lucid. Well any ideas, features, steps, suggestions, for Lucid. Single sign on what Adobe Connect is the question from Lance? Okay Lance I think I need a clarification here what do you mean by single sign on, meaning that you use one quit and shows for both Adobe Connect and Lucid?

LANCE HINDS:

Well Dev, we are using, when there is a meeting we login to Lucid, we log in to the phone conferences or you know whatever, just seems if you are using about 2 or 3 differences at any given time it might be. This is not an immediate need but

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there should be some sort of single sign on scenario depending on the finer tools that we use in order to reduce that moving backup as you go inside a particular environment.

DEV ANAND TEELUCKSINGH:

Well, I imagine this is probably a huge problem for At-Large staff, especially a headache for At-Large staff to manage multiple credentials or multiple systems. You know, you have the Wiki, I mean the Adobe Connect where you remember if you think about it, is the At-Large Wiki Adobe Connect System and potentially this new Lucid meeting tool. And that's at the top of my head right now and maybe others, so some sort of potential management system that is able to maintain the credentials across all of these systems might be, I think well, puff pamphlets is not something we should publish or make that a strong recommendation, because in order to help At-Large staff I am trying to do all this what I call double work or triple work and maintaining the consistency overtime or it becomes much, more difficult when you have to remove an entry and all those things.

LANCE HINDS:

You are right.

DEV ANAND TEELUCKSINGH:

Okay, so that's a suggestion there, and shows some sort of single sign on Adobe Connect. Shall I think of other things that they have mentioned in the call. Oh yes, we also discussed

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things like can you do browsers, is there a sort of using browser plugins to help translate the text during chat sessions, you know especially in Latin American, Caribbean people tend to use their native tongues, so you see lines in English and Spanish so perhaps there could be a tool that we could recommend to install at the user end to translate these chat sessions. I also mentioned it they updated the user interphase, the panels to the right if you looking at you know way ahead you see speaker queue attendees and so forth, you can just minimize it to the bottom and then open it back up, and also one of the other key features that they are also looking to introduce is the Wiki export, that means that the content will be able to be exported to the Confluence directly instead of cutting and pasting which is what we have to do now when we use Lucid meeting tools, you have to export it as a text file or doc file or PDF and then manually cut and paste to put it back into the Wiki pages. So what they are looking at is probably export into the actual Wiki format, so that will be much more straightforward. So those are the key things here, the person who is involved with I am trying to remember the ICANN person names, Chris Gift who I think is in charge of and who is responsible for online communities and therefore all of the tools used by all the ASs, SLs, he would be in Durban or at least will be presenting something in Durban regarding these tools. I believe that will be on this Sunday as well as in the capacity building working group call and I don't have that actual schedule for that capacity building working group call, but there has been progress made and the inputs have been made and your inputs have been very

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valuable for Lucid meetings. Any news regarding audio integration is the question from Yaovi, did not really focus on the audio integrating inside the Lucid meetings tool, they are still focusing on you know, well what is the benefit the total benefit which is you know anybody can use a browser, be it on a smart phone, or tablet, or a desktop and don't need any plugins to do anything to be able to participate or use Lucid meetings. So I think audio, I can raise that with them and probably I will raise that with them though. So I will take that as a note, anything else okay, alright, so I think there will be no other questions or comments. So okay great, alright this has been put up at the meeting; so what we are going to do is under ideas for improving the organization of the At-Large content. I want to start breaking this out into separate Wiki pages so that everybody can then start working on it, I'll think what I will do is I will only focus on At-Large working groups, just so that we can get you know, how we want to present this and then we will tend to take that once we have finalized on our presentation stuff for this week and we have done the thinking behind working groups, then we will tackle the content that RALOs produce and organize that need to be organized and of course the ALAC separately. Lance will make an attempt to summarize the steps used to connect somebody to the Adobe Connect audio as part of the one pager and also well Lance, and perhaps others I also would like to see other persons helping Lance to do this, look at taking one of the pages of the Technology Taskforce which has a list of previous tools and then applying the template, I should say not the template, I should say the



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framework, the documentation framework that Lance drafted and that we discussed today. Okay, I think that is about data, I am trying to think when the next call will be, as you know the ICANN meeting is starting next week, Sunday, so most likely we probably may not have a next Technology Taskforce call after Durban at least in this month but I am thinking perhaps immediately in the first week or second week of August. Okay, anybody else has any comments, questions, thoughts, or comments?

DEV ANAND TEELUCKSINGH:

Actually, I should apologize, I've now remembered something. This is Dev Anand Teelucksingh again; actually this is regarding the online education platform that ICANN is planning to introduce. There is going to be a few more details that will be announced at Durban but briefly the online education platform is an attempt to consolidate all of the educational material for ICANN to disseminate to all the ALCs and SOs. The idea would be that the content will be structured as a series of modules that users can jump in at any point and if somebody is very familiar with what is ICANN, but they don't know much about CCTLDs for example they can jump into a CCTLD tread of modules and so forth. What ICANN has been doing is, they have done a study of the modules that ICANN already has, they are planning to have a pilot ready by August, there are (inaudible 00:54:30) pilot intermittent model for this online education platform and then after the pilot, build it out after the ICANN Argentina meeting which is in November 2013. And

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they are looking to also get point persons dedicated to doing this to get content, to create the content, you know to format the content for the platform you know and make it accessible and so forth for example, so if there is video you know you need to have sub titles and/or transcripts that sort of stuff. So that is something I just thought I will let you all know, I believe some persons are familiar with this as a platform maybe this is something of interest, when well, there is a call for persons or comments, or call for volunteers, so oaky I see lance is saying we have to need help in mudal let us know.

Okay but I have like taken four more minutes out then I should have, but I think that that's it. Going once, going twice, excellent. Okay thank you all so very much for this call. Thank you Nathalie, this call is now adjourned. I look forward to your contributions on the Wiki and the discussions on the meeting list. Bye for now.

This meeting is now adjourned.

LANCE HINDS:

Take care.

[ END OF TRANSCRIPT ]