

DIEGO ACOSTA BASTIDAS: This is Diego Acosta, coordinator of the Leveling Group. I'm just doing an audio check and greeting everybody. Hello everyone. It's very pleasing to greet you all. Things are a little bit complicated because we are having some important football matches taking place... Well, we are going to get started if you can hear me properly.

SERGIO SALINAS PORTO: Yes, we can hear you and we are a little bit behind schedule.

DIEGO ACOSTA BASTIDAS: Okay. For the record this is Diego Acosta Bastidas speaking from Free Software, Ecuador. I am the coordinator of the Leveling Group. Please feel welcome to this call. It is indeed a pleasure to coordinate this joint venture of talents in order to coordinate a course that will strengthen the sense of belonging in the region, both for registered or accredited ALSes and for those willing to be accredited and become part of ICANN's universe.

On today's Agenda we have Item #1 on the Agenda – the survey we are going to be reviewing. The survey is available in our platform. There is a link to the survey. You have to subscribe to that link in order to be able to access the platform, the Moodle platform. I would like participants to join the Moodle platform so that you can see how it is structured and so that you can see the prior work in preparation for these conference calls.

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Maybe the participants have some comments? Does anyone have any comments?

SYLVIA HERLEIN LEITE: This is Sylvia Herlein Leite speaking. Silvia Vivanco has posted the link in the AC room so we have to click on that link?

SERGIO SALINAS PORTO: Yes, that is the correct link. Diego, if I may I'm going to guide you through this material.

DIEGO ACOSTA BASTIDAS: Yes, of course, go ahead please Sergio so that you can speak about the platform we will be working on.

SERGIO SALINAS PORTO: This is Sergio Salinas Porto. There's a link posted by Silvia Vivanco in the AC room. You can click on that link and we are going to explain how the platform works, Silvia. When you click on that link you will see several training courses – and please hold on a second I am going to click on the link myself. So you can see the different courses: there's a LACRALO course available. So please click on that and you will find a login structure where you need to input your username and password.

The password has been allocated and they are posted on the Wiki. I imagine you all have your password, but for Silvia Vivanco, her username is “Staff” and her password is “Lacralo1@” with a capital “L”.

SYLVIA HERLEIN LEITE: Sylvia Herlein speaking. Can you say that again please Sergio? Sergio can you repeat the password please?

SERGIO SALINAS PORTO: Sergio speaking. “Lacralo1@”.

DIEGO ACOSTA BASTIDAS: This is Diego. Maybe it would be a good idea for group members to confirm if they have been able to access the platform structures easily. As Sergio indicated, the login session is very easy and you will have no difficulty logging in. Excuse me, I am checking audio again. I am the coordinator of this Working Group.

SILVIA VIVANCO: Silvia Vivanco speaking. What would be my username?

SERGIO SALINAS PORTO: Silvia, your username is “Staff”. If you check the Wiki you will see that several usernames have been enabled and one of them is for the Staff,

for you and Gisella. And the passwords are always the same. This is just a trial session and then of course you can change your password.

SILVIA VIVANCO: Okay, so “Lacralo1”?

SERGIO SALINAS PORTO: Remember the first “L” is capitalized.

SILVIA VIVANCO: Okay. “Lacralo1@”?

SERGIO SALINAS PORTO: Let me know once you have logged in so that we can continue.

SILVIA VIVANCO: We have logged in successfully.

SERGIO SALINAS PORTO: Okay, welcome to the platform. On the left hand side margin you will see a menu with different items with a small triangular item. And if you click on that small triangular item you will see that there is a drop-down menu. It would be interesting to see the first item, the centrally located item on this page. And it’s LACRALO global or overall knowledge test page. Please click on that so as to log into this session.

SYLVIA HERLEIN LEITE: Okay. Here it is. I've found it.

SERGIO SALINAS PORTO: Okay. There's a brief introduction. This is just a trial session. Nothing is official yet because we believe that the features or trainers are the ones to be analyzing this. Not only the ones that have created this trial session. But anyway, we are now going to see LACRALO's overall knowledge or general knowledge test so please click on "Start". When you click on "Start" you will see a series of questions. It's a set of 15 questions and these 15 questions have two or three options.

The objective is to test LACRALO Members' knowledge level but not on an individual basis – we are not going to be evaluating each of the ALS representatives in our region. Is this clear?

SYLVIA HERLEIN LEITE: Yes Sergio, that is clear. This is going to be anonymous, right?

SERGIO SALINAS PORTO: Exactly. We don't need to know anything about you. What we need to know is a baseline level so as to start structuring our capacity building initiative. So you have a root tree on top. You can see that it says... Go and click on "LACRALO Leveling". Go to "Return to". Where we started.

SYLVIA HERLEIN LEITE: Sylvia Herlein speaking. Excuse me Sergio. Regardless of whether are identified because we have logged in as users, this is going to be anonymous, right?

SERGIO SALINAS PORTO: Yes of course, and the test is going to be somewhere else, in a different place where we don't need to log in to start this session. So the idea here is to know the starting point because if ALSes do have knowledge about certain topics we're not going to deal with those topics and we will move further up in terms of knowledge level.

Okay. If you go to "Browsing" or "Browse" on the left hand side margin you have drop down menus. You have "My Profile", "Current Training Course" and "LACRALO Leveling". And then you have a division into participants in general. So click on "General". Excuse me – go to "PowerPoint Glossary Etc.". That is where we want to go. Are you all there? Are you all seeing this?

SILVIA VIVANCO: Yes, I can see this perfectly well.

SERGIO SALINAS PORTO: Okay. We have some materials that we can download. And I repeat – this is all a trial session but you can download this material. If you are using Google Chrome you can download this directly. If you're using the Mozilla Firefox then there's going to be a pop-up menu. We have

posted Word Documents and we have posted PowerPoint slides dealing with Internet history and Internet Service Providers. So these materials can be downloaded and the idea is that course attendees should be able to work with these materials.

In addition, you will find something called “Glossary”. And we can prepare or make this glossary in the following way. Please click on that. If you go to “Glossary” you’ll see that there are only three entries on letter “A”, but it goes from “A” to “Z” and you can all see that we have certain definitions generally used in conference calls or working groups within ICANN. So it’s very important to have a glossary.

We have a sample glossary on ICANN’s website and we thought this would be a very good tool in order to understand what the trainer is saying or doing. You can view these by category, by date, by author. We are going to use the alphabetical view. And if teachers think that it’s important, you can also view these by category or by topic. I don’t know if view by date or by author is that important.

If you go further down you’ll see something that tells you about what the Internet is. So please click on that.

SYLVIA HERLEIN LEITE: I have opened a PowerPoint document.

SERGIO SALINAS PORTO: No, this is something that is between question marks. Okay, if you are there already you will find a text – and I repeat, this is only a trial material for testing purposes – and you’ll see that there is an item that reads, “Task one,” with an explanation and two questions. So please click on the first question.

SYLVIA HERLEIN LEITE: Okay, done.

SERGIO SALINAS PORTO: Okay, if you continue you’ll see there was a question posted there and if you click on “Continue” you go back to the main page and you will find a second question. And then you have the option to continue. If you continue, well, we have two questions and we have no space to reply to these questions but they will be available and also the scoring or marking phase will also be available.

Now, please click on “PowerPoint Presentation Emerging Windows”. When we click on that you will see something that reads, “Domain Names and Numbers.” We posted a document there and you will see a page with an introduction. We posted something very simple so that you can see that we can write material here. Please click on the link and you will see a drop-down or an emerging window and maybe... Or it’s possible to post several documents.

We were thinking about posting several documents to be considered by teachers or trainers. Again, this is only a preliminary material for testing

or trial purposes. But you can see PowerPoint by means of these structures and the same would happen with video. We've thought about teachers or trainers recording their sessions, their classes, because we thought that this course might be recorded for future ALSes and no doubt our teachers will have to correct their material but will not need to repeat everything again and again and again.

If you click on IPv6 you'll see a structure that enables you to watch a video. There's a window with an explanation for students. Here we have a video featuring Vint Cerf. And when you click on that link, if you click on that window you will be able to watch that video. The idea is to have a video repository that will also be available on YouTube. In this case we posted Vint on a video and this can be subtitled from English into Spanish or vice versa. It's not the best translation available of course but it would enable us to have material in both languages.

In this case we've thought about featuring videos or classes already prepared by ICANN that are useful for us to address some topics on our training agenda. And we organized this over several weeks because we haven't yet defined how many weeks this will be taking up. So we have several weeks with different topics. So go again to "LACRALO Leveling". So you'll see a chat room and you'll see the general knowledge test, you'll see the LACRALO chat room and you'll see the chat room. Okay, if you click on that.

I am logged in as Antonio Medina so maybe I appear as Antonio. Okay, you have several options. There's an option to enter the room so please

enter the room. I can see Silvia, I see Diego... Oh no, I don't see anyone yet.

DIEGO ACOSTA BASTIDAS: I am in the chat room Sergio.

SERGIO SALINAS PORTO: I have logged in as Antonio Medina.

SYLVIA HERLEIN LEITE: Alberto is also there, I can see him.

SERGIO SALINAS PORTO: Sergio speaking. Silvia, have you been able to do so?

SILVIA VIVANCO: Yes, yes of course I see Alberto, Sylvia...

SERGIO SALINAS PORTO: Juan Manual, are you connected? Are you online? Okay, he's not online. Well, I am going to leave the chat room and I think that this platform has plenty of possibilities. We can incorporate more material on the basis of teachers' needs. We can send an email to everyone. I don't know if it was today or yesterday – Diego sent out a trial email. I don't know the intended recipients of the email but I received it.

Teachers can communicate with students and students can create an email exchange group in order to work together. We thought this was a very important tool in terms of discussions. You have a forum structure. In the case of [Cortez with the Deep Blue Foundations? 00:21:33], well, we know about the significance of meeting the teachers in a chat room and being able to discuss and debate with these online training tools.

So to date this includes the latest development in terms of e learning. At least in my country, at universities in my country and in many universities in Latin America. Well, I believe this is it from my part so I believe Diego will now resume coordination. If I may...

DIEGO ACOSTA BASTIDAS: Diego speaking. I would like input from participants on this call regarding the friendliness of the platform; whether this platform is user-friendly. I would like to hear your input on that. It is fundamental – and I am echoing what Sergio said – it is fundamental to consider that this is a very well-developed platform in the academia and it is very much used for e learning and virtual classes, which are the requirements for this Leveling Group.

In addition to these references that Sergio said, these are all testing sessions or trial materials. We are not advancing any content yet because we know that bringing together the best talents and the best capabilities in the region, that blending has to be reflected in the content and in the design and in the topics that will enable us to strengthen knowledge capabilities and to strengthen, as I said initially,

the sense of belonging and capabilities to engage with a very important level of protagonism.

So if anyone would like to share their experience or give us input regarding their experience with this platform...

SERGIO SALINAS PORTO: Diego, if I may I would like to take the floor?

DIEGO ACOSTA BASTIDAS: Yes, go ahead please.

SERGIO SALINAS PORTO: Sergio Salinas Porto for the record. I would like to reply to a question posted by Silvia Vivanco regarding the work plan. Silvia, this is what we have thought about in terms of work plan. In principle we would be circulating the test and the survey so that LACRALO can complete the test. In the meantime we need to keep on planning regardless of the replies from the different ALSes.

We had spoken with Carlton Samuels and with Alejandro Pisante so that they would become... And also with Humberto Carrasco and I have volunteered also, in order to be teachers and to lead the different presentations for topics. So we need to start working on several topics such as DNSSEC, New gTLDs, the differences between ccTLD, gTLD, TLD...

So along these working lines while the test is being developed, we will have to work in order to prepare or draft documents. There are many documents already available within ICANN and then other documents that we will be able to deliver because we just need to validate certain documents. That is to get together and see which documents are available and to see whether they are suitable or whether they need to be adapted, because we need to use plain language and focus on the language used within ICANN.

So the idea was to use this meeting for the following. The group's objective has been set from the beginning but maybe Humberto, together with Diego and somebody else...

SILVIA VIVANCO:

If I may...? This is Silvia Vivanco speaking. If I may...? I just wanted to focus on drafting a plan, maybe come up with a schedule, timelines, timeframes, so that we can visualize them because all LACRALO community members need to be able to visualize this initiative because as you know, at the beginning of this initiative, José was a member and then he decided not to be a member any longer.

So I didn't want this to be perceived as something being done by a small group without transparency. So I would like this to be opened to the rest of the community so that they can see what the working group is doing, the guidelines and the next step and we can have the full support of LACRALO.

SERGIO SALINAS PORTO: Sergio Salinas Porto speaking. Thank you Silvia, point taken. Thank you very much for your good advice. And if participants on this call could contribute a little of their time, maybe tomorrow we could hold a brief meeting to draft a sounding document with metrics. Some metrics are already indicated but of course they are not in black and white in a document.

For instance, the survey would take a week. Maybe we would take time to review the results of the knowledge test and then we would need one more week to start with the leveling training courses.

SILVIA VIVANCO: Excuse me Sergio for interrupting. I would like to share this idea within ICANN. As you know, there's a new global initiative that is called online education platform and is doing what you are proposing from LACRALO, so there may be some points in common and this could be a pilot program that LACRALO could show in terms of this initiative.

So I would like to be able to share this with other ICANN members and to that end need a document that I can post on the Wiki and say: "Look, this is an idea that comes from LACRALO, and this is a truly bottom-up initiative." So there are many positive outcomes from this initiative, but of course we need the tools in order to socialize this within LACRALO and within ICANN. Also, I will take the commitment to check the following:

You have mentioned the IT parameters; the technical parameters and whether there is any type of issue regarding using cloud services for the platform or... Excuse me, using the Moodle platform or using ICANN software. So this is something that I would check with our IT staff. So that's an Action Item for me, for myself.

And I would like other people, other LACRALO members, to concur because the last thing I want is to hear that there's some kind of secrecy or that work is being done in a closed way or not in an open manner.

SERGIO SALINAS PORTO: Sergio speaking. Silvia, I am saying this for the record. This is not a group of people that got together just because there was a call from LACRALO. And LACRALO Members now on this call got together and started working and this group has never stopped working. Only two people left, but that does not mean... Let me see... It would have been quite a different story if the Chair had left, if the Working Group Chair had left.

Only two people left, and coincidentally, only one of the people that left is the Chair of LACRALO. That is a coincidence but that does not mean that we are going to stop working. Nevertheless, I believe that your point is very interesting and we will draft that document to clear any doubt.

SILVIA VIVANCO: Thank you. Thank you very much.

SERGIO SALINAS PORTO: I think Diego has dropped? I don't know if they are calling him again?

DIEGO ACOSTA BASTIDAS: Diego Acosta Bastidas, again, I am the coordinator of the Leveling Working Group. Can you please check audio with me? Can you hear me? Communication has been an issue today.

SERGIO SALINAS PORTO: Yes, we can hear you.

DIEGO ACOSTA BASTIDAS: Diego speaking. I think I was able to hear a comment made by Sergio Salinas Porto regarding this Working Group's coordination. Let me say to our distinguished members that we reiterate our strong will and determination to continue working and to contribute our work in order to enrich a task that will enable the consolidation of communication levels within the region – in order to produce and implement this course in the interest of accredited ALSes, as well as in the interest of those willing to become accredited or willing to share with us this feel that has to do with working with Internet users in our regions.

So, dear Silvia Vivanco, from Staff, the determination, the willingness to work responsibly, conveniently, has to be taken for granted. Especially from the Chair. As I said, it is very pleasing to be a factor of convergent so that the best talents, the best intentions, the best profiles may

conclude this task and can jointly work towards the attainments of a shared objective. We already have some Action Items and if I may I will ask Silva Herlein to record them on these conference call scripts.

And I would like to reiterate Sergio's comments regarding metrics. We are somehow aware of the need of setting timelines so that our work is efficient and comes to fruition. Some timelines are already on the Agenda, on the schedule, as you can see – we have set a preliminary deadline on June 18th in order to have the survey responses. We have a deadline on June 25th regarding the survey evaluation.

And of course, we can work together to articulate and coordinate our task conveniently. And we will inform these on the efficient list that Silvia very generously said is about to be prepared. So we will be circulating a calendar or a schedule with tentative deadlines in order to improve our work. I would like to hear input from the members participating on this call. For the record, this is Diego Acosta Bastidas, the coordinator.

SYLVIA HERLEIN LEITE: This is Sylvia Herlein. Diego, may I take the floor? Can you hear me?

DIEGO ACOSTA BASTIDAS: Your audio is a little bit choppy.

SYLVIA HERLEIN LEITE: Can you hear me? Sylvia Herlein speaking. I have a question regarding the survey. Is it ready or do we, Working Group Members, need to fine-tune is a little bit? And I see here that the deadline to respond to the survey is June the 18th, so when would this survey be published on the Wiki? Are we going to send it to all LACRALO [interference 00:38:34]?

As we have discussed with Silvia Vivanco, are we going to socialize this with ICANN? Can we send it to the other RALOs? How are we going to coordinate this? Or maybe we can come up with an Action Item for this? Do we have to review the survey? Do we have to add anything? And when is the survey going to be released or published for the first time, and who will be the recipient? Thank you.

DIEGO ACOSTA BASTIDAS: Diego speaking. Sergio, you have the floor. Go ahead please.

SERGIO SALINAS PORTO: Sergio Salinas Porto, for the record. Dear Sylvia, setting deadlines is something that we can define now. The deadlines are there only for us to have something to show, but we can define them or redefine them. If we agree on deadlines now, well, we are still on time to change the deadlines. Alberto and Juan Manuel Rojas sent some preliminary material, but if there is any further input or contribution we can do so before we circulate that on the list.

So if you have any further input, that is going to be welcome. We on this call need to agree on the appropriate date to circulate the test to the list.

SYLVIA HERLEIN LEITE: Great. So regarding the survey and the content, we can have an Action Item that is to do this in the coming days and maybe circulate the survey on Friday. Today is Tuesday. Maybe this coming Friday we can circulate it?

SERGIO SALINAS PORTO: Sergio Salinas Porto speaking. Silvia Vivanco has indicated in the AC room that she thought that June the 18th was a little bit too soon. I also think that Friday is okay, but maybe Silvia's view is far more global than ours and she can help us with this? I think on the basis of what we have discussed with you, Sylvia Herlein, well, we need one more item – that is “don't know” – that option to reply to a question.

SILVIA VIVANCO: Today is the 12th so we would have a couple of days. People are not going to look at this over the weekend.

SERGIO SALINAS PORTO: Excuse me Silvia. The survey would begin on the 18th but we have a monthly time window because this platform closes topics on a daily or weekly basis or on any basis we like. So we will have access to the

weekly content. So we have to enable the LACRALO test for a week. Then we enable the other week and nobody can move forward because everybody has to go through the training session together.

Today, since we had to show this material, to share this material, we have very wide time windows so that everybody could log onto the platform. Now, we have to agree on a date. If you think Friday is okay, on Friday we'll release the text. If not, we can defer until Monday.

DIEGO ACOSTA BASTIDAS: I have an idea. I think we are missing a date for the term suggested by Silvia Vivanco, in that we need so socialize the survey before releasing it. So that time to socialize the survey could extend until Tuesday the 18th. Then on Tuesday the 18th we would be releasing the survey until June the 25th, that would be the deadline to reply to the survey and then from the 25th to the 28th we would be conducting the evaluation.

Let us remember and keep in mind that the survey is a mere reference in order to identify the knowledge level of the universe of LACRALO participants. So we will be able to detect those topics requiring more efficiency, wider scope, longer timeframes. So I would like to put forth a motion so that we adjust these timelines, but we would have three progressive milestones.

SERGIO SALINAS PORTO: Sergio speaking. I think that Sylvia hit the right key and I think that's very interesting. The other Silvia, that is Silvia Vivanco...

SILVIA VIVANCO: Can you please speak one at a time. Two speakers overlapped. I think Sergio was taking the floor first?

SERGIO SALINAS PORTO: Sergio speaking. Okay, I see a very interesting debate going on in the AC room. Sylvia said that we can socialize this while people are responding. And on the other hand, Silvia Vivanco says that we should promote this beforehand. We had agreed on performing these evaluation tests when José and Alberto were still in the group. Now, if this may be taken the wrong way then we have to start discussing this all over again.

And I'm thinking out loud here: we have two minutes left to bring this meeting to a close. But in our first meeting we agreed on the importance of detecting what we know and what we don't know within LACRALO. We don't know if we have fellow members from the academia that don't know what the Internet is, what an ISP is because they come from different realities.

So we need to know what the basis minimum knowledge level is in order to be a member of LACRALO, in order to be in LACRALO. And we need to carry out this test. So we could try to socialize this, share what we're about to do, or release the test. I really don't know what to do. I am just one member of this group and I need feedback from all of you. Humberto, I don't know if you are on the call? Sylvia?

SILVIA VIVANCO: I think that it would be important to socialize this first within LACRALO so that this is not taken as a surprise. So much so that the survey is only in English and it should be in Spanish as well so that it is truly inclusive.

SERGIO SALINAS PORTO: Yes, yes. And I don't know how to do this. I mean, I know how to do it but I don't know if it's going to look well – that is to have two platforms; one for English-speaking users and one for Spanish-speaking users.

SILVIA VIVANCO: Silvia Vivanco speaking. Sergio, I think that is fundamental because having it in English would give it greater visibility within ICANN.

SERGIO SALINAS PORTO: Sergio Salinas Porto speaking. Maybe we can do both things within the same space? Instead of having two different structures, within the same structure we could have a paragraph in English, a paragraph in Spanish – as you can see in many publications. When you board a flight you see the magazine and you see the articles are written in English and Spanish. So maybe that is something we could do.

SILVIA VIVANCO: How do you think about socializing the Wiki? Ah, okay, posted in the Wiki, posted on the Wiki. Okay.

SERGIO SALINAS PORTO: I think we have reached the top of the hour.

SILVIA VIVANCO: Before we leave there is background music.

SERGIO SALINAS PORTO: Silvia Vivanco, I have a question of you. An email exchange list has been requested.

SILVIA VIVANCO: We have an open ticket with IT so that the email exchange list will be opened. I think it will take a couple of day's time, if not, a couple of hour's time. I have to check that with IT. So, summing up, we expect to have this Working Group's objectives on the Wiki and then have a link to this platform on the Wiki and then circulate an email sent by this group's Chair to LACRALO, explaining what this is about. I commit to being in charge of the English translation.

SYLVIA HERLEIN LEITE: Sylvia Herlein speaking. I will post these on the Wiki and you can kindly translate it and with the email we can start socializing this and we can set a date in order to start responding. Is that a good idea? Okay.

SERGIO SALINAS PORTO: Is a week enough or do you need more time?

SYLVIA HERLEIN LEITE: I think more time would be necessary.

SERGIO SALINAS PORTO: Okay, you have more experience so maybe you should handle this. 13-20 days?

SYLVIA HERLEIN LEITE: I think that's better.

SERGIO SALINAS PORTO: I don't know if Diego is still on the call to bring the meeting to a close?

DIEGO ACOSTA BASTIDAS: Diego Bastidas speaking. If you incorporate the English language on the platform, well, regarding that, if you go to the Moodle platform in the LACRALO global knowledge test or general knowledge test and only by way of example I am posting the first paragraph in Spanish and the second paragraph in English.

So I think this methodology, together with staff appreciated agreement of course, and help with translation, would enable us to achieve higher visibility within ICANN, because personally – and I think the group will agree – I think that if we work in this way then our work will be further noted or more noticeable. If you click on the link...

SYLVIA HERLEIN LEITE: Diego, I'm sorry to interrupt you, we need to bring the meeting to a close because the interpreters need to finish this call so...

DIEGO ACOSTA BASTIDAS: Okay. Diego Bastidas speaking. Thank you. I want to thank the participants. I just wanted to share an example and I want to thank you for your participation. Thank you all, it has been a pleasure.

[END OF TRANSCRIPT]