NATHALIE:	Good morning, good afternoon, good evening. Welcome to the LACRALO Elections Conference Call on the 18th of March 2013. On the Spanish Channel today we have Alberto Soto, Jose Arce, Sylvia Herlein Leite, Johnny Laureano, Sergio Salinas Porto, Antonio Medina, Aida Nobila, Adrian Carballo, Juan Manuel Rojas, Gilberto Lara, Humberto Carrasco, Erik Huesca. On the English Channel we have Roosevelt King, Dev Anand Teelucksingh, Olivier Crepin-Leblond, Carlton Samuels. We have apologies from Fatima Cambronero, Natalia Enciso, Marcelo Telez, Niran Beharry, Cintra Sooknan, Javier Jose Pallero and Guillermo Zamora. From our staff we have Heidi Ullrich, Matt Ashtiani, Silvia Vivanco and myself, Nahtalie Peregrine. Our interpreters today are Veronica and Sabrina.
	I would like all participants to please state their names before speaking for transcription purposes. Please also speak at a reasonable pace for the transcript but also for our interpreters. Recordings and transcripts of this call will be available 48 to 72 hours after the end of the call. Thank you very much and over to you, Jose.
JOSE ARCE:	Jose Arce speaking. Good afternoon, everybody. Welcome everybody in the English and in the Spanish Channels. I thank you for being here today on this very important call for the region. Each of you has been participating for a long time now and you have had the opportunity to better know the candidates that are the candidates for these important positions for the region. We will devote these 90 minutes to these

discussions and I wanted to highlight several points. But before proceeding to a point of clarification I would like to give the floor to Silvia Vivanco, who has some remarks to make. Silvia, my apologies. That was part of the agenda. My apologies. Please, you have the floor. Go ahead.

SILVIA VIVANCO: Silvia Vivanco speaking. Yes, of course, Jose. No problem. Welcome everybody to these conference calls and quickly the staff has some announcements regarding LACRALO elections. As you know, the objective of these conference calls is for candidates that want to or are running for the chair and the secretariat of LACRALO, for them to be introduced in these calls. As you know, we circulated material and we sent a workspace with representatives from ALS that are enabled or accredited to vote. So we have asked for a review of the ALS list and we have a deadline that is March 25th. Please do so by email or on the wiki so that we can update that information as needed. That list is the basis for us to perform the tally of the votes. That list is the list of accredited voting representatives. So please review that list very carefully. That is very important.

Secondly, or the second announcement is the elections calendar. Elections will take place from April 9 to April 16 by means of an online vote. The vote will be managed by At Large staff. Matt Ashtiani, as you know, is well seasoned in online voting. We will be in Beijing but we will be performing this remotely.

Next, nominations have been posted on the wiki page. As you may have seen we have Jose Arce's nomination for the chair. That's the only nomination for the chair and we have Sylvia Herlein Leite's nomination and Lance Hinds' nomination.

I also wanted to say that the credentials that will be given to the representatives for their online votes will be sent by At Large Staff 2 weeks before the beginning of the voting period. That is the credentials will be sent out from March the 26th. That's why I insist on the importance of reviewing who the accredited voting members are. Of course if you have any questions regarding the vote, the election, during the coming weeks, if you have any concerns regarding the transparency or the process please feel free to contact the staff. We are monitoring the **(inaudible 05:44)** and we are monitoring the wiki space to guarantee the transparency of the elections. Without further ado, Jose, you now have the floor.

JOSE ARCE: Jose Arce speaking. Thank you, Silvia. Okay, we have heard all the procedural points of clarifications. Thank you, Silvia. So, as I was saying, I'd like to remind you of something that is of interest to the region. And that is that in our past elections we **(audio cut out at 06:36)** far less time to the discussion with candidates. We now have 90 minutes ahead of us in order to engage in discussion and to get all the necessary feedback. If I remember rightly our prior call lasted only 45 minutes and

we did not have enough time to take all the questions from the community to the candidates. And my intellectual honesty leads me to make the following comment. I, myself, when I was elected chair, did not have time to take questions so I believe this is a very important change. That is that this year we have a full 90 minutes call and if next Monday we need the 30 minutes, the first of 30 minutes, devoted to Capacity Building. In our call we will use them to this end because we want this process to be as transparent as possible and we want all members in the region who have different working hours, we want all of them to get as much information as they need to make all the questions they need.

So, let us proceed with the agenda. Let us move on to items number 2. That is comments of the LACRALO's incumbent chair. Well, about an hour ago we had…well as you know we have a specific wiki space or work space devoted to the elections process so I uploaded a document with all the activities that I have been performing in the last – in this past year and I replied to all the questions posted on that space by different members of the region. You have a document available to you so that you can see my replies and the action plan for the future should I be elected chair once again.

First of all I wanted to focus on the following: I wanted to recap on a couple of activities that I, myself, have been engaged in in my capacity as the region's chair. I have participated in all the monthly teleconferences for the region, in the LACRALO monthly

teleconferences except for one in December last year because I was on holiday. However, that day when the monthly call took place I was in Uruguay. I was visiting the internet house for Latin America and the Caribbean and I was doing outreach and networking with all the stakeholders based in – about internet house and I was doing so in my capacity as the representative of the region. So LACRALO was physically present there and engaged in outreach and networking with these stakeholders that are also engaged in ICANN's daily operations. I don't know if there is any comments or any questions at this point. I can hear some background noises or side conversations. So may I please remind you to mute your lines if you are not speaking right now? Thank you.

So as I was saying, I participated or I attended the two regionals IGS meetings, Trinidad and Tobago and Tobago in 2011 and Bogota in 2012. I was able to network with relevant stakeholders in the internet governance arena and I did so in my capacity as chair. So once again LACRALO was physically and actively present in the last two regions IGS meetings. I was also able to attend the last or latest Global IGS held in Baiku. I attended that event in my capacity as the region's chair. We met ICANN's CEO and I was also able to share other sessions with ICANN's community, with the wider ICANN community. There was a very strong presence of many members from our community at the IGS, not only myself; which is very important in view of the new guidelines within ICANN. That is to be present or to have a footprint in all internet governance **(inaudible 12:17)** and to have each of ours at ICANN and **(inaudible 12:22)** wherever we are.

I can also remember some important activities that I very gladly engaged in; such as the preparations for all our activities for the meeting in Costa Rica, which was no minor event for our region. I also organized the showcase with all the community members. That was a very significant event. I organized the working sessions, out of which the 4 groups emerged. These 4 groups are working very hard nowadays. I also engaged in the Capacity Building Sessions in Costa Rica and I also took on or accepted the responsibility of chairing the GA in Costa Rica, which was brought to a close. And those were very important milestones for the region, which I took over with a big responsibility that goes beyond willingness for the sake of regional growth. There's a specific question addressing the GA and I will be more than happy to take that question at a later date.

I have participated and still participate actively in the 4 groups that were created in Costa Rica as from the working sessions we held with ELAD. I believe, well Aida has been with us for a relatively short period of time and so has Diego but all the other participants on this call have been there. And I had the opportunity to advise several of the ALSes that today are member ALSes. So that is really important and makes me really pleased. I had **(inaudible 14:42)** Costa Rica. No doubt I supported the entry of **(inaudible 14:49)** Trinidad and Tobago. I also engaged in lengthy conversations with Aida so that Uruguay could also come on board and the same applies to the ALS from Ecuador. They all relied on me. They trusted me. They asked me for support in terms of

information needed so that they could apply and become members of our region.

Also, I am actively engaged in the Capacity Building Program. That has been ongoing ever since Costa Rica upon Fatima Cambronero's and Natalia Enciso's initiatives. In all of our monthly calls we have a specialist, a speaker, a guest speaker, and Sylvia Herlein Leite, our incumbent secretariat, led a survey that enabled us to detect the most important needs and concerns regarding capacity building in the region and as from January we started focusing on capacity building sessions on the basis of priorities as per the surveys. And we are indeed, Sylvia and I are very pleased with the results obtained so far.

A short while ago, because I am convinced that reliable or serious information and a source of information is really beneficial, I've created an ALS working group and that initiative will comprise certain modules. It's a Capacity Building initiative that would be available free of charge by means of an online platform and it will enable us to get all the information we need for minimum engagement regardless of our willingness to engage in further activities or a higher level of participation. But anyway, that information will be available to everyone. The idea underlying this initiative, this Capacity Building initiative, is that organizations applying to become members of our region can take this course, this Capacity Building initiative, while their application is being reviewed. And once they have been approved they can engage in that Capacity Building initiative actively. Of course it'll

not be compulsory because if it was compulsory it would go against the rules but no doubt it will be highly beneficial and the organizations will agree to taking this course. Evaluations will be focused only on highlighting what we want to remain engrained in people's minds. That is specific topics that have to do with the day to day operations in the regions. So that's the only type of evaluation that'll take place in this Capacity Building initiative.

In this past year I have also had the opportunity to be constantly trained in governance topics, not only by taking the different ICANN organized webinars but also by means of Diplo Foundation courses. I believe this is highly legitimized worldwide in terms of governance. I also had the opportunity to attend the Next Generation Leadership training sessions led by **(inaudible 19:04).** Fatima Cambronero was one of the tutors who were in charge of tuition there together with Alejandro Pisanty. And these 2 Capacity Building initiatives enabled me to move forward not only globally but also regarding specific topics that have to deal with the region and to policy debates. I was also able to engage in policy statements; the FSRC draft document, for example.

In January of this year the region released a statement on the At Large White Paper that was also published and Sergio Salinas Porto started a very good initiative and so we had a statement released on the language, policy and services documents. So in spite of or notwithstanding all these activities and initiatives, these last initiatives that I have been mentioning were indeed the focus and the staff was

always supportive to the chair; in this case to myself, to me. So I really want to thank the staff, express my gratitude because they are always thinking about or catering for our needs so that the region can move forward as much as possible. Sylvia was the latest staff member to join us and her job is really loadable. So, Sylvia, I personally want to thank you for your job, for what you do.

And I believe that all the tasks I have been engaged in to date have been really beneficial for the region and I have been driven only by the desire to have the region move forward in policy discussions and in encouraging more and more participation within the region. We all know that we are all volunteers. We are devoting our time and we have a vocation, if you will, for what we do here. Otherwise, we wouldn't be doing so. And what I have done in the past year, well I have done that with real willingness. I've been more than happy to engage in these initiatives and I hope that I have been able to convey that vocation that I feel.

I don't know if there are any comments or questions at this point in time because, of course, we will have a specific Q and A session later on but I wanted to present you with this summary so that you're all aware of initiatives that have taken place since I took office last year.

SYLVIA HERLEIN LEITE: This is Sylvia Herlein speaking. I believe we can proceed to item number 3 on the agenda and then focus on the Q and A session.

JOSE ARCE: Jose speaking. Yes, of course, Sylvia. Go ahead please.

SYLVIA HERLEIN LEITE: This is Sylvia Herlein Leite speaking. Thank you for joining us. I have posted comments on the secretariat on our list. I have circulated those comments and regarding your questions, everything will be posted on the wiki for the record. Well, if I recap the secretariat activities…well I took office in May 2012 and that was a real challenge but I took on that challenge really willingly. I was more than happy to accept that.

I would like to say that being the secretariat of these vast regions does not entail or is not a one person job. It is impossible for one person to engage and perform all the tasks that are entailed with secretariat. This requires working with all the stakeholders. So I would like to take this opportunity Jose has done to thank you for your or to thank the chair for his collaboration, for his help, for his comradeship. I would also like to thank **(inaudible 24:43)** because they have always been responsive and supportive. Especially I would like to thank Silvia Vivanco, Matt Ashtiani and **(inaudible 24:54)** because they were in closer contact with me but I also want to thank staff in general.

I also thank the ALSes and their members. I have been in contact with them on a weekly, if not daily, basis because their input generated ideas that led to improvement in the region. Activities in LACRALO have been

posted in the wiki on the basis of consensus and that's why whenever I send an email to the list I always invite replies on the list but I'm always careful to publish everything on the wiki. The idea is to have everything consolidated in one place so that people that join us at a later stage can easily find all the information.

Among the activities that I have been engaged in, well I have organized monthly conference calls and I am happy to see an increase in the community turn out. It is also worth noting that as a result of the participation of all our members in the Costa Rica meeting – well you know that 4 groups were created and I have taken care of being always in touch with coordinators, together with staff support of course, in order to organize the meetings of these working groups: governance, strategic planning, translation and communication as you know.

In my capacity as the secretariat I am in charge of these secretariat meeting of the 5 RALO's. These meetings take place face to face during ICANN meetings and also on a monthly basis with the objective of sharing experiences for the benefit of At Large on the whole. As an example we, LACRALO, are offering Capacity Building on a monthly basis and because we run those initiatives in English and Spanish they can be leveraged by the ALSes. And we also participated in a survey that engaged the other 4 RALO's and we have circulated that survey for you to participate as respondents. And that survey was in a RALO initiative.

I have had the opportunity to help and advise members in the region that wanted to become or participate in the fellowship program. As you know, this program is very important and it has grown significantly and it is very important for non-ALS members to be able to participate in ICANN meetings and become acquainted with ICANN by means of this program.

During the secretariat term we have received or will receive 2 ALS applications, The Notary Public Association of Uruguay and the Digital Inclusion Organization of Brazil. And that was an opportunity for the LACRALO community on the whole to view the applications and to give their opinion regarding our advice to the ALAC with relation to the approval of these ALSes. As you know the Notary Public Association of Uruguay is a member of LACRALO nowadays and we have Aida representing them on this call. That was a new experience that engaged full regional participation.

Right now we have a new application from a new organization that wants to become a member of LACRALO. That has also been posted on the wiki so that you can express your views regarding the entry into LACRALO of this organization. We have received, so to speak, a call from regional representatives who want to become members of the different working groups in At Large; for example, the new gTLD review group and the new group that will deal with ICANN meetings locations.

I have also prepared LACRALO organized activities and have presented them at ICANN 45 in Toronto and we are now preparing the activities that will take place during the Beijing meeting. Because of the GA, the General Assembly in Costa Rica, we have plenty of activity on our list and I have tried to summarize that and monitor that activity.

Apart from the 4 groups that were created as from or after the Costa Rica meeting we want to highlight the fact that face to face meetings have enabled us to get to know one another, to share, to engage both with Spanish speakers and English speakers in the region. Although we were unable to bring the GA to a close as scheduled, I believe that the experience we all had in Costa Rica was highly positive.

And during this term we have been engaged in policy statements. Perhaps more than ever, as Jose has mentioned. And we have done so in our capacity as a community. We have worked together before releasing the statements; we have exchanged internal emails so as to release a statement as a region. I was also engaged in the 2012 – 2014 ALAC vote when Sergio Salinas Porto left ALAC and Dev Anand Teelucksingh became a member. I also participated in Prague, in meetings held in Prague in order to reformulate or to modify the At Large website. The objective was to achieve higher participation from our community members. So in August we held a meeting in order to agree on a new time and date for our meetings. And as a result our monthly teleconferences are held every third Monday of the month at 23 UTC. And this month only it'll take place on the fourth Monday

because we are devoting today's time to these conference calls with the candidates.

We also participated or engaged to advise as requested by ALAC and we performed or engaged in a survey regarding regional preferences for our regional representative to the **(inaudible 33:43)** and as a result Vanda Scatezini was nominated or appointed.

A part of my activities I have to draw up a monthly report prior to the ALAC monthly meeting. All those reports are available on the wiki. I will now post the link. But basically this is a summary of my activities in these months. Thank you.

SILVIA VIVANCO: Silvia Vivanco speaking. Thank you very much, Sylvia. Now I will give the floor to Lance Hinds.

LANCE HINDS: Hello? Can everyone hear me?

HEIDI ULLRICH: Hi Lance. This is Heidi. Yes, we can hear you. Let's just see if the interpreters can.

LANCE HINDS:	Alright. Yeah, I'm seeing from the info – okay good. You can hear me. Just an introduction – some of you know me from a long time ago. I'm one of the original members of LACRALO and one of those original drafters of the first LACRALO operating principals and LACRALO rules of procedure along with my friend Sergio Carlos Samuels, Jacqueline Morris; a lot of us from those days of Buenos Aires.

In terms of my nomination, what do I bring to the table? I bring 20 years of experience working with national regional organizations; specifically dealing with penetration of ITT, internet access, internet policies to improve the condition of our people in the region either in a participating or actually acting in an admin role as either secretariat or president. I'm also a consultant. I founded and own a business so the understanding of processes, efficiencies and the importance for outputs to be responsive and relevant. So I bring a series of skills to the table in terms of the work that is required to be done.

I believe that the LACRALO secretariat is first and foremost an administrative logistical position in terms of providing services to our LACRALO constituents first and foremost. In terms of ideas, certainly the Capacity Building sessions should continue. One of the things I would certainly like to see and in coordination with our, with the new president and the ALAC representative is to see how we can distill the information coming in and make it far more relevant to our constituents in LACRALO. We have specific issues that concern us so as part of our training in Capacity Building the ability to **(inaudible 37:32)** that

information and make it, I don't want to use the word simpler but certainly to make the information apply to relevancy so our constituents can understand. So that is my first opening and certainly I will have more to say but if there are any questions at this time I will be happy to answer them.

SILVIA VIVANCO: This is Silvia Vivanco speaking. Thank you very much, Lance. Now Jose and Sylvia and Lance will answer questions from participants. We will answer the questions typed on the wiki page, then we will answer the questions typed in the AC room and then the questions posted verbally or the questions asked in this call. I suggest asking one question for the president, one for Sylvia and another for Lance so that we can have a round of questions, one for each participant. If you agree with this I think this would be the most convenient methodology So now I would give the floor to Jose for him to answer the questions posted on the wiki page that are meant for him.

JOSE ARCE: Jose Arce speaking. I will take a minute to make a clarification; something that I forgot to mention before during my intervention. I thanked many people for their support, for the support offered to me but it seems that I forgot some people. For example, Sylvia, she was really very supportive. I am also forgetting Carlton Samuels, Olivier, Carlos Aguirre. They were very supportive and they gave me their support. But there is someone, a special person, that I would like to thank because that person was the one who guided my first steps and was very patient with me when I became chair. There were many things

I couldn't understand when I began and this is Dev Anand Teelucksingh. So thank you very much for helping me at that time.

Having said this, I would like to start. There are many questions for the candidate. There is one that I may come up and this is why you should vote me. There are many other questions but I think that the region is devoted to increasing participation and improving **(inaudible 41:04)** by means of the internal unity of the region. I've been part of this during the last 2 years. I've been trained and I have been working with many people so I adapted myself to the work of the region and to the work of ALAC, specifically speaking and if the community sees **(inaudible 41:28)** with something is realized and if they believe in my work as well, of course they will have my support not only as the chair but also as an ALS member. So my will or my wish is that our region may enlarge and grow. So that's why I believe that you should support me.

SYLVIA HERLEIN LEITE: This is Sylvia Herlein Leite. Can you hear me? Sylvia Herlein Leite speaking. Silvia Vivanco, can you hear us? Jose stopped speaking so I didn't know who was next. Sylvia Herlein Leite speaking for the record.

The first question from the community is a question posted by Cintra. I will read the questions for the record. She says "I thank you for your efforts in the regional **(inaudible 43:44)** of participation in the LACRALO working room. Could you please provide the number of members with the report including some real numbers in terms of the participation

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inquiries as well as the progress **(inaudible 43:59)** and the results of the internal LACRALO working group? My answer for Cintra would be this…As the secretary I've been working with coordinators. We have been in touch, close in touch to start working in the working group. We had serious participation and communication issues or problems. In Costa Rica since we had the chance of being all together and with **(inaudible 44:36)** improving and engaging many members were interested or showed their interest in participating in this group. In April from the secretariat when we came back from Costa Rica I sent individually messages to all the members for them to ratify or confirm their intention to participate in this working group. Unfortunately some of these members did not answer to my message and that's why we decided to post on the wiki the real active members belonging to each of the groups, and as you will see in the webpage devoted to the working group in the wiki.

Although we have some delay in the beginning, the working group started with activities and we should recognize the efforts made by the members and coordinators as well. The communication as well as the translation working group has finished with their activities and their response are posted on the wiki and they're awaiting the response comments on the part of LACRALO before they're implemented. This is one of the main points or activities that we should realize after the Beijing meeting.

When it comes to the strategic planning and governance working group, we have been working, have made important progress. They are about to finish and provide – they have not been able to present response or final response yet. For those who are interested in this, these have been already published but I'm also posting the link where you will see the response and the work of the translation and communication working groups. This is **(inaudible 46:37)**. Thank you very much.

SILVIA VIVANCO: Silvia Vivanco speaking. Thank you very much, Sylvia. Is there any question for Lance? Sylvia Herlein Leite, there was a question on the wiki. So now I will give the floor to Lance for him to answer the question on the wiki.

LANCE HINDS: Thank you. I don't know if we're looking at the same thing. What I am looking at is a question or a series of questions posed to the 3 of us by Alejandro, which deals with one, the analysis of the relationship between the 2 regions and how we intend to proceed. And then there were some other issues pertaining to the issue, the **(inaudible 47:42)** of 2 regions. Is that the one we are talking about or am I missing the question that is being offered?

SYLVIA HERLEIN LEITE: Sylvia Herlein Leite speaking. May I reply to Lance?

SILVIA VIVANCO: Silvia Vivanco. Sylvia, you have the floor.

SYLVIA HERLEIN LEITE: This is Sylvia Herlein Leite speaking. Lance, you are right. The first question that was sent to the list was that from Cintra and that was a question for me and now we need to address question made by Pisanty. This is for the president, for the chair and for the secretariat. And now we need to answer Alejandro Pisanty's question sent to the list.

LANCE HINDS: Alright. I am not convinced. I think we are a bit like quarreling cousins if we are talking about the relationship between us. One of the things that we need to recognize is that there is a difference in approach, a difference in concept in most matters in terms of how we view LACRALO. I think both parties view it differently. And one of the things that we have to work on is understanding that. It doesn't make sense to go down a road of 2 regions. That isn't a constructive conversation at this time. We really need to work on understanding where both of us come from and to tone down the rhetoric a bit in terms of doing that. Some of us, certainly in a position as the secretariat, one of the roles that I would certainly like to see is contributing towards working together and communicating better and recognizing that our reasoning or our thoughts on how meetings should be held and how process should be conducted is important on both sides and we have to find a way of coming together in a happy hunting ground.

Now, as it pertains to participation I think we have gone through this for many many years in terms of how we're going to do it and in terms of

how we implement something measurable. And there are many things that we can try; certainly a measurement of even simple things like meetings. I mean had we put a requirement that say that you must participate in X amount of meetings. You must participate in anything. We have to put rules and regulations. We don't all like them because sometimes we believe that it may discriminate against other members who just want **(inaudible 50:47)**. But I think that we need to work together in terms of putting in some measurable realistic tools in terms of seeing to measure your participation. But this is really, this is something that has gone on way too long and it really needs to be addressed in terms of doing that. But we're not going to like the entire solution but at least let's put something on the table and then we could always fine tune it as we go along. As I said, this is a policy matter and this is – the secretariat is a far more technical and logistical position. But certainly from my prospective we are going to have to **(inaudible 51:37)** to have measurable in terms of how we deal with participation. Okay.

Am I missing any other parts of the question or have I dealt with the questions posed?

SILVIA VIVANCO: Silvia Vivanco speaking. Thank you very much, Lance. Now we have a second round of questions for Jose. We have some questions on the AC room from Erik Huesca. He requested the floor. This is Jose Arce speaking. Silvia speaking. Jose, you have the floor.

JOSE ARCE: Jose Arce speaking. Well I see many questions on the list. Perhaps I may quickly answer them all because we still need to answer questions. We still need to answer those questions posted on the wiki so we cannot move to the questions posted on the AC room. And when it comes to Erik's question – well he posted a question and the answer for that question is already posted on the wiki. So perhaps we are, the 3 of us the 3 candidates are answering the same questions. So I think that I can read them quickly so that we can discuss them and…

SILVIA VIVANCO: Silvia Vivanco speaking. Okay, Jose. I agree with you. Let's use that method. So we will read the questions and we will answer all the questions all together. So, Jose, you have the floor.

JOSE ARCE: This is Jose Arce speaking. Thank you very much, Silvia. My first question, the first question that I answered is on the wiki and is the one posted by Alejandro and the other question posted by Alejandro is – and I will read the question. What are the 3 most successful moments in your position or in your management? And I will read that information. When it comes to the 3 moments of my terms I would say that one is to achieve the realization of the GA in Costa Rica. That was something very difficult for us. We have ALAC support and that was something positive for us. The other issue that I thought I was successful has to do with representation and the presence of the region in all the governance forums, not only within ICANN. The third moment

in which I felt good as the chair and member of the region was when working with all the members of the region and being able to provide support to the new applications.

When it comes to the 3 situations that are still pending with no solutions – well I have 3 items to mention. The first one has to do with the support and that is a political sense. We used to get the support by the experienced people within ICANN and we need to settle **(inaudible 55:26)** then to activate the participation or engagement of the members in the region in terms of policy and also improving and fostering the **(inaudible 55:39)** in all the regions. Although we have greater participation – well we need to **(inaudible 55:46)** this very quickly and we also need to achieve harmony **(inaudible 55:53)**. I believe these are the pending issues and we would like to solve them as soon as possible.

These answers Alejandro's questions. The other question is "How would you evaluate the experiences of the GA comparing the expectations and parameters and the results?" Well, the experience of the GA was very rich. We had different effects and taking for future planning, I am deeply convinced that this was very useful for the growth of the members as a region. I had the opportunity of listening to the audio files of a GA. I was able to read these transcripts. I listened to the audio files in Spanish and English. I drafted the final agenda, which was pending because there were many issues involved and I drafted a final report myself. I posted that on the wiki page and there you will see clearly what happened in the GA. I still do not have any feedback but

this, of course, has to do or was done for the sake of transparency. The result of the GA was not reflected on the expectations of the community. Amending the community by-laws was something of key importance but after the end of the GA we could see that there was another background situation which was even more important than the rules or the by-laws per say. There was a lack of understanding among members of a region coming from these 2 regions that we have within our region and this background issue led to a lack of understanding.

I believe that the General Assembly was a turning point for the region. There was a new stage and from that moment onward we were able to engage in a different dialogue. These changes not being seen reflected on the working group and on the interactions among the different members, I believe that we are now seeing and experiencing the change. And only by creating common spaces for exchanging our interests we might be able to grow.

Now, in terms of the rules those who were paying attention to our region will know that the GA was brought to an end, would know that **(inaudible 59:16)** of the amendments. But there was a consensus and this has to do with the works being carried out by the rules of procedures working group because the work group would be the basis for our work. And we have committed to participating in this working group and also taking their tasks or activities as the basis for our work.

When it comes to the GA, 1 of the questions posted by Alejandro – well this is all I have to say. Now, in terms of or when it comes to the analysis of the sub-regions I will be very brief. For ICANN this is only 1 region and there is no other interpretation in this regard. Otherwise ICANN would've mentioned something else. The chair and the secretariat cannot propose any plan in terms of the 2 regions or sub-regions. We cannot plan – we will act, taking into account the members' proposal. We have discussed this with Sylvia. We will proposal a joint work with our colleague because we are colleagues. So we will propose a constant dialogue and we will propose a mutual understanding. We believe that the **(inaudible 1:01:36)** are not real and concrete argument. So it's **(inaudible 1:01:37)** consensus.

This is what I would like to say in terms of the sub-regions. And when it comes to planning – well I will try to be brief. In the document you will see that the idea is to start taking action, internal actions as well as external actions. And when I say external I'm also referring to ICANN or for ICANN.

We have been discussing with Sylvia this plan. We have many points that we share. We have been working together and I will mention some of them. For example, **(inaudible 1:02:36)** internal **(inaudible 1:02:36)** among the members by means of common interest issues. This is something very important. For me it's vital important. We might move forward by sharing common places. When we discuss something and we feel a passion for that – well the environment or the scenario does

not matter. You just want to share your ideas. You want to get feedback. You want to listen to your colleagues. So for me it is of vital importance sharing and reinforce these internal cohesion by the members and from the members. If we are not united, well it is very difficult to speak about one region. **(Inaudible 01:03:15)** activities.

We also have something important and this is the current list of active ALSes. Some of them have not been participating for a long time and there are some of them who have expressed their will not to participate so we'll need to take the necessary action to update this list. Then we have the review of the operating principals. This is a topic for discussion and I would like to mention 2 other important points. One is this casting the possibility of amending the MOU. This is something that I mentioned some time ago in a working group. Many people believe it is not necessary but I have my own reasons and I think this MOU is a memorandum of understanding **(inaudible 1:04:36)** by the region with ICANN and there were certain conditions at that time. But nowadays those conditions are not exactly the same. So this is just a possibility. And I would like to discuss this with you and I would like to know if the ICANN's have or ICANN's believe that the MOU is being fulfilled and see how we can improve our compliance with this MOU. ICANN is the one who may tell us if we need to amend this MOU. So for me this is something mystery. But this is something that we need to look at. We need to speak about this for the sake of the region and for the sake and for the benefit of ICANN.

These are some of the topics. Now I will give the floor to the other candidates.

SILVIA VIVANCO: Silvia Vivanco speaking. Sylvia Herlein Leite, please have the floor if you have any questions to answer.

SYLVIA HERLEIN LEITE: Thank you, Silvia. This is Sylvia Herlein Leite speaking. Well we are not following any order so I will just choose a question to answer and I will answer the question regarding the top region. It is more than clear that we agree that we are just 1 region. This is something that perhaps was not clear because now we have this casting once again issue. But this is only 1 region and the chair and the secretariat **(inaudible 1:06:40)** chosen by the, or elected by the community. And the 1 elected by the **(inaudible 1:06:48)** aren't here to represent their region. They're a tool. They do not have the power to decide anything. We have already discussed that inside or within the geographical region working group. So this is not just an issue only for LACRALO.

Now, if we think about dividing ourselves just let's consider Africa and the Asian Pacific region where we have so many languages, so many different languages and cultures. So I think that the solution for us is to keep on trying to try to understand ourselves, to be open to leave our individuality behind and to take into account our mission and this is to help end users and to represent internet end users. So I believe that this should no longer be questioned or discussed.

Now, when it comes to Alejandro Pisanty's initial question in terms of or concerning the 3 positive moments – well I would define or divide…I cannot divide my term in moments. I would like to make a summary. The idea is to keep on working. Of course we need…we have a long way to go.

This year we have increased participation in terms of policy, **(inaudible 1:08:40)** participation. So this is something that was already proved. I may mention the 3 most important issues that we need to address. For example, it is of vital importance for us to update our rules of procedures and by-laws because every time we have an election we have serious problems in terms of interpretation.

Another thing that concerns me is the issue of inactive and active ALSes. We have mentioned before we have ALSes in our database that effect the quorum because they do not have members in their organization and they're still being counted on the database. And we also need to increase engagement and participation from the community and the comments regarding policy. And as **(inaudible 1:09:54)** the working plan and proposal, I would like to say there are many things to be done. I would like to say that these are working plans and proposal from the secretariat or chair to the community. The officers, as I said before, do not have power or the faculty to change things. We are just a bridge between the region and ICANN. And we need to just keep on fighting

and working and in these we have Sergio Salinas and Carlos Aguirre. They're always being fighting for translations. We are still having problems with the email translation. So we still need to keep on working on this so that we can have the documents translated in proper time and manner in order to obtain or get the feedback.

We also need to fight for the objective of having 1 ALS in each of the Latin American and the Caribbean countries. We are only 16 but we need to implement something practical in this regard. We cannot say "It would be good to have". That is not fine. Another idea that I would like to discuss would be to carry out mapping among the countries so as to know the different events that internet end users may have during the year and send one of our representatives for them to know what LACRALO is and for them to be part of us because otherwise they will never know how to keep or get in touch with us. So we need to implement a practical measure to realize our dream. So real participation and actually we still need to keep working and we are working on that by means of the courses that we are delivering to the organizations. Of course there are certain organizations that do not answer but we need to keep on **(inaudible 1:12:38)** great participation, bring them to like RALO and the idea is to share the training courses with the organizations and the organizations to share their works, efforts and activities with the ALSes in the region. Thank you very much.

SILVIA VIVANCO:	Silvia Vivanco speaking. Thank you very much, Sylvia. We only have 15 minutes so now I will give the floor to Lance for him to answer questions.
LANCE HINDS:	Okay. I'd like to come back to this issue of participation and **(inaudible 1:13:31)**. We need to understand a couple of things that matters of ICANN and certainly in terms of the participation of the Latin American and Caribbean, this is a narrow line of interest which deals specifically with the management and the participation and the internet speed on the policy side. I think that's the first challenge we have. So we can talk about education and we can talk about these things but it's generally going to be a difficult job and a difficult assignment in the first place primarily because of the nature of the content that we are talking about.
	Certainly in my neck of the woods the concern, you know, we're still talking about the implementation of information technology in the purest sense so it's difficult to get heads to turn to talk about policies pertaining to the management and the sustainability of the internet. I think we have to recognize that so your numbers, even though we would like to increase participation your…okay. Sorry. You're always going to have that challenge in terms of organization like RALO. I also think that we're going to have to decide on some rules in terms of participation and attendance. We're going to have to get to a point that says that you must attend. You must do that. And I think that's the part that we are unwilling to do. We don't want to give anybody orders. We

don't want to give anybody instruction but I think we're going to have to look at putting establishing condition for participation in LACRALO. We're going to have to do it. I know we want everyone to be in; we want everyone to participate but we're going to have to walk that line in terms of the rules and regulations concerning participation.

I remember discussion when they were talking about 2 tier structures. So you have those who are active and those who are deemed inactive and that can help you adjust your quorum in terms of when you have meetings. So the ones that participate are the ones that support the decision and that is how that would work. In terms of this, of the 2 regions – look they are…we have cultural instincts and dispositions that we have to continue to work on. Every one, in many instances, would like to look out for their own and that's a base instinct that we have to look at and that we have to address and that is a work in progress. Everyone needs to feel comfortable. Everyone needs to feel that they can put **(inaudible 1:16:40)** in an organization like LACRALO in a meaningful way. Everyone needs to feel that if they want to move forward and participate either as an officer or a representative of LACRALO they must be able to feed that they can go up as a candidate and have a chance of being elected despite our cultural differences and despite our regional instincts.

So I think that certainly that is a work in progress but we're going to have to establish rules and regulations concerning participation and I do not believe that we have wanted to do that in the past and so we have

tried to, I don't want to use the word "circle around the issue" but if we don't show the willingness to face it and just simply establish rules. I mean, we can track participation; we can track attendance at meetings. We can certainly track a level of input to be able to measure someone's attendance. So I don't think, yes it's a hard road to trod but I don't think it'll be extremely difficult. Huh? You know, but we are going to have to make those decisions. We're going to have to measure attendance. We're going to have to measure work. We're going to have to measure the worth of that work. We're going to have to go down that road or else we're always going to have this conversation about participation and expansion and all of these things. We're going to have to do it. There is no other way to deal with it. We're going to have to make the rules. Okay? There is no other way to deal with it. It's just there. For a lot of stuff that we do in this region, we're going to have to put the structures and we might not like them but they simply have to be done. Thank you, Silvia.

SILVIA VIVANCO: This is Silvia Vivanco speaking. Thank you, Lance. I see we are only 5 minutes away from the top of the hour and Sylvia Herlein and Erik Huesca have asked for the floor. I believe Erik was first so, Erik, you have the floor. Go ahead please.

ERIK HUESCA: Erik Huesca speaking. Thank you. Good afternoon. I have a question of Jose Arce regarding the following. Although the planning, strategic planning working group is working on a sort analysis, one of our weaknesses has to do with Metrix So, Jose, you should contemplate

having Metrix that will enable proper measurement. And in that regard, what is the working plan? So, Jose, I would like to know about your working plan regarding this topic. Interpreters, apologize but Erik Huesca's audio was not of good quality to be interpreted accurately.

JOSE ARCE:

This is Jose Arce speaking now. Can you hear me? Jose Arce speaking. Good. Erik, your audio was very faint really. So regarding Metrix this is not new to the region. ALAC has been engaged in debates regarding Metrix and I believe that when it comes to our region Metrix are okay. They're good. The only thing is that they need to be implemented according to our rules. So we need a framework and that framework will come from the group that is focusing on strategic planning. Alberto Soto is a member of that group and he has contributed his hard work. However, this group, led by Alejandro Pisanty, has not been able to finish their report. So I believe future guidelines regarding Metrix will emerge from that unfinished job. The deadline was January this year so let us hope they will be able to conclude that soon to bring it to a close. I respect their work and I believe that only after we have that final product will we be able to implement Metrix and at first it is done on the basis of consensus. It will be done, of course.

Jose Arce speaking. That was my reply. Silvia, I don't know if you want to take the floor at this point.

SILVIA VIVANCO: Silvia Vivanco speaking. Sylvia Herlein has the floor. Sylvia, go ahead please.

SYLVIA HERLEIN LEITE: This is Sylvia Herlein speaking. Thank you. Regarding Lance's comments in terms of real or actual participation, I would like to say that we have made considerable progress along those lines.   We began that in **(inaudible 1:22:29)** in December of 2010. I hope I will not leave anyone out but Dev, Sergio and Natalia, Fatima and myself, we started working on parameters to organize voting ALSes, non-voting ALSes to focus on quorum and we focused on what is real or actual participation.   It doesn't mean sending empty emails to the list. So we thought about the Metrix to measure real or actual participation. We have made considerable progress and **(inaudible 1:23:14)** devoted to that in LACRALO. Unfortunately that is still up in the clouds, if you will, because we had another group, the ROP group for the ALAC. However, we have made considerable progress and have reached consensus with other LACRALO members. We should retrieve that file and just put it in place or implement it. Thank you.

SILVIA VIVANCO: Silvia Vivanco speaking. Thank you, Sylvia Herlein. Well, we have reached the end of this conference call. We are just 2 minutes away from the top of the hour. So, Jose, if I may…since there are still some questions that have not been replied, Jose Arce and myself decided that it would be interesting to devote the first half hour of our next call, that is our monthly call, to replying the unanswered questions still remaining on the wiki page and on the AC chat room page.

JOSE ARCE:	Jose Arce speaking. Okay. Please, I want to encourage the community to use the AC chat room to express their views so that we can devote the first half hour in our next call to this and so that would be an action item if you all agree.
	Jose Arce speaking. We have one minute left before the end of this call so I am interested in the community's views, whether you agree on devoting the first half hour to the outstanding questions to our Q and A. In any event, should we decide not to devote the first half hour to the Q and A should we proceed with the Capacity Building sessions, I think that Sylvia and Lance – excuse me if I speak on your behalf and myself. We can't address and reply these questions, not only on the **(inaudible 1:26:03)** but in any other way.
SYLVIA HERLEIN LEITE:	Sylvia Herlein speaking. Yes, of course.
JOSE ARCE:	Jose Arce speaking. Okay. So Silvia Vivanco and I can spend some time after this call to read the comments on the AC chat room and, Silvia, you can bring the call to a close.
SILVIA VIVANCO:	Silvia Vivanco speaking. Of course we want to thank you all for your participation, for your input, contribution, your questions, your interest.

May I ask you to post comments on the wiki page and also on the email exchange list? We, from staff, will be consolidating your questions so that if you all agree, we will devote the first half hour next Monday, on next Monday's call, to the Q and A session. The best way to consolidate these questions is please to have them posted on this elections section on the wiki page. Having said this, I thank you all and I bring this call to a close. Thank you.

[End of Transcript]