
GISELLA GRUBER:

I'd like to welcome everyone to today's At-Large Capacity Building working group. We would ask the interpreters to please start interpreting on the Spanish channel, thank you. On today's At-Large Capacity Building working group on Monday, the 17th of December, at 2100 UTC, we have, on the English channel, Salanieta Tamanikaiwaimaro, Tijani Ben Jamaa, Yaovi Atohoun, Dev Anand Teelucksingh, Oksana Pryhodko, Narine Khachatryan, Siranush Vardanyan, Adela Danciu, Olivier Crepin-LEBLONDd, William Tibbins. On the Spanish channel, we have Carlos Aguirre, Juan Manuel Rojas, Natalia Enciso, and Fatima Cambroner, and for apologies, today we have Chaitanya Dhareshwar and Satish Babu.

From staff, we have Silvia Vivanco, Heidi Ullrich, and myself, Gisella Gruber. Our interpreters today are Sabrina and Veronica. If I could also please remind everyone to state their names for transcript purposes, and also to allow the interpreters to identify the speaker on the other language channel, and also to speak at a reasonable place, to allow for accurate interpretation. Thank you. Over to you, Sala. Sala, do you hear us?

SALA TAMANIKAIWAIMARO:

Thank you, Gisella. Can you confirm I'm coming through clearly?

GISELLA GRUBER:

This is Gisella, Sala. Yes, we can hear you. I will interrupt you if we are not able to interpret you for any reason. Thank you.

SALA TAMANIKAIWAIMARO:

Thank you very much. First of all, I'd like to say, welcome everybody to our first Capacity Building working group session. As Gisella has mentioned, I'd also like to warmly welcome all those who are streaming in from LACRALO on the Spanish channel, and those who are streaming in on the English channels, as well as those from EURALO. I'm not sure if there were any from NARALO, and friends from AFRALO, of course, and APRALO. It's good to hear all of you.

I'm streaming in from the middle of a cyclone, so I apologize if at some point the audio stream may not be clear, but Gisella will interrupt me at any point, if it's not coming through. Just very quickly, the few of us who are not on the internet and who are not on Adobe, **[INAUDIBLE [00:03:19]** ask Gisella to please read out the agenda items for today, just for a quick overview, for how we are going to be running this one hour. Gisella, please.

GISELLA GRUBER:

Thank you, Sala. I will read through the agenda for today's call. Welcome, the ALAC Chair and Interim Chair. Point two, role call, which we have completed; Point three, appointment of chairs; Point four, vision and objectives of Capacity Building working group; Point five, overview of At-Large and ICANN; Point six, call for volunteers in key areas; Point seven, process role arc plan; Point eight, operation of the Capacity Building work group; Point nine, next steps; Point ten, any other business. I believe we are now on point three, appointment of chairs. Thank you. Over to you, Sala.

SALA TAMANIKAIWAIMARO: Thank you very much, Gisella. I'd like to hand this **[INAUDIBLE [00:04:40]]** to our elect chair, who is on the call. Good morning, Olivier. Good evening to you, where you're at. I'd be grateful if you could **[INAUDIBLE [00:04:54]]**

OLIVIER CREPIN-LEBLONDDE: Thank you very much. Can you hear me?

SALA TAMANIKAIWAIMARO: Yes, we can.

OLIVIER CREPIN-LEBLONDDE: Okay, thank you. Welcome, everyone, and thank you very much, Sala, for taking on this **[INAUDIBLE [00:05:14]]** the Capacity Building working group, which is actually a part of all of the work that the At-Large community and the At-Large advisory committee are going to have to undertake in the next few – what should I say? Months? Weeks? Years, perhaps?

It is quite a task, in that this is something which has not been done enough in the past few years, and I just wanted to give a brief background, really, on how this fits in the wider scheme of things. As you know, there has already been some work done in At-Large, with regards to putting together some kind of capacity building, in two different ways.

On the one side, we have all heard about the ICANN academy, which is a leadership program. That has turned into an ICANN-wide effort, led by Sandra Hofenrichter, who is working with us to try and build a curriculum for newly selected individuals who will serve in leadership positions at ICANN. That is one program that is underway, and I know that some of you are part of that program already, and have been working for over a year on this.

It's a huge task to do, because it is something that is ICANN-wide. You do have to include all of the other supporting organizations, advisory committees, and stakeholder groups of the GNSO. Aside from that, there is also a RALO Capacity Building taking place, and that was started by ACRALO, during the Dakar meeting, when the ACRALO At-Large structures met in Dakar and were up very early, at 7:00 in the morning, for all sorts of courses and capacity buildings.

They were told about how ICANN works, what is the GNSO, what are the different parts of ICANN, and all of the things that you would basically teach At-Large structures, so as for them to be able to take part in the overall ICANN bottom-up multi-stakeholder input in a more effective way. The same format or similar format was used by LACRALO in Costa Rica, and in fact, that was also very, very useful. I think we received a lot of very positive feedback on that.

Also, NARALO performed some capacity building for their At-Large structures in Toronto. What's important is that, specifically in the case of LACRALO, and I think NACRALO, too, there has been some follow up with that. During the monthly calls, there have been some more capacity

building taking place with someone invited on the calls, to be able to share their knowledge on ICANN.

It's been good. It's been very helpful to do this, but there hasn't been an overall concerted effort throughout all of us At-Large to be able to extend it even further than the At-Large structures. I know that there is also another effort that is just starting up right now, and that's the one of Sally Costerton, who is the Vice President for a whole number of things, but that includes Global Engagement as well, where she is developing a wider ICANN Capacity Building program, which will reach further than normally within ICANN.

We're looking at basically bringing capacity building up, **[INAUDIBLE [00:09:24]]** of ICANN, so as for more potential At-Large structures and potential people to take part in the ICANN bottom-up input process. I think that is the emphasis with all of the other work that we've been doing here. Although I can't really speak much about what Sally Costerton is doing yet, since it's still in a very early stage, it involves the subcommittee of the board, which is chaired by Sebastien Bachollet, if I remember correctly.

It's one of these long-term things that is going to take place as well. What's important, though, is that all of these programs which I have just described take place in parallel, so it requires a lot of people to run things. It requires coordination as well, between the different groups, so I'm very happy that Sala, you've been very active since the early days of the work on capacity building that the At-Large advisory committee and At-Large has worked on.

I think that this group here has a task which is not only one of designing the overall Capacity Building effort that we want to go ahead with, for our At-Large structures and so on, but also coordinating with the other groups that are working currently on capacity building. I'm just doing this from memory, so I hope this gives you a good idea of how everything fits together, and of course I'm open to questions.

Of course, Sala, I'm sure you have your idea about how this idea should proceed forward, and I'm sure others on the call will also have a very good idea and input on how we should proceed forward. The only thing I can say, though, is having been at the WCIC, the World Conference on International Communications that took place in Dubai in the past two weeks, I have noted how little is known of ICANN, of the multi-stakeholder model, of the way that the internet works and has been built on today.

There is a view by many people that it was governments that put the internet together and that governments should run it. This could not be further from the truth. Of course, there is a lot of political push from some countries, but the vast majority of countries in the developing world do not have the knowledge to be able to take part in the multi-stakeholder process in ICANN, and I think we have a real part to play in being able to bring this over to them. It's up to us to reach out to them and to build their knowledge. Therefore, I hope that we will be able to succeed. Since time is of the essence, I think I'll hand the microphone back to you, Sala. Thank you for letting me provide this background.

SALA TAMANIKAIWAIMARO: Thank you Olivier. Please confirm if you are able to hear me. Hello? Hello?

OLIVIER CREPE-LEBLOND: Yes?

SALA TAMANIKAIWAIMARO: Okay, thank you. I guess that you are able to hear me. **[INAUDIBLE [00:13:15]].**

OLIVIER CREPE-LEBLOND: I hear you.

SALA TAMANIKAIWAIMARO: Thank you for the wonderful overview of the contact in terms of the working group has been doing. One of the things I'd also like to add is that it is mandated by the **[INAUDIBLE [00:13:36]]** to have capacity building, and one of the things I'd like to underscore is that the **[INAUDIBLE [00:13:45]]** of the capacity building working group is limited by the At-Large community.

Olivier reads some very important points, which will **[INAUDIBLE [00:14:02]]**, in that they're ongoing, simultaneous projects and capacity building initiatives that are being facilitated by various constituencies, by global partnerships, which we'll be working closely with, and just for everyone's information, we agreed to this in Toronto, during the session, is that the GAC, the GNSO, they also

have the capacity building initiative going on, but with **[INAUDIBLE [00:14:40]]**, we'll be taking on the main thing, the **[INAUDIBLE [00:14:44]]**, and the **[INAUDIBLE 00:14:44]** of the RALOs, the At-Large structures, which are being **[INAUDIBLE [00:14:51]]** together in the global At-Large community. We will be looking at capacity building from the ALS, right up to the RALOs, right up to the global At-Large agreement, in terms of policy immersions and various **[INAUDIBLE [00:15:09]]**.

GISELLA GRUBER:

Sorry to interrupt, Sala. We're having difficulties understanding you. Perhaps if you could speak close to your microphone? The interpreters are not able to interpret.

SALA TAMANIKAIWAIMARO:

Sure.

GISELLA GRUBER:

And we've just had somebody's who's disconnected, sorry.

HEIDI ULLRICH:

Sala, this is Heidi. We also have Tijani and Yaovi, who have their hands raised.

SALA TAMANIKAIWAIMARO:

Are you able to hear me?

HEIDI ULLRICH:

Yes, Sala. Yes, we are able to hear you, but again, we have Tijani and Yaovi with their hands raised.

SALA TAMANIKAIWAIMARO:

Okay. I'll speak into the mic and speak loudly and try to be very clear. I was thanking Olivier for giving us an overview of the complex, in which case, the working group is **[INAUDIBLE [00:16:16]**, and as you can imagine, we are not working in isolation. They're initiating **[INAUDIBLE [00:16:24]** that are happening from constituencies in other **[INAUDIBLE [00:16:30]** ICANN that also, when they do capacity building, and that sort of thing, which is why **[INAUDIBLE [00:16:42]** areas of operations is before jumping right into specificities and into devising a strategy to develop some framework which we'll give to the **[INAUDIBLE [00:16:58]** for consideration, is we need to be able to identify **[INAUDIBLE [00:17:03]** on the ground, and to **[INAUDIBLE [00:17:05]**, I give that's being delivered so far, but there needs to be a different concerted information gathering that has to take place.

For those of you who are on the Adobe Connect, or for those of you who are able to access the wiki, I invite you to look at the second column, which is on the right of where Olivier has posted. I'm also **[INAUDIBLE [00:17:40]** those who are not able to access the Adobe, nor the wiki. I'm going to briefly describe the illustration on the right, on the column. You'll see some type of process chat, which shows information gathering as part of the first phase. In the second phase, you see a trend analysis taking place. In the third phase, development of strategies.

Now, relations with the first phase, information gathering, some of the first things that we need to assess and ascertain the type of information we would like to gather and that type of thing. We will be looking at what are the initiatives that are already **[INAUDIBLE [00:18:31]]**, what's happening over the RALOs, even if it's related to finances, **[INAUDIBLE [00:18:44]]** financial allocations have been predated to things or **[INAUDIBLE [00:18:51]]** giving them up.

If you look to your right, you will see, on top of the where the information gathering bit is, there's a **[INAUDIBLE [00:19:05]]** identifying different indicators. Before I get into indicators, I have a bit of context. Because **[INAUDIBLE [00:19:21]]** capacity building for communications, we are going to **[INAUDIBLE [00:19:28]]** to take away, not to remove, but to enhance, to equip, to facilitate, to strengthen. One of the challenges that we've seen even opposed to the ICANN meeting in Dakar, when we **[INAUDIBLE [00:19:47]]** the different beneficiary rates, meaning how many ALSs are there **[INAUDIBLE 00:19:52]** RALO?

The **[INAUDIBLE [00:20:04]]** ALSs, but one of the things that we could also assess is the goals in terms of ALSs in those regions, and if you look at this spreadsheet, you will see that we have begun the process of gathering information. We have begun the process of gathering information, but there is still a lot of work to be done. This is why we'll need to be working together on the wiki, exchanging a bunch of emails, identifying what types of indicators we would like to get.

I'd also like to place a caveat by saying that the master spreadsheet that you see is not a final document in whatever form. It is still very raw. It's still very much a work in progress. You will see that, for the LACRALO region, there is some ALSs missing, and there are some ALSs that maybe shouldn't be there, and that type of thing, which is why it will be incumbent, or it will be necessary, for all of us in our working group **[INAUDIBLE [00:21:26]]**, and to assess and check whether the information is correct.

[INAUDIBLE [00:21:37]] if there is nothing in **[INAUDIBLE [00:21:37]]**, we would like to know what ALS is present in the country, is there a CCTLD in operation in that country, is that CCTLD operator also part of the CCNSO? They're all signs and indicators and information that we will be gathering, and you will notice that some of it is up already. The information that you will see in the spreadsheet is from the website, from the various ICANN links. But at this point, we are not yet able to automate it, and so there will be a lot of work that has to be done manually.

Just very quickly, to recheck again, the reason why we need to give it information is to help us to identify and to know what's in the landscape. It'll be information that **[INAUDIBLE [00:22:48]]** is about our At-Large structures or our RALOs, but it's also information about capacity building initiatives that have already been rolled out, and also identifying potential stakeholders from the acting community, or those in the ICANN community who may share similar objectives to us. Basically, that's the massive spreadsheet.

There's a still a lot of things that need to be corrected on the spreadsheet. Thank you, Fatima, for sending that email and highlighting some of the things that need to be corrected. The other thing also to note is that we'll be, straight after the information gathering component, just before I wrap up the summary on the information gathering component, one of the important things that I'd like to underscore is the authentication and verification of that data. In other words, every source of that data has to be authenticated.

The reason why it's important that we authenticated is this: the analysis that we'll be running will be premised on the assumption that that data is correct. When we're inserting some of that information, we'll be saying that, "Okay, this is updated, and we drew this from this website." The reason for that is, aside from us, there will be other people who know that we'll be drawing from our data. **[INAUDIBLE [00:24:33]**

The next thing that I'd also like to mention is the need to conduct sessions **[INAUDIBLE [00:24:42]** focuses on some of the questions, some of the generic sessions, and **[INAUDIBLE 4[00:24:50]** look at the master spreadsheet, you will see the ALS growth curve on one of the sheets, on the master spreadsheet. I apologize if I'm **[INAUDIBLE [00:25:04]** to be able to tell you on which sheet it is, but if you go into one of the sheets, you will see **[INAUDIBLE [00:25:12]**, the different number of ALSs, the numbers of ALSs that were accepted into the RALOs.

You will see some type of **[INAUDIBLE [00:25:23]**. Essentially, all depending on the different type of information and indicators that we get in, we will be

conducting a trend analysis. We will be looking to even things like **[INAUDIBLE 00:25:40]** with something **[INAUDIBLE [00:25:45]** this has been rolled out in the past, and looking to see the correlation in terms of either ALS, the goals of ALS, and also we will need to ease our mind, forget our minds, to focus on what are some types of indicators and again, this is related to the information gathering bit, what the **[INAUDIBLE [00:26:07]** of indicators that **[INAUDIBLE [00:26:13]** that the ALS is indeed growing?

Or, could it include things like **[INAUDIBLE [00:26:21]** participation in the policy process, or increased participation in involvement? How is that involvement supposed to occur? Now, one of the things that we've seen from recent trends and again, because it's not **[INAUDIBLE [00:26:45]**, it's just these are the differences, there appears to be a certain level of breakdown of communication, and I'll give an example. At APRALO, we sent a survey recently, where we tried to get the ALSs to identify some of the things, some of the issues or challenges that they face, in terms of At-Large activities.

What was interesting is that we did not get more than five ALS to participate in that survey. Now, this is in a region where we have definitely more than five ALSs. One one level, this could indicate that A, either there was no communication to the ALSs, or B, is that there's **[INAUDIBLE [00:27:56]** interest, or C, the method of communication was not satisfactory. Now, bearing in mind that this is not the first time the global At-Large has, in the past, conducted global At-Large surveys to identify the difference of methodologies, the different challenges that various ALSs face, so if you look at your wiki on the right

side of your agenda, you will see at the bottom, where the additional resources is, you will see there is an ALS survey of 2010, which is the report.

That basically gives us an indication that there have been initiatives in the past to several [INAUDIBLE [00:28:45] or to identify some of the challenges that the various ALSs face. The good news is that the various RALO secretaries are very [INAUDIBLE [00:29:01], and the ACRALO secretary is extremely enthusiastic. The NARALO secretary is also extremely enthusiastic, along with other RALO secretaries, to begin to identify ways and means to strengthen ALS participation, and this is excellent, because one of the key drivers for capacity building is the RALOs themselves and the ALSs themselves. We would like to identify various techniques for potentially [INAUDIBLE [00:29:46] ALS participation within the global At-Large, and how we can identify processes or things that would make the transition smoother and easier.

HEIDI ULLRICH:

Sala, this is Heidi. Just to interrupt, sorry, but we do have a couple of people with their hands up who have been waiting quite a long time, and we've also skipped over item three, which is appointment of the co-chairs. Do you want to take the hands raised first, or did you want to go directly to the appointment of the chairs item?

SALA TAMANIKAIWAIMARO:

We will go first to the appointment of the co-chairs. Just give me two minutes, Heidi. As you can imagine, team, we have a lot of work to do and facilitate a great amount of

collaboration. With that, I would just like to move to the agenda item where we will appoint the chairs. If I could ask Olivier and Heidi?

HEIDI ULLRICH:

Olivier, perhaps you could do this, and then we also have Carlos, who has his hand raised as well.

OLIVIER CREPIN-LEBLONDD:

Thank you. I do note that Carlos has put his hand up, and I know that Tijani had his hand up earlier, as well. Let's give the floor over to Carlos, because I gather he probably has questions or comments, based on both my intro and your intro, Sala. Carlos Aguirre, please?

CARLOS AGUIRRE:

Can you hear me?

OLIVIER CREPIN-LEBLONDD:

Yes, we can hear you. Go ahead, Carlos.

CARLOS AGUIRRE:

Thank you. First of all, I would like to congratulate you on these initiatives of this Capacity Building working group, especially because when I had the possibility of being the chair of the Participation working group and **[INAUDIBLE [00:32:24]** working group, we realized that it was really necessary, first of all, to build the capacity of users, so then to be able to discuss, participate, and finally, engage in their knowledge and enlarge their knowledge to the

ALSs and the uses all around the world, regarding internet, ICANN, ALAC as one.

Fifteen days ago, I was invited to the Internet World Summit in China, and I was able to see that the same, as you mentioned before, that people have little knowledge regarding the multi-stakeholder model and how they can participate in ICANN. That's why I congratulate you on this initiative and I am at your disposal, and at Latin American's disposal, to work with you. Thank you very much.

SALA TAMANIKAIWAIMARO:

Thank you Carlos. That was excellent. Who had their hand up next, Gisella?

HEIDI ULLRICH:

Sala, we had Yaovi with his hand up.

SALA TAMANIKAIWAIMARO:

Yaovi, please.

AOVI ATOHOUN:

Thank you, Yaovi speaking. I had a suggestion from the beginning, but I'm sorry that I was not able to give that before. It is for the agenda. On the item three, the appointment of chairs, and the item four, about the vision and objectives of the Capacity Building working group.

[INAUDIBLE [00:35:09]

SALA TAMANIKAIWAIMARO:

Yaovi **[INAUDIBLE [00:35:18]**, can you say that again, please?

HEIDI ULLRICH:

Sala, this is Heidi. Yaovi dropped and we're dialing him back. Tijani, I think he had something he wanted to say, since he had his hand up earlier, as well.

TIJANI BEN JAMAA:

Yes. I wanted only to say that, according to the agenda, we had item four and item five. I see them in the other order, because we need first to know what is the overview of the ICANN activities, regarding the capacity building, and then we speak about the vision and objectives of the Capacity Building working group. I think that we certainly need to define the scope of the work of this working group, inside this huge amount of activities that ICANN and inside of At-Large capacity building. Thank you.

SALA TAMANIKAIWAIMARO:

Thank you, Tijani. **[INAUDIBLE [00:36:39]**. An excellent point, **[INAUDIBLE [00:36:44]** development framework, which will have the vision, which will have the objectives and which will specify the very things that we suggested ago, about the At-Large community to be engaging. One of the specifics of that will be gathering all of the relevant information to help us to cross something. The reason for that is we need to remove the possibilities of duplication, like things that have already been done already, or identifying areas that deserve recognition and **[INAUDIBLE**

[00:37:33]. Thank you, Tijani. **[INAUDIBLE [00:37:38]]?**
Okay, if no other comments **[INAUDIBLE [00:38:04]]**.

FATIMA CAMBRONERO: Sala, this is Fatima. May I have the floor?

SALA TAMANIKAIWAIMARO: Absolutely, Fatima. **[INAUDIBLE [00:38:12]]**. Go ahead.

FATIMA CAMBRONERO: Thank you very much. In tenth item, know the order – sorry if I'm misunderstanding the order, but in terms of the position and objective of the Capacity Building working group, specifically speaking about the **[INAUDIBLE [00:38:36]]** working group should pay attention to what Sala said, that in LACRALO, after the Capacity Building session that we held in Costa Rica, we went on with the monthly Capacity Building sessions.

We have half an hour of our monthly calls to invite someone to speak about internet governance, not only in terms of ICANN, but also in a broader sense of internet governance. We have people talking about the IGF, the regional secessions, the wikis, and in terms of what Olivier said before, I think it would be a good idea that we meant, in large, this concept of governance and I also agree with what you are saying, in terms of the creation of capacity building. I would also like to congratulate you on this initiative, because it is very important for all the ALSs participating in ICANN. Thank you very much.

SALA TAMANIKAIWAIMARO: Thank you, Fatima. Is there anyone else who wanted to comment?

OLIVIER CREPIN-LEBLONDD: Sala, no, there's nobody else. You can continue.

SALA TAMANIKAIWAIMARO: Before we get into the discussion on how we will be working out the things that are needed to work, I would like to ask Olivier to, in relation to the agenda items, in relation to the appoint of the co-chairs, if you could facilitate this, please?

OLIVIER CREPIN-LEBLONDD: Thanks very much, Sala. At the moment, as we know, there is one interim chair for this working group, as is normal practice when creating a working group. That's Salanieta Tamanikaiwaimaro, who is the interim chair. In general, working groups have – especially working groups with such a lot of work as this one – have more than one chair, just in case one chair is unavailable for the working group, and also in case there are technical difficulties, if the chair is unable to connect on the call, et cetera.

It just shares the load between two people, rather than one. I think it's a good idea for this working group, which is a key working group of the At-Large, that it has more than one chair. For the time being, Sala is the interim chair, as I said. I would highly suggest that she get appointed as a chair, as one of the co-chairs.

With regards to other co-chairs, I was going to suggest Tijani, for the reason that he has been involved in the capacity building, ever since the early days, especially when building the program with AFRALO and moving on from there, having continued the work ever since. I'm not sure how you feel about it, and I therefore open the floor. Perhaps Tijani, would you like to say a few words as to what your thoughts are on this? If anybody else has a suggestion for another co-chair, if you think that you would like someone else, then the floor is open as well. I see several people putting their hands up. Sala, do you want me to just run this part of the call?

SALA TAMANIKAIWAIMARO:

Yes, run this part of the call, please.

OLIVIER CREPIN-LEBLONDD:

Okay, Sala. Thank you. Several people have put their hands up. I see Fatima Cambronero has put her hands up. Fatima, you have the floor.

FATIMA CAMBRONERO:

This is Fatima. Thank you very much, Olivier. I think your proposal is a very good idea, to have Sala as the chair and Tijani as the co-chair, but I would also like to suggest two co-chairs. In this respect, I would like to propose Carlos Aguirre, because he was also involved in the capacity building sessions for LACRALO. I think it's a good opportunity for him to participate, and because he has great experience to provide to this working group. I would like to propose him as well. Thank you.

OLIVIER CREPIN-LEBLONDD: Okay. Thank you very much, Fatima. This is noted as well. I see Dev Anand Teelucksingh is putting his hand up. Dev, you have the floor.

DEV ANAND TEELUCKSING: Thank you, Olivier. Good afternoon and good evening to everyone, or good morning to everyone. Thus far, I also would like to, given that a lot of the indicators and a lot of the work involved, at the initial stage, anyway, compiling all of these indicators into the spreadsheet and performing trend analysis and so forth, I would volunteer to be a co-chair as well, to help facilitate this task. That's it.

SALA TAMANIKAIWAIMARO: Thank you for volunteering. He is a critical part of the information gathering from the beginning, **[INAUDIBLE [00:44:57]]**.

OLIVIER CREPIN-LEBLOND: Okay. Thank you very much. We have now Tijani, Carlos, and Dev, who are all willing to serve as co-chairs. We've heard from Dev. I just wanted to have a few words from Tijani and from Carlos, whoever is available now. Is Tijani online?

TIJANI BEN JAMAA: Yes, I am.

OLIVIER CREPIN-LEBLOND:

Tijani, your views on this. In fact, I leave the floor open for everyone. There is a possibility for several co-chairs. As far as you're concerned, you'd be a candidate for a co-chair. Tijani?

TIJANI BEN JAMAA:

Okay. Thank you, Olivier, thank you, Sala, and thank you, all. I am very happy to see that there is a lot of volunteers to work on this issue. It's a very important issue for At-Large. I remember when I came first to ICANN. It was in 2008. I noticed that the ALSs of ACRALO wasn't participating in the **[INAUDIBLE 00:46:42]**, and in anything, in the activity in ICANN. Starting from **[INAUDIBLE 00:46:56]**, I didn't have any responsibility in AFRALO or in ICANN.

I already thought about the capacity building session for the ALSs, and I worked on it. I fought for it, and it was only possible to be done in Dakar. I was very happy to see that. Now, this capacity building working group must have the responsibilities very well-defined, because we don't have to do the **[INAUDIBLE 00:47:37]**. Coming back to the ICANN academy, it is not only about the leadership training. It is **[INAUDIBLE 00:47:52]** development. The ICANN academy is about all developing activities of ICANN.

I had a lot of discussion with **[INAUDIBLE 00:48:04]**, and I explained to her that I am very active in the ICANN academy as well. I explained to her that we **[INAUDIBLE 00:48:20]** for the academy, and we see that each constituency in ICANN must have a capacity building working group to define the needs of each constituency, to define the time needed for each constituency capacity

building, and also to define tools that the constituencies feel is necessary for their capacity building.

All these have to brought to the academy, but to **[INAUDIBLE [00:48:54]]** the learning activities of ICANN. I feel that this working group, I said that in Toronto, I feel that this working group must meet the structure, the working group that will try to find what is the need of each part of At-Large, in terms of capacity building. What are the tools needed to do them?

Do we need a richer capacity building? Do we need **[INAUDIBLE [00:49:35]]** capacity building? Do we need to use the **[INAUDIBLE [00:49:42]]**, any kind of tools, and there is a lot now? Coming back to the co-chairs, I see that there is two very, very **[INAUDIBLE [00:49:57]]** constituents who are Dev and Carlos. I would like to be a co-chair, but if they want to be that, I don't mind. We need to all work together.

OLIVIER CREPIN-LEBLOND:

Tijani, I'm mindful of the time here, and I think we should also here from Carlos, just a few words from him, although I think that he'd be very willing, since he has already been very much involved in capacity building. I see we have problems with his phone line. Well, one thing I was going to suggest, actually, and that's already been done with the At-Large ICANN academy, is to have a steering committee. I think that this type of thing actually works.

I have seen the steering committee in the ICANN academy perform pretty well, in being able to tackle several things at once. As you very much mentioned, Tijani, there are so

many things to do here in parallel. Could I suggest that all of you be part of a steering committee, and therefore – I don't know if you can call it all co-chairs, but each one of you is going to have to devote to specific tasks, so as to all put together this whole matrix of things that have to be done.

What's the feeling on this? If you're okay with this, could you put a little green checkmark, yes mark, like what I'm doing here? Let's see, agree on this. Is this working? Okay, my mind seems to be very slow, so there was nothing, and then suddenly bang, it's all there. Okay, it looks like we can do that. Sala, you're okay with this?

SALA TAMANIKAIWAIMARO:

I got dropped out of the call.

OLIVIER CREPIN-LEBLOND:

Through the discussions that we've had here, it looks like a steering committee might be the best idea. We would have, in the steering committee, yourself, Tijani, Carlos, and Dev. You are all very complementary of each other, since you have worked each in specific areas. I think it's an excellent team to steer the work and to be able to coordinate several things in parallel, going on at once.

SALA TAMANIKAIWAIMARO:

I think it's a fantastic concept, the steering committee, such reason being we come a really diverse world, and it'll be good to get that level of representation, in terms of coordination.

OLIVIER CREPIN-LEBLOND: Okay, perfect. What we would need would also be, if the committee liaisons over to the other work that is taking at the moment in parallel, and that is the academy. Since Tijani has mentioned the academy and he is part of that, perhaps Tijani could be the liaison to the academy and the steering committee, and I think that you've got a pretty excellent team in place.

SALA TAMANIKAIWAIMARO: I think so, too, and I'd just like to underscore that one of the dynamics that we hope to create is that, in terms of internet [INAUDIBLE [00:54:00] is that everyone that speaks [INAUDIBLE [00:54:04] personally and professionally driven to see that [INAUDIBLE [00:54:19] ability, that we have a robust deadline. Thanks, Olivier.

OLIVIER CREPIN-LEBLOND: Carlos has his hand up.

SALA TAMANIKAIWAIMARO: Yes. Carlos, please.

CARLOS AGUIRRE: This is Carlos, can you hear me? I think creating a steering committee is a brilliant idea. I support your idea. I think it would be a great activity. I congratulate you on this, because I have been participating in the past ICANN academy [INAUDIBLE [00:55:30]. I am also supporting the capacity building activities in ICANN. [INAUDIBLE

[00:55:38], so to tell you the truth, I support your idea and I commit myself to work on it.

SALA TAMANIKAIWAIMARO:

That's really awesome, Carlos. Thank you. Did anyone else have their hand up? No one? Excellent. I would like to invite everyone to consider one of the proposals that are set up in relation to information gathering and the trend analysis that should be created, and then the development of the strategic framework. Could I get brief feedback and comments from people on what they think about this, generally? If someone has their hand up, I would be grateful if Gisella could call them out?

GISELLA GRUBER:

Sala, there's no hands raised. Thank you.

SALA TAMANIKAIWAIMARO:

Excellent. As mentioned previously, if this is going to require a whole team effort, it means that we're going to also have to consider working smarter. As you know, the various things that are going to be coming on from within ICANN and from within At-Large, which will demand our attention, it's critical that we work smart and efficiently. One of the ways to do that is to gather enough information and indicators to be able to identify and assess where we're at.

Where is the At-Large at? This is in terms of penetration reach, it's in terms of the level of capacity building **[INAUDIBLE [00:57:53]]**. It's also in terms of other

initiatives that have been rolled out from other stakeholders and constituencies within ICANN. Because of that, we'll need to spend some time in terms of developing information.

The steering committee will be getting together shortly, and we'll be planning out some of the weeks, projected timelines and plan **[INAUDIBLE [00:58:24]** extracting the information. We will also **[INAUDIBLE [00:58:30]** volunteers, those who will assist in the processes. This could include things like gathering information in certain areas, so that would be great. It's also really encouraging to see people commit in the process. Yes, are there any questions or comments from anyone?

HEIDI ULLRICH:

Sala, Dev has his hand up.

SALA TAMANIKAIWAIMARO:

Go ahead. I think he dropped. Okay.

DEV ANAND TEELUCKSINGH:

Actually, I'm not. Are you hearing me?

SALA TAMANIKAIWAIMARO:

Yes.

DEV ANAND TEELUCKSINGH:

Hello. Are you hearing me now? Sorry about that, okay. Just one thing regarding this spreadsheet and the

indicators, Sala, this is something I've discovered as well is that one of the things that we'll have to do, especially when it comes to countries and territory names, is that within ICANN itself, different EC's and SO's use different country and territory names for their countries and territories. For example, some countries that didn't exist at the time, when the ICANN board decision was meeting Montreal. There are two or three different country names being used for the same country or territory. That's one thing to look out for, when we put together the spreadsheet and put together the indicators to be able to normalize them, so that it's common across all EC's and SO's in ICANN. That's it.

SALA TAMANIKAIWAIMARO:

Yes, and that's a very important point. Thank you. Did anyone else have any comments? Fatima?

HEIDI ULLRICH:

Sala, we have one person. I don't know who it is. It's JU who has their hand raised.

SALA TAMANIKAIWAIMARO:

Okay, let's hear from JU.

GISELLA GRUBER:

JU is Juan Manuel.

HEIDI ULLRICH:

Thank you, Gisella. Go ahead, Juan.

SALA TAMANIKAIWAIMARO: **[INAUDIBLE [01:01:58]** Is there anyone else, other than Juan?

GISELLA GRUBER: Sala, we're just checking on the status. Thank you.

JUAN MANUEL ROJAS: Sala, can you hear me?

SALA TAMANIKAIWAIMARO: Yes, we can hear you. Welcome.

JUAN MANUEL ROJAS: Thank you very much, Sala. I was muted and I hadn't realized about that. Basically, we're talking about the information gathering and we're also talking about the indicators gathering, because we have many indicators. My question is, are those indicators only to identify ALSs and countries, or are they indicators to identify something else, because we are talking about the fact that we are gathering information based on the different regions. I would like that we may establish or define what type of indicators are we talking about. That is my question, thank you very much.

SALA TAMANIKAIWAIMARO: That is a very good question, Juan, and it leads us to something that **[INAUDIBLE [01:03:26]** to also share, is

that the task for us is to identify all the possible indicators that we will need to have. That will determine the nature of the information we collect. If you're looking to current master spreadsheet that's loaded onto the wiki, you will see that there are things like ALS structures, which countries are they located in, either the country or territory, whether it's a CCTLD, and that type of thing, the type of **[INAUDIBLE [01:04:06]]** model or type of model of the CCTLD, and other things as well.

That's not exhaustive and it's certainly not the final what we need to bring. You will soon see a flurry of activities on the mailing list, describing our immediate task, which is to identify and consolidate the different types of indicators. We'll be creating a special place on the wiki for that, so people can come up with suggestions. We'll identify the different types of indicators that we've already got listed, and we'll invite everyone in the working group to list what they think are possible indicators that we should do that by, and we'll have a deadline for this activity.

The reason why we need deadlines is so that we can move quickly along, and once we've finalized our indicators, we'll start with the process of collecting information. Of course, while we're collecting information, we'll also be insuring and we have to be careful to authenticate and verify that data. How quick we do that will also determine how quickly we'll begin our trend analysis. Stemming from that, we'll put a brief consolidated report that we're leaving to our developed strategic framework. This will mean that they're going to be in **[INAUDIBLE [01:05:44]]** out of time, that we will be having regular meetings, possibly at the moment, once a month calls.

We'll ask the At-Large **[INAUDIBLE [01:06:00]]** assistance in facilitating a once a month calls. We'll just have to ensure that we have placed a schedule for this, and at the same time, we'll also be doing a lot of our work **[INAUDIBLE [01:06:16]]**. At any time, we are also available on Skype. For those of us who are not yet on the At-Large Skype, we can perhaps exchange our Skype handles, and at any point, we can also discuss. But at the same time, one of the things we'll try to do very early on is the steering committees will get together and put a proper project plan, so that everyone will be clear from the very beginning, on what things will need to be done.

I'm mindful that well before the meeting in Beijing, the next ICANN meeting in Beijing, well before that meeting, we should have completed a trend analysis and done a brief draft of strategic development and framework for consideration. With that, if there are no questions or comments, is there any additional comments **[INAUDIBLE [01:07:21]]**? Tijani, please.

TIJANI BEN JAMAA:

Thank you very much. I agreed to comment **[INAUDIBLE [01:07:34]]** by the previous item. I don't think that **[INAUDIBLE [01:07:39]]**. I am sorry. I agree because I think that the information already used in the spreadsheet are comprehensive, and that's a good thing. When you have as much as you can of information, you can use what you need to use for your indicators, and you can let the others there.

But it's very important to have as much as you can, of information. I think that's our work for the capacity

building. We will not need all that information to define the indicators. As Sala said, we need to define them very quickly, together, and then **[INAUDIBLE [01:08:34]]** is the other information that we need. We have to connect them, and then we start building our strategy. We start to define the indicators, and then do the analysis, and then build the strategy. Thank you.

HEIDI ULLRICH:

Sala, we also still have Yaovi with his hand raised.

SALA TAMANIKAIWAIMARO:

Yaovi, please go ahead.

YAOVI ATOHOUM:

Yes, thank you. What I would like to see maybe from the steering committee, as Sala, you said, to have something more clear about what that information is about, because if you see the **[INAUDIBLE [01:09:29]]** you will have, so we went through **[INAUDIBLE [01:09:35]]** a strategy. My understanding is its the strategy for capacity building, so I would like the groups not to spend too much on work that we don't know if we are really needing it for the strategy. I know that we talk about Beijing, and then you are collecting information, but I want to see in your work all the time, that we are going to do a capacity building strategy.

My suggestion to the team is to review the list of **[INAUDIBLE [01:10:20]]** you have, to see if we really need all this information before you move to the strategy. As

you said also, you need to confirm that the data we are collecting is correct. Maybe this one also will take a lot of time, so my suggestion is that the team needs to reframe exactly what you need to reach the strategy as soon as possible. Thank you.

SALA TAMANIKAIWAIMARO:

Okay. Thank you, Yaovi. Just to very quickly clarify, when we'll be handling the capacity building, we'll be looking into quite diverse things, like systems. We'll be looking at, potentially, curriculum and all kinds of things. It's important that we need to identify all potential indicators that we can foresee, that will affect capacity building, so that we don't need to be going back and forth, gathering information. **[INAUDIBLE [01:11:32]]** The other important thing to note is most of it is done already. We certainly don't want to say that it's finished, because it's not, especially the financial indicators that we don't have.

As for the verification and authentication, and also in terms of the information gathering, no one person or no three people are going to be bringing everything. We will definitely be looking to deploying a very collaborative teamwork approach, **[INAUDIBLE [01:12:03]]** and everyone is looking at different things. That way, people are able to zoom in, **[INAUDIBLE [01:12:10]]** delegated together, be efficiently **[INAUDIBLE [01:12:17]]**, and focus on it, and that type of thing.

Again, obviously, as a steering committee, we'll be bringing back and we'll be discussing and working out a very clear project process plan, which will spell out the things that will need to be done, but as I'd like to echo

what Tijani has mentioned, it's very important – and he did bring up a very important point that there are some indicators, some information which will not be of immediate use and that type of thing. But it's important that participants in the working group are free to list indicators that we think would be useful.

The other thing also I'd like to underscore is a lot of the information is already available online, and so shouldn't take us a lot of time and effort. With that, I think it's time that we wrap this meeting up with **[INAUDIBLE [01:13:18]** allocated time. I'd first of all like to thank the elect chair, Olivier, for taking the time to facilitate our meeting, and also I'd like to thank the iCANN staff for organizing the call, and also to each and every one of you who committed to doing this, to building **[INAUDIBLE [01:13:42]**.

Again, just before we wrap up, I'd just like to remind us of our focus. Our focus is not outreach. There is another working group that deals with outreach, but it's important to also know that the work we do definitely will help in outreach. Our focus is on capacity building and how we identify that will unfold as we prepare the strategic framework, but all that of course has to be preceded by the information gathering and proper trend analysis. With that, I'd like to officially conclude this meeting and draw this meeting to a close and wish you all a very excellent day, good evening, good night, wherever you are, good afternoon, good morning, and have a great day or afternoon, evening, wherever you are. Thank you everyone.