

Registration Data Request Service (RDRS)

General Overview

Name of Presenter

Event Name

DD Month 2024



The Registration Data Request Service

A free and global pilot service that handles requests for access to nonpublic registration data related to gTLDs.

Connects requestors seeking disclosure of nonpublic registration data with the relevant ICANN-accredited registrars for gTLD domain names who are participating in the service.

Use of the system by ICANN-accredited registrars is **voluntary**.



Why Was It Developed?

The new pilot service gathers usage and demand data to inform the ICANN Board's consideration of the consensus policy recommendations related to a System for Standardized Access/Disclosure, and ongoing consultations with the Generic Names Supporting Organization Council. Metrics are published monthly.



ICANN org will collect the relevant usage data for up to two years.



The usage data is shared publicly and will be reviewed by the ICANN Board and community before a determination is made on next steps.

RDRS Pilot Program

✓ Pilot program gathering usage and demand data over a two-year period that began in November 2023.

✓ Participation, while voluntary, of ICANN-accredited registrars and requestors is increasingly important to provide usage and demand.

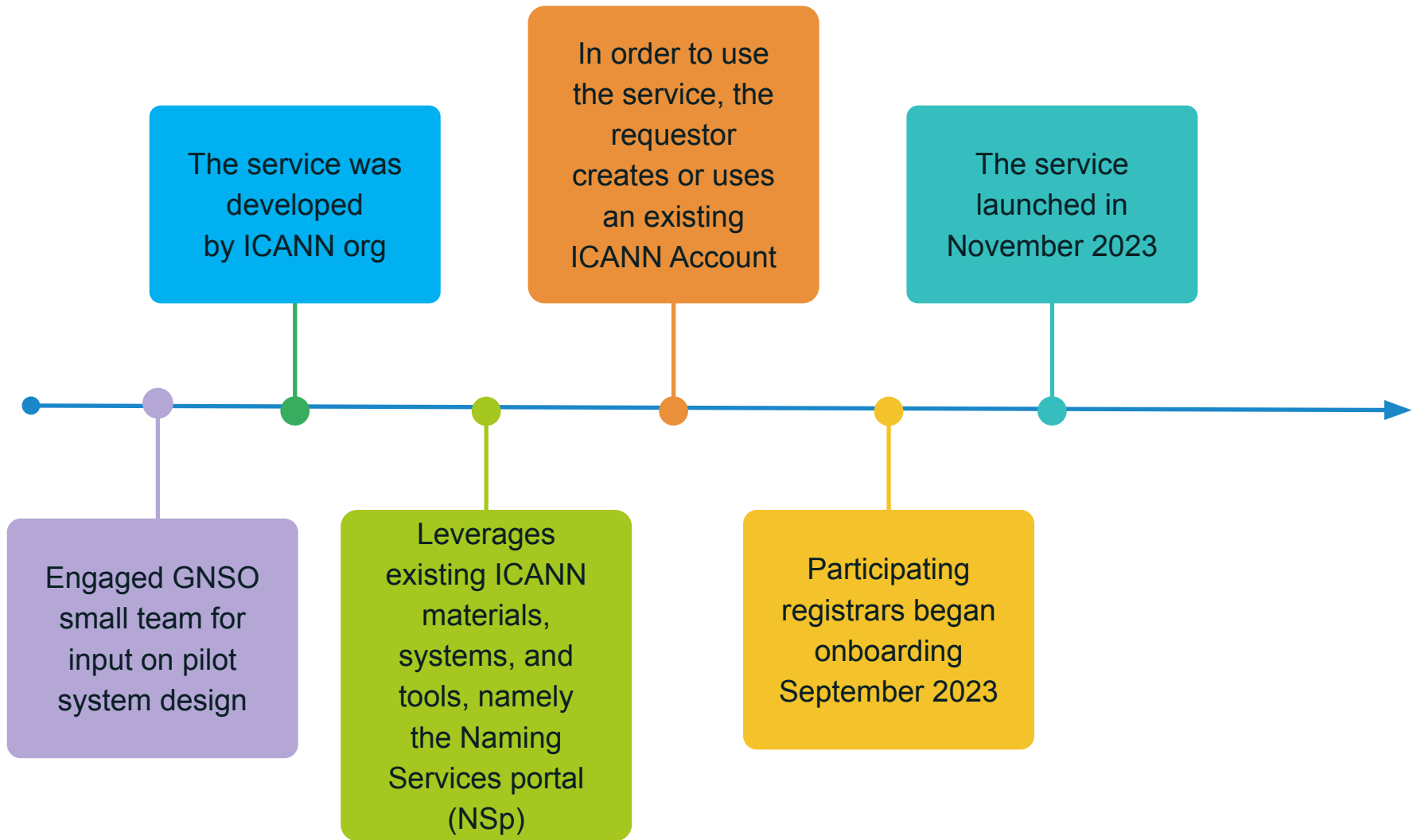
✓ Data gathered will inform consensus policy recommendations related to a System for Standardized Access/Disclosure (SSAD).

✓ Data gathered will also inform ongoing consultations with the Generic Names Supporting Organization Council (GNSO).

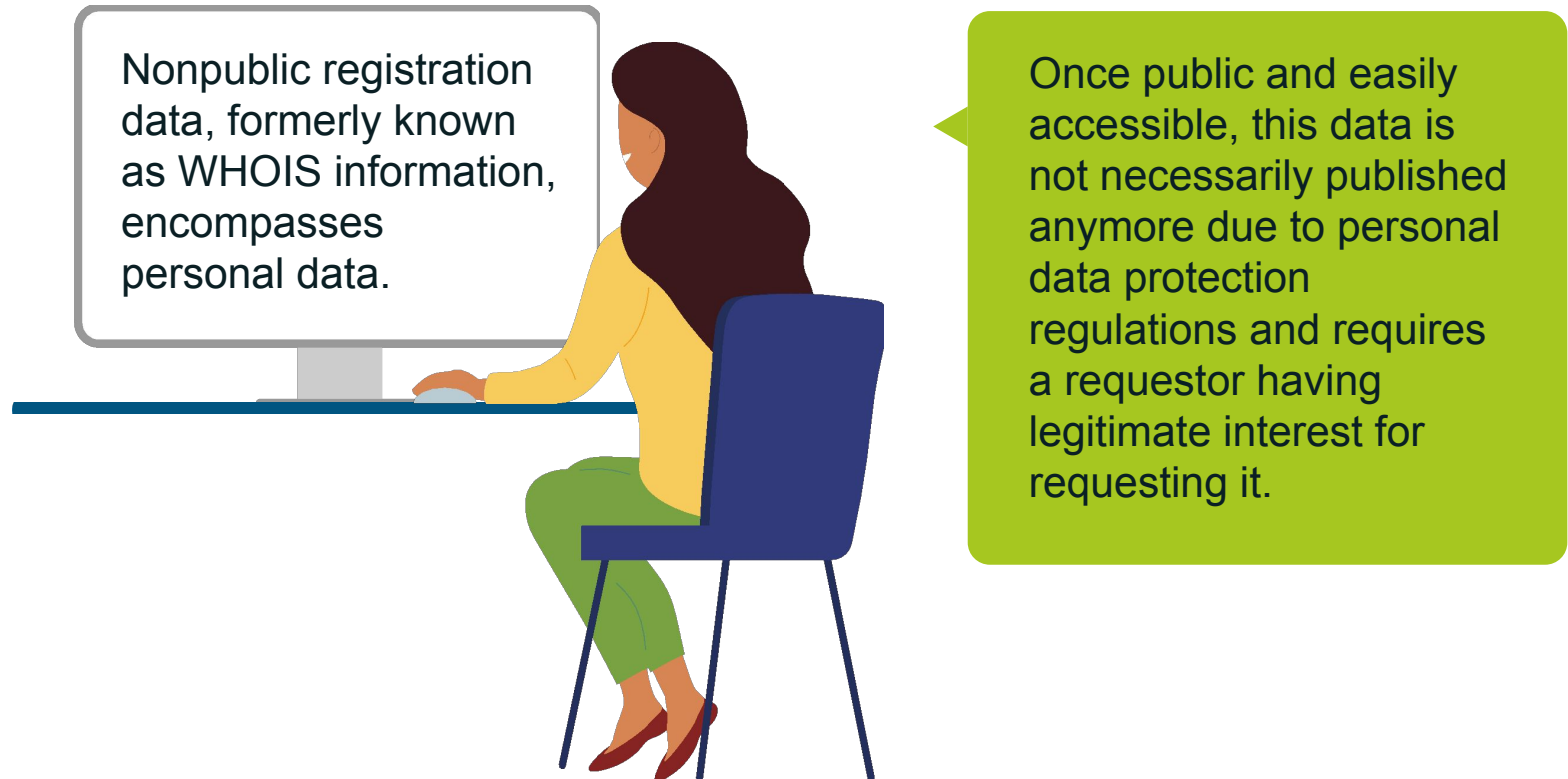
✓ Monthly usage reports are published to offer details and trends of the data and to offer guidance for improving the RDRS pilot program.

✓ Information gathered may provide insight to help determine costs or benefits of SSAD recommendations and updates to existing policy recommendations.

How Was the RDRS Pilot Program Developed?



Nonpublic gTLD Registration Data



Balancing the rights of data subjects, timely access to domain name registration information serves as a crucial tool for intellectual property attorneys, cybersecurity professionals, law enforcement authorities, government officials, and others in combating infringement and tracking malicious activity online.

Public Registration Data

Internet users may continue to access public registration data through the ICANN Lookup Tool available at:



The Lookup Tool uses the improved and more secure Registration Data Access Protocol (RDAP).

This next-generation protocol delivers registration data like WHOIS does, but with improved standardized query and response formats.



RDAP has several other advantages including support for internationalization, secure access to data, and the ability to provide differentiated access to registration data.

To learn more and how to incorporate RDAP into your services, click the arrow to visit

<https://www.icann.org/rdap>



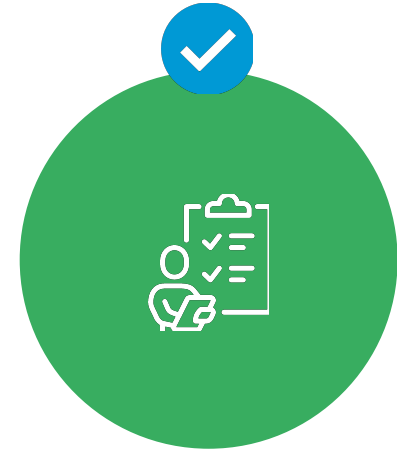
How Does the Service Work?



The process for submitting and receiving requests for nonpublic gTLD registration data for requestors and ICANN-accredited registrars is streamlined through using a single platform.

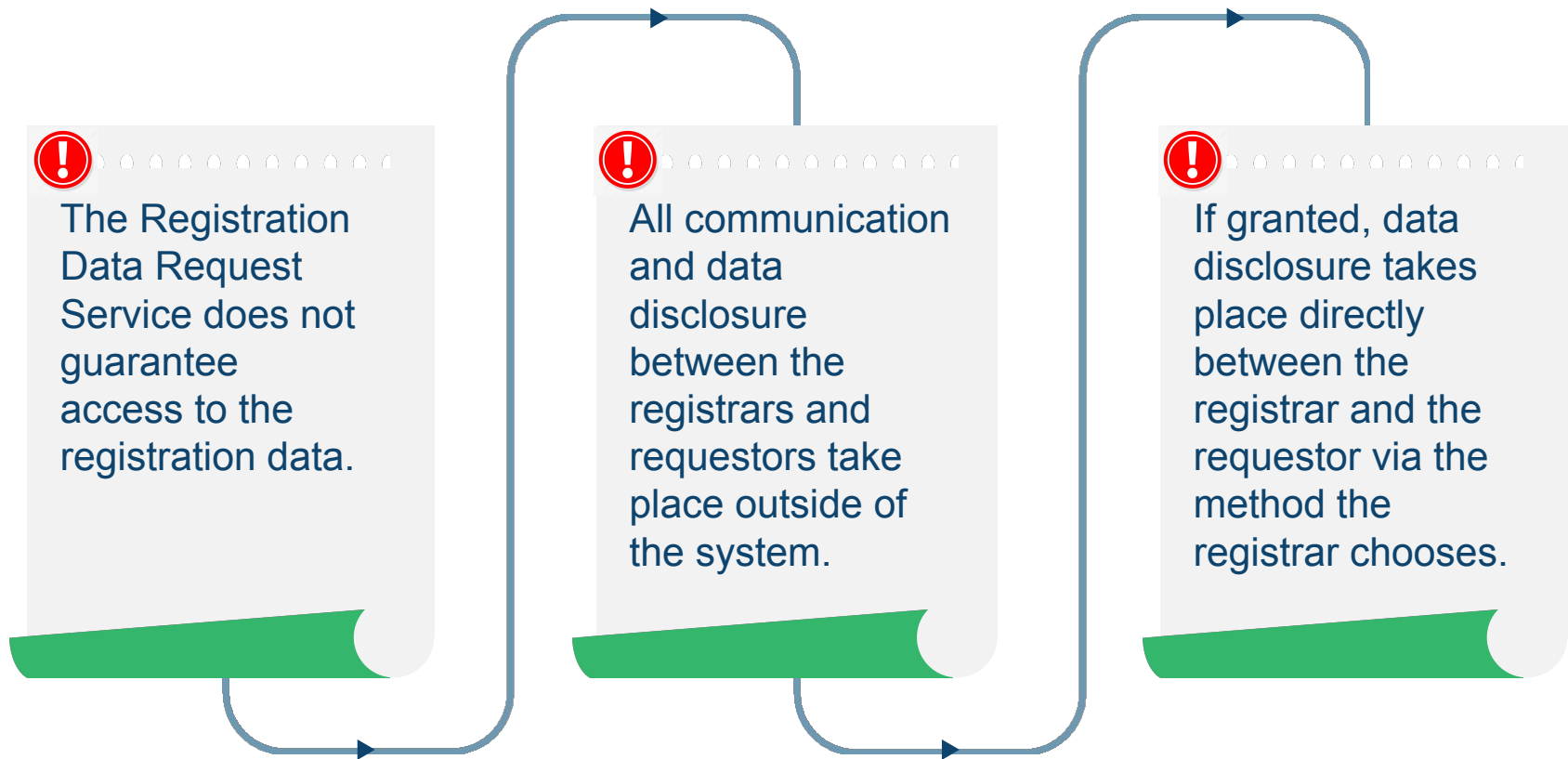


Requestors fill out a standardized form for each disclosure request.



Participating registrars determine if the requestor has a legitimate interest for the information.

Data Disclosure



Although the service directs requests to registrars, it does not deviate from or change applicable laws, and the registrar maintains responsibility for deciding whether or not to disclose the requested data.

Who Uses the Service?



Participating ICANN-accredited registrars and requestors seeking nonpublic gTLD registration data.



Individuals and entities with a legitimate interest for access to nonpublic gTLD registration data, which can include but is not limited to:

- Law enforcement
- Government agencies
- Intellectual property attorneys
- Cybersecurity professionals

Registrar participation strongly encouraged but is voluntary.

Registrar Participation

Participation is voluntary but all ICANN-accredited registrars are encouraged to use the Registration Data Request Service!

Widespread usage by registrars is needed in order to provide enough data for the ICANN Board to make an informed decision on EPDP Phase 2 recommendations.



More information on the service is available at <https://www.icann.org/rdrs-en>



If you have specific questions about the service, contact your account manager or Global Support.

Benefits for Registrars

✓ Use of one centralized platform to handle requests for both registrars and requestors.

✓ Requestors use one standardized form reducing the different ways requests can be received (calls, emails, web forms, etc.)

✓ Especially helpful for registrars who do not have their own standardized process to handle nonpublic registration data requests.

✓ Potential to reduce back-and-forth with requestors.

✓ Registrars manage requests through the already existing Naming Services portal (NSp).

✓ No extra effort needed from registrars. The service provides an improved and standardized process to deal with requests.

Requests That Are Not Supported



The service only transmits requests to the participating registrar of record for the queried domain name, not the registry.



Requests for nonpublic registration data for top-level domains (TLDs) .arpa, .edu, .gov, .int, .mil, country code top-level domains (ccTLDs), and domains that are registered under privacy or proxy service providers are not supported by the service.

Benefits for Requestors

Cybersecurity | Government Officials | Intellectual Property Professionals |
Law Enforcement Authorities



Potential to be a one-stop shop for nonpublic gTLD registration data requestors that provides a more consistent/standardized way to request data.



Makes it easier and faster for requestors to find the right registrar for their domain name query as the service does it automatically.



Only need to complete one standard form through one service instead of filling out various forms managed by different registrars.



One place to upload needed documentation like court orders, subpoenas, credentials, legal affidavits, etc.



Requestors can see pending and past requests in one place.



Can create new requests, use templates, and cancel requests.

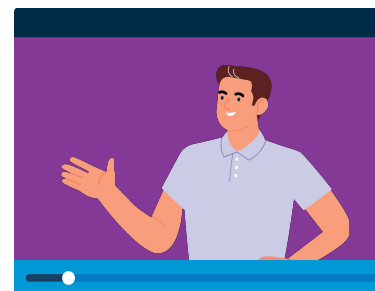
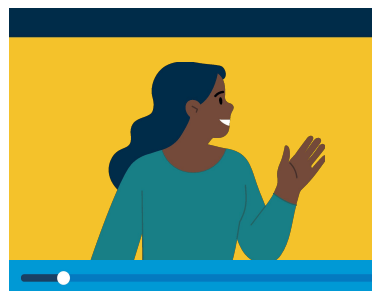
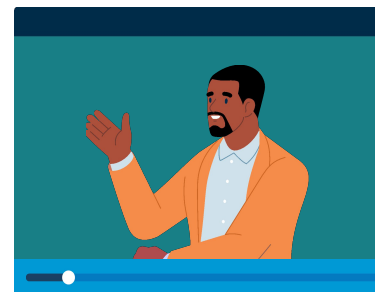
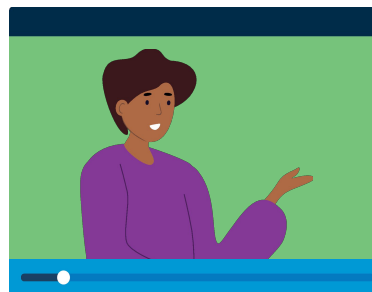
Metrics and Reporting

- The seventh RDRS usage metrics report was published for the June 2024 reporting period.
- Additional enhancements to metrics report since launch include:
 - Highlight of Domains Under Management (DUMs) percentage listed for registrars participating in RDRS.
 - Downloadable CSV file of the Summary of Data table for the RDRS.
 - Usage metrics report published monthly.
 - Metric to track requests for confidentiality from law enforcement.
 - Metric to track disclosure request form usage for participating registrars.
- Reports are published each month on <https://www.icann.org/rdrs.en>.

Stay Informed

ICANN org holds webinars that provide updates on the system, report changes, and usage of the service.

The webinars will continue to be open to registrars, ICANN community members, and any interested parties.



All information related to the service, including webinar recordings, is available at

<https://www.icann.org/rdrs-en>



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